008

Date

27 October 2014

Amendment No. - N° modif.

de

RETURN RESPONSES TO: Title - Sujet **RETOURNER LES** Data Centre Server and Storage Infrastructure ANSWERS À : Infrastructure de serveur et de stockage pour les centres de données Solinda Phan Solicitation No. – N° de l'invitation Specialiste d'approvisionnement | Supply Specialist 10040747/A Services partagés Canada | Shared Client Reference No. – N° référence Services Canada du client : 14-20384-0 Email Address | Courriel: ConsultationSPC.SSCConsultation@ Solicitation Closes – L'invitation prend fin ssc-spc.gc.ca on – le November 12, 2014 at – à 11:59 PM AMENDMENT TO INVITATION TO F.O.B. - F.A.B. QUALIFY **MODIFICATION DE L'INVITATION** Ρ À SE QUALIFIER Α q The referenced document is hereby revised; unless otherwise indicated, all S other terms and conditions of the Solicitation remain the same. Т

Ce document est par la présente révisé; sauf indication contraire. les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

This document contains a Security Requirement Ce document contient des exigences sécuritaires

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THIS SOLICITATION AMENDMENT IS ISSUED TO:

Publish Canada's Responses to Respondents' questions.

NOTE: Respondents' clarification questions are numerically sequenced upon arrival at SSC. Respondents are hereby advised that questions and answers for this solicitation may be issued via BuyandSell.gc.ca out of sequence.

Question 20:

This question has been withdrawn.

Question 21:

This question has been withdrawn.

Question 31:

Would the crown please remove the following for Category 1 as it not required for a supply arrangement.

Part 4 Section 4.3.

Security Clearance requirement item B

The contractor must maintain a valid document safeguarding capability at the secret level issued by PWGSC industrial security program. Secret level clearance remains.

Answer 31:

As per Section 4.3, the Security Clearance Requirement clauses have been provided as examples in the anticipation of various security requirements that may arise, which will be discussed at the RRR phase of the procurement. The only mandatory requirement at the ITQ phase is to be registered with CISD.

Question 39:

Referencing Attachment 4.1.2 – Category 2, Mandatory Experience Requirement M01 "currently hosting 25,000 concurrent active Virtual Servers"...

Q – Must the 25,000 concurrent active Virtual Servers be hosted by the respondent for a single client, or are examples of multiple clients hosted within a single multi-tenant environment acceptable?

Answer 39:

Yes, Canada will accept examples of both single and multiple client/multiple tenant hosting. Respondents should indicate in their response the nature of the environment(s) they are referencing.

Question 42:

Will SCC please confirm that the clause SACC 2003 14 (2007-11-30), Price Justification, will not apply at this initial ITQ stage?

Answer 42:

Canada confirms this interpretation.

Question 44:

Are Respondents permitted to take exception to certain ITQ process terms? Please confirm that doing so will not result in automatic disqualification.

Answer 44:

Respondents must meet all evaluation criteria in order to be compliant. Canada highly recommends that vendors submit questions as per the inquiries process if they take exception to any ITQ process terms. A conditional response that takes exception to terms of the ITQ will be deemed non-compliant.

Question 46:

In regards to Attachment 4.1.1 – Category 1: Server and Storage Infrastructure Mandatory Evaluation Criteria Checklist the level of details required is non-standard information that we would not normally gather for customer references. Given the level of detail required, we respectfully request that the closing date for this ITQ be move to November 25'th. It will allow us time to gather this type of information with our customers as well as seek their permission to use such information for this ITQ. This will allow us to adhere to Canada's Privacy Act as well as PIPEDA for this reference material.

Answer 46:

Please see Canada's responses to Question 15 and Question 12.

Question 48:

Will SSC allow for confidential questions to be asked?

Answer 48:

Please refer to Section 2.3.3 of the ITQ Document regarding Proprietary questions.

Question 49:

Will SSC confirm that SACC clause 2003 05 (2014-09-25) section 6 means that the physical copies of the Responses will become the property of Canada but that any intellectual property, confidential information and proprietary information contained in the Response that were owned by the Respondent will remain owned by the Respondent. That is, confirm that this clause does not transfer ownership of intellectual property, confidential information or proprietary information from the Respondent to Canada.

Answer 49:

Canada confirms this interpretation.

Question 50:

Will SSC allow *Company X* to take exception to SACC clause 2003 16 (2008-05-12) section 1 d. (conduct a survey of Respondents' facilities and/or examine their technical, managerial, and financial capabilities to determine if they are adequate to meet the requirements of the Invitation to Qualify)?

Answer 50:

No, please see response to Question 43.

Question 51:

Will SSC allow Company X to make the required certifications "to the best of Company X's knowledge"?

Answer 51:

No, please see Canada's response to Question 43.

Question 78:

For Section 4.0 Procurement Strategy (page 24 and 25 of the ITQ) – Will Shared Services allow Respondents to respond solely to the storage component of Category 1, or are respondents required to respond to Category 1 in its entirety.

Answer 78:

Respondents are required to respond to Category 1 in its entirety. Please refer to Amendment 007, Modification 013.

Question 80:

For Mandatory Experience Requirement M01 (page 37 of the ITQ) – Will Shared Services allow Respondents to respond on one of the three listed infrastructures?

Answer 80:

Please refer to Amendment 007, Modification 13.

Question 91:

This question has been withdrawn.