

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving - PWGSC / Réception des soumissions**  
**- TPSGC**  
**Place du Portage, Phase III**  
**Core 0A1/Noyau 0A1**  
**11 Laurier St./11, rue Laurier**  
**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

## **SOLICITATION AMENDMENT**

## **MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### **Comments - Commentaires**

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Miscellaneous Special Projects Division (XN)/Division  
des projets spéciaux divers (XN)  
Canadian Building  
219 Laurier Ave. West, 13th Floor  
Room 13077  
Ottawa  
Ontario  
K1A 0S5

<b>Title - Sujet</b> Acquisitions Program e-Procurement	
<b>Solicitation No. - N° de l'invitation</b> EN578-131350/A	<b>Amendment No. - N° modif.</b> 017
<b>Client Reference No. - N° de référence du client</b> 20131350	<b>Date</b> 2014-11-07
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XN-111-27555	
<b>File No. - N° de dossier</b> 111xn.EN578-131350	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2014-11-26</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Standard Time EST
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Moore, Karen	<b>Buyer Id - Id de l'acheteur</b> 111xn
<b>Telephone No. - N° de téléphone</b> (819) 956-1410 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Solicitation No. - N° de l'invitation

EN578-131350/A

Amd. No. - N° de la modif.

017

Buyer ID - Id de l'acheteur

111xn

Client Ref. No. - N° de réf. du client

20131350

File No. - N° du dossier

111xnEN578-131350

CCC No./N° CCC - FMS No/ N° VME

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See attached.

**Letter of Interest (LOI)****Solicitation Amendment 17****Purpose:**

A) To respond to questions regarding the LOI.

**QUESTIONS AND ANSWERS****QUESTION 166**

[This question was asked during the Industry Day session.] A similar initiative was done in 2006 - how is this initiative different and what lessons were learned?

**ANSWER 166**

Previous projects have been impacted by significant complexity and cost associated with solutions that required heavy customization to meet existing business process and challenges with user adoption associated with solution usability. Under this project, Canada will leverage best practices from past GC projects and commercial approaches, with a stated intent to align our business process to those provided by the future solution to the extent possible. Canada anticipates industry's significant innovation and focus on capability, usability, and flexibility over the last decade places solutions in a better position to deliver on Canada's expected outcomes.

**QUESTION 167**

Can you clarify your definition of transactions?

**ANSWER 167**

Definition of transaction is the issuance of a contract or purchase order. Please refer to section A.8 Volumetric Data in the LOI for estimated volume information.

**QUESTION 168**

Does your requirements include: a) Financial and budget integration b) Supply Chain Master Data Design c) Supply Chain Integration d) Enterprise Application Integration.

**ANSWER 168**

Please refer to Annex A and B of the LOI for details regarding the current scope of the requirement.

**QUESTION 169**

We are fully in support of the intent of the WCAG, although COTS based solutions must undergo very significant re-development activities in order to address and become compliant. Would the crown consider COTS solutions which have a committed roadmap to address WCAG through a future product enhancement?

**ANSWER 169**

The Government of Canada is committed to ensuring that a high level of Web accessibility is applied uniformly across its websites and Web applications. Web Content Accessibility Guidelines (WCAG) "make content accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity and combinations of these. Following these guidelines will also often make your Web content more usable to users in general (refer to <http://www.w3.org/TR/WCAG20/>)."

The Contractor will be required to meet these requirements in accordance with Canada's "Standard on Web Accessibility" (<https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=23601>) at the time of go-live as will be defined within the Contract.

**QUESTION 170**

Please confirm what solicitation evaluation documents fall under the Access to Information Act.

**ANSWER 170**

All evaluation documents fall under the Access to Information Act (ATI). Under the Act, all the records requested must be reviewed. If some of the records belong to a 3rd party, the 3rd party will be consulted and asked to provide recommendation with regards to the release or not of their information. The onus is on the 3rd party to prove that their records or portion thereof qualify for an exemption under the ATI. If they cannot prove that, the information will be released.

**QUESTION 171**

In reference GC's response to Question 42 in LOI Amendment 8, if the solution can't be met by a single supplier, will the GC be issuing multiple contracts?

**ANSWER 171**

The Government of Canada intends to enter into a single fully managed service contract for the entire end-to-end e-Procurement Solution, the scope of which will be further defined in future phases of the solicitation process. The partnership relationship between suppliers is defined by the Bidder(s).

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME**