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**Gatineau**  
**Québec**  
**K1A 0S5**  
**Bid Fax: (819) 997-9776**

## SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution  
Informatics Professional Services - EL  
Division/Services professionnels en informatique -  
division EL  
4C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> TBIPS - TECHNOLOGY ARCHITECTS	
<b>Solicitation No. - N° de l'invitation</b> 47064-151237/A	<b>Amendment No. - N° modif.</b> 001
<b>Client Reference No. - N° de référence du client</b> 1000321237	<b>Date</b> 2014-11-21
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-634-28113	
<b>File No. - N° de dossier</b> 634el.47064-151237	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2014-12-05</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Standard Time EST
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Durigan, Angela	<b>Buyer Id - Id de l'acheteur</b> 634el
<b>Telephone No. - N° de téléphone</b> (819) 956-5879 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

The Request for Proposal (RFP) Amendment 001 is raised to answer Bidders questions, extend the solicitation closing date and amend the RFP.

## **QUESTIONS AND ANSWERS**

### **Question 1:**

RE: M5, "The proposed resource must have a minimum of four years combined experience using CA-Wily Introscope to profile and support production systems."

CA-Wily Introscope is a very rare Application Performance Monitoring (APM) tool. End user support tends to come from CA Technologies themselves, the provider of the product. In fact, through a web search on LinkedIn Recruiter we only found 1 person with that skill set in the Ottawa area. There are other APM tools that are equivalent such as Compuware Gomez (formerly Vantage), HP Real User Monitor (RUM), ExtraHop, Quest Foglight, BMC Coradant (now BMC End User Experience Management), and Tealeaf CX. All these products operate in the same manner. Consequently, by making CA-Wily Introscope a Mandatory requirement, it effectively negates any other company except an incumbent company currently supporting CA Wily Introscope in CBSA from qualifying for the bid. Can the Crown consider either removing CA-Wily Introscope as a mandatory and making it a rated requirement or alternatively, allowing experience with an equivalent APM tool?

### **Answer 1:**

Mandatory Criteria M5 for the Technology Architect (Systems Developer) is removed. See RFP amendment below.

### **Question 2:**

Is there currently, or has there been within the past 6 months an incumbent (s) delivering any services similar to or identical to those being solicited in this RFP. If so who are the incumbents supplier, what has been the duration of the contract or contracts and the total value of the services provided to-date.

### **Answer 2:**

There are no contracts currently in place for all the services being solicited in this RFP. However, CBSA does have several contracts in place under other projects and teams wherein small portions of similar work are being provided some of the time. The services under those contracts are being provided by the following Contractors: S.i. Systems Ltd., Nisha Technologies Inc., TPG Technology Consulting Ltd. and Coradix Technology Consulting Ltd. This RFP is a new requirement, being put in place in order to have a dedicated team performing Monitoring on a 24/7 basis on CBSA Infrastructure (Middleware) and Applications.

### **Question 3:**

We would like to ask for a 2 week extension.

**Answer 3:**

The solicitation closing date is extended to December 5, 2014.

**Question 4:**

(R1)The proposed resource has experience over and above the minimum four years required in M4 above: “combined experience developing for and supporting WebSphere Application Servers running on Unix System Services (USS) in a z/OS environment.”

4+ to 5 years = 5 points

5+ to 6 years = 10 points

6+ years = 15 points

Please confirm that a TOTAL of 6+ years of experience = 15 points

**Answer 4:**

Confirmed.

**RFP AMENDMENT**

1. At Page 1 of the Request for Proposal:

**Delete:** Solicitation closes at 2:00PM on 2014-12-01

**Insert:** Solicitation closes at 2:00PM on 2014-12-05

2. At Appendix C to Annex A, Resources Assessment Criteria and Response Table, 1.0 Mandatory Resource Assessment Criteria, Technology Architect (Systems Developer) Mandatory Criteria:

**Delete:**

M5	The proposed resource <b><u>must</u></b> have a minimum of four years combined experience using CA-Wily Introscope to profile and support production systems
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3. At Annex D, Bid Evaluation Criteria, Mandatory Requirements - Technology Architect (Systems Developer), Level 3:

**Delete:**

M5	The proposed resource <b><u>must</u></b> have a minimum of four years combined
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Solicitation No. - N° de l'invitation

47064-151237/A

Amd. No. - N° de la modif.

001

Buyer ID - Id de l'acheteur

634e1

Client Ref. No. - N° de réf. du client

1000321237

File No. - N° du dossier

634e147064-151237

CCC No./N° CCC - FMS No/ N° VME

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experience using CA-Wily Introscope to profile and support production systems
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**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.**