



SHARED SERVICES CANADA

Toll Free Network Service (TFNS)

INVITATION TO QUALIFY

ITQ no.: 14-19241/A1

ITQ AMENDMENT 001



**INVITATION TO QUALIFY
TOLL FREE NETWORK SERVICE (TFNS)
FOR
SHARED SERVICES CANADA (SSC)

ITQ AMENDMENT 001**

This amendment is raised to make changes to the Invitation to Qualify (ITQ) document(s) posted on Buy and Sell.

1) QUESTION 1:

Evaluation Criteria 1 - Item 1.3 and 1.4 Canada has asked the respondents to provide Toll Free Numbers (TFN) and corresponding Terminating Numbers (TN). As this information is confidential to the Customers, we are not at liberty to disclose the TFN and TN numbers to protect the security of Customer information. We suggest that Canada request a customer reference to verify the information as we cannot disclose the TFN and TN due to confidentiality.

RESPONSE:

At Annex A – DELETE Items 1.3 and 1.4 of the Evaluation Criteria 1 in their entirety and replace with the following:

<p>1.3. The Respondent must identify one toll-free number (TFN), that it provided and the three corresponding terminating numbers (TNs) for that TFN, which terminated in each of the following three (3) geographic locations: Yukon, Northwest Territories and Nunavut.</p> <p>In the event that the TFN and/or corresponding TNs cannot be provided due to confidentiality, the Respondent is requested to provide a customer reference.</p>	<p>TFN:</p> <ul style="list-style-type: none"> • Yukon TN: • NWT TN: • Nunavut TN: <p>OR</p> <p>Customer Reference: Company Name: Individual contact Name: Title: Email:</p>
<p>1.4. The Respondent must identify two toll-free numbers (TFNs) which it provided. Each TFN must have terminated in all of the ten Canadian provinces. The Respondent must provide both the toll free numbers and the terminating numbers (TNs).</p>	<p>First TFN:</p> <ul style="list-style-type: none"> • Newfoundland TN: • PEI TN: • Nova Scotia TN: • New Brunswick TN:



In the event that the TFNs and/or corresponding TNs cannot be provided due to confidentiality, the Respondent is requested to provide a customer reference.

- Quebec TN:
- Ontario TN:
- Manitoba TN:
- Saskatchewan:
- Alberta TN:
- British Columbia TN:

OR

Customer Reference:
Company Name:
Individual contact Name:
Title:
Email:

AND

- Second TFN:
- Newfoundland TN:
 - PEI TN:
 - Nova Scotia TN:
 - New Brunswick TN:
 - Quebec TN:
 - Ontario TN:
 - Manitoba TN:
 - Saskatchewan:
 - Alberta TN:
 - British Columbia TN:

OR

Customer Reference:
Company Name:
Individual contact Name:
Title:
Email:

All Other Terms and Conditions Remain Unchanged