Amended	EAP Contractors							
2013-2014			Contractor:					
	0		Office:)	0	TOTALO	
NEW CASES Employees (Alone)	Qu	arter 1	Quarte	rz G	Quarter 3	Quarter	14 TOTALS	
Female							0	
Male							0	
Employees & Family Member(s)								
Female							0	
Male Family Member(s) (Without Employee)								
Female							0	
Male							0	
Crisis Line Cases TOTAL NEW CASES	0		0	0		0	0	
TOTAL NEW GAGES								
MODE OF DELIVERY								
E-counselling							0	
Face-to-face							0	
Telephone counselling Crisis Line	0		0	0		0	0	
Ondia Line	<u> </u>		J				0	
CARRIED OVER CASES								
TOTAL OPEN CASES	0		0	0		0		
CLOSED CASES							0	
CENERAL INCLUDIES								
GENERAL INQUIRIES							0	
COUNSELLING								
# of Interviews							0	
# hrs of Interviews							0	
# of "no-shows"							0	
# Cancellations (less 24 hrs)							0	
REFERRED BY								
Colleague							0	
Coordinator-counsellor							0	
Human Resources							0	
Referral Agent							0	
Self			_				0	
Supervisor Union			_				0	
Other							0	
Unknown							0	
Total	0		0	0		0	0	
ISSUES								
Abuse, Threats, Stalking Addiction - Substance			_				0	
Addiction - Substance Addiction - Gambling							0	
Addiction - Other							0	
Family - Relationships							0	
Family - Children							0	
Family - Elder							0	
Family - Violence							0	
Family - Other Financial			_				0	
Grief							0	
Handling of Suicidal Calls							0	
Harassment							0	
Health - Emotional/Mental							0	
Health - Physical			_				0	
Legal Suicide			_				0	
Work - Career Counselling							0	
Work - Change							0	
Work - Conflict (Peer)							0	
Work - Conflict (Supervisor)							0	
Work - Return to Work							0	
Work - Workload							0	
Work - Workload Work - Other			_				0	
			_					
							0	
Work/Life Balance Trauma							0	
Work/Life Balance								

DESERBED TO					
REFERRED TO	Quai	rter 1 Qua	rter 2 Qua	rter 3 Qua	rter 4 TOTALS
Conflict Resolution Network					0
Community Services - Long Term Therapy					0
Community Services - Other					0
Coordinator-counsellor					0
Human Resources					0
Management					0
Union					0
Other					0
ADV. SERVICES MEETINGS (manag.	Managers	Managers	Managers	Managers	
# of Managers					0
# of Consultations					0
# Hours of Consultations					0
# of "no-shows"					0
# cancellations (less 24 hrs)					0
ADV. SERVICES ISSUES (managers)	Managers	Managers	Managers	Managers	
Addictions	managoro	Managero	Managoro	managoro	0
Change					0
Communication					0
Conflict					0
CISM					
					0
Disability/Return to Work					0
Family related					0
General Consultation on EAP Services					0
Grief					0
Harassment					0
Mental Health					0
Performance Management					0
Stress (Self)					0
Stress (Employee or Team)					0
Suicide					0
Work/Life Balance					0
Workforce Adjustment					0
Other (Please insert Comments at					_
the end of document)					0
,					
ADV. SERVICES MEETINGS (union)	Union	Union	Union	Union	
	Oilioil	Officia			
# of Union Representatives	Onion	Gillon			0
# of Union Representatives # of Consultations	Onion	Official			0
# of Consultations	Onion	Gillon			
	Official				0
# of Consultations # Hours of Consultations # of "no-shows"	Omon				0
# of Consultations # Hours of Consultations	Onion	- Childh			0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs)			Union	Union	0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union)	Union	Union	Union	Union	0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions			Union	Union	0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change			Union	Union	0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication			Union	Union	0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict			Union	Union	0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM			Union	Union	0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work			Union	Union	0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related			Union	Union	0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self)			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee)			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at			Union	Union	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at	Union		Union HR prof.	Union HR prof.	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at the end of document)	Union	Union			0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at the end of document) ADV. SERVICES MEETINGS (HR Prof.)	Union	Union			0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at the end of document) # of HR professionals # of Consultations	Union	Union			0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at the end of document) ADV. SERVICES MEETINGS (HR Prof.) # of HR professionals # of Consultations # Hours of Consultations	Union	Union			0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
# of Consultations # Hours of Consultations # of "no-shows" # cancellations (less 24 hrs) ADV. SERVICES ISSUES (union) Addictions Change Communication Conflict CISM Disability/Return to Work Family related General Consultation on EAP Services Grief Harassment Mental Health Performance Management Stress (Self) Stress (Employee) Suicide Work/Life Balance Workforce Adjustment Other (Please insert Comments at the end of document) # of HR professionals # of Consultations	Union	Union			0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

			_						
DEFENDAL ACENT CURRORT		rter 1	-	rter 2		rter 3		ter 4	TOTALS
# Referral Agents (RAs)	# RAs	# Hours	# RAs	# Hours	# RAs	# Hours	# RAs	# Hours	0
# Hours									0
# 110413									
LOCAL COMMITTEE MEETINGS (HRS)									0
	•	•							
GRIEF & LOSS SESSIONS									0
participants									0
CICM		1							
CISM Defusings									0
participants									0
Group Debriefings									0
participants									0
Individual Debrief									0
TRAINING (EMPLOYEES)	# sessions	# Ps	# sessions	# Ps	# sessions	# Ps	# sessions	# Ps	
Change									0
participants									0
CISM									0
participants Mental Health									0
participants									0
Resilience									0
participants									Ō
Suicidal Calls									0
participants									0
Stress									0
participants									0
Other									0
participants	0		0		0		0		0
Total # Training Sessions Total # Participants	U	0	U	0	U	0		0	0
Total # 1 articipants									
TRAINING (MANAGERS & UNION R	REPS.)								
•	Managers	Union	Managers	Union	Managers	Union	Managers	Union	
Working Well									0
participants									0
CISM		1					 		0
participants									0
Change participants							+ ,		0
Mental Health		<u> </u>							0
participants	<u> </u>								0
Resilience							<u> </u>		0
participants									0
Suicidal Calls						_			0
participants									0
U/M Workshop	ļ	1		1	ļ		 		0
participants									0
Other									0
participants Total # Training Sessions		<u> </u>		0	(0)	0
Total # Manager participants	0		0		0		0		0
Total # Union participants		0		0	_	0		0	0
Total participants		0		0		0	(0
PROMOTION									
EAP Orientation Sessions									0
participants									0
Wellness Fairs									0
participants Newsletters									U
110110101010							1		0
Regional							1		
Regional Local									0

	Quarter 1		Quarter 2		Quarter 3		Quarter 4		TOTALS	
INFO SESSIONS	# sessions	# Ps								
Change									0	
participants									0	
CISM									0	
participants									0	
Eldercare									0	
participants									0	
Grief									0	
participants									0	
Health									0	
participants									0	
Humour									0	
participants									0	
Mental Health									0	
participants									0	
Parenting									0	
participants									0	
Resilience									0	
participants									0	
Retirement									0	
participants									0	
Stress									0	
participants									0	
Suicide									0	
participants									0	
Teams									0	
participants									0	
Other									0	
participants									0	
Total # Info Sessions	0		0		0		0		0	
Total # Participants		0		0		0		0	0	

COMMENTS:	IMPORTANT: Identify the quarter, line and category. Ensure that you provide additional information about any box filled in on the stats f that is listed as 'other'.
examples:	Q1- line 134- Adv. Serv. Unions = Unions seeked assistance about x, y and z.
	Q3 - line 176- Training employees = 2 hr session on psychological aspects of
Q1	
Q2	
Q3	
Q4	