

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions  
- TPSGC  
11 Laurier St. / 11, rue Laurier  
Place du Portage, Phase III  
Core 0A1 / Noyau 0A1  
Gatineau  
Québec  
K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution  
Informatics Professional Services Division / Division  
des services professionnels en informatique  
11 Laurier St., / 11, rue Laurier  
3C2, Place du Portage  
Gatineau  
Québec  
K1A 0S5

|                                                                                                                                                                  |                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| <b>Title - Sujet</b><br>WADS SUPPLY ARRANGEMENT                                                                                                                  |                                              |
| <b>Solicitation No. - N° de l'invitation</b><br>C1111-130637/A                                                                                                   | <b>Amendment No. - N° modif.</b><br>006      |
| <b>Client Reference No. - N° de référence du client</b><br>C1111-130637                                                                                          | <b>Date</b><br>2015-01-13                    |
| <b>GETS Reference No. - N° de référence de SEAG</b><br>PW-\$\$ZM-613-28280                                                                                       |                                              |
| <b>File No. - N° de dossier</b><br>613zm.C1111-130637                                                                                                            | <b>CCC No./N° CCC - FMS No./N° VME</b>       |
| <b>Solicitation Closes - L'invitation prend fin</b><br><b>at - à 02:00 PM</b><br><b>on - le 2015-01-16</b>                                                       |                                              |
| <b>F.O.B. - F.A.B.</b><br><b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/> |                                              |
| <b>Address Enquiries to: - Adresser toutes questions à:</b><br>Pierre, Anoule                                                                                    | <b>Buyer Id - Id de l'acheteur</b><br>613zm  |
| <b>Telephone No. - N° de téléphone</b><br>(819) 956-2137 ( )                                                                                                     | <b>FAX No. - N° de FAX</b><br>(819) 956-1207 |
| <b>Destination - of Goods, Services, and Construction:</b><br><b>Destination - des biens, services et construction:</b>                                          |                                              |

Instructions: See Herein

Instructions: Voir aux présentes

|                                                                                                                                                                                                                                                                |                                              |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| <b>Delivery Required - Livraison exigée</b>                                                                                                                                                                                                                    | <b>Delivery Offered - Livraison proposée</b> |
| <b>Vendor/Firm Name and Address</b><br><b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>                                                                                                                                                       |                                              |
| <b>Telephone No. - N° de téléphone</b><br><b>Facsimile No. - N° de télécopieur</b>                                                                                                                                                                             |                                              |
| <b>Name and title of person authorized to sign on behalf of Vendor/Firm</b><br><b>(type or print)</b><br><b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b><br><b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b> |                                              |
| <b>Signature</b>                                                                                                                                                                                                                                               | <b>Date</b>                                  |

**SOLICITATION No.: C1111-130637/A**  
**REQUEST FOR PROPOSAL (RFP)**  
**FOR CONTRACT AGAINST A SUPPLY ARRANGEMENT**  
**FOR TASK-BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)**

**REQUIRED BY**  
**DEPARTMENT OF CANADIAN HERITAGE**

**AMENDMENT NO. 6**

This amendment is raised to answer Bidders' questions.

**1 BIDDERS' QUESTIONS:**

| Question No. | Question                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Response                                                                                                                                     |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| 1            | <p>Amendment Number 4 removes M4 for the Programmer / Developer (Dynamics CRM), which requires proposed resources to possess "Microsoft Dynamic CRM 2011 or 2013 Certifications". No reasoning was provided to support the request to remove this requirement, nor was any reasoning provided on behalf of Canada as to why this requirement was removed.</p> <p>We respectfully ask Canada to reinstate M4 for the Programmer / Developer (Dynamics CRM) as:</p> <ul style="list-style-type: none"> <li>• It is not a rare certification to achieve;</li> <li>• It is essential to demonstrate that Programmer / Developer resources are properly trained in Dynamics in order to provide Canada with value for money and to mitigate the risk that improper care might be taken by such resources who are untrained in this area.</li> </ul> | <p>We are not changing the decision that was made in amendment 4. We consider that the other Mandatory Requirements are adequate enough.</p> |
| 2            | <p>For the Technical Writer resource, mandatory criterion B.14 (M3) requires that we must provide "an example of User Guide template solely authored by the resource"- a page must be provided indicating sole or majority authorship. Given this is a template for a user guide, the technical writer name is normally not written on the document. This category is different from others as normally technical writers don't get authorship of documents. Would a note from the client stating that the candidate technical writer</p>                                                                                                                                                                                                                                                                                                      | <p>Yes, a note will be acceptable.</p>                                                                                                       |

|   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                 |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | was a major contributor or entirely wrote the user guide template be sufficient to demonstrate compliance?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                 |
| 3 | <p>As per ANNEX D EVALUATION CRITERIA &amp; RESPONSE TABLE, Mandatory Requirements and Rated Requirements instructions (RFP page 45 and 46), bidders are required to submit a reference for each project presented. A project reference for every project demonstrated in the evaluation criteria places an unreasonable burden on the bidder. For example, grids requesting 10 years of project experience, and many of the valid contacts may have moved on or retired and their contact information can be very difficult to track down.</p> <p>Would the crown please accept 3 recent and relevant references for the proposed consultant to be sufficient in meeting this requirement?</p> | <p>No! This criteria remains unchanged. The references are needed for the two projects request in the mandatory requirement section for</p> <p>A.6 Programmer S/W Developer Level 3 (.Net) M3<br/> A.6 Programmer S/W Developer Level 3 (CRM) M3<br/> A.8 System Analyst Level 2 M2<br/> A.10 Test Coordinator Level 2 M2<br/> A.11 Tester Level 2 M2<br/> B.14 Technical Writer Level 2 M2</p> |
| 4 | <p><u>Regarding Mandatory Requirement A.8 (M3) for System Analyst – Level 2, found on page 54, we assume that the document requested has a minimum of 400 words and not 400 characters as stated in the grid.</u></p> <p>Please confirm that you mean 400 words.</p>                                                                                                                                                                                                                                                                                                                                                                                                                            | <p>No! This criteria remains unchanged,</p>                                                                                                                                                                                                                                                                                                                                                     |

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.**