

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions  
- TPSGC  
11 Laurier St./11, rue Laurier  
Place du Portage, Phase III  
Core 0B2 / Noyau 0B2  
Gatineau  
Québec  
K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution  
Communication Procurement Directorate/Direction de  
l'approvisionnement en communication  
360 Albert St./ 360, rue Albert  
12th Floor / 12ième étage  
Ottawa  
Ontario  
K1A 0S5

<b>Title - Sujet</b> Aviation document booklets and labe	
<b>Solicitation No. - N° de l'invitation</b> T8518-130090/B	<b>Amendment No. - N° modif.</b> 006
<b>Client Reference No. - N° de référence du client</b> T8518-130090	<b>Date</b> 2015-01-28
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$CW-010-66268	
<b>File No. - N° de dossier</b> cw010.T8518-130090	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2015-02-06</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Gagné-Templeman, Kathleen	<b>Buyer Id - Id de l'acheteur</b> cw010
<b>Telephone No. - N° de téléphone</b> (613) 990-9189 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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CCC No./N° CCC - FMS No/ N° VME

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The purpose of this amendment is to respond to Bidder's questions and to make the revisions indicated in Part B of this solicitation amendment:

## **PART A – RESPOND TO BIDDER'S QUESTIONS**

### **Question 19:**

#### **Part 3 – Bid Preparation Instructions**

*Section I: Technical Bid – Stream A – (4 hard copies) (and 1 soft copy on USB key)*

*Technical Bid – Stream B – (4 hard copies) (and 1 soft copy on USB key)*

Please advise if one (1) original and three (3) copies are acceptable when submitting a total of 4 hard copies of the Technical Bid for Stream A and Stream B respectively.

### **Response 19:**

One (1) original and three (3) copies are acceptable.

### **Question 20:**

ANNEX "E" – E.2 - TECHNICAL EVALUATION – STREAM B  
TECHNICAL EVALUATION - POINT RATED TECHNICAL CRITERIA  
SECTION R4 – SUB-SECTION R.4.1.a.2

*In this section, the "Bidder should provide copies of the ISO work procedures relevant to each phase of the requirement – warehousing/inventory management, order processing, customization using inkjet process, order fulfillment, and distribution or printed items as described in the Statement of Work. Should the Bidder propose to utilize multiple facilities, each holding ISO certification relevant to this requirement, a copy of the ISO work procedures relevant to the work completed in the facility should be submitted with the proposal."*

We will be submitting ISO certification. However, due to the voluminous amount of material developed for each SOP, for the purposes of this evaluation, would PWGSC and TCCA be willing to accept a comprehensive list of all relevant SOPs? In addition, and also as part of the rated evaluation process, would PWGSC and TCCA be prepared to visit to our facility to allow PWGSC and/or TCCA the opportunity to review the documents on our premises?

### **Response 20:**

ANNEX "E" – E.2 - TECHNICAL EVALUATION – STREAM B  
R4 – SUB-SECTION R.4.1.a.2

Bidder's submitting ISO certification should provide a comprehensive list of the relevant ISO Work Procedures and a copy of the first page of each of the identified ISO Work Procedures. A visit to the Bidder's facility will not be conducted for the purposes of evaluation of R.4.1.a.2.

**Question 21:****ANNEX "E" – E.1 - TECHNICAL EVALUATION – STREAM A  
MANDATORY TECHNICAL CRITERIA  
SECTION M.1 – BIDDER'S EXPERIENCE, SUB-SECTION M.1.1**

In the table, point number 2 requests information regarding "*Rainbow Printing*" while in point number 4 in the table, requests information regarding "*Rainbow (prismatic printing)*". In the realm of security printing and ICAO, the terms of "Rainbow" and "Prismatic" and interchangeable terminology.

For the purposes of clarity, are these to be considered the same type of printing for this response?

**Response 21:****ANNEX "E" – E.1 - TECHNICAL EVALUATION – STREAM A  
MANDATORY TECHNICAL CRITERIA  
SECTION M.1 – BIDDER'S EXPERIENCE, SUB-SECTION M.1.1**

"*Rainbow (prismatic printing)*" are considered to be the same type of printing for this Request for Proposal.

A revision has been made to M.1., sub-section M.1.1. In the table, point # 2, "*Rainbow Printing*" has been deleted. Refer to Part B of this amendment.

**Question 22:****ANNEX "E" – E.1 - TECHNICAL EVALUATION – STREAM A  
POINT RATED TECHNICAL CRITERIA –  
CORPORATE CAPABILITY  
SECTION R.1 – SUB-SECTION R.1.3 - POINT R.1.3.1 - ITEM "m."**

The Bidder is requested to clearly describe its manufacturing infrastructures particular for the "*Printing of a security seal unique to Transport Canada of specified pages.*"

This is a similar reference to one previously found in the Statement of Work for Stream A and also in Annex E - Section M.1, Sub-Section - M.1.3 - Point a).

It is unclear which specific feature this request is referring to as we are unaware of this type of feature appearing in the current ADB. For clarification purposes, could information please be provided as to which feature/ type is specifically being referred to?

**Response 22:**

Refer to Fig. A-4 – Pre-Printed Stock Prior to Personalization and Fig. B-3 – Customized Label on Carrier Sheet (Annex A Statement of Work - Stream A), as it depicts the TC security seal (round circle with aviation emblem)

**Question 23:****PART 6 – SECURITY AND FINANCIAL REQUIREMENTS****Part 6.1 – Security Requirements - Point #2**

In this section the requirement states “Before award of a contract the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites.”

The nature of this requirement would necessitate us providing the names of virtually every employee working within our facilities, which would be in excess of several hundred individuals.

**Response 23:**

This is a requirement of PWGSC/CIISD. As such, before award of contract, the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites.

**Question 24:****ANNEX “A” - STATEMENT OF WORK – Stream A****Section 1.1 - ADB - Sub Section 1.1.2 Printing Specifications**

Can TCCA/PWGSC please confirm if the Contractor will have to apply medical correction labels to the current design of the ABD as under the “General Specification” it states that “*the ADB is to be an exact copy of the existing ADB*”? Or, will a change to the design be implemented prior to the next production run that will change the actual table in the ABD’s design for the future?

**Response 24:**

Any existing ADBs will have to continue having the Contractor’s personnel apply the label over the original table. A change to the design will be implemented before the next production run so that the table reflects the new information that currently shows on the label.

**Question 25:****ANNEX “A” - STATEMENT OF WORK – Stream A****Section 1.1 - ADB - Sub Section 1.1.2 Printing Specifications**

In Annex A, it states “*Printing of a security seal unique to Transport Canada on specified pages.*”

Would TCCA / PWGSC be able to clarify which feature is currently referred as a “security seal unique to Transport Canada” and on which pages of the ADB this feature can be seen? Are we to interpret this as a change in the design?

**Response 25:**

The security seal referred to is a part of the current design.

Refer to Fig. A-4 – Pre-Printed Stock Prior to Personalization and Fig. B-3 – Customized Label on Carrier Sheet (Annex A Statement of Work - Stream A), as it depicts the TC security seal (round circle with aviation emblem).

**Question 26:**

ANNEX E – E.1 – EVALUATION GRID– STREAM A  
TECHNICAL EVALUATION - MANDATORY TECHNICAL CRITERIA  
SECTION M1 – after SUB-SECTION M.1.6 – Item (j)

In this section, it requests the Bidder to provide “*For each contract must provide the following information:*” - Item (j) requests “*the customization requirements for the multi-page licence/passport style booklets after printing.*”

Based on the description, we believe that this is, or should be, focused on Stream B as it is not relevant to the Stream A requirements.

For the purposes of this evaluation, would PWGSC consider removing and/or ignoring this specific Item (j) requirement?

**Response 26:**

ANNEX E – E.1 – EVALUATION GRID– STREAM A  
TECHNICAL EVALUATION - MANDATORY TECHNICAL CRITERIA  
SECTION M1 – after SUB-SECTION M.1.6 – Item (j)

Under the heading: *For each contract the Bidder must provide the following information:*  
Item (j)

Bidders are required to demonstrate that the described *multi-page licence/passport style booklets* were used for customization purposes after printing. As such, Bidders must indicate what the customization requirements were after printing.

**PART B – REVISE THE FOLLOWING:**

**B.1) In ANNEX E – E.1 – EVALUATION GRID– STREAM A  
TECHNICAL EVALUATION - MANDATORY TECHNICAL CRITERIA  
SECTION M.1 – BIDDER’S EXPERIENCE, SUB-SECTION M.1.1**

**DELETE:**

<b>M.1.1</b> The detailed description of the two (2) contracts (combined) must demonstrate that the Bidder provided security printing techniques which included all of the following:	<b>Contract 1</b> Yes (√) or No (X)	<b>Contract 2</b> Yes (√) or No (X)
Intaglio printing		
Rainbow printing		

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Anti-copy line patterns		
Fine line Guilloche patterns or variable size micro-lettering		
Rainbow (prismatic printing)		
Reactive (solvent sensitive) inks on all pages		
UV inks on all pages		

**REPLACE WITH:**

<b>M.1.1</b> The detailed description of the two (2) contracts (combined) must demonstrate that the Bidder provided security printing techniques which included all of the following:	<b>Contract 1</b> Yes (√) or No (X)	<b>Contract 2</b> Yes (√) or No (X)
Intaglio printing		
Anti-copy line patterns		
Fine line Guilloche patterns or variable size micro-lettering		
Rainbow (prismatic printing)		
Reactive (solvent sensitive) inks on all pages		
UV inks on all pages		

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**