

**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
**Bid Receiving Public Works and Government  
Services Canada/Réception des soumissions  
Travaux publics et Services gouvernementaux  
Canada**  
800 Burrard Street, Room 219  
800, rue Burrard, pièce 219  
Vancouver, BC V6Z 0B9  
Bid Fax: (604) 775-7526

**REQUEST FOR PROPOSAL  
DEMANDE DE PROPOSITION**

**Proposal To: Public Works and Government  
Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition aux: Travaux Publics et Services  
Gouvernementaux Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

**Comments - Commentaires**

<b>Title - Sujet</b> Inkjet Printers - CBSA	
<b>Solicitation No. - N° de l'invitation</b> 47048-151827/B	<b>Date</b> 2015-02-16
<b>Client Reference No. - N° de référence du client</b> 47048-151827	
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$VAN-588-7460	
<b>File No. - N° de dossier</b> VAN-4-37228 (588)	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2015-03-30</b>	<b>Time Zone</b> <b>Fuseau horaire</b> Pacific Daylight Saving Time PDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input checked="" type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Pascal, Kristina	<b>Buyer Id - Id de l'acheteur</b> van588
<b>Telephone No. - N° de téléphone</b> (604) 658-2799 ( )	<b>FAX No. - N° de FAX</b> (604) 775-7526
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b> CANADA BORDER SERVICES AGENCY TECHNOLOGY/TECHNOLOGIE NC REGION OTTAWA Ontario K1A0L5 Canada	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Public Works and Government Services Canada - Pacific  
Region  
219 - 800 Burrard Street  
800, rue Burrard, pièce 219  
Vancouver, BC V6Z 0B9

<b>Delivery Required - Livraison exigée</b> See Herein	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**Solicitation Number: 47048-151827/B**  
**Title: INKJET PRINTERS - CBSA**

This bid solicitation cancels and supersedes previous bid solicitation number **47048-151827/A** dated December 4, 2014 with a closing of January 23, 2015 at 2:00 p.m. PST. A debriefing or feedback session will be provided upon request to bidders/offerors/suppliers who bid on the previous solicitation.

**This bid solicitation cancels and supersedes previous bid solicitation number 47048-151827/A dated December 4, 2014 with a closing of January 23, 2015 at 2:00 p.m. PST. A debriefing or feedback session will be provided upon request to bidders/offerors/suppliers who bid on the previous solicitation.**

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## **PART 1 - GENERAL INFORMATION**

### **1.1 Security Requirements**

There is no security requirement associated with this requirement.

### **1.2 Statement of Requirement**

The CBSA has a requirement for the supply and delivery of 100 inkjet printers with the option to purchase up to an additional 300 printers. The requirement is for monochrome printers, though colour printers are also acceptable. The printers must be in accordance with Annex A, Statement of Requirement and must be delivered with the initial set of imaging consumables plus an additional ink cartridge(s). This means that every printer (including optional quantities) must be delivered with a total of 2 monochrome ink cartridges and 2 colour ink cartridges (if colour printer is proposed). The printers must be delivered complete with all required software for full operation at installation.

The initial requirement is for the supply and delivery 100 inkjet printers. The printers must be delivered within 30 business days after Contract award. The expected delivery locations are specified are Annex C, Delivery Locations.

The Contractor grants to Canada an irrevocable option to purchase up to 300 additional inkjet printers within 60 months after Contract award.

The requirement is subject to the provisions of the North American Free Trade Agreement (NAFTA), and the World Trade Organization Agreement on Government Procurement (WTO-AGP).

### **1.3 Debriefings**

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

## **PART 2 - BIDDER INSTRUCTIONS**

### **2.1 Standard Instructions, Clauses and Conditions**

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the *Standard Acquisition Clauses and Conditions Manual* (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The 2003 (2014-09-25) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

Subsection 5.4 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows:

Delete: 60 days  
Insert: 120 days

## **2.2 Submission of Bids**

Bids must be submitted only to Public Works and Government Services Canada (PWGSC) Bid Receiving Unit by the date, time and place indicated on page 1 of the bid solicitation.

### **2.2.1 Improvement of Requirement During Solicitation Period**

Should bidders consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, bidders are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation. Bidders must clearly outline the suggested improvement as well as the reason for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular bidder will be given consideration provided they are submitted to the Contracting Authority at least fifteen (15) calendar days before the bid closing date. Canada will have the right to accept or reject any or all suggestions.

### **2.3 Enquiries - Bid Solicitation**

All enquiries must be submitted in writing to the Contracting Authority no later than seven (7) calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.

### **2.4 Applicable Laws**

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in British Columbia.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the bidders.

## **PART 3 - BID PREPARATION INSTRUCTIONS**

### **3.1 Bid Preparation Instructions**

Canada requests that bidders provide their bid in separately bound sections as follows:

- Section I: Technical Bid [4 hard copies and 4 soft copies in either Word (.doc) or PDF format on USB, DVD or CD]
- Section II: Financial Bid [2 hard copies]
- Section III: Certifications [2 hard copies]

If there is a discrepancy between the wording of the soft copy and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.

Canada requests that bidders follow the format instructions described below in the preparation of their bid:

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to the bid solicitation.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process [Policy on Green Procurement](http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html) (<http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html>). To assist Canada in reaching its objectives, bidders should:

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper containing fibre certified as originating from a sustainably-managed forest and containing minimum 30% recycled content; and
- 2) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

#### **Section I : Technical Bid**

In their technical bid, bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability in a thorough, concise and clear manner for carrying out the work.

Full technical specifications and descriptive materials must be submitted with the bid. Failure to provide these materials with the bid will result in the bid being declared non-compliant.

In order to demonstrate compliance to the technical requirements, it is requested that the Bidder's Technical Bid include at a minimum the following:

- (a) a completed Form A, indicating compliance to the specifications, supplying equipment details, and providing reference locations to supporting documentation and technical brochures included in the bid, and;
- (b) technical brochures and supporting documents should be cross-referenced with Annex A and pertinent information demonstrating compliance should be clearly marked

Information to be filled in by the Bidder are left \_\_\_\_\_, please fill-in spaces accordingly.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

It is the Bidder's responsibility to provide a comprehensible and sufficiently detailed bid, that will permit a complete evaluation in accordance with the criteria set out in the bid solicitation.

#### **Section II: Financial Bid**

Bidders must submit their financial bid in accordance with the Basis of Payment. The total amount of Applicable Taxes must be shown separately.

### 3.1.1 Exchange Rate Fluctuation

C3011T (2010-11-06), Exchange Rate Fluctuation

#### Section III: Certifications

Bidders must submit the certifications required under Part 5.

## PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

### 4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

#### 4.1.1 Technical Evaluation

##### 4.1.1.1 Mandatory Technical Criteria

Bids will be evaluated in accordance with the Technical Bid criteria detailed in Form A - Substantiation of Technical Compliance. Bids will be assessed to ensure compliance with all of the requirements of this solicitation as described at Annex A - Statement of Requirement.

#### 4.1.2 Financial Evaluation

Please refer to Annex E, and complete the Basis of Payment, Annex B.

*SACC Manual* Clause A0220T (2014-06-26), Evaluation of Price

### 4.2 Basis of Selection

A bid must comply with the requirements of the bid solicitation and meet all mandatory technical evaluation criteria to be declared responsive. The responsive bid with the lowest evaluated price will be recommended for award of a contract.

## PART 5 - CERTIFICATIONS

Bidders must provide the required certifications and associated information to be awarded a contract.

The certifications provided by bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default in carrying out any of its obligations under the Contract, if any certification made by the Bidder is found to be untrue whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority may render the bid non-responsive or constitute a default under the Contract.

### 5.1 Certifications Precedent to Contract Award

The certifications listed below should be completed and submitted with the bid, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to comply with the request of the Contracting Authority and to provide the certifications within the time frame provided will render the bid non-responsive.

#### **5.1.1 Integrity Provisions - Associated Information**

By submitting a bid, the Bidder certifies that the Bidder and its Affiliates are in compliance with the provisions as stated in Section 01 Integrity Provisions - Bid of Standard Instructions 2003. The associated information required within the Integrity Provisions will assist Canada in confirming that the certifications are true.

#### **5.1.2 Federal Contractors Program for Employment Equity - Bid Certification**

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list ([http://www.labour.gc.ca/eng/standards\\_equity/eq/emp/fcp/list/inelig.shtml](http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml)) available from Employment and Social Development Canada (ESDC) - Labour's website.

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of contract award.

#### **5.1.3 Original Equipment Manufacturer (OEM) Certification**

Bidders must submit the OEM certification at Annex F. If the equipment proposed by the Bidder originates with multiple OEMs, a separate OEM certification is required from each OEM.

For the purposes of this bid solicitation, OEM means the manufacturer of the equipment, as evidenced by the name appearing on the equipment and on all accompanying documentation.

### **PART 6 - RESULTING CONTRACT CLAUSES**

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

#### **6.1 Security Requirements**

There is no security requirement applicable to this Contract.

#### **6.2 Statement of Requirement**

The CBSA has a requirement for the supply and delivery of 100 inkjet printers with the option to purchase up to an additional 300 printers. The requirement is for monochrome printers, though colour printers are also acceptable. The printers must be in accordance with Annex A, Statement of Requirement, and must be delivered with the initial set of imaging consumables plus an additional ink cartridge(s). This means that every printer (including optional quantities) must be delivered with a total of 2 monochrome ink cartridges and 2 colour ink cartridges (if colour printer is proposed). The printers must be delivered complete with all required software for full operation at installation.

The initial requirement is for the supply and delivery of 100 inkjet printers. The printers must be delivered within 30 business days after Contract award. The expected delivery locations are specified in Annex C, Delivery Locations.

The Contractor grants to Canada an irrevocable option to purchase up to 300 additional inkjet printers within 36 months after Contract award.

The requirement is subject to the provisions of the North American Free Trade Agreement (NAFTA), and the World Trade Organization Agreement on Government Procurement (WTO-AGP).

### **6.3 Standard Clauses and Conditions**

All clauses and conditions identified in the Contract by number, date and title are set out in the *Standard Acquisition Clauses and Conditions Manual* (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

#### **6.3.1 General Conditions**

2010A (2014-09-25), General Conditions - Goods (Medium Complexity), apply to and form part of the Contract.

#### **6.3.2 Supplemental General Conditions**

4001 (2013-01-28), Hardware Purchase, Lease and Maintenance, apply to and form part of the Contract.

### **6.4 Term of Contract**

#### **6.4.1 Delivery Date**

Initial quantities must be received within 30 business days after Contract award.

#### **6.4.2 Optional Goods and/or Services**

The Contractor grants to Canada the irrevocable option to acquire the goods, services or both described at Annex A of the Contract under the same conditions and at the prices and/or rates stated in the Contract. The option may only be exercised by the Contracting Authority and will be evidenced, for administrative purposes only, through a contract amendment.

The Contracting Authority may exercise the option within 60 months after contract award by sending a written notice to the Contractor.

Optional quantities must be received within 30 business days of amendment date.

#### **6.4.3 Substitute Products**

In cases where an offered printer has reached end of life before all deployments of that device have been completed, the Contractor will be permitted to propose an alternate printer other than that stipulated in the original Contract. To be accepted as a substitute, the proposed printer must meet the configuration specifications, offer equal or better value than the end of life printer as determined by PWGSC, and be approved by the administrative and technical authorities of CBSA.

##### **6.4.3.1 Acceptance of Substitution Discretionary**

Whether or not to accept or reject a proposed substitution is entirely within the discretion of Canada.

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#### 6.4.4 Value Added

Canada reserves the right to accept added value to Canada at no extra cost through changes such as an improvement to the original specifications. Inclusion of this added value would be subject to the approval of both CBSA and the Contracting Authority.

#### 6.5 Authorities

##### 6.5.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Kristina Pascal  
Title: Supply Specialist  
Public Works and Government Services Canada  
Acquisitions Branch  
Pacific Region  
Address: 219 - 800 Burrard St.,  
Vancouver, BC V6Z 0B9  
Telephone: 604-658-2799  
Facsimile: 604-775-7526  
E-mail address: kristina.pascal@pwgsc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

##### 6.5.2 Project Authority

*(The project authority will be named in the resulting contract.)*

The Project Authority for the Contract is:

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone : \_\_\_\_-\_\_\_\_-\_\_\_\_\_  
Facsimile: \_\_\_\_-\_\_\_\_-\_\_\_\_\_  
E-mail address: \_\_\_\_\_

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority, however the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

##### 6.5.3 Contractor's Representative

*(Please provide the following information)*

The Contractor's Representative for the Contract is:

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<b>Name</b>	
<b>Title</b>	
<b>Organization</b>	
<b>Address</b>	
<b>Telephone</b>	
<b>Facsimile</b>	
<b>Email address</b>	

## 6.6 Payment

### 6.6.1 Basis of Payment - Firm Unit Price(s)

In consideration of the Contractor satisfactorily completing all of its obligations under the Contract, the Contractor will be paid a firm unit price as specified in Annex B, Basis of Payment for a cost of \$ insert at Contract award Customs duties are included and Applicable Taxes are extra.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work, unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

### 6.6.2 Multiple Payments

H1001C (2008-05-12), Multiple Payments

## 6.7 Invoicing Instructions

Canada will pay the Contractor upon completion and delivery of the Work in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada; and
- c. the Work delivered has been accepted by Canada.

Invoice must be distributed as follows:

The original and one (1) copy must be forwarded to the address shown on page 1 of the Contract for certification and payment.

## 6.8 Certifications

### 6.8.1 Compliance

The continuous compliance with the certifications provided by the Contractor in its bid and the ongoing cooperation in providing associated information are conditions of the Contract. Certifications are subject to verification by Canada during the entire period of the Contract. If the Contractor does not comply with any certification, fails to provide the associated information, or if it is determined that any certification

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made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

## 6.9 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in British Columbia.

## 6.10 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) the supplemental general conditions 4001 (2013-01-28) - Hardware Purchase, Lease and Maintenance;
- (c) the general conditions 2010A (2014-09-25), General Conditions - Goods (Medium Complexity);
- (d) Annex A, Statement of Requirement;
- (e) Annex B, Basis of Payment;
- (f) Annex C, Delivery Locations; and
- (f) The Contractor's bid dated \_\_\_\_\_ . *(insert date)*

## 6.11 SACC Manual Clauses

A9068C (2010-01-11), Government Site Regulations  
B1501C (2006-06-16), Electrical Equipment  
B7500C (2006-06-16), Excess Goods  
G1005C (2008-05-12), Insurance

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## ANNEX A

### STATEMENT OF REQUIREMENT

#### 1.0 Objective

The Canada Border Services Agency (CBSA) has a requirement for the supply and delivery of inkjet printers that will print the secure controlled documents at all border crossings and inland CBSA offices in Canada.

#### 2.0 Background

The Field Operations Support System (FOSS) is a joint Canada Border Services Agency (CBSA) and Citizenship and Immigration Canada (CIC) enforcement and facilitation system. As part of CIC's modernization agenda, FOSS is scheduled to be decommissioned in December 2014.

The FOSS Replacement Project will oversee the movement of the majority of CBSA's FOSS Enforcement and Facilitation functionality into the Global Case Management System (GCMS).

The primary objective of this project is to ensure that the CBSA and its partners continue to have the necessary functionality and data to execute their respective immigration responsibilities. A smooth transition to GCMS will minimize the impacts to operations.

The Global Case Management System (GCMS) is CIC's single, integrated and worldwide system used internally to process applications for citizenship and immigration services. GCMS was first introduced in 2004 to process applications for Canadian citizenship and proof of citizenship. In 2010, a second release was implemented to extend case processing capabilities overseas. Deployment of GCMS to all in-Canada offices began in July 2011 and as of February 2012 all CIC offices in Canada and overseas have been processing in GCMS.

GCMS currently has over 6,500 users processing over 1.2 million citizenship and immigration applications each year. GCMS continues to develop and maintain system capabilities, incorporating new business and technology enhancements to improve functionality and business processes.

#### 3.0 Requirements

The CBSA has a requirement for the supply and delivery of 100 inkjet printers with the option to purchase up to an additional 300 printers. The printers must be delivered within 30 business days after Contract award. The expected delivery locations are specified in Annex C, Delivery Locations.

##### 3.1 Equipment Requirement

The printer must meet the following mandatory requirements:

##### 3.1.A General Specifications

Number	Mandatory Criteria
A1.	A printer which includes: <ul style="list-style-type: none"><li>a. Two (2) black ink cartridges, one which must be a high yield cartridge;</li><li>b. Two sets of any required colour ink cartridges (if a colour printer is proposed);</li><li>c. A removable power cord for the printer;</li><li>d. Software CD/DVD's including drivers; and</li></ul>

Number	Mandatory Criteria
	e. Documentation which includes one (1) paper copy and one (1) electronic copy loaded on a CD in Adobe Acrobat (PDF) format of all installation, setup, management, configuration, and user documentation, including instructions for clearing (zeroing), resetting, or removing internal memory, if applicable, for the printer.
A2.	The printer must allow the changing of black and colour Ink cartridges (if a coloured printer is proposed) independently.
A3.	The printer must be able to set the default printing mode to "Black Ink Only" (if a coloured printer is proposed).
A4.	The printer must be an ink jet printer where the ink soaks into paper and must not involve thermal transfer or fusing of ink/toner to the paper.
A5.	The printer must have a minimum:  Front input paper tray capacity of 250 sheets or greater of regular bond (10lb) paper. The front paper tray must be compatible with letter-size sheets (8.5" x 11" sheets) and legal-size (8.5" x 14" sheets)
A6.	The printer must have a front loading paper tray that is lockable either by a key or combination and the lock placement is at the front of the paper tray. If the printer does not have an integrated paper tray lock, the paper tray must be compatible with a third-party paper tray lock mechanism/device that must be provided and installed by the Contractor. If the printer tray lock uses a key of any kind, the Contractor must provide a minimum of 2 keys.
A7.	The printer must be able to reside inside a DASCO <sup>®</sup> cabinet with the dimensions of 30 inch width, 18 inch depth, and 32 inch height or less.
A8.	The printer must be able be serviced for paper jams, and ink cartridge replacement without removing the printer from a cabinet with the dimensions of 30 inch width, 18 inch depth, and 32 inch height or less.
A9.	The printer must provide a local display screen and remote (web) management interface for configuration purposes.

### 3.1.B Durability Specifications

Number	Mandatory Criteria
B1.	The printer must operate in core temperatures from 15°C to 30°C.

### 3.1.C Paper Related Specifications

Number	Mandatory Criteria
C1.	The printer must provide Duplex (2-side) print capability without additional options/hardware required.
C2.	The printer must be able to print a minimum monthly volume of 2,500 pages.

C3.	The high yield black ink cartridge provided must have page yield of at a minimum 900 ISO pages (ISO/IEC 24711).
C4.	The printer must have the capability to print at a resolution of 600 dpi or greater.
C5.	The printer must provide at minimum a black print speed of 20 pages per minute (ppm) when operating in simplex mode.
C6.	The printer must at a minimum be compatible with the following paper sizes: a. Letter (8.5" x 11"); and b. Legal (8.5" x 14").
C7.	The printer must at a minimum be compatible with the paper weight and thickness of 30lb Bond paper, with a semi-gloss finish on print side.

### 3.1.D Technical Specifications

Number	Mandatory Criteria
D1.	The printer must have at a minimum of: a. *Printer control language emulations: Epson ESC/ P®-Raster; and b. Resident Typefaces that are compatible with all TrueType® fonts and supported Windows® and Microsoft® fonts.
D2.	The printer must interface with the CBSA Network through a Network interface: 100Base-Tx / 10Base-Tx Ethernet using the following Network Printing Protocols : TCP / IP
D3.	The default settings, activities, and functionality as part of or on the printer must be fully configurable by CBSA.
D4.	The printer must allow the device to be assigned a unique network address (IP Address) and a unique identifier (Hostname) (e.g., P123A0001), to be entered into the printer settings by the user. This is not to be confused with the printer serial number or any other manufacturer assigned reference.
D5.	The printer must be compatible with Category 5e and Category 6 network cabling.
D6.	The printer must be compatible with the following electrical constraints: a. Rated Voltage 100 V- 120 V; and b. Rated Frequency: 50-60 HZ.
D7.	The printer must be compatible with an Ipv4 and Ipv6 network environment
D8.	The printer must integrate with: a. MS Windows 2008 Server; b. Citrix XenApp; c. Adobe print service software packages such as the Adobe Central Family/LiveCycle.

\* The application for which these printers are being purchased uses Adobe Central Output server 5.7 to merge data with a form (template) and send it to a specified printer on the network. Our external service provider compiles these Adobe Central templates exclusively with an Epson print driver (ESC/P) and they have informed CBSA that they are not able to compile with other drivers

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at this time. Thus we are limited to using only Epson printers as the ESC/P (printer language the templates are compiled with) is only supported on Epson printers.

### **3.2 Reporting Requirements**

Within 5 business days of each delivery, the Contractor must provide the CBSA Project Authority via email an electronic spreadsheet (MS-Suite 2007 (or latest)) identifying the serial number and the physical address for each unit delivered. As additional units are delivered they must be added to the electronic spreadsheet making it a cumulative listing.

### **4.0 Constraints**

The Contractor must provide all print drivers required for operation of the printer and be compatible with Windows 7 and all later versions of Microsoft Operating Systems during the contract period. The new versions of drivers must be available to CBSA at no additional cost within 30 days of the new Microsoft Operating system being made available by Microsoft in the commercial market.

### **5.0 Special Requirements**

5.1 The Contractor must provide a single point of contact to CBSA Project Authority for performance related issues.

5.2 The Contractor must have in place a process that identifies vulnerabilities in all software and drivers that are part of the printer. The Contractor must report these vulnerabilities to CBSA at no additional cost. CBSA must be able to download required remediation actions via File Transfer Protocol (FTP) or the Contractor's web site. These remediation actions must be compatible with the CBSA technical environment.

5.3 The Contractor must have in place a process that identifies security patches and fixes for their software and drivers that are part of the printer. The Contractor must make these security patches and fixes available to CBSA at no additional cost. CBSA must be able to download these security patches and fixes via File Transfer Protocol (FTP) or the Contractor's web site. These security patches and fixes must be compatible with the CBSA technical environment.

5.4 The Contractor must be able to provide support to CBSA at no additional cost on troubleshooting and resolving incidents or any problems with printer, the implementation of known vulnerability remediation actions and the application of patches and fixes for the Contractor's printer.

**ANNEX B**

**BASIS OF PAYMENT**

All pricing is Free on Board (FOB) destination inclusive of all provincial environmental recycling fees.

**B.1 Initial Quantities**

Item No.	Description	OEM Brand name and part Number	Qty	Unit Price	Ext. Price
1.	Firm, all-inclusive price for the supply and delivery of the printer as described in Annex A, Statement of Requirement		100	\$ _____	\$ _____

**B.2 Optional Quantities**

Item No.	Description	OEM Brand name and part Number	Qty	Unit Price	Ext. Price
1.	Firm, all-inclusive price for the supply and delivery of the printer as described in Annex A, Statement of Requirement		300	\$ _____	\$ _____
2.	Replacement lockable printer tray and if applicable 2 replacement keys.		30	\$ _____	\$ _____
3.	Printer power cord replacement		30	\$ _____	\$ _____
4.	High Yield Black Ink Cartridge		9000	\$ _____	\$ _____
5.	Colour Ink Cartridge Set (if colour device is proposed)		750	\$ _____	\$ _____

**B.3 IMAGING CONSUMABLES**

The provision of imaging consumables will not form part of this Contract; however the Bidder agrees that the imaging consumables unit prices stated below will be available for imaging consumables purchases made by CBSA for a period of five (5) years from the date of contract award. The consumables will be available by placing orders directly with:

*List as many companies as needed to ensure full geographic coverage (for locations detailed at Annex C) with pricing inclusive of all delivery charges:*

Company Name	
Company Address	
Contact Name	
Telephone Number	
E-mail Address	

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Company Name	
Company Address	
Contact Name	
Telephone Number	
E-mail Address	

Company Name	
Company Address	
Contact Name	
Telephone Number	
E-mail Address	

The Bidder must list out all consumables included and required for the offered device to meet the requirements, as detailed in Annex A.

Imaging consumables are defined as any items that are used up (e.g. toners, developers, ink), filled up (e.g. waste toner containers), or worn down (e.g. drums, fusers, belts) during the printing, copying or scanning processes and replaced on a routine basis.

Description	OEM Part No. (if applicable)	Initial Yield*	Subsequent Yield (for new purchase of consumables)	Unit Price				
				Period 1 Date of Contract Award to	Period 2	Period 3	Period 4	Period 5
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$
				\$	\$	\$	\$	\$

\*Provided with the equipment at delivery. As two initial cartridges are required with all units – the yields of these initial cartridges will be added together in this field for the purposes of evaluation.

## ANNEX C

### DELIVERY LOCATIONS

CBSA reserves the right to change the delivery location. The exact location and quantity of printers will be identified at Contract award. Delivery of all printers must be coordinated with and agreed upon by the CBSA Technical Authority prior to the delivery being made. Delivery must be done within 30 business days of Contract award or subsequent amendment.

Possible delivery locations:

Region	Site Code	Site Name	Site Address
Atlantic	103	HALIFAX AIRPORT	Halifax Stanfield Intl. Airport, 1 Bell Blvd, Enfield, NS, B2T 1K2
Atlantic	105	ST. JOHN'S TSO/CBS	165 Duckworth St., 6th Fl., St. John's, NL A1C 1G4
Atlantic	108	ST. STEPHEN BRIDGE	204 Milltown Blvd. , St. Stephen, NB E3L 2X1
Atlantic	109	WOODSTOCK ROAD	Port of Woodstock Rd., 1403 rte 95 Belleville, NB, E7M 4Z9
Atlantic	111	MONCTON AIRPORT	777 Aviation Avenue, Dieppe, NB E1A 7Z5
Atlantic	120	MONCTON CUSTOMS OFFICE	Port of Moncton, 81 Albert Street, Suite 401 Moncton, NB, E1C 1B3
Atlantic	123	ANDOVER	Port of Andover, 6 rte 190 Carlingford, NB, E7H 5H6
Atlantic	125	CENTREVILLE	1449 Route 110, Royalton, NB E7K 2E3
Atlantic	126	ST. LEONARD	10 rue DuPont, Saint Leonard, NB E7E 1Y1
Atlantic	132	PORT OF YARMOUTH	15 Willow Street, 2nd Floor Yarmouth, NS, B5A 4B3
Atlantic	135	ST. CROIX	2785 Route 4, St. Croix, NB E6J 2A7
Atlantic	140	CLAIR	790 Principale Street, Clair, NB E7A 2H6
Atlantic	141	EDMUNDSTON	107-66 St-François St. Rm 209 Edmundston, NB, E3V 1E6
Atlantic	147	GANDER INTL. AIRPORT	Gander Intl. Airport, 1000 James Blvd Gander, NL, A1V 1W7
Atlantic	165	FORTUNE	Port of Fortune, 1 Water Street Fortune, NL, A0E 1P0
Atlantic	10A	FREDERICTON	495 Prospect Street, Fredericton, NB E3B 9M4
Atlantic	10R	FREDERICTON AIRPORT	2570 Highway 102, Lincoln, NB E3B 9G1
Atlantic	10S	ST. JOHNS INT. AIRPORT	80 Airport Terminal, Access Road St. John's, NL A1A 0H6
Atlantic	11E	SAINT JOHN TSO	65 Canterbury Street, 1st Floor, Port Office Saint John, NB E2L 2C7
Atlantic	11G	SAINT JOHN CUSTOMS I&C	189 Prince William St., 3rd Floor Saint John, NB E2L 2B9
Atlantic	11V	CHARLOTTETOWN AIRPORT	250 Maple Hills Avenue Charlottetown, PEI C1C 1N2

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Atlantic	12E	FOUNDERS SQUARE	1701 Hollis St., 12th Floor, Halifax, NS
Atlantic	12F	ST. STEPHEN (NEW BRIDGE)	Port of St. Stephen 3rd Bridge, 20 St. Stephen Drive, St. Stephen, NB, E3L 0B5
Atlantic	12R	HALIFAX MARINE CENTER	3139 Oxford St., Halifax, NS B3L 4V6
Ontario	3	PORT OF LANSDOWNE	860 Highway 137, Lansdowne, ON K0E 1L0
Ontario	21	PORT OF SAULT STE. MARIE	125 HURON STREET Sault Ste. Marie, ON P6A 1R3
Ontario	44	PORT OF PRESCOTT	Bridge Plaza, Hwy 16, Prescott, ON K0E 1T0
Ontario	47	CBSA NOR REGIONAL HQ	2265 ST. LAURENT BOULEVARD Ottawa, ON K1G 4K3
Ontario	90	SAULT STE. MARIE CUSTOMS / TSO	22 BAY STREET - 2nd Floor Sault Ste. Marie, ON P6A 5S2
Ontario	482	PIA TERMINAL 3	2799 Aeroquay Road Mississauga, Ontario, L5P 1A2
Ontario	504	Fort Erie Peace Bridge Traffic	2 PEACE BRIDGE PLAZA, Fort Erie, ON, L2A 0A7
Ontario	512	HAMILTON AIRPORT	9300 AIRPORT RD, MOUNT HOPE, ON L0R 1W0
Ontario	519	Rainbow Bridge Traffic	5660 Falls Avenue, Niagara Falls, L2E 6T1
Ontario	623	WINDSOR/DETROIT TUNNEL TRAFFIC	555 GOYEAU ST, Windsor, ON N9A 1H1
Ontario	633	SOMBRA FERRY PORT	3491 Water Street, Sombra, ON N0P 2H0
Ontario	635	KITCHENER HRS CUSTOMS	29 DUKE ST. E, Kitchener, ON N2H 1A2
Ontario	640	AMBASSADOR BRIDGE TRAFFIC	780 Huron Church Road, Windsor, N9C 2K2
Ontario	677	London Airport	41750 Crumlin Road, London, ON N5V 3B6
Ontario	712	THUNDER BAY CBS / AUDIT	201 MAY ST. N., Thunder Bay, ON P7C 3P4
Ontario	725	PORT OF RAINY RIVER	100 Atwood Ave., Rainy River, ON P0W 1L0
Ontario	758	PORT OF PIGEON RIVER	7690 Highway 11, Pigeon River, ON P7L 0A2
Ontario	759	PORT OF FORT FRANCES	101 Church Street, Fort Frances, ON P9A 3X8
Ontario	00R	MCDONALD CARTIER INT. AIRPORT	1000 AIRPORT PARKWAY, Ottawa, ON K1V 9B3
Ontario	01K	CORNWALL I&E	501 TOLLGATE RD. EAST, Cornwall, ON K6H 5R6
Ontario	01L	CORNWALL SECONDARY	691 BROOKDALE AVE., Cornwall, ON K6J 5C6
Ontario	01N	KINGSTON CBSA	61 HYPERION CRESENT, Kingston, ON K7K 7K7
Ontario	42S	PIA TERMINAL 1	2799 Aeroquay Road Mississauga, Ontario, L5P 1A2
Ontario	42Z	CBSA - E&IOD	2B-6900 AIRPORT RD, Mississauga, ON L4V 1E8
Ontario	43E	IMMIGRATION HOLDING CENTRE	385 REXDALE BLVD, Etobicoke, ON M9W 1R9
Ontario	43F	IMMIGRATION TASK FORCE	255 ATTWELL DRIVE, Etobicoke, ON M9W 7G2
Ontario	43G	IMMIGRATION HEARINGS & APPEALS	CIC, 74 Victoria St-10th floor Toronto, ON M5C 2A5
Ontario	43H	CBSA Barrie	374 Huronia Road, Barrie ON L4N 8Y9

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Ontario	43I	BILLY BISHOP TO CITY AIRPORT	4 Eireann Quay, Toronto Island, ON M5V 1A1
Ontario	50R	HAMILTON TSO / ENFORCEMENT	55 BAY STREET N HAMILTON, ON L8R 3P7
Ontario	50S	6080 McLeod Road	6080 MCLEOD ROAD Niagara Falls, Ontario, L2G 7T4
Ontario	50T	Refugee Processing Building	80 Queen Street, Fort Erie ON L2A 3S6
Ontario	50U	Niagara Falls VIA Rail Offload Facility	4267 BRIDGE STREET Niagara Falls, ON L2E 2R6
Ontario	50V	Queenston Bridge CBSA	14154 Niagara Parkway Niagara-on-the-Lake, ON L0S 1J0
Ontario	61D	WATERLOO INT AIRPORT	4881 Fountain Street, Kitchener, ON N0B 1M0
Ontario	61E	CBSA ENFORCEMENT	417 EXETER ROAD, London, ON N6E 2Z3
Ontario	61F	CBSA ENFORCEMENT OFFICE	1250 WALKER RD. 1ST FLOOR Windsor, ON N8Y 4T4
Ontario	61G	BLUE WATER BRIDGE	1555 Venetian Boulevard, Sarnia, ON N7T 0A9
Ontario	71S	THUNDER BAY AIRPORT	100 Princess Street, Thunder Bay, ON P7E 6S2
Pacific	906	Pacific Highway	# 28, 176th Street, Surrey BC, V3S 9R9
Pacific	913	Huntingdon / Abbotsford	# 2 Sumas Way, Abbotsford BC, V2S 8B7
Pacific	917	Whitehorse Airport	75 Barkley Grow Crescent, Rm. 0316 Whitehorse, YT
Pacific	930	Boundary Bay	# 4 - 56th Street, Delta BC, V4L 1Z2
Pacific	932	Aldergrove	# 10 Highway 13, Aldergrove BC, V4W 2L8
Pacific	933	Osoyoos	202 - 97th St, Osoyoos BC, V0H 1V1
Pacific	934	Vancouver Int'l Airport (VIA)	VIA-Int'l Terminal Bldg., Room C2365.0A, Level 2, 3211 Grant McConachie Way Richmond, BC V7B 1C2
Pacific	936	Nelway	9999 Hwy 6, Salmo, BC, V0G 1Z0
Pacific	941	Roosville	5600 Highway 93 Grasmere BC, V0B 1R0
Pacific	943	CBS SIDNEY AIRPORT	201-1640 ELECTRA BLVD.,SIDNEY
Pacific	944	Kingsgate	6917 Highway 95 Kingsgate, BC, V0B 1V1
Pacific	946	Cascade	702 Hwy 395, Christina Lake BC, V0H 1E0
Pacific	947	CBS NANAIMO	RM 201A,60 FRONT ST.,NANAIMO
Pacific	954	Carson	4900 Highway 41, Grand Forks BC, V0H 1H5
Pacific	971	Whitehorse	#110-300 Main Street, Whitehorse, YT
Pacific	986	CBSA CAMPBELL RIVER	115 - 940 ALDER ST.,CAMPBELL RIVER
Pacific	991	Beaver Creek	General Delivery, Beaver Creek, YT
Pacific	998	Fraser	Fraser,BC
Pacific	90F	Kelowna International Airport	1-5533 KELOWNA AIRPRT,KELOWNA,V1V 1S1
Pacific	90L	VICTORIA OGDEN POINT TERMINAL	185 DALLAS ROAD
Pacific	90M	CBS AMTRAK STATION	1150 STATION ST, VANCOUVER
Pacific	90T	Alaska State Ferry	2100 Park Ave, Prince Rupert, BC
Pacific	90U	WASHINGTON STATE FERRY	201-1640 ELECTRA BLVD., SIDNEY

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Pacific	90V	BELLEVILLE FERRY	254 BELLEVILLE STREET
Pacific	91M	CBS CANADA PLACE	999 CANADA PLACE
Pacific	92J	Prince George Inland Enforcement	c/o CBSA 4020 5th Ave, Prince George, BC
Pacific	92M	LIBRARY SQUARE	300 W. GEORGIA ST., VANCOUVER, BC
Pacific	92N	CBSA 877 EXPO	877 EXPO ST. VANCOUVER, BC
Pacific	92T	CBSA WESTSHORE RCMP	698 ATKINS AVE, VICTORIA
Pacific	93H	Douglas	# 220 Highway 99, Surrey BC, V3S-9N7
Pacific	93J	Prince Rupert Marine	P.O. Box 220 Prince Rupert, BC
Pacific	93O	YVR South Ramp	4120 Cowley Crescent, Richmond, BC V7B 1B8
Pacific	93U	CBSA VICTORIA	1321 BLANSHARD ST., VICTORIA
Pacific	9YX	Abbotsford Airport	30440 Liberator Ave., Abbotsford BC, V2T-6H5
Prairie	713	PORT OF NORTH PORTAL	HWY39 NORTH PORTAL SK
Prairie	728	PORT OF REGWAY	HWY6 BOX94 MINTON SK
Prairie	765	REGINA AIRPORT	5201 REGINA AVE REGINA SK
Prairie	801	CALGARY (HARRY HAYS)	
Prairie	806	PORT OF COUTTS	
Prairie	810	CALGARY AIRPORT	
Prairie	811	EDMONTON AIRPORT	
Prairie	824	PORT OF CHIEF MOUNTAIN	
Prairie	831	PORT OF CARWAY	
Prairie	70A	PORT OF EMERSON	HWY29 EMERSON MB
Prairie	71K	SASKATOON AIRPORT	2625 AIRPORT DR SASKATOON SK
Prairie	71P	WINNIPEG INLAND ENFORCEMENT	25 FORKS MARKET RD WINNIPEG MB
Prairie	71Q	SASKATCHEWAN DISTRICT OFFICE	1871 HAMILTON ST REGINA SK
Prairie	71R	SASKATOON INLAND ENFORCEMENT	660 410-22ND ST E SASKATOON SK
Prairie	71U	WINNIPEG INTERNATIONAL AIRPORT	1970 WELLINGTON AVENUE
Prairie	80X	FORT MCMURRAY INTL AIRPORT	
Prairie	81C	EDMONTON (CANADA PLACE)	
Quebec	201	130 DALHOUSIE	130, rue Dalhousie, Ville de Québec, QC G1K 4C4
Quebec	203	ST-ARMAND	10, Route 133, Philipsburg, QC J0J 1T0
Quebec	209	BSF SHERBROOKE	50, Place de la Cité, CP 1300 Sherbrooke, QC J1H 5L8
Quebec	212	DOUANES STANSTEAD (ROUTE 55)	2, Autoroute 55, Stanstead, QC J0B 3E2
Quebec	250	SEPT-ÎLES	301-701, boulevard Laure, Sept-Îles, QC G4R 1X8
Quebec	251	DOUANES WOBURN	1020, chemin des Lignes, Woburn, QC G0Y 1R0

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Quebec	256	ST-THÉOPHILE	999, Autoroute 173 St-Theophile QC
Quebec	264	AÉROPORT JEAN-LESAGE	500 Rue Principal, Ville de Québec, QC G2E 5W1
Quebec	306	LACOLLE TRAFIC&COMMERCIAL	Route 15, Lacolle, QC J0J 1J0
Quebec	341	DORVAL TRAFIC	ASFC, Informatique, 975 Roméo Vachon Nord Pièce T.2085, Dorval, QC H4Y 1H1
Quebec	345	C.E.C Montréal	7100 Tellier, Montréal , QC H1N 3T7
Quebec	20L	GATINEAU CIC	259 boulevard St-Joseph, Suite 109 - ASFC Gatineau, QC J8Y 6T1
Quebec	20Q	825 LEBOURGNEUF	825 Lebourgneuf, Ville de Québec, QC G2J 1C3
Quebec	20T	Trois-Rivières	2250 RUE ST-OLIVIER, Trois-Rivières, QC G9A4E
Quebec	20V	BAIE-COMEAU	625, boulevard Laflèche Baie Comeau, QC G5C 1C5
Quebec	21A	BSF CHICOUTIMI	100, rue Lafontaine, Chicoutimi, QC G7H 2X2
Quebec	31H	1010 ST-ANTOINE	1010 St Antoine Ouest, Montréal, QC H3C 1B2
Quebec	31J	C.P.I. LAVAL	200, Montée St-François, Laval, QC H7C1S5

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## ANNEX D

### PROOF OF PROCUREMENT (POP) TESTING

CBSA will be conducting a Proof of Procurement (POP) testing at CBSA sites within the National Capital Region prior to contract award. The purpose of the POP will be to test the Bidder's printer against the mandatory criteria. The Bidder will be provided with 5 business days advance notification that their units will be tested. In the notice it will detail the CBSA location(s) and the date that the Bidder will be required to be present while the POP testing occurs. The Bidder will need to provide 2 of the printers. Failure of the printer to meet the technical specifications of the RFP and any subsequent clarifications thereto may result in elimination of the printer without further consideration. In the event that the test printer does not function in accordance with the technical requirements of the bid solicitation or is not able to function in the CBSA environment with CBSA's applications, the Bidder will be required to rectify the incompatibility within 48 hours of notification. The resulting fault will be deemed a technical fault. A maximum of 2 technical faults will be allowed. If the test printer, or its replacement, exhibits a third technical fault or if the Bidder fails to meet the 48 hour deadline (on the first OR second technical fault) the test device will be deemed non-compliant. It is expected that the POP testing will take up to 4 weeks to complete from beginning to end.

#### For the POP testing:

1. The Bidder must provide a printer that meets all of the elements identified in Annex A, Statement of Requirement.
2. The CBSA will install and test the printer to confirm both that it will function as described in the bid proposal and that it meets the Mandatory Requirements described in Annex A, Statement of Requirement. The printer must demonstrate compliance with, and satisfaction of, all Mandatory Requirements. All tests will be conducted according to test procedures developed by CBSA.
3. The hardware, software and other components provided for the POP test must be identical to the printer. CBSA will assume all costs related to the facilities provided, the required infrastructure (i.e. CBSA's network) and CBSA employees. All Bidder costs, including delivery and removal of the printer will be the responsibility of the Contractor.
4. The Bidder must provide a resource that can provide technical assistance and guidance on the printer. It is expected that the Bidder's resource will be onsite for up to 0.5 days, but must be available remotely by telephone and email for the duration of the POP Testing.
5. The Bidder must deliver their printer for testing to the shipping address provided by CBSA to the Bidder at time of notification.
6. If the tests reveal that the printer fails to meet any of the Mandatory Requirements, the bid will be declared non-compliant. The Bidder will be asked to provide a return shipping address so that the CBSA may return the printer from the test site and the next highest ranked Bidder will be invited to provide a printer for POP Testing.

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**ANNEX E**

**CALCULATION OF TOTAL EVALUATED PRICE**

For evaluation purposes, the Total Evaluated Price will be calculated as follows:

- (A) B1.1 Extended Price for 100 printers (Including delivery, FOB Destination and all provincial environmental recycling fees). \$ \_\_\_\_\_.
- (B) B2.1 Extended Price for 300 printers (Including delivery, FOB Destination and all provincial environmental recycling fees). \$ \_\_\_\_\_.
- (C) B2.2 Extended price for 30 Printer power cord replacements \$ \_\_\_\_\_.
- (D) B2.3 Extended price for 30 replacement lockable printer trays and 2 replacement keys \$ \_\_\_\_\_.
- (E) B3 Consumables

For each applicable line item noted in Annex B4 – Consumables, the initial yield will be subtracted from the evaluation estimated number of prints 15,000 per device at 5% coverage over the 5 years of estimated life then multiplied by the average cost per page (an average of the unit prices proposed for periods 1 - 5 divided by the subsequent yield).

This calculation will be applied to each applicable line item and totaled to obtain the consumables cost.

If alternative types of required consumables are proposed, only the lowest average cost per page line item of the various alternatives will be used in calculating the consumables cost.

Consumables Cost : \$ \_\_\_\_\_ x 300 = \$ \_\_\_\_\_.

<b>Total Evaluated Price [Sum of (A) through (E)]</b>   \$ _____.
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**ANNEX F**

**ORIGINAL EQUIPMENT MANUFACTURER (OEM) CERTIFICATION**

<b>OEM Certification – Bidder is the OEM of Products Bid</b>	
On behalf of the Bidder, I certify that the Bidder is itself the OEM of the products being offered in response to the Solicitation identified below.	
Solicitation Number	47048-151827/B
Name of Bidder	
Signature of Bidder's Authorized Representative	
Name of Bidder's Authorized Representative	
Date Signed	
If this Certification is limited to specific products or specific services, please provide details	

**Note for Joint Venture Bidder:** Where one of the members of the joint venture is the OEM, then this certification is required to be signed by that member of the joint venture.

<b>OEM Certification – Bidder is not the OEM of Products Bid</b>	
The OEM identified below authorizes the Bidder named below to provide its products and provide warranty service in relation to those products under the Contract issued as a result of the Solicitation identified below.	
Name of OEM	
Address of OEM	
Name of OEM's Authorized Representative	
Title of OEM's Authorized Representative	
Telephone Number of OEM's Authorized Representative	
Fax Number of OEM's Authorized Representative	
Signature of OEM's Authorized Representative	
Date Signed	
Solicitation Number	47048-151827/B
Name of Bidder	
If this Certification is limited to specific products or specific services, please provide details	

**Note for Joint Venture Bidders:** Certifications made by the OEM must name (as the Bidder) ALL members of the joint venture Bidder that will be involved in delivering or servicing that OEM's equipment in the performance of the Work, or the joint venture itself must be named (if the joint venture has been given a name).

**FORM A**

**SUBSTANTIATION OF TECHNICAL COMPLIANCE FORM**

**EQUIPMENT REQUIREMENT**

The printer must meet the following mandatory requirements:

**A. General Specifications**

Number	Mandatory Criteria	Comply (yes/no)	Substantiation	Reference
A1.	A printer which includes: a. Two (2) black ink cartridges, one which must be a high yield cartridge; b. Two sets of any required colour ink cartridges (if a colour printer is proposed); c. A removable power cord for the printer; d. Software CD/DVD's including drivers; and Documentation which includes one (1) paper copy and one (1) electronic copy loaded on a CD in Adobe Acrobat (PDF) format of all installation, setup, management, configuration, and user documentation, including instructions for clearing (zeroing), resetting, or removing internal memory, if applicable, for the printer.			
A2.	The printer must allow the changing of black and colour Ink cartridges (if a coloured printer is proposed) independently.			
A3.	The printer must be able to set the default printing mode to "Black Ink Only" (if a coloured printer is proposed).			
A4.	The printer must be an ink jet printer where the ink soaks into paper and must not involve thermal transfer or fusing of ink/toner to the paper.			
A5.	The printer must have a minimum:  Front input paper tray capacity of 250 sheets or greater of regular bond (10lb) paper. The front paper tray must be compatible with letter-size sheets (8.5" x 11" sheets) and legal-size (8.5" x 14" sheets)			
A6.	The printer must have a front loading paper tray that is lockable either by a key or combination and the lock placement is at the front of the paper tray. If the printer does not have an integrated paper tray lock, the paper tray must be compatible with a third-party			

Number	Mandatory Criteria	Comply (yes/no)	Substantiation	Reference
	paper tray lock mechanism/device that must be provided and installed by the Contractor. If the printer tray lock uses a key of any kind, the Contractor must provide a minimum of 2 keys.			
A7.	The printer must be able to reside inside a DASCO <sup>®</sup> cabinet with the dimensions of 30 inch width, 18 inch depth, and 32 inch height or less.			
A8.	The printer must be able be serviced for paper jams, and ink cartridge replacement without removing the printer from a cabinet with the dimensions of 30 inch width, 18 inch depth, and 32 inch height or less.			
A9.	The printer must provide a local display screen and remote (web) management interface for configuration purposes.			

**B. Durability Specifications**

Number	Mandatory Criteria	Comply (yes/no)	Substantiation	Reference
B1.	The printer must operate in core temperatures from 15°C to 30°C.			

**C. Paper Related Specifications**

Number	Mandatory Criteria	Comply (yes/no)	Substantiation	Reference
C1.	The printer must provide Duplex (2-side) print capability without additional options/hardware required.			
C2.	The printer must be able to print a minimum monthly volume of 2,500 pages.			
C3.	The high yield black ink cartridge provided must have page yield of at a minimum 900 ISO pages (ISO/IEC 24711).			
C4.	The printer must have the capability to print at a resolution of 600 dpi or greater.			
C5.	The printer must provide at minimum a black print speed of 20 pages per minute (ppm) when operating in simplex mode.			

C6.	The printer must at a minimum be compatible with the following paper sizes: a. Letter (8.5" x 11"); and b. Legal (8.5" x 14").			
C7.	The printer must at a minimum be compatible with the paper weight and thickness of 30lb Bond paper, with a semi-gloss finish on print side.			

**D. Technical Specifications**

Number	Mandatory Criteria	Comply (yes/no)	Substantiation	Reference
D1.	The printer must have at a minimum of: a. *Printer control language emulations: Epson ESC / P <sup>®</sup> -Raster; and b. Resident Typefaces: compatible with all TrueType <sup>®</sup> fonts and supported Windows <sup>®</sup> and Macintosh <sup>®</sup> fonts.			
D2.	The printer must interface with the CBSA Network through a Network interface: 100Base-Tx / 10Base-Tx Ethernet using all of the Network Printing Protocols: TCP / IP.			
D3.	The default settings, activities, and functionality as part of or on the printer must be fully configurable by CBSA.			
D4.	The printer must allow the device to be assigned a unique network address (IP Address) and a unique identifier (Hostname) (e.g., P123A0001), to be entered into the printer settings by the user. This is not to be confused with the printer serial number or any other manufacturer assigned reference.			
D5.	The printer must be compatible with Category 5e and Category 6 network cabling.			
D6.	The printer must be compatible with the following electrical constraints: a. Rated Voltage 100 V- 120 V; and a. Rated Frequency: 50-60 HZ.			
D7.	The printer must be compatible with an Ipv4 and Ipv6 network environment.			
D8.	The printer must integrate with: a. MS Windows 2008 Server; b. Citrix XenApp; and			

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Number	Mandatory Criteria	Comply (yes/no)	Substantiation	Reference
	c. Adobe print service software packages such as the Adobe Central Family/LiveCycle.			

\* The application for which these printers are being purchased uses Adobe Central Output server 5.7 to merge data with a form (template) and send it to a specified printer on the network. Our external service provider compiles these Adobe Central templates exclusively with an Epson print driver (ESC/P) and they have informed CBSA that they are not able to compile with other drivers at this time. Thus we are limited to using only Epson printers as the ESC/P (printer language the templates are compiled with) is only supported on Epson printers.

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**NOTE TO BIDDERS:** Please use ONE of the two mailing labels below and affix it securely to the outside of the envelope or package containing your bid submitted by mail or courier. For bids submitted by facsimile (Bid receiving fax (604) 775-7526), use this sheet as the cover sheet. Always ensure your company name, return address, open bidding solicitation number and closing date appear legibly on the outside of your bid submission.

**AVIS AUX FOURNISSEURS:** Pour le retour par la poste ou par messenger, veuillez utiliser UNE des étiquettes d'envoi ci-dessous et apposez-la à l'extérieur de votre enveloppe ou du colis contenant votre offre. Pour les offres soumises par télécopieur [n° du télécopieur pour la réception des offres: (604) 775-7526], utilisez cette page comme bordereau de télécopie. Assurez-vous que le nom de votre compagnie, l'adresse de retour, le numéro de l'invitation ouverte à soumissionner et la date de clôture soient lisibles à l'extérieur de votre offre.

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**Bid Receiving  
Public Works & Government Services Canada  
219 - 800 BURRARD STREET  
VANCOUVER BC V6Z 0B9**

**Solicitation No. : 47078-151827/B**

**Solicitation Closes at: 2:00 PM PT  
On March 30, 2015**

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**Réception des soumissions  
Travaux publics et services gouvernementaux Canada  
800 rue Burrard, 219  
Vancouver (C.-B) V6Z 0B9**

**N° de l'invitation : 47078-151827/B**

**La réception des soumissions prend fin le: 30 mars 2015  
à: 14:00 PT**

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