## **Various Level 3 Resources Enterprise Architecture**

## REQUEST FOR PROPOSAL

## **AMENDMENT NO. 1**

This RFP amendment No. 1 is raised to;

- 1- Extend the RFP closing date from February 25, 2015 to March 04, 2015
- 2- Amend Page 65 Annex A SOW of the EA RFP
- 3- Amend Page 8 Part 2 Bidder Instructions 2.4
- 4- Publish Canada's responses to outstanding Industry questions.
- 1- Extend the RFP closing date from February 25, 2015 to March 04, 2015
- 2- At Page 65 of the Enterprise Architecture RFP M1

**DELETE:** Maximum of five (5) contracts **INSERT:** Maximum of ten (10) contracts

**DELETE:** Value in excess of \$2M. **INSERT:** Value in excess of \$1M.

3- At Page 8 of the Enterprise Architecture RFP - Bidder Instructions - 2.4

**DELETE:** Fourteen (14) **INSERT:** Ten (10)

4- Publish Canada's responses to Industry questions received during the question period.

Question	Answer
#01. Please identify whether there is or has been in the past, a company or individuals performing similar or related work? If so, through which company, what was the contract value, and how long were they performing the services under the contract (i.e.: length of initial contract and any extensions)?	Yes, there are companies performing this work. Canada will not divulge the name of the company and/or companies. Contract Value - Initial Contract Period, 2 years. Value @ \$4,449,375.00 with 3 additional 1 year options.
#02. With respect to the subject solicitation, the details in R2 appear to limit the ability of many qualified firms to put in a submission. In our opinion, R2 is unfairly restrictive and severely limits qualified firms from being able to bid. There is a long history of these solicitations resulting in a simple change of vendors – with the winning firms(s) providing many of the same subcontractors back to the crown that currently bill on the existing vehicle. If a multi-billion dollar global company that currently does	The requirements as outlined in the RFP will remain unchanged.

multi- million dollar, multi-year, multi-resource business with the crown in the NCR can't respond to the criteria in R2, is the crown willing to accept that it may not receive many valuable responses for evaluation?

We strongly recommend that R2 be changed to:

SSC believes that the most significant risk associated with this contract is that the Contractor will be unable to provide the required number of qualified resources or existing resources, within the timeframe specified in the Task Solicitation process. Bidders should supply a maximum of two (2) client contracts with contact references within the past 24 months encompassing multi-resource, multi-year contracts with a minimum billed value of 1 million dollars and one additional contract valued at over 5 Million where a minimum of 20 resources were transitioned from other service provider(s) within a 24 month period. Qualifying resources must have been on assignment for a minimum 6 consecutive months, and must have billed no fewer than 90 days during the 6 month period. Bidders to build and submit an excel spreadsheet document which will reflect a summarization containing the following information: To be considered. reference project information must include: · Client Organization Name · Client Contact name and Title · Client Contact Phone # · Client Contact Email Address · Start and end dates (yy/mo)

**#03.** After reviewing this TBIPS we would like to suggest that you extend the Mandatory Corporate **M1** to change "The experience must occur within the past 10 years....instead of 5 years prior to the RFP closing, similar to the last 5 to 6 TBIPS that SSC has sent out recently with similar requirements.

The requirements as outlined in the RFP will remain unchanged.

Can it be changed?

**Q4.** The Corporate Mandatory Requirement M1 is very restrictive and will eliminate many capable companies who have been awarded architecture focused contracts in the last 2 years because of the requirement for the contracts to have a <u>billed value of over \$2Million</u>. Recent contracts are not likely to qualify as the billed value may not yet have reached \$2Million. Additionally, given the high value required, only contracts issued under TBIPS Tier 2 (contracts issued by PWGSC and recently by SSC) will be compliant. Further, the number of billed days required will simply eliminate most bidders. In order to make this procurement fair to a number of bidders that have the experience and the capability to supply these services, we request that the Crown consider making the following amendment to this criterion:

Change request granted as outlined in the above amendment

- **1a)** We request that the <u>billed value for the contracts be lowered to</u> \$1Million or more. This is in line with similar recent procurement.
- **1b)** We request that the number of contracts that can be used to meet M1 and R1 billable days requirement be <u>10 contracts instead of 5</u>. Again, this is in line with recent similar procurement. Given the <u>unusually high number of billable days</u> required to simply comply (total of 9,700 days billed) and to score full points on the rated (total of 19,400 days billed), it is practically impossible to have all of those days within 5 contracts. It would be more reasonable for bidders to have the possibility to use 10 contracts in order to gather up that many billed days.

Please consider amending M1 and R1 as suggested above to make this procurement ethical and fair.

**Q5.** Ref: Page 65, Item 3. Mandatory Criteria, Mandatory Requirement M1 and page 67, Item 4. Point-Rated Technical Criteria, Rated Evaluation Criteria R1. The requirement states that the services provided must have been provided under a maximum of five (5) contacts and the same contracts must be used to substantiate R1 which increases the minimum billable days by 100% to score full points.

Change request partially granted as noted in the above amendment

Under this criterion, the client is asking Bidder's to provide billable days that are equivalent to 40 years of Enterprise Architecture, more than 36 years for Technology Architecture, and more than 10 years for Business Architecture experience.

The volume of billable days required and the limitation of only five contracts within a five year period makes it difficult for any company (or pre-established JV) to have delivered enough services to meet the criteria within a five contract, five year window.

We kindly request that the criteria for M1 and R1 be expanded to a maximum of ten contracts within a ten year window. This will benefit the client by increasing participation from Bidder's, resulting in more competitive and compliant choices for the client.

**Q6.** Ref: Page 65, Item 3. Mandatory Criteria, Mandatory Requirement M1. The criteria states that "The work delivered by the Category of Personnel must include at least 70% of the associated general roles, responsibilities and tasks listed in the Statement of Work..." We understand the intent within this criterion is for Bidder's to substantiate that they are able to provide resources that meet and exceed the Mandatory and Rated Requirements for the Task Solicitation Process (page 49 to 78). We understand this to mean that 70% of the tasks listed on page 41 Item 2.0 General Role Responsibilities must be met in addition to 70% of each of the associated general roles (as found on pages 42, 43 and 45 of the RFP. This breaks down to the following:

- 2.1 I.11 Technology Architect Level 3 = 49 tasks
- 2.2 P.1 Enterprise Architect Level 23 = 46 tasks
- 2.3 B.2 Business Architect Level 3 = 24 tasks

If we compare the number of tasks to be demonstrated in M1 against the number of tasks within the Mandatory and Rated Requirements for the Task Solicitation Process (page 49 to 78) grids, there is a huge discrepancy between the tasks Bidders are being asked to validate and the actual tasks the resources will be performing at the time of Task Authorization. Additionally, the volume of tasks being asked to

Section 2.0 "General Roles, Responsibilities" is for reference purposes only. When providing substantiation for M1 and R1, bidders must demonstrate that they have performed a minimum of 70% of the listed tasks in each category of personnel listed. As such, project experience is accepted if it demonstrates at least 30 of the 42 bullets for Technology Architect, 27 of the 38 bullets for Enterprise Architect and 5 of the 7 bullets for Business Architect. Regarding the resource requirements listed in Appendix A to Annex A, the rated grids are for reference purposes only, which may be used to

demonstrate in M1 means that even incumbent Bidders will have difficulty create resource evaluation meeting this criteria unless each Statement of Work issued against the grids at the task solicitation Task Authorization clearly demonstrated the criteria illustrated on pages 49 stage(after contract award), to 78. and are not to be incorporated into bidders RFP response. To enable non-incumbent Bidders to bid on this RFP we kindly request that M1 criteria be amended to the following: The requirements as "The work delivered by the Category of Personnel must include at outlined in RFP will remain least 10% of the General Role Responsibilities under Section 2.0 on unchanged. pages 41 and 42, in addition to at least 15% of the Associated General Roles and Tasks listed in the Statement of Work of this bid solicitation for the Category of Personnel." Q7. The current due date requested by the client will pose a significant A one(1) week extension issue for Bidders given the volume of data mining and substantiation has been granted as noted required. We understand the client has a timeline to adhere to and in the above amendment respectfully request if the client will please work with Bidders by granting a 4-week extension. This will benefit the client by increasing participation from Bidders and this will result in more compliant choices for the client. Q8. 1) Is there, or has there ever been, an incumbent performing some or 1) Refer to question 1. all of these services. 2) Canada will not divulge 2) Can the client please identify the Vendors and disclose the contract the vendor's name. start and end dates and the dollar values associated with the Contracts. Contract Start Date: 18/02/2011 End Date: 31/10/2015 Q9. Can suppliers use references for projects completed in the U.S. to This question will be answer M1 (and by extension R1)? answered in Amendment 02 Q10. Is there someone currently, or has there been someone in the past Refer to Question 1 and providing similar or relevant services? If yes, who has been providing Question 8. Yes. They are these services, what is (or was) the contract value and what is (or was) the allowed to bid on this duration of the contract (including any extensions), and are they allowed to opportunity. bid on this opportunity? Q11. Given the volume of RFPs that are currently out and given the Refer to Question 7. amount of work required to respond to this solicitation will the Crown please consider extending the closing date to March 20, 2015 to allow bidders the time to develop a response? Q12. With regards to R2 at page 68 of 78: it is requested that Bidders demonstrate corporate capability with recent large Task Based contracts by listing the number of resources on assignments under 2 contracts Canada confirms that for the purposes of R2, all TBIPS during the past 24 months. It is indicated that we must provide: resource categories will be Resource name, category and total number of applicable billed acceptable. days (resource cannot be counted more than once) Can you please confirm that the resource categories for the purpose of demonstrating R2 can be any TBIPS category?

Q13. In section 2.4 – Enquiries – Bid solicitation (page 8 of 78): it is stated: "All enquiries must be submitted in writing to the Contracting Authority no later than 14 calendar days before bid closing.". The Solicitation period is only 20 days so this means that bidders have only 6 Canada confirms this is a days to asks questions. This means that the question period closes typo. Refer to this tomorrow, Feb. 11th. Meanwhile our question has not yet been posted and amendment. any other bidders' question is still not posted. It is important for bidders to have the opportunity to ask questions with regards to amendments as well as with regards to the RFP. On all other TBIPS we have received, the question period closes 10 calendar days before RFP closing date. We are therefore assuming that this is a typo and that Section 2.4 should read "All enquiries must be submitted in writing to the Contracting Authority no later than 10 calendar days before bid closing.". Can you please confirm? Q14. Please advise if there are currently, or recently, within the last 12 Refer to Questions 1, 8 and months contractors working in these, or related positions? If so, what is the contracting company name, contract duration and value? Refer to Question 4 Q15. M1 requires that the bidder demonstrate 4000 billable days for the Technology Architect, 4500 days for the Enterprise Architect and 1200 days for the Business Architect, acquired within the past five (5) years. Restricting experience gained within this limited timeframe is extreme. There are very few companies who have acquired the magnitude of the billable days required in this limited timeframe, and favors large, System Integrator Companies and those vendors who have held recent contracts of similar scope. Our firm has the proven capability to provide these resource categories, having managed multi-million dollar contracts with the Federal Government for same and similar services. In order to ensure a fair, open and competitive procurement process, we respectfully request that billable days may be acquired within the last 15 years or, at the very least, within the last 10 years. **Q16.** Part 3 – 3.1 Bid Preparation Instructions, b. Joint Venture Experience Bid responses that are (Page 10 of 78), regarding M1 "Minimum Number of Billable Days. The submitted by a previously existing TBIPS joint venture services provided have been provided under a maximum of five (5) contracts". Will the Crown accept contracts from more than one member entity may only use client of the joint venture to meet this criterion? reference projects that were delivered by the same joint venture entity. A joint venture bid will not receive credit for referenced projects that were delivered by an individual partner in the joint venture where billing occurred under a

different supply arraignment number. Confirmed. It should read **Q17.**: With respect to Attachment 1 to Part 4 – Evaluation Criteria, "Architect" mandatory requirement M1 (page 65 of 78), please confirm that the Category of Personnel should read "Architect" in lieu of "Architecture". **Q18.** With respect to Attachment 1 to Part 4 – Evaluation Criteria, Bidders must use client mandatory requirement M1 (page 65 of 78), it is unclear as to what specific reference projects to items need to be mapped to the contract reference categories that we will demonstrate that they have be using to demonstrate the necessary billable days. Please provide us delivered relevant services. with an example of how the mapping should be done. Client reference projects must include task based billed days that reflect 70 percent of bullets listed for each category of personnel in statement of work. The referenced projects' SOW's may be included and/or other factual project descriptions should be provided to substantiate the criteria. Refer to Question 7 Q19. Given the amount of effort to respond to M1 (to demonstrate the 70% mapping to SOW), we are requesting a three (3) week extension. **Q20.** The tasks listed for each of the three roles in Section 2 of the SSC maintains that the non-Statement of Work include a significant proportion that is SSC-specific. limited tasks listed for each This creates a situation that limits competition and favors the incumbent, sought category of particularly when combined with the requirement in M1 that work delivered personal; Enterprise on referenced projects must include at least 70% of the tasks listed. We Architects (38), Technology therefore request that the requirement in M1 be modified from 70% to Architects (42) and 50%, consistent with other recent Government of Canada procurements, Business Architects (7) are as a means of fostering competition to obtain best value for Canada. not SSC exclusive but general tasks which senior resources should have familiarity and experience delivering including on none SSC initiatives. SSC's requirement of 70 percent demonstration of experience based on respective category listed task shall remain unchanged.

## ALL OTHER TERMS AND CONDITIONS OF THIS RFP REMAIN UNCHANGED.

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Following is a summary of Amendments issued to date to this Bid Solicitation:

Document Tracking	Date	Description
Amendment No. 001	February 13, 2015	Extend the RFP closing date from February 25, 2015 to March 04, 2015
		Amend Page 65 – Annex A SOW of the EA RFP
		Publish Canada's responses to outstanding Industry questions.
		Amend Page 8 - Part 2 Bidder Instructions – 2.4