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## SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

### Comments - Commentaires

**Vendor/Firm Name and Address**  
**Raison sociale et adresse du**  
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**Issuing Office - Bureau de distribution**  
Informatics Professional Services Division / Division  
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11 Laurier St., / 11, rue Laurier  
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K1A 0S5

<b>Title - Sujet</b> AFCCIS LCM ISS FY 12/13	
<b>Solicitation No. - N° de l'invitation</b> W8485-125619/B	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> W8485-125619	<b>Date</b> 2015-02-19
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-612-28379	
<b>File No. - N° de dossier</b> 612zm.W8485-125619	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2015-03-03</b>	
<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Standard Time EST	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Dooley, Ian	<b>Buyer Id - Id de l'acheteur</b> 612zm
<b>Telephone No. - N° de téléphone</b> (819) 956-1357 ( )	<b>FAX No. - N° de FAX</b> (819) 956-1156
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

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<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Solicitation No. - N° de l'invitation

W8485-125619/B

Amd. No. - N° de la modif.

002

Buyer ID - Id de l'acheteur

612zm

Client Ref. No. - N° de réf. du client

W8485-125619

File No. - N° du dossier

612zmW8485-125619

CCC No./N° CCC - FMS No/ N° VME

## Solicitation Amendment 002

**Solicitation Amendment 002 is published in order to affect the following:**

- (i) To increase the number A.8 System Analysts – Level 3 from one to four in Workstream 1;
- (ii) To increase the number of B.12 Network Support Specialists – Level 2 from two to four in Workstream 3;
- (iii) To reduce the number of resumes that must be provided to one per resource category and level in the Workstream(s) for which Bidders are submitting a bid; and
- (iv) To answer the following questions received from Bidders.

### 1. At Section 1.2 Summary, paragraph (h):

**Delete:**

Table "Workstream 1" and Table "Workstream 3" in their entirety.

**Replace with:**

#### WORKSTREAM 1

RESOURCE CATEGORY	LEVEL OF EXPERTISE	ESTIMATED NUMBER OF RESOURCES REQUIRED	CORE LEVEL OF EFFORT
A.1 Software Architect	2	3	3L2
A.6 Programmer/Software Developer	2	2	2L2
A.6 Programmer/Software Developer	3	2	1L3
A.8 System Analyst	3	4	4L3
C.3 IT Security TRA and C&A Analyst	3	1	0L3

#### WORKSTREAM 3

RESOURCE CATEGORY	LEVEL OF EXPERTISE	ESTIMATED NUMBER OF RESOURCES REQUIRED	CORE LEVEL OF EFFORT
B.10 Helpdesk Specialist	2	1	0L2
B.12 Network Support Specialist	2	4	4L2

### 2. At Attachment 4.1 – Bid Evaluation Criteria, section 1.5:

**Delete:**

Section 1.5 in its entirety.

**Replace with:**

- 1.5 Bidders must submit one (1) resource for each category and level in the Workstream(s) for which they are submitting a bid.

**3. At Attachment 4.1 – Bid Evaluation Criteria, Table 1.2: AFCCIS Contractor Team Composition:**

**Delete:**

The Table 1.2: AFCCIS Contractor Team Composition in its entirety.

**Replace with:**

**Table 1.2: AFCCIS Contractor Team Composition**

Workstream	No	Full Title	Level	Quantity
1	1	A.1 Software Architect	2	3
	2	A.6 Programmer/Software Developer	2	2
	3	A.6 Programmer/Software Developer	3	2
	4	A.8 System Analyst	3	4
	5	C.3 IT Security TRA and C&A Analyst	3	1
2	6	I.8 Storage Architect	2	1
	7	I.9 System Administrator	3	1
	8	I.10 Technical Architect	2	2
	9	I.10 Technical Architect	3	1
	10	I.11 Technology Architect	3	4
3	11	B.10 Helpdesk Specialist	2	1
	12	B.12 Network Support Specialist	2	4
4	13	P.1 Change Management Consultant	3	1
	14	P.6 Project Administrator	3	1
	15	P.9 Project Manager	3	2
	<b>Total</b>			30

Note: The effect of this change is to increase the number of A.8 System Analysts – Level 3 from one (1) to four (4) in Workstream 1, and to increase the number of B.12 Network Support Specialists – Level 2 from two (2) to four (4) in Workstream 3.

### Questions and Answers

**Q1:** Is there or has there been someone providing these services?

If yes, who has been providing these services, what is the value of the contract(s) and are they allowed to bid on this opportunity?

**A1:** All roles and responsibilities fulfilled via a number of different contracts. Contracts currently in use are managed by other DND organizations, not AFCCIS. Current vendors are Lockheed-Martin, SI Systems, CSC, Sierra. AFCCIS funds three positions, 8 Wing Trenton, WSM Det Mirabel, and 17 Wing Winnipeg.

Companies included on the TBIPS supply arrangement invited to bid.

**Q2:** Could the Crown please confirm, is there, or has there been, an incumbent performing the duties described in the RFP? If so, who was the company and what was the contract amount?

**A2:** See answer number A1. Contract amount varied according to level of effort.

**Q3:** Please advise if there are currently, or recently, contractors working in these, or related positions? If so, what is the contracting company name, contract duration and value?

**A3:** All positions currently staffed by contractors except for Stream 1, A.6 Programmer/Software Developer level 2 positions. The equivalent level 2 A.6 Programmer / Software roles are performed by reserve members of the CF. Companies identified in A1 response.

AFCCIS professional services resources are provided through other DND organizations, except one. The intent of this supply arrangement to consolidate seven (7) contracts to one for management and closer oversight. AFCCIS provides funding to other organizations for the resources provided and does not manage those contracts. AFCCIS services are secondary to the contract holder. AFCCIS does not have access to those contracts or know contract values. Supply arrangements vary from 1 to 10 years, depending on the contract vehicle. Values vary according to resource type, level of effort, and period of performance.

**Q4:** We can see from Q5 and Q8 of the cancelled RFP that there were incumbents and the dollar value of the contracts. Since then (i.e. the last 14 months) have all of the incumbents continued? How many incumbents are there and under which companies and contracts? What was the start date, end date, and values of those contracts?

**A4:** See answer number A1. All positions staffed; however, some positions are no longer filled due to contract lapses. Current contracting vehicles are owned/managed by other organizations, not AFCCIS. AFCCIS has no information of contract period of performance or contract values.

**Q5:** Submission of Only One Bid From a Bidding Group: Please confirm the practicalities of Part 3.1 (d). Natural persons, corporations, partnerships, etc are (or are not) allowed to participate in more than one bid? So the same natural person's resume would (or would not) be able to appear in different bids?

**A5:** Section 3.1 (d) concerns the Bidders (i.e. the TBIPS SA Holders), and not the individuals being proposed in the bid. Individuals may be bid by more than one TBIPS SA Holder provided they

have the permission to do so as outlined elsewhere in the Solicitation. If a Bidder, or Bidding Group, is submitting a bid for more than one Workstream, that Bidder, or Bidding Group, may not propose the same individual in more than one Workstream.

- Q6:** Question regarding Annex C SRCL Part D Authorization 15- States “Are there additional instructions (e.g. Security Guide Classification Guide) attached” this is check Yes. However the Security Guide Classification Guide is not included in the AFCCIS LCM ISS RFP. Please provide the additional instructions required for SRCL such as Security Guide Classification Guide.
- A6:** Refer to RFP, Part 6 and Section 7.5 for additional information. There is no Security Guide Classification Guide for this SRCL.
- Q7:** Question regarding numbering of Mandatory Items – MANDATORY numbers (M.#) for a given elements in APPENDIX C TO ANNEX A are different from M numbers in ATTACHMENT 4.1 BID EVALUSTION CRITERIA . i.e.: M.31 above for I.8 Storage Architect L2 in APPENDIX C TO ANNEX A is M.33 in ATTACHMENT 4.1 BID EVALUSTION CRITERIA . Which numbers should be used when responding to the bid?
- A7:** All Bidders must respond to the Mandatory Criteria identified in 2.1 of Attachment 4.1 – Bid Evaluation Criteria. Furthermore, Bidders must respond to all Mandatory requirements in Attachment 4.1 – Bid Evaluation Criteria for the Workstream(s) for which they are submitting a bid. Appendix C to Annex A is to be used by Canada to evaluate any resources called up in accordance with the Contract that were not evaluated in the Contractor’s bid.
- Q8:** Question regarding numbering of Rated Items – All RATED numbers (R-#) , are shifted down by one as R-1. is the BIDDER RATED , element. So R-1 In the APPENDIX C TO ANNEX A is now R-2 in the ATTACHMENT 4.1 BID EVALUATION CRITERIA. Which numbers should be used when responding to the bid?
- A8:** All Bidders should respond to the Rated Requirements identified in 3.1 of Attachment 4.1 – Bid Evaluation Criteria. Furthermore, Bidders should respond to all Rated Requirements in Attachment 4.1 – Bid Evaluation Criteria for the Workstream(s) for which they are submitting a bid. Appendix C to Annex A is to be used by Canada to evaluate any resources called up in accordance with the Contract that were not evaluated in the Contractor’s bid.
- Q9:** From Attachment 4.1 – Bid Evaluation Criteria

2.3.2 WORKSTREAM 2		
2.2.2.1 I.8 STORAGE ARCHITECHT - Level 2		
M-33	The proposed resource must have a minimum of three (3) years demonstrated experience within the last ten (10) years planning, scheduling and rolling out major backup and restore storage capabilities.	Is it 3 or 4?
3.3.2 WORKSTREAM 2		
3.2.2.1 I.8 STORAGE ARCHITECT – Level 3		
	2.2.2.1 vs 3.2.2.1	The mandatory table has Storage Architect Level 2; the rated table has Storage Architect Level 3? Is it 3 or 4
3.2.2.3 I.10 TECHNICAL ARCHITECT – Level 2		
M-39	The proposed resource must hold an undergraduate degree from a recognized university in engineering or computer science and a minimum of four (4) years of demonstrated experience in software maintenance/ or a two-year college level certificate in computer science combined with a minimum of six (6) years demonstrated experience as a	10 or 6

	Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, or UL Tool / or ten (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, ULTool, COP or related Situational Awareness/Assessment Applications (SAA).	
M-40	The proposed resource must have five (3) years of demonstrated experiences a Technical Architect within the last ten (6) years working in a real-time operational environment requiring time-critical responses to users and decision makers.	10 or 6
M-41	The proposed resource must have a minimum of two (2) years demonstrated experience as a Technical Architect within the last ten (6) years designing interfaces for integration of multiple applications.	10 or 6
M-42	The proposed resource must have a minimum of two (2) years demonstrated experience as a Technical Architect within the last ten (6) years designing and drawing technical architecture for major applications such as GCCS, NAPPIC, UL Tool , COP or related Situational Awareness/Assessment Applications (SAA).	10 or 6
M-43	The proposed resource must have a minimum of one (1) year experience as a Technical Architect within the last ten (5) years designing and implementing network security solutions.	10 or 5

A9:

<b>2.3.2 WORKSTREAM 2</b>		
<b>2.2.2.1 I.8 STORAGE ARCHITECHT - Level 2</b>		
M-33	The proposed resource must have a minimum of three (3) years demonstrated experience within the last ten (10) years planning, scheduling and rolling out major backup and restore storage capabilities.	3 years
<b>3.3.2 WORKSTREAM 2</b>		
<b>3.2.2.1 I.8 STORAGE ARCHITECT – Level 2</b>		
		Storage Architect is Level 2.
<b>3.2.2.3 I.10 TECHNICAL ARCHITECT – Level 2</b>		
M-39	The proposed resource must hold an undergraduate degree from a recognized university in engineering or computer science and a minimum of four (4) years of demonstrated experience in software maintenance/ or a two-year college level certificate in computer science combined with a minimum of six (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, or UL Tool / or six (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, ULTool, COP or related Situational Awareness/Assessment Applications (SAA).	6
M-40	The proposed resource must have three (3) years of demonstrated experiences a Technical Architect within the last six (6) years working in a real-time operational environment requiring time-critical responses to users and decision makers.	6
M-41	The proposed resource must have a minimum of two (2) years demonstrated experience as a Technical Architect within the last six (6) years designing interfaces for integration of multiple applications.	6
M-42	The proposed resource must have a minimum of two (2) years demonstrated experience as a Technical Architect within the last six (6) years designing and	6

	<b>drawing technical architecture for major applications such as GCCS, NAPPIC, UL Tool , COP or related Situational Awareness/Assessment Applications (SAA).</b>	
<b>M-43</b>	<b>The proposed resource must have a minimum of one (1) year experience as a Technical Architect within the last five (5) years designing and implementing network security solutions.</b>	<b>5</b>

**Q10:** From Appendix C to Annex A

1.2	WORKSTREAM 2	
1.2.1	I.8 STORAGE ARCHITECHT - Level 2	
M-31	The proposed resource must have a minimum of three (4) years demonstrated experience within the last ten (10) years planning, scheduling and rolling out major backup and restore storage capabilities....	Is it 3 or 4?
1.2.3	I.10 TECHNICAL ARCHITECT – Level 2	
M-37	The proposed resource must hold an undergraduate degree from a recognized university in engineering or computer science and a minimum of four (4) years of demonstrated experience in software maintenance/ or a two-year college level certificate in computer science combined with a minimum of six (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, or UL Tool / or ten (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, ULTool, COP or related Situational Awareness/Assessment Applications (SAA).	Is it 10 or 6?
M-38	The proposed resource must have five (3) years of demonstrated experiences a Technical Architect within the last ten (6) years working in a real-time operational environment requiring time-critical responses to users and decision makers.	Is it 5 or 3 years experience? Is it within 10 or 6 year period?
2.2.2	I.9 Systems Administrator - Level 3	
R-58	The proposed resource should have a minimum of three (3) years' experience working within the last six (5) years, applying networking standards and protocols.	Is it 6 or 5 years?
2.2.5	I.11 Technology Architect - Level 3	
R-90	The proposed resource should have a minimum of three (3) years demonstrated experience within the last five (5) years managing VMware environment and Data Center Virtualization; plus some or all of following VM components: (1) VMware vCloud Automation Center v5.x; (2)VMware vCloud Director Install, Configure, Manage v5.x; (3) VMware vCenter Operations Manager v5.x; (4) VMware View: Install, Configure, Manage v5.x; (5) VMware vSphere: Optimize and Scale v5.x; (6) VMware vSphere: Design	Is the word "years" missing?
R-97	The proposed resource should have a minimum of three (3), two (2) year	How many years' experience is



	experiences, within the last ten (10), in designing, configuring, maintaining and troubleshooting Microsoft Windows Servers and applications.	required, 2 or 3?
R-98	The proposed resource should have a minimum of three (3), two (2) year experiences, within the last six (6), with networking standards and protocols.	How many years' experience is required, 2 or 3?

**A10: From Appendix C to Annex A**

<b>1.2 WORKSTREAM 2</b>		
<b>1.2.1 I.8 STORAGE ARCHITECHT - Level 2</b>		
<b>M-31</b>	The proposed resource must have a minimum of three (3) years demonstrated experience within the last ten (10) years planning, scheduling and rolling out major backup and restore storage capabilities....	<b>3</b>
<b>1.2.3 I.10 TECHNICAL ARCHITECT – Level 2</b>		
<b>M-37</b>	The proposed resource must hold an undergraduate degree from a recognized university in engineering or computer science and a minimum of four (4) years of demonstrated experience in software maintenance/ or a two-year college level certificate in computer science combined with a minimum of six (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, or UL Tool / or six (6) years demonstrated experience as a Technical Architect in designing and developing technical architectures for systems and/or major applications such as GCCS, NAPPIC, ULTool, COP or related Situational Awareness/Assessment Applications (SAA).	<b>6</b>
<b>M-38</b>	The proposed resource must have three (3) years of demonstrated experiences a Technical Architect within the last six (6) years working in a real-time operational environment requiring time-critical responses to users and decision makers.	<b>3 years experience. Within 6 year period</b>
<b>2.2.2 I.9 Systems Administrator - Level 3</b>		
<b>R-58</b>	The proposed resource should have a minimum of three (3) years' experience working within the last six (6) years, applying networking standards and protocols.	<b>6 years</b>
<b>2.2.5 I.11 Technology Architect - Level 3</b>		
<b>R-90</b>	The proposed resource should have a minimum of three (3) years demonstrated experience within the last five (5) years managing VMware environment and Data Center Virtualization; plus some or all of following VM components: (1) VMware vCloud Automation Center v5.x; (2)VMware vCloud Director Install, Configure, Manage v5.x; (3) VMware vCenter Operations Manager v5.x; (4)	<b>Insert "Years" following: within the last five (5) ~</b>

	VMware View: Install, Configure, Manage v5.x; (5) VMware vSphere: Optimize and Scale v5.x; (6) VMware vSphere: Design	
R-97	The proposed resource should have a minimum of three (3), two (2) year experiences, within the last ten (10), in designing, configuring, maintaining and troubleshooting Microsoft Windows Servers and applications.	ALTERNATE WORDING: Minimum of (3) three demonstrated experiences, of two (2) years duration each, within the last ten (10) years, in designing, configuring, maintaining and troubleshooting Microsoft Windows Servers and applications.
R-98	The proposed resource should have a minimum of three (3), two (2) year experiences, within the last ten (10), with networking standards and protocols.	ALTERNATE WORDING: Minimum of (3) three demonstrated experiences, of two (2) years duration each, within the last ten (10) years, with networking standards and protocols.

**Q11:** With respect to the R-23 requirement for the Programmer Software Developer Level 3; the current phrasing of the requirement suggests that the resource must have 10 years of experience within the last 5 years in order to achieve full points. Will the Crown please confirm that 5 years of experience within the last 5 years will count for the full 10 points in the rated requirement?

**A11:** Resource to have a minimum five (5) years of experience, within the last 10 years. One point per year, beyond the five years will be awarded. <5 yrs = 0 points. 5 yrs = 5 points, > 5 yrs, add 1 point per year to a maximum of 10 points.

**Q12:** For A.8 Application/System Analyst – Level 3, requirement R-31, it states “The proposed resource should have demonstrated experience maintaining an interface with the GCCS-J, NAPPIC and ULTool (FlightPro) users, sponsor and work in conjunction with the AFCCIS Life-Cycle Manager including the Configuration Manager and the Change Manager.

**AFCCIS = 5pts**

**NAPPIC = 5pts**

**GCCS - J = 5pts**  
**Ocean™ FlightPro = 5pts”**

Is the requirement to have worked with the interfaces of the listed applications, or work with users who utilize these applications?

**A12:** Resource should have demonstrated experience working with the AFCCIS environment, and or, the NAPPIC, GCCS-J Suite, or FightPro Unit Level tools to be awarded points.

**Q13:** In an attempt to ensure that the Crown receives responses from vendors that provide comparable service to what they are currently experiencing, we would like the Crown to confirm that the two projects required in M-2 of similar size and complexity also must be recent and relevant (i.e. completed within the last ten years).

**A13:** M-2 should read, “The Bidder must have completed, or be actively involved in, as the managing and responsible contractor, at least two (2) project implementations, within the past ten (10) years, of similar size and complexity with a minimum of 1000 users distributed across multiple locations. One of the two (2) implementations must be for a government organization that delivers real-time services to operational users. At least one (1) implementation must have covered a full project lifecycle (project initiation, requirements gathering, design, build, test, training and rollout). For each project, provide name of project and client contact information.

**Q14:** In M-2 the Crown states that a Bidder must have completed or been actively involved in the projects it uses to substantiate this mandatory criteria.

We feel this puts the Crown at risk of receiving submissions from Bidders that have had minimal involvement (i.e. one resource, or few out of a large number) on projects of the scale needed to satisfy M-2. For this reason, if the Crown were to remove “or be actively involved in” from M-2, it will ensure the Bidders capability of providing a service of similar size and scope to that of the AFCCIS project.

In this case please confirm that the Crown is expecting a Bidder to substantiate that they completed a project for which they were singularly responsible, and that they successfully executed, at least one implementation that covered the full project lifecycle from project initiation to training and rollout.

**A14:** M-2 revised: “The Bidder must have completed, or be actively involved in, as the managing and responsible contractor, at least two (2) project implementations, within the past ten (10) years, of similar size and complexity with a minimum of 1000 users distributed across multiple locations. One of the two (2) implementations must be for a government organization that delivers real-time services to operational users. At least one (1) implementation must have covered a full project lifecycle (project initiation, requirements gathering, design, build, test, training and rollout). For each project, provide name of project and client contact information.

**Q15:** Due to the nature and critical importance of the AFCCIS project to members supporting National Defense. Can the Crown please confirm that in M-2, at least one of the two substantiated projects, either for an implementations for a government organization that delivers real-time services to operational users, or for an implementation that has covered a full project lifecycle (project initiation, requirements gathering, design, build, test, training and rollout), must be defense related.

**A15:** Ideally prospective bidders would have significant experience supporting Department of National Defence type operations; however, there are a number other departments within the Federal Government providing similar operational capabilities as AFCCIS. The Crown will not limit M2 to “defence related” activities only.

**Q16:** With respect to the R-43 requirement for the APPLICATION/TRA AND C&A SPECIALIST – Level 3, under the current wording a resource is only eligible to receive 8/10 points (1 point for the first 3 years, and 7 for all subsequent years within the 10 year scope of the requirement). Will the Crown please confirm that either, that for a resource to score full points they need a minimum of 8 years of experience.

**A16:** Amend Experience / Knowledge Factor field for R-44 (Not R-43) as follows:  
Less than 3 yrs = 0 pts  
3 yrs = 3 pts  
each additional year = 1pt

**ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION REMAIN THE SAME.**