

RETURN BIDS TO: RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions - TPSGC 11 Laurier St. / 11, rue Laurier Place du Portage , Phase III Core 0B2 / Noyau 0B2 Gatineau, Québec K1A 0S5 Bid Fax: (819) 997-9776

Request For a Standing Offer Demande d'offre à commandes

National Individual Standing Offer (NISO)

Offre à commandes individuelle nationale (OCIN)

Canada, as represented by the Minister of Public Works and Government Services Canada, hereby requests a Standing Offer on behalf of the Identified Users herein.

Le Canada, représenté par le ministre des Travaux Publics et Services Gouvernementaux Canada, autorise par la présente, une offre à commandes au nom des utilisateurs identifiés énumérés ci-après.

Comments - Commentaires

This requirement contains a security requirement - See Part 6A and Part 7A.

Ce besoin comprend des exigences relatives à la sécurité -Voir la Partie 6A et la partie 7A.

Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Training and Specialized Services Division/Division de la formation et des services spécialisés 11 Laurier St. / 11, rue Laurier 10C1, Place du Portage Gatineau, Québec K1A 0S5

Travaux publics et Services gouvernementaux Canada

Title - Sujet Fairness Monitoring Services					
Date 2015-04-28 Solicitation Part 2015-04		28			
Client Reference No N° de réfe 20150967	érence du client			F. No N° de réf. de SEAG	
File No N° de dossier	CCC No./N° CCC -				
Solicitation Closes - at - à 02:00 PM on - le 2015-06-08 Delivery Required - Livraison experience - Livraison exp		oren	d fin	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
See Herein	.igee				
Address Enquiries to: - Adresse Reynolds(zh), Diane	er toutes questions	à:		Buyer ld - ld de l'acheteur 113zh	
Lauriana			X No N° de FAX 9)956-9235		
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: See Herein Voir aux présentes					
Security - Sécurité This request for a Standing Offer includes p Cette Demande d'offre à commandes comp	•	atière de	sécurité.		

Instructions: See Herein

Instructions: Voir aux présentes

Vendor/Firm Name and Address

Raison sociale et adresse du fournisseur/de l'entrepreneur

Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur

Name and title of person authorized to sign on behalf of Vendor/Firm (type or print)

Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)

Signature Date



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SOLICITATION FOR FAIRNESS MONITORING SERVICES

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COMPONENT 1: REQUEST FOR BIDS

PART 1 - GENERAL INFORMATION

1. Introduction

This bid solicitation has three components: a Request for Bids, a Standing Offer and a Supply Arrangement.

a) Component I: Request for Bids

The Request for Bids is divided into five parts plus attachments, as follows:

- Part 1: General Information: provides a general description of the requirement;
- Part 2: Bidder Instructions: provides the instructions applicable to the clauses and conditions of the request for bids;
- Part 3: Bid Preparation Instructions: provides bidders with instructions on how to prepare their bid to address the evaluation criteria specified;
- Part 4: Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria which must be addressed in the bid, the security requirement, and the basis of selection:
- Part 5: Certifications: includes the certifications to be provided; and

The Attachments include:

Attachment A Standing Offer Technical Evaluation
Attachment B Supply Arrangement Technical Evaluation
Attachment C Standing Offer Financial Evaluation
Attachment D Standing Offer Financial Response Template

Attachment E Certification Response Template

b) Component II: Standing Offer

The Standing Offer is divided into two parts plus annexes, as follows:

- Part 6A Standing Offer: includes the Standing Offer from the Bidder and the applicable clauses and Conditions;
- Part 6B Resulting Contract Clauses: includes the clauses and conditions which will apply to any contract resulting from a call-up made pursuant to the Standing Offer; and

The Annexes include:

Annex A	SOSA	Statement of Work
Annex B	SOSA	Generic Security Requirement Check Lists
Annex C	SOSA	Insurance Requirements
Annex D	SO	Basis of Payment

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c) Component III: Supply Arrangement

The Supply Arrangement is divided into three parts plus annexes, as follows:

Part 7A Supply Arrangement: includes the Supply Arrangement with the applicable clauses and conditions:

Part 7B Model Bid Solicitation: includes the instructions for the bid solicitation process within the scope of the Supply Arrangement;

Part 7C Resulting Contract Clauses: includes general information for the conditions which will apply to any contract entered into pursuant to the Supply Arrangement; and

The Annexes include:

Annex A	SOSA	Statement of Work
Annex B	SOSA	Generic Security Requirement Check Lists
Annex C	SOSA	Insurance Requirements
Annex E	SA	Annual Usage Report

2. Summary

2.1 This bid solicitation is a tender for bids to satisfy Public Works and Government Services Canada's (PWGSC) requirement for the provision of Fairness Monitoring Services to locations throughout Canada, excluding any locations in areas subject to any of the Comprehensive Land Claims Agreements (the "Services"). Fairness Monitors observe all or part of departmental activities in order to provide independent assurance to the department, its clients, industry, Parliament and Canadians that these activities are conducted with integrity, accountability, and in a fair, open and transparent manner. The Services of independent third-party fairness monitors allow PWGSC to protect the interests of its clients and Canadians by identifying and resolving fairness issues in real time, thus averting fairness deficiencies and avoiding possible costly after-the-fact resolutions.

Each bid may result in either a Standing Offer, Supply Arrangement, or both. All suppliers capable of meeting the requirements of this bid solicitation are invited to submit a bid for the Services containing either an offer for a Standing Offer, or an arrangement for a Supply Arrangement, or both.

2.2 Clients/Identified Users

The Identified User authorized to make call-ups against the Standing Offer is the Materiel Management of the Finance and Administration Branch, PWGSC on behalf of the Fairness Monitoring and Business Dispute Management Directorate of the Departmental Oversight Branch, PWGSC.

The Identified User authorized to solicit bids for specific requirements within the scope of the Supply Arrangement from qualified active suppliers who have been issued a Supply Arrangement, is the Training and Specialized Services Division-ZH, Acquisitions Branch, PWGSC on behalf of the Fairness Monitoring and Business Dispute Management Directorate of the Departmental Oversight Branch, PWGSC.

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2.3 The Period of the Instruments

The period for making call-ups against the Standing Offer is from date of issuance for a period of 18 months.

The period for awarding contracts under the Supply Arrangement date of issuance for a period of 18 months.

2.4 Bid Solicitations

In as much as possible, every 18 months, PWGSC may issue a bid solicitation to allow new suppliers to become pre-qualified or to replace the Standing Offers and the Supply Arrangements.

2.5 Trade Agreements

This requirement is subject to the provisions of the North American Free Trade Agreement (NAFTA), the Agreement on Internal Trade (AIT), the Canada-Chile Free Trade Agreement, the Canada-Peru Free Trade Agreement, the Canada-Columbia Free Trade Agreement, and the Canada-Panama Free Trade Agreement if it is in force.

2.6 Designation as Set Aside

Part of this procurement may be designated by the Identified User as set-aside under the federal government's Procurement Strategy for Aboriginal Business (PSAB). In these specific cases, (i) the procurement is set aside from the international trade agreements under the provision each has for set-asides for small and minority businesses, and (ii) as per Article 1802 of the AIT, the AIT does not apply.

In order to be considered as an Aboriginal Business under the PSAB, Bidders must complete and sign the certification contained in clause 1.6 under Part 5 - Certifications.

3. Security Requirement

There is a security requirement associated with this bid solicitation. For additional information, see Part 4 - Evaluation Procedures and Basis of Selection, Part 6A - Standing Offer and Part 7A, Supply Arrangement.

4. Communications Notification

As a courtesy, the Government of Canada requests that successful bidders notify the Offer/Arrangement Authority in advance of their intention to make public an announcement related to the issuance of a standing offer or supply arrangement or both.

5. Debriefings

After issuance of all of the Standing Offers and all Supply Arrangements resulting from the bid solicitation, a bidder will be notified in writing regarding the outcome of their bid evaluation. Bidders should make a request for any additional debriefing to the Offer/Arrangement Authority within 15 working days of receipt of such written notification. The debriefing may be in writing, by telephone or in person at the sole discretion of the Offer/Arrangement Authority.

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PART 2 - BIDDER INSTRUCTIONS

1. Standard Instructions, Clauses and Conditions

- a) All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions (SACC) Manual (http://ccuasacc.tpsgc-pwgsc.gc.ca/pub/acho-eng.jsp) issued by PWGSC;
- b) Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the Standing Offer, Supply Arrangement and resulting contract(s);
- c) The 2006 (2014-09-25) Standard Instructions Request for Standing Offers Goods or Services -Competitive Requirements, are incorporated by reference into and form part of the Request for Bids:
- d) The 2008 (2014-09-25) Standard Instructions Request for Supply Arrangements Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the Request for Bids; and.
- e) The Standard Instructions Request for Standing Offers and Supply Arrangements Goods or Services Competitive Requirements, amended as follows:

At subsection 5.4:

Delete: 60 days

Insert: 180 calendar days

1.1 SACC Manual Clauses

- a) M0019T (2007-05-25), Firm Price and/or Rates
- b) M7035T (2013-07-10), List of Proposed Subcontractors
- c) M0222T (2013-04-25), Evaluation of Price

1.2 Bid Participation

Although this solicitation may result in a Bidder receiving a Standing Offer, a Supply Arrangement, or both, a Bidder's bid must contain its response to all the requirements of this bid solicitation.

2. Submission of Bids

- a) Bids must be submitted only to PWGSC Bid Receiving Unit by the date, time and place indicated on page 1 of the bid solicitation; and
- b) Due to the nature of the Request for Bids, transmission of offers/arrangements by facsimile or by electronic mail to PWGSC will not be accepted.

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2.1 Submission of Only One Bid from a Bidder Group

- a) The submission of more than one offer/arrangement from members of the same Offeror/
 Arrangement group is not permitted in response to this Request for Bids. If the members of a
 Offeror/Supplier group participate in more than one offer/arrangement Canada will set aside all
 the offers/arrangements and the offers/arrangements will not be considered for the issuance of a
 Standing Offer/Supply Arrangement; and
- b) For the purposes of this article, "Offeror/Arrangement group" means all entities (whether those entities include one or more natural persons, corporations, partnerships, limited liability partnerships, etc.) that are related to one another. Regardless of the jurisdiction where any of the entities concerned is incorporated or otherwise formed as a matter of law, entities are considered "related" for the purposes of this Request for Bids if:
 - they are the same legal entity (i.e., the same natural person, corporation, partnership, limited liability partnership, etc.);
 - they are "related persons" or "affiliated persons" according to the Canada Income Tax Act;
 - the entities have now or in the two years before Request for Bids closing had a fiduciary relationship with one another (either as a result of an agency arrangement or any other form of fiduciary relationship); or
 - the entities otherwise do not deal with one another at arm's length, or each of them does not deal at arm's length with the same third party.

3. Enquiries - Request for Bids

- a) All enquiries must be submitted in writing to the Offer/Arrangement Authority no later than 10 calendar days before the bid solicitation closing date. Enquiries received after that time may not be answered; and
- b) Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that bidders do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.

4. Applicable Laws

- A Standing Offer and any contract resulting from the Standing Offer, as well as a Supply Arrangement and any contract awarded under it, must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Quebec, Canada; and
- b) Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the bidder.

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5. Basis for Canada's Ownership of Intellectual Property - Standing Offer

Canada has determined that any intellectual property rights arising from the performance of the Work under any resulting call-up will belong to Canada, on the following grounds: where the material developed or produced consists of material subject to copyright, with the exception of computer software and all documentation pertaining to that software.

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PART 3 - BID PREPARATION INSTRUCTIONS

1. Bid Preparation Instructions

Canada requests that bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid (four hard copies);

Section II: Financial Bid (Standing Offer Only) (one hard copy); and Section III: Certifications and Additional Information (one hard copy).

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Canada requests that bidders follow the format instructions described below in the preparation of their bid.

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper; and
- 2) use a numbering system that corresponds to that of the bid solicitation.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process, see the Policy on Green Procurement (http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html). To assist Canada in reaching its objectives, bidders are encouraged to:

- 1) use paper containing fibre certified as originating from a sustainably-managed forest and/or containing minimum 30% recycled content; and
- 2) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

Section I: Technical Bid

- a) In their technical bid, bidders should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work. The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient; and
- b) This bid solicitation issues arrangements based upon an evaluation that does not assess the resources that may be provided by the bidder after the issuance of a Supply Arrangement. As it does not require the submission of individual resources, resumes are not requested and should not be submitted with a Bidder's bid.

Section II: Financial Bid

- a) A financial bid must be submitted for a bid containing an offer for a Standing Offer; and
- b) The total amount of Applicable Taxes must be shown separately, if applicable. Unless otherwise indicated, Bidders must include a firm all inclusive per diem rate quoted in Canadian dollars for each Resource Category in Attachment D, Standing Offer Financial Response Template.

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Section III: Certifications and Additional Information

- a) Bidders must submit the certifications required under Part 5;
- b) The Bidder must hold a valid organization security clearance as indicated in Part 4 Evaluation Procedures and Basis of Selection, and Part 6A Standing Offer and Part 7A Supply Arrangement. The Bidder must provide:
 - i. the full address(es) of the Bidder's and proposed individual(s) site(s) or premises for which safeguarding measures are required for Work Performance; and
 - ii. for each of the full address(es) identified in b(i) above, the Organization Number issued by the Canadian Industrial Security Directorate (CISD) of PWGSC.
- c) For a bid containing an offer for a Standing Offer, the Bidder's proposed resources must hold a valid personnel security clearance at the required level, as indicated in Part 6A - Standing Offer. The Bidder must provide:
 - i. the name of their proposed resources; and
 - ii. for each proposed resource identified in c(i) above, the resource's ID Number granted or approved by CISD, PWGSC.

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PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

1. Evaluation Procedures

- a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria. There are several steps in the evaluation methodology, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel;
- b) An evaluation team composed of representatives of Canada will evaluate the bids. Canada may hire any independent consultant, or use any Government personnel, to evaluate any bid. Not all members of the evaluation team will necessarily participate in all aspects of the evaluation; and
- c) If Canada seeks clarification or verification from the Bidder about its bid, the Bidder will have two working days (or a longer period if specified in writing by the Offer/Arrangement Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive, unless the Offer/Arrangement Authority grants an extension in his or her sole discretion.

1.1. Technical Evaluation

- The technical criteria for the provision of a Standing Offer are included in Attachment A, Standing Offer Technical Evaluation. Point-rated technical criteria not addressed will be given a score of zero; and
- b) The technical criteria for the provision of a Supply Arrangement are included in Attachment B, Supply Arrangement Technical Evaluation.

1.2 Financial Evaluation

The financial evaluation criteria for the provision of a Standing Offer are included in Attachment C, Standing Offer Financial Evaluation and Attachment D, Standing Offer Financial Response Template. There is no financial evaluation of bids required to be issued a Supply Arrangement.

2. Basis of Selection

a) All elements of the bid solicitation that are mandatory requirements are identified specifically with the words "must" or "mandatory". Bids that do not comply with each and every mandatory requirement applicable to the instrument in their bid will be considered non-responsive for that instrument. The evaluation steps are as follows:

Step 1 - Technical Evaluation

Each bid will be reviewed to determine if it contains an offer for a Standing Offer that meets the mandatory requirements set out in Attachment A, Standing Offer Technical Evaluation, and to determine whether it contains an arrangement for a Supply Arrangement that meets the mandatory requirements of Attachment B, Supply Arrangement Technical Evaluation.

Within each bid, an offer must comply with the requirements of the bid solicitation and meet all mandatory requirements of Attachment A to be declared responsive to the requirement for a Standing Offer.

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Within each bid, an arrangement must comply with the requirements of the bid solicitation and meet all mandatory requirements of Attachment B to be declared responsive to the requirement for a Supply Arrangement.

Step 2 - Financial Evaluation (Standing Offer Only)

Each offer meeting the Mandatory Requirements for the Standing Offer technical evaluation will be evaluated in accordance with the financial requirements identified in Attachment C, Standing Offer Financial Evaluation and Attachment D, Standing Offer Financial Response Template.

Step 3 - Selection and Issuance of Standing Offers and Supply Arrangements

Each technically and financially responsive offer will be recommended for issuance of a Standing Offer on the terms stated in Component II.

Each technically responsive arrangement will be recommended for the issuance of a Supply Arrangement on the terms stated in Component III.

Where an Aboriginal Bidder qualifies for both, an Aboriginal and Non-Aboriginal Standing Offer, only one Standing Offer will be issued.

Where an Aboriginal Bidder qualifies for both, an Aboriginal and Non-Aboriginal Supply Arrangement, only one Supply Arrangement will be issued.

3. Security Requirement

- Before issuance of a Standing Offer or a Supply Arrangement, the Bidder must hold a valid organization security clearance as indicated in Part 6A - Standing Offer and Part 7A - Supply Arrangement;
- b) Canada will not delay the issuance of any Standing Offer or Supply Arrangement to allow bidders to obtain the required clearance; however, Canada will consider issuing a Supply Arrangement during the period that is 12 months following the closing date of the bid solicitation to a bidder if it has received its required clearance and all other requirements of the bid solicitation have been met;
- c) Bidders who have not yet received their Designated Organization Screening (DOS) clearance with approved Document Safeguarding at the level of PROTECTED B from CISD by the date that the Offer/Arrangement Authority has issued any Standing Offer as a result of this solicitation will be considered non-responsive to this bid solicitation's requirements for the issuance of a Standing Offer;
- d) Bidders may request that the Offer/Arrangement Authority consider security sponsorship of their candidacy to upgrade it to the next security level that is above the bidder's current security level. Such sponsorship is only available for one level of upgrade at a time. This request may be made at any time before or after bid closing by sending the request by email to the attention of the Offer/Arrangement Authority; and
- e) For additional information on security requirements, bidders should refer to the Industrial Security Program (ISP) of PWGSC Web site (http://ssi-iss.tpsgc-pwgsc.gc.ca/index-eng.html).

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4. Insurance Requirements

- a) The Bidder must provide a letter from an insurance broker or an insurance company licensed to operate in Canada stating that the Bidder, if issued a Standing Offer and/or a Supply Arrangement as a result of the bid solicitation, can be insured in accordance with the Insurance Requirements specified in Annex C; and
- b) If the information is not provided in the bid, the Offer/Arrangement Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Offer/Arrangement Authority within that time period will render the Bidder non-responsive.

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PART 5 - CERTIFICATIONS

- a) Bidders must provide the required certifications to be issued a Standing Offer or a Supply Arrangement. Canada will declare an offer non-responsive if the required certifications are not completed and submitted as requested;
- b) Compliance with the certifications bidders provide to Canada is subject to verification by Canada during the bid evaluation period (before issuance of an instrument) and after issuance of a Standing Offer or Supply Arrangement. The Offer/Arrangement Authority will have the right to ask for additional information to verify bidder's compliance with the certifications before issuance of an instrument. The bid will be declared non-responsive if any certification made by the Bidder is untrue, whether made knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the Offer/Arrangement Authority for additional information will also render the bid non-responsive; and
- c) JV Arrangements: Except where expressly provided otherwise, any certifications required to be made by the Supplier must be made by the lead member on behalf of the JV.

1. Certifications Precedent to Issuance of an Instrument

- a) The following certifications must be signed and submitted with the hard copy of the bid to the Bid Receiving Unit by the date, time, and location indicated on page one of this solicitation.
 - i. The Bidder's Statement (All bidders) see Attachment E of this bid solicitation.
- b) The following certifications should be provided, but may be submitted afterwards either electronically or in hard copy. If any of these required certifications is not completed and submitted as requested, the Offer/Arrangement Authority will so inform the Supplier and provide the Supplier with a time frame within which to meet the requirement. Failure to comply with the request of the Offer/Arrangement Authority and meet the requirements within that time period will render the bid non-responsive; and
- c) Bidders should also provide the following information in their certifications:
 - i. Their legal name;
 - ii. Their Procurement Business Number (PBN); and
 - iii. The name of the contact person (including this person's mailing address, phone and facsimile numbers and e-mail address) authorized by the Bidder to enter into communications with Canada with regards to:
 - 1) their bid; and
 - any Standing Offer, or an arrangement for a Supply Arrangement, or both that may result from their bid.

1.1 Integrity Provisions - Associated Information

By submitting a bid, the Bidder certifies that the Bidder and its Affiliates are in compliance with the provisions as stated in Section 01 Integrity Provisions of the Standard Instructions - Request for Standing Offers and Supply Arrangements - Goods or Services - Competitive Requirements. The associated information required within the Integrity Provisions will assist Canada in confirming that the certifications are true.

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1.2 Federal Contractors Program for Employment Equity - Standing Offer

By submitting an offer, the Offeror certifies that the Offeror, and any of the Offeror's members if the Offeror is a JV, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml) list available from Employment and Social Development Canada-Labour's Web site (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/index.shtml).

Canada will have the right to declare an offer non-responsive, or to set-aside a Standing Offer, if the Offeror, or any member of the Offeror if the Offeror is a JV, appears on the "FCP Limited Eligibility to Bid" list at the time of issuing of a Standing Offer or during the period of the Standing Offer.

1.3 Former Public Servant - Standing Offer

Standing Offers issued to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, Offerors must provide the information required below before the issuance of a Standing Offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the offer non-responsive.

Definitions

For the purposes of this clause, "former public servant" is any former member of a department as defined in the Financial Administration Act (http://laws-lois.justice.gc.ca/eng/acts/f-11/) R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the Public Service Superannuation Act (PSSA) (http://laws-lois.justice.gc.ca/eng/acts/P-36/FullText.html), R.S., 1985, c. P-36, and any increases paid pursuant to the Supplementary Retirement Benefits Act (http://laws-lois.justice.gc.ca/eng/acts/S-24/page-2.html), R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the Canadian Forces Superannuation Act (http://laws-lois.justice.gc.ca/eng/acts/C-17/page-1.html), R.S., 1985, c. C-17, the Defence Services Pension Continuation Act (http://laws.justice.gc.ca/eng/acts/D-1.3/), 1970, c. D-3, the Royal Canadian Mounted Police Pension Continuation Act (http://laws.justice.gc.ca/eng/acts/R-10.6/), 1970, c. R-10, and the Royal Canadian Mounted Police Superannuation Act (http://laws-lois.justice.gc.ca/eng/acts/R-11/page-19.html), R.S., 1985, c. R-11, the Members of Parliament Retiring Allowances Act (http://laws-lois.justice.gc.ca/eng/acts/m-5/), R.S. 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act (http://laws-lois.justice.gc.ca/eng/acts/C-8/index.html), R.S., 1985, c. C-8.

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Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension? YES () NO ()

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

- a. name of former public servant:
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 (http://www.tbs-sct.gc.ca/pubs_pol/dcgpubs/ContPolNotices/2012/10-31-eng.asp) and the Guidelines on the Proactive Disclosure of Contracts (http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=14676§ion=text).

Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? YES () NO ()

If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

By submitting an offer, the Offeror certifies that the information submitted by the Offeror in response to the above requirements is accurate and complete.

1.4 Status and Availability of Resources - Standing Offer

By submitting an offer, the Offeror certifies that, should it be issued a Standing Offer as a result of the Request for Bids, every individual proposed in its offer will be available to perform the Work resulting from a call-up against the Standing Offer as required by Canada's representatives and at the time specified in a call-up or agreed to with Canada's representatives. If for reasons beyond its control, the Offeror is unable to provide the services of an individual named in its offer, the Offeror may propose a substitute with similar qualifications and experience. The Offeror must advise the Standing Offer Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Offeror: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

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If the Offeror has proposed any individual who is not an employee of the Offeror, the Offeror certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Offeror must, upon request from the Standing Offer Authority, provide a written confirmation, signed by the individual, of the permission given to the Offeror and of his/her availability. Failure to comply with the request may result in the offer being declared non-responsive.

1.5 Education and Experience - Standing Offer

By submitting an offer, the Offeror certifies that all the information provided in the résumés and supporting material submitted with its offer, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Offeror to be true and accurate. Furthermore, the Offeror warrants that every individual offered by the Offeror for the requirement is capable of performing the Work resulting from a call-up against the Standing Offer.

1.6 Set-Aside for Aboriginal Business (if applicable)

This procurement is set aside under the federal government's Procurement Strategy for Aboriginal Business, as detailed in Annex 9.4: Requirements for the Set-aside Program for Aboriginal Business, of the Supply Manual (https://buyandsell.gc.ca/policy-and-guidelines/supply-manual/section/9#section-9.40). The Bidder:

- a) certifies that it meets, and will continue to meet throughout the duration of the Standing Offer/Supply Arrangement, the requirements described in the above-mentioned annex;
- b) agrees that any subcontractor it engages under the Standing Offer/Supply Arrangement must satisfy the requirements described in the above-mentioned annex; and
- c) agrees to provide to Canada, immediately upon request, evidence supporting any subcontractor's compliance with the requirements described in the above-mentioned annex.

() The Bidder is an Aboriginal business that is a sole proprietorship, band, limited company, co-operative, partnership or not-for-profit organization.
 OR

 () The Bidder is either a joint venture consisting of two or more Aboriginal businesses or a joint venture between an Aboriginal business and a non-Aboriginal business.

() The Aboriginal business has fewer than six full-time employees.

The Bidder must check the applicable box below:

The Bidder must check the applicable box below:

() The Aboriginal business has six or more full-time employees.

OR

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The Bidder must, upon request by Canada, provide all information and evidence supporting this certification. The Bidder must ensure that this evidence will be available for audit during normal business hours by a representative of Canada, who may make copies and take extracts from the evidence. The Bidder must provide all reasonably required facilities for any audits.

By submitting an offer/arrangement, the Bidder certifies that the information submitted by the Bidder in response to the above requirements is accurate and complete.

If requested by the Offer/Arrangement Authority, the Bidder must provide the following

cert	ification for each owner and er	npioyee who is Aboriginai:
a)	I am	(insert "an owner" and/or "a full-time employee") of
	as defined in Annex 9.4 of the Program for Aboriginal Busi	(insert name of business), and an Aboriginal person he Supply Manual entitled "Requirements for the Set-Aside ness"; and
b)	I certify that the above state Canada.	ement is true and consent to its verification upon request by
Prin	ted name of owner and/or emp	ployee
Sigr	nature of owner and/or employ	_ ee
Date	 e	

The Bidder warrants that its certification of compliance is accurate and complete and in accordance with the "Requirements for the Set-aside Program for Aboriginal Business" detailed in Annex 9.4 of the Supply Manual.

The Bidder must keep proper records and documentation relating to the accuracy of the certification provided to Canada. The Bidder must obtain the written consent of the Offer/Arrangement Authority before disposing of any such records or documentation before the expiration of six years after final payment under the Standing Offer/Supply Arrangement, or until settlement of all outstanding claims and disputes, under the Standing Offer/Supply Arrangement, whichever is later. All such records and documentation must at all times during the retention period be open to audit by the representatives of Canada, who may make copies and take extracts. The Bidder must provide all reasonably required facilities for any audits.

Nothing in this clause must be interpreted as limiting the rights and remedies which Canada may otherwise have pursuant to the Contract.

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ATTACHMENT A STANDING OFFER TECHNICAL EVALUATION

1.0 Mandatory Technical Criteria

- a) The Technical Offer must meet the mandatory technical criteria specified in table below. The Offeror must provide the necessary documentation to support compliance.
- b) Any Offer which fails to meet the mandatory technical criteria will be declared non-responsive. Each mandatory technical criterion should be addressed separately.
- c) In the case of a joint venture, at least one member of the joint venture must meet the mandatory technical criteria. The Offeror must indicate which member of the joint venture it uses for each mandatory technical criterion.
- d) In the case of a joint venture, the parties forming the joint venture cannot combine their experience in order to meet any one of the mandatory technical criteria.

Number	Description of Criteria	Bid Preparation Instructions
MT1	The Offeror must have been in business for a minimum of three years prior to the bid solicitation	The following should be provided:
	publication date.	A copy of business name registration certificate.
	The total cumulative time identified in MT1 will be evaluated and scored in point-rated technical	OR
	criterion RT1.	A copy of provincial or territorial business corporation registration certificate.
		OR
		A copy of federal business incorporation registration certificate.

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Number	Description of Criteria	Bid Preparation Instructions
MT2	Through completed projects, which have been completed after April 1, 2010, the Offeror must demonstrate that it has billed a minimum cumulative value of \$300,000 (in Canadian dollars, applicable taxes excluded) in providing opinion services as defined in the Statement of Work (SOW), to outside clients.	The following information should also be provided for each project: i. Client Name; ii. Contact Name; iii. Telephone number of Contact;
	In order to demonstrate experience, the Offeror must provide the following for each project: a. Time Period (month/year to month/year); b. Dollar value billed; c. The Offeror must provide a detailed description of services and ensure that one of the following categories is specified: • Accounting opinion services • Architectural opinion services • Auditing opinion services • Engineering opinion services • Fairness monitoring opinion services • Legal opinion services • Procurement opinion services • Real Property opinion services d. Type of industry or government sector; and e. Level of Effort (in days)	iii. Telephone number of Contact; iv. E-mail address of Contact (if available).
	A completed project is defined as a project where all deliverables have been submitted to the outside client.	
	Outside client refers to a client that is external to the Offeror's organization. Parent companies, affiliates, and subsidiaries are considered internal.	
	Projects will be evaluated in order of presentation.	
	The projects identified in MT2 will be evaluated and scored in point-rated technical criterion RT2.	

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Number	Description of Criteria	Bid Preparation Instructions
MT3	The Offeror must propose at least one FM Team Leader, at least one FM Specialist and at least one backup FM Specialist; at least one of the proposed resources must have a professional designation in good standing in one or more of the following:	The following information should also be provided for each resource:
	 Accounting: Chartered Accountants (CA), Certified Management Accountant (CMA), or Certified General Accountant (CGA); 	i. Telephone number of Resource;
	Architecture: Canadian Provincial/Territorial Association of Architects;	ii. E-mail address of Resource.
	Engineering: Canadian Provincial/Territorial Association of Professional Engineering;	
	 Internal Auditing: Certified Internal Auditor (CIA) granted by The Institute of Internal Auditors (IIA); 	
	Law: Canadian Provincial/Territorial Bar Association;	
	 Procurement: Certified Federal Specialist in Procurement Level I (Procurement and Materiel Management (PG) Certification), Supply Chain Management Professional (SCMP), Certified Professional Public Buyer (CPPB), Certified Purchasing Manager (CPM), Certified Professional Purchaser (CPP), Certified Professional in Supply Management (CPSM), Certified Public Purchasing Officer (CPPO); 	
	Real Property: Accredited Appraiser Canadian Institute.	
	The Offeror must identify each proposed resource and the applicable resource category.	
	The Offeror must provide the following for each proposed resource: a. Official language(s) in which the resource is able to provide opinion services; b. Current level of personnel security screening, if any; c. Professional designation(s), if any, from the list above; and d. Category(-ies) of opinion services in which the resource has experience, from the list in MT2(c).	
	Resources will be evaluated in order of presentation.	
	The resources identified in MT3 will be evaluated and scored in point-rated technical criterion RT3.1 and RT3.2.	

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Number	Description of Criteria	Bid Preparation Instructions
MT4	Each proposed FM Team Leader must have experience in managing government projects and working with government officials at the Director level or higher as demonstrated through the completion of two projects within the last five years prior to the bid solicitation publication date. Project Management Experience includes planning and directing the projects as well as ensuring the quality of all products and services delivered under that project. While Project Management Experience gained on government projects is preferred, it is recognized that project management experience may have been gained on non-government projects. For each proposed FM Team Leader, the Offeror must provide the following for each project: a. Start and end dates (month/year to month/year) of the project; b. A summary of the relevant project; c. Number of resources assigned to the project; d. How the proposed FM Team Leader planned, directed and controlled the activities of the project team; and e. Description of the outcome or actual results achieved or delivered (e.g. Report or contract awarded). If more than the two projects are submitted for each proposed FM Team Leader, only the first two in order of presentation will be evaluated. Resources will be evaluated in order of presentation.	The following information should also be provided for each project: i. Client Name; ii. Contact Name; iii. Telephone number of Contact; iv. E-mail address of Contact (if available).
1	1 1000011000 Will be evaluated in order of procentation.	

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Number	Description of Criteria	Bid Preparation Instructions
MT5	Each proposed FM Specialist must have completed a minimum of three projects within the last five years prior to the bid solicitation publication date in providing opinion services as described in the SOW. The three submitted projects must demonstrate that the proposed FM Specialist has the experience necessary to perform the services set out in the SOW. The submitted projects must also have required a minimum level of effort of 20 days from the proposed FM Specialist. A completed project is defined as a project where all deliverables have been submitted to the client. For each proposed FM Specialist, the Offeror must provide the following for each project: a. Start and end dates (month/year to month/year) of the project; b. Level of effort (in days) provided by the proposed FM Specialist; c. A summary of the relevant project; d. Actual role and involvement of the proposed FM Specialist in the project; and e. Description of the outcome or actual results achieved or delivered (e.g. Report or contract awarded). If more than the three projects are submitted for each proposed FM Specialist, only the first three in order of presentation will be evaluated.	The following information should also be provided for each project: i. Client Name; ii. Contact Name; iii. Telephone number of Contact; iv. E-mail address of Contact (if available).
	Resources will be evaluated in order of presentation.	

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2.0 Point Rated Technical Criteria

- a) Technical Offers which meet all the mandatory technical criteria will be evaluated and scored as specified in the table below.
- b) The Offeror should provide the necessary documentation to support compliance. Each point rated technical criterion should be addressed separately.

Number	Point Rated Technical Criterion	Bid Preparation Instructions	Weighting (Points)
RT1	The Offeror should demonstrate how many years it has been in the business of providing opinion services to outside clients as of the bid solicitation publication date.	In order to score points, the following information should be provided: The time period (month/year to month/year) the Offeror has been providing opinion services to outside clients.	100 points = More than 15 years 80 points = More than 10 years up to and including 15 years 60 points = More than 6 years up to and including 10 years 40 points = More than 4 years up to and including 6 years 20 points = More than 3 years up to and including 4 years
RT2	For each project submitted in MT2, the Offeror should provide: the dollar value billed; the type of opinion services provided; the type of industry or government sector; and the level of effort.		
RT2.1	Dollar value billed.		150 points = More than \$500,001 100 points = From \$400,001 up to and including \$500,000 50 points = From \$300,001 up to and including \$400,000 The score for RT2.1 will be determined by totaling the dollar value billed of the accepted projects in MT2.

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Number	Point Rated Technical Criterion	Bid Preparation Instructions	Weighting (Points)
RT2.2	Type of opinion services provided.		200 points = Delivery of fairness monitoring opinion
			services including work performed as a fairness monitor,
			fairness advisor, fairness consultant or fairness facilitator,
			fairness auditor, fairness commissioner
			175 points = Delivery of auditing opinion services
			125 points = Delivery of procurement opinion services
			100 points = Delivery of real property opinion services
			50 points = Delivery of legal opinion services
			50 points = Delivery of accounting opinion services
			50 points = Delivery of architectural opinion services
			50 points = Delivery of engineering opinion services
			Each accepted project will be scored according to this scale.
			The score for RT2.2 will be determined by dividing the total points achieved for RT2.2 by the number of projects in MT2.
RT2.3	Type of industry or government		150 points = Federal/national government
	sector.		100 points = Provincial/territorial/state government
			100 points = Municipal government 50 points = Non-Governmental Organization (NGO)
			50 points = Non-Governmental Organization (NGO) 50 points = Private sector client
			An NGO is defined as an autonomous non-profit and
			politically unaffiliated organization that advances a
			particular cause or set of causes in the public interest.
			Each accepted project will be scored according to this scale.
			The score for RT2.3 will be determined by dividing the total points achieved for RT2.3 by the number of projects in MT2.

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Number	Point Rated Technical Criterion	Bid Preparation Instructions	Weighting (Points)
RT2.4	Level of effort.		200 points = 41 or more days 175 points = 36 to 40 days 150 points = 31 to 35 days 125 points = 26 to 30 days 100 points = 21 to 25 days Each accepted project will be scored according to this scale.
			The score for RT2.4 will be determined by dividing the total points achieved for RT2.4 by the number of projects in MT2.
RT3	The Offeror will be evaluated on the ability to recruit a pool of qualified resources capable of carrying out the services listed in the SOW. Resources are defined as employees and/or sub-contracted personnel.		
RT3.1	Number of resources identified in MT3 capable of providing services in both of Canada's official languages (English and French).		50 points = Three or more bilingual resources 40 points = Two bilingual resources 20 points = One bilingual resource 0 points = No bilingual resources
RT3.2	Number of resources identified in MT3 holding a professional designation in good standing in one or more of the categories listed.		50 points = Three or more resources hold a professional designation in good standing 25 points = Two resources hold a professional designation in good standing

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Number	Point Rated Technical Criterion	Bid Preparation Instructions	Weighting (Points)
RT3.3	The Offeror should describe the approach it uses to recruit and screen qualified resources to provide the services listed in the SOW.	In order to score points, detailed information should be provided: i. On the strategy and processes used to recruit and screen qualified resources, for example, education, experience, language, security clearance, and other requirements in accordance with the SOW; and ii. On the strategy and processes used to ensure qualified resources are recruited and screened in a timely manner that avoids disruption.	50 points = All procedures are explained, steps taken, detailed options and contingency measures are offered, and time factor is considered 25 points = Procedures are explained but details are missing 0 points = The information provided does not address the rated criterion
RT3.4	The Offeror should describe the approach it uses to replace qualified resources to provide the services listed in the SOW.	In order to score points, detailed information should be provided: i. On the strategy and processes used to replace qualified resources; ii. On the strategy and processes used to ensure replacement resources are qualified in providing opinion services, for example, education, experience, language, security clearance, and other requirements in accordance with the SOW; and iii. On the strategy and processes used to ensure replacement resources are recruited and screened in a timely manner that avoids disruption.	rated criterion

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ATTACHMENT B SUPPLY ARRANGEMENT TECHNICAL EVALUATION

1.0 Mandatory Technical Criteria

- a) The Technical Bid must meet the mandatory technical criteria specified in table below. The Bidder must provide the necessary documentation to support compliance.
- b) Any Bid which fails to meet the mandatory technical criteria will be declared non-responsive. Each mandatory technical criterion should be addressed separately.
- c) In the case of a joint venture, at least one member of the joint venture must meet the mandatory technical criteria. The Bidder must indicate which member of the joint venture it uses for each mandatory technical criterion.
- d) In the case of a joint venture, the parties forming the joint venture cannot combine their experience in order to meet any one of the mandatory technical criteria.

Number	Description of Criteria	Bid Preparation Instructions
MT1	The Bidder must have been in business for a minimum of three years prior to the	The following should be provided:
	bid solicitation publication date.	A copy of business name registration certificate.
		OR
		A copy of provincial or territorial business corporation registration certificate.
		OR
		A copy of federal business incorporation registration certificate.

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MT2 Through completed projects, which have been completed after April 1, 2010, the Bidder must	he following information should also
applicable taxes excluded) in providing opinion services as defined in the Statement of Work, to outside clients. i. ii. iii. In order to demonstrate experience, the Bidder must provide the following for each project:	i. Contact Name;

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ATTACHMENT C STANDING OFFER FINANCIAL EVALUATION

Offerors must submit a Financial Bid in response to this Request for Bids.

1. Provision of firm all inclusive per diem rates

- a) The Offeror must provide a firm all inclusive per diem rate for each resource category in Attachment D, Standing Offer Financial Response Template;
- a) The firm all inclusive per diem rate quoted for the FM Team Leader must be equal to or higher than the firm all inclusive per diem rate quoted for the FM Specialist:
- c) The firm all inclusive per diem rates are to be in Canadian dollars, Applicable Tax extra, as applicable;
- c) Canadian-based Offerors must submit their rates FOB destination, Canadian customs duties and excise taxes included, as applicable; and
- d) Foreign-based Offerors must submit their rates Canadian customs duties and excise taxes excluded, as applicable.

2. Conduct of Financial Evaluation

PWGSC will conduct the financial evaluation based on the methodology detailed below using the firm all inclusive per diem rates proposed by the Offeror.

- a) For the technically responsive Offerors, the financial offers submitted in response to this bid solicitation will be assessed independently;
- b) The median price range will be determined as follows:
 - Step 1 Each offer will have a "total evaluated price". The total evaluated price will be determined in accordance with Attachment D, Standing Offer Financial Response Template.
 - Step 2 Based on Step 1, the median will be calculated using the median function in Microsoft Excel. A median is the middle offer in a set of offers whereby half of the offers are greater and half are lower. When an even number of technically responsive offers have been determined, an average of the middle two prices/rates will be used to calculate the median.
 - Step 3 Based on Step 2, the 160% median price range will be calculated using the median.
 - Step 4 i. Any offer with a total evaluated price which exceeds 160% of the median price range will be declared non-responsive.
 - ii. Any offer with a total evaluated price that is less than or equal to the 160% median price range will be declared responsive.
- c) The evaluated price per point of a responsive offer will be determined by dividing its total evaluated price by the overall score it obtained for all the point rated technical criteria; and
- d) The responsive offers will be ranked in ascending order of evaluated prices per point; the responsive offer with the lowest evaluated price per point being ranked 1st. Responsive offers will be recommended for issuance of a Standing Offer. If two responsive offers or more have the same evaluated price per point, the responsive offer obtaining the highest overall technical score will be ranked the highest.

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ATTACHMENT D STANDING OFFER FINANCIAL RESPONSE TEMPLATE

- a) The Offeror must complete this Standing Offer Financial Response Template and include it in its financial bid; and
- b) The rates specified below, when quoted by the Offeror, includes the total estimated cost of all travel and living expenses that may need to be incurred for:
 - i. work described in Part 6, Standing Offer and Resulting Contract Clauses, of the Request for Bids required to be performed within the National Capital Region (NCR). The NCR is defined in the *National Capital Act*, R.S.C. 1985, c. N-4, S.2. *The National Capital Act* is available on the Justice Web site (http://laws.justice.gc.ca/eng/acts/N-4/);
 - ii. any travel between the successful offeror's place of business or the proposed resource's work location and the NCR;
 - iii. work performed within 100 km of the offeror's place of business or the proposed resource's work location and the work location identified in the call-up; and
 - iv. the relocation of resources to satisfy the terms of any Standing Offer and any contract resulting from the Standing Offer. These expenses cannot be charged directly and separately from the professional fees to any Standing Offer and any contract resulting from the Standing Offer that may result from the Request for Bids.

Firm All Inclusive per Diem Rate		
Resource Category	18 - Month Period	
FM Team Leader	\$	
FM Specialist	\$	
Total Evaluated Price	\$	

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ATTACHMENT E CERTIFICATION RESPONSE TEMPLATE

BIDDERS STATEMENT (ALL BIDDERS)

All bidders must sign and submit the following "Bidder's Statement" with the hard copy of their bid to the Bid Receiving Unit by the date and, time of the date of bid submission:

By submitting a bid, the Bidder certifies that all statements made with regard to these requirements are accurate and factual, and we are aware that PWGSC reserves the right to verify any information provided in this regard. Untrue statements may result in the Bidder's bid being declared non-responsive in its entirety.

SIGNATURE:	DATE:
Print Name:	
Legal Name of Bidder:	
	is certification with the hard copy of your bid)

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PART 6 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

A. STANDING OFFER

1. Offer

The Offeror offers to fulfill the requirement in accordance with the Statement of Work at Annex A.

1.1 Determination of When to Use the Standing Offer vs. Supply Arrangement

- a) Clients can use the Standing Offer when requirements fit under ALL of the following conditions:
 - i. Client does not want to compare resource competencies (no additional criteria above the Occupational Minimum Mandatory Qualifications listed in Annex A);
 - ii. Client's Security Requirements meets one of the generic SRCLs included in the Standing Offer or there are no Security Requirements.
- b) Clients must use the Supply Arrangement when requirements fit under ANY of the following conditions:
 - i. Client wants to compare resource competencies in addition to the Occupational Minimum Mandatory Qualifications listed in Annex A;
 - ii. Client requires a Subject Matter Expert;
 - iii. Client wants to conduct a competition including pricing;
 - iv. Client has a Security Requirement that is not included in the Standing Offer.
- c) The Fairness Monitoring and Business Dispute Management Directorate of the Departmental Oversight Branch of Public Works and Government Services Canada (PWGSC) and/or the Identified User and/or the Offer/Arrangement Authority has the right to review any requirements to be solicited under the Supply Arrangement and recommend that it be procured under the Standing Offer instead of the Supply Arrangement.

2. Security Requirement

a) The Offeror must hold the following minimum security requirement in order to remain an Offeror. The Standing Offer Authority may verify the Offeror's security clearance with the Canadian Industrial Security Directorate (CISD) of PWGSC at any time during the period of the Standing Offer.

SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: PWGSC FILE # COMMON-PS-SRCL#9

- 1. The Offeror must, at all times during the performance of the Standing Offer, hold a valid Designated Organization Screening (DOS) with approved Document Safeguarding at the level of PROTECTED B, issued by the CISD, PWGSC.
- 2. The Offeror's resource requiring access to PROTECTED information, assets or work site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CISD, PWGSC.
- The Offeror MUST NOT utilize its Information Technology systems to electronically process, produce or store PROTECTED information until the CISD/PWGSC has issued written approval. After approval has been granted or approved, these tasks may be performed up to the level of PROTECTED B.
- 4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
- 5. The Offeror must comply with the provisions of the:
 - Security Requirements Check List (SRCL) and security guide (if applicable), attached at Annex B:
 - b. Industrial Security Manual (Latest Edition).

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- b) The requirements to be procured under this Standing Offer are subject to the requirements identified in the SRCL's identified in each individual Call-up. The possible generic SRCL's are attached at Annex B to this Standing Offer. Additional security checks may be conducted by the Identified User in respect of each Call-up. PWGSC may at any time add additional pre-approved generic SRCLs;
- c) These generic SRCLs may not meet the needs of some Identified Users for some requirements; in such cases, a unique SRCL fully describing the security requirements will be included in the documentation associated with that individual call-up; and
- d) In the case of a joint venture (JV), for any given Call-up the highest level of corporate security attainable through CISD of PWGSC is the lowest level held by any single member of the JV. For example, a JV with five members is comprised of four members holding a valid Facility Security Clearance (FSC) at the Secret level and one member holding a valid DOS. The highest corporate security level for which the joint venture would be considered under this Standing Offer would be DOS, until such time as the member holding a valid DOS clearance has requested sponsorship via the Standing Offer Authority and obtained a valid FSC at the Secret level as issued by CISD.

3. Standard Clauses and Conditions

All clauses and conditions identified in the Standing Offer and resulting contract(s) by number, date and title are set out in the Standard Acquisition Clauses and Conditions (SACC) Manual (http://ccua-sacc.tpsqc-pwgsc.gc.ca/pub/acho-eng.jsp) issued by PWGSC.

3.1 General Conditions

2005 (2014-09-25) General Conditions - Standing Offers - Goods or Services, apply to and form part of the Standing Offer.

4. Term of Standing Offer

4.1 Period of the Standing Offer

The period for making call-ups against the Standing Offer is from date of issuance for a period of 18 months.

4.2 Request for Bids

- a) In as much as possible, every 18 months, PWGSC may issue a bid solicitation to allow new suppliers to become pre-qualified or to replace the Standing Offer. The Request for Bids will be subject to an open competition published on PWGSC's Buyandsell.gc.ca Web site (https://buyandsell.gc.ca/procurement-data/tenders);
- b) Each Request for Bids may contain a technical component, a financial component and a certification component; and
- c) PWGSC may during any Request for Bids process add and(or) remove and(or) modify existing resource categories.

5. Authorities

5.1 Standing Offer Authority

The Standing Offer Authority is:

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Diane Reynolds
Supply Specialist
Public Works and Government Services Canada
Acquisitions Branch
Professional Services Procurement Directorate
Place du Portage, Phase III, 10C1
11 Laurier Street, Gatineau, Quebec, K1A 0S5

Telephone: 819-956-1141 Facsimile: 819-956-9235

E-mail: Diane.Reynolds@tpsgc-pwgsc.gc.ca

The Standing Offer Authority is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a Call-up, the Contracting Authority is responsible for any contractual issues relating to an individual Call-up made against the Standing Offer.

5.2 Project Authority

The Project Authority for the Standing Offer is identified in the Call-up against the Standing Offer.

The Project Authority is the representative of the Identified User for whom the Work will be carried out pursuant to a Call-up against the Standing Offer and is responsible for all the technical content of the Work under the resulting Contract.

5.3 Procurement Authority

The Procurement Authority for the Standing Offer is:

(To be identified at time of call-up)
Materiel Management
Public Works and Government Services Canada
Finance and Administration Branch
Place du Portage, Phase III, 3B3
11 Laurier Street, Gatineau, Quebec, K1A 0S5

The Procurement Authority is the representative of the department for whom is responsible for issuing call-ups and is responsible for all administrative aspects of the Call-up.

5.4 Offeror's Representative

a) This individual is the central point of contact within the Offeror for all matters pertaining to this Standing Offer. The Offeror confirms that this individual has the authority to bind it. It is the Offeror's sole responsibility to ensure that the information related to the Offeror Representative is correct and to inform the Standing Offer Authority of any change to it; and

(To be identified at time of issuance)

b) The Offeror's Representative may delegate to another individual to represent the Offeror for administrative and technical purposes under any contract resulting from this Standing Offer.

(To be identified at time of issuance)

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6. Identified Users

The Identified User authorized to make call-ups against the Standing Offer is the Materiel Management of the Finance and Administration Branch, PWGSC on behalf of the Fairness Monitoring and Business Dispute Management Directorate of the Departmental Oversight Branch, PWGSC.

7. Call-up Procedures

- a) Multiple Standing Offers have been issued for this requirement. Call-ups will be allocated among all the Offerors in accordance with the processes described below. When accepted by Canada, each Call-up results in a separate contract between Canada and the Offeror;
- b) Only Authorized Call-ups to be Accepted: The Offeror agrees only to perform individual Call-ups made by an authorized representative of Canada under this Standing Offer outlined below; and
- c) Call-up Process: The following call-up process will be followed.
 - i. Step 1 Allocation of Work: Call-ups will be made on a rotational "right of first refusal" basis:
 - 1) For the initial call-up, the Procurement Authority will contact the 1st ranked Offeror to determine if the requirement can be satisfied by that Offeror. If the 1st ranked Offeror is able to meet the requirement, a call-up is made against its Standing Offer. If the 1st ranked Offeror is unable to meet the requirement, the Procurement Authority will contact the next ranked Offeror. The Procurement Authority will continue and proceed as above until one Offeror indicates that it can meet the requirement of the call-up. When an Offeror is unable to fulfill the need, the Procurement Authority is required to document its file appropriately.
 - 2) For the 2nd call-up, the Procurement Authority will contact the 2nd ranked Offeror to determine if the requirement can be satisfied by that Offeror. If the 2nd ranked Offeror is able to meet the requirement, the call-up is made against its Standing Offer. If the 2nd ranked Offeror is unable to meet the requirement, the Procurement Authority will contact the next ranked Offeror. The Procurement Authority will continue and proceed as above until one Offeror indicates that it can meet the requirement of the call-up. When an Offeror is unable to fulfill the need, the Procurement Authority is required to document its file appropriately.
 - 3) For the 3rd call-up, the Procurement Authority will contact the 3rd ranked Offeror to determine if the requirement can be satisfied by that Offeror. If the 3rd ranked Offeror is able to meet the requirement, the call-up is made against its Standing Offer. If the 3rd ranked Offeror is unable to meet the requirement, the Procurement Authority will contact the next ranked Offeror. The Procurement Authority will continue and proceed as above until one Offeror indicates that it can meet the requirement of the call-up. When an Offeror is unable to fulfill the need, the Procurement Authority is required to document its file appropriately.
 - 4) For the 4th call-up, the Procurement Authority will contact the 4th ranked Offeror to determine if the requirement can be satisfied by that Offeror. If the 4th ranked Offeror is able to meet the requirement, the call-up is made against its Standing Offer. If the 4th ranked Offeror is unable to meet the requirement, the Procurement Authority will contact the next ranked Offeror. The Procurement Authority will continue and proceed as above until one Offeror indicates that it can meet the requirement of the call-up. When an Offeror is unable to fulfill the need, the Procurement Authority is required to document its file appropriately.

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- 5) For the 5th call-up, the Procurement Authority will contact the 5th ranked Offeror to determine if the requirement can be satisfied by that Offeror. If the 5th ranked Offeror is able to meet the requirement, the call-up is made against its Standing Offer. If the 5th ranked Offeror is unable to meet the requirement, the Procurement Authority will contact the 1st ranked Offeror. The Procurement Authority will continue and proceed as above until one Offeror indicates that it can meet the requirement of the call-up. When an Offeror is unable to fulfill the need, the Procurement Authority is required to document its file appropriately.
- 6) Subsequent call-ups will made in accordance with the call-up procedures described in (1) through (5) above.
- ii. Step 2 Call-up Request: Based on Step 1, the Procurement Authority will provide the following information to the Offeror:
 - 1) Project Number;
 - 2) The level of effort required (days) for each resource category;
 - 3) The language of the Work;
 - 4) The level of security clearance required to carry out the required Opinion Services;
 - 5) The location where the required Opinion Services will be delivered;
 - 6) The type of industry (to be used for Article 19, Impartiality of Fairness Monitor);
 - 7) The name of the Client department (to be used for Article 19, Impartiality of Fairness Monitor):
 - 8) The number of months (to be used for Article 19, Impartiality of Fairness Monitor);
 - 9) The authorization to travel, if required; and
 - 10) The applicable Group as per the Expert Control List (http://www.dfait-maeci.gc.ca/controls-controles/about-a_propos/expor/guide.aspx?lang=eng), if require access to Controlled Goods.
- iii. Step 3 Offeror's Response Requirements: Based on Step 2, the Offeror must confirm by e-mail within two working days of receiving the Call-up Request as to the availability of the Offeror to conduct the Work.

For an urgent Call-up Request, the Offeror must confirm by e-mail within one working day.

If the Offeror is available to conduct the Work as requested, the Offeror must propose which FM Team Leader, FM Specialist and backup FM Specialist it will use. The Offeror must identify which resource meets mandatory technical criterion MT3 in Attachment A of the Request for Bids EP737-150967/A. If the Offeror does not submit a response to the Call-up Request, the Procurement Authority will send the Call-up Request to the next Offeror. This process will be repeated until a Call-up is issued or the Call-up Request is withdrawn.

If the Offeror confirms by e-mail to the Procurement Authority that paragraphs (a), (b) and/or (c) of Article 19, Impartiality of Fairness Monitor applies to the Offeror, the Procurement Authority will send the Call-up Request to the next Offeror.

i. Step 4 - Assessment of Offeror's Proposed Resources: Based on Step 3, the Offeror's proposed resource(s) will be assessed against the security requirements identified in the call-up request. If the proposed resource(s) do not meet the security requirements, the Offeror will be advised and will be given up to two working days to propose which resource(s) it will use.

For an urgent Call-up Request, the Offeror will be given up to one working day to propose which resource(s) it will use.

v. Step 5 - Issuance of a Call-up: The Procurement Authority will issue the Call-up using the Call-up instrument.

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8. Call-up Instrument

The Work will be authorized by the Procurement Authority using electronic version of form *Call-up Against a Standing Offer*.

9. Priority of Documents

If there is a discrepancy between the wordings of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the Call up against the Standing Offer, including any annexes;
- b) the articles of the Standing Offer;
- c) the general conditions 2005 (2014-09-25) General Conditions Standing Offers Goods or Services;
- d) the general conditions 2035 (2014-09-25) General Conditions Higher Complexity Services;
- e) Annex A, Requirements for Services;
- f) Annex B, Generic Security Requirement Check Lists;
- g) Annex C, Insurance Requirements;
- h) Annex D, Basis of Payment; and
- i) the Offeror's offer dated (insert date).

10. Certifications

Compliance with the certifications provided by the Offeror is a condition of authorization of the Standing Offer and subject to verification by Canada during the term of the Standing Offer and of any resulting contract that would continue beyond the period of the Standing Offer. In the event that the Offeror does not comply with any certification or it is determined that any certification made by the Offeror in its offer is untrue, whether made knowingly or unknowingly, Canada has the right to terminate any resulting contract for default and set aside the Standing Offer.

11. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Quebec, Canada, unless otherwise stipulated in the Offeror's bid in response to Request for Bids EP737-150967/A.

12. Conditions of Holding a Standing Offer

- a) The Offeror must continue to meet all the qualification requirements related to the Standing Offer during the entire period of the Standing Offer. Any certification provided by the Offeror must be true on the date of the issuance of the Standing Offer and remain true throughout the period of the Standing Offer. The Offeror must immediately notify the Standing Offer Authority of any change to their status if it no longer meets any of the qualification requirements of the Standing Offer;
- b) The Offeror or its subcontractors, as applicable, will not publish or make available any promotional/marketing literature associated in any way with this Standing Offer without the prior approval of the Standing Offer Authority; and
- c) The Offeror must obtain and maintain all permits, licences and certificates of approval required by any applicable federal, provincial or municipal legislation that are required to perform any resulting contracts and pay any charges imposed by such legislation or regulations. Upon request, the Offeror must provide a copy of any such permit, licence, or certificate to the Contracting Authority.

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13. Administration of Standing Offer

- a) PWGSC may require an Offeror to confirm its qualification at any time. For example, the Standing Offer Authority may require an Offeror to provide evidence that:
 - the insurance it carries continues to meet the requirements of Request for Bids EP737-150967/A;
 - ii. it continues to hold the necessary security clearance;
 - iii. it continues to have the financial capability;
 - it continues to have the technical ability and experience required to deliver the Services for which it is qualified;
 - v. the JV membership remains as stated in the Standing Offer.
- b) If the Offeror no longer meets any of the requirements for qualification, or within 10 working days of a request by the Standing Offer Authority is unwilling or unable to provide evidence acceptable to the Standing Offer Authority that it continues to meet any such requirements, Canada may, at its discretion:
 - i. suspend authority for the use of the Standing Offer until the Offeror has demonstrated, to the satisfaction of Canada, that it meets the requirements in respect of which it has been found deficient. During this time, no call-ups will be made under the Standing Offer;
 - ii. suspend authority for the use of specific Resource Categories of the Standing Offer until the Offeror has demonstrated, to the satisfaction of Canada, that it meets the requirements in respect of which it has been found deficient. During this time, no Call-ups will be made under the Standing Offer for those Resource Categories; or
 - iii. set-aside of the Standing Offer for its remaining period and in its entirety.

14. Vendor Performance

- a) Canada may verify compliance with the conditions of the Standing Offer at any time during the Standing Offer and failure to meet any of these conditions constitutes grounds for the suspension and/or setting aside of this Standing Offer;
- b) The following is not an exhaustive list of examples of situations which may result in the suspension and/or setting aside of this Standing Offer, which include:
 - i. Late deliveries;
 - ii. Price revision;
 - iii. Failure to submit complete and accurate reports within the required time frames;
 - iv. Violation of any of the specific terms and conditions detailed in the Standing Offer (e.g. failure to meet the minimum Request for Bid requirements, failure to respect the contract limitations, etc.):
 - v. Canada has terminated any contract resulting from the Standing Offer for default;
 - vi. Canada has imposed measures on the Offeror under the PWGSC Vendor Performance Policy (or such similar policy as may be in place from time to time);
 - vii. Distribution or publication of information that conflicts with any aspect of the terms and conditions, pricing, or availability of systems currently listed in this Standing Offer;
 - viii. Canada has documented an instance of poor performance under contracts awarded against the Standing Offer. An instance of poor performance may include, but is not limited to, failed delivery of reports or services including the required number of skilled resources, lack of timely notification given to the PWGSC Standing Offer Authority of changes in the Offeror's Authorized Representative, insurance coverage or security status, or non-compliance with invoicing procedures.
- c) Suspension or set-aside of the Standing Offer does not affect the right of Canada to pursue other remedies or measures that may be available;

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- d) The Offeror acknowledges that Canada may publish information regarding the status of the Offeror's Offer, including the suspension or set-aside of the Offeror's Standing Offer; and
- e) The Offeror acknowledges that Canada will implement an Assessment Framework for Fairness Monitoring Services applicable to the Identified User and Offerors which is part of the commitment of PWGSC to enhance the integrity, transparency and efficiency of the government contracting process, the use of automated procurement tools developed for Identified Users, which is subject to ongoing assessment. Results from an assessment could also lead to Sanctions (e.g. loss of access by the Identified User; or a Standing Offer is set aside).

15. Aboriginal Business Certification (if applicable)

- a) The Offeror warrants that its certification of compliance is accurate and complete and in accordance with the "Requirements for the Set-aside Program for Aboriginal Business" detailed in Annex 9.4 of the Supply Manual (https://buyandsell.gc.ca/policy-and-guidelines/supply-manual/section/9#section-9.40);
- b) The Offeror must keep proper records and documentation relating to the accuracy of the certification provided to Canada. The Contractor must obtain the written consent of the Contracting Authority before disposing of any such records or documentation before the expiration of six years after final payment under the Contract, or until settlement of all outstanding claims and disputes, under the Contract, whichever is later. All such records and documentation must at all times during the retention period be open to audit by the representatives of Canada, who may make copies and take extracts. The Offeror must provide all reasonably required facilities for any audits; and
- c) Nothing in this clause must be interpreted as limiting the rights and remedies which Canada may otherwise have pursuant to any resulting from a call-up against the Standing Offer.

16. Delivery Requirements Outside a CLCA Area

The Standing Offer and any contract resulting from the Standing Offer is not to be used for deliveries within a Comprehensive Land Claim Agreement (CLCA) area. All requirements for delivery within a CLCA area are to be submitted to PWGSC for individual processing.

17. Insurance Requirements

- a) The Offeror must comply with the insurance requirements specified in Annex C. The Offeror must maintain the required insurance coverage for the duration of the Standing Offer. Compliance with the insurance requirements does not release the Offeror from or reduce its liability under the Standing Offer;
- b) The Offeror is responsible for deciding if additional insurance coverage is necessary to fulfill its obligations under the Standing Offer and to ensure compliance with any applicable law. Any additional insurance coverage is at the Offeror's expense, and for its own benefit and protection; and
- c) The Offeror must forward to the Standing Offer Authority within 10 working days after the date of issuance of the Standing Offer, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Offeror must, if requested by the Standing Offer Authority, forward to Canada a certified true copy of all applicable insurance policies.

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18. Environmental Considerations

As of April 2006, the Government of Canada issued a policy directing federal departments and agencies to take the necessary steps to acquire products and services that have a lower impact on the environment than those traditionally acquired. The environmental impact assessment of a product and/or service considers the whole life cycle of the product and/or service. Hence, in the near future, all government procurement will include more demanding environmental criteria to encourage product/service Suppliers to improve their operations to reduce their negative impact on the environment.

18.1 Environmental Properties Behaviour Recommended

Where possible, Canada and the Offeror should:

- Provide and transmit draft reports, final reports and other documents in electronic format. Should printed material be required, double sided printing in black and white format is the default unless otherwise specified by the Project Authority;
- Printed material is requested on minimum recycled content of 30% and/or certified as originating from a sustainably managed forest;
- Recycle unneeded printed documents (in accordance with Security Requirements);
- Travel requirements: parties are encouraged to use video and/or teleconferencing where possible to cut down unnecessary travel;
- Use of Properties with Environmental Ratings: Contractors to the Government of Canada may access the PWGSC Accommodation directory, which includes Eco-Rated properties. When searching for accommodation, contractors can go to the following link and search for properties with Environmental Ratings, identified by Green Keys or Green Leafs that will honour the pricing for contractors (http://rehelv-acrd.tpsqc-pwqsc.qc.ca/rechercher-search-eng.aspx);
- Use of public/green transit where feasible.

19. Impartiality of Fairness Monitor

PWGSC engages the services of a fairness monitor for certain projects as a formal oversight mechanism for obtaining independent validation on the fairness of departmental activities. Achieving this goal requires that the fairness monitor selected be completely independent of the government, the process, and all the Offerors, to ensure an impartial assessment of the fairness of the process being monitored.

As a result, the Offeror must not:

- a) be an affiliate of any potential supplier for the procurement process to be monitored, or be a supplier in the business of providing goods or services in the (*type of industry to be identified at time of call-up, see Article 7 Call-up Procedures*) industry, given that the procurement process to be monitored for fairness concerns this industry:
- b) have provided any advice to PWGSC or the Client (*Client name to be identified at time of call-up*, see Article 7 Call-up Procedures) regarding the procurement to be monitored for fairness; and
- c) have provided any advice, goods or services to any potential supplier for the procurement to be monitored for fairness during the (*number of months to be identified at time of call-up, see Article 7 Call-up Procedures*) months prior to the issuance of a call-up.

The Offeror represents that none of the above situations applies to the Offeror, any subcontractor it has or will retain to perform the Work under the Standing Offer and any resulting contract, or any of their respective employees. The Offeror acknowledges that it is within Canada's sole discretion to determine whether an appearance of conflict of interest, a conflict of interest or unfair advantage exists or will be created as a result of the Offeror performing the work described in the Standing Offer and any resulting contract clauses.

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20. Official Languages

- a) Standing Offer Holders may respond to individual Call-ups issued under this Standing Offer in either official language, in accordance with the Official Languages Act (http://laws-lois.justice.gc.ca/eng/acts/O-3.01/); and
- b) Individual Standing Offer Call-ups may require that the Services be performed in one or both of Canada's official languages. The FM resources may be required to demonstrate proficiency in oral and/or written comprehension and/or expression prior to starting the Work, depending on the requirements of the Work. Assessment of language proficiency will be at the entire discretion of the Project Authority.

21. Code of Conduct and Quality Management

- a) The Offeror agrees to comply with and to submit one hard signed copy (or provide a signed soft copy) of Code of Conduct and Statement of Values (clause 7.1 under the Terms of Reference of the Statement of Work) to the Standing Offer Authority within five working days after the date of issuance of a Standing Offer;
- b) The Offeror agrees to comply with and to submit one hard signed copy (or provide a signed soft copy) of quality control and quality assurance mechanisms (*clause 7.2 under the Terms of Reference of the Statement of Work*) to the Standing Offer Authority within five working days after the date of issuance of a Standing Offer; and
- c) The Offeror further acknowledges that failure to provide the requirements in section 21(a) and 21(b) above will result in breach of the Standing Offer. Canada may, at its discretion, suspend authority for the use of the Standing Offer until the Offeror has demonstrated, to the satisfaction of Canada that it meets the requirements in respect of which it has been found deficient. During this time, no call-ups will be made under the Standing Offer or set-aside of the Standing Offer for its remaining period and in its entirety.

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B. RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from a call-up against the Standing Offer.

1. Statement of Work

The Contractor must perform the Work described in the call-up against the Standing Offer.

2. Standard Clauses and Conditions

2.1 General Conditions

2035 (2014-09-25), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

2.2 Specific Person(s)

The Contractor must provide the services of the following person(s) to perform the Work as stated in any contract resulting from a call-up against the Standing Offer:

FM Team Leader(s): (To be identified at time of issuance) FM Specialist(s): (To be identified at time of issuance)

3. Term of Contract

3.1 Period of the Contract

The Work must be completed in accordance with the call-up against the Standing Offer.

4. Payment

4.1 Basis of Payment

The Contractor will be paid in accordance with the Basis of Payment at Annex D, for Work performed under the call-up against the Standing Offer.

4.2 Limitation of Expenditure

- a) The Contractor will be paid for Work performed under each approved call-up, in accordance with the Basis of Payment at Annex D of the Standing Offer; and
- b) Canada's total liability to the Contractor under any resultant Call-up will not exceed the Total Price specified in the Call-up.

4.3 Method of Payment

- a) H1000C (2008-05-12) Single Payment or
- b) H1008C (2008-05-12) Monthly Payment

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4.4 SACC Manual Clauses

The following clauses set out in the SACC Manual will form part of the Contract:

Number	Date	Description
C0705C	2010-01-11	Discretionary Audit
C2000C	2007-11-30	Taxes- Foreign Based
		Contractors
A9117C	2007-11-30	T1204-Direct Request

5. Invoicing Instructions

- The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed;
- b) Each invoice must be supported, as applicable, by:
 - i. the call-up number;
 - ii. a copy of the release document and any other documents as specified in the call-up; and
 - iii. a copy of the invoices, receipts, vouchers for all direct expenses, and all travel and living expenses.
- c) And invoices must be distributed as follows: The original and one copy must be forwarded to the Project Authority identified in the call-up.

6. SACC Manual Clauses

The following clauses set out in the SACC Manual will form part of the Contract:

Number	Date	Description
A9062C	2011-05-16	Site Regulations
A9068C	2010-01-11	Site Regulations
A2000C	2006-06-16	Foreign Nationals (Canadian Contractor)
A2001C	2006-06-16	Foreign Nationals (Foreign Contractor)
A9006C	2012-07-16	Defence Contract
C2801C	2014-11-27	Priority Rating-Canadian-based Contractor
A9131C	2014-11-27	Controlled Goods

7. Reorganization of Identified User

The Contractor's obligation to perform the Work will not be affected by, and no additional fees will be payable as a result of, the renaming, reorganization, reconfiguration, or restructuring of the Identified User. For greater certainty, the reorganization, reconfiguration and restructuring of the Identified User includes the privatization of the Identified User, its merger with another entity, and its dissolution, where that dissolution is followed by the creation of another entity or entities with similar mandates to the original Identified User.

8. Professional Services

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8.1 Suitability of Services

The terms of General Conditions 2035 05 (2014-09-25) - Conduct of the Work are augmented to include the following: Should resource(s) be found unsuitable to perform the services, and upon written notice from the Project Authority, the Contractor must implement suitable corrective action within five working days after written notice by the Procurement Authority. If a resource replacement is required, the proposed replacement resource must meet the Occupational Minimum Mandatory Qualifications as specified in the Statement of Work at Annex A. Any cost associated with such replacement will be at the Contractor's own expense.

8.2 Resource Qualification and Backup

- a) The Contractor must supply back-up resource(s) so that in the event of sickness, accident, or any cause which renders a specific individual unavailable, the individual taskings/responsibilities will be covered within a maximum response time of 48 hours;
- b) The Contractor undertakes to supply competent back-up staff so that in the event of any cause which renders the resource unavailable to the assignment for which service was requested, such occurrence does not extend the completion date specified in this Contract unless such extension has been accepted by the Project Authority and incorporated into the Contract in the form of an amendment to the Contract approved by the Procurement Authority;
- c) The Contractor must monitor its employees to ensure satisfactory performance and that progress of the Work is maintained to the satisfaction of the Project Authority. The Contractor representative will meet with the Project Authority on a regular basis (once a month) to discuss the performance of its consultants and to resolve any issues at hand;
- d) All services rendered are subject to evaluation within a reasonable time from commencement on the basis of quality and adherence to the Project Authority's schedule and standards. The Contractor's resource must be capable of performing assignments at a level of competence acceptable by the Project Authority. Should resource(s) be unsuitable, and upon written notice from the Project Authority the Contractor must provide immediate replacement(s) or the services may be terminated at no penalty to Canada; and
- e) If it is necessary to replace resource(s), the Contractor must give at least two working days notice in writing to the Identified User. The replacement must possess qualifications acceptable to the Project Authority and be approved by the Project Authority prior to replacement. Any replacement will be assigned to the work site specified in the Contract to be determined with the Project Authority for knowledge transfer, at the Contractor's own expense. The Project Authority reserves the right to interview (at no cost to Canada) the resource assigned to the Contract.

9. Timely Problem Identification

- a) The Contractor must immediately advise the Procurement and Project Authorities in writing of any and all situations or difficulties that the Contractor considers will have a significant impact upon the scope of the Work, expected technical achievement, delivery schedule, person-power or cost to Canada. Notwithstanding the submission of any such report, the Contractor remains responsible for the completion of the Work in accordance with the terms of the Contract;
- b) Such reports must include proposed detailed remedial action plans to resolve or alleviate the identified situations or difficulties. The plans must set out the Contractor's detailed estimates of any increase in time, consultants and cost to effect such plans. Such plans must include all reasonable options for consideration by Canada plus the costs and consequences to Canada of taking no remedial action and must also provide a reasonable amount of time for Canada to review these options and obtain any necessary funding authorization;

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- c) The Contractor will be prohibited from claiming for any additional costs incurred in remedying a problem not reported as described above in a timely fashion, and will be required to remedy such problems at its own expense;
- d) Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation or closure of government offices, and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation or closure; and
- e) If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises.

10. Safeguarding Electronic Media

- a) Before sending them to Canada, the Contractor must use a regularly updated product to scan electronically all electronic media used to perform the Work for computer viruses and other coding intended to cause malfunctions. The Contractor must notify Canada if any electronic media used for the Work are found to contain computer viruses or other coding intended to cause malfunctions; and
- b) If magnetically recorded information or documentation is damaged or lost while in the Contractor's care or at any time before it is delivered to Canada in accordance with the Contract, including accidental erasure, the Contractor must immediately replace it at its own expense.

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PART 7 - SUPPLY ARRANGEMENT AND RESULTING CONTRACT CLAUSES

A. SUPPLY ARRANGEMENT

1. Arrangement

The Supply Arrangement covers the Work described in Annex A, Statement of Work.

2. Security Requirement

- a) The requirements to be procured under this Supply Arrangement may be subject to security requirements. The possible security requirements are identified within the Security requirement Check List (SRCL) attached to Annex B to this Supply Arrangement. Each Contract will identify which SRCL will apply to that contract;
- b) Several generic SRCLs, which Public Works and Government Services Canada (PWGSC) anticipates will satisfy most security requirements associated with individual requirements, are attached to this Supply Arrangement (see Annex B of the Supply Arrangement) and may be referred to, as required, in an individual contract awarded under the Supply Arrangement framework. PWGSC may at any time add additional pre-approved SRCLs;
- c) These generic SRCLs may not meet the needs of some Identified Users for some requirements; in such cases, a unique SRCL fully describing the security requirements will be included in the documentation associated with that individual contract;
- d) The Supplier must hold the following minimum security requirement in order to remain a Supplier. The Supply Arrangement Authority may verify the Supplier's security clearance with the Canadian Industrial Security Directorate (CISD), PWGSC at any time during the life of the Supply Arrangement.

SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: PWGSC FILE # COMMON-PS-SRCL#9

- The Supplier must, at all times during the performance of the Supply Arrangement, hold a valid Designated Organization Screening (DOS) with approved Document Safeguarding at the level of PROTECTED B, issued by the CISD, PWGSC.
- The Supplier's resource requiring access to PROTECTED information, assets or work site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CISD, PWGSC.
- 3. The Supplier MUST NOT utilize its Information Technology systems to electronically process, produce or store PROTECTED information until the CISD/PWGSC has issued written approval. After approval has been granted or approved, these tasks may be performed up to the level of PROTECTED B.
- 4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
- 5. The Supplier must comply with the provisions of the:
 - Security Requirements Check List and security guide (if applicable), attached at Annex B:
 - b. Industrial Security Manual (Latest Edition).

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- e) In the case of Joint Ventures (JV) or Amalgamations, the highest level of corporate security attainable through CISD of PWGSC is the lowest level held by any single member of the JV or amalgamation. For example: a JV with five members is comprised of four members holding a valid Facility Security Clearance (FSC) at the Secret level and one member holding a valid DOS. The highest corporate security level for which the JV would be considered under this Supply Arrangement framework would be DOS, until such time as the member holding a valid DOS clearance has requested sponsorship via the Supply Arrangement Authority and obtained a valid FSC at the secret level issued by CISD; and
- Additional security checks may be conducted by the Identified User.

3. Standard Clauses and Conditions

All clauses and conditions identified in the Supply Arrangement and resulting contract(s) by number, date and title are set out in the Standard Acquisition Clauses and Conditions (SACC) Manual (http://ccua-sacc.tpsgc-pwgsc.gc.ca/pub/acho-eng.jsp) issued by PWGSC.

3.1 General Conditions

2020 (2014-09-25) General Conditions - Supply Arrangement - Goods or Services, apply to and form part of the Supply Arrangement.

3.2 Supply Arrangement Reporting

- a) The Supplier must compile and maintain records on its provision of services to the federal government under contracts resulting from the Supply Arrangement. The data must be submitted on an annual basis to the Supply Arrangement Authority;
- b) Electronic reports must be completed and forwarded to the Supply Arrangement Authority no later than 15 calendar days after the end of the annual period. An electronic version of the form in Annex E will be provided to the Supplier electronically by the Supply Arrangement Authority;
- c) All data fields of the report must be completed as requested. If some data is not available, the reason must be indicated in the report. If no services are provided during a given period, the Supplier must still provide a "NIL" report; and
- d) Failure to provide fully completed reports in accordance with the above instructions may result in the setting aside of the Supply Arrangement and the application of a vendor performance corrective measure.

4. Term of Supply Arrangement

4.1 Period of the Supply Arrangement

The period for awarding contracts under the Supply Arrangement is from date of issuance for a period of 18 months.

4.2 Request for Bids

a) In as much as possible, every 18 months, PWGSC may issue a bid solicitation to allow new suppliers to become pre-qualified or to replace the Supply Arrangements. The Request for Bids will be subject to an open competition published on PWGSC's Buyandsell.gc.ca Web site (https://buyandsell.gc.ca/procurement-data/tenders);

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- b) Each Request for Bids may contain a technical component, a financial component and a certification component; and
- PWGSC may during any Request for Bids process add and(or) remove and(or) modify existing resource categories.

5. Authorities

5.1 Supply Arrangement Authority

The Supply Arrangement Authority is:

Diane Reynolds
Supply Specialist
Public Works and Government Services Canada
Acquisitions Branch
Professional Services Procurement Directorate
Place du Portage, Phase III, 10C1
11 Laurier Street, Gatineau, Quebec, K1A 0S5

Telephone: 819-956-1141 Facsimile: 819-956-9235

E-mail: Diane.Reynolds@tpsgc-pwgsc.gc.ca

The Supply Arrangement Authority is responsible for the issuance of the Supply Arrangement, its administration and its revision, if applicable.

5.2 Supplier's Representative

a) This individual is the central point of contact within the Supplier for all matters pertaining to this Supply Arrangement. The Supplier confirms that this individual has the authority to bind the Supplier. It is the Supplier's sole responsibility to ensure that the information related to the Supplier Representative is correct and to inform the Supply Arrangement Authority of any change to it.

(To be identified at time of issuance)

b) The Supplier's Representative may delegate to another individual to represent the Supplier for administrative and technical purposes under any contract resulting from this Supply Arrangement.

(To be identified at time of issuance)

6. Identified Users

The Identified User authorized to solicit bids for specific requirements within the scope of the Supply Arrangement from qualified active suppliers who have been issued a Supply Arrangement, is the Training and Specialized Services Division-ZH, Acquisitions Branch, PWGSC on behalf of the Fairness Monitoring and Business Dispute Management Directorate of the Departmental Oversight Branch, PWGSC.

7. Priority of Documents

If there is a discrepancy between the wordings of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

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- a) the articles of the Supply Arrangement;
- b) the general conditions 2020 (2014-09-25), General Conditions Supply Arrangement Goods or Services;
- c) Annex A, Requirements for Services;
- d) Annex B, Generic Security Requirement Check Lists;
- e) Annex C, Insurance Requirements; and
- f) the Supplier's arrangement dated (insert date).

8. Certifications

8.1 Compliance

Compliance with the certifications provided by the Supplier in the arrangement is a condition of the Supply Arrangement and subject to verification by Canada during the term of the Supply Arrangement and of any resulting contract that would continue beyond the period of the Supply Arrangement. If the Supplier does not comply with any certification or it is determined that any certification made by the Supplier in the arrangement is untrue, whether made knowingly or unknowingly, Canada has the right to terminate any resulting contract for default and suspend or cancel the Supply Arrangement.

9. Applicable Laws

The Supply Arrangement and any contract resulting from the Supply Arrangement must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Quebec, Canada unless otherwise stipulated in the Supplier's arrangement in response to the Request for Bids EP737-150967/A.

10. Conditions of Holding a Supply Arrangement

- a) The Supplier must continue to meet all the qualification requirements related to the Supply Arrangement during the entire period of the Supply arrangement. Any certification provided by the Supplier must be true on the date of the issuance of the Supply arrangement and remain true throughout the period of the Supply Arrangement. The Supplier must immediately notify the Supply Arrangement Authority of any change to their status if it no longer meets any of the qualification requirements of the Supply Arrangement;
- b) The Supplier or its subcontractors, as applicable, will not publish or make available any promotional/marketing literature associated in any way with this Supply Arrangement without the prior approval of the Supply Arrangement Authority; and
- c) The Supplier must obtain and maintain all permits, licences and certificates of approval required by any applicable federal, provincial or municipal legislation that are required to perform any resulting contracts and pay any charges imposed by such legislation or regulations. Upon request, the Supplier must provide a copy of any such permit, licence, or certificate to the Contracting Authority.

11. Administration of Supply Arrangement

a) PWGSC may require a Supplier to confirm its qualification at any time. For example, the Supply Arrangement Authority may require a Supplier to provide evidence that:

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- the insurance it carries continues to meet the requirements of the Request for Bids EP737-150967/A:
- ii. it continues to hold the necessary security clearance;
- iii. it continues to have the financial capability;
- iv. it continues to have the technical ability and experience required to deliver the Services for which it is qualified; and
- v. the JV membership remains as stated in the Supply Arrangement.
- b) If the Supplier no longer meets any of the requirements for qualification, or within 10 working days of a request by the Supply Arrangement Authority is unwilling or unable to provide evidence acceptable to the Supply Arrangement Authority that it continues to meet any such requirements, Canada may, at its discretion:
 - i. suspend authority for the use of the Supply Arrangement until the Supplier has demonstrated, to the satisfaction of Canada, that it meets the requirements in respect of which it has been found deficient. During this time, no contracts will be made under the Supply Arrangement; or
 - ii. cancel the Supply Arrangement for its remaining period and in its entirety.

12. Vendor Performance

- Canada may verify compliance with the conditions of the Supply Arrangement at any time during the Supply Arrangement and failure to meet any of these conditions constitutes grounds for the suspension and/or cancellation of this Supply Arrangement;
- b) The following is not an exhaustive list of examples of situations which may result in the suspension and/or cancellation of this Supply Arrangement, which include: Late deliveries:
 - i. Failure to submit complete and accurate Annual Usage Reports within the required time frames;
 - Violation of any of the specific terms and conditions detailed in the Supply Arrangement (e.g. failure to meet the minimum Request for Bids requirements, failure to respect the contract, etc.);
 - iii. Canada has terminated any contract resulting from the Supply Arrangement for default;
 - iv. Canada has imposed measures on the Supplier under the PWGSC Vendor Performance Policy (or such similar policy as may be in place from time to time);
 - v. Distribution or publication of information that conflicts with any aspect of the terms and conditions, pricing, or availability of systems currently listed in this Supply Arrangement; and
 - vi. Canada has documented an instance of poor performance under contracts awarded against the Supply Arrangement. An instance of poor performance may include, but is not limited to, failed delivery of reports or services including the required number of skilled resources, lack of timely notification given to the PWGSC Supply Arrangement Authority of changes in the Supplier's Authorized Representative, insurance coverage or security status, or non-compliance with invoicing procedures.
- b) Suspension or cancellation of the Supply Arrangement does not affect the right of Canada to pursue other remedies or measures that may be available;
- c) The Supplier acknowledges that Canada may publish information regarding the status of the Supplier's Arrangement, including the suspension or cancellation of the Supplier's Supply Arrangement; and

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d) The Supplier acknowledges that Canada will implement an Assessment Framework for Fairness Monitoring Services applicable to Identified Users and Suppliers which is part of the commitment of PWGSC to enhance the integrity, transparency and efficiency of the government contracting process, the use of automated procurement tools developed for the Identified User, which is subject to ongoing assessment. Results from an assessment could also lead to Sanctions (e.g. loss of access by the Identified User; or a Supply Arrangement is cancelled).

13. Aboriginal Business Certification (if applicable)

- a) The Supplier warrants that its certification of compliance is accurate and complete and in accordance with the "Requirements for the Set-aside Program for Aboriginal Business" detailed in Annex 9.4 of the Supply Manual (https://buyandsell.gc.ca/policy-and-guidelines/supply-manual/section/9#section-9.40):
- b) The Supplier must keep proper records and documentation relating to the accuracy of the certification provided to Canada. The Contractor must obtain the written consent of the Contracting Authority before disposing of any such records or documentation before the expiration of six years after final payment under the Contract, or until settlement of all outstanding claims and disputes, under the Contract, whichever is later. All such records and documentation must at all times during the retention period be open to audit by the representatives of Canada, who may make copies and take extracts. The Supplier must provide all reasonably required facilities for any audits; and
- c) Nothing in this clause must be interpreted as limiting the rights and remedies which Canada may otherwise have pursuant to the Contract

14. Delivery Requirements Outside a CLCA Area

The Supply Arrangement and any contract resulting from the Supply Arrangement is not to be used for deliveries within a Comprehensive Land Claim Agreement (CLCA) area. All requirements for delivery within a CLCA area are to be submitted to PWGSC for individual processing.

15. Insurance Requirements

- a) The Supplier must comply with the insurance requirements specified in Annex C. The Supplier must maintain the required insurance coverage for the duration of the Supply Arrangement. Compliance with the insurance requirements does not release the Supplier from or reduce its liability under the Supply Arrangement;
- b) The Supplier is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Supply Arrangement and to ensure compliance with any applicable law. Any additional insurance coverage is at the Supplier's expense, and for its own benefit and protection; and.
- c) The Supplier must forward to the Supply Arrangement Authority within 10 working days after the date of issuance of the Supply Arrangement, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Supplier must, if requested by the Supply Arrangement Authority, forward to Canada a certified true copy of all applicable insurance policies.

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16. Environmental Considerations

As of April 2006, the Government of Canada issued a policy directing federal departments and agencies to take the necessary steps to acquire products and services that have a lower impact on the environment than those traditionally acquired. The environmental impact assessment of a product and/or service considers the whole life cycle of the product and/or service. Hence, in the near future, all government procurement will include more demanding environmental criteria to encourage product/service Suppliers to improve their operations to reduce their negative impact on the environment.

16.1 Environmental Properties Behaviour Recommended

- Provide and transmit draft reports, final reports and bids in electronic format. Should printed
 material be required, double sided printing in black and white format is the default unless otherwise
 specified by the Project Authority;
- Printed material is requested on minimum recycled content of 30% and/or certified as originating from a sustainably managed forest;
- Recycle unneeded printed documents (in accordance with Security Requirements);
- Travel requirements: Project Authority is encouraged to use video and/or teleconferencing where
 possible to cut down unnecessary travel;
- Use of Properties with Environmental Ratings: Contractors to the Government of Canada may
 access the PWGSC Accommodation directory, which includes Eco-Rated properties. When
 searching for accommodation, contractors can go to the following link and search for properties
 with Environmental Ratings, identified by Green Keys or Green Leafs that will honour the pricing
 for contractors (http://rehelv-acrd.tpsgc-pwgsc.gc.ca/rechercher-search-eng.aspx);
- Use of public/green transit where feasible.

17. Official Languages

- a) Suppliers may respond to individual bid solicitations issued under this Supply Arrangement in either official language, in accordance with the Official Languages Act (http://lawslois.justice.gc.ca/eng/acts/O-3.01/); and
- b) Individual bid solicitations may require that the Services be performed in one or both of Canada's official languages. The FM resources may be required to demonstrate proficiency in oral or/and written comprehension and/or expression prior to starting the Work, depending on the requirements of the Work. Assessment of language proficiency will be at the entire discretion of the Project Authority.

18. Code of Conduct and Quality Management

- a) The Supplier agrees to comply with and to submit one hard signed copy (or provide a signed copy) of Code of Conduct and Statement of Values (clause 7.1 under the Terms of Reference of the Statement of Work) to the Supply Arrangement Authority within five working days after the date of issuance of a Supply Arrangement;
- b) The Supplier agrees to comply with and to submit one hard signed copy (or provide a signed copy) of quality control and quality assurance mechanisms (*clause 7.2 under the Terms of Reference of the Statement of Work*) to the Supply Arrangement Authority within five working days after the date of issuance of a Supply Arrangement; and

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c) The Supplier agrees that failure to provide the requirements in section 18(a) and 18(b) above will result in breach of the Supply Arrangement. Canada may, at its discretion, suspend authority for the use of the Supply Arrangement until the Supplier has demonstrated, to the satisfaction of Canada that it meets the requirements in respect of which it has been found deficient. During this time, no contracts will be made under the Supply Arrangement or cancel the Supply Arrangement for its remaining period and in its entirety.

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B. BID SOLICITATION

1. Bid Solicitation Documents

- a) Canada will use the bid solicitation template 2T-HIGH1 available on Public Works and Government Services Canada (PWGSC) Buyandsell.gc.ca Web site (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-sacc-manual/standard-procurement-templates) based on the estimated dollar value and complexity of the requirement; and
- b) The bid solicitation will contain as a minimum the following:
 - i. security requirements;
 - ii. a complete description of the Work to be performed;
 - 2003, Standard Instructions Goods or Services Competitive Requirements; OR 2004, Standard Instructions - Goods or Services - Non-competitive Requirements;
 - iv. bid preparation instructions;
 - v. instructions for the submission of bids (address for submission of bids, bid closing date and time);
 - vi. evaluation procedures and basis of selection;
 - vii. certifications;
 - viii. the type of industry (to be used for Article 3, Impartiality of Fairness Monitor);
 - ix. the name of the Client department (to be used for Article 3, Impartiality of Fairness Monitor);
 - x. the number of months (to be used for Article 3, Impartiality of Fairness Monitor);
 - xi. the applicable Group as per the Expert Control List (http://www.dfait-maeci.gc.ca/controls-controles/about-a_propos/expor/guide.aspx?lang=eng), if require access to Controlled Goods;
 - xii. conditions of the resulting contract.

2. Bid Solicitation Process

- a) Bids will be solicited for specific requirements within the scope of the Supply Arrangement from qualified active suppliers who have been issued a Supply Arrangement;
- b) The bid solicitation will be posted on the Government Electronic Tendering Service (GETS) (or as applicable with a Government of Canada (GC) web-based electronic procurement tool) or will be sent directly to the supplier.
 - i. Multiple Arrangements Exist: Multiple Supply Arrangements have been issued for this requirement. Bids will be solicited in accordance with the processes described below within the specified monetary limitations. Each Contract issued as a result of a bid solicitation under the Supply Arrangement results in a separate contract between Canada and the Supplier.
- c) Overview of Bid Solicitation Process
 - i. Determination of when to use the Standing Offer vs. Supply Arrangement:
 - 1) Clients can use the Standing Offer when requirements fit under ALL of the following conditions:
 - i. Client does not want to compare resource competencies (no additional criteria above the Occupational Minimum Mandatory Qualifications listed in Annex A);
 - Client's Security Requirements meets one of the generic SRCLs included in the Standing Offer or there are no Security Requirements.

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- Clients must use the Supply Arrangement when requirements fit under ANY of the 2) following conditions:
 - Client wants to compare resource competencies in addition to the Occupational Minimum Mandatory Qualifications listed in Annex A;
 - Client requires a Subject Matter Expert;
 - Client wants to conduct a competition including pricing. iii.
 - Client has a Security Requirement that is not included in the Standing Offer.
- 3) The Fairness Monitoring and Business Dispute Management Directorate of the Departmental Oversight Branch of PWGSC and/or the Identified User and/or the Offer/Arrangement Authority has the right to review any requirements to be solicited under the Supply Arrangement and recommend that it be procured under the Standing Offer instead of the Supply Arrangement.
- ii. Bid Solicitations: Bid solicitations will be issued using PWGSC Form 9400-3 or electronic document.

The Identified User may cancel the bid solicitation process at any time and reissue the same or a similar bid solicitation process thereafter.

- Issuance of Contracts: Contracts will be issued using PWGSC Form 9400-4 or electronic iii. document.
- iv. **Identification of Contract Authorities**: Provided an Identified User has the legal authority to contract, it may choose to permit a procurement representative to award contracts under this Supply Arrangement in accordance with the Contract Limitations described below. Tier 1 and Tier 2 contracts will be managed by PWGSC.
- ٧. Tier 1 Contract Limitations: Canada may compete work and award contracts to Qualified Active Suppliers in accordance with the following:
 - 1) Requirement valued below \$25,000 (Applicable Taxes included): For requirements under \$25,000 (Applicable Taxes included), in accordance with Government Contracting Regulations, Identified Users may direct a contract to an eligible Supplier
 - 2) Requirement valued up to the NAFTA threshold but less than or equal to \$2M: All Qualified Active Suppliers will be invited (using e-mail or GETS) to submit a proposal in response to a bid solicitation. A Notice of Proposed Procurement (NPP) will be posted on GETS for all requirements.

As a minimum, invited suppliers will be given a minimum of 15 calendar days to submit a proposal in response to a bid solicitation. The time limit for bidding may be extended based upon the complexity of the requirement.

- vi. Tier 2 Contract Limitations: Canada may compete work and award contracts to Qualified Active Suppliers in accordance with the following:
 - Requirement valued greater than \$2M: All Qualified Active Suppliers will be invited (using e-mail or GETS) to submit a proposal in response to a bid solicitation. A NPP will be posted on GETS for all requirements.

As a minimum, invited suppliers will be given a minimum of 20 calendar days to submit a proposal in response to a bid solicitation. The time limit for bidding may be extended based upon the complexity of the requirement.

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3. Impartiality of Fairness Monitor

PWGSC engages the services of a fairness monitor for certain projects as a formal oversight mechanism for obtaining independent validation on the fairness of departmental activities. Achieving this goal requires that the fairness monitor selected be completely independent of the government, the process, and all the Suppliers, to ensure an impartial assessment of the fairness of the process being monitored.

As a result, the Supplier must not:

- a) be an affiliate of any potential supplier for the procurement process to be monitored, or be a supplier in the business of providing goods or services in the (type of industry to be identified at time of bid solicitation, see Article 1 Bid Solicitation Documents) industry, given that the procurement process to be monitored for fairness concerns this industry;
- b) have provided any advice to PWGSC or the Client (*Client name to be identified at time of bid solicitation, see Article 1 Bid Solicitation Documents*) regarding the procurement to be monitored for fairness; and
- c) have provided any advice, goods or services to any potential supplier for the procurement to be monitored for fairness during the (*number of months to be identified at time of bid solicitation, see Article 1 Bid Solicitation Documents*) months prior to the issuance of a bid solicitation.

The Supplier represents that none of the above situations applies to the Supplier, any subcontractor it has or will retain to perform the Work under the Supply Arrangement and of any resulting contract, or any of their respective employees. The Supplier acknowledges that it is within Canada's sole discretion to determine whether an appearance of conflict of interest, a conflict of interest or unfair advantage exists or will be created as a result of the Supplier performing the work described in the Supply Arrangement and of any resulting contract clauses.

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C. RESULTING CONTRACT CLAUSES

1. General

- a) The conditions of any contract awarded under the Supply Arrangement will be in accordance with the resulting contract clauses of the template used for the bid solicitation;
- b) For any contract to be awarded using:
 - 2T-LDV1 (for low dollar value requirements), general conditions 2029 will apply to the resulting contract;
 - ii. 2T-MED1 (for medium complexity requirements), general conditions 2010C will apply to the resulting contract;
 - iii. 2T-HIGH1 (for higher complexity requirements), general conditions 2035 will apply to the resulting contract.
- c) The above templates are set out on Public Works and Government Services Canada (PWGSC) Buyandsell.gc.ca Web site (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-sacc-manual/standard-procurement-templates).

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ANNEX A

STATEMENT OF WORK

FAIRNESS MONITORING

Contents

- I. Introduction
- II. Terms of Reference
- III. Engagement Requirements

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I. INTRODUCTION

1.0 Title

Fairness Monitoring Services

2.0 Objective

Public Works and Government Services Canada (PWGSC) requires the services of Fairness Monitors to observe departmental activities in order to provide independent assurance to the department, its clients, industry, Parliament and Canadians that these activities are conducted with integrity, accountability, and in a fair, open and transparent manner. The services of independent third-party Fairness Monitors allow PWGSC to protect the interests of its clients and Canadians by identifying and resolving fairness issues in real time, thus averting fairness deficiencies and avoiding possible costly after-the-fact resolutions.

The integrity of the Fairness Monitoring (FM) Program is dependent on the engagement and use of credible and reputable Fairness Monitors who are accountable for their opinions in the face of public scrutiny. Accordingly, PWGSC is looking for Fairness Monitors who have professional designations and who will confidently defend rendered opinions on the fairness of monitored activities.

The definition and scope of services to be provided by Fairness Monitors is set out in the Terms of Reference, which is part of this Statement of Work (SOW).

3.0 Background

PWGSC is committed to excelling in government operations and ensuring sound stewardship on behalf of Canadians by delivering high-quality services and programs that meet the needs of federal organizations. Section 40.1 of the *Financial Administration Act* sets out the Government of Canada's commitment, "to taking appropriate measures to promote fairness, openness and transparency in the bidding process for contracts with Her Majesty for the performance of work, the supply of goods or the rendering of services".

Since 2005, PWGSC has been using Fairness Monitoring (FM) as a proactive measure to provide management, client departments, government suppliers, Parliament and Canadians with independent assurance that PWGSC's procurement activities are conducted in a fair, open and transparent manner.

In June 2009, the FM Program was expanded to include any departmental activity, whereby the activity includes any departmental undertaking, whether on behalf of internal PWGSC organizations or other federal departments and agencies. Departmental undertakings include, but are not limited to, procurement of goods, services, construction services, acquisition of real property, disposition of Crown assets, and grants and contributions.

To enhance the independence of the Fairness Monitor function, the overall responsibility for the FM Program rests with the Assistant Deputy Minister (ADM), Departmental Oversight Branch (DOB), PWGSC. The ADM, DOB reports directly to the Deputy Minister (DM) and thus operates at arm's length from departmental operations conducting the activities being monitored by Fairness Monitors. The ADM, DOB has delegated management of the program to the Fairness Monitoring and Business Dispute Management Directorate. This Directorate is the Government of Canada's independent FM centre of expertise and the only organization authorized to oversee FM services on behalf of PWGSC.

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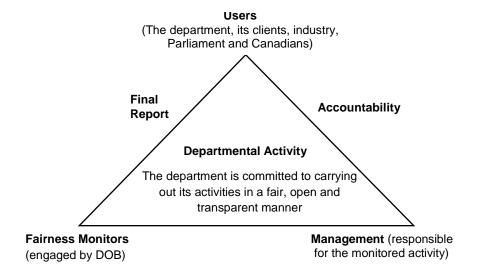
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II. TERMS OF REFERENCE

1.0 Definition of Fairness Monitoring

- 1.1 A Fairness Monitoring (FM) engagement is an assurance engagement in which third-party Fairness Monitors observe departmental activities. Based on their observations, they provide an impartial opinion on the fairness, openness and transparency of a monitored activity.
- 1.2 For each monitored activity, PWGSC engages an independent, third-party Fairness Monitor to provide an impartial opinion to the department, its clients, industry, Parliament and Canadians that the monitored activity is carried out in a fair, open and transparent manner. Fairness Monitor opinions are provided in written reports including an Attestation of Assurance. Final Reports are published on Government of Canada internet sites.
- 1.3 Activities that could be the subject of FM include, but are not limited to, procurement of goods, services or construction services, acquisition of real property, disposition of Crown assets or grants and contributions.
- 1.4 FM is done concurrently with the monitored activity, so that the interests of the department, its clients and Canadians are protected through the real time identification and resolution of fairness issues, thus averting fairness deficiencies and avoiding possible costly after-the-fact resolutions.

Key elements of a Fairness Monitoring engagement



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2.0 Fairness Monitoring Engagement

2.1 Criteria are benchmarks against which monitored departmental activities can be evaluated. The criteria against which Fairness Monitors will evaluate departmental activities are as follows:

To assess and attest to the fairness, openness and transparency of PWGSC in its conduct of departmental activities, fairness monitors will use the following criteria:				
Criteria	Sources for Criteria			
Fairness: Decisions are made objectively, free from bias, favouritism or influence and conform to established rules.	 Financial Administration Act TBS Draft Policy on Managing Procurement TB Policy on Management of Real Property 			
Openness: The monitored activity is accessible to all potential participants, without unjustified restrictions as to who may participate.	 Financial Administration Act Office of the Procurement Ombudsman TBS Draft Policy on Managing Procurement TB Policy on Management of Real Property 			
Transparency: Information about the activity is provided to the public and interested parties in a timely manner that facilitates public scrutiny.	 Financial Administration Act Office of the Procurement Ombudsman TBS Draft Policy on Managing Procurement TB Policy on Management of Real Property 			

- 2.2 In order to ensure that the Fairness Monitor has sufficient information on which to base an opinion, the Contracting Authority (CA) will provide all appropriate information, documents and facts related to each stage of the process as early as possible. The CA will interact directly with the Fairness Monitor on a regular basis, and will consider all fairness-related questions and concerns raised by the Fairness Monitor in a timely manner and will promptly address any potential fairness deficiency.
- 2.3 During FM engagements, the CA is to have open dialogue with the Fairness Monitor. However, they must also ensure that their actions do not compromise or appear to compromise the independence and integrity of a Fairness Monitor. To this end, the Fairness Monitor must not offer, and officials should not impose upon or use a Fairness Monitor for any of the following purposes:
 - a) to provide subject matter expertise;
 - b) to act as a consultant to the department to provide advice or guidance during the process;
 - c) to assume any of the roles and/or responsibilities of departmental officials; or
 - to provide legal advice, such as the interpretation or application of legislation, trade agreements, or any decisions of a judicial or quasi-judicial body, or provide any associated risk assessment.

It is the duty of the Fairness Monitor to maintain and safeguard his/her independence, impartiality and objectivity and not to be subject to improper influence.

- 2.4 The Fairness Monitor provides interim reports with respect to the phases of the monitored activity, each containing an attestation of assurance and observations. The basic elements of the interim report are set out in the Terms of Reference.
- 2.5 The Fairness Monitor provides a Final Report containing an attestation of assurance with respect to the monitored activity. The basic elements of the Final Report are set out in the Engagement Requirements.

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3.0 Fairness Monitoring Mandate

3.1 The mandate and responsibilities of the Fairness Monitor are set out in the SOW, which forms part of the contract for each FM engagement. The Terms of Reference is an integral part of FM contracts.

4.0 Fairness Deficiencies

- 4.1 A Fairness Deficiency is any departmental process, procedure, action, omission or decision observed by the Fairness Monitor that has impacted or is likely, if not adequately addressed, to impact negatively on the fairness, openness or transparency of the monitored activity.
- 4.2 The Parties agree that there is no Fairness Deficiency if the departmental process, procedure, action, omission or decision is required in order to comply with applicable laws, including regulations and trade agreements, and Treasury Board policies and related instruments.
- 4.3 With respect to transparency, the parties agree that there is no fairness deficiency if the department's decision not to disclose information is required by the *Privacy Act*, the *Access to Information Act* or other laws or policies that apply to the information, or if the decision not to disclose information is due to the fact that the proposed recipient of the information does not hold the required level of security clearance.

5.0 Fairness Monitor Conduct (Applicable to the FM Team Leader and FM Specialist)

Due Diligence

5.1 Due diligence requires the Fairness Monitors to do their work conscientiously and with rigour. Fairness Monitors must exercise sound judgment in line with their professional designations, when deciding what aspects of the monitored activity are to be observed, the basis for evaluating fairness, openness and transparency, the monitoring approach and methodology, the extent of monitoring, the issues to be reported and the overall conclusions.

Objectivity and Independence

- Fairness Monitors must maintain an objective state of mind, free from bias. This means that the Fairness Monitors cannot direct the engagement toward areas of personal interest or prejudge findings. The findings and reports can only be shaped by information obtained and assembled in accordance with the Terms of Reference.
- 5.3 Independence requires that the FM Team be free of any hindrances to their independence that could impair (or be seen to impair) their impartiality in carrying out their work, making judgments or forming opinions and conclusions.
- 5.4 The FM Team must not have any actual or perceived conflict of interest; specifically, they have not provided any advice or guidance on this project.

Knowledge and Experience of the FM Team

- 5.5 The FM Team must have:
 - a) knowledge of FM concepts and techniques and the ability to apply the knowledge;
 - b) experience and technical skills to effectively understand the activity being monitored; and
 - c) a general knowledge of the federal government environment.

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5.6 The FM Team should consult subject matter experts (SMEs) where necessary to obtain expert advice particularly when the FM Team lacks the necessary specialized knowledge.

Departmental Involvement in the FM Engagement

- 5.7 Good relations between Fairness Monitors and officials responsible for the monitored activity are built on the basis of respect and trust. Both the officials and the Fairness Monitors can benefit by sharing information throughout the course of the engagement. Such relationships do not compromise the Fairness Monitors' independence or the quality of FM reports.
- 5.8 The FM Team must seek officials' input when:
 - a) planning the engagement to obtain timelines and milestones, key stages of the activity requiring Fairness Monitor observation, and any departmental concerns;
 - finalizing the work plan to obtain views on the approach selected for the observation phase;
 - c) issues arise, including fairness issues and potential fairness deficiencies.

Fairness Monitoring Record Keeping

- 5.9 The FM Team must maintain files that contain information pertinent to the FM engagement. Easy access to information specified in the Final Report will assist the Fairness Monitors in defending a challenge of the monitored activity.
- 5.10 The goal of maintaining complete files is to ensure observations and conclusions flow logically from available information and are well supported.
- 5.11 In addition to the information needed to support factual statements, the file should include support for the judgments, assumptions and conclusions made by the Fairness Monitors (i.e. a working paper setting out the logical arguments and supporting evidence for the Fairness Monitors' judgments).
- 5.12 The FM Team is responsible to ensure that any replacement members are provided with all records pertaining to the monitored activity and that the transition is facilitated.

Communications

- 5.13 The primary means of communicating FM results is through the interim and final reports. FM Reporting Policies are covered in the next section.
- 5.14 Interim reports are shared with the client.
- 5.15 Final reports are shared with the client and are published on Government of Canada internet sites.

6.0 Fairness Monitoring Reporting Policies

- 6.1 The purpose of reports is to provide assurance that the department carried out its activity up to a specific stage, fairly, openly and transparently.
- An interim report is a concise overview of an FM engagement for a monitored activity up to a certain stage in the procurement whereas a Final Report will give a concise overview of the total FM engagement. Reports will include an Attestation of Assurance as to the fairness, openness and transparency of the monitored activity up to the end of a certain phase, or in the case of final reports, the entire engagement.

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- 6.3 The purpose of the Final Report is to provide assurance that the department carried out its activity fairly, openly and transparently. The requirement for clear communications means that messages must:
 - a) be clear and precise and written in plain language to ensure that the reader will understand what the report is trying to convey;
 - b) be convincing and their importance highlighted for the reader;
 - c) be fair and presented in an unbiased tone; and
 - d) deal with matters of significance.
- 6.4 Final Reports are seen by the client, media and public. In preparing the report, the FM Team must keep in mind:
 - a) the intended users in their scrutiny of departmental activities that is, the department, industry, Parliament and Canadians; and
 - b) the purpose of the FM Program is to promote the Government of Canada's commitment to, and provide independent verification of, fairness, openness and transparency in carrying out its activities.
- 6.5 To ensure quality and consistency in the English and French versions of the reports, the required deliverables must:
 - a) be written in plain language and be free of errors;
 - b) be consistent in the English and French version of the documents;
 - c) use the same terminology as used in the procurement process documents including the Standard Instructions, the General Conditions, the Supplemental General Conditions and clauses in reference contained in the Standard Acquisition Clauses and Conditions (SACC) Manual: and
 - d) be reviewed by the FM Team Leader prior to submitting to the FM Project Authority.
- 6.6 The requirement for FM Reports to be free from errors requires that the following must be considered:
 - Accuracy including translation, logical rendering, clarity and proper use of terminology;
 - Language including syntax, under/over translation and faulty usage including Gallicisms, Anglicisms and calques;
 - Official Titles and Terminology including correct use of official titles, acronyms, terminology, client's usage and consistency; and
 - Formatting including layout, alignment of paragraphs and titles, consistency, hypertext links and versions that reproduce the same formatting of tables and charts.

PWGSC's Translation Bureau offers examples on writing in plain language in *The Canadian Style* (http://www.btb.termiumplus.gc.ca/tpv2guides/guides/tcdnstyl/index-eng.html?lang=eng) and *Le guide du rédacteur* (http://www.btb.termiumplus.gc.ca/tpv2guides/guides/guides/redac/index-eng.html?lang=eng).

- 6.7 The FM Project Authority reserves the right to request a correction or replacement of a deliverable or any part of a deliverable, at no cost to Canada as all work is subject to inspection and acceptance by Canada (Section 05 Conduct of the Work and Section 11 Inspection and Acceptance of the Work of 2035, General Conditions Higher Complexity Services, in the SACC Manual).
- The department reserves the right to provide a formal Management Response, prepared by officials responsible for the monitored activity, to any fairness deficiency identified in a Final Report. Management Responses will be published with the Final Report.

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7.0 Code of Conduct and Quality Management

7.1 Code of Conduct and Values Requirements

The FM Contractor must have a formal Code of Conduct and Statement of Values that are consistent with those of the Government of Canada, and are applied in all facets of the Work provided to Canada in any resulting call-ups.

7.2 Quality Requirements

The FM Contractor must have established, formal, quality control and quality assurance mechanisms, and associated resources, which will be consistently applied to all services and deliverables provided to Canada in any resulting call-ups.

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III. ENGAGEMENT REQUIREMENTS

FAIRNESS MONITORING ENGAGEMENT REQUIREMENTS FOR

[INSERT NAME OF FM PROJECT]

1.0 Fairness Monitors - Requirement Summary

- 1.1 The Fairness Monitoring and Business Dispute Management Directorate of Public Works and Government Services Canada (PWGSC) requires the services of an Fairness Monitoring (FM) Contractor to monitor [INSERT NAME OF FM PROJECT], and to provide assurance whether this activity is conducted in a fair, open and transparent manner and that all actions involved in the specific activity are conducted in accordance with the official governance structure and prescribed processes.
- 1.2 The FM Contractor must provide three resources, an FM Team Leader, an FM Specialist and a backup FM Specialist. The roles of the FM Specialist and FM Team Leader are defined in subsections 2.5 and 2.6 below.
- Work will be conducted primarily in the National Capital Region (NCR). [Occasionally, as and when requested, Regional Offices may also request services. The regions are defined as follows: the Atlantic Region (includes PEI, Nova Scotia, New Brunswick and Newfoundland); Quebec Region (excludes the NCR); Ontario Region (excludes the NCR); Western Region (includes Alberta, Saskatchewan and Manitoba) and Pacific Region (includes British Columbia). The location of Work will be specified at time of call-up].

The FM Team may be required to travel outside the NCR. All travel must be pre-approved by the Director, Fairness Monitoring and Business Dispute Management Directorate and must be in accordance with the *National Joint Council Travel Directive*. The FM Team is responsible for making its own travel arrangements and providing their travel information to the FM Project Authority.

- 1.4 A complete list of FM services and deliverables are detailed in Sections 7.0 and 8.0 below.
- 1.5 Detailed information on the [INSERT NAME OF FM PROJECT] is available in Appendix 1.

2.0 **Definitions**

- 2.1 **Fair** (*équitable*): decisions are made objectively, free from bias, favoritism or influence and conform to established rules.
- 2.2 **Fairness deficiency** (*lacune en matière d'équité*): a departmental process, procedure, action, omission or decision observed by the Fairness Monitor that has impacted or if not adequately addressed, is likely to impact negatively on the fairness, openness or transparency of the monitored activity (see section 4.0 of the Terms of Reference).
- 2.3 **FM Contractor** (*entrepreneur en surveillance de l'équité*): an independent third-party observer whose role is to observe all or part of an activity in order to identify any potential fairness deficiencies and provide an opinion on the fairness, openness and transparency of that activity. The FM Contractor is accountable to provide products and services to Canada under this Contract.
- 2.4 **FM Project Authority** (*chargé de projet de SÉ*): the representative of PWGSC for whom the Work will be carried out pursuant to a call-up against the Standing Offer (SO) and is responsible for all the technical content of the Work under the resulting Contract.

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- 2.5 **FM Specialist** (*spécialiste de la SÉ*): the FM Team member who is responsible for the day to day activities and provides the related experience, expertise, and guidance in rendering his professional opinions considered essential for ensuring the quality of the products and services the FM Contractor is accountable to deliver to Canada under this Contract.
- 2.6 **FM Team Leader** (*chef d'équipe de SÉ*): the FM Team member who is responsible for the FM activities undertaken in accordance with the SOW, including, but not limited to, requests for replacements, travel authorization requests and review of invoices prior to submission. The FM Team Leader must ensure the sufficiency, appropriateness, adequacy and quality of all products and services delivered to Canada under this Contract.
- 2.7 **Monitored activity** (activité sous surveillance): the activity being monitored by Fairness Monitors.
- 2.8 **Open** (*ouvert*): an activity that is accessible to all potential participants, without unjustified restrictions as to who may participate.
- 2.9 **Opinion services** (*services d'opinion*): services in which a formal expression of a professional opinion, to be relied upon by a third-party, in one or more of the following categories is provided:
 - accounting;
 - architectural;
 - audit;
 - engineering
 - fairness monitoring;
 - legal
 - procurement (acquisition of goods, services, construction services);
 - real property (leasing, property management).
- 2.10 **Qualified opinion** (*opinion avec réserve*): an opinion as to the fairness, openness and transparency of the monitored activity which specifies a substantiated, unresolved fairness deficiency.
- 2.11 **Transparent** (*transparent*): providing information to the public and interested parties in a timely manner that facilitates public scrutiny.
- 2.12 **Unqualified opinion** (*opinion sans réserve*): an opinion that the monitored activity was carried out in a fair, open and transparent manner.
- 3.0 Terms of Reference
- 3.1 The FM Contractor and the resources provided to carry out the Work must abide by the Terms of Reference for FM Engagements set out in the Standing Offer.
- 4.0 Language
- 4.1 Under this Contract, the FM Team Leader and/or the FM Specialist identified by the FM Contractor will provide services in [ENGLISH AND/OR FRENCH, TO BE SPECIFIED AT TIME OF CALL-UP].
- 5.0 Security
- 5.1 Under this Contract, the FM Team Leader and the FM Specialist identified by the FM Contractor must have a valid personnel security screening at the level of [SECURITY WILL BE SPECIFIED AT TIME OF CALL-UP].

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6.0 Travel

6.1 [TRAVEL REQUIREMENTS WILL BE SPECIFIED AT THE TIME OF CALL-UP].

7.0 Fairness Monitor Services

The FM Contractor must:

- 7.1 Become familiar with the governance structure and processes used during the monitored activity, and monitor the actions and decisions of each entity/individual within the governance structure and determine if these actions and decisions remain consistent with the established governance structure;
- 7.2 Become familiar with project documentation including, but not limited to, the Request for Information (RFI), Request for Proposals (RFP) and the Evaluation Criteria [NOTE THAT THE DOCUMENTS WILL VARY DEPENDING ON THE TYPE OF ACTIVITY AND THE STRATEGY BEING USED AS NOTED AT TIME OF CALL-UP];
- 7.3 Observe all or part of the activities and process undertaken during the [INSERT NAME OF FM PROJECT];
- 7.4 Assess the fairness, openness and transparency of key activity documentation prepared, such as, but not limited to RFI, RFP, Invitation to Tender (ITT), etc., for each stage of the process;
- 7.5 Attend in person, as applicable but not limited to, meetings or events during the monitored activity such as: information sessions, evaluation meeting(s), consensus meeting(s), site visit(s), bidder conference(s), disclosure of information, debriefing session(s) with proponents, etc.;
- 7.6 Monitor communications with proponents, such as, but not limited to, proponents' questions and responses, requests for clarification, e-mail exchanges, debriefings, etc., during the process of the monitored activity;
- 7.7 Identify and assess the impact(s) of any issues with respect to the fairness, openness and transparency of the activities and process(es) undertaken during the [INSERT NAME OF FM PROJECT];
- 7.8 Report verbally to the FM Project Authority any unresolved fairness issues of the monitored activity and follow-up by e-mail within 24 hours following verbal notification;
- 7.9 Provide an overall opinion on the fairness, openness and transparency of the activities and process(es) observed;
- 7.10 Substantiate any identified outstanding fairness deficiencies;
- 7.11 Provide written reports to the FM Project Authority as outlined in the subsequent "Fairness Monitor Deliverables" section;
- 7.12 Assist, if requested by the FM Project Authority, with the development and/or delivery of any defence to a challenge of the monitored activity (for example, but not limited to, through the Canadian International Trade Tribunal (CITT) and/or Federal Court) where the FM has rendered an opinion; and
 - 7.12.1 If required, provide expert testimony supporting the FM's opinion at CITT and/or Federal Court.

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8.0 Fairness Monitor Deliverables

Note: if any of the report/deliverables stated below cannot be submitted to the FM Project Authority as per the indicated time frame, a written justification must be provided within the week prior to deadline. The FM Project Authority reserves the right to accept or refuse the reason(s) for the delay. The FM Project Authority will review the justification provided and will confirm its decision in writing to the FM Contractor.

The deliverables under this Contract will consist of:

- 8.1 **Workplan** to be delivered to the FM Project Authority outlining activities that the FM Contractor proposes to undertake for all phases of the monitored activity. This must be provided within three weeks of the kick-off meeting. The workplan will be based on the current state of information and hence will be revised as and when required. The FM Project Authority will review and approve in writing the proposed workplan(s);
- 8.2 **[INSERT NAME OF PHASE] Report** (Template attached as Appendix 2) to be submitted to the FM Project Authority no later than one week following the conclusion of [INSERT NAME OF PHASE]. This report must include an opinion of the fairness, openness and transparency of the activities monitored and/or documentation reviewed up to the conclusion of [INSERT NAME OF PHASE]. The number of interim reports will vary depending on the monitored activity.
- 8.3 **Final Report** (Template attached as Appendix 2) to be submitted to the FM Project Authority no later than two weeks following the conclusion of the evaluation phase of the monitored activity. The Final Report must include either an unqualified assurance statement or a qualified assurance statement. Any unresolved fairness deficiency must be fully explained and fully substantiated.
 - 8.3.1 Addendum to the Final Report (Template attached as Appendix 3) to be submitted to the FM Project Authority at the conclusion of the monitored activity, e.g. contract award or cancellation, and following any debriefing of proponent(s). In the event there was no debriefing of or feedback given to proponent(s), it must also be mentioned in this Addendum. This Addendum must be submitted to the FM Project Authority no later than one week following conclusion of that phase. This Addendum should not be more than one page long.
- 8.4 **Summary Document** must be submitted to the FM Project Authority no later than one week following the delivery of the Addendum to the Final Report. The Summary Document must contain a summary of observations and issues resolved in real time, identification of any best practices, and it must include an analysis, the nature of which would contribute to lessons learned.
- 8.5 All deliverables mentioned above must be provided to the FM Project Authority in English or French, with the exception of the Final Report and Addendum, which must be provided in both official languages. The Final Report and the Addendum to the Final Report will become a public document subject to limits of disclosure under the *Privacy Act*.
- The FM Contractor is responsible for the quality and accuracy of all deliverables and consistency between English and French versions.
- 8.7 All reports must be provided in electronic format using Microsoft Word and in hard copy signed by the FM Contractor's authorized representative, the FM Team Leader and the FM Specialist.

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9.0 Resources

- 9.1 For each call-up, the FM Contractor must provide the following resource categories:
 - a. An FM Team Leader, each FM Team Leader must meet mandatory technical criterion MT4 in the Request for Bids EP737-150967/A;
 - b. An FM Specialist and a backup FM Specialist, each FM Specialist must meet mandatory technical criterion MT5 in the Request for Bids EP737-150967/A; and
 - c. At least one of the resources must meet mandatory technical criterion MT3 in the Request for Bids EP737-150967/A.

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APPENDIX 1

CONTEXT OF THE MONITORED PROJECT

[APPENDIX 1 WILL BE INSERTED AT TIME OF CALL-UP].

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APPENDIX 2

TEMPLATE FOR FAIRNESS MONITOR REPORTS

Interim Report(s) provide(s) a concise overview of a phase of the FM engagement for the monitored activity while the Final Report provides a concise overview of the total FM engagement for the monitored activity. All reports will include an attestation as to the fairness, openness and transparency of the monitored activity.

Reports must be printed on the FM Contractor's letterhead and must include the following sections:

Title Page

The title page must contain the following information:

[INSERT NAME OF MONITORED ACTIVITY AS IN THE SOLICITATION DOCUMENTS] Fairness Monitor [INSERT NAME OF PHASE] Report [INSERT DATE OF SUBMISSION]

Submitted to: Director, Fairness Monitoring Submitted by: [NAME OF FM CONTRACTOR]

Table of Contents

A table of contents must be included.

Introduction

This section will provide the context of the FM engagement as set out in the Engagement Requirements.

[INSERT NAME OF FM CONTRACTOR] was engaged as a Fairness Monitor (FM) to observe the [INSERT PROCESS] for [INSERT NAME OF MONITORED ACTIVITY], issued by Public Works and Government Services Canada (PWGSC) on behalf of [INSERT NAME OF CLIENT ORGANIZATION] as a result of [INSERT SOLICITATION # OR OTHER RELEVANT DOCUMENT #]. [INSERT NAME OF FM CONTRACTOR] is an independent third party with respect to this activity.

We reviewed all of the information provided and observed all relevant activities.

We hereby submit the [INSERT NAME OF PHASE] Report, covering the activities of the Fairness Monitor, commencing with the [INSERT APPROPRIATE STARTING POINT SUCH AS RFI, ETC.] on [INSERT START DATE], continuing through the [INSERT PHASES OBSERVED SUCH AS RFP, CONSENSUS MEETINGS, ETC.] on [INSERT END DATE].

This report includes our attestation of assurance, a summary of the scope and objectives of our assignment, and relevant observations from the activities undertaken.

Note: The Final Report will normally cover the activities up to and including the final evaluation before contract award. Contract award and debriefing observations will be covered in the Addendum to the Final Report.

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Attestation of Assurance

This section will set out the overall attestation as to the fairness, openness and transparency (as set out in Section 2.0 above) of the monitored activity using the following language. Provide context and substantiation for any fairness deficiencies that are noted:

1. Unqualified Report where there are no outstanding fairness deficiencies:

The FM hereby provides the following unqualified assurance statement concerning [INSERT NAME OF MONITORED ACTIVITY AND THE PHASEI:

It is our professional opinion that the [INSERT PROCESS] we observed, was carried out in a fair, open and transparent manner.

2. <u>Qualified Report</u> where there are minor fairness deficiencies in part of the process but the overall process was conducted in a fair, open and transparent manner:

We observed the following minor deficiency(ies) in the process: [INSERT CONCISE STATEMENT OF DEFICIENCY]

It is our professional opinion that, notwithstanding these minor deficiencies, the [INSERT PROCESS] we observed was carried out in a fair, open and transparent manner.

3. Qualified Report where there are significant fairness deficiencies affecting the overall fairness, openness or transparency of the monitored activity:

We observed the following material deficiency(ies) in the process: [INSERT CONCISE STATEMENT OF DEFICIENCY]

It is our professional opinion that, because of the significance of the above deficiency(ies), the [INSERT NAME OF MONITORED ACTIVITY] we observed was carried out in a [INSERT WHICH ELEMENTS APPLY, E.G., FAIR AND/OR OPEN AND/OR TRANSPARENT] manner, however, due to the above noted deficiency it was not carried out in a [INDICATE WHICH ELEMENT WAS COMPROMISED, E.G., FAIR AND/OR OPEN AND/OR TRANSPARENT] manner.

PWGSC reserves the right to provide a formal Management response, with respect to any fairness deficiency identified in the Final Report, to be published with the Final Report.

The FM Contractor's signature will follow the attestation.

Note: The signature of the FM Contractor's Representative who officially represents the FM Contractor in all of its dealings with Canada, as indicated in the contract, is required as well as the signature from the FM Team Leader and the FM Specialist. It is preferred that the FM Contractor's Representative be neither the FM Team Leader nor the FM Specialist for the monitored activity.

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[FM Contractor's Representative]
[Title, FM Company Name]

[FM Team Leader's name]
[Professional Designation, if applicable]
FM Team Leader

[FM Specialist's name]
[Professional Designation, if applicable]
FM Specialist

Project Requirement

This section will provide an overview of the activity being monitored including the different phases, timelines, and any other pertinent information.

FM Engagement and Observations

[INSERT NAME OF FM CONTRACTOR] was engaged as a Fairness Monitor (FM) to observe the [INSERT PROCESS] for [INSERT NAME OF MONITORED ACTIVITY], and to attest to the fairness, openness and transparency of this monitored activity.

In accordance with the terms of our engagement, we familiarized ourselves with the relevant documents, observed [INSERT APPROPRIATE PHASES/STAGES OBSERVED, FOR EXAMPLE, PRE-BID-SOLICITATION ACTIVITIES, BID SOLICITATION ACTIVITIES, ETC.] identifying fairness-related matters to the [INSERT APPROPRIATE PARTIES, E.G., CONTRACTING AND TECHNICAL AUTHORITIES] and ensuring that responses and actions were reasonable and appropriate.

[DESCRIPTION OF THE FM'S ACTIVITIES OVER THE COURSE OF THE ENGAGEMENT AND RELATED OBSERVATIONS]

Reference Documents

Documents related to Solicitation Number [INSERT SOLICITATION #; REPLACE SAMPLE HYPERLINK WITH THE URL FOR THE BUYANDSELL.GC.CA PAGE RELATED TO THIS ACTIVITY] are available on Buyandsell.gc.ca and/or through the project office.

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APPENDIX 3

TEMPLATE FOR ADDENDUM TO THE FINAL REPORT ADDENDUM TO THE FINAL REPORT

[INSERT DATE]

Addendum to the Final Report dated [INSERT DATE] for [INSERT NAME OF MONITORED ACTIVITY]

This Addendum to the Final Report covers the period following the conclusion of the evaluation phase including contract [cancellation post evaluation] OR [award] [and debriefings].

[INSERT TEXT COVERING ACTIVITIES RELATED TO CONTRACT AWARD. IN THE EVENT THERE WAS NO CONTRACT AWARD OR NO DEBRIEFING THIS MUST BE STATED IN THIS TEXT].

[CONCLUDE THIS ADDENDUM WITH AN ATTESTATION STATEMENT ON THE FAIRNESS, OPENNESS AND TRANSPARENCY OF THIS PHASE].

Note: Attestation statement should be consistent with direction given in Appendix 2.

The FM Contractor's signatures will follow the attestation.

Note: The signature of the FM Contractor's Representative who officially represents the FM Contractor in all of its dealings with Canada, as indicated in the contract, is required as well as the signature from the FM Team Leader and the FM Specialist. It is preferred that the FM Contractor's Representative be neither the FM Team Leader nor the FM Specialist for the monitored activity.

[FM Contractor's Representative] [FM Team Leader's name]
[Title, FM Company Name] [Professional Designation, if applicable]

FM Team Leader

[FM Specialist's name]
[Professional Designation, if applicable]
FM Specialist

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ANNEX B

GENERIC SECURITY REQUIREMENTS CHECKLISTS

The list and details of the 31 common Security Requirement Checklists (SRCLs) for professional services are available on the Centralized Professional Services ePortal Web site (http://www.tpsgc-pwgsc.gc.ca/app-acq/spc-cps/31-eng.html).

Note: SO/SA refers to the Standing Offer and the Supply Arrangement

NOTE TO BIDDER: It is mandatory to have a minimum security clearance of Designated Organization Screening (DOS) with approved Document Safeguarding at the level of PROTECTED B prior to issuance of a Fairness Monitoring Services Standing Offer/Supply Arrangement

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ANNEX C

INSURANCE REQUIREMENTS

1. Commercial General Liability Insurance

- a) The Offeror/Supplier must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Standing Offer or Supply Arrangement or both, in an amount usual for an instrument of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate; and
- b) The Commercial General Liability Insurance policy must include the following:
 - i. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Offeror/Supplier's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - ii. Bodily Injury and Property Damage to third parties arising out of the operations of the Offeror/Supplier.
 - iii. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Offeror/Supplier and/or arising out of operations that have been completed by the Offeror/Supplier.
 - iv. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
 - v. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
 - vi. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the instrument, extend to assumed liabilities with respect to contractual provisions.
 - vii. Employees and, if applicable, Volunteers must be included as Additional Insured.
 - viii. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program).
 - ix. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
 - x. Notice of Cancellation: The Insurer will endeavour to provide the Offer/Arrangement Authority 30 calendar day's written notice of policy cancellation.
 - xi. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the instrument.

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2. Errors and Omissions Liability Insurance

- a) The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Standing Offer or Supply Arrangement or both, in an amount usual for an instrument of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs;
- b) If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the instrument; and
- c) The following endorsement must be included: Notice of Cancellation: The Insurer will endeavour to provide the Offer/Arrangement Authority 30 calendar day's written notice of cancellation.

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ANNEX D

BASIS OF PAYMENT (STANDING OFFER ONLY)

1. The Contractor will be paid firm all inclusive per diem rate as follows, for Work performed pursuant to a Contract, customs duty included, Applicable Taxes extra, if applicable.

Resource Category	18 - month period
FM Team Leader	\$
FM Specialist	\$

Work Day: A work day is defined as 7.5 hours of work, exclusive of meal breaks. Payment will be made for days actually worked, with no provision for annual leave, statutory holidays and sick leave. If time worked is more or less than a day, the firm all inclusive per diem rate must be prorated to reflect the actual time worked.

- 2. Travel and Living Expenses
- a) Canada will not accept any travel and living expenses for:
 - i. Work performed within the National Capital Region (NCR). The NCR is defined in the National Capital Act, R.S.C. 1985, c. N-4, S.2. The National Capital Act is available on the Justice Web site: http://laws.justice.gc.ca./en/N-4/;
 - ii. Any travel between the Contractor's place of business or the proposed resource's work location and the NCR required to satisfy the terms of the Contract; and
 - iii. Work performed within 100 km of the Contractor's place of business or the proposed resource's work location and the work location identified in the call-up.

These expenses are included in the firm all inclusive per diem rates in section 1 above.

- b) For Work to be performed outside the NCR and outside the 100 km radius:
 - The Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal, private vehicle and incidental expenses provided in Appendices B, C and D of the National Joint Council Travel Directive (http://www.njc-cnm.gc.ca/directive/travel-voyage/index-eng.php) and with the other provisions of the directive referring to "travellers", rather than those referring to "employees"; and
 - ii. The Contractor will be paid its authorized travel time, reasonably and properly incurred in the performance of the Work for travel at 50% of the firm all inclusive per diem rate, without any allowance for overhead or profit. Time for travel that is more or less than a day must be prorated to reflect actual time for travel in accordance with the following formula: (Hours of travel × 50% of the firm all inclusive per diem rate) ÷ 7.5 hours.
- c) Canada will not accept any travel and living expenses incurred by the Contractor as a consequence of any relocation of resources required to satisfy the terms of this Contract; and
- d) All travel must have the prior authorization of the Project Authority. All payments are subject to government audit.

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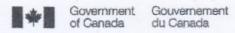
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CCC No./N° CCC - FMS No./N° VME

ANNEX E

ANNUAL USAGE REPORT (SUPPLY ARRANGEMENT ONLY)

See attached.



Contract Number / Numéro du contrat Common PS SRCL#9

Security Classification / Classification de sécurité UNCLASSIFIED

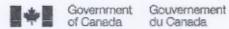
SECURITY REQUIREMENTS CHECK LIST (SRCL)
LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

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3. a) Subcontract Number	Numéro	du contrat de sou	is-traitance	3. b) Name and	Address	of Subcor	ntractor / Nom et adresse du s	ous-traitant	
4. Brief Description of Worl	k / Brève	description du tra	vail						
Professional Services - Stand	ing Offers	and Supply Arrange	ments						
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a) Will the supplier requi Le fournisseur aura-t-								✓ Non	Yes Oui
5. b) Will the supplier requi	ire acces	s to unclassified m	nilitary technical da	ta subject to the p	provision	s of the Te	echnical Data Control	✓ No	Yes
			hniques militaires i	non classifiées qu	ii sont as	ssujetties a	ux dispositions du Règlement		Oui
sur le contrôle des do					240000000				
Indicate the type of acce									
 a) Will the supplier and in Le fournisseur ainsi q (Specify the level of a 	ue les er	mployés auront-ils	accès à des rense				assets? ÉS et/ou CLASSIFIÉS?	No Non	✓ Yes Oui
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6. c) Is this a commercial of	courier or	delivery requirem	ent with no overnig	ht storage?				✓ No	Yes
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7. a) indicate the type of in	formatio	n that the supplier	will be required to	access / Indiquer	le type o	d'information	on auquel le fournisseur devra	avoir accès	
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b) Release restrictions /	Restricti	ons relatives à la c							
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7. c) Level of information /	Niveau o	information							
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Security Classification / Classification de sécurité UNCLASSIFIED

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Contract Number / Numéro du contrat

Common PS SRCL#9

Security Classification / Classification de sécurité UNCLASSIFIED

PART A (continued) I PARTIE A (suite) 8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? If Yes, Indicate the level of sensitivity; Dans l'affirmative, Indiquer le niveau de sensibilité : 9. Will the supplier require access to extremely sensitive INFOSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? Short Title(s) of material / Titre(s) abrégé(s) du matériel :
Document Number / Numéro du document : PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)
10. a) Personnet (SUPPLIER) / PARTIE B - PERSONNET (FOORNISSEUR) 10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis
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TOP SECRET SIGINT NATO CONFIDENTIAL NATO SECRET COSMIC TOP SECRET TRÈS SECRET - SIGINT NATO CONFIDENTIEL NATO SECRET COSMIC TRÈS SECRET
SITE ACCESS ACCÈS AUX EMPLACEMENTS
Special comments: Commentaires spéciaux :
NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided. REMARQUE: SI plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni. 10. b) May unscreened personnel be used for portions of the work? Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? If Yes, will unscreened personnel be escorted? Dans l'affirmative, le personnel en question sera-t-il escorté?
PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR) INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS
11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises? Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS?
11. b) Will the supplier be required to safeguard COMSEC information or assets? Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?
PRODUCTION
11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises? Les installations du fournisseur serviront-elles à la production (fabrication el/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ?
INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)
11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED Information or data? Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?
11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency? Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale? No VI

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Security Classification / Classification de sécurité UNCLASSIFIED

Canada



Contract Number / Numéro du contrat

Common PS SRCL#9

Security Classification / Classification de sécurité UNCLASSIFIED

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