

**Question 96:**

Based on a review of the budget and expected number of days for Stream 1 – InfoShare Implementation, the average rate per day is approximately \$700 (excluding taxes). Is this a correct assumption?

Similarly, for Stream 3 – InfoShare Training, the average rate per day is approximately \$1300 (excluding taxes). Is this a correct assumption?

**Response:**

CMHC will be evaluating the total cost from a Proponent who has passed all the Mandatories and passed the upset scores. CMHC feels that the Proponent will be best suited to decide the daily per diem rates for individual resources based on the budget and the expected number of days to complete the implementation or training.

CMHC will consider proposals which exceed the max ceiling of \$8,695,000 base on value of money during the evaluation process. Note, \$8.96 million was the approved budget for this RFP process, there is not guarantee additional funds from a budgetary perspective will be approved for proposal above this amount.

**Question 97:**

Although a lot of progress has been made response to this RFP an extra week is required to complete it. Proponents should not be expected to submit an incomplete proposal or a proposal that has not passed internal management approval gating process where applicable. Could CMHC please grant one more week extension to May 26, 2015 14:00 EDT in order to allow us to complete the response?

**Response:**

No extension will be granted.

**Question 98:**

We respectfully request that CMHC remove the requirements for a college diploma and/or university degree in a discipline related to Information Management /Information Technology (IM/IT) when the proposed candidates have demonstrated 5 years or more of hands-on experience from this RFP. Resources that may not have completed formal collegiate or higher education in a discipline related to IM/IT should not be penalized when their work experience demonstrates relevant capability. Proponents may have several highly skilled OpenText resources that currently cannot be bid due to this restriction. Many resources have university degrees that are not specifically related to IM/IT but they have the skills and experience to successfully deliver the services required. Proponents will want to bid the best OpenText resources available—ones that are known to have the ability to deliver and this requirement inhibits proponents from being able to provide the best known resources and honour their fixed price commitment.

**Response:**

The requirement for education will remain.

**Question 99:**

We respectfully request that CMHC remove the requirements for proposed candidates to demonstrate the successful completion of any OpenText certification(s), when the proposed candidates have demonstrated 5 years or more of hands-on experience from this RFP. Proponents may have several highly skilled OpenText resources that currently cannot be bid due to this restriction. In fact, many of the best OpenText resources available find that it is not worth the \$10,000 investment to obtain the OpenText certification because they easily find contracts without it. Proponents will want to bid the best OpenText resources available—ones that are known to have the ability to deliver and this requirement inhibits proponents from being able to provide the best known resources and honour their fixed price commitment.

**Response:**

Please see answer to Q. 91

**Question 100:**

In S3.2.3.1 Scope for Migration Services in the RFP, it identifies 1500 Lotus Notes corporate libraries that will need to have its content migrated to OpenText. Are there other Lotus Notes documents/information stored in custom built Lotus Notes applications that are outside of the 1500 corporate libraries? If so, are there requirements to migrate the data stored in these custom build Lotus Notes applications to OpenText Enterprise Content Management solution? Are there any Lotus Notes customizations which may impact the way documents and metadata can be exported from the legacy repository?

**Response:**

Yes, there is information outside the 1500 corporate libraries, but this is not in the scope of this migration project. There are some customizations in the lotus notes corporate libraries: they are repositories for emails and Lotus Notes documents that may contain attachments, links, metadata, special permissions for private documents, finalized status and other attributes, in addition to the main rich text body of the document.