

RETURN BIDS TO:
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Bid Receiving - PWGSC / Réception des soumissions
- TPSGC
11 Laurier St./ 11 rue, Laurier
Place du Portage, Phase III
Core 0A1 / Noyau 0A1
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Scientific, Medical and Photographic Division /
Division de l'équipement scientifique, des produits
photographiques et pharmaceutiques
11 Laurier St./ 11 rue, Laurier
6B1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet PHARMACY PRESCRIPTION DISPENSER	
Solicitation No. - N° de l'invitation W3931-130234/B	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client W3931-130234	Date 2015-06-19
GETS Reference No. - N° de référence de SEAG PW-\$\$PV-941-67270	
File No. - N° de dossier pv941.W3931-130234	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2015-07-06	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Martins, Christina	Buyer Id - Id de l'acheteur pv941
Telephone No. - N° de téléphone (819) 956-6911 ()	FAX No. - N° de FAX (819) 956-3814
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Automated Pharmacy Dispenser: National Defence Headquarters MGen George R. Pearkes Building 101 Colonel By Drive Ottawa, ON K1A 0K2 Pharmacy Computer: CF H Sves C Ottawa Pharmacy Montfort Campus	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment 002 has been raised to revise the end date of the option periods in Annex B and to answer supplier questions.

Delete:

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Annex B, REQUIREMENT / BASIS OF PAYMENT

Location	Qty	Firm Unit Price	Purchase for rental unit once the lease expires	1st Optn Year Firm Unit Price (ending March 31st 2016)	2nd Optn Year Firm Unit Price (ending March 31st 2017)	3rd Optn Year Firm Unit Price (ending March 31st 2018)

Replace with:

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Annex B, REQUIREMENT / BASIS OF PAYMENT

Location	Qty	Firm Unit Price	Purchase for rental unit once the lease expires	1st Optn Year Firm Unit Price (ending one (1) year from contract award)	2nd Optn Year Firm Unit Price (ending two (2) years from contract award)	3rd Optn Year Firm Unit Price (ending three (3) years from contract award)

Q1. We would like to request that the extended warranty period be reduced from "up to 5 consecutive one year periods" to "up to 2 consecutive one year period". Page 6 – 1.2.2 & Page 14 – 6.2.1.1. This would give each unit a 36 month coverage period – industry standard.

A1. We are requesting a 72 month coverage period for each machine. Suppliers should be aware that not all machines are required to be exactly the same (updates, modifications, software changes are expected over the 3 year course of procurement), as long as machines continue to meet the RFP requirements.

Q2. Section 3.1.2 Installation

a. Installation is to be included in the firm unit price for each location; however, pre-site inspections will not be performed prior to bid submission. We are asking for clarification on installation definition and whether it includes irregularities discovered during pre-installation inspections.

A2. We will ensure appropriate power outlet and internet access is available and co-located. The machine will be accepted once it is at its location, powers on and connects to the internet. The units will be set up on the first floor at all locations. Most locations will have loading docks but some will only have loading bays, requiring the delivery truck to have a hydraulic lift.

Q3. Section 3.1.3 - Training

a. Is on-site user trainer required for all locations ? Page 14 – 6.2.4

A3. On-site user training will be required for any location that receives a machine. Training will not be requested for a site until machine is procured.

Q4. Section 3.1.4 – Service

a. You request service be available from 0800-1700 EST – Is that Monday to Friday excluding holidays, 7 days a week etc. Please clarify.

A4. That would be Monday to Friday only 0800-1700 EST, excluding statutory holidays.

Q5. Section 6.2.1.1 – Optional Requirement

a. You have stated a need for the option to exercise on 11 additional units but list 19 locations in Annex B pages 24 – 28. Can you clarify the difference discrepancy.

A5. The list contains current CF Pharmacies. We don't expect to put a unit at each location, but until the machine is in use and we have feedback, we're not sure what locations will be best suited to use a machine.

Q6. Annex A

a. Page 21 #5. "**Proprietary**". As we are the key supplier of consumables to pharmacies across Canada, we recognize that a pharmacy bag has definitive proportions – Length, width and height. You request compartments in volumetric measure but do not state the actual size of the dimension of the compartment. Please clarify by stating size of pharmacy bag required to fit into the compartments.

A6. We are flexible with regards to the bags we place into the compartments. Volume was given to demonstrate that two compartment sizes are needed. One for large orders and one for smaller orders. As long as overall minimum volume is satisfied, the dimensions may vary.

Q7. Page 22 #8 – is a PC housing the web portal required at all sites listed in Annex B ?

A7. The Patients will access the web portal using current DND computers. The Web portal should be hosted on a PC held by the supplier (or third party contracted by the supplier), for ease of servicing etc. This is separate from the administrative software required to remotely access machines located in the same base/city.

Q8. Page 22 #14 . Please define "compatible with the DND Network".

A8. Can plug into a standard internet outlet (not USB) and work on a TCP/IP router-based network. The machine can operate on Windows 7 computers.

Q9. Annex B -

a. Pages 24-25 You listed 19 locations and each location has column for "Purchase for rental unit once the lease expires " . Does that mean that each location would rent a unit for the first 12 months ?

A9a .No. Only the initial machine will be rented with the option to purchase. Once a machine has been used and tested, we will have the necessary

knowledge/experience to commit to procuring the next machines outright if we find it meets our needs.

- b. The last 3 columns are based on the fiscal year end of march 31st. However the option is 36 months from contract signing 6.2.1. please clarify as this chart seems inconsistent with body of RFP.

A9b. The 36 months will commence from signing, so yes this may not align with the end of the FY (the March 31st date will likely change).

- c. The 19 locations are across 7 provinces. What regulatory body will govern the use of the dispenser in each province ? Provincial regulatory colleges have different policy and governance with respect to the use of such a technology.

A9c. All machines will be located on DND property which is Federal Land. As such, the use and regulation of the machines will be governed by the Head of Pharmacy Policies & Standards for the CAF, who acts as our Pharmacy Regulator and represents the CAF on NAPRA etc. Locations will thus be treated the same. The RFP has been vetted by the Head Pharmacist and meets our current policies etc.

Q10. The Automated Pharmacy Dispenser must have compartments of at least two sizes to accommodate the needs of different volumes of prescriptions.

- The small compartments must have a volume of at least 3.1 litres.
- The larger compartments must have a volume of at least 6.4 litres.

Question: can you give the dimension of the product to be dispense in CM or Inch? Also what type of packaging will be dispensed?

A10. Standard prescription vials (8 to 40 Dram size) as well as some larger packaged products will be placed in the machine (e.g. Metamucil Powder in Manufacturer Bottle). Bins need to accommodate these bottles which will be placed inside paper bags. We prefer not to give exact measurements, to avoid ruling out vendors.

Q11. The vendor must design, create and operate a web portal that will allow patients to check the status of the medication delivery to the Automated Pharmacy Dispenser.

Question: The patient do not make changes in their user account. The user account is manage by the pharmacy. What do you want the patient web portal to do?

A11. The web portal is to allow members to ensure that their prescription is in the machine, to prevent unnecessary trips to pick up medication.

ALL OTHER CONTENTS OF THE RFP REMAIN UNCHANGED.