

**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

Aaron Wong-Sing
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12C1
11 Laurier St./11, rue Laurier
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Québec
K1A 0S5
Bid Fax: (613) 934-1235

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Place du Portage, Phase III, 12C1
11 Laurier St./11 rue, Laurier
Gatineau
Gatineau
K1A 0S5

Title - Sujet HICPS	
Solicitation No. - N° de l'invitation HT426-144642/A	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client HT426-144642	Date 2015-06-19
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-008-28919	
File No. - N° de dossier 008xf.HT426-144642	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2015-07-07	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input checked="" type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Wong-Sing, Aaron	Buyer Id - Id de l'acheteur 008xf
Telephone No. - N° de téléphone (819) 956-2219 ()	FAX No. - N° de FAX (819) 934-1235
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

HT426-144642/A

Amd. No. - N° de la modif.

001

Buyer ID - Id de l'acheteur

008xf

Client Ref. No. - N° de réf. du client

HT426-144642

File No. - N° du dossier

008xfHT426-144642

CCC No./N° CCC - FMS No/ N° VME

Please see the following Amendment.

Health Information and Claims Processing Services

Request for Information #1

Amendment #1

Clarification Questions

Question #1:

Reference: RFI Question 7.2.8

Question:

Can you please provide more information on the Advisory Groups and how they work? eg Their composition, Mandate and responsibilities?

Answer:

The advisory group is comprised of subject matter experts within FNIHB; their role is to review and provide recommendations for the adjudication/decisions related to requests for NIHB benefits.

RFI Question 7.2.8 has been amended. Please refer to RFI #1 Change no. 1 below.

Question #2:

Reference: RFI Question 7.2.8.1

Question:

Are these types of capabilities(tools and functionalities) required in advance of and as part of setting rules or as part of adjudication during run time?

Answer:

Canada is looking for available tools and functionalities required to support automation of some of the prior approval adjudication process and if feasible, application of some or all automated rules during claims adjudication.

Question #3:

Reference: RFI Question 7.4.1

Question:

In what context is the question being asked in? Technical QA? Claims processing QA? Service Level QA?

Answer:

The quality assurance methodology, tools, processes, and standards are for supporting health benefit claims information and processes including technical issues, claims processing issues and service issues.

Question #4:

Question:

Can PWGSC provide some background and context on why the RFP is being issued? Is the current contract up for renewal? Is FNIHB looking to change the technologies/functionalities of the current system? Have requirements for the **NIHB-HICPS** changed?

Answer:

This is not an RFP; what has been issued is a Request for Information (RFI). This RFI will not result in the award of any contract, nor result in the creation of any source list. The responses received as a result of this RFI will not be used for competitive or comparative evaluation purposes.

The current contract is coming up for renewal; however, the Industry Engagement and other procurement activities are designed to coincide with the end of the term of the current contract.

FNIHB is looking to collect feedback from the industry on technology and service opportunities that can be adopted in the future solution.

In general, the requirements for the Health Information and Claims Processing Services (HICPS) have not changed, save for the possibility of adding one or more NIHB benefits not previously contained within HICPS. However, the purpose of this Engagement process is to identify and seek feedback on possible solutions that could improve processes and leverage new technologies and business practices. To clarify, services are being sought from a potential supplier. The supplier is responsible to build any system it needs to deliver the services and functionalities required.

RFI #1 Changes

1) At RFI Question 7.2.8:

Delete:

The recommendations are based on the information in the Claims Processing System, and information received from the vendors. The advisory group also responds to inquiries from vendors regarding program criteria, and status of their submissions.

Replace with:

The recommendations are based on the information in the Claims Processing System, and information received from the providers. The advisory group also responds to inquiries from providers regarding program criteria, and status of their submissions.

ALL OTHER TERMS AND CONDITIONS OF THE RFI WILL REMAIN UNCHANGED