

RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions
- TPSGC
11 Laurier St., / 11, rue Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Informatics Professional Services - EL
Division/Services professionnels en informatique -
division EL
4C2, Place du Portage
Gatineau
Québec
K1A 0S5

Title - Sujet INTEGRATED IT PROF. SERV. CONTRACT		
Solicitation No. - N° de l'invitation M7594-143344/A		Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client 201403344		Date 2015-07-30
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-634-29381		
File No. - N° de dossier 634el.M7594-143344	CCC No./N° CCC - FMS No./N° VME	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2015-08-17		Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>		
Address Enquiries to: - Adresser toutes questions à: Durigan, Angela		Buyer Id - Id de l'acheteur 634el
Telephone No. - N° de téléphone (819) 956-5879 ()		FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:		

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

The Request for Proposal (RFP) Amendment 001 is raised to answer Bidders questions and amend the RFP.

QUESTIONS AND ANSWERS

Question 1:

This is in regards to the corporate mandatory criteria (M-1 and M-2) for all streams.

- a. We perform our services at multiple locations throughout Canada. Please confirm that we can use references from our subsidiaries including our parent company in order to meet all corporate requirements.
- b. The requirement for all services to be delivered in the National Capital Region excludes client references that demonstrate a vendor's ability to supply multiple resources for government departments if the location of work was located outside of this region. Would the client be willing to either reduce or remove this restriction?

Answer 1:

- a. No. Please refer to the 2003 (2015-07-03) Standard Instructions - Goods or Services - Competitive Requirements, article 04 **Definition of Bidder**: "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.
- b. See amendment to RFP below. National Capital Region has been removed.

Question 2:

APPENDIX C TO ANNEX A CONTRACTOR'S RESPONSE TEMPLATE. Please confirm that this template is to be completed after contract award, when a request for a resources is submitted and is not part of the RFP response?

Answer 2:

Confirmed.

Question 3:

M1 The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below). To be accepted,
 - The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Resource Categories responsibilities and Evaluation Criteria. The RFP does not seem to contain a Resource Categories Responsibilities section.. Please clarify which list we are to reference?

Answer 3:

See amendment to RFP below. Resource Categories responsibilities and Evaluation Criteria should read Tasks.

Question 4 :

M1 The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below). To be accepted,
 - The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Resource Categories responsibilities and Evaluation Criteria. The RFP does not seem to list the minimum number of associated tasks for each of the resources categories.

Please clarify.

Answer 4:

See amendment to RFP below. The minimum number of tasks is 70% and is included in the added Attachment 2.1 CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES.

Question 5 :

The bidder must provide a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted to substantiate experience. Please confirm which template is to be completed.

Answer 5:

See amendment to RFP below. Attachment 2.1 CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES has been added to the RFP.

Question 6 :

Regarding requirement M2 in each of the Workstreams: this requirement is, appropriately, designed to test a vendor's ability to manage a mid-project transition smoothly. Restricting the requirement to NCR-area-only creates multiple unnecessary restrictions:

- It is counter to the grounds under which TBIPS Tier 2 vendors were qualified, which focused on vendor capability rather than geographical zone of delivery of individual services.
- Given that the vast majority of large projects in the NCR in these technological areas have been carried out by the federal government, restricting the requirement to NCR-area projects is unfavourable to capable, Top-Secret-cleared vendors who have the capacity but have not been on this vehicle for 6 years or longer.

In order to maintain the intent of this requirement while maximizing potential competition, would the Crown consider removing the NCR-only requirement in M2?

Answer 6:

See amendment to RFP below. National Capital Region has been removed.

Question 7 :

Given that this RFP has been issued during the summer holiday season, and requires extensive research to properly substantiate the placement levels and skill sets required, will the Crown consider an extension of the deadline to September 8th?

Answer 7:

No, the solicitation period will not be extended.

RFP AMENDMENT

1. At Attachment 2, BID EVALUATION CRITERIA:

Add: The attached PDF document entitled ATTACHMENT 2.1 - CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES.

2. At Attachment 2, BID EVALUATION CRITERIA, Stream 1, Corporate Mandatory Criteria:

Delete: In its entirety.

Insert:**STREAM 1 – Various technologies (SAP, PeopleSoft, Microsoft, Cognos, Helpdesk, z/OS, PKI)****CORPORATE MANDATORY CRITERIA**

ID	Corporate Mandatory Criteria	Cross Reference
M1	The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below). To be accepted, 1) The billable days must have been for the delivery of IT services; 2) The billable days must have occurred within the past 5 years prior to the bid closing date; 3) The billable days must have been provided under a maximum of 5 contract references; and 4) The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Tasks. 5) The bidder must provide a completed Billable Days Response Template as well as a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted in the Billable Days Response Template.	
	RESOURCE CATEGORY	
	Minimum Billable Days	
	ERP Technical Analyst - SAP	
	720	
	ERP Technical Analyst - Peoplesoft	
	240	
	System Administrator - Microsoft	
	720	
	System Administrator - Cognos	
	360	
	Technical Architect - Microsoft	
	720	
	Technical Architect - Cognos	
	1980	
	Technical Architect - z/OS	
	1200	
	Help Desk Specialist	
	1200	
	PKI Specialist	
	150	
M2	The Bidder must have demonstrated Corporate contract experience, in the past 5 years prior to the bid closing date, involving a transition-in, for a minimum of 3 contracts of a minimum billable value of \$5 million each. To be accepted the Bidder's contract transition-in experience must demonstrate that it includes: 1) Collaboration with the former service provider; 2) At least one billable day each, for a minimum of 5 IT resources, for services, falling within the first 60 calendar days of the contract award date; 3) The planning, execution and monitoring of Resource Training and/or Knowledge Transfer; 4) The reporting of transition-in progress; and 5) The resolution of transition-in issues. The bidder must provide a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted to substantiate experience.	

3. At Attachment 2, BID EVALUATION CRITERIA, Stream 2, Corporate Mandatory Criteria:

Delete: In its entirety.**Insert:****STREAM 2 – Linux****CORPORATE MANDATORY CRITERIA**

ID	Corporate Mandatory Criteria	Cross Reference
M1	The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below). To be accepted, 1) The billable days must have been for the delivery of Linux services; 2) The billable days must have occurred within the past 5 years prior to the bid closing date; 3) The billable days must have been provided under a maximum of 5 contract references; and 4) The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Tasks 5) The bidder must provide a completed Billable Days Response Template as well as a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted in the Billable Days Response Template.	
	RESOURCE CATEGORY	
	Minimum Billable Days	
	System Administrator - Linux	1200
	Technical Architect - Linux	6360
M2	The Bidder must have demonstrated Corporate contract experience, in the past 5 years prior to the bid closing date, involving a transition-in, for a minimum of 3 contracts of a minimum billable value of \$5 million each. To be accepted the Bidder's contract transition-in experience must demonstrate that it includes: 1) Collaboration with the former Linux service provider; 2) At least one billable day each, for a minimum of 5 IT resources, for services, falling within the first 60 calendar days of the contract award date; 3) The planning, execution and monitoring of Resource Training and/or Knowledge Transfer; 4) The reporting of transition-in progress; and 5) The resolution of transition-in issues. The bidder must provide a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted to substantiate experience.	

4. At Attachment 2, BID EVALUATION CRITERIA, Stream 3, Corporate Mandatory Criteria:

Delete: In its entirety.

Insert:

STREAM 3 – Opentext

CORPORATE MANDATORY CRITERIA

ID	Corporate Mandatory Criteria	Cross Reference
M1	The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below). To be accepted, 1) The billable days must have been for the delivery of Opentext services; 2) The billable days must have occurred within the past 5 years prior to the bid closing date; 3) The billable days must have been provided under a maximum of 5 contract references; and 4) The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Tasks 5) The bidder must provide a completed Billable Days Response Template as well as a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted in the Billable Days Response Template.	
	RESOURCE CATEGORY	
	Minimum Billable Days	
	System Administrator - Opentext	480
	Technical Architect - Opentext	5280
M2	The Bidder must have demonstrated Corporate contract experience, in the past 5 years prior to the bid closing date, involving a transition-in, for a minimum of 3 contracts of a minimum billable value of \$5 million each. To be accepted the Bidder's contract transition-in experience must demonstrate that it includes: 1) Collaboration with the former Opentext service provider; 2) At least one billable day each, for a minimum of 5 IT resources, for services, falling within the first 60 calendar days of the contract award date; 3) The planning, execution and monitoring of Resource Training and/or Knowledge Transfer; 4) The reporting of transition-in progress; and 5) The resolution of transition-in issues. The bidder must provide a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted to substantiate experience.	

5. At Attachment 2, BID EVALUATION CRITERIA, Stream 4, Corporate Mandatory Criteria:

Delete: In its entirety.

Insert:

STREAM 4 – Web
CORPORATE MANDATORY CRITERIA

ID	Corporate Mandatory Criteria	Cross Reference
M1	The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below). To be accepted, <ol style="list-style-type: none"> 1) The billable days must have been for the delivery of "Web" services; 2) The billable days must have occurred within the past 5 years prior to the bid closing date; 3) The billable days must have been provided under a maximum of 5 contract references; and 4) The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Tasks 5) The bidder must provide a completed Billable Days Response Template as well as a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted in the Billable Days Response Template. 	
	RESOURCE CATEGORY	
	Minimum Billable Days	
	System Administrator - Web	1200
	Technical Architect - Web	6600
M2	The Bidder must have demonstrated Corporate contract experience, in the past 5 years prior to the bid closing date, involving a transition-in, for a minimum of 3 contracts of a minimum billable value of \$5 million each. To be accepted the Bidder's contract transition-in experience must demonstrate that it includes: <ol style="list-style-type: none"> 1) Collaboration with the former "Web" service provider; 2) At least one billable day each, for a minimum of 5 IT resources, for services, falling within the first 60 calendar days of the contract award date; 3) The planning, execution and monitoring of Resource Training and/or Knowledge Transfer; 4) The reporting of transition-in progress; and 5) The resolution of transition-in issues. The bidder must provide a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted to substantiate experience.	

6. At Attachment 2, BID EVALUATION CRITERIA, Stream 5, Corporate Mandatory Criteria:

Delete: In its entirety.

Insert:

STREAM 5 – Database
CORPORATE MANDATORY CRITERIA

ID	Corporate Mandatory Criteria	Cross Reference
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M1	<p>The Bidder must have demonstrated billable days experience supplying ALL of the Resource Categories (in the identified minimum billable days below).</p> <p>To be accepted,</p> <ol style="list-style-type: none">1) The billable days must have been for the delivery of Database services;2) The billable days must have occurred within the past 5 years prior to the bid closing date;3) The billable days must have been provided under a maximum of 5 contract references; and4) The work billed for the resource category must include the stated minimum number of associated tasks listed in the Statement of Work under Tasks5) The bidder must provide a completed Billable Days Response Template as well as a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted in the Billable Days Response Template.														
	<table><tr><th colspan="2">RESOURCE CATEGORY</th></tr><tr><th colspan="2">Minimum Billable Days</th></tr><tr><td>Database Administrator - DB2</td><td>360</td></tr><tr><td>Database Administrator - SQL</td><td>3540</td></tr><tr><td>Database Administrator - IDOL</td><td>720</td></tr><tr><td>Database Administrator - Oracle</td><td>1440</td></tr><tr><td>Database Modeller/IM Modeller</td><td>1515</td></tr></table>	RESOURCE CATEGORY		Minimum Billable Days		Database Administrator - DB2	360	Database Administrator - SQL	3540	Database Administrator - IDOL	720	Database Administrator - Oracle	1440	Database Modeller/IM Modeller	1515
RESOURCE CATEGORY															
Minimum Billable Days															
Database Administrator - DB2	360														
Database Administrator - SQL	3540														
Database Administrator - IDOL	720														
Database Administrator - Oracle	1440														
Database Modeller/IM Modeller	1515														
M2	<p>The Bidder must have demonstrated Corporate contract experience, in the past 5 years prior to the bid closing date, involving a transition-in, for a minimum of 3 contracts of a minimum billable value of \$5 million each.</p> <p>To be accepted the Bidder's contract transition-in experience must demonstrate that it includes:</p> <ol style="list-style-type: none">1) Collaboration with the former Database service provider;2) At least one billable day each, for a minimum of 5 IT resources, for services, falling within the first 60 calendar days of the contract award date;3) The planning, execution and monitoring of Resource Training and/or Knowledge Transfer;4) The reporting of transition-in progress; and5) The resolution of transition-in issues. <p>The bidder must provide a Bidders' Response Template for Corporate References provided in this Attachment for each contract reference submitted to substantiate experience.</p>														

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

ATTACHMENT 2.1 - CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES

RESPONSE TEMPLATE - BILLABLE DAYS (FOR CRITERIA M1 AND R1)

WORKSTREAM # 1 - *VARIOUS TECHNOLOGIES (SAP, PEOPLESOFT, MICROSOFT, COGNOS, HELPDESK, Z/OS, PKI)*

By submitting its bid, the Bidder is certifying that the billable days provided below occurred for the following contract references for ALL of the resource categories listed, within the 5 year period provided below. By doing so, the Bidder also certifies that the work billed for each resource category includes at least 70% of the associated tasks listed in the Statement of Work at Annex A of this Bid Solicitation for that resource category.

The billable days occurred within a 5 year period starting on date: ____/____/____ and ending on date: ____/____/____
(dd/mm/yyyy) (dd/mm/yyyy)

WORKSTREAM # 1 - <i>VARIOUS TECHNOLOGIES (SAP, PEOPLESOFT, MICROSOFT, COGNOS, HELPDESK, Z/OS, PKI)</i>						
RESOURCE CATEGORY	NUMBER OF BILLABLE DAYS					
	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Total Billable Days
ERP Technical Analyst - SAP						
ERP Technical Analyst - Peoplesoft						
System Administrator - Microsoft						
System Administrator - Cognos						
Technical Architect - Microsoft						
Technical Architect - Cognos						
Technical Architect - z/OS						
Help Desk Specialist						
PKI Specialist						

ATTACHMENT 2.1 - CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES

RESPONSE TEMPLATE - BILLABLE DAYS (FOR CRITERIA M1 AND R1)

WORKSTREAM # 2 - LINUX

By submitting its bid, the Bidder is certifying that the billable days provided below occurred for the following contract references for ALL of the resource categories listed within the 5 year period provided below. By doing so, the Bidder also certifies that the work billed for each resource category includes at least 70% of the associated tasks listed in the Statement of Work at Annex A of this Bid Solicitation for that resource category.

The billable days occurred within a 5 year period starting on date: / / and ending on date: / /
(dd/mm/yyyy) (dd/mm/yyyy)

WORKSTREAM # 2 - LINUX						
RESOURCE CATEGORY	NUMBER OF BILLABLE DAYS					Total Billable Days
	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	
System Administrator - Linux						
Technical Architect - Linux						

ATTACHMENT 2.1 - CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES

RESPONSE TEMPLATE - BILLABLE DAYS (FOR CRITERIA M1 AND R1)

WORKSTREAM # 3 - OPENTEXT

By submitting its bid, the Bidder is certifying that the billable days provided below occurred for the following contract references for ALL of the resource categories listed within the 5 year period provided below. By doing so, the Bidder also certifies that the work billed for each resource category includes at least 70% of the associated tasks listed in the Statement of Work at Annex A of this Bid Solicitation for that resource category.

The billable days occurred within a 5 year period starting on date: ____/____/____ and ending on date: ____/____/____
(dd/mm/yyyy) (dd/mm/yyyy)

WORKSTREAM # 3 - OPENTEXT						
RESOURCE CATEGORY	NUMBER OF BILLABLE DAYS					
	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Total Billable Days
System Administrator - Opentext						
Technical Architect - Opentext						

ATTACHMENT 2.1 - CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES

RESPONSE TEMPLATE - BILLABLE DAYS (FOR CRITERIA M1 AND R1)

WORKSTREAM # 4 - WEB

By submitting its bid, the Bidder is certifying that the billable days provided below occurred for the following contract references for ALL of the resource categories listed within the 5 year period provided below. By doing so, the Bidder also certifies that the work billed for each resource category includes at least 70% of the associated tasks listed in the Statement of Work at Annex A of this Bid Solicitation for that resource category.

The billable days occurred within a 5 year period starting on date: ____/____/____ and ending on date: ____/____/____
(dd/mm/yyyy) (dd/mm/yyyy)

WORKSTREAM # 4 - WEB						
RESOURCE CATEGORY	NUMBER OF BILLABLE DAYS					
	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Total Billable Days
System Administrator - Web						
Technical Architect - Web						

ATTACHMENT 2.1 - CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES

RESPONSE TEMPLATE - BILLABLE DAYS (FOR CRITERIA M1 AND R1)

WORKSTREAM # 5 - DATABASE

By submitting its bid, the Bidder is certifying that the billable days provided below occurred for the following contract references for ALL of the resource categories listed within the 5 year period provided below. By doing so, the Bidder also certifies that the work billed for each resource category includes at least 70% of the associated tasks listed in the Statement of Work at Annex A of this Bid Solicitation for that resource category.

The billable days occurred within a 5 year period starting on date: ____/____/____ and ending on date: ____/____/____
(dd/mm/yyyy) (dd/mm/yyyy)

WORKSTREAM # 5 - DATABASE						
RESOURCE CATEGORY	NUMBER OF BILLABLE DAYS					
	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Cross Reference to Contract Reference #	Total Billable Days
Database Administrator - DB2						
Database Administrator - SQL						
Database Administrator - IDOL						
Database Administrator - Oracle						
Database Modeller/IM Modeller						

CORPORATE TECHNICAL REQUIREMENTS AND BIDDERS RESPONSE TEMPLATES

BIDDER'S RESPONSE TEMPLATE FOR CORPORATE REFERENCES

CONTRACT REFERENCE			
<i>Workstream Name:</i>			
<i>Bidder Name:</i>		<i>Bidder Assigned Contract Reference Number:</i>	
CUSTOMER CONTACT INFORMATION			
<i>Name of Organization:</i>		<i>Contact Name:</i>	
<i>E-mail address:</i>		<i>Contact Title:</i>	
<i>Telephone number:</i>			
PROJECT DETAIL			
<i>Project Start Date (mm/yy):</i>		<i>Project End Date (mm/yy):</i>	
<i>Project Title and description:</i>			
<i>Quantity of Resources transitionned (M2):</i>			
RESOURCE CATEGORY SUBSTANTIATION			
(A) <i>Resource Category Name (as it appears in the Referenced Contract)</i>	(B) <i>List of tasks of the Resource Category named at column A (M1 - Article 4)</i>	<i>The Bidder is requested to Cross reference its response to columns (A) & (B), to the number of the article(s) of the SOW at Annex A</i>	<i>Technology(ies) used by the Resource Category</i>
CORPORATE INVOLVEMENT (M2)			