

Question 20

How many Drupal environments will have to be upgraded as part of this project (Dev, Test, Production)?

Answer 20

A single Drupal environment is the extent of this contract.

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Question 21

Are there any custom modules being used on the site, if so can you provide a description of the functionality they provide?

Answer 21

Please refer to Question #7

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Question 22

Can CMHC identify if there are any integration requirements with CMHC's internal, external or third party applications that is new or requires modification by the successful proponent?

Answer 22

Currently, there are no known integration requirements for other applications.

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Question 23

Related to providing ongoing support, are there any statistics on the current number of issues that are reported to the on a monthly basis and how many of these are outside of standard working hours?

Answer 23

On a monthly basis, 1-2 issues, on average have been reported. Specific to outside standard working hours, 1-2 annually have been reported.

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Question 24

Would video conference meetings be an acceptable form of face-to-face meetings during the project? Training would still be onsite.

Answer 24

This would depend on the context of the discussion at hand, but video conferencing would be considered if correctly managed by the supplier.