

RFP 87055-15-0084
For Service and maintenance of Onguard/Lenel System and CCVE System
Questions and answers – Set #1

Question 1:

Annex A, 1.0, having locations in other provinces, are we to understand that bidders should have all licenses to operate in said provinces. EX: CCQ, RBQ, BSP for Quebec?

Answer 1:

Yes, the bidders or their sub-contractors

Question 2:

Are we to understand that the base contract is for a period of 3 years?

Answer 2:

Yes

Question 3:

Is there an inventory list per site of the equipment that is installed per site?

Answer 3:

Yes. The information will be distributed upon request

Question 4:

In the maintenance contract, are we to include the replacement of Batteries?

Answer 4:

Batteries (and all other piece of equipment) will be paid by the CNSC if they have to be replaced.

Question 5:

Are we to understand that we need one technician per Lenel certification level Silver, Master and Platinum?

Answer 5:

Yes

Question 6:

What are we to understand with Part 4, 1.2, M4 "The bidder must have a minimum of two qualified technicians located in the NCR (Ottawa) with the Automatic System.?"

Answer 6:

Yes, to be able to work on, maintain and repair the turnstiles that we have at the HQ.

Question 7:

Are we to understand that the main time to respond in the NCR (Ottawa) is 2 hours?

Answer 7:

Yes.