



QUESTIONS AND ANSWERS #2

This Question and Answer document is issued on September 15, 2015.

Question 1

Under “Description of Services” in Appendix 1 to Part 4 – Financial Proposal Presentation Sheet, it is requested that we provide pricing for both “urgent” and “technical/specialized” services.

Should we at any time expect that services requested could be considered both technical/specialized AND urgent? As an example, if we were to receive a document for translation that’s engineering-related and outside normal business hours?

Answer 1

Where technical services are requested, the technical services rate would apply. Although technical services may be requested as soon as possible, Public Safety Canada acknowledges that it may take additional time to perform these services.

Question 2

We work with a wide range of domestic and international clients. We have a proven track record working with many United Nations agencies, Non-Governmental Organisations, Financial Institutions and International Tribunals across the world. We are based in the United Kingdom and are interested to make a bid for the solicitation. Is the bidding open for British companies?

Answer 2

There is nothing to prevent a UK based Bidder from submitting a proposal against this requirement. However, the Bidder must demonstrate that they meet all of the requirements of the Request for Standing Offer, including the ability to process all documents up to the level of Secret. Bidders should note however, that documents classified above the level of Protected B must not be handled by email. It is the Bidder’s responsibility to demonstrate how they will handle this requirement, given that classified documents must be picked up and returned in their physical format from Public Safety’s premises in Ottawa even after normal working hours.