

QUESTIONS AND ANSWERS (Q&A's)

Q1- For the experience portion of the mandatory requirements (for example M6 and PRTC 1), is experience outside of Canada applicable?

A1- As the scope was formulated, Canada accepts foreign experience.

Q2- Can you provide an estimate of the annual value of this contract?

A2- Estimated 1200 hours per year.

Q3- In Annex A, section 4, you discuss the requirement of back-up resources available in the city of travel. It is stated that you “do not pay for the Back-up PSW to travel with the employee and the Primary PSW”. In the next paragraph, it is stated that the successful provider will provide a Back-up PSW at the travel location. Then it is stated that “Canada will reimburse for *travel expenses* for the Back-up PSW as per Federal Government travel directive.”

Can you confirm that it is the intention of the DOJ that the successful provider will have a PSW available at the travel destination? Are the “*travel expenses*” for the Back-up PSW is referring to local travel expenses?

A3. The Statement of Work explains that “where travel is to another location across Canada requiring overnight stays, the Contractor must provide a Back-Up PSW services at the travel location, should the employee not arrange for a Back-Up PSW for daily living aide requirements in the morning and in the evening.”

Travel directives can be found here: <http://www.njc-cnm.gc.ca/directive/travel-voyage/s-td-dv-a4-eng.php>

Q4- Is the security clearance for the PSWs required to be complete at the time of submission? Or is it acceptable that the security clearance is pending at the time of bid submission?

A4. Security is required to be complete at bid closing date.

Q5- For the References (PRTC2): provision of client names and email addresses would violate privacy and confidentiality of patient/client information. It is acceptable to provide the names of the Director of Care/ Manager of Clinical Practice/ Nursing Supervisor for the PSW?

R5. The requested information can be provided as the bid and bid solicitation are documents classified Protected B.