Addendum #1 to RFSO #1000176105

As a result of the questions and answers identified below the closing date of the aforementioned RFSO will now be Thursday November 5th 2015 at 14:00 (2 p.m) EDST.

Question #1:

In Section B2.4, B2.5 and Pricing Grid "B" Regular Working Hours are defined as 8:00 to 18:00 hours. This question has been raised on the two previous solicitations (see excerpts a. and b. below from the previous Q&A) and on both occasions the regular hours of were changed to coincide with Industry Standard of 8:00 am to 4:30 pm. Can you please review and advise?

- a. 1st RFP: The RFP states that normal working hours are 8:00am to 6:00pm. Would HC provide an addendum to revise this to normal industry working hours of 8:00am to 4:30pm.
- b. 2^{nd} RFP: it states that normal working hours are from 0800hrs to 1800hrs Monday to Friday. It was previously established that normal working hours are from 0800hrs to 1630hrs Monday to Friday. Is this the case?

No, different Health Canada facilities operate in accordance with various work schedules with operation times concluding at 16:00, 17:00 and 18:00. The 8:00 – 18:00 Working Hours condition remains unchanged.

Questions #2:

In Section 5.2 (page 16 of 47). C1 requests a copy of the WHIMIS Certification. In the previous solicitations, as a result of the Q&A, the requirement was changed to "Bidders must provide assurance that they are in compliance with and that their employees have received adequate instruction in the WHIMIS regulation"

C1 - Would a written statement of compliance be acceptable in lieu of a certificate?

Please see the revised C1:

Bidder must provide a copy of valid WHMIS certification for all necessary individuals.

Question #3:

In Section 6.2 Location of work it states that "work is to be completed in the NCR within a 50 km radius of Tunney's Pasture..." This provision was questioned and removed from the two past solicitations provided that there is no additional cost to Health Canada.

Can you please confirm if it is acceptable for the services to be provided beyond the 50 kilometer radius as long as there is no additional cost to Health Canada?

Section 6.2 is revised as follows:

Pickup and installation is to be completed in the NCR within a 50 km radius of Tunney's Pasture.

Questions #4:

In Pricing Grid "B" under the services, it appears that Design Services, which are essential to providing CAD plans and specifications required to re-use Health Canada's existing products, appear to have been omitted.

Can you please review and advise if Design Services should be added to this solicitations?

No, the design services are no longer required.

If the questions above should be required in French please send a written request to the RFSO Authority identified in section A2 of the RFSO.