



Shared Services Canada
Services partagés Canada

**RETURN RESPONSES TO /
RETOURNER LES RÉPONSES À:**

Shared Services Canada |
Services partagés Canada

Email Address / Courriel:

SSC.consultation-consultation.SPC@canada.ca

TITLE / SUJET
PORTABLE DATA ENTRY TERMINALS DEPOTS AND BASES HARDWARE/
TERMINAUX PORTATIFS DE SAISIE DE DONNÉES

Solicitation No. / Numéro de l'invitation 2BWD10342 /A	Date November 16, 2015
--	----------------------------------

Client Reference No. / No de référence du client
W8474-156932

Requisition No. / Numéro de la demande
15-30342

Solicitation closes - L'invitation prend fin

on – le **November 23, 2015**
at – à **2:00 PM (EDT)**

Address Inquiries to Adresser toutes questions à: Hamid Mohammad	Buyer Id Id de l'acheteur CAE
--	---

Telephone No. – N° de téléphone :
(613) 716-9792

Email - Courriel
SSC.consultation-consultation.SPC@canada.ca

Delivery required - Livraison exigée
See Herein / Voir aux présentes

**Destination - of Goods, Services, and Construction:
Destination - des biens, services et construction:**

See Herein

**Vendor/firm Name and address
Raison sociale et adresse du fournisseur/de l'entrepreneur**

Facsimile No. – N° de télécopieur

Telephone No. – N° de téléphone

**Name and title of person authorized to sign on behalf of Vendor/firm
(type or print)**

**Nom et titre de la personne autorisée à signer au nom du
fournisseur/de l'entrepreneur (taper ou écrire en caractères
d'imprimerie)**

Signature _____

Date _____

SOLICITATION AMENDMENT 002

MODIFICATION DE L'INVITATION 002

COMMENTS - COMMENTAIRES

**ISSUING OFFICE / BUREAU DE
DISTRIBUTION:**

SSC|SPC

Procurement and Vendor Relationships |
Achats et relations avec les fournisseurs
Transformation Initiatives |
Initiatives de transformation

180, rue Kent Street,
13th Floor / 13ième étage
P.O. Box 9808, STN T CSC /
CP 9808, succursale T CSC
Ottawa, Ontario K1G 4A8

THIS SOLICITATION AMENDMENT 002 IS ISSUED TO:

1. Publish Canada's Responses to Bidders' questions.

NOTE: Bidders' clarification questions are numerically sequenced upon arrival at SSC. Bidders are hereby advised that questions and answers for this solicitation may be issued out of sequence.

Bidder Question 4	Devices Isafe device PDET. Page 11 of 14. Will all PDET devices be i-safe or a simply portion of them? Reason, many clients use a mix of i-safe and non-i-safe units.
Canada's Response to Question 4	All PDET devices are to be ISAFE.as per section 5.1 of the SOR.
Bidder Question 5	RFID for PDET. What is the perceived quantity of RFID models? Will these be both i-safe and RFID?
Canada's Response to Question 5	See Canada's response to Question 1. Yes, all PDET devices are to be ISAFE & RFID upgradeable
Bidder Question 6	Can mass storage be in the form of an additional expandable SD card to supplement the existing onboard storage of a device?
Canada's Response to Question 6	No, devices must meet internal mass storage capability. Mass storage capabilities are listed in sections 6.1.9, 6.2.7 and 6.3.7 of the SOR.
Bidder Question 7	Barcode Scanners – In an effort to keep things simple we envision only 2 different models to be necessary to complete this task. Standard range and Long range. Is this acceptable?
Canada's Response to Question 7	No, it is not acceptable. The requirement remains unchanged.
Bidder Question 8	VM-Large and VM-Medium devices? In an effort to keep things simple we see the need for only 1 VM unit which satisfies both specs. Is this acceptable?
Canada's Response to Question 8	No, the requirement is for two different devices: VM-Large & VM-Medium.
Bidder Question 9	Will you entertain Serial Port barcode scanners if they are being used alongside the VM-Large or VM-Medium. Best industry practice is to use serial ports with screw downs, as they have less chance of slipping out of a port when subjected to vibration over time. Serial or USB connectivity?

Canada's Response to Question 9	No, As per Section 6.4 (page 13 of 14), Bar Code Scanner must be capable of communicating via a USB 2.0 or higher port.
Bidder Question 10	IP67 units severely reduce the number of options we can furnish for this application. How much of a concern is IP67 vs. IP65 or IP66. In other words, are the IP requirements primarily required for dust concerns, chemical or water concerns? IP66 would protect against dust ingress AND water ingress - 3 mins at 100 litres per minute at a pressure of 100kpa from distance of 3 meters. Would this be sufficient?
Canada's Response to Question 10	As per Section 6.1 and 6.2 (page 7 and 9 of 14), product must have minimum IP67 environmental protection rating.
Bidder Question 11	1.6GHZ CPU speed. Can you provide specifics on which CPU you are measuring against? A 1.6GHZ processor from 5 years ago, would not have the same processor power as a 1.4GHZ processor currently on the market.
Canada's Response to Question 11	Bidder shall provide product that meets all the specification with the latest technology i.e. most current individual product at time of purchase including software & firmware.
Bidder Question 12	Is FIPS a must have requirement?
Canada's Response to Question 12	Yes, FIPS is a must have requirement There are several examples in the SOW covered in section 6.1.11
Bidder Question 13	Testing/Piloting – it has been our experience that significant piloting is necessary. Will a small number of units be required for testing?
Canada's Response to Question 13	Canada's intent is to issue a small order (up to a 12 items) using a Requisition on Contract (ROC) on an "as-and-when-requested basis", right after contract award in order to ensure the products meet the contract specifications.
Bidder Question 14	Additional Warranty Year – A contract can be offered for an additional year of warranty however the price differs if the contract is not purchased at inception date. How do you envision purchasing these additional years?
Canada's Response to Question 14	All products must include 3 year warranty with the option to purchase maintenance and support services after warranty.
Bidder Question 15	Is a hot spare pool of devices required and whom would maintain the hot spare pool? Would you like us to estimate the quantity of required hot spares based on our experience?
Canada's Response to Question 15	No, hot spares are not required.
Bidder Question 16	Powercarts. Have the Powercarts been defined and or/purchased. Which model number and brand are they?

Canada's Response to Question 16	Depots are using a modified version of the Flex 500 from powercart industries.
Bidder Question 17	Printers, will this solution be used with the Zebra portable printers?
Canada's Response to Question 17	Yes
Bidder Question 18	Warranty. Can you define the path from PDET to be repaired to receiving the fixed units? Specifically will they be all coming from and shipped to one location (ie. Ottawa) or multiple locations across Canada?
Canada's Response to Question 18	Ottawa will be central point for repaired equipment.
Bidder Question 19	Pre-configuration of units. What specifically are the configuration requirements and how do you envision the team working with us to get all units fully functional?
Canada's Response to Question 19	All units should be fully functional with the latest firmware and versions at time of purchase.
Bidder Question 20	<p>Final quick points/questions.</p> <ul style="list-style-type: none"> a) What about your current devices? Qty, condition that we might be able to buyback? b) Is a Canadian based repair centre of use? c) Can you tell us what device if any we are replacing? We assume from history the CK61. d) Would you require a screen blanking module on the VM's for driver safety? e) Would samples of mounts and holsters help in advance of the purchase? We want to make sure they fit properly for the users.
Canada's Response to Question 20	<ul style="list-style-type: none"> a) Current devices are not available for buyback b) Yes, reference to Canada's response to question 18. c) It's not a requirement of the solicitation. d) It's not a requirement of the solicitation. e) It's not a requirement of the solicitation.

ALL OTHER TERMS AND CONDITIONS OF THIS SOLICITATION
REMAIN UNCHANGED.

=====

Following is a summary of Attachments/Amendments issued to date to this solicitation:

Document Tracking	Date	Description
Electronic Attachment	30-10-2015	PDF Version RFP Package Non PDF Version Form B – Supply Chain Security Information (Excel) ANNEXES B1 AND B2 PRICING TABLES (Excel)
Amendment No. 001	13-11-2015	1. Canada's Response to Question 1 to 3; and 2. Extend the Solicitation closing date
Amendment No. 002	16-11-2015	Canada's Response to Question 4 to 20