



RETURN BIDS TO :
RETOURNER LES SOUMISSIONS À :
Bid Receiving - Réception des soumissions:

Mailroom
Regional Contracting and Materiel Services
Ontario Region
Correctional Service of Canada
P. O. Box 1174 | C.P. 1174
443 Union St. | 443 rue Union
Kingston, ON K7L 4Y8

REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION

Proposal to: Correctional Service Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Proposition à: Service Correctionnel du Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux appendices ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments — Commentaires :

“THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT” « LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE RELATIVE À LA SÉCURITÉ »

Vendor/Firm Name and Address —
Raison sociale et adresse du fournisseur/de l'entrepreneur :

Telephone # — N° de Téléphone :

Fax # — No de télécopieur :

Email / Courriel : _____

GST # or SIN or Business # — N° de TPS
ou NAS ou N° d'entreprise :

Title — Sujet: Medical Laboratory Services	
Solicitation No. — N° de l'invitation 40180-14-18-2022701 40180-14-18-2068502	Date: November 17, 2015
Client Reference No. — N° de Référence du Client	
GETS Reference No. — N° de Référence de SEAG	
Solicitation Closes — L'invitation prend fin at /à : 1400 EST on / le December 15, 2015	
F.O.B. — F.A.B. Plant – Usine: Destination: X Other-Autre:	
Address Enquiries to — Soumettre toutes questions à: Shane Collins Regional Contract Administrator Correctional Service Canada, Ontario Region P.O. Box 1174, 443 Union Street, Kingston ON K7L 2R8 Email: Shane.Collins@csc-ccc.gc.ca	
Telephone No. – N° de téléphone: 613-536-6127	Fax No. – N° de télécopieur: 613-536-4571
Destination of Goods, Services and Construction: Destination des biens, services et construction: 2022701 Grand Valley Institution 2068502 Beaver Creek Institution (Medium and Minimum)	
Instructions: See Herein Instructions : Voir aux présentes	
Delivery Required — Livraison exigée : See herein	Delivery Offered – Livraison proposée : Voir aux présentes
Name and title of person authorized to sign on behalf of Vendor/Firm Nom et titre du signataire autorisé du fournisseur/de l'entrepreneur	
Name / Nom	Title / Titre
Signature	Date
(Sign and return cover page with bid proposal / Signer et retourner la page de couverture avec la proposition)	



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PART 1 - GENERAL INFORMATION

1. Security Requirement

There is a security requirement associated with the requirement. For additional information, consult Part 4 - Evaluation Procedures and Basis of Selection and Part 6 - Resulting Contract Clauses.

2. Statement of Work

The work to be performed is detailed under Annex A of the resulting contract clauses

3. Revision of Departmental Name

As this bid solicitation is issued by Correctional Service Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text or by reference in any term, condition or clause of this document, or any resulting contract, must be interpreted as a reference to CSC or its Minister.

4. Debriefings

After contract award, bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days of receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

5. Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an independent avenue for suppliers to raise complaints regarding the award of contracts under \$25,000 for goods and under \$100,000 for services. You have the option of raising issues or concerns regarding the solicitation, or the award resulting from it, with the OPO by contacting them by telephone at 1-866-734-5169 or by e-mail at boa-opo@boa.opo.gc.ca. You can also obtain more information on the OPO services available to you at their website at www.opo-boa.gc.ca.



PART 2 - BIDDER INSTRUCTIONS

1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions:

<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>

Manual issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, certifications, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The 2003 (2015-07-03) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

Subsection 1.4 and 1.5 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, does not form part of and not apply to the bid solicitation. All other subsections of '01 Integrity Provisions – Bid', form part of and apply to the bid solicitation.

Subsection 5.4 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows:

Delete: sixty (60) days
Insert: ninety (90) days

2. Submission of Bids

Bids must be submitted only to Correctional Service Canada (CSC) by the date, time and place indicated on page 1 of the bid solicitation.

Due to the nature of the bid solicitation, bids transmitted by facsimile or email to CSC will not be accepted.

3. Communications – Solicitation Period

All enquiries must be submitted in writing to the Contracting Authority no later than seven (7) business days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.

4. Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Ontario.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the bidders



PART 3 - BID PREPARATION INSTRUCTIONS

1. Bid Preparation Instructions

CSC requests that bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid: **three (3) hard copies**
Section II: Financial Bid: **one (1) hard copy**
Section III: Certifications: **one (1) hard copy**

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Bidders are requested to submit their Financial Bid in an envelope separate from their technical proposal.

CSC requests that bidders follow the format instructions described below in the preparation of their bid:

- i. use 8.5 x 11 inch (216 mm x 279 mm) paper;
- ii. use a numbering system that corresponds to the bid solicitation.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process [Policy on Green Procurement](http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html) (<http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html>). To assist Canada in reaching its objectives, bidders are encouraged to:

- i. use paper containing fibre certified as originating from a sustainably-managed forest and/or containing minimum 30% recycled content; and
- ii. use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

2. Section I: Technical Bid

In their technical bid, bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability in a thorough, concise and clear manner for carrying out the work.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

3. Section II: Financial Bid

Bidders must submit their financial bid in accordance with the pricing schedule detailed in Annex B - Proposed Basis of Payment. The total amount of Goods and Services Tax (GST) or Harmonized Sales Tax (HST) must be shown separately, if applicable.

See **Annex B – Proposed Basis of Payment** for the Pricing Schedule format

3.1 Exchange Rate Fluctuation

SACC Manual clause C3011T (2013-11-06) Exchange Rate Fluctuation



The requirement does not offer exchange rate fluctuation risk mitigation. Requests for exchange rate fluctuation risk mitigation will not be considered. All bids including such provision will render the bid non-responsive

4. Section III: Certifications

Bidders must submit the certifications required under **Part 5 - Certifications**.

5. Section IV: Additional Information

5.1 Bidder's Proposed Site(s) or Premises Requiring Safeguarding Measures

- (a) As indicated in Part 1 under Security Requirements, the Bidder must provide the full address(es) of the Bidder's and proposed individual(s) site(s) or premises for which safeguarding measures are required for Work Performance:

Street Number / Street Name, Unit / Suite / Apartment Number
City, Province, Territory / State
Postal Code / Zip Code
Country

- (b) The Company Security Officer (CSO) must ensure through the Industrial Security Program (ISP) that the Contractor and individuals hold a valid security clearance at the required level, as indicated in Part 1, clause 1. Security Requirements.



PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

1. Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of CSC will evaluate the bids.

1.1 Technical Evaluation

1.1.1 Mandatory Technical Criteria

Proposals will be evaluated to determine if they meet all mandatory requirements outlined in **Annex F – Evaluation Criteria**. Proposals not meeting all mandatory criteria will be declared non-responsive and will be given no further consideration.

1.2 Financial Evaluation

SACC Manual Clause A0220T (2014-06-26), Evaluation of Price - Bid

Proposals containing a financial bid other than the one requested at **Article 3. Section II: Financial Bid of PART 3 – BID PREPARATION INSTRUCTIONS** will be declared non-compliant.

Note to Bidders: Table Totals will be calculated using the formula that follows the corresponding table in **Annex B – Proposed Basis of Payment**.

2. Basis of Selection

- 2.1 A bid must comply with the requirements of the bid solicitation and meet all mandatory technical evaluation criteria to be declared responsive. The responsive bid with the lowest evaluated price will be recommended for award of a contract. This shall be based on our estimated usages for both OHIP and non-OHIP covered tests

3. Security Requirement

3.1 Before award of a contract, the following conditions must be met:

- (a) the Bidder must hold a valid organization security clearance as indicated in Part 6 - Resulting Contract Clauses;
- (b) the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirement as indicated in **Part 6 - Resulting Contract Clauses**;
- (c) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites.
- (d) the Bidder's proposed location of work performance and documents regarding must meet the security requirements as indicated in Part 6 – Resulting Contract Clauses;
- (e) the Bidder must provide the address(es) of the proposed site(s) or premises of work performance and documents regarding as indicated in Part 3 – Section IV Additional Information.



- 3.2 Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
- 3.3 For additional information on security requirements, bidders should consult the "Security Requirements for PWGSC Bid Solicitations - Instructions for Bidders" (<http://www.tpsgc-pwgsc.gc.ca/app-acq/lc-pl/lc-pl-eng.html#a31>) document on the Departmental Standard Procurement Documents Website.

4. Insurance Requirements

- 4.1 The Bidder must provide a letter from an insurance broker or an insurance company licensed to operate in Canada stating that the Bidder, if awarded a contract as a result of the bid solicitation, can be insured in accordance with the Insurance Requirements specified in article 12 of PART 6 – RESULTING CONTRACT CLAUSES.
- 4.2 If the information is not provided in the bid, the Contracting Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within that time period will render the bid non-responsive.



PART 5 - CERTIFICATIONS

Bidders must provide the required certifications to be awarded a contract. Canada will declare a bid non-responsive if the required certifications are not completed and submitted as requested.

Compliance with the certifications bidders provide to Canada is subject to verification by Canada during the bid evaluation period (before award of a contract) and after award of a contract. The Contracting Authority will have the right to ask for additional information to verify bidders' compliance with the certifications before award of a contract. The bid will be declared non-responsive if any certification made by the Bidder is untrue, whether made knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the Contracting Authority for additional information will also render the bid non-responsive.

1. Certifications Precedent to Contract Award

The certifications listed below should be completed and submitted with the bid, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within that time period will render the bid non-responsive.

1.1 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "[FCP Limited Eligibility to Bid](http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml)" list (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml) available from [Human Resources and Skills Development Canada \(HRSDC\) - Labour's](#) website.

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "[FCP Limited Eligibility to Bid](#)" list at the time of contract award.

1.2 Former Public Servant Certification

Contracts with former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts with FPS, bidders must provide the information required below before contract award. If the answers to the questions and, as applicable, the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the [Financial Administration Act](#), R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- (a) an individual;
- (b) an individual who has incorporated;
- (c) a partnership made of former public servants; or
- (d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.



"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means, a pension or annual allowance paid under the [Public Service Superannuation Act](#) (PSSA), R.S., 1985, c.P-36, and any increases paid pursuant to the [Supplementary Retirement Benefits Act](#), R.S., 1985, c.S-24 as it affects the PSSA. It does not include pensions payable pursuant to the [Canadian Forces Superannuation Act](#), R.S., 1985, c.C-17, the [Defence Services Pension Continuation Act](#), 1970, c.D-3, the [Royal Canadian Mounted Police Pension Continuation Act](#), 1970, c.R-10, and the [Royal Canadian Mounted Police Superannuation Act](#), R.S., 1985, c.R-11, the [Members of Parliament Retiring Allowances Act](#), R.S., 1985, c.M-5, and that portion of pension payable to the [Canada Pension Plan Act](#), R.S., 1985, c.C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension as defined above?

YES () NO ()

If so, the Bidder must provide the following information, for all FPS in receipt of a pension, as applicable:

- (a) name of former public servant;
- (b) date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with [Contracting Policy Notice: 2012-2](#) and the [Guidelines on the Proactive Disclosure of Contracts](#).

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of a work force adjustment directive? YES () NO ().

If so, the Bidder must provide the following information:

- (a) name of former public servant;
- (b) conditions of the lump sum payment incentive;
- (c) date of termination of employment;
- (d) amount of lump sum payment;
- (e) rate of pay on which lump sum payment is based;
- (f) period of lump sum payment including start date, end date and number of weeks;
- (g) number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including applicable taxes.

1.3 Status and Availability of Resources

SACC Manual clause A3005T (2010-08-16) Status and Availability of Resources



1.4 Language Requirements - English

By submitting a bid, the Bidder certifies that, should it be awarded a contract as result of the bid solicitation, every individual proposed in its bid will be fluent in English. The individual(s) proposed must be able to communicate orally and in writing in English without any assistance and with minimal errors.

Certification:

By submitting a bid, the Bidder certifies that the information submitted by the Bidder in response to the above requirements is accurate and complete.



PART 6 - RESULTING CONTRACT CLAUSES

Security Requirement

The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer, hold a valid Designated Organization Screening (DOS) with approved Document Safeguarding at the level of PROTECTED B, issued by the Canadian Industrial Security Directorate, Public Works and Government Services Canada.

The Contractor/Offeror personnel requiring access to PROTECTED information, assets or work site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).

The Contractor MUST NOT utilize its Information Technology systems to electronically process, produce or store PROTECTED information until the CISD/PWGSC has issued written approval. After approval has been granted or approved, these tasks may be performed at the level of PROTECTED B.

Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.

The Contractor/Offeror must comply with the provisions of the:

- (a) Security Requirements Check List and security guide (if applicable), attached at Annex C;
- (b) Industrial Security Manual (Latest Edition)

2. Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex A.

3. Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions:

<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>

Manual issued by Public Works and Government Services Canada.

As this Contract is issued by Correctional Service Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text or by reference in any term, condition or clause of this document must be interpreted as a reference to CSC or its Minister.

3.1 General Conditions

2010B (2015-09-03) Professional Services (Medium Complexity), apply to and form part of the contract.

Subsection 31.4 of 2010B, General Conditions – Professional Services (Medium Complexity), will not form part of the Contract. All other subsections of ‘2010B 31 Integrity Provisions – Contract’, will form part of the Contract.

3.2 Supplemental General Conditions

4008 (2008-12-12) Personal Information, apply to and form part of the contract.



4. Term of Contract

4.1 Period of the Contract

The period of the Contract is from January 1, 2016 to December 31, 2018 inclusive.

4.2 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to two (2) additional one (1) year period(s) under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 30 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

5. Authorities

5.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Shane Collins
Title: Regional Contract Administrator
Correctional Service Canada
Branch/Directorate: RHQ(O) Contracting & Materiel Management Services
Telephone: (613) 536-6127
Facsimile: (613) 536-4571
E-mail address: Shane.Collins@csc-scc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

5.2 Project Authority

The Project Authority for the Contract is: (to be inserted at contract award)

Name:
Title:
Correctional Service Canada
Branch/Directorate: Health Services
Telephone:
Facsimile:
E-mail address:

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority, however the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.



5.3 Contractor's Representative

The Authorized Contractor's Representative is:
[Fill in at contract award only.]

Name: _____
 Title: _____
 Company: _____
 Address: _____

 Telephone: _____ - _____
 Facsimile: _____ - _____
 E-mail address: _____

6. Payment

6.1 Basis of Payment - Firm Price, Firm Unit Price(s) or Firm Lot Price(s)

In consideration of the Contractor satisfactorily completing all of its obligations under the Contract, the Contractor will be paid a firm unit price, as specified in Annex B. Customs duties are excluded and Applicable Taxes are extra.

6.2 Limitation of Expenditure

Canada's total liability to the Contractor under the Contract must not exceed \$ _____. Customs duties are excluded and Applicable Taxes are extra.

No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:

- a. when it is 75 percent committed, or
- b. four (4) months before the contract expiry date, or
- c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work, whichever comes first.

If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

6.3 SACC Manual Clauses

A9117C (2007-11-30), T1204-Direct Request by Customer Department
 C0710C (2007-11-30), Time and Contract Price Verification
 C0705C (2010-01-11), Discretionary Audit

6.4 Monthly Payments

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the



invoice in accordance with the payment provisions of the Contract if:

- a) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b) all such documents have been verified by Canada;
- c) the Work performed has been accepted by Canada.

6.5 Travel and Living Expenses

There are no travel and living expenses associated with the Contract.

7. Invoicing Instructions

The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

Itemized invoices are to be submitted on a monthly basis to the applicable Institution.

The original and one (1) copy must be forwarded to the following address for certification and payment:

INVOICE TO:	ATTENTION:
Correctional Service Canada Beaver Creek Institution P.O. Box 1240 Gravenhurst ON P1P 1W9	Chief Health Services Tel: (705) 687-1786
Correctional Services Canada Grand Valley Institution for Women 1575 Homer Watson Blvd. Kitchener, Ontario N2P 2C5	Team Leader Health Services Tel: (519) 895-8146

Each invoice must specify:

- Date of services performed;
- Offender name;
- Type of test(s) administered;
- Unit cost per test;
- HST, shown as a separate item on all invoices; if applicable
- Contract number and;
- Total cost of invoice

8. Certifications

8.1 Certification of Compliance

Compliance with the certifications provided by the Contractor in its bid is a condition of the Contract and subject to verification by Canada during the term of the Contract. If the Contractor does not comply with any certification or it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

9. Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Ontario



10. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the Articles of Agreement;
- b) the Supplemental General Conditions 4008 (2008-12-12) Personal Information
- c) the General Conditions 2010B (2015-09-03) Professional Services (Medium Complexity)
- d) Annex A, Statement of Work
- e) Annex B, Basis of Payment
- f) Annex C, Security Requirements Check List
- g) the Contractor's bid dated _____ (to be inserted at contract award)

11. Termination on Thirty Days Notice

11.1 Canada reserves the right to terminate the Contract at any time in whole or in part by giving thirty (30) calendar days written notice to the Contractor.

11.2 In the event of such termination, Canada will only pay for costs incurred for services rendered and accepted by Canada up to the date of the termination. Despite any other provision of the Contract, there will be no other costs that will be paid to the Contractor as a result of the termination.

12. Insurance – Specific Requirements

The Contractor must comply with the insurance requirements specified in below. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.

The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

13. Ownership Control

Where the Contractor will have access to any and all personal and confidential information belonging to Canada, CSC staff or inmates for the performance of the work, the following will apply:

- (a) The Contractor warrants that it is not under ownership control of any non-resident entity (ie. Individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other).
- (b) The Contractor shall advise the Minister of any change in ownership control for the duration of the contract.
- (c) The Contractor acknowledges that the Minister has relied on this warranty in entering into this Contract and that, in the event of breach of such warranty, or in the event that the Contractor's ownership control becomes under a non-resident entity, the Minister shall have the right to treat this Contract as being in default and terminate the contract accordingly.
- (d) For the purposes of this clause, a non-resident entity is any individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other residing outside of Canada.



14. Closure of Government Facilities

14.1 Contractor personnel are employees of the Contractor and are paid by the Contractor on the basis of services rendered. Where the Contractor or the Contractor's employees are providing services on government premises pursuant to this Contract and the said premises become non accessible due to evacuation or closure of government facilities, and consequently no Work is being performed as a result of the closure, Canada will not be liable for payment to the Contractor for the period of closure.

14.2 Contractors working at CSC sites should be aware that they may be faced with delay or refusal of entry to certain areas at certain times even if prior arrangements for access may have been made. Contractors are advised to call in advance of travel to ensure that planned access is still available.

15. Tuberculosis Testing

15.1 It is a condition of this contract that the Contractor or any employees of the Contractor who require entry into a Correctional Service of Canada Institution to fulfill the conditions of the contract may, at the sole discretion of the Warden, be required to provide proof of and results of a recent tuberculin test for the purpose of determining their TB infection status.

15.2 Failure to provide proof of and results of a tuberculin test may result in the termination of the contract.

15.3 All costs related to such testing will be at the sole expense of the Contractor.

16. Compliance with CSC Policies

16.1 The Contractor agrees that its officers, servants, agents and subcontractors will comply with all regulations and policies in force at the site where the work covered by this contract is to be performed.

16.2 Unless otherwise provided in the contract, the Contractor shall obtain all permits and hold all certificates and licenses required for the performance of the Work.

16.3 Details on existing CSC policies can be found at: www.csc-scc.gc.ca or any other CSC web page designated for such purpose.

17. Health and Labour Conditions

17.1 In this section, "Public Entity" means the municipal, provincial or federal government body authorized to enforce any laws concerning health and labour applicable to the performance of the Work or any part thereof.

17.2 The Contractor shall comply with all laws concerning health and labour conditions applicable to the performance of the Work or part thereof and shall also require compliance of same by all its subcontractors when applicable.

17.3 The Contractor upon any request for information or inspection dealing with the Work by an authorized representative of a Public Entity shall forthwith notify the Project Authority or Her Majesty.

17.4 Evidence of compliance with laws applicable to the performance of the Work or part thereof by either the Contractor or its subcontractor shall be furnished by the Contractor to the Project Authority or Her Majesty at such time as the Project Authority or Her Majesty may reasonably request."

18. Identification Protocol Responsibilities

The Contractor must ensure that the Contractor and each of its agents, representatives or subcontractors (referred to as Contractor Representatives for the purposes of this clause) comply with the following self-identification requirements:



- 18.1 During the performance of any Work at a Government of Canada site, the Contractor and each Contractor Representative must be clearly identified as such at all times;
- 18.2 During attendance at any meeting, the Contractor or Contractor Representatives must identify themselves as such to all meeting participants;
- 18.3 If the Contractor or a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify him or herself as the Contractor or an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under the e-mail account Properties. This identification protocol must also be used in all other correspondence, communication, and documentation; and
- 18.4 If Canada determines that the Contractor is not complying with any of the obligations stated in this article, Canada will advise the Contractor and request that the Contractor implement, without delay, appropriate corrective measures to eliminate recurrence of the problem.

19. Dispute Resolution Services

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the *Department of Public Works and Government Services Act* will, on request, and consent of the parties for both the process and to bear the cost of such process, assist in an alternative dispute resolution process to resolve any dispute between the parties respecting the interpretation or applicable of a term and condition of this contract. The Office of Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at boa-opo@boa-opo.gc.ca.

20. Contract Administration

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the *Department of Public Works and Government Services Act* will review a complaint filed by the supplier respecting administration of this contract if the requirements of Subsection 22.2(1) of the *Department of Public Works and Government Services Act* and Sections 15 and 16 of the *Procurement Ombudsman Regulations* have been met, and the interpretation and the application of the terms and conditions and the scope of work of this contract are not in dispute. The Office of Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at boa-opo@boa-opo.gc.ca.



ANNEX A – Statement of Work

1. Background

Correctional Service of Canada has a requirement for the provision of a full range of Medical Laboratory Testing to be available to the offender population through the Health Care Units at two Federal institutions in the Ontario Region.

2. Overview

To provide offenders with access to essential laboratory services consistent with the Ontario Health Insurance (OHIP) Schedule of benefits and fees, as well as, methadone urinalysis, toxicology screen, complete toxicology testing and any additional new testing which appears on the regulated market within professional standards.

Correctional Service of Canada shall contract medical laboratory testing services for:

- a) Grand Valley Institution for Women in Kitchener, Ontario, with an approximate average offender population of 181; and
- b) Beaver Creek Medium and Minimum Institutions in Gravenhurst, Ontario, with an approximate average population of 716

3. Qualifications

This essential service is requisite and indispensable to meet our responsibilities/accountabilities in the provision of Health Services for the offender populations within the various Institutions. The Medical Laboratory Testing Services requires training to meet standards of the Canadian Society of Laboratory technologists. Correctional Services Canada does not currently have these positions or services available.

The Contractor must provide medical laboratory testing only for test requisitions submitted by the onsite physician and in accordance with CSC Health Care Standards <http://www.csc-scc.gc.ca/health/index-eng.shtml> .

4. Statement of Requirement

All laboratory testing must be completed by a registered laboratory technician within a laboratory facility. Samples for testing will be prepared and courier for testing by the institutional health care unit, in accordance with the requirements for transportation of dangerous goods.

All testing requirement will consist of standard blood analysis, methadone urinalysis and toxicology screening and testing, as well as, other standard blood analysis

All essential laboratory services must be consistent with the Ontario Health Insurance Plan Schedule of Benefits and Fees.

The requirement is based on the offender demographics:

Male 5-10 HIV+, 160 Hepatitis C+, 90 aboriginal, 25-50 older than 65 years

Women: 3-4 HIV + 40 Hep C+ 40 Aboriginal and 35 over the age of 65 years. Additionally annually there are on average of 4 offenders who are in various stages of pregnancy.

The contractor shall provide the following:



Daily sample pickup services by a bonded courier certified and compliant with all regulations for the transfer of dangerous goods. All the cost of the courier service must be included in the laboratory testing pricing.

Daily pick up must not be prior to 1400 hours unless otherwise negotiate each day from a predetermined location at the site. The courier must separate and deliver samples to the various laboratories according to need such as public health.

Test requisition form, specimen collection containers, hazardous waste and transfer containers. All specimens must be handled in accordance with the necessary temperature requirements to ensure accuracy of testing.

The provision and maintenance of all laboratory supplies and equipment required to submit specimens, including needles, alcohol swabs, Vacutainers, tourniquets, culture media, requisitions, pre-printed telephone reports, pads, directory of laboratory services, supply order forms, colour coded specimen wall chart, locked specimen transportation box and bio-hazardous containers with device to remove needles in the lid for each container.

Supply sample containers for micro culture swabs, stool bottles C&S O&P , black ESR tubes, OB blood kits, urine cups, PST tubes, SST (yellow top 3.5 ml), lavender 3 ml, pink for blood bank, blue 2.7 ml, vacutainer needle, bio-hazardous bags, alcohol swabs, holder vacutainer needle, needles butterfly 23 gauge, wingset safety 21 gauge, form histo requisition, form immune requisition, form micro requisition, form cytology non gyne, trouniquet 1" X 18".

Products are required on an "as and when need basis" upon request. The above listing is not limited. All products must meet acceptable laboratory standards.

The requisitioning form provided by the contractor shall include the Specimen Collection Date information, listing the tests available, the specimen/requirements, colour of Vacutainer and Reference Ranges to be made available to each site.

5. Reporting Results

Critical values tests must be reported via telephone immediately.

All data must be to the Institution within the shortest period of time, as dictated by methods used for the specific procedures requested.

Testing will not be requested on Saturdays, Sundays or Statutory Holidays. Services must be rendered Monday to Friday during regular operating times.

A secure data or facsimile link to each Institution to communicate the test results in the most expeditious way possible. Should the link be inoperable the reports must be available in hard copy form, delivered via courier within 24 hours or at the next Institutional pick-up date available, whatever is earlier.

All test results are to be completed within a forty eight (48) hour turnaround time within business hours, unless specifically requested as an Urgent requirement. All urgent requisition must be complete and reported within twenty-four (24) hours turnaround time, except for tests which cannot be performed within this time period such as cultures.



ANNEX B – Proposed Basis of Payment

1.0 Contract Period

The Contractor will be paid in accordance with the following Basis of Payment for Work performed pursuant to this Contract.

For the provision of services as described in Annex A - Statement of Work, the Contractor will be paid the all inclusive firm price per test(s) below in the performance of this Contract, HST or GST extra.

Price per test shall be based on the current OHIP rate (OHIP covered tests)

Year #1: 01 January 2016 to 31 December 2016 _____ % of the OHIP rate

Year #2: 01 January 2017 to 31 December 2017 _____ % of the OHIP rate

Year #3: 01 January 2018 to 31 December 2018 _____ % of the OHIP rate

Non-OHIP covered tests – Price per test	Year #1: 01 January 2016 to 31 December 2016	Year #2: 01 January 2017 to 31 December 2017	Year #3: 01 January 2018 to 31 December 2018	Estimated Yearly Usages
ANTIBIOTIC SENSITIVITY				53
ANCA				1
H. PYLORI (UREA BREATH)				1
TESTOSTERONE BIOAVAILABLE				29
ANTI ENDOMYSIAL				1
ANTI-CARDIOLIPIN IgA				1
ANTI-CARDIOLIPIN IgG				1
ANTI-CARDIOLIPIN IgM				1
APOLIPOPROTEIN A1				44
APOLIPOPROTEIN B				1
CA 125				1
CEA				1
TOTAL IgA				2
CLOZAPINE				1
LIPOPROTEIN(a)				1
PROSTATE SPECIFIC AG.				40
PSA FREE/TOTAL RATIO				1
QUANTIFERON TB GOLD				32
MAGNESIUM RBC				1
TRANSGLUTAMINASE IgA AB				2
DEAMIDATED GLIADIN IgA				1
DEAMIDATED GLIADIN IgG				2
25 HYDROXY VITAMIN D				5
ALLERGY TEST				1

*** Any other non-OHIP covered test requested and not listed above shall be billed at the price normally charged by the contractor during that time period**



The contractor must provide daily routes to GVI and BCI
Days and Times - Weekdays after 1400hrs excluding statutory holidays
Delivery To - Public Health Laboratory, Awarded tender accredited lab
Items - Medical Specimens are picked up daily and delivered to specified laboratory

On demand trips for STAT tests outside daily routes (Estimate 30 per year/per site – GVI and BCI)
Days and Times - Unscheduled and on demand during working hours
Delivery To - Specific Laboratory
Items - Emergency Stat tests

Grand Valley Institution for women	Price per pick up January 1 2016 to December 31, 2016 \$ _____	Price per pick up January 1 2017 to December 31, 2017 \$ _____	Price per pick up January 1 2018 to December 31, 2018 \$ _____
Beaver Creek Institution	Price per pick up January 1 2016 to December 31, 2016 \$ _____	Price per pick up January 1 2016 to December 31, 2016 \$ _____	Price per pick up January 1 2016 to December 31, 2018 \$ _____

2.0 Options to Extend the Contract Period:

Subject to the exercise of the option to extend the Contract period in accordance with Article 4.2 of Part 6 – Resulting Contract Clause *<To Be Inserted at Contract Award>* of the original contract, Options to Extend Contract, the Contractor will be paid the firm all inclusive Per Diem rate(s), in accordance with the following table, GST or HST extra, to complete all Work and services required to be performed in relation to the Contract extension.

The Contractor must advise the Project Authority when 75% of the Contract’s financial limitation is reached. This financial information can also be requested by the project Authority on an as-requested basis.

Price per test shall be based on the current OHIP rate (OHIP covered tests)

Year #4 (Option Year #1): 01 January 2019 to 31 December 2019 _____ % of the OHIP rate
Year #5 (Option Year #2): 01 January 2020 to 31 December 2020 _____ % of the OHIP rate

Non-OHIP covered tests – Price per test	Year #4 (Option Year #1): 01 January 2019 to 31 December 2019	Year #5 (Option Year #2): 01 January 2020 to 31 December 2020	Estimated Yearly Usages
ANTIBIOTIC SENSITIVITY			53
ANCA			1
H. PYLORI (UREA BREATH)			1
TESTOSTERONE BIOAVAILABLE			29
ANTI ENDOMYSIAL			1
ANTI-CARDIOLIPIN IgA			1
ANTI-CARDIOLIPIN IgG			1
ANTI-CARDIOLIPIN IgM			1
APOLIPOPROTEIN A1			44
APOLIPOPROTEIN B			1
CA 125			1
CEA			1
TOTAL IgA			2
CLOZAPINE			1
LIPOPROTEIN(a)			1
PROSTATE SPECIFIC AG.			40



PSA FREE/TOTAL RATIO			1
QUANTIFERON TB GOLD			32
MAGNESIUM RBC			1
TRANSGLUTAMINASE IgA AB			2
DEAMIDATED GLIADIN IgA			1
DEAMIDATED GLIADIN IgG			2
25 HYDROXY VITAMIN D			5
ALLERGY TEST			1

*** Any other non-OHIP covered test requested and not listed above shall be billed at the price normally charged by the contractor during that time period**

The contractor must provide daily routes to GVI and BCI
Days and Times - Weekdays after 1400hrs excluding statutory holidays
Delivery To - Public Health Laboratory, Awarded tender accredited lab
Items - Medical Specimens are picked up daily and delivered to specified laboratory

On demand trips for STAT tests outside daily routes (Estimate 30 per year/per site – GVI and BCI)		
Days and Times - Unscheduled and on demand during working hours		
Delivery To - Specific Laboratory		
Items - Emergency Stat tests		
Grand Valley Institution for women	Price per pick up (Option Year#1) January 1 2019 to December 31, 2019 \$ _____	Price per pick up (Option Year#2) January 1 2020 to December 31, 2020 \$ _____
Beaver Creek Institution	Price per pick up (Option Year#1) January 1 2019 to December 31, 2019 \$ _____	Price per pick up (Option Year#2) January 1 2020 to December 31, 2020 \$ _____

3.0 HST or GST

- (a) All prices and amounts of money in the contract are exclusive of Goods and Services Tax (GST) or Harmonized Sales Tax (HST), as applicable, unless otherwise indicated. The GST or HST, whichever is applicable, is extra to the price herein and will be paid by Canada.
- (b) The estimated HST or GST of \$<To Be Inserted at Contract Award> is included in the total estimated cost shown on page 1 of this Contract. The estimated GST or HST to the extent applicable will be incorporated into all invoices and progress claims and shown as a separate item on invoices and progress claims. All item that are zero-rated, exempt, or to which the GST or HST does not apply, are to be identified as such on all invoices. The Contractor agrees to remit to Canada Revenue Agency (CRA) any amounts of GST or HST paid or due.

4.0 Pricing Limitation

Please indicate the percentage of the OHIP fee and price per non-OHIP covered test (as per 1.0 and 2.0) to be charged at time of sample submission. This fee will be all inclusive of courier costs, testing supplies, consultations, requisitions and all related overhead. **No further additional fees can be charged outside of this fee during or following the testing process.** If reflective testing/consultations are required approval will have to be granted in advance by the Project Authority

5.0 Estimated Usages

8 month estimated usages. This is being provided strictly for reference purposes as actual requirements can vary from week to week



Test Listing & Pricing

NAME OF TEST	EST. USAGE 8 mo. Period BCI MED & MIN	EST USAGE 8 mo. Period GVI
MICRO L629A 629 SPUTUM CULTURE		1
AUTO L535A 688D ANTI SMOOTH MUSCLE Abs	3	0
AUTO L544A 544D ANTINUCLEAR AB. (ANA)	26	9
AUTO L600A 600D CRYOGLOBULINS	2	0
AUTO L683A 535A THYROID PEROXIDASE AB		3
AUTO N/A 973 ANCA	6	0
CHEM 181A 181 OCCULT BLOOD		23
CHEM L005A 005M ALBUMIN	281	41
CHEM L005A 05DR MICROALBUMIN R U	62	1
CHEM L018A 018M AMYLASE	30	14
CHEM L030A 030M BILIRUBIN TOTAL	283	57
CHEM L031A 031M BILIRUBIN DIRECT	115	2
CHEM L040A 040D CARBAMAZEPINE		8
CHEM L045A 045M CALCIUM	36	4
CHEM L053A 053M CHLORIDE	276	135
CHEM L055A 055M CHOLESTEROL	230	140
CHEM L061A 061M BICARBONATE	180	12
CHEM L066A 066M CK	159	3
CHEM L067A 067A CREATININE	475	147
CHEM L085A 085A PROTEIN ELECTROPHORESIS	6	2
CHEM L093A 093D HEMOGLOBIN A1C	176	127
CHEM L107A 107M GGT	30	19
CHEM L111A 111G GLUCOSE SERUM FASTING	93	8
CHEM L111A 111H GLUCOSE SERUM RANDOM	230	9
CHEM L111A 111K GLUCOSE PLASMA FASTING	108	48
CHEM L111A 111L GLUCOSE PLASMA RANDOM	36	112
CHEM L117A 117M HDL CHOLESTEROL	227	136
CHEM L139A 139M IRON	17	6
CHEM L146A 146M LD	8	0
CHEM L150A 150M LIPASE	6	2
CHEM L157A 157M LITHIUM		9
CHEM L165A 165 MAGNESIUM	6	1
CHEM L181A 181 OCCULT BLOOD	18	
CHEM L191A 191M ALKALINE PHOSPHATASE	116	44
CHEM L194A 194M PHOSPHORUS	18	2
CHEM L204A 204M POTASSIUM	276	138
CHEM L208M PROTEIN	23	1
CHEM L222A 222M AST	405	211
CHEM L223A 223M ALT	550	222
CHEM L226A 226M SODIUM	276	158
CHEM L243A 243M TRIGLYCERIDES	227	161
CHEM L251A 251M UREA	86	16
CHEM L252A 252M URATE	238	15
CHEM L257A 257D VALPROATE	3	8
CHEM L266A 266 ZINC		1
CHEM L300A 300 ALDOSTERONE	3	0
CHEM L303A 303A CORTISOL am		2
CHEM L309A 309 RBC FOLATE	21	3
CHEM L310A 087 ESTRADIOL	3	12



CHEM L311A 207D PROGESTERONE		9
CHEM L313A 091 ESTRONE		1
CHEM L315 315 FSH	6	17
CHEM L318A BETA CG		16
CHEM L324A 077D PHENYTOIN	9	18
CHEM L325A 325 INSULIN		2
CHEM L328A 328 LH	6	6
CHEM L329A 329 FERRITIN	54	157
CHEM L330A 330 PTH	3	1
CHEM L332A 332D PROLACTIN	9	133
CHEM L334A 334 IgE	3	0
CHEM L339A 339D T4 FREE	9	46
CHEM L340A 340 TESTOSTERONE	35	3
CHEM L341A 341 TSH	285	202
CHEM L345A 345 VITAMINE B12	66	145
CHEM L347A 347D DHEAS		4
CHEM L415A 120D HAPTOGLOBIN	18	0
CHEM L500A 500R RHEUMATOID FACTOR	8	10
CHEM L550A 550A IgA	30	0
CHEM L551A 551D C3 COMPLEMENT	2	0
CHEM L552A 551D C3 COMPLEMENT	2	0
CHEM L553A 553D CERULOPLASMIN	6	0
CHEM L554A 554A TRANSFERRIN	3	1
CHEM L555A 555D ALPHA 1 ANTITRYPSIN TL.	6	0
CHEM L607A 607D FREE T3		46
CHEM L608A 608 FREE TESTOSTERONE	6	6
CHEM L665A 665 CRP	6	2
CHEM L691A 595 AFP TUMOUR MARKER	6	0
CHEM N/A C125 CA 125		2
CHEM N/A U792 25 HYDROXY VITAMIN D		2
G313A B3BL ECG		59
HEMA L393A 393 CBC	636	299
HEMA L398A 398 RETICULOCYTES	227	2
HEMA L445A 445 INR	291	43
HEMA L451A 451 E.S.R.	341	27
HEMA L685A CD4 IMMUNOLOGY MARKERS	24	17
L045A 045M CALCIUM	3	0
L053A 053M CHLORIDE	9	0
L067A 067A CREATININE	12	0
L079A 079U TOXICOLOGY SCREEN (URINE)	8	23
L111A 111H GLUCOSE SERUM RANDOM	9	4
L184A 184 OXALATE URINE	12	0
L204A 204A POTASSIUM	9	0
L208A 208T PROTEIN	3	2
L226A 226M SODIUM	9	0
L251A 251M UREA		0
L319 319B HEPATITIS FOR BILLING ONLY	93	0
L419A 419 Hgb ELECTROPHORESIS		1
L445A 445 INR	125	0
L535A 535X AUTOIMMUNO-POS ONLY	3	0
L653A 653D WET PREPARATION		97
L654A A654 STOOL FOR O/P #1 SMEAR ONLY		1
L665A HSCR HIGH SENSITIVITY CRP		5
L733A GY01 COMBINED		42
L800A 80FR CONSULTANT FEE	17	4
L812A 812 PROF. FEE PAPS		9
L817A 817 PROF. FEE	2	0
L846A 84SE CONSULT FEE		16
MICRO L625A 625B CERVIX CULTURE		16
MICRO L627A 627U URINE G.C	3	10



MICRO L628A 628A SKIN CULTURE	3	40
MICRO L628A 628T THROAT CULTURE	45	0
MICRO L629A 629 SPUTUM CULTURE	3	
MICRO L630A ST1 STOOL C/S		1
MICRO L634A 634A URINE CULTURE	53	81
MICRO L643A 625A VAGINA SWAB		115
MICRO L650A OP1 STOOL OVA & PARASITES		1
MICRO N/A QFTG QUARANTIFERON TB GOLD		20
N/A 621 ANTIBIOTIC SENSITIVITY	12	15
N/A ACPA CARDIOLIPIN AB	3	0
N/A APOA APOLIPOPROTEIN A1	15	0
N/A PSAD PROSTATE SPECIFIC AG.	45	0
N/A U792 25 HYDROXY VITAMIN D	3	0
REFE L160A D34 METHOTREXATE		1
REFE L027A GABA GABAPENTIN	3	0
REFE L184A CIT CIRIC ACID 24h URINE	12	0
REFE L342A 342R THYROXINE BINDING GLOBULIN		1
REFE L556A ALPHA 2 MACROGLOBBULIN	15	0
REFE N/A IGG4 IGG4 SUBCLASS	3	0
SERO L490A 4490 BLOOD GROUP	3	1
SERO L668A 668 MONO SCREEN		1
TOXI L067A 067E CREATININE	3	0
TOXI L078A 078R DRUGS OF ABUSE RANDOM URINE	6	0
TOXI L253A 253P PH	3	0
URIN L045A 045Y CALCIUM 24h U	6	0
URIN L067A 067Y CREATININE 24h U	15	1
URIN L165A 165Y MAGNESIUM 24h U	6	0
URIN L169A 169 METANEPHRINES TL 24h U		1
URIN L170A METANEPHRINES FRACT. 24h U	3	0
URIN L194A 194Y PHOSPHORUS 24h U	9	0
URIN L208A 208Z PROTEIN RANDOM URINE	27	0
URIN L226A 226Y SODIUM 24 h U	9	0
URIN L252A 252Y URATE 24h U	9	0
URIN L253A 253 URINALYSIS CHEMICAL	42	36
URIN L254A 253A URINALYSIS		2
URIN L303A 303U CORTISOL 24h	1	0



Annex C – Security Requirement Check List

Government of Canada / Gouvernement du Canada

Contract Number / Numéro du contrat
40180-14-18-2022701
Security Classification / Classification de sécurité

SECURITY REQUIREMENTS CHECK LIST (SRCL)
LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE

1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine: Correctional Service of Canada

2. Branch or Directorate / Direction générale ou Direction: Health Services Ontario Region

3. a) Subcontract Number / Numéro du contrat de sous-traitance

3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant

4. Brief Description of Work / Brève description du travail: Medical Laboratory Testing services for federally incarcerated inmates in Ontario Region institutions. The Request for Contract statement of work includes: sample pick-up (Transportation of Dangerous Goods certified courier service); testing requirements; reporting requirements; and invoicing instructions. The courier picks up the specimens (at the federal institutions) and drives the specimens to the pre-determined private or public laboratory. Testing requirements include: methadone urinalysis, toxicology screen, complete toxicology testing and other standard blood analysis. The specimens are human blood/body fluid specimens. The specimens will be accompanied by a requisition

5. a) Will the supplier require access to Controlled Goods? No Yes

5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? No Yes

6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? No Yes

6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No Yes

6. c) Is this a commercial courier or delivery requirement with no overnight storage? No Yes

7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès

Canada <input checked="" type="checkbox"/>	NATO / OTAN <input type="checkbox"/>	Foreign / Étranger <input type="checkbox"/>
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7. b) Release restrictions / Restrictions relatives à la diffusion

No release restrictions / Aucune restriction relative à la diffusion <input checked="" type="checkbox"/>	All NATO countries / Tous les pays de l'OTAN <input type="checkbox"/>	No release restrictions / Aucune restriction relative à la diffusion <input type="checkbox"/>
Not releasable / À ne pas diffuser <input type="checkbox"/>	Restricted to / Limité à: <input type="checkbox"/>	Restricted to / Limité à: <input type="checkbox"/>

7. c) Level of Information / Niveau d'information

PROTECTED A / PROTÉGÉ A <input checked="" type="checkbox"/>	NATO UNCLASSIFIED / NATO NON CLASSIFIÉ <input type="checkbox"/>	PROTECTED A / PROTÉGÉ A <input type="checkbox"/>
PROTECTED B / PROTÉGÉ B <input checked="" type="checkbox"/>	NATO RESTRICTED / NATO DIFFUSION RESTREINTE <input type="checkbox"/>	PROTECTED B / PROTÉGÉ B <input type="checkbox"/>
PROTECTED C / PROTÉGÉ C <input type="checkbox"/>	NATO CONFIDENTIAL / NATO CONFIDENTIEL <input type="checkbox"/>	PROTECTED C / PROTÉGÉ C <input type="checkbox"/>
CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/>	NATO SECRET / NATO SECRET <input type="checkbox"/>	CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/>
SECRET / SECRET <input type="checkbox"/>	COSMIC TOP SECRET / COSMIC TRÈS SECRET <input type="checkbox"/>	SECRET / SECRET <input type="checkbox"/>
TOP SECRET / TRÈS SECRET <input type="checkbox"/>		TOP SECRET / TRÈS SECRET <input type="checkbox"/>
TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>		TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité

Canada



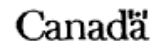
Government of Canada
Gouvernement du Canada

Contract Number / Numéro du contrat 40180-14-18-2022701
Security Classification / Classification de sécurité SECRET

PART A (continued) / PARTIE A (suite)	
8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? If Yes, indicate the level of sensitivity: Dans l'affirmative, indiquer le niveau de sensibilité :	<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
9. Will the supplier require access to extremely sensitive INFOSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? Short Title(s) of material / Titre(s) abrégé(s) du matériel : Document Number / Numéro du document :	<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)	
10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis	
<input checked="" type="checkbox"/> RELIABILITY STATUS COTE DE FIABILITÉ	<input type="checkbox"/> CONFIDENTIAL CONFIDENTIEL
<input type="checkbox"/> TOP SECRET - SIGINT TRÈS SECRET - SIGINT	<input type="checkbox"/> NATO CONFIDENTIAL NATO CONFIDENTIEL
<input type="checkbox"/> SITE ACCESS ACCÈS AUX EMPLACEMENTS	<input type="checkbox"/> SECRET SECRET
	<input type="checkbox"/> TOP SECRET TRÈS SECRET
	<input type="checkbox"/> COSMIC TOP SECRET COSMIC TRÈS SECRET
Special comments: Commentaires spéciaux : _____ <i>PK</i>	
NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided. REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.	
10. b) May unscreened personnel be used for portions of the work? Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? If Yes, will unscreened personnel be escorted? Dans l'affirmative, le personnel en question sera-t-il escorté?	<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui <input type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)	
INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS	
11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises? Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS?	<input type="checkbox"/> No / Non <input checked="" type="checkbox"/> Yes / Oui
11. b) Will the supplier be required to safeguard COMSEC Information or assets? Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
PRODUCTION	
11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises? Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ?	<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui
INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)	
11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data? Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?	<input type="checkbox"/> No / Non <input checked="" type="checkbox"/> Yes / Oui
11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency? Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale?	<input checked="" type="checkbox"/> No / Non <input type="checkbox"/> Yes / Oui

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité





Contract Number / Numéro du contrat 401 80-14-18-2022 701
Security Classification / Classification de sécurité SECRET

PART C - (continued) / PARTIE C - (suite)

For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.
Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the Internet), the summary chart is automatically populated by your responses to previous questions.
Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category / Catégorie	PROTECTED / PROTÉGÉ			CLASSIFIED / CLASSIFIÉ			NATO				COMSEC					
	A	B	C	CONFIDENTIAL / CONFIDENTIEL	SECRET	TOP SECRET / TRÈS SECRET	NATO RESTRICTED / NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL / NATO CONFIDENTIEL	NATO SECRET	COMSEC TOP SECRET / COMSEC TRÈS SECRET	PROTECTED / PROTÉGÉ			CONFIDENTIAL / CONFIDENTIEL	SECRET	TOP SECRET / TRÈS SECRET
											A	B	C			
Information / Assets / Renseignements / Biens / Production		✓														
IT Media / Support TI / IT Livr. / Livr. électronique		✓														

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?
La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE? No / Non Yes / Oui
- If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.
12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?
La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE? No / Non Yes / Oui
- If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).



Government of Canada / Gouvernement du Canada

Contract Number / Numéro du contrat: 4080-14-18-2068502
Security Classification / Classification de sécurité

SECURITY REQUIREMENTS CHECK LIST (SRCL) / LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

Form with multiple sections: 1. Originating Government Department or Organization, 2. Branch or Directorate, 4. Brief Description of Work, 5. Supplier access questions, 6. Information access questions, 7. Release restrictions, 7.c) Level of information.

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité





Contract Number / Numéro du contrat 40180-14-18-2068502
Security Classification / Classification de sécurité

PART A (continued) / PARTIE A (suite)

8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? No / Non Yes / Oui

If Yes, indicate the level of sensitivity:
Dans l'affirmative, indiquer le niveau de sensibilité:

9. Will the supplier require access to extremely sensitive INFOSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? No / Non Yes / Oui

Short Title(s) of material / Titre(s) abrégé(s) du matériel:
Document Number / Numéro du document:

PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

<input checked="" type="checkbox"/> RELIABILITY STATUS COTE DE FIABILITE	<input type="checkbox"/> CONFIDENTIAL CONFIDENTIEL	<input type="checkbox"/> SECRET SECRET	<input type="checkbox"/> TOP SECRET TRÈS SECRET
<input type="checkbox"/> TOP SECRET - SIGINT TRÈS SECRET - SIGINT	<input type="checkbox"/> NATO CONFIDENTIAL NATO CONFIDENTIEL	<input type="checkbox"/> NATO SECRET NATO SECRET	<input type="checkbox"/> COSMIC TOP SECRET COSMIC TRÈS SECRET
<input type="checkbox"/> SITE ACCESS ACCÈS AUX EMPLACEMENTS			

Special comments:
Commentaires spéciaux.

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.
REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.

10. b) May unscreened personnel be used for portions of the work?
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? No / Non Yes / Oui

If Yes, will unscreened personnel be escorted?
Dans l'affirmative, le personnel en question sera-t-il escorté? No / Non Yes / Oui

PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)

INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises?
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS? No / Non Yes / Oui

11. b) Will the supplier be required to safeguard COMSEC information or assets?
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? No / Non Yes / Oui

PRODUCTION

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ? No / Non Yes / Oui

INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data?
Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS? No / Non Yes / Oui

11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale? No / Non Yes / Oui

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité

Canada



Contract Number / Numéro du contrat
40180-14-18-2068502
Security Classification / Classification de sécurité

PART C - (continued) / PARTIE C - (suite)

For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.
 Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the Internet), the summary chart is automatically populated by your responses to previous questions.
 Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category Catégorie	PROTECTED PROTÉGÉ			CLASSIFIED CLASSIFIÉ			NATO				COMSEC					
	A	B	C	CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET	NATO RESTRICTED NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL NATO CONFIDENTIEL	NATO SECRET	COSMIC TOP SECRET COSMIC TRÈS SECRET	PROTECTED PROTÉGÉ			CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET
											A	B	C			
Information / Assets Renseignements / Biens		✓														
Production																
IT Media / Support TI		✓														
IT LPA / LPA électronique																

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?
 La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE e/ou CLASSIFIÉE? No / Non Yes / Oui
- If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".
 Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.
12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?
 La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE e/ou CLASSIFIÉE? No / Non Yes / Oui
- If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).
 Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquez qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).



Annex D – IT Security Requirements Technical Document



IT Security Requirements Technical Document

Contract #: 40180-14-18-2068502

Date: 2014-06-25

IT Security Requirements

The following are the IT Security Requirements for the above mentioned contract. They are derived from the Operational Security Standard: Management of Information Technology Security (MITS).

1. Any loss or theft of PROTECTED information must be reported by the Contractor to the Project Authority within 2 hours of detection.
2. Any computers used to store and/or process PROTECTED information shall be located in a space that meets the requirements of an Operations Zone as defined in the Treasury Board's Operational Security Standard on Physical Security.
3. If PROTECTED information is stored or processed on portable storage devices such as a USB flash drives, the information must be protected by a strong password and encrypted using a product that meets Government of Canada (GC) encryption standards as defined in ITSA-11E CSEC Approved Cryptographic Algorithms for the Protection of Sensitive Information and for Electronic Authentication and Authorization Applications within GC.
4. When sending PROTECTED information electronically via email or other electronic exchange, it must be protected by a strong password and encrypted using a product or service that meets GC encryption standards as defined in ITSA-11E CSEC Approved Cryptographic Algorithms for the Protection of Sensitive Information and for Electronic Authentication and Authorization Applications within GC.
5. All PROTECTED information in the Contractor's custody shall be stored on physical computers and storage media in their custody and located in Canada only. The use of third-party cloud services (e.g. Google Drive, Dropbox) to store PROTECTED information is prohibited.
6. On all computers used to store and/or process PROTECTED information, current antivirus software must be installed and maintained with the most current virus definitions and signatures.
7. On all computers used to store and/or process PROTECTED information, the Operating System (OS) must be a vendor-supported OS (i.e. current security patches must still be available and the product not have reached end of life) and the most recent OS and applications security patches must be installed and updated with the most current version.
8. On all computers used to store and/or process PROTECTED information, access to the information must be restricted by requiring a unique user account ID and strong password for each user who will access the information or use the computer on which it sits. Computer accounts must not be shared.
9. Security event logging must be enabled and logs kept for a minimum of 1 month.
10. On all computers used to store and/or process PROTECTED information, a password protected screen saver set to 15 minutes or less must be enabled.
11. All computers used to store and/or process PROTECTED information which are also connected to the Internet should reside behind a network router that is securely-configured using industry best practices (e.g. NAT-enabled firewall, password-protected and documented configuration, security logging enabled, maintained and reviewed, filtered access).



IT Security Requirements Technical Document

12. If there is a requirement to service a computer that is used to store and/or process PROTECTED information outside of the Contractor's premises, any hard disk(s) containing PROTECTED information must be removed and secured with the Contractor prior to the computer being removed from the premises.
13. If it has been determined that a computer hard disk used to store and/or process PROTECTED information is no longer serviceable, the hard disk must be surrendered to the Project Authority for destruction.
14. When devices such as a computers hard drives, portable hard drives, USB storage drives and any other devices used to store/process PROTECTED information are no longer required to store/process the information, the information must be securely deleted and the remaining free space on the device securely wiped.
15. When PROTECTED information is being displayed on a computer screen or being viewed in printed format, it must not be viewable by unauthorized persons.
16. If remote access to the contractor's Information System (i.e. computers & storage devices) and the PROTECTED information contained therein is required, the remote access configuration must be securely-configured using industry best practices (e.g. encrypted connection, two-factor authentication, security logging, no split tunnelling, access control lists, remote access software provided by Contractor to employee). Any employees using the remote access must also meet all requirements listed in this document with regards to their remote location and equipment used there.

In addition, for contracts where a connectivity requirement has been identified in the SRCL (i.e. "yes" to question 11e), the following IT Security requirements must be met:

17. All computers that have access to OMS or its ancillary applications, and CSC's email system must:
 - a. be configured with a password-protected BIOS
 - b. be configured in the BIOS to only boot from the C: drive
 - c. have their wireless capability disabled
 - d. be locked or shut down when not in use
18. On all computers that have access to OMS or its ancillary applications, and CSC's email system, the use of the following is prohibited:
 - a. peer-to-peer software to communicate with other systems over the Internet
 - b. network based gaming software
 - c. client-server software such as web server, proxy server, file server, etc. (Citrix Receiver allowed)
 - d. webmail services (Outlook Web Access allowed)
 - e. freeware and shareware (Contact CSC IT Security for possible exceptions)
 - f. remote control software (SimpleHelp allowed)
 - g. ftp client software
 - h. cloud services



40180-14-18-2068502 .
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IT Security Requirements Technical Document

Departmental Security – Physical and Personnel

In addition to the aforementioned items, compliance with the following items below is assumed through Designated Organization Screening (DOS) and Document Safeguarding Capability (DSC) verifications conducted by CISD:

- Each Contractor, Contractor's agents, subcontractors, volunteers or any other parties requiring access to PROTECTED information must hold a valid RELIABILITY STATUS security clearance, granted by the Canadian Industrial Security Directorate (CISD) of Public Works and Government Services Canada (PWGSC) and have a legitimate need-to-know for the information provided.
- When not in use, all removable storage media containing PROTECTED information shall be secured in a security container that meets GC security standards within an Operations Zone.
- All documentation produced or completed by the Contractor which contains PROTECTED information shall have its sensitivity labeled in the upper right hand corner on the face of each page of the document. Also, all removable storage media such as USB devices and backup tapes must be labelled with the sensitivity level of the information contained therein, e.g. PROTECTED.



IT Security Requirements Technical Document

Contract #: 40180-14-18-2022701

Date: 2014-06-25

IT Security Requirements

The following are the IT Security Requirements for the above mentioned contract. They are derived from the Operational Security Standard: Management of Information Technology Security (MITS).

1. Any loss or theft of PROTECTED information must be reported by the Contractor to the Project Authority within 2 hours of detection.
2. Any computers used to store and/or process PROTECTED information shall be located in a space that meets the requirements of an Operations Zone as defined in the Treasury Board's Operational Security Standard on Physical Security.
3. If PROTECTED information is stored or processed on portable storage devices such as a USB flash drives, the information must be protected by a strong password and encrypted using a product that meets Government of Canada (GC) encryption standards as defined in ITSA-11E CSEC Approved Cryptographic Algorithms for the Protection of Sensitive Information and for Electronic Authentication and Authorization Applications within GC.
4. When sending PROTECTED information electronically via email or other electronic exchange, it must be protected by a strong password and encrypted using a product or service that meets GC encryption standards as defined in ITSA-11E CSEC Approved Cryptographic Algorithms for the Protection of Sensitive Information and for Electronic Authentication and Authorization Applications within GC.
5. All PROTECTED information in the Contractor's custody shall be stored on physical computers and storage media in their custody and located in Canada only. The use of third-party cloud services (e.g. Google Drive, Dropbox) to store PROTECTED information is prohibited.
6. On all computers used to store and/or process PROTECTED information, current antivirus software must be installed and maintained with the most current virus definitions and signatures.
7. On all computers used to store and/or process PROTECTED information, the Operating System (OS) must be a vendor-supported OS (i.e. current security patches must still be available and the product not have reached end of life) and the most recent OS and applications security patches must be installed and updated with the most current version.
8. On all computers used to store and/or process PROTECTED information, access to the information must be restricted by requiring a unique user account ID and strong password for each user who will access the information or use the computer on which it sits. Computer accounts must not be shared.
9. Security event logging must be enabled and logs kept for a minimum of 1 month.
10. On all computers used to store and/or process PROTECTED information, a password protected screen saver set to 15 minutes or less must be enabled.
11. All computers used to store and/or process PROTECTED information which are also connected to the Internet should reside behind a network router that is securely-configured using industry best practices (e.g. NAT-enabled firewall, password-protected and documented configuration, security logging enabled, maintained and reviewed, filtered access).



40180-14-18-20227E



UNCLASSIFIED

IT Security Requirements Technical Document

12. If there is a requirement to service a computer that is used to store and/or process PROTECTED information outside of the Contractor's premises, any hard disk(s) containing PROTECTED information must be removed and secured with the Contractor prior to the computer being removed from the premises.
13. If it has been determined that a computer hard disk used to store and/or process PROTECTED information is no longer serviceable, the hard disk must be surrendered to the Project Authority for destruction.
14. When devices such as a computers hard drives, portable hard drives, USB storage drives and any other devices used to store/process PROTECTED information are no longer required to store/process the information, the information must be securely deleted and the remaining free space on the device securely wiped.
15. When PROTECTED information is being displayed on a computer screen or being viewed in printed format, it must not be viewable by unauthorized persons.
16. If remote access to the contractor's Information System (i.e. computers & storage devices) and the PROTECTED information contained therein is required, the remote access configuration must be securely-configured using industry best practices (e.g. encrypted connection, two-factor authentication, security logging, no split tunnelling, access control lists, remote access software provided by Contractor to employee). Any employees using the remote access must also meet all requirements listed in this document with regards to their remote location and equipment used there.

In addition, for contracts where a connectivity requirement has been identified in the SRCL (i.e. "yes" to question 11e), the following IT Security requirements must be met:

17. All computers that have access to OMS or its ancillary applications, and CSC's email system must:
 - a. be configured with a password-protected BIOS
 - b. be configured in the BIOS to only boot from the C: drive
 - c. have their wireless capability disabled
 - d. be locked or shut down when not in use
18. On all computers that have access to OMS or its ancillary applications, and CSC's email system, the use of the following is prohibited:
 - a. peer-to-peer software to communicate with other systems over the Internet
 - b. network based gaming software
 - c. client-server software such as web server, proxy server, file server, etc. (Citrix Receiver allowed)
 - d. webmail services (Outlook Web Access allowed)
 - e. freeware and shareware (Contact CSC IT Security for possible exceptions)
 - f. remote control software (SimpleHelp allowed)
 - g. ftp client software
 - h. cloud services



40180-14-18-2022701



UNCLASSIFIED

IT Security Requirements Technical Document

Departmental Security – Physical and Personnel

In addition to the aforementioned items, compliance with the following items below is assumed through Designated Organization Screening (DOS) and Document Safeguarding Capability (DSC) verifications conducted by CISD:

- Each Contractor, Contractor's agents, subcontractors, volunteers or any other parties requiring access to PROTECTED information must hold a valid RELIABILITY STATUS security clearance, granted by the Canadian Industrial Security Directorate (CISD) of Public Works and Government Services Canada (PWGSC) and have a legitimate need-to-know for the information provided.
- When not in use, all removable storage media containing PROTECTED information shall be secured in a security container that meets GC security standards within an Operations Zone.
- All documentation produced or completed by the Contractor which contains PROTECTED information shall have its sensitivity labeled in the upper right hand corner on the face of each page of the document. Also, all removable storage media such as USB devices and backup tapes must be labelled with the sensitivity level of the information contained therein, e.g. PROTECTED.



Annex E – Insurance Requirements

Commercial General Liability Insurance

1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
2. The Commercial General Liability policy must include the following:
 - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
 - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
 - d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
 - e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
 - f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
 - g. Employees and, if applicable, Volunteers must be included as Additional Insured.
 - h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
 - i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
 - j. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
 - k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
 - l. Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
 - m. Non-Owned Automobile Liability - Coverage for suits against the Contractor resulting from the use of hired or non-owned vehicles.



- r. Litigation Rights: Pursuant to subsection 5(d) of the [Department of Justice Act](#), S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

For the province of Quebec, send to:

*Director Business Law Directorate,
Quebec Regional Office (Ottawa),
Department of Justice,
284 Wellington Street, Room SAT-6042,
Ottawa, Ontario, K1A 0H8*

For other provinces and territories, send to:

*Senior General Counsel,
Civil Litigation Section,
Department of Justice
234 Wellington Street, East Tower
Ottawa, Ontario K1A 0H8*

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to co-defend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.

Medical Malpractice Liability Insurance

1. The Contractor must obtain Medical Malpractice Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of the defence costs.
2. Coverage is for what is standard in a Medical Malpractice policy and must be for claims arising out of the rendering or failure to render medical services resulting in injury, mental injury, illness, disease or death of any person caused by any negligent act, error or omission committed by the Contractor in or about the conduct of the Contractor's professional occupation or business of good samaritan acts.
3. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
4. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

Automobile Liability Insurance

1. The Contractor must obtain Automobile Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence.



2. The policy must include the following:
 - a. Third Party Liability - \$2,000,000 Minimum Limit per Accident or Occurrence
 - b. Accident Benefits - all jurisdictional statutes
 - c. Uninsured Motorist Protection
 - d. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.



ANNEX F - Evaluation Criteria

1.0 Technical Evaluation:

1.1 The following elements of the proposal will be evaluated and scored in accordance with the following evaluation criteria.

- Mandatory Technical Criteria

It is **imperative** that the proposal **address each of these criteria** to demonstrate that the requirements are met.

1.2 LISTING EXPERIENCE WITHOUT PROVIDING ANY SUBSTANTIATING DATA TO SUPPORT WHERE, WHEN AND HOW SUCH EXPERIENCE WAS OBTAINED WILL RESULT IN THE STATED EXPERIENCE NOT BEING CONSIDERED FOR EVALUATION PURPOSES.

1.3 All experience must be strictly work-related. Time spent during education and/or training will not be considered, unless otherwise indicated.

1.4 Experience must be demonstrated through a history of past projects, either completed or on-going.

1.5 References must be provided for each project/employment experience.

I. Where the stated experience was acquired within a Canadian Federal Government Department or Agency **as a Public Servant**, the reference must be a Public Servant who had a supervisory role over the proposed resource during the stated employment.

II. Where the stated experience was acquired within a Canadian Federal Government Department or Agency **as a consultant**, the reference must be the Public Servant who was identified as the Project Authority of the project on which the proposed resource acquired the experience.

III. References must be presented in this format:

- a. Name;
- b. Organization;
- c. Current Phone Number; and
- d. Email address if available

1.6 Response Format

I. In order to facilitate evaluation of proposals, it is recommended that bidders' proposals address the mandatory criteria in the order in which they appear in the Evaluation Criteria and using the numbering outlined.

II. Bidders are also advised that the month(s) of experience listed for a project or experience whose timeframe overlaps that of another referenced project or experience will only be counted once. For example: Project 1 timeframe is July 2001 to December 2001; Project 2 timeframe is October 2001 to January 2002; the total months of experience for these two project references is seven (7) months.

III. For any requirements that specify a particular time period (e.g., 2 years) of work experience, CSC will disregard any information about experience if the technical bid does not include the required month and year for the start date and end date of the experience claimed.



- IV. CSC will also only evaluate the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.

MANDATORY TECHNICAL CRITERIA – The Firm

#	Mandatory Technical Criteria	Bidder Response Description (include location in bid)	Met/Not Met
M1	The proposed supplier must have current accreditation with the Ontario Lab Accreditation (OLA) Program		
M2	The proposed supplier must possess a current and valid Ministry of Health and Long Term Care Laboratory and Specimen Collection Centre License		
M3	Proof of insurance as per Annex E – Insurance Requirements and Article 4 under Part 4 - Evaluation Procedures And Basis Of Selection . Proof of insurance may be submitted within your initial written proposal or afterwards within ten days from the time of contract award.		
M4	Your proposed contact representative must be identified and hold at least one year of experience managing or supervising the operations within a licensed laboratory and specimen collection centre		