



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Information Mgmt/Info Tech Projects Div II/Division
des projets de Gestion de l'Information/Technologie de
l'Information II

Portage III 12C1 - 11 Laurier St

Portage III 12C1 - 11, rue Laurier

Gatineau

Quebec

K1A 0S5

Title - Sujet CFHIS SUPPORT SERVICES	
Solicitation No. - N° de l'invitation W8474-03BH01/E	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client W8474-03BH01	Date 2015-12-01
GETS Reference No. - N° de référence de SEAG PW-\$\$XT-002-29612	
File No. - N° de dossier 002xt.W8474-03BH01	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-01-05	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input checked="" type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Chevrier, Stephane M.	Buyer Id - Id de l'acheteur 002xt
Telephone No. - N° de téléphone (819) 956-8224 ()	FAX No. - N° de FAX (819) 956-8303
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT 001

This solicitation amendment is raised to:

1. Address the following clarification questions submitted by potential bidders; and
2. Modify the RFP if necessary.

1. CLARIFICATION QUESTIONS AND ANSWERS

Question #	RFP Reference	Title/ Topic	Clarification Question	Response #	Clarification Response
1	Part 4, Section 4.4 – Basis of Selection	Maximum Technical Points	<p>Under Part 4, Section 4.4 (Page 20 of 65)</p> <p>Based on the information in Attachment A (Technical Evaluation Criteria):</p> <p>Maximum points for the technical evaluation = 710 points (Corporate evaluation) + 660 points (Resource evaluation) = 1370 points</p> <p>Please confirm that the Maximum Technical Points indicated in section 4.4 should read 1370 points.</p>	1	Canada confirms that the Maximum Technical Points is 1,370; 710 points for Corporate evaluation and 660 points for Resources evaluation.
2	Attachment A, Technical Evaluation Criteria, 2.1	Project References from a corporate affiliate	Under Attachment A, Technical Evaluation Criteria, 2.1 General (page 4 of 37), are project references from a corporate affiliate as defined by the Canada Business Corporation Act, R.C.S. 1985, c. C-44 as amended, permitted?	2	For project references, Canada will only accept Affiliates as defined in the 2003 (2015-07-03) Standard Instructions - Goods or Services - Competitive Requirements.
3	Attachment A, Section 3.3.2.2 Key Resource Rated Technical Criteria, SSSA-R1	Resources Technical Evaluation Criteria,	<p>Given the position description for “Senior System Support Analyst” provided in Section 5.3.4 of Annex “A” SOW, we assume that the statement in SSSA-R1 should read:</p> <p>“The proposed resource should have demonstrated</p>	3	<p>Canada confirms that the Technical evaluation criteria as expressed in the referenced section is correct as written.</p> <p>Bullet 9 of the SOW for System Support Analyst (Section 5.3.4) clearly states:</p> <p>“Monitoring system security</p>

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			<p>experience in system support, that includes all of the following activities;"</p> <p>and not</p> <p>"The proposed resource should have demonstrated experience in system security, that includes all of the following activities;"</p> <p>Please confirm.</p>		<p>and performance, identifying operational deficiencies, and improving security and performance"</p> <p>The identified rated criteria is an evaluation of the resources ability to meet the stated SOW responsibilities, duties and/or tasks.</p>
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2. MODIFICATIONS:

Section 3.2 Technical Bid

DELETE

Sub-article (v)

Customer Reference Contact Information:

(A) The Bidder must provide customer references. The customer reference must each confirm, if requested by PWGSC, the information required by Attachment A.

(B) For each customer reference, the Bidder must, at a minimum, provide the name and either the telephone number or e-mail address for a contact person. If only the telephone number is provided, it will be used to call to request the e-mail address and the reference check will be done by e-mail.

Bidders are also requested to include the title of the contact person. It is the sole responsibility of the Bidder to ensure that it provides a contact who is knowledgeable about the services the Bidder has provided to its customer and who is willing to act as a customer reference. Crown references will be accepted.

INSERT

Sub-article (v)

Project Reference Contact Information:

(A) The Bidder must provide project references. The project reference must each confirm, if requested by PWGSC, the information required by Attachment A.

(B) For each project reference, the Bidder must, at a minimum, provide the name and either the telephone number or e-mail address for a contact person. If only the telephone number is provided, it will be used to call to request the e-mail address and the reference check will be done by e-mail.

Bidders are also requested to include the title of the contact person. It is the sole responsibility of the Bidder to ensure that it provides a contact who is knowledgeable about the services the Bidder has

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provided to its customer and who is willing to act as a customer reference. Crown references will be accepted.

Whenever information provided by a reference differs from the information supplied by the Bidder, the information supplied by the reference will be the information evaluated.

Section 4.2 Technical Evaluation

DELETE:

Sub-article (c)

Reference Checks:

Whether or not to conduct reference checks is discretionary. However, if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all bidders who have not, at that point, been found non-responsive.

INSERT:

Sub-article (c)

Project Reference Checks:

Whether or not to conduct project reference checks is discretionary. However, if PWGSC chooses to conduct project reference checks for any given rated or mandatory requirement, it will check the project references for that requirement for all bidders who have not, at that point, been found non-responsive.

Section 4.4 Basis of Selection:

DELETE:

Sub-article (b) (i)

(i) Calculation of Total Technical Score: A technically responsive bid is one that meets all mandatory technical criteria identified in this solicitation and obtains the minimum pass marks as specified in the rated requirements of Attachment A. The Total Technical Score will constitute 60 points. The Total Technical Score will be computed for each responsive Bidder using the points obtained for the point-rated technical criteria. The Technical Score will then be converted to points using the following formula:

$$\frac{\text{Technical Score}}{\text{Maximum Technical Points (710 points)}} \times 60 = \text{Total Technical Score}$$

INSERT:

Sub-article (b) (i)

(i) Calculation of Total Technical Score: A technically responsive bid is one that meets all mandatory technical criteria identified in this solicitation and obtains the minimum pass marks as specified in the

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rated requirements of Attachment A. The Total Technical Score will constitute 60 points. The Total Technical Score will be computed for each responsive Bidder using the points obtained for the point-rated technical criteria. The Technical Score will then be converted to points using the following formula:

$$\frac{\text{Technical Score}}{\text{Maximum Technical Points}} \times 60 = \text{Total Technical Score}$$

(1,370 points)