

Return Bids to: - Retourner les soumissions à :

**Canada Revenue Agency**  
**Agence du revenu du Canada**  
See herein / Voir dans ce document

**Proposal to: Canada Revenue Agency**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition à: l'Agence du revenu du Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

**Bidder's Name and Address -**  
**Raison sociale et adresse du Fournisseur/de l'entrepreneur**

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**Telephone No. – No de téléphone**

(\_\_\_\_)

**Fax No. – No de télécopieur**

(\_\_\_\_)

***Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder –***  
***Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire***

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**Name and title/Nom et titre**

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**Signature**

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**Date**

**REQUEST FOR PROPOSAL  
AMENDMENT 001**

<b>Title</b> Online Engagement Tool	
<b>Solicitation No.</b> 1000327102	<b>Date</b> December 15, 2015
<b>Solicitation closes –</b> <b>L'invitation prend fin</b> <b>on – le 2016-01-04</b> <b>at – à 2:00 P.M. / 14 h</b>	
<b>Contracting Authority</b> <b>Address</b> <b>E-mail address</b>  See herein / Voir dans ce document	
<b>Telephone No.</b> (613) 608-8746	
<b>Fax No.</b> (613) 957-6655	
<b>Destination</b> See herein	

## **Request for Proposal # 1000327102**

**This document consists of a question and answer and an amendment to the closing date of the RFP.**

### **PART 1 – QUESTION AND ANSWER**

#### **Question 1:**

In regards to **Mandatory Requirements 37 and 38**, does CRA require human resource dedicated moderation or automated moderation through the system?

#### **Answer 1:**

I would say that for M37 we would expect automated moderation unless we were holding a live session and then we would need a human resource dedicated to the session. Noting of course (as mentioned previously) that we (CRA) get to vet anything before it is posted publicly.

As for M38, it could be automated, but there may be issues that could not be resolved through that method and we would want a human resource.

### **PART 2 – RFP AMENDMENT**

RFP 1000327102 is hereby amended as follows:

1. At page 1 of the RFP,

#### **DELETE:**

#### **Solicitation closes on**

December 21, 2015  
at 2:00 P.M.

#### **INSERT:**

#### **Solicitation closes on**

January 4, 2016  
at 2:00 P.M.