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Bid Receiving Public Works and Government
Services Canada/Réception des soumissions
Travaux publics et Services gouvernementaux
Canada

800 Burrard Street, Room 219

800, rue Burrard, pièce 219

Vancouver, BC V6Z 0B9

Revision to a Request for a Standing Offer

Révision à une demande d'offre à commandes

National Individual Standing Offer (NISO)

Offre à commandes individuelle nationale (OCIN)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Public Works and Government Services Canada -
Pacific Region
219 - 800 Burrard Street
800, rue Burrard, pièce 219
Vancouver, BC V6Z 0B9

Title - Sujet Documents Imaging Scanners		
Solicitation No. - N° de l'invitation EN929-150346/A		Date 2015-12-22
Client Reference No. - N° de référence du client EN929-150346		Amendment No. - N° modif. 005
File No. - N° de dossier VAN-5-38258 (576)	CCC No./N° CCC - FMS No./N° VME	
GETS Reference No. - N° de référence de SEAG PW-\$VAN-576-7648		
Date of Original Request for Standing Offer Date de la demande de l'offre à commandes originale		2015-10-23
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-01-15		Time Zone Fuseau horaire Pacific Standard Time PST
Address Enquiries to: - Adresser toutes questions à: Sobhee, Sachin		Buyer Id - Id de l'acheteur van576
Telephone No. - N° de téléphone (604) 775-7022 ()	FAX No. - N° de FAX () -	
Delivery Required - Livraison exigée		
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Matane QC and Winnipeg, MB		
Security - Sécurité This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.		

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required Accusé de réception requis	Yes - Oui <input type="checkbox"/>	No - Non <input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

This amendment is raised to answer questions from bidders.

Questions and Answers

Q1) Extension of the Bid Due Date

Unfortunately, bidder was not made aware of the publication of this solicitation until December 2, 2015. As such, to ensure bidder has sufficient time to provide an accurate and thorough response based on the information contained in the solicitation, we are respectfully requesting Public Works and Government Services Canada to consider an extension of the bid due date with a revised bid due date of January 15, 2016.

A1) Yes we will extend up to January 15, 2016.

Q2) Section 3.1.2 – Exchange Rate Information

Bidder is not a Canadian based company and as such, we are respectfully requesting if bidder is permitted to modify the purchase and/or lease prices due to the fluctuation in the Canadian dollar currency during the initial three (3) year period and during the two additional one year periods as described in Section 6.4.1 and 6.4.2.

A2) No updates can be made to pricing during the standing offer period. Bidders must factor any risk into their bid price.

Q3) Section 6.3.1 – Delivery Date

Bidder does not retain an inventory of our scanner products. Bidder manufactures the scanner products upon receipt of a firm purchase order from our customer and our average delivery timeframe is 90 calendar days or longer, based on our manufacturing schedule at the time we receive the firm purchase order. /

Based on the above information, will Public Works and Government Services Canada consider revising the delivery date from twenty (20) calendar days after receipt of a call-up (i.e., firm purchase order) to at least ninety (90) calendar days after receipt of a call-up, unless a longer delivery period is specified in the call-up?/

A3) Yes, it will be changed for 90 days delivery for Categories 1, 2 and 5 (industrial scanners only) from date of order.

Q4) A.3.5 - General Requirements

For requirement A.3.5.(b), it states that customer service via telephone must be provided in French or English.

Will Public Works and Government Services Canada allow bidder to ask the client to submit a service call request via email in French? Bidder is able to communicate with the client in the English language via telephone but is respectfully asking that any service call requests that needs to be communicated in the French language be sent in the form of an email to bidder.

A4) Yes as long as the response delay is within the stipulated response time in the RFSO (NISO) we will accept service calls in English or French and e-mail in French and English.

Q5) E.2.1 - General Mandatory Requirements

General Mandatory Requirement M-5 states Compatible with Windows server 2008 and 2012 (32 bit and 64 bit). Does this mean the scanner needs to be able to output images to Windows Server 2008 environment? Please clarify.

A5) Yes the scanner must be able to enter simultaneously the images in Windows Server 2008.

Q6) E.2.1 - General Mandatory Requirements

M – 11. The scanners components must execute on and support the following Operating Systems, including, but not limited to:

a) Microsoft Windows Server 2008 R2 Edition 64 Bits and subsequent Releases/

General Mandatory Requirement M-11 states scanner components must execute on and support Operating systems including but not limited to Microsoft Windows Server 2008 R2 Edition 64 Bits and subsequent releases. Does this mean the scanner needs to be able to output images to Windows Server 2008 environment? Please clarify.

A6) Yes the scanner must be able to enter simultaneously the images in Windows Server 2008.

Q7) E.2.3 - Mandatory Technical Evaluation Criteria (M-5-10; Page 56); Category 5 - Production Scanner with integrated mail opening and extraction

M5 – 10. The scanners must have: a Combination of envelop opening, extraction unit and have high volume production scanning

Does the requirement under M-5-10 means that scanner must integrate mechanically with the envelope opening & extraction unit and also be able to electronically communicate with such a unit to control operational functions like job start and job stop?

A7) Yes

Q8) In E2-3, Category 1, would the Government consider high-speed document scanners with a c-shaped paper path instead ? If it is throughput the Government is interested in, these scanners allow a much faster speed for a majority of document sizes.

A8) No, we need a flat paper path (flat track), this is an industrial machine and for certain fragile documents it would be unsuitable for a C or S shape.

Q9) In E2-3, Category 2, would the Government consider high-speed document scanners with a c-shaped paper path ? If it is throughput the Government is interested in, these scanners allow a much faster speed for a majority of document sizes.

A9) Yes, we will accept C-shaped paper path or flat track paper path for this category.

Q10) In E2-3, Category 6, M6 – 4, it is requested that the scanner must have a flat paper path. By Book Scanner, we understand overhead scanning system. Therefore, should it be a book cradle ? Also, should the book cradle be a V-shaped book cradle or a flat book cradle ?

A10) Yes this criterion will be removed. A book cradle with a V-shape or a flat book cradle will be added.

Q11) In E2-3, Category 6, what maximum scanning area must the scanner be able to offer ?

A11) Minimum of 12 inches high x 10 inches wide page size and smaller pages too./

Q12) In E2-3, Category 6, does the book cradle need a glass ?

A12) No

Q13) In E2-3, Category 6, M6 – 4, what maximum thickness must the book cradle allow ?

A13) A maximum of at least 3 inches in thickness and lower is required.

Q14) In E2-3, Category 9, M9 – 8, why must this scanner be a microfiche and microfilm scanner (dual) ? Provided it would be a similar cost, and same software, providing two machines would be in the Government's best interest. The Government would be able to reach a higher productivity, less wear and tear, and use dedicated scanning settings based on the media type. Would the Government allow vendors to provide two machines (one for microfilms and one for microfiches) for this category ?

A14) No, please see categories 10 and 11 that are indeed separate machines, you may bid on these categories separately instead of category 9.

Q15) In E2-3, Category 9, M9 – 11, it is requested that the scanner allows 300 pages per minute (ppm). What settings is this estimated speed based on ? Based on a reduction ratio and a resolution, the speed varies and slows down. Would the Government accept 200 pages per minute at 48x at 200dpi ?

A15) Yes, the absolute minimum would be 200 ppm and resolution of 200 dpi.

Q16) In E2-3, Category 10, M10 – 11, it is requested that the scanner allows 300 pages per minute (ppm). What settings is this estimated speed based on ? Based on a reduction ratio and a resolution, the speed varies and slows down. Would the Government accept 200 pages per minute at 48x at 200dpi ?

A16) Yes, the absolute minimum would be 200 ppm and resolution of 200 dpi.

Q17) In E2-3, Category 3. There seems to be only one scanner model on the market that fulfills all requirements. Would the Government accept opening this scanner category to competition ? If yes, would the Government allow modification of requirement M3-5 allowing to provide an ADF scanner with an attached A3 flatbed (USB, only one device seen by a PC) ?

A17) No.

ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED.