



**RETURN BIDS TO:
RETOURNER LES
SOUMISSIONS À:**

Bid Receiving Canada Border Services Agency /
Réception des soumissions Agence des services
frontaliers du Canada

Canada Border Services Agency
Contracting Bids Receiving
2405 St-Laurent Unit H
Ottawa, ON K1A 0L8
(613) 941-6034

Bid Receiving Unit is open from Monday to Friday
inclusively, between the hours of 07:30 and 3:30,
excluding Statutory Holidays.

**Amendment # 1
to Request for Proposal**

Proposal To: Canada Border Services Agency

We hereby offer to sell to Her Majesty the Queen in
right of Canada, in accordance with the terms and
conditions set out herein, referred to herein or
attached hereto, the goods, services, and
construction listed herein and on any attached
sheets at the price(s) set out thereof.

**Proposition aux: Agence des services frontaliers
du Canada**

Nous offrons par la présente de vendre à Sa
Majesté la Reine du chef du Canada, aux conditions
énoncées ou incluses par référence dans la
présente et aux annexes ci-jointes, les biens,
services et construction énumérés ici sur toute
feuille ci-annexées, au(x) prix indiqué(s)

**Issuing Office – Bureau de
distribution**

Canada Border Services Agency /
l'Agence des services frontaliers du
Canada
Place Vanier, Tour B
355 North River Road, 17^e Floor
Ottawa (Ontario) K1A 0L8

Title – Sujet Medical Services for the Toronto Immigration Holding Centre	
Solicitation No. – N° de l'invitation 1000328142	Date : December 22, 2015
Client Reference No. – N° référence du client	
GETS Reference No. – N° de reference de SEAG	
File No. – N° de dossier	CCC No. / N° CCC - FMS No. / N°
Solicitation Closes – L'invitation prend fin at – à 11 :00 AM on – le January 11, 2016	Time Zone - Fuseau horaire Eastern Standard Time (EST)
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: CBSA-ASFC_Solicitations-Demandes_de_soumissions@cbsa-asfc.gc.ca	Buyer Id – Id de l'acheteur Guillaume Doré Guillaume.Dore@cbsa-asfc.gc.ca
Telephone No. – N° de téléphone : 343-291-5724	FAX No. – N° de FAX N/A
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : Canada Border Services Agency Agence des services frontaliers du Canada	

Instructions : See Herein
Instructions: Voir aux présentes

Delivery required - Livraison exigée See Herein	Delivered Offered – Livraison proposée
Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature _____	Date _____



Amendment # 1

This solicitation amendment 001 is raised to:

- 1. Answer questions posed by the vendor community; and

1. Answer questions posed by the vendor community:

Q1. Please refer to mandatory criteria M4 – profile and experience of registered nurses – M.4.4 on page 65 which states that "The Nurse(s) must be certified in Advanced Cardiovascular Life Support (ACLS)." While some resources currently have this certification, others are required to be recertified. Due to the time required to fulfill this new requirement, will CBSA accept proof of ACLS certifications prior to the contract start date or as a condition of the award of a contract?

A1. In cases where a certificate has expired, proof of prior ACLS certification and proof of registration in an ACLS course to be completed prior to January 31, 2016 must be provided at the time of bid submission. The CBSA must receive proof of successful completion for all nurses by February 1, 2016. If these required certifications are not completed and submitted as requested, will render the bid non-responsive.

Q2. Please refer 2 section 10.1.4. While CBSA reserves the right to determine how the hours for the psychologist will be determined, the eventual breakdown of the requested six (6) hours per week will have an impact on the availability of quality resources to perform these services. We recommend a maximum of two, three hour shifts be used for this contract as this arrangement will allow for a proper balance of coverage. For the psychologist, will CBSA agree to no less than two, three hour shifts for the term of this contract?

A2. Yes, the psychologist's required hours could be split into two 3-hour shifts/week.

Q3. The IHC medical Centre is currently using a paper based medical records system. Would CBSA consider adding an electronic medical records (EMR) component either as part of the offer or as an option for CBSA to consider?

A3. The CBSA would consider electronic files in the future. Although, this would have to include the consultation with the HQ and the Regional IT to implement as a network or stand-alone system.