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SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

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Title - Sujet TBIPS - IT Professional Services	
Solicitation No. - N° de l'invitation A0414-145921/A	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client A0414-145921	Date 2016-01-08
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-616-29695	
File No. - N° de dossier 616zm.A0414-145921	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-02-03	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Cayer, Natalie	Buyer Id - Id de l'acheteur 616zm
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SOLICITATION AMENDMENT 004

This amendment is raised to answer Bidders' questions 39 – 48 and modify the solicitation accordingly.

QUESTIONS AND ANSWERS

Q1	All streams - PSAB Because this is for AANDC, and it is aboriginal requirements, will this be part of PSAB? Is there Aboriginal Set-Aside RFP's coming out also?
A1	This solicitation is not set aside under PSAB therefore is open to all TBIPS SA Holders currently holding a TBIPS SA for Tier 2 in the National Capital Area under the EN578-055605 series of SAs . A separate solicitation Set-Aside for Aboriginal Business under PSAB will be published in the coming months which will include the same Workstreams and resource categories.
Q2	All streams - Incumbents Is there now, or has there recently been, a contractor or contractors delivering to services identical or similar to those being solicited within this RFP? If so, who is the incumbent contractor, what are the start and end dates of the contract or contracts, and what is the overall value of the engagement?
A2	Yes. Please see information below: Stream A - 2 contracts: Dates: 3/2012 to present Calian, Ltd. \$500,000 CAD ADGA Group Consulting, Inc. \$900,000 CAD Stream B - 3 contracts: Dates: 5/2012 to present Coradix Technology Consulting Ltd: \$100,000 CAD Calian, Ltd. \$400,000 CAD TPG Technology Consulting, Ltd. \$1.5M CAD Stream C – 3 contracts: Date 1/2012 to present TPG Technology Consulting, Ltd. \$7M CAD. ADGA Group Consulting, Inc. \$7M CAD Donna Cona, Inc. \$6M CAD
Q3.	All streams – Corporate Requirements Could the Crown kindly simplify the corporate requirements by permitting for any contract awarded or closed within the last 10 years rather than 8, or simply remove the corporate requirements in their entirety? If the Crown is seeking demonstration of corporate capability, it may be beneficial to increase the number of evaluated resources in lieu of stringent corporate requirements in order to garner a more competitive result for the Crown.
A3.	Canada accept the request and will permit for any contract awarded or closed within the last 10 years rather than 8 in the Corporate Experience Requirements M1 and M3 but Canada

	will not remove the Corporate Experience Requirements in entirety. Please see solicitation revision 001 below.
Q4	<p>All streams - Corporate requirement</p> <p>At M1 (d) Mandatory corporate experience:</p> <p>d. the Contract must have a duration of at least 2 years within the last 5 years. (note: duration does not include option periods that have not been exercised). (page 69)</p> <p>Would the Crown consider extending it from <u>within the last 5 years</u> to <u>within the last 8 years</u> to maintain consistency with the other requirements listed? For example. (M1 (c), M3 (b) and (c).</p>
A4	Canada accepts the request and will permit for any contract awarded or closed within the last 8 years rather than 5. Please see solicitation revision 002 below.
Q5	<p>Stream B - Corporate requirement</p> <p>Corporate R2 states: "The Bidder should demonstrate experience providing informatics professional services in web application development and support services." Given this a Project Management and Business Analysis stream should the statement not read "The Bidder should demonstrate experience providing informatics professional services in project management and business analysis services."</p>
A5	Yes. Please see solicitation revision 003 below.
Q6	<p>Stream C - Resource requirement</p> <p>Project Administrator, Level 1 is identified in several locations in the RFP as an evaluated resource, however in the grid in Attachment 4.1 – Bid Evaluation Criteria, Project Administrator, Level 1 is identified as a non-evaluated resource. Please confirm that Project Administrator, Level 1 is a core resource category for Stream C and is thus an evaluated resource.</p>
A6	Project Administrator Level 1 is a core evaluated resource. Please see solicitation revision 004 below.
Q7	<p>Stream C - Corporate requirement</p> <p>For Corporate requirement R1, please confirm that the Crown intends for the bidder to reference the 3 contracts identified in M3. As such, according to R1 each contract over \$6.4 M is worth 10 points, and therefore the maximum point value for this requirement is 30 points, not 15 points as it currently states.</p>
A7	For Stream C, Evaluated Corporate, R1, the maximum point value is 15 points. Please see solicitation revision 005 below.
Q8	<p>Stream C - Corporate Requirement</p> <p>Please confirm that for Corporate Requirement M3, the contracts being referenced must contain, at a minimum, the number of required core resources being evaluated. For example, in Stream C there are 10 core categories to be submitted with a bid response, therefore it is necessary to show that each contract reference provided by a bidder to satisfy M3 must contain a minimum of 10 resource categories. This will ensure that bidders are providing</p>

	project references of like size and complexity and thus demonstrating their capability to provide for the Crown.
A8	Canada is not prepared to change the criterion.
Q9	<p>Stream B - Resource Requirement</p> <p>Business Analyst requirement R10, will the Crown please confirm that similar UML tools to Sparx Enterprise Architect (such as yEd utilized currently at SSC and PWGSC, and StarUML utilized at Bank of Canada) would satisfy the requirement?</p>
A9	No. Canada requires experience with Sparx Enterprise Architect. Canada is not prepared to change the criterion.
Q10	<p>Stream B - Corporate Requirement</p> <p>With Respect to Corporate Experience M1 and M3. Many new Suppliers who have qualified on TBIPS have done very large projects that demonstrate corporate stability. However, they have not completed public sector projects. As Project Management standards and tasks are the same regardless of industry and sector, would INAC please consider revising the requirement and removing "of which at least 1 was for a Government (Federal, Provincial, and Municipal) Client." To allow new bidders to acquire the Public sector experience.</p>
A10	For this solicitation, Canada requires Bidders to have experience with Government for M1 and with the Government of Canada for M3. Canada is not prepared to change the criterion. This applies to all streams.
Q11	<p>All streams - RFP</p> <p>Please confirm Bidders can submit against 1 or 2 streams and are not required to submit against all 3 streams in order to be compliant.</p>
A11	Canada confirms that Bidders can submit against 1 or 2 streams and are not required to submit against all 3 streams in order to be compliant. A separate evaluation will be conducted for each Workstream.
Q12	<p>All streams - SRCL</p> <p>Annex C – Security Requirements Check List on Page 53 indicates the checklist is attached as a separate PDF document however there is no separate document. Can the Crown please forward a copy of the SRCL.</p>
A12	Canada has attached a copy of Annex C – Security Requirements Check List with this amendment 002 as a separate PDF document.
Q13	<p>Stream B - Corporate Requirement</p> <p>With respect to R1 The Bidder should demonstrate experience providing informatics project management and business analysis services for a Government (federal, provincial/state, municipal).</p> <p>Would INAC consider revising this to "The Bidder should demonstrate experience providing informatics project management and business analysis services for a client with over 1,000 employees".</p>

A13	Canada is not prepared to change the criterion.
Q14	<p>All streams - RFP</p> <p>Would Canada please confirm that item 3.2 Section I: Technical Bid, clause (vi) Customer Reference Contact Information is in reference to the Bidder and not proposed Resources?</p>
A14	No, sections 3.2(vi) Customer Reference Contact Information are referring to the reference checks requested for the corporate criteria and the proposed resources criteria as per the Evaluation Criteria in attachment 4.1. The Bidder must provide the information for reference checks as detailed in sections 3.2(vi) and 4.2(d) in response to the Evaluation Criteria in attachment 4.1.
Q15	<p>All streams – Extension</p> <p>Given the amount of work required (Corporate and Resourcing) to respond to all 3 Streams and that resources will be largely unavailable to participate in the resume building and gridding process over the Christmas/New Year holiday, we would like to ask for a 2 week extension to the closing date.</p>
A15	Canada is not prepared to extend the closing date at this time.
Q16	<p>All streams</p> <p>Could the Crown please confirm that within the Streams only the mandatory roles must be included (mandatory and evaluated tables) for evaluation. Specifically, for example, in Stream B it indicates that only the:</p> <ol style="list-style-type: none"> 1. Project Manager level 3; and 2. Business Analyst level 3 are mandatory. <p>In order for bidders to have a very clear understanding, could PWGSC please confirm the following with yes or no.</p> <p>Project Manager:</p> <ol style="list-style-type: none"> a) Are bidders required to complete and submit mandatory and evaluated grids for Project Manager level 1 (M1- M4) and level 2 (M1 - M5), yes or no? b) Please confirm bidders are required to complete and submit mandatory and evaluated grids only for Project Manager level 3. <p>Business Analyst:</p> <ol style="list-style-type: none"> a) Are bidders required to complete and submit mandatory and rated grids for Business Analyst (B.1) Level 1 and Level 2, yes or no? b) Please confirm bidders are required to complete and submit mandatory and evaluated grids only for Business Analyst (B.1) Level 3?
A16	<p>For all streams, for resources identified under the Mandatory Requirements, Corporate Experience, M4, Bidders must complete and submit mandatory and rated grids. Therefore:</p> <p>Project Manager: a) no b) yes Business Analyst: a) no b) yes</p>
Q17	<p>Stream C – Corporate requirement</p> <p>At Mandatory requirement M1 and M3, item c) states that the Contract must have been awarded at least 1 year prior to closing date; however, item d) states that the contract must</p>

	have a duration of at least 2 years within the last 5 years. How can item d) be achieved if the contract would have been awarded, for example, 1.5 years ago? Should item c) be worded to say "...Contract must have been awarded at least 2 years prior to closing date...."? Please clarify.
A17	The Contract must have a duration of 2 years and must have been awarded at least 1 year prior to closing date. The Contract does not have to be completed and can still be on going. Please see solicitation revision 006.
Q18	All streams - Corporate requirement Stream C, M1 and M3, can you confirm that all contract references must be completed contracts as per Part 3, item 3.2 (a) (iv) Previous Similar Projects: (ii) where it states "a project must have been completed by the bid closing date"?
A18	No. Bidder should not mixed projects with contracts. For M1 and M3 in all streams, contract references may be either ongoing or closed contracts but must be for completed projects as 3.2 Section 1: Technical Bid (a) (iv).
Q19	Stream C – Resource Category At page 96 of 125 of the RFP at the top of the grid, for the Business Transformation Architect, it states 'B.1' – the Business Transformation Architect. Should this actually be 'B.7' as per the categories of the TBIPS Supply Arrangement? Please confirm.
A19	Yes, the Business Transformation Architect should be B.7 as opposed to B.1. Please see solicitation revision 007.
Q20	Streams B and C - Resources requirements for several for of the level 2 resources (e.g. R1, R2 and R3 for Tester – Level 2; R2 for Technical Writer – Level 2, R2 for BTA – Level 2; and R2, R3 and R4 for Quality Assurance Specialist/Analyst – Level 2), the rated requirements are requesting 10-12+ years of experience in the rated requirements to achieve maximum points. This amount of experience would make a resource a Level 3 (according to TBIPS Categories). Would AANDC consider lowering those rated requirements for Level 2 resources to a maximum of 9+ years to achieve full points?
A20	Please see solicitation revision 016.
Q21	Stream B - Resources requirement On page 78 of the RFP – R8 (for Project Manager Level 3), it states that the proposed resource should have experience on a minimum of 2 projects; however, the scoring is based on years of experience. Please clarify.
A21	Please see solicitation revision 008.
Q22	Stream C – Resource requirement

	On page 97, for the Business Transformation Architect, Level 3, Rated requirement R8, asks for minimum of 6 years of experience; however, the scoring starts at "over 5 years". Please clarify.
A22	The Business Transformation Architect, Level 3, Rated requirement R8 indicates a minimum of 6 years of experience however it should be a minimum of 5 years. Please see solicitation revision 009.
Q23	<p>Stream C – Resource requirement</p> <p>On page 93, for the Quality Assurance Specialist Level 1, Mandatory requirement M3 is specifying the minimum number of years of experience (2 years) with Defect Tracking Tools such as Test Track Pro; however, M3 for Quality Assurance Specialist Level 2 is not specifying the number of years. Is the minimum number of years of experience missing in M3 for the Quality Assurance Specialist Level 2? Please clarify the M3 requirement for both Level 1 and Level 2 for this category.</p>
A23	Under stream C, for the Quality Assurance Specialist Level 1, Mandatory requirement M3 remains the same: "The Bidder's proposed resource must have a minimum of 2 years of experience using Defect Tracking Tools such as Test Track Pro (TTPro)"; but M3 for the Quality Assurance Specialist Level 2 should be: The Bidder's proposed resource must have a minimum of 4 years of experience using Defect Tracking Tools such as Test Track Pro (TTPro). Please see solicitation revision 010.
Q24	<p>All streams - RFP</p> <p>On page 15 and 16 of the RFP in Section 4.2 Technical Evaluation, subsection (d) Reference Checks, it states in bullet ii) ". Canada will send all email reference check requests to contacts supplied by all the Bidders on the same day using the email address provided in the bid." However within Attachment 4.1, there is no mention of a requirement for references for each proposed resource. Can you please clarify if references are required and if so, could AANDC confirm if two recent references (in total per resource) including Name and Email would be deemed compliant?</p>
A24	<p>The Bidder must provide the information for reference checks as detailed in sections 3.2(vi) and 4.2(d) in response to the Evaluation Criteria in attachment 4.1.</p> <p>To clarify, reference are required for the Corporate requirements with the bid before the closing date. Reference for the resources are required if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement. If so, PWGSC will request references from the bidder and it will check the references for that requirement for all bidders to be recommended for contract award.</p>
Q25	<p>Stream C – Resource requirement</p> <p>On page 79, for Project Manager Level 3, Rated Requirement R12, the requirement is requesting for a copy of the PMP or Prince II certification. However, the requirement is for an ITIL certification. Please clarify the request.</p>
A25	The requirement is for an ITIL certification. Please see solicitation revision 011.
Q26	RFP – SOW - Glossary and Acronyms

	<p>In reference to the project definition provided in 11. Glossary and Acronyms (page 47): Some of the categories' rated criteria require in excess of 12 to 16 years to achieve full points, some of these senior resources are having to go back to a time in their careers when they were not consultants, but employees of large private-sector firms like Cognos, IBM and Nortel. These firms deliver/delivered proprietary products and suites of products and do/did not define their "projects" the same way that the Federal Government does.</p> <p>We believe that the following portions of the project definition are restrictive and would exclude this experience from being included:</p> <ul style="list-style-type: none"> ○ has a budget stages and deliverables that require the approval of the PM or a committee; ○ objectives are set out in a statement of work or task authorization. The particular piece of work might be part of a larger project. <p>Employees were not likely to be aware of whether or not there were budgets for individual products or phases of products' development. Also, employees were not likely to be working in response to individual Statements of Work or Task Authorizations.</p> <p>Would you consider removing these two bullets from the definition of a project?</p>
A26	Canada is not prepared to change the definition of a project. Canada's definition of a project, including budgets, approvals and objectives, is applicable to both government and private-sector.
Q27	<p>Additional clarification – RFP - References</p> <p>We would like to request additional clarification on Question and Answer #14 in regards to Customer Reference Contact information: It is our understanding Bidders are not required to submit references at this time as the clause states that they will only be required "if requested by PWGSC". Would you please confirm</p>
A27	References are required for the Corporate requirements with the bid before the closing date. Reference for the resources are required if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement. If so, PWGSC will request references from the bidder and it will check the references for that requirement for all bidders to be recommended for contract award.
Q28	<p>Stream C - Resources Requirement</p> <p>In regards to the Tester, Level 2 (Core) Rated Criteria R1, the crown is asking for greater than 12 years' experience working with VB.NET for full points. Most testers working on web development projects have worked with either C# or VB.NET depending on the technical specifications of the project. Would the crown consider revising the criteria as follows:</p> <p>The Bidder's proposed resource should have experience conducting system testing, integration testing and regression testing within Microsoft .NET web application development projects.</p>
A28	Canada is not prepared to change the requirements of the criterion but will revise the scoring. Please see solicitation revision 012.
Q29	Stream C - Corporate Requirement

	Corporate Criterion M3 in Stream C requests "The Bidder must provide 3 written Contract Summaries describing in detail the Bidder's current or previous experience in providing Web Application Development and Support Services for 1 or more client organizations during the past 5 years." However, elsewhere the requirement asks for experience in the last 8 years. Would Canada please confirm that it will accept contracts awarded in the last 8 years?
A29	Please see solicitation revision 013.
Q30	<p>Stream C - Corporate Requirement</p> <p>The results of an analysis we performed indicates that the average amount of a contract or contract amendment awarded to suppliers by Canada in the last 2 fiscal years is \$981,736.08. When we filtered the data, this does include large consulting services contracts with large software companies who supply Government of Canada technical infrastructure components, so the actual average may in fact be much lower.</p> <p>The location of services for this solicitation is the National Capital Region, and the Federal Government is the largest client of firms providing informatics professional services in the National Capital Region. All incumbent contracts are \$7M or larger for this stream. If Canada, on average, does not award contracts that are over just \$1M, it is favouring the incumbent firms under Stream C to request proof of web development contracts awarded in excess of \$4M as this is clearly not the norm in the region. Therefore, Canada is discouraging competition by requesting firms seeking to provide services to the Federal Government in the National Capital Region to provide evidence of the award of contracts for web development services in excess of \$4M in Stream C - Corporate Criterion M3. By requesting contracts of this size, Canada is eliminating the majority of firms who are able and qualified to supply these types of resources under TBIPS Tier 2 from competition in favour of larger, multi-national firms and incumbent firms.</p> <p>For this reason, we are asking that Canada encourage fair and transparent competition from all compliant, qualified bidders under TBIPS Tier 2 who have successfully won Tier 2 contracts by changing Stream C - Corporate Criterion M3 as follows:</p> <p>M3: "For each contract summary identified:</p> <p style="padding-left: 40px;">a. the contract value must be at least \$2M CAD "</p>
A30	Please see solicitation revision 014.
Q31	<p>Stream C - Corporate Requirement</p> <p>Stream C, Corporate Criterion R2 states: "The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Over \$1M CAD to < \$1.6M CAD = 1 point Over \$1.6M CAD up to and including \$2.2M CAD = 2 points Over \$2.2M CAD up to and including \$2.8M CAD = 3 points Over \$2.8M CAD up to and including \$3.4M CAD = 4 points Over \$3.4M CAD = 5 points</p>

	<p>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.”</p> <p>This requirement is incredibly restrictive and favours the incumbent firms who are already performing this work within AANDC. Only 2 Government Departments routinely develop in VB.NET with Oracle as the RDBMS: Aboriginal Affairs and Northern Development Canada and Transport Canada. Typically, .NET technologies are paired with MS SQL Server databases. The development language and database required for the work have no bearing on a bidder's ability to supply under a contract. For this reason, we are requesting that Canada please allow firms to demonstrate experience with contracts requiring either VB.NET OR C# and Oracle version 8 OR MS SQL Server 2008.</p>
A31	Please see solicitation revision 015.
Q32	<p>Q&As Additional Clarification</p> <p>We received the 2nd round of Q&As posted on Buy & Sell today, and just have one further question we would like clarification on:</p> <p>Corporate Requirement M3 states: “Each referenced contract must have the same number of resources as the number of resources in the stream being bid”. Please confirm that the Crown is looking for contracts being referenced to contain, at a minimum, the same number of core resource categories as the number of core resource categories in the stream being bid.</p> <p>For example, in Stream C there are 10 core resource categories to be submitted with a bid response, therefore it is necessary to show that each contract reference provided by a bidder to satisfy M3 must contain a minimum of 10 resource categories.</p>
A32	<p>For M3 in all streams, Canada requires each referenced contract must have at least the same number of resources as the number of resources in the stream being bid. To clarify, it does not have to be the same number of categories. Per example, Stream C has 10 core categories, therefore the Contractor must provide a reference contract showing that he provided at least 10 resources, therefore it could be 10 projects managers per example to receive the points for M3 however R4 Bidders have to demonstrate providing two or more categories in the same reference contracts to obtain the points.</p>
Q33	<p>RFP – SOW - Project definition</p> <p>In order for to meet the Client's definition of a project, we are required to reference only full-time projects – 6 months for all core categories, except for the Project Manager, which requires 12 months.</p> <p>If we have two projects that overlap, but once the overlaps are accounted for, both projects are still left with a 6 months (or 1 year, as applicable) full-time level of effort, would it be acceptable to reference both projects in the grid in order to meet the mandatory and rated criteria?</p> <p>For example:</p>

	<p>Project #1 = January 2014 – June 2015 (18 months – count 12 months full-time)</p> <p>Project #2 = October 2014 – March 2015 (6 months – count 6 months full-time)</p>
A33	<p>This example is acceptable. Bidders must be consistent in how project durations are counted. For example, if project #1 is referenced as 12 months for a criterion, it cannot be counted as 18 months in another criterion.</p>
Q34	<p>Stream C – Resources Requirement</p> <p>Regarding Quality Assurance Specialist/Analyst – Level 2, Mandatory requirement M8 states:</p> <p>The Bidder's proposed resource must have 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 500 users) and COTS implementation projects (minimum 500 users) for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Question:</p> <ol style="list-style-type: none"> 1- Would a 6 year web application development project that has a web application integrated with a COTS component and a user base of over 500 users meet the requirement? 2- Would Crystal Reports be a valid COTS?
A34	<ol style="list-style-type: none"> 1. Canada accepts this example to meet the criterion. 2. Crystal Reports is not a COTS.
Q35	<p>Stream C – Resources Requirement</p> <p>In our experience resources have performed tasks related to the roles of Project Manager and Business Analyst, but have performed the work under a different category – for example Project Executive or Business System Analyst. Would DIAND consider that experience equivalent and therefore compliant?</p>
A35	<p>Canada will accept experience performed in the Project Executive category where the experience meets the criteria of Project Manager.</p> <p>Canada does not consider the Business System Analyst category equivalent to Business Analyst. Canada will accept experience performed under Business System Analyst where the experience meets the criteria of Business Analyst.</p>
Q36	<p>Stream B – Resource Requirement</p> <p>For the Project Manager Level 3, as they are currently written, R11 (PMP or Prince II) and R12 (ITIL) allow resources to substitute ten years of experience for having the requested certification and still achieve full points. As this is a Level 3 resource, all resources should</p>

	<p>have ten years of experience, thus rendering these requirements as null since all proposed resources will be awarded full points.</p> <p>We propose the following amendments to R11 and R12, in order to provide the Crown with the value of having certified resources score higher points than their uncertified counterparts:</p> <p>The Bidder's proposed resource should have a current PMP or Prince II certification or a minimum of 10 years of Project Management experience.</p> <p>No certification = 0 points</p> <p>Current PMP or Prince II certification or 10 years of Project Management experience = 3 points.</p> <p>The Bidder's proposed resource should have an ITIL certification or a minimum of 10 years of Project Management experience.</p> <p>No certification = 0 points</p> <p>ITIL certification or 10 years of Project Management experience = 2 points</p>
A36	Canada is not prepared to change the criterion.
Q37	<p>Stream C - Resource Requirement</p> <p>Tester Level 2, R5 states:</p> <p>The Bidder's proposed resource should have experience as a Tester conducting system, integration and regression tests for COTS (corporate IT systems) implementation projects for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Can the Crown please clarify what is meant by "COTS (corporate IT systems)"?</p>
A37	Canada defines COTS as IT systems or applications used for data entry, data management and reporting that that are commercially available and can be bought "as is.
Q38	<p>All Streams - Resource Requirement</p> <p>At what location is work expected to be conducted? Will resources working remotely from another city within Canada be considered?</p>
A38	All the work will be performed in the National Capital Region (NCR) at INAC premises using INAC technologies.
Q39	<p>RFP - Extension Request</p> <p>The level of detail required to provide substantiation for mandatory and rated requirements in 3 Streams and 15 resources is complex and requires a lot of work and input from our consultants to prepare a quality response. Given that most of our consultants are just back</p>

	this week from the holidays and there have been other AANDC RFP's to complete we would kindly ask that the Crown consider an extension of 2 weeks to February 3 rd , 2016.
A39	Canada accept to extend the closing date to <u>February 3, 2016.</u> Please see solicitation revision 021.
Q40	Stream C – Resource Requirements <ol style="list-style-type: none"> 1. Application Software Architect – R9; 2. Quality Assurance Specialist – R1; 3. Web Developer –M8 Due to the fact that Web Accessibility was only released in September 2011, would the Crown accept project equivalency, as it would be extremely difficult to achieve the requirement of over four (4) projects in less than four (4) years?
A40	For the Quality Assurance Specialist – R1: Canada is not prepared to change point-rated criterion. For the Application Software Architect, Level 3, R9; the Web Developer, Level 3, M8; the Web Developer, Level 2, M6; the programmer/analyst, Level 2, M4; and the programmer/analyst, Level 3, M4: Please see solicitation revision 020.
Q41	Stream C – Resource Requirements Business Transformation Architect – R6: “The Bidder’s proposed resource should have experience as a Business Transformation Architect in <u>integration of systems for business or program sectors</u> within a government department.” Could the Crown please clarify what this phrase means, and perhaps provide an example?
A41	An example are existing but separate authoritative source IT systems with related business functions and data sharing. To meet changing or new business or operational requirements, project work is undertaken to develop a new single IT system or to enhance/increase the data sharing and management and shared functionality of existing systems. For this solicitation, business or program sectors may include Chief Financial Officer, land and natural resource development, community economic development and funding eligible recipients or social or education programs and partnerships.
Q42	Stream C – Resource Requirements

	<p>Quality Assurance Specialist – M8; and Quality Assurance Specialist – R7:</p> <p>Will the Crown consider the following change to the requirement:</p> <p>The Bidder's proposed resource must have 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 500 users) and <u>or</u> COTS implementation projects (minimum 500 users) for Federal government departments/agencies/organizations/Crown Corporations</p>
A42	<p>For Quality Assurance Specialist, Level 2, M8:</p> <p>Canada is not prepared to change the criterion Please see A34.</p> <p>For the Quality Assurance Specialist, Level 2, R7:</p> <p>Canada is not prepared to change the criterion. However Canada accept to modify the scoring points.</p> <p>Please see solicitation revision 019.</p>
Q43	<p>Stream C – Resource Requirements</p> <p>System Analyst - R4:</p> <p>Will the Crown consider the following change to the requirement:</p> <p>The Bidder's proposed resource should have experience evaluating <u>web application or</u> COTS IT systems against business and technical requirements.</p>
A43	Please see solicitation revision 018.
Q44	<p>Stream C – Resource Requirements</p> <p>Web Developer – R7:</p> <p>Due to the fact that HTML 5 was only released on October 14, 2014, would the Crown accept project equivalency, as it would be extremely difficult to achieve the requirement of over four (4) projects in less than one (1) year?</p>
A44	<p>HTML 5 was first released in 2008. Canada is not prepared to change the criterion but will revise the scoring.</p> <p>Please see solicitation revision 017.</p>
Q45	<p>Stream C – Resource Requirements</p> <p>Tester – R5:</p>

	<p>The Bidder's proposed resource must have experience as a Tester conducting system, integration and regression tests for COTS (corporate IT systems) implementation projects for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Does COTS refer to "Commercial Off the Shelf"?</p>
A45	<p>COTS refers to Commercial off the Shelf. Please see answer A37 above.</p> <p>COTS implementation projects mean the initial implementation and configuration of a COTS with or without being used by or integrated with a custom application solution. Subsequent custom application projects built on or using the COTS are not considered COTS implementation projects.</p>
Q46	<p>RFP - References</p> <p>With regard to the provision of customer references for resources, would the Crown accept two (2) or three (3) references within the past ten (10) years?</p>
A46	Please see A24.
Q47	<p>RFP and Corporate Requirements</p> <p>RFP Section 3.2 (a) (iv) (ii) Previous Similar Projects page 12 of 125 – "Where the bid must include(ii) a project must have been completed by the bid closing date" as it relates to Corporate M1 and M3 (all Streams), would the Crown consider on-going projects as long as they meet all M1 and M3 requirements?</p>
A47	Please see A17 and A18.
Q48	<p>Stream C – Resource Requirements</p> <p>Web Developer – M5:</p> <p>Would the Crown consider making the following change to M5, as generally change requests are not tracked by a defect tracking tool:</p> <p>"The Bidder's proposed resource must have a minimum of 10 years of experience as a Web Developer performing integration and system testing and <u>documenting defects and change requests in defect tracking tools.</u>"</p>
A48	Canada is not prepared to change the requirement.

SOLICITATION REVISIONS:

001	<p>All streams, Corporate Requirements, M1 and M3:</p> <p>DELETE:</p> <p>c. the Contract must have been awarded at least 1 year prior to the closing date of this solicitation and no later than 8 years from the closing date of this solicitation;</p> <p>INSERT:</p>
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	c. the Contract must have been awarded at least 1 year prior to the closing date of this solicitation and no later than 10 years from the closing date of this solicitation;
002	<p>All streams, Corporate Requirements, M1 (d):</p> <p>DELETE:</p> <p>d. the Contract must have a duration of at least 2 years within the last 5 years. (note: duration does not include option periods that have not been exercised).</p> <p>INSERT:</p> <p>d. the Contract must have a duration of at least 2 years within the last 8 years. (note: duration does not include option periods that have not been exercised).</p>
003	<p>Stream B – Corporate Requirement R2:</p> <p>DELETE:</p> <p>The Bidder should demonstrate experience providing informatics professional services in web application development and support services.</p> <p>INSERT:</p> <p>The Bidder should demonstrate experience providing informatics professional services in project management and business analysis services.</p>
004	<p>Stream C - Mandatory Requirements - Resources:</p> <p>DELETE:</p> <p>Project Administrator (P.6) – Level 1 Non Evaluated Resource</p> <p>INSERT:</p> <p>Project Administrator (P.6) – Level 1 <u>Evaluated Resource (Core)</u></p>
005	<p>For Stream C, Corporate requirement , R1:</p> <p>DELETE:</p> <p>Over \$4M CAD up to and including \$4.6M CAD = 2 points Over \$4.6M CAD up to and including \$5.2M CAD = 4 points Over \$5.2M CAD up to and including \$5.8M CAD = 6 points Over \$5.8M CAD up to and including \$6.4M CAD = 8 points Over \$6.4M CAD = 10 points</p> <p>INSERT:</p> <p>Over \$4M CAD up to and including \$4.6M CAD = 1 points Over \$4.6M CAD up to and including \$5.2M CAD = 2 points Over \$5.2M CAD up to and including \$5.8M CAD = 3 points Over \$5.8M CAD up to and including \$6.4M CAD = 4 points</p>

	Over \$6.4M CAD = 5 points
006	<p>All streams, Corporate Requirement:</p> <p>For M1 d) and M3 d):</p> <p>DELETE:</p> <p>“the Contract must have a duration of at least 2 years within the last 8 years. (note: duration does not include option periods that have not been exercised);”</p> <p>INSERT:</p> <p>the Contract must have a duration of at least 2 years. (note: duration does not include option periods that have not been exercised);</p>
007	<p>Stream C – Resource requirement</p> <p>For all the Business Transformation Architect:</p> <p>DELETE:</p> <p>Business Transformation Architect (B.1)</p> <p>INSERT:</p> <p>Business Transformation Architect (B.7)</p>
008	<p>Stream B, Resource requirement</p> <p>For Project Manager, Level 2, R8:</p> <p>INSERT:</p> <p>2 projects = 2 points 3 projects = 3 points 4 projects = 4 points Over 4 projects = 5 points.</p> <p>For Project Manager, Level 3, R10:</p> <p>INSERT:</p> <p>2 projects = 2 points 3 projects = 3 points 4 projects = 4 points Over 4 projects = 5 points.</p>
009	<p>Stream C – Resource requirement</p> <p>For the Business Transformation Architect, Level 3, R8:</p>

	<p>DELETE:</p> <p>The Bidder's proposed resource should have a minimum of 6 years of experience within the last 15 years working as a Business Transformation Architect supporting business transformation and IM/IT initiatives with budgets of \$5M CAD or more.</p> <p>INSERT:</p> <p>The Bidder's proposed resource should have experience within the last 15 years working as a Business Transformation Architect supporting business transformation and IM/IT initiatives with budgets of \$5M CAD or more.</p>
010	<p>Stream C – Resource requirement</p> <p>For the Quality Assurance Specialist Level 2, M3:</p> <p>DELETE:</p> <p>The Bidder's proposed resource must have experience using Defect Tracking Tools such as Test Track Pro (TTPro).</p> <p>INSERT:</p> <p>The Bidder's proposed resource must have a minimum of 4 years of experience using Defect Tracking Tools such as Test Track Pro (TTPro).</p>
011	<p>Stream B – Resource requirement</p> <p>For the Project Manager Level 3, R12:</p> <p>DELETE:</p> <p>A copy of the PMP or Prince II certification must be provided with the bid to be allocated the points.</p> <p>INSERT:</p> <p>A copy of the ITIL certification must be provided with the bid to be allocated the points.</p>
012	<p>Stream C - Resources Requirement</p> <p>For the Tester Level 2, R1:</p> <p>DELETE:</p> <p>7 years up to and including 8 years = 5 points Over 8 years up to and including 9 years = 6 points Over 9 years up to and including 10 years = 7 points Over 10 years up to and including 11 years = 8 points Over 11 years up to and including 12 years = 8 points Over 12 years = 10 points</p> <p>INSERT:</p> <p>7 years up to and including 8 years = 6 points</p>

	Over 8 years up to and including 9 years = 8 points Over 9 years = 10 points
013	All streams, Corporate Requirements M3: DELETE: 1 or more client organizations during the past 5 years. INSERT: 1 or more client organizations during the past 8 years.
014	Stream C, Corporate Requirement, For M3: DELETE: a. the contract value must be at least \$4,000,000 CAD INSERT: a. the contract value must be at least \$3,000,000 CAD For R1: DELETE: Over \$4M CAD up to and including \$4.6M CAD = 1 points Over \$4.6M CAD up to and including \$5.2M CAD = 2 points Over \$5.2M CAD up to and including \$5.8M CAD = 3 points Over \$5.8M CAD up to and including \$6.4M CAD = 4 points Over \$6.4M CAD = 5 points INSERT: Over \$3M CAD up to and including \$3.3M CAD = 1 point Over \$3.3M CAD up to and including \$3.6M CAD = 2 points Over \$3.6M CAD up to and including \$3.9M CAD = 3 points Over \$3.9M CAD up to and including \$4.2M CAD = 4 points Over \$4.2M CAD = 5 points
015	For Stream C , Corporate Requirements, for R2: DELETE: The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher. Over \$1M CAD to < \$1.6M CAD = 1 point Over \$1.6M CAD up to and including \$2.2M CAD = 2 points

	<p>Over \$2.2M CAD up to and including \$2.8M CAD = 3 points Over \$2.8M CAD up to and including \$3.4M CAD = 4 points Over \$3.4M CAD = 5 points</p> <p>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.</p> <p>INSERT:</p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Over \$1.5M CAD up to and including \$2M CAD = 1 point Over \$2M CAD up to and including \$2.5M CAD = 2 points Over \$2.5M CAD = 3 points</p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net or C#.Net) version 2008 or higher and MS SQL Server 2005 version 9.0 or higher.</p> <p>Over \$2M CAD up to and including \$2.5M CAD = 1 point Over \$2.5M CAD = 2 points</p> <p>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.</p>
016	<p>Stream C - Resources Requirement</p> <p>For Tester, Level 2, R1:</p> <p>DELETE:</p> <p>7 years up to and including 8 years = 5 points Over 8 years up to and including 9 years = 6 points Over 9 years up to and including 10 years = 7 points Over 10 years up to and including 11 years = 8 points Over 11 years up to and including 12 years = 8 points Over 12 years = 10 points</p> <p>INSERT:</p> <p>7 years up to and including 8 years = 6 points Over 8 years up to and including 9 years = 8 points Over 9 years = 10 points</p> <p>For Tester, Level 2, R2:</p> <p>DELETE:</p> <p>5 years up to and including 6 years = 5 points Over 6 years up to and including 7 years = 6 points Over 7 years up to and including 8 years = 7 points</p>

Over 8 years up to and including 9 years = 8 points
Over 9 years up to and including 10 years = 9 points
Over 10 years = 10 points

INSERT:

5 years up to and including 6 years = 6 points
Over 6 years up to and including 7 years = 7 points
Over 7 years up to and including 8 years = 8 points
Over 8 years up to and including 9 years = 9 points
Over 9 years = 10 points

For Tester, Level 2, R3:

DELETE:

5 years up to and including 6 years = 5 points
Over 6 years up to and including 7 years = 6 points
Over 7 years up to and including 8 years = 7 points
Over 8 years up to and including 9 years = 8 points
Over 9 years up to and including 10 years = 9 points
Over 10 years = 10 points

INSERT:

5 years up to and including 6 years = 6 points
Over 6 years up to and including 7 years = 7 points
Over 7 years up to and including 8 years = 8 points
Over 8 years up to and including 9 years = 9 points
Over 9 years = 10 points

For Business Transformation Architect, Level 2, R2:

DELETE:

6 years up to and including 7 years = 1 point
Over 7 years up to and including 8 years = 2 points
Over 8 years up to and including 9 years = 3 points
Over 9 years up to and including 10 years = 4 points
Over 10 years = 5 points

INSERT:

Over 5 years up to and including 6 years = 1 point
Over 6 years up to and including 7 years = 2 points
Over 7 years up to and including 8 years = 3 points
Over 8 years up to and including 9 years = 4 points
Over 9 years = 5 points

For Technical Writer, Level 2, R2,

DELETE:

5 years up to and including 6 years = 5 points
Over 6 years up to and including 7 years = 6 points
Over 7 years up to and including 8 years = 7 points
Over 8 years up to and including 9 years = 8 points
Over 9 years up to and including 10 years = 9 points
Over 10 years = 10 points

INSERT:

Over 5 years up to and including 6 years = 6 points
Over 6 years up to and including 7 years = 7 points
Over 7 years up to and including 8 years = 8 points
Over 8 years up to and including 9 years = 9 points
Over 9 years = 10 points

For Quality Assurance Specialist/Analyst, Level 2, R2:

DELETE:

Over 5 years up to and including 6 years = 5 points
Over 6 years up to and including 7 years = 6 points
Over 7 years up to and including 8 years = 7 points
Over 8 years up to and including 9 years = 8 points
Over 9 years up to and including 10 years = 9 points
Over 10 years = 10 points

INSERT:

Over 6 years up to and including 7 years = 6 points
Over 7 years up to and including 8 years = 7 points
Over 8 years up to and including 9 years = 9 points
Over 9 years = 10 points

For Quality Assurance Specialist/Analyst, Level 2, R3:

DELETE:

Over 5 years up to and including 6 years = 5 points
Over 6 years up to and including 7 years = 6 points
Over 7 years up to and including 8 years = 7 points
Over 8 years up to and including 9 years = 8 points
Over 9 years up to and including 10 years = 9 points
Over 10 years = 10 points

INSERT:

Over 5 years up to and including 6 years = 6 points
Over 6 years up to and including 7 years = 7 points
Over 7 years up to and including 8 years = 8 points
Over 8 years up to and including 9 years = 9 points
Over 9 years = 10 points

For Quality Assurance Specialist/Analyst, Level 2, R4:

	<p>DELETE:</p> <p>Over 5 years up to and including 6 years = 5 points Over 6 years up to and including 7 years = 6 points Over 7 years up to and including 8 years = 7 points Over 8 years up to and including 9 years = 8 points Over 9 years up to and including 10 years = 9 points Over 10 years = 10 points</p> <p>INSERT:</p> <p>Over 5 years up to and including 6 years = 6 points Over 6 years up to and including 7 years = 7 points Over 7 years up to and including 8 years = 8 points Over 8 years up to and including 9 years = 9 points Over 9 years = 10 points</p> <p>For Quality Assurance Specialist/Analyst, Level 2, R6:</p> <p>DELETE:</p> <p>Over 5 years up to and including 6 years = 5 points Over 6 years up to and including 7 years = 6 points Over 7 years up to and including 8 years = 7 points Over 8 years up to and including 9 years = 8 points Over 9 years up to and including 10 years = 9 points Over 10 years = 10 points</p> <p>INSERT:</p> <p>Over 5 years up to and including 6 years = 6 points Over 6 years up to and including 7 years = 7 points Over 7 years up to and including 8 years = 8 points Over 8 years up to and including 9 years = 9 points Over 9 years = 10 points</p>
017	<p>Stream C - Resources Requirements</p> <p>For Web Developer, Level 3, R7; and, For Web Developer, Level 2, R4:</p> <p>DELETE:</p> <p>1 project = 1 point 2 projects = 2 points 3 projects = 3 points 4 projects = 4 points Over 4 projects = 5 points</p> <p>INSERT:</p> <p>1 project = 2 points 2 projects = 3 points 3 projects = 4 points</p>

	Over 3 projects = 5 points
018	<p>Stream C - Resources Requirements</p> <p>For System Analyst, Level 3, R4:</p> <p>DELETE:</p> <p>The Bidder's proposed resource should have experience evaluating COTS IT systems against business and technical requirements.</p> <p>3 projects = 7 4 projects = 8 5 projects = 9 points Over 5 projects = 10 points</p> <p>INSERT:</p> <p>The Bidder's proposed resource should have experience evaluating custom web applications IT systems against business and technical requirements.</p> <p>2 projects = 2 points 3 projects = 3 points 4 projects = 4 points Over 4 projects = 5 points</p> <p>The Bidder's proposed resource should have experience evaluating COTS IT systems against business and technical requirements.</p> <p>2 projects = 2 points 3 projects = 3 points 4 projects = 4 points Over 4 projects = 5 points</p> <p>If a project's mandate is to evaluate both custom web application(s) and COTS IT system(s) against business and technical requirements for a solution, the project must only be counted once against either the custom web application or the COTS in the above scoring.</p>
019	<p>Stream C - Resources Requirement</p> <p>For Quality Assurance Specialist, Level 2, R7:</p> <p>DELETE:</p> <p>The Bidder's proposed resource should have a minimum of 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 1000 users) and COTS implementation projects (minimum 1000 users) for Federal government departments/agencies/organizations/Crown Corporations</p> <p>INSERT:</p>

	<p>The Bidder's proposed resource should have a minimum of 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 1000 users) and COTS implementation projects (minimum 1000 users) for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Web application development projects (minimum 1000 users) = 5 points</p> <p>COTS implementation projects (minimum 1000 users) = 5 points</p>
020	<p>Stream C - Resources Requirement</p> <p>For Application/Software Architect, Level 3, R9:</p> <p>DELETE:</p> <p>1 project = 1 point 2 projects = 2 points 3 project = 3 point 4 projects = 4 points Over 4 projects = 5 points</p> <p>INSERT:</p> <p>1 project = 2 points 2 projects = 3 points 3 projects = 4 points Over 3 projects = 5 points</p> <p>For the following resources:</p> <p>Programmer/Analyst, Level 2, M4;</p> <p>Programmer/Analyst, Level 3, M4;</p> <p>Web Developer, Level 2, M6; and,</p> <p>Web Developer, Level 3, M8:</p> <p>DELETE:</p> <p>The Bidder's proposed resource must have experience on a minimum of 2 web development projects developing code and interfaces compliant with Government of Canada's TBS Standards on Web Accessibility, Interoperability and Usability" (http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp) and security policies.</p> <p>INSERT:</p> <p>The Bidder's proposed resource must have experience on a minimum of 2 web development projects or 2 years of experience developing code and interfaces compliant with Government of Canada's TBS Standards on Web Accessibility, Interoperability and Usability" (http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp) and security policies.</p>

021	<p>On the solicitation cover page:</p> <p>DELETE:</p> <p>Solicitation Closes at : 2:00 PM on 2016-01-20</p> <p>INSERT:</p> <p>Solicitation Closes at : 2:00 PM on 2016-02-03</p>
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ALL OTHERS TERMS AND CONDITIONS REMAIN UNCHANGED.