



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Communication Procurement Directorate/Direction de
l'approvisionnement en communication
360 Albert St./ 360, rue Albert
12th Floor / 12ième étage
Ottawa
Ontario
K1A 0S5

Title - Sujet Social Media Monitoring	
Solicitation No. - N° de l'invitation W8484-168492/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client W8484-16-8492	Date 2016-01-18
GETS Reference No. - N° de référence de SEAG PW-\$\$CY-007-68761	
File No. - N° de dossier cy007.W8484-168492	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-01-28	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Westall, Susan	Buyer Id - Id de l'acheteur cy007
Telephone No. - N° de téléphone (613) 949-8350 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Question 1:

M13 states that users must be on a secure server located in Canada, data is stored in Canada only etc however on page 22 section **11. Protection and Security of Data Stored in Database**, it appears that there is an opening to have databases stored outside of Canada if all requirements are met.

Can you clarify please if this is indeed a mandatory requirement?

Answer 1:

As per M13, it is a mandatory requirement the server, data, etc. are located in Canada

Question 2:

In the pricing we are asked to quote for up to 40 users and unlimited data including historical (except for Twitter). Can you please clarify if Twitter historical is included in the quote for Twitter on a per 1000 hits basis or if all historical should be bundled in the license and data fee

Answer 2

Twitter historical data is to be included in the pricing for Twitter on a per 1000 hits basis