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**SOLICITATION AMENDMENT**

**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

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<b>Title - Sujet</b> TBIPS - IT Professional Services	
<b>Solicitation No. - N° de l'invitation</b> A0414-145921/A	<b>Amendment No. - N° modif.</b> 011
<b>Client Reference No. - N° de référence du client</b> A0414-145921	<b>Date</b> 2016-01-29
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-616-29695	
<b>File No. - N° de dossier</b> 616zm.A0414-145921	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2016-02-10</b>	
<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Standard Time EST	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Cayer, Natalie	<b>Buyer Id - Id de l'acheteur</b> 616zm
<b>Telephone No. - N° de téléphone</b> (819) 956-1339 ( )	<b>FAX No. - N° de FAX</b> ( ) -
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<b>Signature</b>	<b>Date</b>

**SOLICITATION AMENDMENT 011**

This amendment is raised to:

Answer Bidders' questions 97 – 99; and

Modify the solicitation accordingly.

**QUESTIONS AND ANSWERS**

<b>Q1</b>	<b>All streams - PSAB</b>  Because this is for AANDC, and it is aboriginal requirements, will this be part of PSAB? Is there Aboriginal Set-Aside RFP's coming out also?
<b>A1</b>	This solicitation is not set aside under PSAB therefore is open to all TBIPS SA Holders currently holding a TBIPS SA for Tier 2 in the National Capital Area under the EN578-055605 series of SAs . A separate solicitation Set-Aside for Aboriginal Business under PSAB will be published in the coming months which will include the same Workstreams and resource categories.
<b>Q2</b>	<b>All streams - Incumbents</b>  Is there now, or has there recently been, a contractor or contractors delivering to services identical or similar to those being solicitude within this RFP? If so, who is the incumbent contractor, what are the start and end dates of the contract or contracts, and what is the overall value of the engagement?
<b>A2</b>	Yes. Please see information below:  Stream A - 2 contracts: Dates: 3/2012 to present Calian, Ltd. \$500,000 CAD ADGA Group Consulting, Inc. \$900,000 CAD  Stream B - 3 contracts: Dates: 5/2012 to present Coradix Technology Consulting Ltd: \$100,000 CAD Calian, Ltd. \$400,000 CAD TPG Technology Consulting, Ltd. \$1.5M CAD  Stream C – 3 contracts: Date 1/2012 to present TPG Technology Consulting, Ltd. \$7M CAD. ADGA Group Consulting, Inc. \$7M CAD Donna Cona, Inc. \$6M CAD
<b>Q3.</b>	<b>All streams – Corporate Requirements</b>  Could the Crown kindly simplify the corporate requirements by permitting for any contract awarded or closed within the last 10 years rather than 8, or simply remove the corporate requirements in their entirety? If the Crown is seeking demonstration of corporate capability, it may be beneficial to increase the number of evaluated resources in lieu of stringent corporate requirements in order to garner a more competitive result for the Crown.

A3.	Canada accept the request and will permit for any contract awarded or closed within the last 10 years rather than 8 in the Corporate Experience Requirements M1 and M3 but Canada will not remove the Corporate Experience Requirements in entirety. Please see solicitation revision 001 below.
<b>Q4</b>	<p><b>All streams - Corporate requirement</b></p> <p>At M1 (d) Mandatory corporate experience:</p> <p>d. the Contract must have a duration of at least 2 years within the last 5 years. (note: duration does not include option periods that have not been exercised). (page 69)</p> <p>Would the Crown consider extending it from <u>within the last 5 years</u> to <u>within the last 8 years</u> to maintain consistency with the other requirements listed? For example. (M1 (c), M3 (b) and (c).</p>
<b>A4</b>	Canada accepts the request and will permit for any contract awarded or closed within the last 8 years rather than 5. Please see solicitation revision 002 below.
<b>Q5</b>	<p><b>Stream B - Corporate requirement</b></p> <p>Corporate R2 states: "The Bidder should demonstrate experience providing informatics professional services in web application development and support services." Given this a Project Management and Business Analysis stream should the statement not read "The Bidder should demonstrate experience providing informatics professional services in project management and business analysis services."</p>
<b>A5</b>	Yes. Please see solicitation revision 003 below.
<b>Q6</b>	<p><b>Stream C - Resource requirement</b></p> <p>Project Administrator, Level 1 is identified in several locations in the RFP as an evaluated resource, however in the grid in Attachment 4.1 – Bid Evaluation Criteria, Project Administrator, Level 1 is identified as a non-evaluated resource. Please confirm that Project Administrator, Level 1 is a core resource category for Stream C and is thus an evaluated resource.</p>
<b>A6</b>	Project Administrator Level 1 is a core evaluated resource. Please see solicitation revision 004 below.
<b>Q7</b>	<p><b>Stream C - Corporate requirement</b></p> <p>For Corporate requirement R1, please confirm that the Crown intends for the bidder to reference the 3 contracts identified in M3. As such, according to R1 each contract over \$6.4 M is worth 10 points, and therefore the maximum point value for this requirement is 30 points, not 15 points as it currently states.</p>
<b>A7</b>	For Stream C, Evaluated Corporate, R1, the maximum point value is 15 points. Please see solicitation revision 005 below.
<b>Q8</b>	<p><b>Stream C - Corporate Requirement</b></p> <p>Please confirm that for Corporate Requirement M3, the contracts being referenced must contain, at a minimum, the number of required core resources being evaluated. For example,</p>

	in Stream C there are 10 core categories to be submitted with a bid response, therefore it is necessary to show that each contract reference provided by a bidder to satisfy M3 must contain a minimum of 10 resource categories. This will ensure that bidders are providing project references of like size and complexity and thus demonstrating their capability to provide for the Crown.
<b>A8</b>	Canada is not prepared to change the criterion.
<b>Q9</b>	<b>Stream B - Resource Requirement</b>  Business Analyst requirement R10, will the Crown please confirm that similar UML tools to Sparx Enterprise Architect (such as yEd utilized currently at SSC and PWGSC, and StarUML utilized at Bank of Canada) would satisfy the requirement?
<b>A9</b>	No. Canada requires experience with Sparx Enterprise Architect. Canada is not prepared to change the criterion.
<b>Q10</b>	<b>Stream B - Corporate Requirement</b>  With Respect to Corporate Experience M1 and M3. Many new Suppliers who have qualified on TBIPS have done very large projects that demonstrate corporate stability. However, they have not completed public sector projects. As Project Management standards and tasks are the same regardless of industry and sector, would INAC please consider revising the requirement and removing "of which at least 1 was for a Government (Federal, Provincial, and Municipal) Client." To allow new bidders to acquire the Public sector experience.
<b>A10</b>	For this solicitation, Canada requires Bidders to have experience with Government for M1 and with the Government of Canada for M3. Canada is not prepared to change the criterion. This applies to all streams.
<b>Q11</b>	<b>All streams - RFP</b>  Please confirm Bidders can submit against 1 or 2 streams and are not required to submit against all 3 streams in order to be compliant.
<b>A11</b>	Canada confirms that Bidders can submit against 1 or 2 streams and are not required to submit against all 3 streams in order to be compliant. A separate evaluation will be conducted for each Workstream.
<b>Q12</b>	<b>All streams - SRCL</b>  Annex C – Security Requirements Check List on Page 53 indicates the checklist is attached as a separate PDF document however there is no separate document. Can the Crown please forward a copy of the SRCL.
<b>A12</b>	Canada has attached a copy of Annex C – Security Requirements Check List with this amendment 002 as a separate PDF document.
<b>Q13</b>	<b>Stream B - Corporate Requirement</b>  With respect to R1 The Bidder should demonstrate experience providing informatics project management and business analysis services for a Government (federal, provincial/state, municipal).

	Would INAC consider revising this to "The Bidder should demonstrate experience providing informatics project management and business analysis services for a client with over 1,000 employees".
<b>A13</b>	Canada is not prepared to change the criterion.
<b>Q14</b>	<b>All streams - RFP</b>  Would Canada please confirm that item 3.2 Section I: Technical Bid, clause (vi) Customer Reference Contact Information is in reference to the Bidder and not proposed Resources?
<b>A14</b>	No, sections 3.2(vi) Customer Reference Contact Information are referring to the reference checks requested for the corporate criteria and the proposed resources criteria as per the Evaluation Criteria in attachment 4.1. The Bidder must provide the information for reference checks as detailed in sections 3.2(vi) and 4.2(d) in response to the Evaluation Criteria in attachment 4.1.
<b>Q15</b>	<b>All streams – Extension</b>  Given the amount of work required (Corporate and Resourcing) to respond to all 3 Streams and that resources will be largely unavailable to participate in the resume building and gridding process over the Christmas/New Year holiday, we would like to ask for a 2 week extension to the closing date.
<b>A15</b>	Canada is not prepared to extend the closing date at this time.
<b>Q16</b>	<b>All streams</b>  Could the Crown please confirm that within the Streams only the mandatory roles must be included (mandatory and evaluated tables) for evaluation. Specifically, for example, in Stream B it indicates that only the: 1. Project Manager level 3; and 2. Business Analyst level 3 are mandatory.  In order for bidders to have a very clear understanding, could PWGSC please confirm the following with yes or no.  Project Manager: a) Are bidders required to complete and submit mandatory and evaluated grids for Project Manager level 1 (M1- M4) and level 2 (M1 - M5), yes or no? b) Please confirm bidders are required to complete and submit mandatory and evaluated grids only for Project Manager level 3.  Business Analyst: a) Are bidders required to complete and submit mandatory and rated grids for Business Analyst (B.1) Level 1 and Level 2, yes or no? b) Please confirm bidders are required to complete and submit mandatory and evaluated grids only for Business Analyst (B.1) Level 3?
<b>A16</b>	For all streams, for resources identified under the Mandatory Requirements, Corporate Experience, M4, Bidders must complete and submit mandatory and rated grids. Therefore:  Project Manager: a) no b) yes Business Analyst: a) no b) yes

<b>Q17</b>	<b>Stream C – Corporate requirement</b>  At Mandatory requirement M1 and M3, item c) states that the Contract must have been awarded at least 1 year prior to closing date; however, item d) states that the contract must have a duration of at least 2 years within the last 5 years. How can item d) be achieved if the contract would have been awarded, for example, 1.5 years ago? Should item c) be worded to say “....Contract must have been awarded at least 2 years prior to closing date....”? Please clarify.
<b>A17</b>	The Contract must have a duration of 2 years and must have been awarded at least 1 year prior to closing date. The Contract does not have to be completed and can still be on going. Please see solicitation revision 006.
<b>Q18</b>	<b>All streams - Corporate requirement</b>  Stream C, M1 and M3, can you confirm that all contract references must be completed contracts as per Part 3, item 3.2 (a) (iv) Previous Similar Projects: (ii) where it states “a project must have been completed by the bid closing date”?
<b>A18</b>	No. Bidder should not mixed projects with contracts. For M1 and M3 in all streams, contract references may be either ongoing or closed contracts but must be for completed projects as 3.2 Section 1: Technical Bid (a) (iv).
<b>Q19</b>	<b>Stream C – Resource Category</b>  At page 96 of 125 of the RFP at the top of the grid, for the Business Transformation Architect, it states ‘B.1’ – the Business Transformation Architect. Should this actually be ‘B.7’ as per the categories of the TBIPS Supply Arrangement? Please confirm.
<b>A19</b>	Yes, the Business Transformation Architect should be B.7 as opposed to B.1. Please see solicitation revision 007.
<b>Q20</b>	<b>Streams B and C - Resources requirements</b>  for several for of the level 2 resources (e.g. R1, R2 and R3 for Tester – Level 2; R2 for Technical Writer – Level 2, R2 for BTA – Level 2; and R2, R3 and R4 for Quality Assurance Specialist/Analyst – Level 2), the rated requirements are requesting 10-12+ years of experience in the rated requirements to achieve maximum points. This amount of experience would make a resource a Level 3 (according to TBIPS Categories). Would AANDC consider lowering those rated requirements for Level 2 resources to a maximum of 9+ years to achieve full points?
<b>A20</b>	Please see solicitation revision 016.
<b>Q21</b>	<b>Stream B - Resources requirement</b>  On page 78 of the RFP – R8 (for Project Manager Level 3), it states that the proposed resource should have experience on a minimum of 2 projects; however, the scoring is based on years of experience. Please clarify.
<b>A21</b>	Please see solicitation revision 008.

<b>Q22</b>	<b>Stream C – Resource requirement</b>  On page 97, for the Business Transformation Architect, Level 3, Rated requirement R8, asks for minimum of 6 years of experience; however, the scoring starts at “over 5 years”. Please clarify.
<b>A22</b>	The Business Transformation Architect, Level 3, Rated requirement R8 indicates a minimum of 6 years of experience however it should be a minimum of 5 years. Please see solicitation revision 009.
<b>Q23</b>	<b>Stream C – Resource requirement</b>  On page 93, for the Quality Assurance Specialist Level 1, Mandatory requirement M3 is specifying the minimum number of years of experience (2 years) with Defect Tracking Tools such as Test Track Pro; however, M3 for Quality Assurance Specialist Level 2 is not specifying the number of years. Is the minimum number of years of experience missing in M3 for the Quality Assurance Specialist Level 2? Please clarify the M3 requirement for both Level 1 and Level 2 for this category.
<b>A23</b>	Under stream C, for the Quality Assurance Specialist Level 1, Mandatory requirement M3 remains the same: “The Bidder’s proposed resource must have a minimum of 2 years of experience using Defect Tracking Tools such as Test Track Pro (TTPro)”; but M3 for the Quality Assurance Specialist Level 2 should be: The Bidder’s proposed resource must have a minimum of 4 years of experience using Defect Tracking Tools such as Test Track Pro (TTPro). Please see solicitation revision 010.
<b>Q24</b>	<b>All streams - RFP</b>  On page 15 and 16 of the RFP in Section 4.2 Technical Evaluation, subsection (d) Reference Checks, it states in bullet ii) “. Canada will send all email reference check requests to contacts supplied by all the Bidders on the same day using the email address provided in the bid.” However within Attachment 4.1, there is no mention of a requirement for references for each proposed resource. Can you please clarify if references are required and if so, could AANDC confirm if two recent references (in total per resource) including Name and Email would be deemed compliant?
<b>A24</b>	The Bidder must provide the information for reference checks as detailed in sections 3.2(vi) and 4.2(d) in response to the Evaluation Criteria in attachment 4.1.  To clarify, reference are required for the Corporate requirements with the bid before the closing date. Reference for the resources are required if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement. If so, PWGSC will request references from the bidder and it will check the references for that requirement for all bidders to be recommended for contract award.
<b>Q25</b>	<b>Stream C – Resource requirement</b>  On page 79, for Project Manager Level 3, Rated Requirement R12, the requirement is requesting for a copy of the PMP or Prince II certification. However, the requirement is for an ITIL certification. Please clarify the request.
<b>A25</b>	The requirement is for an ITIL certification. Please see solicitation revision 011.

<b>Q26</b>	<p><b>RFP – SOW - Glossary and Acronyms</b></p> <p>In reference to the project definition provided in 11. Glossary and Acronyms (page 47): Some of the categories' rated criteria require in excess of 12 to 16 years to achieve full points, some of these senior resources are having to go back to a time in their careers when they were not consultants, but employees of large private-sector firms like Cognos, IBM and Nortel. These firms deliver/delivered proprietary products and suites of products and do/did not define their "projects" the same way that the Federal Government does.</p> <p>We believe that the following portions of the project definition are restrictive and would exclude this experience from being included:</p> <ul style="list-style-type: none"> <li>○ has a budget stages and deliverables that require the approval of the PM or a committee;</li> <li>○ objectives are set out in a statement of work or task authorization. The particular piece of work might be part of a larger project.</li> </ul> <p>Employees were not likely to be aware of whether or not there were budgets for individual products or phases of products' development. Also, employees were not likely to be working in response to individual Statements of Work or Task Authorizations.</p> <p>Would you consider removing these two bullets from the definition of a project?</p>
<b>A26</b>	<p>Canada is not prepared to change the definition of a project. Canada's definition of a project, including budgets, approvals and objectives, is applicable to both government and private-sector.</p>
<b>Q27</b>	<p><b>Additional clarification – RFP - References</b></p> <p>We would like to request additional clarification on Question and Answer #14 in regards to Customer Reference Contact information: It is our understanding Bidders are not required to submit references at this time as the clause states that they will only be required "if requested by PWGSC". Would you please confirm</p>
<b>A27</b>	<p>References are required for the Corporate requirements with the bid before the closing date. Reference for the resources are required if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement. If so, PWGSC will request references from the bidder and it will check the references for that requirement for all bidders to be recommended for contract award.</p>
<b>Q28</b>	<p><b>Stream C - Resources Requirement</b></p> <p>In regards to the Tester, Level 2 (Core) Rated Criteria R1, the crown is asking for greater than 12 years' experience working with VB.NET for full points. Most testers working on web development projects have worked with either C# or VB.NET depending on the technical specifications of the project. Would the crown consider revising the criteria as follows:</p> <p>The Bidder's proposed resource should have experience conducting system testing, integration testing and regression testing within Microsoft .NET web application development projects.</p>
<b>A28</b>	<p>Canada is not prepared to change the requirements of the criterion but will revise the scoring. Please see solicitation revision 012.</p>



<b>Q29</b>	<p><b>Stream C - Corporate Requirement</b></p> <p>Corporate Criterion M3 in Stream C requests “The Bidder must provide 3 written Contract Summaries describing in detail the Bidder’s current or previous experience in providing Web Application Development and Support Services for 1 or more client organizations during the past 5 years.” However, elsewhere the requirement asks for experience in the last 8 years. Would Canada please confirm that it will accept contracts awarded in the last 8 years?</p>
<b>A29</b>	Please see solicitation revision 013.
<b>Q30</b>	<p><b>Stream C - Corporate Requirement</b></p> <p>The results of an analysis we performed indicates that the average amount of a contract or contract amendment awarded to suppliers by Canada in the last 2 fiscal years is \$981,736.08. When we filtered the data, this does include large consulting services contracts with large software companies who supply Government of Canada technical infrastructure components, so the actual average may in fact be much lower.</p> <p>The location of services for this solicitation is the National Capital Region, and the Federal Government is the largest client of firms providing informatics professional services in the National Capital Region. All incumbent contracts are \$7M or larger for this stream. If Canada, on average, does not award contracts that are over just \$1M, it is favouring the incumbent firms under Stream C to request proof of web development contracts awarded in excess of \$4M as this is clearly not the norm in the region. Therefore, Canada is discouraging competition by requesting firms seeking to provide services to the Federal Government in the National Capital Region to provide evidence of the award of contracts for web development services in excess of \$4M in Stream C - Corporate Criterion M3. By requesting contracts of this size, Canada is eliminating the majority of firms who are able and qualified to supply these types of resources under TBIPS Tier 2 from competition in favour of larger, multi-national firms and incumbent firms.</p> <p>For this reason, we are asking that Canada encourage fair and transparent competition from all compliant, qualified bidders under TBIPS Tier 2 who have successfully won Tier 2 contracts by changing Stream C - Corporate Criterion M3 as follows:</p> <p>M3: “For each contract summary identified:</p> <p style="padding-left: 40px;">a. the contract value must be at least \$2M CAD “</p>
<b>A30</b>	Please see solicitation revision 014.
<b>Q31</b>	<p><b>Stream C - Corporate Requirement</b></p> <p>Stream C, Corporate Criterion R2 states: “The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Over \$1M CAD to &lt; \$1.6M CAD = 1 point  Over \$1.6M CAD up to and including \$2.2M CAD = 2 points  Over \$2.2M CAD up to and including \$2.8M CAD = 3 points  Over \$2.8M CAD up to and including \$3.4M CAD = 4 points</p>

	<p>Over \$3.4M CAD = 5 points</p> <p>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.”</p> <p>This requirement is incredibly restrictive and favours the incumbent firms who are already performing this work within AANDC. Only 2 Government Departments routinely develop in VB.NET with Oracle as the RDBMS: Aboriginal Affairs and Northern Development Canada and Transport Canada. Typically, .NET technologies are paired with MS SQL Server databases. The development language and database required for the work have no bearing on a bidder's ability to supply under a contract. For this reason, we are requesting that Canada please allow firms to demonstrate experience with contracts requiring either VB.NET OR C# and Oracle version 8 OR MS SQL Server 2008.</p>
<b>A31</b>	Please see solicitation revision 015.
<b>Q32</b>	<p><b>Q&amp;As Additional Clarification</b></p> <p>We received the 2<sup>nd</sup> round of Q&amp;As posted on Buy &amp; Sell today, and just have one further question we would like clarification on:</p> <p>Corporate Requirement M3 states: “Each referenced contract must have the same number of resources as the number of resources in the stream being bid”. Please confirm that the Crown is looking for contracts being referenced to contain, at a minimum, the same number of core resource categories as the number of core resource categories in the stream being bid.</p> <p>For example, in Stream C there are 10 core resource categories to be submitted with a bid response, therefore it is necessary to show that each contract reference provided by a bidder to satisfy M3 must contain a minimum of 10 resource categories.</p>
<b>A32</b>	For M3 in all streams, Canada requires each referenced contract must have at least the same number of resources as the number of resources in the stream being bid. To clarify, it does not have to be the same number of categories. Per example, Stream C has 10 core categories, therefore the Contractor must provide a reference contract showing that he provided at least 10 resources, therefore it could be 10 projects managers per example to receive the points for M3 however R4 Bidders have to demonstrate providing two or more categories in the same reference contracts to obtain the points.
<b>Q33</b>	<p><b>RFP – SOW - Project definition</b></p> <p>In order for to meet the Client's definition of a project, we are required to reference only full-time projects – 6 months for all core categories, except for the Project Manager, which requires 12 months.</p> <p>If we have two projects that overlap, but once the overlaps are accounted for, both projects are still left with a 6 months (or 1 year, as applicable) full-time level of effort, would it be acceptable to reference both projects in the grid in order to meet the mandatory and rated criteria?</p>

	<p>For example:</p> <p>Project #1 = January 2014 – June 2015 (18 months – count 12 months full-time)</p> <p>Project #2 = October 2014 – March 2015 (6 months – count 6 months full-time)</p>
<b>A33</b>	<p>This example is acceptable. Bidders must be consistent in how project durations are counted. For example, if project #1 is referenced as 12 months for a criterion, it cannot be counted as 18 months in another criterion.</p>
<b>Q34</b>	<p><b>Stream C – Resources Requirement</b></p> <p>Regarding Quality Assurance Specialist/Analyst – Level 2, Mandatory requirement M8 states:</p> <p>The Bidder's proposed resource must have 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 500 users) and COTS implementation projects (minimum 500 users) for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Question:</p> <ol style="list-style-type: none"> <li>1- Would a 6 year web application development project that has a web application integrated with a COTS component and a user base of over 500 users meet the requirement?</li> <li>2- Would Crystal Reports be a valid COTS?</li> </ol>
<b>A34</b>	<ol style="list-style-type: none"> <li>1. Canada accepts this example to meet the criterion.</li> <li>2. Crystal Reports is not a COTS.</li> </ol>
<b>Q35</b>	<p><b>Stream C – Resources Requirement</b></p> <p>In our experience resources have performed tasks related to the roles of Project Manager and Business Analyst, but have performed the work under a different category – for example Project Executive or Business System Analyst. Would DIAND consider that experience equivalent and therefore compliant?</p>
<b>A35</b>	<p>Canada will accept experience performed in the Project Executive category where the experience meets the criteria of Project Manager.</p> <p>Canada does not consider the Business System Analyst category equivalent to Business Analyst. Canada will accept experience performed under Business System Analyst where the experience meets the criteria of Business Analyst.</p>
<b>Q36</b>	<p><b>Stream B – Resource Requirement</b></p> <p>For the Project Manager Level 3, as they are currently written, R11 (PMP or Prince II) and R12 (ITIL) allow resources to substitute ten years of experience for having the requested certification and still achieve full points. As this is a Level 3 resource, all resources should have ten years of experience, thus rendering these requirements as null since all proposed resources will be awarded full points.</p>

	<p>We propose the following amendments to R11 and R12, in order to provide the Crown with the value of having certified resources score higher points than their uncertified counterparts:</p> <p>The Bidder's proposed resource should have a current PMP or Prince II certification <del>or a minimum of 10 years of Project Management experience.</del></p> <p>No certification = 0 points</p> <p>Current PMP or Prince II certification <del>or 10 years of Project Management experience</del> = 3 points.</p> <p>The Bidder's proposed resource should have an ITIL certification <del>or a minimum of 10 years of Project Management experience.</del></p> <p>No certification = 0 points</p> <p>ITIL certification <del>or 10 years of Project Management experience</del> = 2 points</p>
<b>A36</b>	Canada is not prepared to change the criterion.
<b>Q37</b>	<p><b>Stream C - Resource Requirement</b></p> <p>Tester Level 2, R5 states:</p> <p>The Bidder's proposed resource should have experience as a Tester conducting system, integration and regression tests for COTS (corporate IT systems) implementation projects for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Can the Crown please clarify what is meant by "COTS (corporate IT systems)"?</p>
<b>A37</b>	Canada defines COTS as IT systems or applications used for data entry, data management and reporting that that are commercially available and can be bought "as is.
<b>Q38</b>	<p><b>All Streams - Resource Requirement</b></p> <p>At what location is work expected to be conducted? Will resources working remotely from another city within Canada be considered?</p>
<b>A38</b>	All the work will be performed in the National Capital Region (NCR) at INAC premises using INAC technologies.
<b>Q39</b>	<p><b>RFP - Extension Request</b></p> <p>The level of detail required to provide substantiation for mandatory and rated requirements in 3 Streams and 15 resources is complex and requires a lot of work and input from our consultants to prepare a quality response. Given that most of our consultants are just back this week from the holidays and there have been other AANDC RFP's to complete we would kindly ask that the Crown consider an extension of 2 weeks to February 3<sup>rd</sup>, 2016.</p>
<b>A39</b>	<p>Canada accept to extend the closing date to <b><u>February 3, 2016.</u></b></p> <p>Please see solicitation revision 021.</p>

<b>Q40</b>	<p><b>Stream C – Resource Requirements</b></p> <ol style="list-style-type: none"> <li><b>1. Application Software Architect – R9;</b></li> <li><b>2. Quality Assurance Specialist – R1;</b></li> <li><b>3. Web Developer –M8</b></li> </ol> <p>Due to the fact that Web Accessibility was only released in September 2011, would the Crown accept project equivalency, as it would be extremely difficult to achieve the requirement of over four (4) projects in less than four (4) years?</p>
<b>A40</b>	<p><b>For the Quality Assurance Specialist – R1:</b></p> <p>Canada is not prepared to change point-rated criterion.</p> <p><b>For the Application Software Architect, Level 3, R9; the Web Developer, Level 3, M8; the Web Developer, Level 2, M6; the programmer/analyst, Level 2, M4; and the programmer/analyst, Level 3, M4:</b></p> <p>Please see solicitation revision 020.</p>
<b>Q41</b>	<p><b>Stream C – Resource Requirements</b></p> <p><b>Business Transformation Architect – R6:</b></p> <p>“The Bidder’s proposed resource should have experience as a Business Transformation Architect in <u>integration of systems for business or program sectors</u> within a government department.” Could the Crown please clarify what this phrase means, and perhaps provide an example?</p>
<b>A41</b>	<p>An example are existing but separate authoritative source IT systems with related business functions and data sharing. To meet changing or new business or operational requirements, project work is undertaken to develop a new single IT system or to enhance/increase the data sharing and management and shared functionality of existing systems.</p> <p>For this solicitation, business or program sectors may include Chief Financial Officer, land and natural resource development, community economic development and funding eligible recipients or social or education programs and partnerships.</p>
<b>Q42</b>	<p><b>Stream C – Resource Requirements</b></p> <p><b>Quality Assurance Specialist – M8; and Quality Assurance Specialist – R7:</b></p> <p>Will the Crown consider the following change to the requirement:</p> <p>The Bidder’s proposed resource must have 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web</p>

	application development projects (minimum 500 users) <del>and</del> <u>or</u> COTS implementation projects (minimum 500 users) for Federal government departments/agencies/organizations/Crown Corporations
<b>A42</b>	<p><b>For Quality Assurance Specialist, Level 2, M8:</b></p> <p>Canada is not prepared to change the criterion Please see A34.</p> <p><b>For the Quality Assurance Specialist, Level 2, R7:</b></p> <p>Canada is not prepared to change the criterion. However Canada accept to modify the scoring points.</p> <p>Please see solicitation revision 019.</p>
<b>Q43</b>	<p><b>Stream C – Resource Requirements</b></p> <p><b>System Analyst - R4:</b></p> <p>Will the Crown consider the following change to the requirement:</p> <p>The Bidder's proposed resource should have experience evaluating <u>web application or</u> COTS IT systems against business and technical requirements.</p>
<b>A43</b>	Please see solicitation revision 018.
<b>Q44</b>	<p><b>Stream C – Resource Requirements</b></p> <p><b>Web Developer – R7:</b></p> <p>Due to the fact that HTML 5 was only released on October 14, 2014, would the Crown accept project equivalency, as it would be extremely difficult to achieve the requirement of over four (4) projects in less than one (1) year?</p>
<b>A44</b>	<p>HTML 5 was first released in 2008. Canada is not prepared to change the criterion but will revise the scoring.</p> <p>Please see solicitation revision 017.</p>
<b>Q45</b>	<p><b>Stream C – Resource Requirements</b></p> <p><b>Tester – R5:</b></p> <p>The Bidder's proposed resource must have experience as a Tester conducting system, integration and regression tests for COTS (corporate IT systems) implementation projects for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Does COTS refer to "Commercial Off the Shelf"?</p>
<b>A45</b>	<p>COTS refers to Commercial off the Shelf. Please see answer A37 above.</p> <p>COTS implementation projects mean the initial implementation and configuration of a COTS with or without being used by or integrated with a custom application solution. Subsequent</p>

	custom application projects built on or using the COTS are not considered COTS implementation projects.
<b>Q46</b>	<b>RFP - References</b> With regard to the provision of customer references for resources, would the Crown accept two (2) or three (3) references within the past ten (10) years?
<b>A46</b>	Please see A24.
<b>Q47</b>	<b>RFP and Corporate Requirements</b> RFP Section 3.2 (a) (iv) (ii) Previous Similar Projects page 12 of 125 – “Where the bid must include .....(ii) a project must have been completed by the bid closing date” as it relates to Corporate M1 and M3 (all Streams), would the Crown consider on-going projects as long as they meet all M1 and M3 requirements?
<b>A47</b>	Please see A17 and A18.
<b>Q48</b>	<b>Stream C – Resource Requirements</b>  <b>Web Developer – M5:</b>  Would the Crown consider making the following change to M5, as generally change requests are not tracked by a defect tracking tool:  “The Bidder’s proposed resource must have a minimum of 10 years of experience as a Web Developer performing integration and system testing and <u>documenting defects and change requests in defect tracking tools.</u> ”
<b>A48</b>	Canada is not prepared to change the requirement.
<b>Q49</b>	It is our understanding that VB.NET is a programming language used within the Microsoft .Net framework, however many of the requirements in the bid request experience using the “Microsoft VB.Net development framework”. Can the Crown please clarify if it is looking for VB.Net experience or .NET development framework experience?
<b>A49</b>	Canada requires experience in VB.Net.
<b>Q50</b>	<b>Clarification to Amendment 003, solicitation revision 008</b>  Can you please confirm that the response in Solicitation Revision 008 also applies to the Level 3 Project Manager This revision as currently indicated provides a point scale for the Level 2 Project Manager but not the Level 3.
<b>A50</b>	Revision 008 has a point scale for the level 3 Project Manager.  For Project Manager, Level 3, R10:  2 projects = 2 points 3 projects = 3 points 4 projects = 4 points Over 4 projects = 5 points.

<b>Q51</b>	<p><b>Stream B – Resources requirements</b></p> <p><b>Project Manager L3:</b></p> <p>In the <b>RFP SOW – Glossary and Acronyms, Project Definition; The project length for a Project Manager L3</b> is 12 months in length. This requirement, even for a very senior qualified PM, is very restrictive given all the other requirements that must be met in tandem to the minimum 1 year project requirement.</p> <p>Would the Crown please consider a 6 month project duration for the Level 3 Project Manager?</p>
<b>A51</b>	Canada is not prepared to change the project duration.
<b>Q52</b>	<p><b>Clarification to Amendment 003, Question 31 and subsequent solicitation revision 015</b></p> <p>The revised criteria reads:</p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (<u>VB.Net</u> or C#.Net) version 2008 or higher and <u>MS SQL Server 2005 version 9.0 or higher.</u></p> <p>Since MS SQL Server 2005 version 9.0 or higher does not exist, would you please clarify the required technology and the version?</p>
<b>A52</b>	<p>Version 9.0 referred to the build version. Sometimes the database is described as “MS SQL Server 2005 version 9.0”. MS SQL Server 2005 or higher is acceptable.</p> <p>Please see solicitation revision 022.</p>
<b>Q53</b>	<p><b>Stream C – Resources Requirements</b></p> <p><b>For the Technology Architect, Level 2, R4:</b></p> <p>R4 states:</p> <p>The Bidder’s proposed resource should have experience as a Technology Architect in systems integration projects within program areas or between systems in two or more program areas.</p> <p>Would the Crown please clarify the following related to this requirement:</p> <ul style="list-style-type: none"> <li>a) Would experience as a Technology Architect in one systems integration project within one program area meet the requirement?</li> <li>b) Would experience as a Technology Architect in one systems integration project between two different program areas meet the requirement?</li> </ul>
<b>A53</b>	Projects a) and b) in the Bidder’s example meet the requirement of Technology Architect, Level 2, R4.
<b>Q54</b>	<b>All streams – Corporate Requirements – Clarification on Answer 18</b>



	Please confirm that the answer to Question 18 does not change the nature of the Corporate Mandatories (M1 and M3) from Contract Summaries to Project Summaries. If a change is implied, please re-issue Corporate Mandatories M1 and M3.
<b>A54</b>	Corporate Mandatories M1 and M3 are for contract summaries. Project summaries referenced in the bid must be closed as per 3.2 Section 1: Technical Bid (a) (iv).
<b>Q55</b>	<p><b>Clarification on the “COTS” implementation</b></p> <p>We require some more clarification on the “COTS implementation” as it’s seem like the interpretation is different depending on the category.</p> <p>For Question Q34 for the Quality Assurance Specialist/Analyst, a web application development project that has a web application integrated with a COTS component and a user base of over 500 user would meet the requirement(as per A34).</p> <p>For the answer of question Q45 for the Tester the COTS implementation project is defined as “COTS implementation projects mean the initial implementation and configuration of a COTS with or without being used by or integrated with a custom application solution. Subsequent custom application projects built on or using the COTS are not considered COTS implementation.</p> <p>I understand the requirements addressed are quite different, but should the concept of “COTS implementation” be the same across the RFP?</p> <p>For Question Q42 for the Quality Assurance Specialist/Analyst, the answer refers to A34 for M8 and amends the point score for R7 to 5 point for web application projects and 5 points for COTS implementation project.</p> <p>Does this mean that a web application development project that has a web application integrated with a COTS component and a user base of over 1000 user would meet the requirement(as per A34); would not be valid to get all the point?</p> <p>Does the resource need to have 6 years of each type of projects (web application development and COTS implementation) to get the full 10 points?</p> <p>Would the CROWN reconsider changing the requirement for M8 and R7 to “web application development projects or COTS implementation projects”?</p>
<b>A55</b>	<p>a) Does this mean that a web application development project that has a web application integrated with a COTS component and a user base of over 1000 user would meet the requirement(as per A34); would not be valid to get all the point?</p> <p><b>This would not be valid for full points as it is not experience with COTS implementations.</b></p> <p>b) Does the resource need to have 6 years of each type of projects (web application development and COTS implementation) to get the full 10 points?</p> <p><b>The proposed resource must have 6 years of experience in both but not 6 years in each.</b></p>

	<p>c) Would the CROWN reconsider changing the requirement for M8 and R7 to “web application development projects or COTS implementation projects”?</p> <p><b>Canada is not prepared to change the criteria.</b></p>
<b>Q56</b>	<p><b>Stream C – Resources Requirements</b></p> <p>For the Quality Assurance Specialist/Analysts Level 2 M8 and R7, can the CROWN please clarify what it mean by “analyzing and documenting quality assurance assessments of web application development projects and COTS implementation projects” and give an example?</p> <p>Is the CROWN looking for experience analyzing and documenting quality assurance assessments of the “web application and COTS itself” or experience analyzing and documenting quality assurance assessments of the “web application development project and COTS implementation projects”?</p>
<b>A56</b>	<p>Canada requires quality assurance experience analyzing and assessing web application and COTS projects and documenting the analysis and assessments.</p>
<b>Q57</b>	<p><b>Stream C – Resources Requirements</b></p> <p>For the Programmer/Analyst Level 3, R6 states:</p> <p>The Bidder’s proposed resource should have experience developing and maintaining Oracle sql packages for data queries for reporting via Business Objects versions Crystal 2008 (version 12).</p> <p>To be consistent with M1 and R2 Would the CROWN consider changing the requirement to:</p> <p>The Bidder’s proposed resource should have experience developing and maintaining Oracle sql packages for data queries for reporting via Business Objects versions Crystal 2008 (version 12 and up)?</p>
<b>A57</b>	<p>Yes. Please see solicitation revision 023.</p>
<b>Q58</b>	<p><b>RFP – Project durations</b></p> <p>Page 47 of the RFP states that, for each resource category, projects must be a minimum of six months in duration with the exception of the Project Manager where the projects must be 12 months in duration. In the rated criteria for all categories, there are a number of criteria that award points based on “number of projects”. Many highly skilled consultants have worked on large, multi-year, complex projects that integrate with other systems. We request that multi-year projects for all categories, including the Project Manager, be assigned a project equivalency by dividing by 6 months (e.g. each 12 month project period would be equal to 2 projects) to account for Consultants who have worked on long-term development projects, from inception to delivery (full lifecycle). Several competitive RFP’s have made this provision and it would be excessively restrictive and not in the interest of the Crown to disqualify otherwise highly skilled resources. Please confirm that the Crown will equate project durations to allow equivalency of time worked on respective projects that would</p>

<b>A58</b>	<p>Canada is not prepared to change criteria.</p> <p>Canada requires experience to be measured in years or projects based on needs. Where Canada requires project experience, it is for resources to have obtained experience in those skills on more than one project. It may be for skills where it is unlikely a resource would have years of experience particularly if only on long-term projects but may have gained experience on a particular project.</p>
<b>Q59</b>	<p><b>Stream C – Resources Requirements</b></p> <p>The R1 and R6 requirements in the Business Transformation Architect L3 (Core) category are almost identical and require data exchange and integration between systems both departmentally and externally. The complexities and activities involved to integrate enterprise applications is similar regardless of whether they are within one department or not. We suggest that R1 and R6 be consolidated and recommend the following wording: “The Bidder’s proposed resource should have experience in data integration <u>and/or</u> data exchange between systems within a department <u>and/or</u> across government departments.</p> <p>Additionally, for consistency we request the adjusted wording above be applied to the following categories:</p> <p><input type="checkbox"/> R7 in the Project Manager, Level 3 (Core)</p> <p><input type="checkbox"/> R5 in the Application/Software Architect, Level 3 (Core)</p>
<b>A59</b>	Canada is not prepared to change the criterion.
<b>Q60</b>	<p><b>RFP – Extension request</b></p> <p>Given the down time through the holiday season (essentially two weeks), the number of changes that impact potential proposals, and to ensure the Crown receives viable, qualified bids, we request a minimum 2 week extension to the closing date of the RFP.</p>
<b>A60</b>	See Answer 39.
<b>Q61</b>	<p><b>RFP - Pricing</b></p> <p>Page 13 of the RFP states: ‘Pricing: Bidders must submit their financial bid in accordance with the Basis of Payment provided in Attachment 4.2. The total amount of Applicable Taxes must be shown separately, if applicable. Unless otherwise indicated, Bidders must include a single, firm, all-inclusive per diem rate quoted in Canadian dollars in each cell requiring an entry in the pricing tables.’</p> <p>The pricing tables provided in Attachment 4.2 do not include rows for totals with tax. Can the Crown confirm whether prices including tax should be provided? If so, please amend and resubmit.</p>
<b>A61</b>	Price should be provided excluding tax. Bidder must provide single, firm, all-inclusive per diem rate quoted in Canadian dollars in each cell requiring an entry in the pricing tables - tax extra.

<b>Q62</b>	<b>Stream B – Resources Requirements</b>  The R6 requirement in the Business Analyst L3 (Core) category awards points for a CBAP or Masters Certificate in Business Analysis. Please confirm the Crown would accept a comparable certification, such as a Certified Business Analysis Professional from an accredited learning institution (i.e., Learning Tree).
<b>A62</b>	Canada will accept a comparable certification from accredited learning institutions. The certifications must include successful completion of exams and successful completion of a minimum of 10 days of training. Boot camp type courses are not acceptable.  For the Bidder's example of Learning Tree, the Expert certification would be accepted.
<b>Q63</b>	<b>Stream B – Resources Requirements</b>  The R8 requirement in the Business Analyst L3 (Core) category requests experience ' <i>defining and documenting interfaces of business processes within business domains</i> '. We interpret the Crown's intent as demonstrating experience defining and documenting business processes within business domains and suggest removing the words "interfaces of" as it makes the requirement ambiguous. If the Crown does not agree, we request a specific example that substantiates what the Crown is looking for in this requirement.
<b>A63</b>	Interfaces refer to processes where two or more systems may send, receive or exchange data, processes involving sending data to or receiving data from recipients and business processes which work with or are dependent on other business processes in a business area.  Please see solicitation revision 024.
<b>Q64</b>	<b>Stream C – Resources Requirements</b>  The R2 requirement in the Application/Software Architect, Level 3 (Core) gives examples of conversion and redevelopment from one platform and database to another. Please confirm that legacy platform migrations (i.e. ASP/VB to ASP.NET/VB.NET) and database migrations/upgrades in the new platform (i.e. SQL Server 2005 to SQL Server 2008) would be acceptable as platform migrations. Application Architects often work on multi-year, large, enterprise projects where it would be highly unusual that a client would switch their development platform to a different vendor. Please confirm that the Crown will accept legacy platform migrations with the same product vendor, otherwise this criteria is highly restrictive and limits fair competition.
<b>A64</b>	For Application/Software Architect, Level 3, R2, Canada will accept experience in legacy platform and database migrations (ex. Oracle 10g to Oracle 11g). This does not include patches and changes within a version of a platform or database.
<b>Q65</b>	<b>Stream C – Resources Requirements</b>  The R5 requirement in the Tester, Level 2 (Core) awards full points for over seven projects conducting testing on COTS implementation projects. Given that R1 requires 10 years of testing web-based VB.NET custom-developed applications, this requirement would be highly unrealistic and unattainable for any resource to meet. We recommend the Crown adjust the

	wording to: "conducting system, integration and regression tests for web-based applications OR COTS products OR web-based applications that integrated with COTS products..."
<b>A65</b>	Please see solicitation revision 025.
<b>Q66</b>	<p><b>Stream C – Resources Requirements</b></p> <p>The R5 requirement in the Quality Assurance Specialist/Analyst Level 2 (Core) requires experience in data cleansing and handling of Protected B levels of data. As per section 202. Access to Protected Information, Assets or Sites in the Industrial Security Manual published by PWGSC (<a href="http://ssi-iss.tpsgc-pwgsc.gc.ca/msi-ism/ch2-prt1-eng.html#ch2-202">http://ssi-iss.tpsgc-pwgsc.gc.ca/msi-ism/ch2-prt1-eng.html#ch2-202</a>): 'A Reliability Status does not in itself confer a right of access to PROTECTED information assets or sites. It does constitute, however, the authority for an organization to allow access to PROTECTED information, assets or sites to persons holding a Reliability Status, on a "need - to - know basis", and subject to any restrictions that may be imposed in the contractual or pre-contractual documentation. Access to PROTECTED information, assets or sites is not permitted prior to the granting of the necessary Reliability Status. Persons who have been granted a Personnel Security Clearance may only have access to PROTECTED information, assets or sites on a "need-to-know" basis.'</p> <p>It is highly unusual for a Government of Canada client to expose a Reliability Status-cleared resource (same level requested on this RFP) to cleanse, handle or otherwise view Protected B data. This requirement is excessively restrictive and we request that it be removed.</p>
<b>A66</b>	<p>Canada is not prepared to remove the criterion.</p> <p>Canada has had requirements examples of which are resources were required to write scripts to mask Protected-B data or to find and remove keywords and phrases as part of Quality Assurance process on projects. This does involve exposing a resource to Protected B data.</p>
<b>Q67</b>	<p><b>Stream C – Resources Requirements</b></p> <p>The R7 requirement in the Quality Assurance Specialist/Analyst Level 2 (Core) awards full points for six years of experience documenting quality assurance assessments of web application development projects and COTS implementation projects. It would be highly unlikely that a level 2 resource under TBIPS, who would only be required to have 5 to 10 years of experience, to come up with six years of experience in web application development assessments and COTS implementation assessments. This requirement would be highly unrealistic and unattainable for any resource to meet. We recommend the Crown adjust the wording to: '...analyzing and documenting quality assurance assessments of web application development projects (minimum 1000) users OR COTS implementation projects (minimum 1000 users) OR web-based applications that integrated with COTS products (minimum 1000 users)'.</p>
<b>A67</b>	See Answer 55 b). Canada is not prepared to change the criterion.
<b>Q68</b>	<p><b>Stream B – Resources Requirements</b></p> <p>Project Manager (P.9) – Level 3 - Evaluated Resource (Core) - Page 72 M2 states: The Bidder's proposed resource must have experience in the last 10 years, on a minimum of 2</p>

	<p>web application development projects with a project budget in excess of \$2M CAD each, defining and documenting the objectives for the project, the composition, roles and responsibilities and terms of reference for the project team.</p> <p>Can the Crown please clarify what information is required to address the term composition</p>
<b>A68</b>	Composition refers to the types of resources and to the resources (contractors, staff, FTEs).
<b>Q69</b>	<p><b>All Streams - Corporate requirement</b></p> <p>With regards to Questions and Answer 18 and 54, for the M3 requirement, if the requirement is for contract summaries, can the Crown please clarify why the requirement is requesting project information such as: (a) project objectives, (c) dates/duration of the project and (d) the dollar value of the project to the Bidder? Is M3 looking for Contract Summaries or Project Summaries, or both?</p>
<b>A69</b>	<p>M3 looking for Contract Summaries.</p> <p><b>Please see solicitation revision 026.</b></p>
<b>Q70</b>	<p><b>RFP – SOW – Project definition</b></p> <p>On page 47 of the RFP document, Canada provides a long definition of what constitutes a “Project.” Is there an expectation that our bid must address all of the bullet points listed for each candidate wherever the wording “project” is used in reference to a candidate’s experience? We are concerned that this will make resulting industry bids unnecessarily long if each and every single one of these bullet points must be fully demonstrated for each proposed resource.</p>
<b>A70</b>	Bidders must provide enough detail to substantiate proposed resources have experience working on projects as per the definition.
<b>Q71</b>	<p><b>All Streams - Corporate requirements</b></p> <p><b>M1 and M3 Contract Values (not including option years).</b> Please confirm that for M1 and M3 – all streams; reference contracts’ stated contract value may include the value of the option years if the option years have been exercised and completed/in progress.</p>
<b>A71</b>	For all streams, Corporate requirements M1 and M3, contract values may include exercised option years.
<b>Q72</b>	<p><b>All Streams - Corporate requirements - References</b></p> <p><b>R4</b> “.... supplying resources in at least two of this solicitation’s categories at the same time .....” .</p> <p>Please confirm that for R4 substantiation for all streams, Bidders’ demonstrated examples of a reference contract’s resource categories, “ ..... <b>may be “similar” to</b> at least two of this solicitation’s categories at the same time .....” as all contracts may not use the same resource category nomenclature as this solicitation.</p>

<b>A72</b>	Resource categories will be considered to be similar if the work in the provided references meets at least 50% of the points of responsibility listed in this solicitation's Statement of Work for the resource category.
<b>Q73</b>	<p><b>Stream C – Resource Requirement</b></p> <p>Due to the nature of the role, many of the top Technical Writers are only engaged on projects for short durations of time to allow them to complete the necessary documentation for the project in an efficient manner. Would the Crown please consider waiving the 6 months project duration limitation for the Technical Writer role only?</p>
<b>A73</b>	<p>Canada will not waive a duration limitation for Technical Writer. Canada will reduce the duration of a project to 2 months for Technical Writer B.14 Level 2 only.</p> <p>No mandatory or point-rated criteria will be revised.</p>
<b>Q74</b>	<p><b>Stream C – Resource Requirement</b></p> <p>Application/Software Architect – Requirement M3: Please confirm that the resource must have 8 years of experience in a “major program area” as requested in the requirement, and that this is not limited to only <i>major statutory programs</i>, which are detailed below the requirement but do not align with the SOW, nor will they provide the Crown additional value.</p>
<b>A74</b>	Program experience is of value to Canada. The criterion is not limited only to major statutory programs. See Answer 41. Bidders must substantiate the proposed resource's experience was/is in program area(s).
<b>Q75</b>	<p><b>All stream – Resource Requirements</b></p> <p>On page 47 of the RFP document, Canada states that each “project” needs to have a “minimum project duration of 6 months full-time,” and that the Project Manager Level 3 needs to cite projects that are at least 12 months. Throughout all RFP workstreams, wherever Canada specifies that resource experience must be provided in years, would our resource be compliant if we were to present assignments that were under 6 months (or 12 months for the Project Manager Level 3) in length to reach the required number of years? For example, if 12 months of experience was required and our resource submitted 3 projects, each of 4 months in length, would this be compliant?</p>
<b>A75</b>	This example would not be compliant.
<b>Q76</b>	<p><b>Stream C – Corporate Requirements:</b></p> <p>R3 &amp; R4 states:</p> <p>R3 The Bidder should demonstrate experience providing various numbers of informatics professional resources in web application development and support during the Contracts identified in M3. - worth 5 points</p>

	<p>R4 - The Bidder should demonstrate experience supplying resources in at least two of this solicitation's categories at the same time during each of the Contracts identified in M3 (ex. Web Developer level 3, Application/Software Architect level 2). - worth 5 points.</p> <p>Can the Crown please clarify how the point allocations work for each R3 &amp; R4? It is unclear as to how full points will be awarded and what quantities of resources should be identified for each Rated question in order to score maximum points.</p>
<b>A76</b>	<p>For R3, full points will be awarded if each contract reference substantiates the criterion.</p> <p>For R4, full points will be awarded if each contract reference substantiates the criterion.</p> <p>Various numbers is defined as more than one resource.</p>
<b>Q77</b>	<p><b>Stream B – Resources Requirements</b></p> <p>After reviewing answer 50 and revision 008 we are still unclear about point scale to be used for the Level 3 Project Manager's R8 requirement. Answer 50 specifically provides a point scale for R10 of the Level 3 Project Manager while Revision 008 provides a point scale for the level 2 Project Manager's R8 requirement but not the Level 3.</p> <p>Can the Crown please provide a point scale for the Level 3 Project Manager's R8 requirement.</p>
<b>A77</b>	<p>The point-scale for the R8 remains the same as in the bid solicitation:</p> <p>6 years up to and including 7 years = 2 points  Over 7 years up to and including 8 years = 3 points  Over 8 years up to and including 9 years = 4 points  Over 9 years = 5 points</p>



<b>Q78</b>	<p><b>Stream B – Corporate Requirements</b></p> <p><b>Revision 001, for all Streams, M1c) and M3c) states:</b></p> <p><b>INSERT</b></p> <p>c. the Contract must have been awarded at least 1 year prior to the closing date of this solicitation and no later than 10 years from the closing date of this solicitation.</p> <p>With regards to Stream B – please confirm the Crown is asking Bidders to amend item b with the statement above and not item c.</p> <p><b>Revision 006, for all Streams, For M1 d) and M3 d) states:</b></p> <p><b>INSERT</b></p> <p>The Contract must have a duration of at least 2 years (note: duration does not include option periods that have not been exercised)</p> <p>With regards to Stream B – please confirm Crown is asking Bidders to amend item c with the statement above.</p>
<b>A78</b>	<p>No. Item b was missing for M3 for Stream B in the English solicitation document.</p> <p>Please see solicitation revision 027.</p>
<b>Q79</b>	<p><b>Stream C – Resources requirements</b></p> <p><b>Web Developer, L3 - R7</b></p> <p>We have skilled candidates with many years of experience with HTML 5, but as they have been on a long term major web development projects, they would not have the requisite 5 projects to score full points. Would Canada accept years of experience for this requirement, instead of being evaluated for a number of individual projects, in fairness to such individuals?</p>
<b>A79</b>	<p>Canada will accept project/year equivalency for the following resources and rated criteria only:</p> <p>Web Developer, Level 3, R7 Web Developer, Level 2, R4</p> <p>Please see solicitation revision 028.</p>
<b>Q80</b>	<p><b>Stream C – Resources requirements</b></p> <p><b>Quality Assurance Specialist/Analyst, L2 – M8</b></p> <p>The M8 requirement for Quality Assurance Specialist/Analyst, L2 reads: “The Bidder’s proposed resource must have 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 500 users) and COTS implementation projects</p>

	<p>(minimum 500 users) for Federal government departments/agencies/organizations/ Crown Corporations.”</p> <p>This mandatory requirement could involve a resource having to demonstrate 12 years of experience, and specifically in Federal Government organizations, as projects that combine both web application development and COTS implementation are not common. This would place this position clearly as a Level 3 resource and such an individual would be an uncommon type of resource. Will the client consider changing the requirement to read “..... web application development projects (minimum 500 users) <b>and/or</b> COTS implementation projects (minimum 500 users) <b>cumulatively</b>.....”? Failing that, reduce the years of experience required to be more in line with a Level 2 resource?</p>
<b>A80</b>	Canada requires experience in web application development projects and in COTS implementations. To clarify, the years of experience is cumulative. For example, a resource with 4 years of web application projects and 2 years of COTS implementation projects would meet the criterion.
<b>Q81</b>	<p><b>Stream B – Resources Requirements</b></p> <p>M3 requires “3 written Contract Summaries describing in detail the Bidder’s current/previous experience in providing Project Management and Business Analysis Services” where the contract value must be over \$3M. Typically, when Government departments separate large Tier 2 tenders into streams, which are modeled after the corresponding TBIPS categories. The TBIPS Business Analyst Category is under Stream 4: Business Services Stream and the TBIPS Project Manager Category is under Stream 5: Project Management Services Stream. This means that it is likely that on many large contracts of this nature, the Project Management Services and the Business Analysis services are under separate contracts, making it highly difficult to locate a contract where both services were provided under a single contract. For this reason, would Canada please change the wording of this requirement to “3 written Contract Summaries describing in detail the Bidder’s current/previous experience in providing Project Management <b>and/or</b> Business Analysis Services”</p>
<b>A81</b>	Canada is not prepared to change the requirement.
<b>Q82</b>	<p><b>Stream C – Resources Requirements</b></p> <p>M3 requires “3 written Contract Summaries describing in detail the Bidder’s current/previous experience in providing Web Application Development and Support Services.” Contracts at the Tier 2 dollar value may not be purely Web Application Development and Support contracts and may include other categories such as Database Administration or Technology Architecture. Also, these contracts may not include support services because large web application development projects can take multiple years to implement. For this reason, would Canada please consider changing the wording of this requirement to “3 written Contract Summaries describing in detail the Bidder’s current/previous experience in providing <b>IM/IT Services</b>”?</p>
<b>A82</b>	Canada is not prepared to change the requirement.

<b>Q83</b>	<b>Stream B – Resources Requirements</b>  Business Analyst (B1) Level 3 Core Resource requires over 3 projects with experience using Sparx Enterprise Architect in R10 to score points on this rated requirement. This is fairly exclusive software that is not broadly used by Business Analysts throughout the Federal Public Service. Business Analysts often use MS Visio to perform the tasks outlined in R10. If the resources have experience developing Use Case models using UML, then the software used to develop the models, requirements, and application documentation is fairly interchangeable. In order to ensure that Canada receives the best value for the services and to ensure that Canada receives multiple compliant and competitive bids, would Canada please consider changing the wording of this requirement to “The Bidder’s proposed resources should have experience using Sparx Enterprise Architect (or other UML tool) to create and maintain, including but not limited to, Use Case models, requirements and application documentation.”
<b>A83</b>	Canada requires experience in Sparx Enterprise Architect as a standard development tool. Canada is not prepared to change the criterion.
<b>Q84</b>	Given the volume of requirements, and the number of questions still being released we respectfully request a two week extension.
<b>A84</b>	Canada is not prepared to extend the closing date at this time.
<b>Q85</b>	<b>Stream A: Resources requirements</b>  Database Administrator:  In RFP Part I, General Information, indicates that Database Administrator Level 2 is Evaluated. Mandatory Criteria M4 - Bidder’s Resources indicates Database Administrator Level 3 is the mandatory resource; Attachment 4.1 - Bid Evaluation Criteria, indicates that Database Administrator Level 2 is a Non-evaluated Resource and that Database Administration Level 3 is an Evaluated Resource (Core).  Could the Crown please confirm that the Evaluated Resource (Core) is Database Administrator Level 3?
<b>A85</b>	The Database Administrator Level 3 is the evaluated resource (Core). The Database Administrator Level 2 is not an evaluated resource.  Please see solicitation revision 029.
<b>Q86</b>	<b>Stream C: Resources requirements</b>  Technical Writer Level 2, R6:  Please confirm that the requirement for “multi-year” refers to the duration of the project not the resource’s time on the project.
<b>A86</b>	Canada confirms that “multi-year” refers to the project duration.
<b>Q87</b>	<b>RFP Extension Request</b> Given the number of amendments and revisions to the grids, can you please grant a 2 week extension?

<b>A87</b>	Canada accept to extend the closing date to by one week, to <b><u>February 10, 2016.</u></b>  Please see solicitation revision 030.
<b>Q88</b>	<b>Updated version</b>  Given the number of amendments and revisions to the grids, can you please provide us with updated versions of all (Core) resource grids to ensure all changes are reflected accordingly?
<b>A88</b>	Canada provided an updated version of the RFP attached with this amendment. Bidders must and are responsible to read it in parallel with this amendment 009 and all Q&As.
<b>Q89</b>	<b>Stream C – Resources Requirements</b>  For resource category BTA Level 3, R1 & R6: Would the crown consider amending both criteria to read government departments/agencies/organizations/crown corporations to keep in line with R2 and many other requirements found throughout the proposal?
<b>A89</b>	For Business Transformation Architect level 3 R6 and Business Transformation Architect level 2 R5,  Delete: The Bidder's proposed resource should have experience as a Business Transformation Architect in integration of IT systems for business or program sectors within a government department.
<b>Q90</b>	<b>COTS</b>  Given the number of questions pertaining to COTS (definition and implementation) and the inconsistencies in Canada's response we need further clarification. For example: Q37 Canada defines COTS differently than the definition provided in the glossary on Page 46 of the RFP. If you look at the definition provided for Web Application development (pg . 46), it is defined exactly the same as the COTS definition you provide for Q37. Based on these definitions, if a resource has worked on either a web application development project or a COTS implementation, they have technically worked on both as you have defined them as the same.
<b>A90</b>	Web Application is defined as custom IT systems developed in-house using, in Canada's development standards for this solicitation VB.Net and Oracle for data entry, data management and reporting.  COTS is defined as per Answer 37 and the Glossary and Acronyms.
<b>Q91</b>	<b>Clarification on Q34 and Q55</b>  Q34 is pertaining to M8 whereas Q55 pertains to both M8 and R7, please confirm that the example provided in Q34 does in fact meet the criterion for M8 but would only score 5 points for R7?
<b>A91</b>	Canada confirms the example in Q34 meets criterion M8 and would score 5 points for criterion R7.
<b>Q92</b>	<b>VB. Net</b>

	With respect to Q&A 49, can the crown please confirm that any/all grids that contain VB.Net development framework experience should be changed to VB.Net experience?
<b>A92</b>	Bidders should change the 6 criteria stating “Microsoft VB.Net development framework” to Microsoft VB.NET.
<b>Q93</b>	<b>COTS</b>  Could the Crown please provide examples of COTS products that would be accepted by AANDC?
<b>A93</b>	Canada cannot provide a list of COTS as requested.
<b>Q94</b>	<b>RFP - Joint Venture</b>  A joint venture response can provide many benefits and value to the Crown. A joint venture can provide more resources between the member organizations; greater capacity and increased technical experience. We believe that in allowing joint venture arrangements in response to TBIPS SA the Crown clearly understands these benefits. Why when responding to this solicitation, are Joint Ventures prohibited from pooling their abilities to satisfy requirements? If it is allowed, and in fact encouraged, when responding to the original SA, should it not be extended to the individual requirements? We therefore ask, when responding as a Joint Venture to each of the corporate mandatory and rated requirements, would the Crown consider allowing all members of the Joint Venture to pool their abilities to satisfy single requirements?
<b>A94</b>	Please refer to Part 3 of the RFP, Article 3.1 (e) Joint Venture Experience. Canada will not revise this Article.
<b>Q95</b>	<b>All streams – Corporate requirements</b>  Would Canada please allow firms to pool contracts where each contract was for the same project in order to meet required dollar values for Mandatory and Rated Requirements? This will increase competition and provide Canada with a larger number of compliant responses and better value for money. For example, if a bidder had two separate contracts for project management services and business analysis services supporting the same project, could bidders pool these contracts to demonstrate the required dollar value?
<b>A95</b>	Canada requires vendor experience with larger contracts to meet current and anticipated client needs.
<b>Q96</b>	<b>RFP – Extension request</b>  There have been a number of material changes to the solicitation resulting in over 80 questions and answers and 29 amendments. Suppliers need time to ensure that these are properly integrated into their bids and accounted for. For this reason, would Canada please extend the solicitation by 3 weeks to ensure that bidders have adequate time to account for all amendments and prepare compliant responses?
<b>A96</b>	Canada accept to extend the closing date to by one week, to <b><u>February 10, 2016.</u></b>  Please see solicitation revision 030.
<b>Q97</b>	<b>STREAM C – Resources Requirements</b>  <b>Quality Assurance Specialist/Analyst, L2 – R1</b>

	<p>The Bidder's proposed resource should have experience as a QA Specialist/ Analyst on web application development projects developing test scenarios and scripts for n-tiered, web-based applications which are required to meet Government of Canada accessibility standards and guidelines including "TBS Standards on Web Accessibility, Interoperability and Usability" (<a href="http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp">http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp</a> or similar guidelines at other federal levels of government.</p> <p>2 projects = 1 point  3 projects = 2 points  4 project = 3 point  5 projects = 4 points  Over 5 projects = 5 points</p> <p>For several categories, the Crown modified the R1 requirement to read as follows (Amendment #4, Item 020, dated January 8, 2016):</p> <p><i>"The Bidder's proposed resource must have experience on a minimum of 2 web development projects or 2 years of experience developing code and interfaces compliant with Government of Canada's TBS Standards on Web Accessibility, Interoperability and Usability" (<a href="http://www.tbssct.gc.ca/ws-nw/index-eng.asp">http://www.tbssct.gc.ca/ws-nw/index-eng.asp</a>) and security policies."</i></p> <p>Would the Crown consider modifying R1 for the Quality Assurance Specialist/Analyst to read as above, in order to not penalize individuals who have been working on long term projects?</p>
<b>A97</b>	Canada is not prepared to change the criterion.
<b>Q98</b>	<p><b>Clarification on Amendment #9, Question and Answer #89.  And Resource Category BTA Level 3 Rated Criteria 1 &amp; 6</b></p> <p>Q89 asked the following:</p> <p>Would the crown consider amending both criteria to read government departments/agencies/organizations/crown corporations to keep in line with R2 and many other requirements found throughout the proposal?</p> <p>The crown responded with:</p> <p>For Business Transformation Architect level 3 R6 and Business Transformation For the Architect level 2 R5:  DELETE:  The Bidder's proposed resource should have experience as a Business Transformation Architect in integration of IT systems for business or program sectors within a government department.</p> <p>Questions:</p> <p>A) The Crown responds by deleting R6, yet the revised grids within Amendment 010 the criteria remains. Please confirm R6 should in fact be deleted?</p> <p>B) For BTA Level 3, the Crown has not answered the question regarding R1.</p>

	Please confirm Rated criteria 1 is amended to read government departments/agencies/organizations/crown corporations to keep in line with R2 and many other requirements found throughout the proposal, or is R1 also deleted?
<b>A98</b>	<p>A) DELETE A89 and replace by the following:</p> <p>Please see solicitation revision 031.</p> <p>B) For Business Transformation Architect level 3 R1 and Business Transformation Architect, Level 2, R1:</p> <p>Please see solicitation revision 032.</p> <p>Please note that Canada has provided bidders with an updated version of the RFP as part of Amendment 010. If Canada issues an amendment to the bid solicitation revising any documents provided to bidders after amendment 010, Canada will not update this document to reflect these revisions. It is the Bidder's responsibility to ensure that any revisions made through any solicitation amendment issued through Buy and Sell are taken into account in the alternate formats it uses of bid solicitation documents.</p>
<b>Q99</b>	<p>Revision 015 states for Stream C Corporate requirements Rated 2</p> <p><i>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 and higher.</i></p> <p><i>Over \$1.5M CAD up to and including \$2M CAD = 1 point</i></p> <p><i>Over \$2M CAD up to and including \$2.5M CAD = 2 points</i></p> <p><i>Over \$2.5M CAD = 3 points</i></p> <p><i>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net or C#.Net) version 2008 and MS SQL Server 2005 version 9.0 or higher</i></p> <p><i>Over \$2M CAD up to and including \$2.5M CAD = 1 point</i></p> <p><i>Over \$2.5M CAD = 2 points</i></p> <p><i>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.</i></p> <p>The way it reads now, only one reference could be used and the max points that could be achieved is 3 if you use a contract reference that has Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Please confirm that in order to score max points, a company can use 2 contract references referenced in either M1 or M3 to keep in line with R3 and R4 where you have to use contract references from M3, one contract reference using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher and one contract reference using Microsoft Visual Studio</p>

	<p>(VB.Net or C#.Net) version 2008 or higher and MS SQL Server 2005 or higher <b>but must have a project reference for both in order to score the full 5 points?</b></p> <p>If you are allowed to use only one contract, would the Crown amend the points allocated as stated below. This would award points to a company who has experience with larger contracts that are similar to AANDC technical environment as outlined within the RFP but still award points to a company who has experience with larger contracts but different than AANDC's environment.</p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Over \$1.5M CAD up to and including \$2M CAD = 3 points</p> <p>Over \$2M CAD up to and including \$2.5M CAD = 4 points</p> <p>Over \$2.5M CAD = 5 points</p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net or C#.Net) version 2008 or higher and MS SQL Server 2005 version 9.0 or higher.</p> <p>Over \$2M CAD up to and including \$2.5M CAD = 1 point</p> <p>Over \$2.5M CAD = 2 points</p>
<b>A99</b>	Canada is not prepared to further change the criterion. To score maximum points, Bidders need a contract reference for both.

**SOLICITATION REVISIONS:**

<b>001</b>	<p><b>All streams, Corporate Requirements, M1 and M3:</b></p> <p><b>DELETE:</b></p> <p>c. the Contract must have been awarded at least 1 year prior to the closing date of this solicitation and no later than 8 years from the closing date of this solicitation;</p> <p><b>INSERT:</b></p> <p>c. the Contract must have been awarded at least 1 year prior to the closing date of this solicitation and no later than 10 years from the closing date of this solicitation;</p>
<b>002</b>	<p><b>All streams, Corporate Requirements, M1 (d):</b></p> <p><b>DELETE:</b></p> <p>d. the Contract must have a duration of at least 2 years within the last 5 years. (note: duration does not include option periods that have not been exercised).</p>



	<p><b>INSERT:</b></p> <p>d. the Contract must have a duration of at least 2 years within the last 8 years. (note: duration does not include option periods that have not been exercised).</p>
003	<p><b>Stream B – Corporate Requirement R2:</b></p> <p><b>DELETE:</b></p> <p>The Bidder should demonstrate experience providing informatics professional services in web application development and support services.</p> <p><b>INSERT:</b></p> <p>The Bidder should demonstrate experience providing informatics professional services in project management and business analysis services.</p>
004	<p><b>Stream C - Mandatory Requirements - Resources:</b></p> <p><b>DELETE:</b></p> <p>Project Administrator (P.6) – Level 1 Non Evaluated Resource</p> <p><b>INSERT:</b></p> <p>Project Administrator (P.6) – Level 1 <u>Evaluated Resource (Core)</u></p>
005	<p><b>For Stream C, Corporate requirement , R1:</b></p> <p><b>DELETE:</b></p> <p>Over \$4M CAD up to and including \$4.6M CAD = 2 points Over \$4.6M CAD up to and including \$5.2M CAD = 4 points Over \$5.2M CAD up to and including \$5.8M CAD = 6 points Over \$5.8M CAD up to and including \$6.4M CAD = 8 points Over \$6.4M CAD = 10 points</p> <p><b>INSERT:</b></p> <p>Over \$4M CAD up to and including \$4.6M CAD = 1 points Over \$4.6M CAD up to and including \$5.2M CAD = 2 points Over \$5.2M CAD up to and including \$5.8M CAD = 3 points Over \$5.8M CAD up to and including \$6.4M CAD = 4 points Over \$6.4M CAD = 5 points</p>
006	<p><b>All streams, Corporate Requirement:</b></p> <p>For M1 d) and M3 d):</p> <p><b>DELETE:</b></p>

	<p>“the Contract must have a duration of at least 2 years within the last 8 years. (note: duration does not include option periods that have not been exercised);”</p> <p><b>INSERT:</b></p> <p>the Contract must have a duration of at least 2 years. (note: duration does not include option periods that have not been exercised);</p>
007	<p><b>Stream C – Resource requirement</b></p> <p>For all the Business Transformation Architect:</p> <p><b>DELETE:</b></p> <p>Business Transformation Architect (B.1)</p> <p><b>INSERT:</b></p> <p>Business Transformation Architect (B.7)</p>
008	<p><b>Stream B, Resource requirement</b></p> <p>For Project Manager, Level 2, R8:</p> <p><b>INSERT:</b></p> <p>2 projects = 2 points  3 projects = 3 points  4 projects = 4 points  Over 4 projects = 5 points.</p> <p>For Project Manager, Level 3, R10:</p> <p><b>INSERT:</b></p> <p>2 projects = 2 points  3 projects = 3 points  4 projects = 4 points  Over 4 projects = 5 points.</p>
009	<p><b>Stream C – Resource requirement</b></p> <p>For the Business Transformation Architect, Level 3, R8:</p> <p><b>DELETE:</b></p> <p>The Bidder’s proposed resource should have a minimum of 6 years of experience within the last 15 years working as a Business Transformation Architect supporting business transformation and IM/IT initiatives with budgets of \$5M CAD or more.</p> <p><b>INSERT:</b></p>

	The Bidder's proposed resource should have experience within the last 15 years working as a Business Transformation Architect supporting business transformation and IM/IT initiatives with budgets of \$5M CAD or more.
<b>010</b>	<p><b>Stream C – Resource requirement</b></p> <p>For the Quality Assurance Specialist Level 2, M3:</p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource must have experience using Defect Tracking Tools such as Test Track Pro (TTPro).</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource must have a minimum of 4 years of experience using Defect Tracking Tools such as Test Track Pro (TTPro).</p>
<b>011</b>	<p><b>Stream B – Resource requirement</b></p> <p>For the Project Manager Level 3, R12:</p> <p><b>DELETE:</b></p> <p>A copy of the PMP or Prince II certification must be provided with the bid to be allocated the points.</p> <p><b>INSERT:</b></p> <p>A copy of the ITIL certification must be provided with the bid to be allocated the points.</p>
<b>012</b>	<p><b>Stream C - Resources Requirement</b></p> <p>For the Tester Level 2, R1:</p> <p><b>DELETE:</b></p> <p>7 years up to and including 8 years = 5 points  Over 8 years up to and including 9 years = 6 points  Over 9 years up to and including 10 years = 7 points  Over 10 years up to and including 11 years = 8 points  Over 11 years up to and including 12 years = 8 points  Over 12 years = 10 points</p> <p><b>INSERT:</b></p> <p>7 years up to and including 8 years = 6 points  Over 8 years up to and including 9 years = 8 points  Over 9 years = 10 points</p>
<b>013</b>	<p><b>All streams, Corporate Requirements M3:</b></p> <p><b>DELETE:</b></p> <p>1 or more client organizations during the past 5 years.</p>

	<p><b>INSERT:</b></p> <p>1 or more client organizations during the past 8 years.</p>
014	<p><b>Stream C, Corporate Requirement,</b></p> <p><b>For M3:</b></p> <p><b>DELETE:</b></p> <p>a. the contract value must be at least \$4,000,000 CAD</p> <p><b>INSERT:</b></p> <p>a. the contract value must be at least \$3,000,000 CAD</p> <p><b>For R1:</b></p> <p><b>DELETE:</b></p> <p>Over \$4M CAD up to and including \$4.6M CAD = 1 points  Over \$4.6M CAD up to and including \$5.2M CAD = 2 points  Over \$5.2M CAD up to and including \$5.8M CAD = 3 points  Over \$5.8M CAD up to and including \$6.4M CAD = 4 points  Over \$6.4M CAD = 5 points</p> <p><b>INSERT:</b></p> <p>Over \$3M CAD up to and including \$3.3M CAD = 1 point  Over \$3.3M CAD up to and including \$3.6M CAD = 2 points  Over \$3.6M CAD up to and including \$3.9M CAD = 3 points  Over \$3.9M CAD up to and including \$4.2M CAD = 4 points  Over \$4.2M CAD = 5 points</p>
015	<p><b>For Stream C , Corporate Requirements, R2:</b></p> <p><b>DELETE:</b></p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Over \$1M CAD to &lt; \$1.6M CAD = 1 point  Over \$1.6M CAD up to and including \$2.2M CAD = 2 points  Over \$2.2M CAD up to and including \$2.8M CAD = 3 points  Over \$2.8M CAD up to and including \$3.4M CAD = 4 points  Over \$3.4M CAD = 5 points</p> <p>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.</p>

	<p><b>INSERT:</b></p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net) version 2008 and Oracle version 8 or higher.</p> <p>Over \$1.5M CAD up to and including \$2M CAD = 1 point  Over \$2M CAD up to and including \$2.5M CAD = 2 points  Over \$2.5M CAD = 3 points</p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net or C#.Net) version 2008 or higher and MS SQL Server 2005 version 9.0 or higher.</p> <p>Over \$2M CAD up to and including \$2.5M CAD = 1 point  Over \$2.5M CAD = 2 points</p> <p>A contract value is defined as the amount specified in the limitation of expenditure, plus Applicable Taxes.</p>
016	<p><b>Stream C - Resources Requirement</b></p> <p><b>For Tester, Level 2, R1:</b></p> <p><b>DELETE:</b></p> <p>7 years up to and including 8 years = 5 points  Over 8 years up to and including 9 years = 6 points  Over 9 years up to and including 10 years = 7 points  Over 10 years up to and including 11 years = 8 points  Over 11 years up to and including 12 years = 8 points  Over 12 years = 10 points</p> <p><b>INSERT:</b></p> <p>7 years up to and including 8 years = 6 points  Over 8 years up to and including 9 years = 8 points  Over 9 years = 10 points</p> <p><b>For Tester, Level 2, R2:</b></p> <p><b>DELETE:</b></p> <p>5 years up to and including 6 years = 5 points  Over 6 years up to and including 7 years = 6 points  Over 7 years up to and including 8 years = 7 points  Over 8 years up to and including 9 years = 8 points  Over 9 years up to and including 10 years = 9 points  Over 10 years = 10 points</p> <p><b>INSERT:</b></p> <p>5 years up to and including 6 years = 6 points  Over 6 years up to and including 7 years = 7 points</p>

Over 7 years up to and including 8 years = 8 points  
Over 8 years up to and including 9 years = 9 points  
Over 9 years = 10 points

**For Tester, Level 2, R3:**

**DELETE:**

5 years up to and including 6 years = 5 points  
Over 6 years up to and including 7 years = 6 points  
Over 7 years up to and including 8 years = 7 points  
Over 8 years up to and including 9 years = 8 points  
Over 9 years up to and including 10 years = 9 points  
Over 10 years = 10 points

**INSERT:**

5 years up to and including 6 years = 6 points  
Over 6 years up to and including 7 years = 7 points  
Over 7 years up to and including 8 years = 8 points  
Over 8 years up to and including 9 years = 9 points  
Over 9 years = 10 points

**For Business Transformation Architect, Level 2, R2:**

**DELETE:**

6 years up to and including 7 years = 1 point  
Over 7 years up to and including 8 years = 2 points  
Over 8 years up to and including 9 years = 3 points  
Over 9 years up to and including 10 years = 4 points  
Over 10 years = 5 points

**INSERT:**

Over 5 years up to and including 6 years = 1 point  
Over 6 years up to and including 7 years = 2 points  
Over 7 years up to and including 8 years = 3 points  
Over 8 years up to and including 9 years = 4 points  
Over 9 years = 5 points

**For Technical Writer, Level 2, R2,**

**DELETE:**

5 years up to and including 6 years = 5 points  
Over 6 years up to and including 7 years = 6 points  
Over 7 years up to and including 8 years = 7 points  
Over 8 years up to and including 9 years = 8 points  
Over 9 years up to and including 10 years = 9 points  
Over 10 years = 10 points

**INSERT:**

Over 5 years up to and including 6 years = 6 points  
Over 6 years up to and including 7 years = 7 points  
Over 7 years up to and including 8 years = 8 points  
Over 8 years up to and including 9 years = 9 points  
Over 9 years = 10 points

**For Quality Assurance Specialist/Analyst, Level 2, R2:**

**DELETE:**

Over 5 years up to and including 6 years = 5 points  
Over 6 years up to and including 7 years = 6 points  
Over 7 years up to and including 8 years = 7 points  
Over 8 years up to and including 9 years = 8 points  
Over 9 years up to and including 10 years = 9 points  
Over 10 years = 10 points

**INSERT:**

Over 6 years up to and including 7 years = 6 points  
Over 7 years up to and including 8 years = 7 points  
Over 8 years up to and including 9 years = 9 points  
Over 9 years = 10 points

**For Quality Assurance Specialist/Analyst, Level 2, R3:**

**DELETE:**

Over 5 years up to and including 6 years = 5 points  
Over 6 years up to and including 7 years = 6 points  
Over 7 years up to and including 8 years = 7 points  
Over 8 years up to and including 9 years = 8 points  
Over 9 years up to and including 10 years = 9 points  
Over 10 years = 10 points

**INSERT:**

Over 5 years up to and including 6 years = 6 points  
Over 6 years up to and including 7 years = 7 points  
Over 7 years up to and including 8 years = 8 points  
Over 8 years up to and including 9 years = 9 points  
Over 9 years = 10 points

**For Quality Assurance Specialist/Analyst, Level 2, R4:**

**DELETE:**

Over 5 years up to and including 6 years = 5 points  
Over 6 years up to and including 7 years = 6 points  
Over 7 years up to and including 8 years = 7 points  
Over 8 years up to and including 9 years = 8 points  
Over 9 years up to and including 10 years = 9 points  
Over 10 years = 10 points

	<p><b>INSERT:</b></p> <p>Over 5 years up to and including 6 years = 6 points  Over 6 years up to and including 7 years = 7 points  Over 7 years up to and including 8 years = 8 points  Over 8 years up to and including 9 years = 9 points  Over 9 years = 10 points</p> <p><b>For Quality Assurance Specialist/Analyst, Level 2, R6:</b></p> <p><b>DELETE:</b></p> <p>Over 5 years up to and including 6 years = 5 points  Over 6 years up to and including 7 years = 6 points  Over 7 years up to and including 8 years = 7 points  Over 8 years up to and including 9 years = 8 points  Over 9 years up to and including 10 years = 9 points  Over 10 years = 10 points</p> <p><b>INSERT:</b></p> <p>Over 5 years up to and including 6 years = 6 points  Over 6 years up to and including 7 years = 7 points  Over 7 years up to and including 8 years = 8 points  Over 8 years up to and including 9 years = 9 points  Over 9 years = 10 points</p>
017	<p><b>Stream C - Resources Requirements</b></p> <p><b>For Web Developer, Level 3, R7; and,  For Web Developer, Level 2, R4:</b></p> <p><b>DELETE:</b></p> <p>1 project = 1 point  2 projects = 2 points  3 projects = 3 points  4 projects = 4 points  Over 4 projects = 5 points</p> <p><b>INSERT:</b></p> <p>1 project = 2 points  2 projects = 3 points  3 projects = 4 points  Over 3 projects = 5 points</p>
018	<p><b>Stream C - Resources Requirements</b></p> <p><b>For System Analyst, Level 3, R4:</b></p> <p><b>DELETE:</b></p>



	<p>The Bidder's proposed resource should have experience evaluating COTS IT systems against business and technical requirements.</p> <p>3 projects = 7  4 projects = 8  5 projects = 9 points  Over 5 projects = 10 points</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience evaluating custom web applications IT systems against business and technical requirements.</p> <p>2 projects = 2 points  3 projects = 3 points  4 projects = 4 points  Over 4 projects = 5 points</p> <p>The Bidder's proposed resource should have experience evaluating COTS IT systems against business and technical requirements.</p> <p>2 projects = 2 points  3 projects = 3 points  4 projects = 4 points  Over 4 projects = 5 points</p> <p>If a project's mandate is to evaluate both custom web application(s) and COTS IT system(s) against business and technical requirements for a solution, the project must only be counted once against either the custom web application or the COTS in the above scoring.</p>
019	<p><b>Stream C - Resources Requirement</b></p> <p><b>For Quality Assurance Specialist, Level 2, R7:</b></p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource should have a minimum of 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 1000 users) and COTS implementation projects (minimum 1000 users) for Federal government departments/agencies/organizations/Crown Corporations</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have a minimum of 6 years of experience as a Quality Assurance Specialist/Analyst analyzing and documenting quality assurance assessments of web application development projects (minimum 1000 users) and COTS implementation projects (minimum 1000 users) for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>Web application development projects (minimum 1000 users) = 5 points</p>

	COTS implementation projects (minimum 1000 users) = 5 points
020	<p><b>Stream C - Resources Requirement</b></p> <p><b>For Application/Software Architect, Level 3, R9:</b></p> <p><b>DELETE:</b></p> <p>1 project = 1 point  2 projects = 2 points  3 project = 3 point  4 projects = 4 points  Over 4 projects = 5 points</p> <p><b>INSERT:</b></p> <p>1 project = 2 points  2 projects = 3 points  3 projects = 4 points  Over 3 projects = 5 points</p> <p><b>For the following resources:</b></p> <p><b>Programmer/Analyst, Level 2, M4;</b></p> <p><b>Programmer/Analyst, Level 3, M4;</b></p> <p><b>Web Developer, Level 2, M6; and,</b></p> <p><b>Web Developer, Level 3, M8:</b></p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource must have experience on a minimum of 2 web development projects developing code and interfaces compliant with Government of Canada's TBS Standards on Web Accessibility, Interoperability and Usability" (<a href="http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp">http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp</a>) and security policies.</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource must have experience on a minimum of 2 web development projects or 2 years of experience developing code and interfaces compliant with Government of Canada's TBS Standards on Web Accessibility, Interoperability and Usability" (<a href="http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp">http://www.tbs-sct.gc.ca/ws-nw/index-eng.asp</a>) and security policies.</p>
021	<p><b>On the solicitation cover page:</b></p> <p><b>DELETE:</b></p> <p>Solicitation Closes at : 2:00 PM on 2016-01-20</p> <p><b>INSERT:</b></p>

	Solicitation Closes at : 2:00 PM on 2016-02-03
<b>022</b>	<p><b>For Stream C , Corporate Requirements, R2:</b></p> <p><b>DELETE:</b></p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net or C#.Net) version 2008 or higher and MS SQL Server 2005 <u>version 9.0</u> or higher.</p> <p><b>INSERT:</b></p> <p>The Bidder should demonstrate experience providing web application development services to the Government of Canada using Microsoft Visual Studio (VB.Net or C#.Net) version 2008 or higher and MS SQL Server 2005 or higher.</p>
<b>023</b>	<p>For the Programmer/Analyst, Level 3, R6:</p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource should have experience developing and maintaining Oracle sql packages for data queries for reporting via Business Objects versions Crystal 2008 (version 12).</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience developing and maintaining Oracle sql packages for data queries for reporting via Business Objects versions Crystal 2008 (version 12 <u>and up</u>).</p>
<b>024</b>	<p>For the Business Analyst (B1), Level 3, R8:</p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource should have experience as a Business Analyst defining and documenting interfaces of business processes within business domains.</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience as a Business Analyst defining and documenting business processes and business interfaces within business domains.</p>
<b>025</b>	<p>For the Tester, Level 2:</p> <p>Canada will revise R1 and R8. This revision replaces answer 012.</p> <p>For R1:</p> <p><b>DELETE:</b></p>

	<p>The Bidder's proposed resource should have experience conducting system testing, integration testing and regression testing for Microsoft VB.Net web application development projects.</p> <p>7 years up to and including 8 years = 6 points  Over 8 years up to and including 9 years = 8 points  Over 9 years = 10 points</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience conducting system testing, integration testing and regression testing for Microsoft VB.Net web application development projects.</p> <p>Over 3 years up to and including 4 years = 7 points  Over 4 years up to and including 5 years = 8 points  Over 5 years up to and including 6 years = 9 points  Over 6 years = 10 points</p> <p>For R5:</p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource should have experience as a Tester conducting system, integration and regression tests for COTS (corporate IT systems) implementation projects for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>3 projects = 1 point  4 projects = 2 points  5 projects = 3 points  6 projects = 4 points  Over 6 projects = 5 points</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience as a Tester conducting system, integration and regression tests for COTS (corporate IT systems) implementation projects for Federal government departments/agencies/organizations/Crown Corporations.</p> <p>1 project = 1 point  2 projects = 2 points  3 projects = 3 points  4 projects = 4 points  Over 4 projects = 5 points</p> <p>Canada is not prepared to make any further changes to the requirements for the Tester Level 2, R1 and R5.</p>
026	<p><b>All streams – Corporate Requirements</b></p> <p>For M3 Contract Summaries (all streams),</p> <p><b>DELETE:</b></p> <p>(a) project objectives;  (b) resource categories provided;</p>

	<p>(c) the dates and duration of the project; and (d) the invoiced value of the project to the Bidder.</p> <p>Each project description should not exceed 2 pages.</p> <p><b>INSERT:</b></p> <ul style="list-style-type: none"> <li>(a) contract objectives;</li> <li>(b) resource categories provided;</li> <li>(c) the dates/duration of the contract; and</li> <li>(d) the invoiced dollar value of the contract to the Bidder;</li> </ul> <p>Each contract description should not exceed 2 pages.</p>
027	<p><b>Stream B – Corporate Requirements</b></p> <p>In M3:</p> <p><b>DELETE:</b></p> <p>For each contract summary identified:</p> <ul style="list-style-type: none"> <li>a. the contract value must be at least \$3,000,000 CAD;</li> <li>b. the Contract must have been awarded at least one year prior to the closing date of this solicitation and no later than eight years from the closing date of this solicitation;</li> <li>c. the Contract must have a duration of at least two years within the last eight years. (note: duration does not include option periods that have not been exercised);</li> </ul> <p><b>INSERT:</b></p> <p>For each contract summary identified:</p> <ul style="list-style-type: none"> <li>a. the contract value must be at least \$3,000,000 CAD;</li> <li>b. the Bidder must provide the following information about the specified contracts: <ul style="list-style-type: none"> <li>a. <b>the contract numbers;</b></li> <li>b. <b>the client;</b></li> <li>c. <b>the award date;</b></li> <li>d. <b>the contract values (not including option years);</b></li> </ul> </li> <li>c. the Contract must have been awarded at least 1 year prior to the closing date of this solicitation and no later than 10 years from the closing date of this solicitation;</li> <li>d. the Contract must have a duration of at least 2 years. (note: duration does not include option periods that have not been exercised);</li> </ul>
028	<p><b>Stream C – Resources Requirements</b></p> <p>For the Web Developer, Level 3, R7; and For the Web Developer, Level 2, R4:</p> <p>ADD: Canada will accept project/year equivalency (1 project = 1 year).</p>

029	<p><b>Stream A – Resources Requirements:</b></p> <p>At Part I of the RFP, General Information, for the Database Administrator Level 2</p> <p><b>DELETE:</b> Evaluated.</p> <p><b>INSERT:</b> Non–evaluated.</p>
030	<p><b>On the solicitation cover page:</b></p> <p><b>DELETE:</b></p> <p>Solicitation Closes at : 2:00 PM on 2016-02-03</p> <p><b>INSERT:</b></p> <p>Solicitation Closes at : 2:00 PM on 2016-02-10</p>
031	<p>For the Business Transformation Architect, Level 3, R6; and the Business Transformation Architect, Level 2, R5:</p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource should have experience as a Business Transformation Architect in integration of IT systems for business or program sectors within a government department.</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience as a Business Transformation Architect in integration of IT systems for business or program sectors within a government (federal, provincial, state, municipal) department /agency/Crown Corporation.</p> <p>The CV must detail the experience to be allocated the points.</p>
032	<p>For Business Transformation Architect level 3 R1 and Business Transformation Architect, Level 2, R1:</p> <p><b>DELETE:</b></p> <p>The Bidder's proposed resource should have experience as a Business Transformation Architect on projects for integration and data exchange between systems across government departments.</p> <p><b>INSERT:</b></p> <p>The Bidder's proposed resource should have experience as a Business Transformation Architect on projects for integration and data exchange between systems across government (federal, provincial, state, municipal) departments /agencies/Crown Corporations.</p> <p>The CV must detail the experience to be allocated the points.</p>

**ALL OTHERS TERMS AND CONDITIONS REMAIN UNCHANGED.**