

**ENTERPRISE MONITORING SOLUTION
INVITATION TO QUALIFY (WCS-ITQ)**

AMENDMENT NO. 1

This ITQ amendment No. 1 is issued to publish Canada's responses to Industry questions received during Period 1.

1. Please **DELETE** the previous version of the ITQ document and **INSERT** the new version attached hereto this amendment.
2. Publish Canada's responses to Respondent questions received during the question period.

Question	Answer
#Q1. Can SSC please provide additional clarity on what defines an "Enterprise Command Centre Monitoring Solution". A detailed description of the envisioned capabilities required in the command centre would assist us in identifying the appropriate solution.	Canada is looking for an Enterprise Monitoring Solution as described in sections 1.2 and 1.4 of the ITQ. Canada has removed references to the 'Enterprise Command Centre Monitoring Solution' in the new version of the ITQ document provided in this ITQ amendment.
#Q2. The requirement outlined in Annex B, question 3 requires that the respondent has provided the support in both French and English over the noted period of time. It is our belief that requiring this over past periods of time eliminates many world leading vendors and forces the crown to consider only a small set of incumbent vendors. Can this requirement be removed or revised to require that the service is ultimately delivered in both official languages.	This requirement has been revised in the new version of the ITQ document provided in this ITQ amendment.
#Q3. The requirements outlined in Annex B talks to the experience of the respondent. In this case it is our belief that the crown would be best served by considering options outside of the incumbent vendor base as the scope of the ECC expands beyond enterprise class solutions. Many of the top vendors in this space rely on working with local partners, if this experience section is restricted to the experience of the local partner, i.e. lead respondent, many of the top vendors in this space will be eliminated unnecessarily. Can the experience of the respondent be clarified to be that of the combined bid partners?	For this requirement, The Crown is not looking to expand beyond an enterprise class solution. Should any Respondent need to partner up in order to meet Canada's mandatory experience requirements in Annex B of the ITQ, they must complete Attachment 1 to Annex B of the ITQ 'Team Certification' which can be found in the new version of the ITQ document provided in this ITQ amendment.
#Q4. For the above ITQ in section 6.3.2 it indicates the ITQ form is to be signed. However Annex B has no place for a signature. Will Canada allow respondents to alter Annex B to allow for signature and please clarify whether both primary and back-up signatures are required?	Canada confirms this is acceptable. It is not mandatory that signatures be hand written. A Primary signature is sufficient.

ALL OTHER TERMS AND CONDITIONS OF THIS INVITATION TO QUALIFY
REMAIN UNCHANGED.

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Following is a summary of Amendments issued to date to this Invitation to Qualify (ITQ):

Document Tracking	Date	Description
Amendment No. 001	February 04, 2016	Revised Version of the ITQ as well as Answers to Respondent Questions.