



**RETURN BIDS TO:**  
**RETOURNER LES SOUMISSIONS À:**  
Bid Receiving - PWGSC / Réception des soumissions  
- TPSGC  
Place du Portage, Phase III  
Core 0B2 / Noyau 0B2  
11 Laurier St./11, rue Laurier  
Gatineau  
Québec  
K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT**  
**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution  
Shared Systems Division (XL)/Division des systèmes  
partagés (XL)  
4C1, Place du Portage Phase III  
11 Laurier St./11, rue Laurier  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> INCIDENT COMMAND SYS INFO MGMT SOL	
<b>Solicitation No. - N° de l'invitation</b> EN578-161892/A	<b>Amendment No. - N° modif.</b> 006
<b>Client Reference No. - N° de référence du client</b> 20161892	<b>Date</b> 2016-02-08
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XL-127-29687	
<b>File No. - N° de dossier</b> 127xl.EN578-161892	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2016-02-19</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Flemming, Brock	<b>Buyer Id - Id de l'acheteur</b> 127xl
<b>Telephone No. - N° de téléphone</b> (819) 956-5708 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

**This solicitation amendment 006 is issued to:****Part 1 - Answer the questions from the Industry.****Part 1**

## Answers to Questions from the Industry

#	Question	Answer
63	<p>Can Canada please confirm if the price to be recorded in Annex A Pricing Tables - Table 1, Column C and Table 2, Column C refers to individual user price or the overall COTS solution price. If it refers to individual user price, is there an option to use an additional table to record a different price model such as bundled user packages since not all commercial offers for COTS solutions are modelled after an individual user?</p> <p>A. If Canada is expecting the software to be priced per user, can you please confirm that the initial contract will be for 100 user licenses as per RFP page 5, PART 1.2.</p>	<p>Table 1 Column C and Table 2 Column C, refer to individual user prices, and is used to ensure uniformity during the evaluation purposes.</p> <p>A. As per Part 1.2, "It is estimated that the initial Client requires a license for approximately 100 Users"</p>
64	<p>In Annex A – Pricing Tables, Can Canada please describe how Table 3, item number 1.0 differs from Table 1, item number 2?</p> <p>A. Can Canada please define what “optional” maintenance and support services includes?</p> <p>B. In Table 1, Maintenance and Support Services is to be costed as a “Firm User Price” and in Table 3, Optional Maintenance and Support Services is to costed as a “Firm Unit Price”. Can Canada please define the difference between User and Unit?</p>	<p>The difference between "Table 3 item 1.0", and "Table 1 item 2", is that "Table 3 item 1.0" includes the 10 licenses from "Table 1 item 1" PLUS the 40 optional additional licenses in the initial year identified in "Table 2, item 1.0".</p> <p>A. "Optional Maintenance and Support Services" includes everything that is in the regular Maintenance and Support Services. The "Optional" refers to Canada's option of whether or not to extend their coverage on a year to year basis.</p> <p>B. For Table 3, Column C, please replace "Firm Unit Price" with "Firm User Price"</p>

65	<p>Following Canada's response to Question 59 in Amendment 5 regarding where the cost for the Training Needs Analysis should be reflected, can Canada please confirm that the rates to be provided in Table 4 – Professional Services, are for services that are beyond the scope that is stated in Annex C Section 3.7 Installation/Implementation that is to be costed in Table 1 – Item 2 for the Initial Contract Period.</p>	<p>Yes, the rates to be provided in Table 4 are for services above and beyond the requirements of Annex C.</p>
66	<p>Can Canada please confirm that no training delivery costs are to be included in Table 1 – Item 2 Installation and Implementation of the Licensed Software Solution and all training delivery costs will be based on the per Day rate listed in Table 5 Items 1 and 2?</p>	<p>Table 5 is related to training on an "As and When Requested" Basis only. Therefore, the costing associated with any requirements from Annex C (i.e. Training documents, etc), must be reflected in the overall costing of the solution.</p>
67	<p>Can Canada please clarify where the cost to develop the Training Manuals (Annex C SOW 2.1.7.5) and Training Plan (Section 7.25) are to be reflected?</p> <p>A. Can Canada please confirm how many of each of the following categories are to be trained in the initial contract period: Instructors, Administrators and Students?</p>	<p>Canada cannot recommend where these costs should be reflected in your bid, but should be part of the overall cost of the solution.</p> <p>A. The proponent is to provide the cost per course in Pricing Tables 5 &amp; 6 and CCG will issue Task Authorizations on "as and when required basis" for training. For planning purposes there will be three (3) User Training TTT courses (probably 2 English &amp; 1 French) and one (1) System Administrator course (English) initially.</p>

68	<p>Can Canada please confirm that the proposed COTS ICS IMS solution will require acquisition of a completely separate GIS architecture with additional ArcGIS software licenses and not use any existing GIS infrastructure at DFO or CCG. If yes, can Canada please confirm that the license cost for the ArcGIS software licenses should be included in Annex A – Pricing Tables Item 1. Software Users, Column C – Firm User Price?</p>	<p>The ICS IMS must be based on the ICS organizational structures, processes and forms, but is primarily an ICS incident management tool. As such, the tool must have a GIS component that is integrated into the user interface and is seamless from the perspective of user experience. This is described in Annex B 1.2 and captured in requirements M10-12 , R26 and R37-38. How the proponent achieves such a single system user interface is not proscribed, as long as it is “out-of-the-box” as per requirement M1 and is an integrated ICS-based incident management tool from the user’s perspective. All licenses required to achieve such a solution would be included in the proponent’s price at Annex A – Pricing Tables Item 1.</p>
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**ALL OTHER TERMS AND CONDITIONS OF THE SOLICITATION REMAINS UNCHANGED**