

**ENTERPRISE MONITORING SOLUTION
INVITATION TO QUALIFY (EMS-ITQ)**

AMENDMENT NO. 3

This ITQ amendment No. 3 is issued to;

- 1- Publish Canada's responses to Respondent questions received during the Question Period.

1. Publish Canada's responses to Respondent questions received during the question period.

Question	Answer
#Q5.	There was no question #5. The questions and answers from ITQ amendment 001 were #Q1.- Q4. ITQ amendment 002 started at #Q.6 in error.
<p>#Q22. Reference Amendment #2. Point 2. Section 1.4 Overview of the Requirement - specifically "The vendor will provide a monitoring solution that SSC will host and manage itself within its SSC data centre(s). "</p> <p>In our experience, this type of solution typically requires integration with existing technical and operational environment in which it is being deployed. This integration requires an initial peak of activities related to the setup and enablement of the initial operating capability in the target environment. These solutions also result in an increase of recurring activities related to the on-going maintenance and configuration efforts. Furthermore, these solutions typically require a number of products for witch expertise well beyond vendor training is required to successfully implement and support. Without which, the solutions typically fail to provide the desired value and rapidly become "shelf ware". Please confirm it is the intent of this ITQ to procure in addition to the SW products the skills and professional services required to implement, provide training and initial support to Canada until such a time as Canada is enabled to support the solution on it's own?</p>	Canada does not confirm. Canada does intend to procure some professional services as a part of this requirement. However, the exact quantity and duration will be confirmed later in the procurement process.
#Q23. Given the Crown will need to review and publish answers to industry questions submitted before Q&A close on Feb 19th at 2PM and that the answers provided could have an impact on our submission, we are concern that the response submission date of Monday Feb 29th will not leave sufficient time for industry to react to Canada's answers. Please consider extending the close date by 4 days to Friday March 4th.	All questions have been answered in this ITQ amendment. The ITQ closing date will not be extended.
<p>#Q24. Section 2.1 Standard Instructions, Clauses and Conditions</p> <p>The "Definition of Bidder" Clause is incorporated into this ITQ through reference to SACC on page 8 of 33. Please confirm that inclusion of this clause does not</p>	Canada confirms. However, in accordance with Attachment 1 to Annex B 'Team Certification' which states, <i>"Where the team member is a related organization (i.e. parent, affiliated and/or</i>

<p>restrict the Bidder from quoting experience on corporate projects conducted outside Canada and therefore necessarily by the Bidder's parent company or affiliate due to our corporate structure, which may be highly relevant to this initiative.</p>	<p><i>subsidiary organization), the teaming agreement or Contract for the services to which the experience relates, <u>must stipulate that the Respondent can rely upon and use the experience of the team member throughout the performance of any resulting Contract</u></i>.</p>
<p>#Q25. 1) Section: Part 4, section 4.1.1 a / b</p> <p>PART 4 RESPONSE PREPARATION INSTRUCTIONS 4.1 Response Preparation Instructions 4.1.1 Copies of Response: Canada requests that Respondents provide their Response in separately bound sections as follows: a) Section I: Technical Response - 1 hard copy and 2 soft copies on CD-ROM. b) Section II: Certifications - 1 hard copy and 2 soft copies on CD-ROM.</p> <p>Question: As per previous SSC ITQ we were able to deliver on a USB Key. Please insert "or USB Key" after the word CD – ROM as below.</p>	<p>Canada will not make the requested change. Due to security concerns, Canada no longer accepts USB keys as a part of ITQ or Bid Submissions.</p>
<p>#Q26. a) Section I: Technical Response - 1 hard copy and 2 soft copies on CD-ROM or USB Key b) Section II: Certifications - 1 hard copy and 2 soft copies on CD-ROM or USB key</p> <p>2) Due to the amount of detail in the last round of questions we have had to review both how we present and select our references as well how we address our potential partnerships with System Integrators. Request of a 1 week extension – please change the due date to be Monday March 7th.</p>	<p>See answer to Q.23.</p>

ALL OTHER TERMS AND CONDITIONS OF THIS INVITATION TO QUALIFY
REMAIN UNCHANGED.

=====

Following is a summary of Amendments issued to date to this Invitation to Qualify (ITQ):

Document Tracking	Date	Description
Amendment No. 001	February 04, 2016	Revised Version of the ITQ as well as Answers to Respondent Questions.
Amendment No. 002	February 10, 2016	Updates to the ITQ as well as Answers to Respondent Questions.
Amendment No. 003	February 23, 2016	Answers to Respondent Questions.