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11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Informatics Professional Services Division / Division
des services professionnels en informatique
11 Laurier St., / 11, rue Laurier
3C2, Place du Portage
Gatineau
Québec
K1A 0S5

Title - Sujet TBIPS - Professional Services requi	
Solicitation No. - N° de l'invitation 21120-158459/B	Amendment No. - N° modif. 015
Client Reference No. - N° de référence du client 21120-15-2088459	Date 2016-02-26
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-615-29745	
File No. - N° de dossier 615zm.21120-158459	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-03-01	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Barbu, Ana-Maria	Buyer Id - Id de l'acheteur 615zm
Telephone No. - N° de téléphone (819) 956-6282 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT NO. 015

This amendment is raised to provide clarifications and updated version of the Attachment 4.1 Bid Evaluation Criteria as indicated in Answer 1 of Amendment 015:

ATTACHMENT 4.1 BID EVALUATION CRITERIA

Technical Evaluation:

The proposal will be evaluated and scored in accordance with the following evaluation mandatory and rated technical criteria.

It is imperative that the proposal addresses the mandatory corporate criteria for each Workstream as well as the mandatory criteria for each Core resource per Workstream, and demonstrates that the requirements are met. All information required to demonstrate that the criteria are met must be part of the bid at bid closing.

Although Bidders can submit a bid that covers more than one Workstream, each Workstream will be evaluated individually and one contract will be awarded per Workstream.

For the bid, wherever degrees, diplomas and/or certifications are required for the Core categories, bidders must include copies of the required documents (or official transcripts) in their bid by the closing date.

For resources that are required post-contract award, for both Core and non-Core categories, the Technical Authority may also request copies of diplomas, degrees and/or certifications with the proposed resources CVs to validate their education.

1.0 CORPORATE REQUIREMENT

Bidder Mandatory Criteria for WORKSTREAM I

Corporate Criteria for WORKSTREAM I			
Item	Mandatory Requirements	Met/ Not Met	Reference
M1	<p>The Bidder must have worked on 3 contracts for IM/IT services within the last 10 years with a Government of Canada (GoC) department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>Note: Admissible GoC Crown Corporations and Agencies are found in the following links: http://www.tbs-sct.gc.ca/gov-gouv/rc-cr/links-liens-eng.asp http://www.canada.ca/en/gov/dept/</p> <ul style="list-style-type: none">• Each referenced contract must have been worked on in the last 10 years (as of bid closing date), and if the contract is currently valid, it must have been in place for a minimum of 6 months prior to the bid closing date;• Each referenced contract must have had a minimum value of \$5 million (options exercised and taxes included);• Each referenced contract must have been with an organization with a user-base of at least 5,000 users;• The Bidder must have provided a minimum of 15 resources for each		

Corporate Criteria for WORKSTREAM I

	<p>referenced contract; and</p> <ul style="list-style-type: none"> The Bidder must have acted as the Prime Contractor on each referenced contract. <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the Government of Canada (GoC) department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency for the work. If the Bidder's contract referenced for this criterion was to perform work from which another entity had first contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Company Y for services. Company Y, in turn, entered into a contract with Company X to provide all or part of these services to Z. In this example, Company Y is a prime contractor and Company X is a subcontractor.</p> <p>The Bidder must provide the following information for each contract referenced:</p> <ol style="list-style-type: none"> Name of the client organization(s) Start and end dates of the contracts including options exercised; Nature and scope of the services provided; A list of 15 or more resources who worked on the contract, including their respective categories, start dates and end dates. A customer reference that can attest to the Bidder's experience. 		
M2	<p>The Bidder must demonstrate that they have provided resources in at least 2 of the categories, with an aggregate level of effort of at least 2,000 days billed within the last 3 years for each of the 2 referenced categories. The bidder must have been the Prime Contractor providing the resources to *GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency clients.</p> <p>A1: Application/Software Architect (Levels 1, 2 and 3 are all applicable) A5: ERP Technical Analyst (Levels 1, 2 and 3 are all applicable) A6: Programmer/Software Developer (Levels 1, 2 and 3 are all applicable) A7: Programmer/Analyst (Levels 1, 2 and 3)</p> <p>Note: The Bidder may reference multiple contracts and clients in order to demonstrate the required aggregate level of effort for each category. * Experienced gained on projects for non GoC public sector clients (Provincial, Territorial) will be considered acceptable only if:</p> <ol style="list-style-type: none"> 1)The contract/task authorization issued by the client for the referenced work was for a category with a name which is the same, or similar, to the category as named in this RFP, and invoices were issued with that category name. 2)The contract/task authorization issued by the client for the referenced work had a statement of work which included at least 70% of the tasks listed in the relevant task list in this RFP. <p>The Bidder must provide the following information for each contract referenced:</p> <ol style="list-style-type: none"> Name of the client organization(s); Start and end dates of the contract(s); Nature and scope of the services provided; Resources who worked in the Core categories, number of days worked by each resource, and their respective start and end dates. A customer reference that can attest to the Bidder's experience. 		

Bidder Corporate Rated Criteria for Workstream I

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
R1	<p>Demonstrate that the Bidder has worked on contracts within the last 10 years, as the Prime Contractor for Federal, Provincial or Territorial Departments or Agencies, where the Bidder managed the knowledge transfer process in order to transfer work from its resources to the client's employees, by providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. Start and end dates of the contracts; 3. The roles and tasks (including relevant technologies) that were transferred to the client's employees, and the processes and methodologies that were utilized to perform the knowledge transfer; 4. A customer reference that can attest to the Bidder's experience. 	/15	5 points per project up to a maximum of 15 points.
R2	<p>Demonstrate that the Bidder has worked on large contracts (see note below) as defined below within the last 10 years, as the Prime Contractor for IM/IT services for a Government of Canada (GoC) department within the National Security Portfolio or for a SSC project directly in support of one of the departments listed below , as has been defined by Shared Services Canada (SSC), including:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>By providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s) 2. Start and end dates of the contracts; 3. Nature and scope of the services provided; 4. A list of 15 or more resources who worked on the contract, including their respective categories, start dates and end dates. 5. A customer reference that can attest to the Bidder's experience. <p>Note: Each large contract must have the following elements in order to gain points:</p>	/20	10 points per project up to a maximum of 20 points

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
	<ul style="list-style-type: none"> Had a minimum value of \$5,000,000 (taxes included); Been for the support of a client user-base of at least 5,000 users; <p>Bidders may not reference contracts previously referenced for M1.</p>		
R3	<p>Designate a Client Representative and demonstrate that he/she has experience providing contract management services and managed teams of resources within the last 10 years for Federal, Provincial or Territorial Departments or Agencies, on contracts for which the Bidder was the Prime Contractor, as follows:</p> <p>a) Number of months/years of experience providing contract management services and managing teams of resources for Federal, Provincial or Territorial Department or Agency clients (maximum 15 points).</p> <p>and</p> <p>b) Number of resources simultaneously managed, on 1 or more contracts, for a single Federal, Provincial or Territorial Department or Agency client (maximum 15 points),</p> <p>By providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> Name of the client organization(s); The total number of years of experience of the Bidder's Client Representative in performing the above mentioned tasks; The start and end dates of the referenced assignment(s) of the Client Representative; A list of the resources categories simultaneously managed by the Bidder's Client Representative; Details about the work performed by the Client Representative on the assignment(s); A customer reference that can attest to the Client Representative's experience. 	/30	<p>a)</p> <p>Over 8 years - 15 points Over 6 up to 8 years - 12 points Over 4 up to 6 years - 9 points Over 2 up to 4 years - 6 points 6 months to 2 years - 3 points Less than 6 months – 0 points</p> <p>and</p> <p>b)</p> <p>Over 40 resources - 15 points Over 30 up to 40 resources - 12 points Over 20 up to 30 resources - 9 points Over 10 up to 20 resources - 6 points 1 to 10 resources – 3 points</p>
Total Points		65	
Pass Mark		45	
TOTAL POINTS ACHIEVED			

2.0 Resource Criteria for Workstream I – Business Applications Services

Resource Category	Level of Expertise
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A1: Application/Software Architect (CORE)	3
A1: Application/Software Architect	2
A1: Application/Software Architect	1
A2: ERP Functional Analyst (General)	3
A.3 ERP Programmer Analyst (Oracle)	3
A.3 ERP Programmer Analyst Customer Relationship Management (CRM)	3
A.4 ERP System Analyst (General)	3
A.5 ERP Technical Analyst (Oracle) (CORE)	3
A.5 ERP Technical Analyst (CRM) (CORE)	3
A.6 Programmer/Software Developer (CORE)	3
A.6 Programmer/Software Developer	2
A.6 Programmer/Software Developer	1
A.7 Programmer/Analyst (CORE)	3
A.7 Programmer/Analyst	2
A.7 Programmer/Analyst	1
A.14 WEB Developer	3
A.16 Web Multi-media Content Consultant	3

2.1 A.1 Application/Software Architect

2.1.1 – A.1 Application/Software Architect, Level 3 (Core category)

Mandatory Criteria - A.1 Application/Software Architect, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.1 Application/Software Architect, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming or Mathematics</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p>	

M2	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 15 years as an Application/Software Architect in which they performed all of the following tasks:</p> <ul style="list-style-type: none"> (a) Develop technical architectures, frameworks and strategies to meet the business and application requirements. (b) Identify the policies, procedures and requirements that drive a particular solution. (c) Analyze functional requirements to identify information, procedures and decision flows. (d) Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary. (e) Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems. (f) Define input/output sources, including creating detailed plans for technical design phase, and obtain approval of the system proposal. (g) Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, and any other applicable system standard. <p>Note: The projects must each have a minimum duration of 6 months.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years architecting enterprise-level applications using Object-Oriented Programming (OOP).</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, 	

	<p>technologies used and deliverables;</p> <p>5. A customer reference that can attest to the proposed resource's experience.</p>	
M4	<p>The Bidder's proposed resource must have a minimum of 10 years of experience in the last 15 years architecting both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	

Rated Criteria - A.1 Application/Software Architect, Level 3 (Core)

#	RATED CRITERIA A.1 Application/Software Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
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#	RATED CRITERIA A.1 Application/Software Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has experience developing both technical architectures and designs for an application using a .Net 4.0 framework, with all of the following:</p> <ul style="list-style-type: none"> (a) Windows Presentation Foundation (WPF); (b) Windows Communication Foundation (WCF); and (c) Oracle 11g or higher database. <p>By providing the following information:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per year of experience up to a maximum of 10 points.	
R2	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they used a structured development methodology (e.g. RUP, Agile) to both develop functional requirements and design enterprise-level software applications by providing the following information for each project referenced:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the projects(s); 3. Details about the work performed by the proposed resource on the project(s) including deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	RATED CRITERIA A.1 Application/Software Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>Demonstrate that the proposed resource has completed projects in which they both architected and developed applications using Microsoft Team Foundation Server by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R4	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they architected applications for a GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency with both Visual Basic 6 and Classic ASP by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	RATED CRITERIA A.1 Application/Software Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R5	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they architected applications for a GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency with both VB.Net and ASP.Net by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R6	<p>Demonstrate that the proposed resource has completed a project within the last 10 years in which they integrated older application technology (Classic ASP version 2) with newer application technology (VB.Net and ASP.Net framework versions 1 to 3) using both VB.Net and ASP.Net within a single system by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	No = 0 points Yes = 10 points	

#	RATED CRITERIA A.1 Application/Software Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R7	<p>Demonstrate that the proposed resource has experience within the last 10 years integrating Windows Services for a GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency application by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per year of experience up to a maximum of 10 points.	
R8	<p>Demonstrate that the proposed resource holds any the following Microsoft certifications by including a copy of the certification/designation with their bid:</p> <ol style="list-style-type: none"> (a) Microsoft Certified Solutions Associate (MCSA) or (b) Microsoft Certified Solutions Developer (MCSD) or (c) Microsoft Certified Solutions Expert (MCSE) <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of the certification/designation as proof of education.</p>	/10	10 points for any one of the certifications.	
	TOTAL Pass Mark	/80 /56		

2.1.2 – A.1 Application/Software Architect, Level 2

Mandatory Criteria - A.1 Application/Software Architect, Level 2

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.1 Application/Software Architect, Level 2		
M1	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming, Mathematics</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M2	<p>The Bidder's proposed resource must have completed a minimum of 2 projects within the last 15 years as an Application/Software Architect in which they performed all of the following tasks:</p> <ol style="list-style-type: none"> 1. Develop technical architectures, frameworks and strategies to meet the business and application requirements. 2. Identify the policies, procedures and requirements that drive a particular solution. 3. Analyze functional requirements to identify information, procedures and decision flows. 4. Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary. 5. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems. 6. Define input/output sources, including creating detailed plans for technical design phase, and obtain approval of the system proposal. 7. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, and any other applicable system standard. <p>Note: The projects must each have a minimum duration of 6 months.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

	4. A customer reference that can attest to the proposed resource's experience.	
M3	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years architecting enterprise-level applications using Object-Oriented Programming (OOP).</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M4	<p>The Bidder's proposed resource must have a minimum of 5 years of experience in the last 15 years architecting both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

2.1.3 – A.1 Application/Software Architect, Level 1

Mandatory Criteria - A.1 Application/Software Architect, Level 1

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.1 Application/Software Architect, Level 1		
M1	<p>The Bidder's proposed resource must have either of the following.</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	
M2	<p>The Bidder's proposed resource must have completed a minimum of 1 project within the last 15 years as an Application/Software Architect in which they performed all of the following tasks:</p> <ul style="list-style-type: none"> (a) Develop technical architectures, frameworks and strategies to meet the business and application requirements. (b) Identify the policies, procedures and requirements that drive a particular solution. (c) Analyze functional requirements to identify information, procedures and decision flows. (d) Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary. (e) Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems. (f) Define input/output sources, including creating detailed plans for technical design phase, and obtain approval of the system proposal. (g) Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, and any other applicable system standard. <p>Note: The projects must each have a minimum duration of 6 months.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M3	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years architecting enterprise-level applications using Object-Oriented Programming (OOP).</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

	<ol style="list-style-type: none"> 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have a minimum of 3 years of experience in the last 15 years architecting both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

2.2 **A.2 ERP Functional Analyst (General)**

2.2.1 – A.2 ERP Functional Analyst (General), Level 3

Mandatory Criteria - A.2 ERP Functional Analyst (General), Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.2 ERP Functional Analyst (General), Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years both developing and documenting functional, business or system requirements for ERP system implementation projects.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years defining the functional</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the

	<p>needs of enterprise-level software applications through all of the following processes: development, testing and implementation.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	Task Authorization Stage.
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2.3 A.3 ERP Programmer/Analyst (Oracle)

2.3.1 – A.3 ERP Programmer/Analyst (Oracle), Level 3

Mandatory Criteria - A.3 ERP Programmer/Analyst (Oracle), Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.3 ERP Programmer/Analyst (Oracle), Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in all of the following: developing requirements, programming, and systems development, for Oracle E-Business Suite system implementation projects.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in all of the following: programming, testing and implementing enterprise-level software applications.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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2.4 A.3 ERP Programmer/Analyst (CRM)

2.4.1 – A.3 ERP Programmer/Analyst (CRM), Level 3

Mandatory Criteria - A.3 ERP Programmer/Analyst (CRM), Level 3

Mandatory Criteria A.3 ERP Programmer/Analyst (CRM), Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in all of the following: developing requirements, programming, and systems development for Microsoft Dynamics CRM system implementation projects.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in all of the following: programming, testing and implementing enterprise-level software applications.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

2.5 A.4 ERP System Analyst (General)

2.5.1 – A.4 ERP System Analyst (General), Level 3

Mandatory Criteria

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.4 ERP System Analyst (General), Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years developing all of the following for ERP system implementation projects: requirements, feasibility, cost, design and specification documents.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years translating business requirements into system designs and specifications for enterprise-level software applications.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

2.6 A.5 ERP Technical Analyst (Oracle)

2.6.1 – A.5 ERP Technical Analyst (Oracle), Level 3 (Core Category)

Mandatory Criteria

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.5 ERP Technical Analyst (Oracle), Level 3 (Core)		

M1	<p>Demonstrate that the proposed resource has a minimum of 10 years of experience within the last 15 years working as an ERP Technical Analyst by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M2	<p>Demonstrate that the proposed resource has a minimum of 10 years of experience within the last 15 years both implementing and upgrading Oracle E-Business Suite applications by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>Demonstrate that the proposed resource has a minimum of 5 years of experience as an ERP Technical Analyst working with Oracle relational database management system (RDBMS) v9 or higher in conjunction with Oracle Financials v11i or higher by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>Demonstrate that the proposed resource has a minimum of 10 years of experience within the last 15 years working with all of the following products/technologies:</p> <ol style="list-style-type: none"> (a) UNIX; (b) UNIX Shell Scripting; (c) SQL; and (d) PL/SQL Scripting. <p>By providing the following information:</p>	

	<ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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Rated Criteria - A.5 ERP Technical Analyst (Oracle), Level 3 (Core)

#	RATED CRITERIA A.5 ERP Technical Analyst (Oracle), Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has completed project(s) of a minimum of 1 month duration, within the last 15 years in which they upgraded and/or migrated Oracle databases from older versions to newer versions for Oracle E-Business Suite applications by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. <p>NOTE: Upgrades/migrations must be from one major release to another; minor/maintenance upgrades will not be counted.</p>	/15	5 points per project up to a maximum of 15 points.	

#	RATED CRITERIA A.5 ERP Technical Analyst (Oracle), Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they configured Oracle Enterprise Manager (OEM) for Oracle E-Business Suite environments by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/15	3 points per project up to a maximum of 15 points.	
R3	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they configured Internet Application Server (IAS) v1.2.2.2s or higher by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	RATED CRITERIA A.5 ERP Technical Analyst (Oracle), Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R4	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they configured iProcurement on Oracle Financials v11i or higher by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R5	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they implemented Oracle HRMS by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	No = 0 points Yes = 10 points	
R6	<p>Demonstrate that the proposed resource holds a certification in Oracle Business Accelerators (OBA) for E-Business Suite by including a copy of the certification/ designation with their bid.</p>	/5	No = 0 points Yes = 5 points	
	TOTAL Pass Mark	/65 45		

2.7 A.5 ERP Technical Analyst (CRM)

2.7.1 – A.5 ERP Technical Analyst (CRM), Level 3 (Core Category)

Mandatory Criteria - A.5 ERP Technical Analyst (CRM), Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.5 ERP Technical Analyst (CRM), Level 3 (Core)		
M1	<p>The Bidder's proposed resource must have either of the following.</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the past 15 years both defining and documenting business requirements.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 2 years of experience developing business solutions using Microsoft Dynamics CRM xRM application framework (4.0, 2011 or 2013).</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have a minimum of 2 years of experience within the last 5 years developing web applications using both ASP.NET and C# in a .NET framework.</p> <p>The Bidder must provide the following information to</p>	

	<p>demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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Rated Criteria - A.5 ERP Technical Analyst (CRM), Level 3 (Core)

#	Rated Criteria A.5 ERP Technical Analyst (CRM), Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource holds the following Microsoft certifications by including a copy of the certification/ designation with their bid.</p> <p>(a) Microsoft Certified Technology Specialist (MCTS): Microsoft Dynamics CRM 2011, 2013 or 2015 Customization and Configuration</p> <p>(b) Microsoft Certified Technology Specialist (MCTS): Microsoft Dynamics CRM 2011, 2013 or 2015 Applications</p> <p>(c) Microsoft Certified Technology Specialist (MCTS): Microsoft Dynamics CRM 2011, 2013 or 2015 Deployment</p> <p>(d) Microsoft Certified Technology Specialist (MCTS): Microsoft Dynamics CRM 2011, 2013 or 2015 Extending Microsoft Dynamics</p>	/10	5 points per certification up to a maximum of 10 points.	

#	Rated Criteria A.5 ERP Technical Analyst (CRM), Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has completed projects in which they used Microsoft Dynamics CRM (version 4.0, 2011 or 2013) by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points	
R3	<p>Demonstrate that the proposed resource has completed projects within the last 5 years in which they developed Web Services for IT development by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of twenty 10 points	
	TOTAL Pass Mark	/30 /21		

2.8 **A.6 Programmer/Software Developer**

2.8.1 – A.6 Programmer/Software Developer, Level 3 (Core)

Mandatory Criteria - A.6 Programmer/Software Developer, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.6 Programmer/Software Developer, Level 3 (Core)		
M1	<p>Demonstrate that the proposed resource possesses either of the following;</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years working as a Programmer/Software Developer on application development projects which followed at least one of the following guidelines:</p> <ul style="list-style-type: none"> i. Web Content Accessibility Guideline (WCAG) 2.0 ii. Common Look & Feel (CLF) 2.0 or 3.0 <p>The required experience must include all of the following:</p> <ul style="list-style-type: none"> a) application design and development and b) testing <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years performing Object-Oriented Programming (OOP).</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	

M4	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years developing both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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Rated Criteria – A.6 Programmer/Software Developer Level 3 (Core)

#	Rated Criteria A.6 Programmer/Software Developer Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has experience developing applications using a .Net 4.0 framework, with all of the following:</p> <ol style="list-style-type: none"> (a) Windows Presentation Foundation (WPF); (b) Windows Communication Foundation (WCF); and (c) Oracle 11g or higher database. <p>By providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	2.5 points per year of experience up to a maximum of 10 points.	

#	Rated Criteria A.6 Programmer/Software Developer Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>The Bidder's proposed resource has experience within the last 15 years programming in C by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per year up to a maximum of 10 points.	
R3	<p>The Bidder's proposed resource has completed projects within the last 15 years in which they both developed and maintained applications based on Visual Basic 6 and Classic ASP by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	Rated Criteria A.6 Programmer/Software Developer Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R4	<p>The Bidder's proposed resource has completed projects within the last 10 years in which they both developed and maintained applications based on VB.Net by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R5	<p>The Bidder's proposed resource has completed projects within the last 10 years in which they developed all of the following with Oracle 9i or higher: stored procedures, views, triggers and user-defined functions by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	Rated Criteria A.6 Programmer/Software Developer Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R6	<p>The Bidder's proposed resource has completed projects within the last 15 years in which they both developed and maintained software applications based on Cognos PowerHouse by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R7	<p>The Bidder's proposed resource has experience within the last 15 years performing C/ODML or Pro*C programming by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per year up to a maximum of 10 points.	

#	Rated Criteria A.6 Programmer/Software Developer Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R8	<p>The Bidder's proposed resource has completed projects within the last 15 years in which they both developed and maintained software applications accessing an Interbase database by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
	TOTAL Pass Mark	/80 /54		

2.8.2 – A.6 Programmer/Software Developer, Level 2

Mandatory Criteria - A.6 Programmer/Software Developer, Level 2

Mandatory Criteria A.6 Programmer/Software Developer, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>Demonstrate that the proposed resource possesses either of the following;</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years working as a Programmer/Software Developer on application development</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<p>projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The required experience must include all of the following: application design and development and testing.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years performing Object-Oriented Programming (OOP).</p> <p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M4	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years developing both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

2.8.3 – A.6 Programmer/Software Developer, Level 1

Mandatory Criteria - A.6 Programmer/Software Developer, Level 1

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.6 Programmer/Software Developer, Level 1		
M1	<p>Demonstrate that the proposed resource possesses either of the following;</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years working as a Programmer/Software Developer on application development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The required experience must include all of the following: application design and development and testing.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years performing Object-Oriented Programming (OOP).</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

M4	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years developing both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
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2.9 A.7 Programmer/Analyst

2.9.1 – A.7 Programmer/Analyst, Level 3 (Core Category)

Mandatory Criteria - A.7 Programmer/Analyst, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
A.7 Programmer/Analyst, Level 3 (Core)		
M1	<p>Demonstrate that the proposed resource possesses either of the following;</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years working as a Programmer/Analyst through all phases of the SDLC on application development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>NOTE: The required experience must include all of the following:</p> <ol style="list-style-type: none"> (a) application design and development, (b) testing, deployment and (c) maintenance requirements. 	

	<p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years developing both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years both performing system analysis and producing technical documentation for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	

Rated Criteria - A.7 Programmer/Analyst, Level 3 (Core)

#	RATED CRITERIA	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
	A.7 Programmer/Analyst, Level 3 (Core)			

#	RATED CRITERIA A.7 Programmer/Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they both developed and maintained applications based on Visual Basic 6 and Classic ASP by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R2	<p>Demonstrate that the proposed resource has completed projects within the last 15 years in which they developed applications with both VB.Net and ASP.Net by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	RATED CRITERIA A.7 Programmer/Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>Demonstrate that the proposed resource has completed a project in which they integrated older application technology (Classic ASP version 2) with newer application technology (VB.Net and ASP.Net framework versions 1 to 3) using VB.Net and ASP.Net within a single system by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	No = 0 points Yes = 10 points	
R4	<p>Demonstrate that the proposed resource has completed project(s) within the last 15 years in which they manipulated data from an Oracle database using all of the following methods:</p> <ol style="list-style-type: none"> (a) Visual Basic application code (b) .Net application code and (c) Custom PL/SQL scripts <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	

#	RATED CRITERIA A.7 Programmer/Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R5	<p>Demonstrate that the proposed resource has completed project(s) within the last 15 years in which they maintained Active X Controls in a Visual Basic 6 application by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R6	<p>Demonstrate that the proposed resource has completed project(s) within the last 15 years in which they created COM+ objects in a Visual Basic 6 application by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per project up to a maximum of 10 points.	
R7	<p>Demonstrate that the proposed resource has experience within the last 10 years developing application code for Windows Services by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	2 points per year up to a maximum of 10 points.	

#	RATED CRITERIA A.7 Programmer/Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R8	Demonstrate that the proposed resource has completed a project within the last 10 years in which they used Microsoft Team Foundation Server by providing the following information for each project referenced: <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	No = 0 points Yes = 10 points	
R9	Demonstrate that the proposed resource has completed a project within the last 3 years in which they used Visual Studio 2012 by providing the following information for each project referenced: <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	No = 0 points Yes = 10 points	
	TOTAL Pass Mark	/90 /63		

2.9.2 – A.7 Programmer/Analyst, Level 2

Mandatory Criteria - A.7 Programmer/Analyst, Level 2

Mandatory Criteria A.7 Programmer/Analyst, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	Demonstrate that the proposed resource possesses either of the following;	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years working as a Programmer/Analyst through all phases of the SDLC on application development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>NOTE: The required experience must include all of the following:</p> <ul style="list-style-type: none"> (a) application design and development, (b) testing, (c) deployment and (d) maintenance requirements. <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M3	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years developing both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M4	<p>The Bidder's proposed resource must have a minimum of 5</p>	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the</p>

	<p>years of experience within the last 15 years both performing system analysis and producing technical documentation for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	Task Authorization Stage.
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2.9.3 – A.7 Programmer/Analyst, Level 1

Mandatory Criteria - A.7 Programmer/Analyst, Level 1

Mandatory Criteria A.7 Programmer/Analyst, Level 1		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>Demonstrate that the proposed resource possesses either of the following;</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Programming</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years working as a Programmer/Analyst through all phases of the SDLC on application development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>NOTE: The required experience must include all of the following: application design and development, testing, deployment and maintenance requirements.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years developing both client-server applications and web-based applications for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M4	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years both performing system analysis and producing technical documentation for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

2.10 A.14 Web Developer

2.10.1 – A.14 Web Developer, Level 3

Mandatory Criteria - A.14 Web Developer, Level 3

Mandatory Criteria A.14 Web Developer, Level 3	Statement of Compliance and Cross Reference to Written Proposal /CV
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M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years working as a Web Developer through all phases of the System Development Lifecycle (SDLC) on web application development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency..</p> <p>NOTE: The required experience must include all of the following: interfacing with clients to establish requirements, application design and development, testing, deployment and maintenance requirements.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
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2.11 A.16 Web Multi-media Content Consultant

2.11.1 – A.16 Web Multi-media Content Consultant, Level 3

Mandatory Criteria - A.16 Web Multi-media Content Consultant, Level 3

Mandatory Criteria A.16 Web Multi-media Content Consultant, Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 10 years experience within the last 15 years working with GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency./ stakeholders to both develop multi-media web page requirements and produce prototypes to demonstrate basic form and functionality during the design process.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in all of the following: designing, developing and testing multi-media web page content.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
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1.0 Evaluation Criteria for WORKSTREAM II

Bidder Mandatory Criteria for WORKSTREAM II

Corporate Criteria for WORKSTREAM II			
Item	Mandatory Requirements	Met/ Not Met	Reference
M1	<p>The Bidder must have worked on 3 contracts for IM/IT services within the last 10 years with a Government of Canada (GoC) department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>Note: Admissible GoC Crown Corporations and Agencies are found in the following links: http://www.tbs-sct.gc.ca/gov-gouv/rc-cr/links-liens-eng.asp http://www.canada.ca/en/gov/dept/</p> <ul style="list-style-type: none"> • Each referenced contract must have been worked on in the last 10 years (as of bid closing date), and if the contract is currently valid, it must have been in place for a minimum of 6 months prior to the bid closing date; • Each referenced contract must have had a minimum value of \$5 million (options exercised and taxes included); • Each referenced contract must have been with an organization with a user-base of at least 5,000 users; • The Bidder must have provided a minimum of 15 resources for each referenced contract; and • The Bidder must have acted as the Prime Contractor on each referenced contract. <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the Government of Canada (GoC) department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency for the work. If the Bidder's contract referenced for this criterion was to perform work from which another entity had first contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Company Y for services. Company Y, in turn, entered into a contract with Company X to provide all or part of these services to Z. In this example, Company Y is a prime contractor and Company X is a subcontractor.</p> <p>The Bidder must provide the following information for each contract</p>		

Corporate Criteria for WORKSTREAM II			
	<p>referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s) 2. Start and end dates of the contracts including option exercised; 3. Contract Number; 4. Nature and scope of the services provided; 5. A list of 15 or more resources who worked on the contract, including their respective categories, start dates and end dates. 6. A customer reference that can attest to the Bidder's experience. 		
M2	<p>The Bidder must demonstrate that they have provided resources in at least 2 of the categories, with an aggregate level of effort of at least 2,000 days billed within the last 3 years for each of the 2 referenced categories. The bidder must have been the Prime Contractor providing the resources to *GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>P.2 Enterprise Architect (Levels 1, 2 and 3 are all applicable) P.4 Organizational Development Consultant (Levels 1, 2 and 3 are all applicable) P.9 Project Manager (Levels 1, 2 and 3 are all applicable) C3: IT Security TRA & C&A Analyst (Levels 1, 2 and 3 are all applicable) C15: Computer Forensics Specialist (Levels 1, 2 and 3 are all applicable)</p> <p>Note: The Bidder may reference multiple contracts and clients in order to demonstrate the required aggregate level of effort for each category. * Experienced gained on projects for non GoC public sector clients (Provincial, Territorial) will be considered acceptable only if: 1)The contract/task authorization issued by the client for the referenced work was for a category with a name which is the same, or similar, to the category as named in this RFP, and invoices were issued with that category name. 2)The contract/task authorization issued by the client for the referenced work had a statement of work which included at least 70% of the tasks listed in the relevant task list in this RFP.</p> <p>The Bidder must provide the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. Start and end dates of the contract(s); 3. Nature and scope of the services provided; 4. Resources categories who worked in the categories, number of days worked by each resource, and their respective start and end dates. 5. A customer reference that can attest to the Bidder's experience. 		

Bidder Corporate Rated Criteria for Workstream II

Corporate Criteria			
Item	Rated Requirements	Pts	Reference

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
R1	<p>Demonstrate that the Bidder has worked on contracts within the last 10 years, as the Prime Contractor for Federal, Provincial or Territorial Departments or Agencies, where the Bidder managed the knowledge transfer process in order to transfer work from its resources to the client's employees, by providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. Start and end dates of the contracts; 3. The roles and tasks (including relevant technologies) that were transferred to the client's employees, and the processes and methodologies that were utilized to perform the knowledge transfer; 4. A customer reference that can attest to the Bidder's experience. 	/15	5 points per project up to a maximum of 15 points.
R2	<p>Demonstrate that the Bidder has worked on large contracts (see note below) as defined below within the last 10 years, as the Prime Contractor for IM/IT services for a Government of Canada (GoC) department within the National Security Portfolio or for a SSC project directly in support of one of the departments listed below , as has been defined by Shared Services Canada (SSC), including:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>By providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s) 2. Start and end dates of the contracts; 3. Contract Number; 4. Nature and scope of the services provided; 5. A list of 15 or more resources who worked on the contract, including their respective categories, start dates and end dates. 6. A customer reference that can attest to the Bidder's experience. <p>NOTE: Each contract must have the following elements in order to gain points:</p> <ul style="list-style-type: none"> • Had a minimum value of \$5,000,000 (taxes included); • Been for the support of a client user-base of at least 5,000 users; 	/20	10 points per project up to a maximum of 20 points

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
	Bidders may not reference contracts for rated criteria R2 from previously referenced for M1.		
R3	<p>Designate a Client Representative and demonstrate that he/she has experience providing contract management services and managed teams of resources within the last 10 years for Federal, Provincial or Territorial Departments or Agencies, on contracts for which the Bidder was the Prime Contractor, as follows:</p> <p>a) Number of months/years of experience providing contract management services and managing teams of resources for Federal, Provincial or Territorial Department or Agency clients (maximum 15 points).</p> <p>and</p> <p>b) Number of resources simultaneously managed, on 1 or more contracts, for a single Federal, Provincial or Territorial Department or Agency client (maximum 15 points),</p> <p>By providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. The total number of years of experience of the Bidder's Client Representative in performing the above mentioned tasks; 3. The start and end dates of the referenced assignment(s) of the Client Representative; 4. A list of the resources categories simultaneously managed by the Bidder's Client Representative; 5. Details about the work performed by the Client Representative on the assignment(s); 6. A customer reference that can attest to the Client Representative's experience. 	/30	<p>a)</p> <p>Over 8 years - 15 points Over 6 up to 8 years - 12 points Over 4 up to 6 years - 9 points Over 2 up to 4 years - 6 points 6 months to 2 years - 3 points Less than 6 months – 0 points</p> <p>and</p> <p>b)</p> <p>Over 40 resources - 15 points Over 30 up to 40 resources - 12 points Over 20 up to 30 resources - 9 points Over 10 up to 20 resources - 6 points 1 to 10 resources – 3 points</p>
Total Points		65	
Pass Mark		45	
TOTAL POINTS ACHIEVED			

4.0 Resource Criteria for Workstream II – Project Management & IT Security Services

Resource Category	Level of Expertise
P. 1 Change Management Consultant	3

P.2 Enterprise Architect (CORE)	3
P.2 Enterprise Architect	2
P.2 Enterprise Architect	1
P.4 Organizational Development Consultant (CORE)	3
P.5 Project Executive (CORE)	3
P.7 Project Coordinator	3
P.7 Project Coordinator	2
P.7 Project Coordinator	1
P. 9 Project Manager (CORE)	3
P. 9 Project Manager	2
P. 9 Project Manager	1
P.11 QA Specialist/Analyst	3
C.1 Strategic IT Security Consultant	3
C.2 IT Security Methodology, Policy and Procedures Analyst	3
C.3 IT Security TRA and C&A Analyst (CORE)	3
C.4 IT Security Product Evaluation Specialist	3
C.6 IT Security Engineer	3
C.11 IT Security VA Specialist	3
C.15 Computer Forensics Specialist (CORE)	3

4.1 P.1 Change Management Consultant

4.1.1 – P.1 Change Management Consultant, Level 3

Mandatory Criteria - P.1 Change Management Consultant, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.1 Change Management Consultant, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years delivering management consulting services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	6. Name of the client; 7. The total number of years of experience performing the above mentioned tasks; 8. The start and end dates of the assignment(s); 9. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 10. A customer reference that can attest to the proposed resource's experience.	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years defining both strategies and processes in support of transformation or change management activities for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.2 **P.2 Enterprise Architect**

4.2.1 – P.2 Enterprise Architect, Level 3 (Core Category)

Mandatory Criteria - P.2 Enterprise Architect, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.2 Enterprise Architect, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years assessing both the feasibility and risks of migrating from existing business architectures and enabling technologies to target business architectures.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	

M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years developing all of the following: technical architectures, frameworks, and strategies to meet business and application requirements.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have completed a minimum of 5 projects, each of at least 6 months in duration, within the last 15 years in which they managed IM/IT project teams of 10 or more members.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 1. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 2. Composition of teams including the categories of the 10 or more resources that worked on each project(s) 3. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have completed a project for a GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency within the last 15 years, in which they created multiple teams of three (3) or more members, with each team responsible for analyzing technology solutions to meet business requirements.</p> <p>The project must include all of the following: evaluating, testing and validating software, hardware, Operating System and network components, in order to integrate new systems into an existing environment.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. Composition of teams including the categories of the three or more resources that worked on each 	

	<p>project(s)</p> <p>5. A customer reference that can attest to the proposed resource's experience.</p>	
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Rated Criteria - P.2 Enterprise Architect, Level 3 (Core)

#	RATED CRITERIA P.2 Enterprise Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource holds an Information Technology Infrastructure Library (ITIL) or The Open Group Architecture Framework (TOGAF) certification by including a copy of the certification/ designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/ designation) as proof of education.</p>	/20	<p>Foundation Level = 5 points</p> <p>Intermediate Level (Practitioner) = 10 points</p> <p>Expert or Master Level (Service Manager) = 20 points</p> <p>The Open Group Architecture Framework (TOGAF) Certification = 10 points</p>	
R2	<p>Demonstrate that the proposed resource has experience within the last 15 years above and beyond that which is required in M4 by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/20	<p>5 points per additional project up to a maximum of 20 points</p>	

#	RATED CRITERIA P.2 Enterprise Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they produced all of the following: architecture, design and implementation plans for mission-critical systems and sub-systems.</p> <p>The projects must have been for clients within the National Security Portfolio, as defined by Shared Services Canada, which includes:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	5 points per project up to a maximum of 10 points.	

#	RATED CRITERIA P.2 Enterprise Architect, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R4	<p>Demonstrate that the proposed resource has completed a project within the last 10 years in which they produced an enterprise infrastructure architecture which includes a data access layer for a Microsoft-based legacy application which accesses multiple large-scale relational database management system (RDBMS) technologies*.</p> <p>*Large-scale RDBMS is defined as:</p> <ul style="list-style-type: none"> (a) Robust: continuous, real-time data taking; (b) Has a minimum of 400 tables; (c) Has a minimum of 2,500 concurrent users; (d) Has a minimum size of 100 GB; (e) Data distribution is in multiple regions across Canada; and (f) Heterogeneous environment; must have contained at least 3 of the following operating systems: Windows, HP-UX, OpenVMS, and Linux. <p>By providing the following information for each project referenced:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	No = 0 points Yes = 10 points	
	TOTAL pass mark	/60 /42		

4.2.2 – P.2 Enterprise Architect, Level 2

Mandatory Criteria - P.2 Enterprise Architect, Level 2

Mandatory Criteria P.2 Enterprise Architect, Level 2	Statement of Compliance and Cross Reference to Written Proposal /CV
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M1	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years assessing both the feasibility and risks of migrating from existing business architectures and enabling technologies to target business architectures.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years developing all of the following: technical architectures, frameworks, and strategies to meet business and application requirements.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.2.3 – P.2 Enterprise Architect, Level 1

Mandatory Criteria - P.2 Enterprise Architect, Level 1

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.2 Enterprise Architect, Level 1		
M1	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years assessing both the feasibility and risks of migrating from existing business architectures and enabling technologies to target business architectures.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years developing all of the following: technical architectures, frameworks, and strategies to meet business and application requirements.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.3 P.4 Organizational Development Consultant

4.3.1 – P.4 Organizational Development Consultant, Level 3 (Core)

Mandatory Criteria - P.4 Organization Development Consultant, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.4 Organization Development Consultant, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing management consulting services to IM/IT groups within GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M2	The Bidder's proposed resource must have completed a minimum	

	<p>of 3 projects within the last 10 years in which they performed enterprise-level organizational reviews which included analysis of IM/IT technologies and/or processes.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 5. 	
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Rated Criteria - P.4 Organization Development Consultant, Level 3 (Core)

#	RATED CRITERIA P.4 Organization Development Consultant, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has experience within the last 15 years, above and beyond that which is required in M2 by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/15	5 points per additional project up to a maximum of 15 points.	

#	RATED CRITERIA P.4 Organization Development Consultant, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has completed projects within the last 10 years for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency, in which they have acted as a facilitator or led workshops with stakeholders as part of an organizational review which included analysis of IM/IT technologies and/or processes, by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	

#	RATED CRITERIA P.4 Organization Development Consultant, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they performed strategic business analyses in order to make recommendations for a new or improved business model, which included the analysis of IM/IT technologies/processes, to help an organization achieve its objectives.</p> <p>The projects must have been completed for clients within the National Security Portfolio , as defined by Shared Services Canada, which includes:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	
R4	<p>Demonstrate that the proposed resource holds a Certified Management Consultant (CMC) or an Advanced Strategic Change Management certification, by including a copy of the certification/ designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of the certification/designation as proof of education.</p>	/10	<p>No = 0 points</p> <p>CMC = 10 points</p> <p>Advanced Strategic Change Management certification = 10 points</p>	

#	RATED CRITERIA P.4 Organization Development Consultant, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
	TOTAL pass mark	/65 45		

4.4 P.5 Project Executive

4.4.1 – P.5 Project Executive, Level 3 (Core)

Mandatory Criteria - P.5 Project Executive, Level 3 (Core)

Mandatory Criteria P.5 Project Executive, Level 3 (Core)		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder must demonstrate that its proposed resource has a Project Management Professional (PMP) certification from the Project Management Institute by providing a copy of certification/ designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	
M2	<p>The Bidder's proposed resource must have completed a minimum of 3 projects, each with a duration of at least 6 months, within the last 15 years for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency, as a Project Executive, in which they worked with GoC executives* to perform all of the following: define IM/IT project objectives, determine budget requirements and establish/deliver project status reporting, and build and manage project teams.</p> <p>*an executive is defined as Director level and above.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years managing both multiple Project Executive and Technical Team Leads for IM/IT projects through all phases of the System Development Life Cycle (SDLC).</p>	

	<p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma OR University degree in:</p> <p>Science, Engineering, Commerce, Business Administration, or Arts.</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof.</p>	

Rated Criteria - P.5 Project Executive, Level 3 (Core)

#	RATED CRITERIA P.5 Project Executive, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
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#	RATED CRITERIA P.5 Project Executive, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has experience within the last 15 years, above and beyond that which is required in M2 by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/10	5 points per additional project up to a maximum of 10 points.	

#	RATED CRITERIA P.5 Project Executive, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has completed projects within the last 15 years managing teams of 10 or more members for IM/IT projects.</p> <p>In order for the projects to count they must have been for clients within the National Security Portfolio, as defined by Shared Services Canada, which includes:</p> <ol style="list-style-type: none"> 1. Canada Border Services Agency (CBSA) or Canada Customs and Revenue Agency (CCRA) projects directly related to the current mandate of CBSA 2. Correctional Service of Canada (CSC) 3. National Defence (DND) 4. Financial Transactions and Reports Analysis Centre of Canada (FinTrac) 5. Public Safety Canada (PS) 6. Royal Canadian Mounted Police (RCMP) 7. Transport Canada (TC) <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. Composition of teams including the categories of the 10 or more resources that worked on each project(s) 5. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	
	TOTAL pass mark	/30 21		

4.5 P.7 Project Coordinator

4.5.1 – P.7 Project Coordinator, Level 3

Mandatory Criteria - P.7 Project Coordinator, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.7 Project Coordinator, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years assisting system development project managers, IT professionals and system users in both project coordination and synchronization of tasks.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 6. Name of the client; 7. The total number of years of experience performing the above mentioned tasks; 8. The start and end dates of the assignment(s); 9. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 10. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have minimum of 10 years of experience within the last 15 years coordinating system development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client and contact information; 2. The total number of years of experience performing the above mentioned; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A professional reference that can attest the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.5.2 – P.7 Project Coordinator, Level 2

Mandatory Criteria - P.7 Project Coordinator, Level 2

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.7 Project Coordinator, Level 2		
M1	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years assisting system development project managers, IT professionals and system users in both project coordination and synchronization of tasks.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M2	<p>The Bidder's proposed resource must have minimum of 5 years of experience within the last 15 years coordinating system development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client and contact information; 2. The total number of years of experience performing the above mentioned; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A professional reference that can attest the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.5.3 – P.7 Project Coordinator, Level 1

Mandatory Criteria - P.7 Project Coordinator, Level 1

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.7 Project Coordinator, Level 1		
M1	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years assisting system development project managers, IT professionals and system users in both project coordination and synchronization of tasks.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

M2	<p>The Bidder's proposed resource must have minimum of 3 years of experience within the last 15 years coordinating system development projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client and contact information; 2. The total number of years of experience performing the above mentioned; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A professional reference that can attest the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
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4.6 P.9 Project Manager

4.6.1 – P.9 Project Manager, Level 3 (Core)

Mandatory Criteria - P.9 Project Manager, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.9 Project Manager, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma OR University degree in:</p> <p>Science, Engineering, Commerce, Business Administration, or Arts.</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years managing IM/IT projects with teams of 10 or more members.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 	

	<ol style="list-style-type: none"> 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. Composition of teams including the categories of the 10 or more resources that worked on each project(s) 6. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have completed a minimum of 5 IM/IT projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency within the last 15 years, as a Project Manager, in which they performed all of the following: defined project objectives, determined budget requirements and managed projects.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have managed a large team (10 or more members) through to the completion of an IM/IT project within the last 5 years, as a Project Manager for a client within the National Security Portfolio, as defined by Shared Services Canada, which includes:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. List the resource categories of large team (at least 10 members) managed by the proposed resource 5. A customer reference that can attest to the proposed 	

	resource's experience.	
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Rated Criteria - P.9 Project Manager, Level 3 (Core)

#	RATED CRITERIA P.9 Project Manager, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	INSERT PAGE # OF RESUME
R1	<p>Demonstrate that the proposed resource has experience within the last 15 years, above and beyond that which is required in M3 by providing the following information:</p> <ol style="list-style-type: none"> 6. Name of the client; 7. The total number of years of experience performing the above mentioned tasks; 8. The start and end dates of the assignment(s); 9. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 10. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	
R2	<p>Demonstrate that the proposed resource has managed projects within the last 10 years where they managed resources who developed or implemented ERP systems for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	

#	RATED CRITERIA P.9 Project Manager, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	INSERT PAGE # OF RESUME
R3	<p>Demonstrate that the proposed resource has completed enterprise-level GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency projects within the last 5 years, in which they were responsible for managing junior project managers, who were responsible for sub-projects providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	<p>No = 0 points Yes = 10 points</p>	
R4	<p>Demonstrate that the proposed resource has established Project Management Office(s) (PMO), which set-up all of the following within the last 10 years: mandate(s), team composition, roles and responsibilities and processes/procedures providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/15	<p>5 points per project up to a maximum of 15 points.</p>	

#	RATED CRITERIA P.9 Project Manager, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	INSERT PAGE # OF RESUME
R5	<p>Demonstrate that the proposed resource holds any the following certifications by including a copy of the certification/designation with their bid:</p> <ol style="list-style-type: none"> 1. Master of Project Management (MPM) 2. Prince2 3. ITIL Foundation 4. COBIT 5. Project Management Professional (PMP) 6. Master of Business Administration (MBA) <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification(s)/designation(s)) as proof of education.</p>	/20	5 points per certification up to a maximum of 20 points.	
	TOTAL pass mark	/85 60		

4.6.2 – P.9 Project Manager, Level 2

Mandatory Criteria - P.9 Project Manager, Level 2

Mandatory Criteria P.9 Project Manager, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma or University degree in Science, Engineering, Commerce, Business Administration or Arts</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years managing IM/IT projects with teams of 10 or more members.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. Composition of teams including the categories of the 10 or more resources that worked on each project(s) 6. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have completed a minimum of 3 IM/IT projects for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency within the last 15 years, as a Project Manager, in which they performed all of the following: defined project objectives, determined budget requirements and managed projects.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.6.3 – P.9 Project Manager, Level 1

Mandatory Criteria - P.9 Project Manager, Level 1

Mandatory Criteria P.9 Project Manager, Level 1		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must possess either of the following. A College diploma or University degree in Science, Engineering, Commerce, Business Administration or Arts</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years managing IM/IT projects with teams of 10 or more members.</p> <p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. Composition of teams including the categories of the 10 or more resources that worked on each project(s) 6. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have completed a minimum of 1 IM/IT project for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency within the last 15 years, as a Project Manager, in which they performed all of the following: defined project objectives, determined budget requirements and managed projects.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.7 P.11 QA Specialist/Analyst

4.7.1 – P.11 QA Specialist/Analyst, Level 3

Mandatory Criteria - P.11 QA Specialist/Analyst, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
P.11 QA Specialist/Analyst, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in all of the following: developing test plans, test scripts and test data on application development projects.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years, both participating in design reviews and performing integration, functional and regression testing for application development projects, for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.8 C.1 Strategic IT Security Consultant

4.8.1 – C.1 Strategic IT Security Consultant, Level 3

Mandatory Criteria - C.1 Strategic IT Security Consultant, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
C.1 Strategic IT Security Consultant, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing IT Security Risk Management services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

M2	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years, developing IT Security architecture vision, strategies and designs, and developing IT Security programs and service designs.</p> <p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.9 C.2 IT Security Methodology, Policy and Procedures Analyst

4.9.1 – C.2 IT Security Methodology, Policy and Procedures Analyst, Level 3

Mandatory Criteria - C.2 IT Security Methodology, Policy and Procedures Analyst, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
C.2 IT Security Methodology, Policy and Procedures Analyst, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing IT Security Risk Management services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

M2	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years developing IT Security standards, policy and procedures, and developing risk assessment methodologies for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

4.10 C.3 IT Security TRA, C&A Analyst

4.10.1 – C.3 IT Security TRA, C&A Analyst, Level 3 (Core)

Mandatory Criteria - C.3 IT Security TRA, C&A Analyst, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
C.3 IT Security TRA, C&A Analyst, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Arts</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	

M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing IT Security Risk Management services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	
M4	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years conducting proof of certification and/or accreditation activities for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M5	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years performing Threat & Risk Assessments (TRA) for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience 	

	performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience.	
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Rated Criteria - C.3 IT Security TRA, C&A Analyst, Level 3 (Core)

#	RATED CRITERIA C.3 IT Security TRA, C&A Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource holds any the following certifications by including a copy of the certification/ designation with their bid:</p> <p>(a) Information Technology Infrastructure Library (ITIL)</p> <p>(b) Certified Information Systems Auditor (CISA)</p> <p>(c) GIAC Systems and Network Auditor (GSNA)</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	/15	5 points per certification up to a maximum of 15 points.	
R2	<p>Demonstrate that the proposed resource has completed projects within the last 10 years developing or revising Security Architectures by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/30	10 points will be allocated per project up to a maximum of 30 points.	

R3	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they produced Threat and Risk Assessments (TRA) and/or developed Certification & Accreditation (C&A) / Security Assessment and Authorization (SA&A), evidence.</p> <p>The projects must have been for clients within the National Security Portfolio, as defined by Shared Services Canada, which includes:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	5 points per TRA project or C&A/SA&A project up to a maximum of 10 points.	
R4	<p>The Bidder's proposed resource has completed projects within the last 10 years performing security audits of IT systems for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	

	TOTAL pass mark	/75 52		
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4.11 **C.4 IT Security Product Evaluation Specialist**

4.11.1 – C.4 IT Security Product Evaluation Specialist, Level 3

Mandatory Criteria - C.4 IT Security Product Evaluation Specialist, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
C.4 IT Security Product Evaluation Specialist, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing IT Security Risk Management services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years evaluating IT security software or hardware.</p> <p>In order for the experience to count, the resource must have performed all of the following: gathered client specifications developed and applied evaluation criteria, and conducted product tests to validate product performance.</p> <p>The Bidder must provide the following information for to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<p>technologies used and deliverables;</p> <p>5. A customer reference that can attest to the proposed resource's experience.</p>	
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4.12 **C.6 IT Security Engineer**

4.12.1 – C.6 IT Security Engineer, Level 3

Mandatory Criteria - C.6 IT Security Engineer, Level 3

Mandatory Criteria C.6 IT Security Engineer, Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing IT Security Risk Management services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years analyzing threat and vulnerabilities of IT systems, and making recommendations to manage risk via implementation of IT security plans, approaches and tools.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	resource's experience.	
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4.13 **C.11 IT Security VA Specialist**

4.13.1 – C.11 IT Security VASpecialist, Level 3

Mandatory Criteria – C.11 IT Security VASpecialist, Level

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
C.11 IT Security Vulnerability Assessment Specialist, Level 3		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing IT Security Risk Management services.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years using threat agent analysis tools* to identify threats and vulnerabilities of IT systems, and preparing and delivering reports and briefings on these assessments to clients.</p> <p>*Acceptable threat agent analysis tools include vulnerability scanners (e.g. Nessus, ICAR, nMAP), patch verification tools (e.g. MBSA(Microsoft Baseline Security Analyzer), nAble), and intrusion detection tools (e.g. ArcSight).</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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4.14 C.15 Computer Forensics Specialist

4.14.1 – C.15 Computer Forensics Specialist, Level 3 (Core)

Mandatory Criteria – C.15 Computer Forensics Specialist, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
C.15 Computer Forensics Specialist, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must possess either of the following.</p> <p>A College diploma or a University degree in Science, Engineering, Commerce, Business Administration or Arts</p> <p>The Bidder must include a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years conducting digital forensics investigations.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 15 years in which they analyzed chain of custody of evidence in support of legal (civil or criminal) proceedings.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, 	

	<p>technologies used and deliverables;</p> <p>4. A customer reference that can attest to the proposed resource's experience.</p>	
M4	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 15 years in which they provided digital forensics investigations training to GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	
M5	<p>The Bidder must demonstrate that the proposed resource has a Certified Information Systems Security Professional (CISSP) certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	

Rated Criteria – C.15 Computer Forensics Specialist, Level 3 (Core)

#	<p>Rated Criteria</p> <p>C.15 Computer Forensics Specialist, Level 3</p>	<p>MAX POINTS</p>	<p>SCORES TO BE ASSIGNED BASED ON THE FOLLOWING</p>	<p>Statement of Compliance and Cross Reference to Written Proposal /CV</p>
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#	Rated Criteria	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
	C.15 Computer Forensics Specialist, Level 3			
R1	<p>A. Demonstrate that the proposed resource holds any of the following certifications:</p> <ol style="list-style-type: none"> 1. Certified Forensic Computer Examiner (CFCE) 2. Certified Computer Examiner (CCE) 3. Certified forensic examiner certification (GCFE) 4. Certified Fraud Examiner (CFE), 5. Certification Forensic Analyst (GCFA) 6. Certified Cyber Forensics Professional (CCFP), or 7. Computer Hacking Forensic Investigator (CHFI) <p>AND:</p> <p>B. Demonstrate that the proposed resource holds any of the following certifications:</p> <ol style="list-style-type: none"> 1. EnCase Certified Examiner 2. AccessData Certified Examiner <p>Bidder must include copies of certifications/designations with their bid.</p>	/30	<p>A:</p> <p>10 points for any 1 of these certifications for a maximum of 10 points</p> <p>AND</p> <p>B:</p> <p>EnCase® Certified Examiner = 10 points</p> <p>AccessData Certified Examiner® (ACE) = 10 points for a maximum of 20 points</p> <p>A and B for up to a maximum of 30 points</p>	
R2	<p>Demonstrate that the proposed resource has experience within the last 15 years above and beyond that which is required in M4 by providing the following information :</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/35	5 points per additional project up to a maximum of 35 points.	
	TOTAL pass mark	/65 45		

5.0 Evaluation Criteria for WORKSTREAM III

Bidder Mandatory Criteria FOR WORKSTREAM III

Corporate Criteria for WORKSTREAM III			
Item	Mandatory Requirements	Met/ Not Met	Reference
M1	<p>The Bidder must have worked on 3 contracts for IM/IT services within the last 10 years with a Government of Canada (GoC) department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>Note: Admissible GoC Crown Corporations and Agencies are found in the following links: http://www.tbs-sct.gc.ca/gov-gouv/rc-cr/links-liens-eng.asp http://www.canada.ca/en/gov/dept/</p> <ul style="list-style-type: none"> Each referenced contract must have been worked on in the last 10 years (as of bid closing date), and if the contract is currently valid, it must have been in place for a minimum of 6 months prior to the bid closing date; Each referenced contract must have had a minimum value of \$5 million (options exercised and taxes included); Each referenced contract must have been with an organization with a user-base of at least 5,000 users; The Bidder must have provided a minimum of 15 resources for each referenced contract; and The Bidder must have acted as the Prime Contractor on each referenced contract. <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the Government of Canada (GoC) department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency for the work. If the Bidder's contract referenced for this criterion was to perform work from which another entity had first contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Company Y for services. Company Y, in turn, entered into a contract with Company X to provide all or part of these services to Z. In this example, Company Y is a prime contractor and Company X is a subcontractor.</p> <p>The Bidder must provide the following information for each contract referenced:</p> <ol style="list-style-type: none"> Name of the client organization(s) Start and end dates of the contracts including options exercised; Nature and scope of the services provided; A list of 15 or more resources who worked on the contract, including their respective categories, start dates and end dates. A customer reference that can attest to the Bidder's experience. 		

Corporate Criteria for WORKSTREAM III			
M2	<p>The Bidder must demonstrate that they have provided resources in at least 2 of the categories, with an aggregate level of effort of at least 1,000 days billed within the last 3 years for each of the 2 referenced categories. The bidder must have been the Prime Contractor providing the resources to *GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>B.1 Business Analyst (Levels 1, 2 and 3 are all applicable) B.1 Business Consultant (Levels 1, 2 and 3 are all applicable) B.4 Business Continuity/Disaster Recovery Specialist Levels 1, 2 and 3 are all applicable) B.5 Business Process Engineering Consultant (Levels 1, 2 and 3 are all applicable) B.7 Business Transformation Architect (Levels 1, 2 and 3 are all applicable)</p> <p>Note: The Bidder may reference multiple contracts and clients in order to demonstrate the required aggregate level of effort for each category. * Experienced gained on projects for non GoC public sector clients (Provincial, Territorial) will be considered acceptable only if:</p> <p>1) L'autorisation relative au contrat ou à la tâche émise par le client pour le travail en question visait une catégorie dont le nom est le même, ou est très similaire, à celui de la catégorie indiquée dans la présente DP, et les factures indiquent aussi le nom de cette catégorie. 2) L'autorisation relative au contrat ou à la tâche émise par le client pour le travail en question comportait un énoncé des travaux qui incluait au moins 70 % des tâches énoncées dans la liste de tâches pertinentes de la présente DP.</p> <p>The Bidder must provide the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. Start and end dates of the contract(s); 3. Nature and scope of the services provided; 4. Resources who worked in the categories, number of days worked by each resource, and their respective start and end dates. 5. A customer reference that can attest to the Bidder's experience. 		

Bidder Corporate Rated Criteria for Workstream III

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
R1	<p>Demonstrate that the Bidder has worked on contracts within the last 10 years, as the Prime Contractor for Federal, Provincial or Territorial Departments or Agencies, where the Bidder managed the knowledge transfer process in order to transfer work from its resources to the client's employees, by providing the following information :</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. Start and end dates of the contracts; 3. The roles and tasks (including relevant technologies) that were transferred to the client's employees, and the 	/15	5 points per project up to a maximum of 15 points.

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
	<p>processes and methodologies that were utilized to perform the knowledge transfer;</p> <p>4. A customer reference that can attest to the Bidder's experience.</p>		
R2	<p>Demonstrate that the Bidder has worked on large contracts (see note below) as defined below within the last 10 years, as the Prime Contractor for IM/IT services for a Government of Canada (GoC) department within the National Security Portfolio or for a SSC project directly in support of one of the departments listed below, as has been defined by Shared Services Canada (SSC), including:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>By providing the following information for each contract referenced:</p> <p>7. Name of the client organization(s)</p> <p>8. Start and end dates of the contracts;</p> <p>9. Nature and scope of the services provided;</p> <p>10. A list of 15 or more resources who worked on the contract, including their respective categories, start dates and end dates.</p> <p>11. A customer reference that can attest to the Bidder's experience.</p> <p>NOTE: Each large contract must have the following elements in order to gain points:</p> <ul style="list-style-type: none"> • Had a minimum value of \$5,000,000 (taxes included); • Been for the support of a client user-base of at least 5,000 users; <p>Bidders may not reference contracts previously referenced for M1.</p>	/20	10 points per project up to a maximum of 20 points
R3	<p>Designate a Client Representative and demonstrate that he/she has experience providing contract management services and managed teams of resources within the last 10 years for Federal, Provincial or Territorial Departments or Agencies, on contracts for which the Bidder was the Prime Contractor, as follows:</p> <p>a) Number of months/years of experience providing contract</p>	/30	<p>a)</p> <p>Over 8 years - 15 points</p> <p>Over 6 up to 8 years - 12 points</p> <p>Over 4 up to 6 years - 9 points</p> <p>Over 2 up to 4 years - 6 points</p> <p>6 months to 2 years - 3 points</p> <p>Less than 6 months – 0 points</p>

Corporate Criteria			
Item	Rated Requirements	Pts	Reference
	<p>management services and managing teams of resources for Federal, Provincial or Territorial Department or Agency clients (maximum 15 points).</p> <p>and</p> <p>b) Number of resources simultaneously managed, on 1 or more contracts, for a single Federal, Provincial or Territorial Department or Agency client (maximum 15 points),</p> <p>By providing the following information for each contract referenced:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s); 2. The total number of years of experience of the Bidder's Client Representative in performing the above mentioned tasks; 3. The start and end dates of the referenced assignment(s) of the Client Representative; 4. A list of the resources categories simultaneously managed by the Bidder's Client Representative; 5. Details about the work performed by the Client Representative on the assignment(s); 6. A customer reference that can attest to the Client Representative's experience. 		<p>and</p> <p>b)</p> <p>Over 40 resources - 15 points</p> <p>Over 30 up to 40 resources - 12 points</p> <p>Over 20 up to 30 resources - 9 points</p> <p>Over 10 up to 20 resources - 6 points</p> <p>1 to 10 resources – 3 points</p>
Total Points		65	
Pass Mark		45	
TOTAL POINTS ACHIEVED			

6. Resource Criteria for Workstream III – IMS Business Alignment

Resource Category	Level of Expertise
B.1 Business Analyst (CORE)	3
B.1 Business Analyst	2
B.1 Business Analyst	1
B.2 Business Architect	3
B.3 Business Consultant (CORE)	3
B.3 Business Consultant	2
B.3 Business Consultant	1
B.4 Business Continuity/ Disaster Recovery Specialist (CORE)	3

B.5 BPR Consultant (CORE)	3
B.6 Business System Analyst	3
B.6 Business System Analyst	2
B.6 Business System Analyst	1
B.7 Business Transformation Architect (CORE)	3
B.10 Help Desk Specialist	3
B.10 Help Desk Specialist	2
B.10 Help Desk Specialist	1
B.13 Operations Support Specialist	3
B.13 Operations Support Specialist	2
B.13 Operations Support Specialist	1
B.14 Technical Writer	3
B.14 Technical Writer	2
B.14 Technical Writer	1

6.1 B.1 Business Analyst

6.1.1 – B.1 Business Analyst, Level 3 (Core)

Mandatory Criteria - B.1 Business Analyst, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.1 Business Analyst, Level 3 (Core)		
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	

M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years gathering high level business requirements for enterprise-level application development projects, including preparing supporting material for, and leading, workshops and interviews with stakeholders.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years analyzing and making recommendations for enterprise-level IM/IT business improvement processes.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have worked as a business analyst on a minimum of 5 application development projects within the last 10 years for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	

Rated Criteria - B.1 Business Analyst, Level 3 (Core)

#	RATED CRITERIA B.1 Business Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has experience developing and documenting business and functional requirements for the implementation of the following types of enterprise-level solutions for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency:</p> <ul style="list-style-type: none"> a. An automated Business Intelligence (BI) solution utilizing a performance datamart, b. A GCDOCS solution in the context of implementing the GoC Email Transformation Initiative (ETI), and c. A Microsoft Dynamics CRM implementation project. <p>By providing the following information for each solution-type referenced:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the assignment; 3. Details about the work performed by the proposed resource on the solution-type including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/30	10 points per solution-type (a or b or c) up to a maximum of 30 points.	

#	RATED CRITERIA B.1 Business Analyst, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has experience within the last 15 years developing and documenting functional and non-functional requirements, business processes and workflows for enterprise-level, web-based application development projects by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/30	5 points per project up to a maximum of 30 points.	
R3	<p>Demonstrate that the proposed resource has experience within the last 15 years authoring technical documentation in either official language (French or English) for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency application development projects by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	
	TOTAL pass mark	80 55		

6.1.2 – B.1 Business Analyst, Level 2

Mandatory Criteria – B.1 Business Analyst, Level 2

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.1 Business Analyst, Level 2		
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years gathering high level business requirements for enterprise-level application development projects, including preparing supporting material for, and leading, workshops and interviews with stakeholders.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years analyzing and making recommendations for enterprise-level IM/IT business improvement processes.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

M4	<p>The Bidder's proposed resource must have worked as a business analyst on a minimum of 3 application development projects within the last 10 years for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
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6.1.3 – B.1 Business Analyst, Level 1

Mandatory Criteria - B.1 Business Analyst, Level 1

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.1 Business Analyst, Level 1		
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years gathering high level business requirements for enterprise-level application development projects, including preparing supporting material for, and leading, workshops and interviews with stakeholders.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

	5. A customer reference that can attest to the proposed resource's experience.	
M3	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years analyzing and making recommendations for enterprise-level IM/IT business improvement processes.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including tasks, technologies used and deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M4	<p>The Bidder's proposed resource must have worked as a business analyst on a minimum of 1 application development project within the last 10 years for a GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

6.2 B.2 Business Architect

6.2.1 – B.2 Business Architect, Level 3

Mandatory Criteria – B.2 Business Architect, Level 3

Mandatory Criteria B.2 Business Architect, Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years conducting business analysis and strategic planning.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 10 years in which they developed all of the following for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency: strategies, policies and rules that govern the IM/IT assets.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

6.3 **B.3 Business Consultant (Core)**

6.3.1 – B.3 Business Consultant, Level 3 (Core)

Mandatory Criteria – B.3 Business Consultant, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.3 Business Consultant, Level 3 (Core)		
M1	The Bidder's proposed resource must possess either of the following:	

	<p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	
M2	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 10 years in which they performed both of the following: analyzed stakeholder's business objectives, and developed solutions to address business problems.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 10 years in which they developed business cases for an IM/IT initiative.</p> <p>Note: The project must have included multiple teams of two (2) or more members each.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. Composition of teams including the categories of the two or more resources that worked on each project(s) 5. A customer reference that can attest to the proposed resource's experience. 	

Rated Criteria - B.3 Business Consultant, Level 3 (Core)

#	RATED CRITERIA B.3 Business Consultant, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has the following certifications/designations by including a copy of the certification/designation with their bid:</p> <ul style="list-style-type: none"> (a) Certified Management Consultant (CMC) (b) Master of Business Administration (MBA); and (c) Professional Engineer (P.Eng) <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of the certifications/designations as proof of education.</p>	/30	15 points per designation up to a maximum of 30 points.	
R2	<p>The Bidder's proposed resource has completed projects within the last 10 years in which they performed the following for *senior management in a **large GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency IM/IT environment:</p> <ul style="list-style-type: none"> (a) conducted operational reviews; and (b) conducted business analyses. <p>*Senior Management is defined as Director level and above. **Large is defined as having a user base in excess of 5000 users.</p> <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/50	<p>Projects conducting operational reviews = 10 points per project</p> <p>Projects conducting business analysis = 10 points per project</p>	

#	RATED CRITERIA B.3 Business Consultant, Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>The Bidder's proposed resource has completed projects within the last 10 years in which they performed the following in a *large GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency IM/IT environment:</p> <p>(a) conducted both financial modelling and analysis; and (b) developed a multi-year IM/IT Strategic Plan.</p> <p>*Large is defined as having a user base in excess of 5000 users.</p> <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	<p>A project conducting both financial modeling and analysis = 10 points</p> <p>A project developing a multi-year IM/IT Strategic Plan = 10 points</p>	
	TOTAL pass mark	100 70		

6.3.2 – B.3 Business Consultant, Level 2

Mandatory Criteria - B.3 Business Consultant, Level 2

Mandatory Criteria B.3 Business Consultant, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p>	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

	For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.	
M2	<p>The Bidder's proposed resource must have completed a minimum of 2 projects within the last 10 years in which they performed both of the following: analyzed stakeholder's business objectives, and developed solutions to address business problems.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have completed a minimum of 2 projects within the last 10 years in which they developed business cases for an IM/IT initiative.</p> <p>NOTE: The project must have included multiple teams of two (2) or more members each.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. Composition of teams including the categories of the two or more resources that worked on each project(s) 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

6.3.3 – B.3 Business Consultant, Level 1

Mandatory Criteria - B.3 Business Consultant, Level 1

Mandatory Criteria	Statement of Compliance and Cross Reference to Written Proposal /CV
B.3 Business Consultant, Level 1	

M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M2	<p>The Bidder's proposed resource must have completed a minimum of 1 project within the last 10 years in which they performed both of the following: analyzed stakeholder's business objectives, and developed solutions to address business problems.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M3	<p>The Bidder's proposed resource must have completed a minimum of 1 project within the last 10 years in which they developed business cases for an IM/IT initiative.</p> <p>NOTE: The project must have included multiple teams of two (2) or more members each.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 3. Name of the client; 4. The start and end dates of the project(s); 5. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 6. Composition of teams including the categories of the two or more resources that worked on each project(s) 7. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

6.4 B.4 Business Continuity/Disaster Recovery Specialist

6.4.1 – B.4 Business Continuity/Disaster Recovery Specialist, Level 3 (Core)

Mandatory Criteria – B.4 Business Continuity/Disaster Recovery Specialist, Level 3 (Core)

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.4 Business Continuity/Disaster Recovery Specialist Level 3 (Core)		
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years conducting Business Continuity and/or Disaster Recovery Planning.</p> <p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client2. The total number of years of experience performing the above mentioned tasks;3. The start and end dates of the assignment(s);4. Details about the work performed by the proposed resource on the assignment(s) including deliverables;5. A customer reference that can attest to the proposed resource's experience	
M2	<p>The Bidder's proposed resource must have completed a minimum of 4 projects within the last 10 years in which they applied risk management methods/models in the analysis of Business Impact Analysis (BIAs) and/or Application Impact Analysis (AIA) to develop IT Continuity requirements.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client;2. The start and end dates of the project(s);3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables;4. A customer reference that can attest to the proposed resource's experience.	
M3	<p>The Bidder's proposed resource must have completed a minimum of 5 projects within the last 10 years in which they developed IT Continuity or Disaster Recovery plans.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client;2. The start and end dates of the project(s);3. Details about the work performed by the proposed resource on the project(s) including tasks,	

	technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience.	
M4	<p>The Bidder must demonstrate that its proposed resource has a Certified Business Continuity Professional (CBCP) designation by providing a copy of the certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	

Rated Criteria – B.4 Business Continuity/Disaster Recovery Specialist, Level 3 (Core)

#	RATED CRITERIA B.4 Business Continuity/Disaster Recovery Specialist Level 3	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has the following certification(s):</p> <ul style="list-style-type: none"> (a) Certified Business Resilience Professional (CBRP) (b) Certified Business Continuity Capability Maturity Assessor (BCMM); and (c) Master Business Continuity Professional (MBCP) or Member Business Continuity Institute (MBCI) (d) Certified Business Continuity Professional (CBCP) <p>By providing a copy of the certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	/30	15 points per certification up to a maximum of 30 points.	

#	RATED CRITERIA B.4 Business Continuity/Disaster Recovery Specialist Level 3	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they developed communication plans related to business continuity by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience 	/20	5 points per project up to a maximum of 20 points.	
R3	<p>Demonstrate that the proposed resource has experience within the last 10 years above and beyond that which is required in M2 by providing the following information:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience 	/20	5 points per project up to a maximum of 20 points.	

#	RATED CRITERIA B.4 Business Continuity/Disaster Recovery Specialist Level 3	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R4	<p>Demonstrate that the proposed resource has completed projects within the last 10 years in which they identified time constraints for minimum service levels required for an organization's recovery operations by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points.	
R5	<p>Demonstrate that the proposed resource has the Information Technology Infrastructure Library (ITIL) Foundation Level certification by providing a copy of the certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	/10	No = 0 Yes = 10	
	TOTAL pass mark	100 70		

6.5 B.5 Business Process Re-engineering Consultant

6.5.1 – B.5 Business Process Re-engineering Consultant, Level 3 (Core)

Mandatory Criteria Business Process Re-engineering Consultant, Level 3 (Core)

Mandatory Criteria B.5 Business Process Re-engineering Consultant, Level 3 (Core)		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder must demonstrate that its proposed resource has the Information Technology Infrastructure Library (ITIL) Foundation Level certification by providing a copy of certification/designation with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of certification/designation as proof.</p>	

M2	<p>The Bidder's proposed resource must have completed all of the following deliverables within the last 10 years for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency,</p> <ul style="list-style-type: none"> (a) Organizational Process Assessments, (b) Business Process Designs, (c) Governance Models and Frameworks, (d) Service Delivery Models, (e) Performance Measurement Methods and Frameworks and (f) Work flow/process maps. <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ul style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience 	
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Rated Criteria - Business Process Re-engineering Consultant, Level 3 (Core)

#	Rated Criteria B.5 Business Process Re-engineering Consultant, Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has completed service delivery process re-engineering projects within the last 10 years for a GoC department or Agency, Crown Corporation or Provincial Government department or Agency with a minimum of 5,000 users and located in at least two (2) locations or sites within Canada by providing the following information for each project referenced:</p> <ul style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/20	5 points per project up to a maximum of 20 points	

#	Rated Criteria B.5 Business Process Re-engineering Consultant, Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R2	<p>Demonstrate that the proposed resource has completed business process re-engineering projects within the last 10 years for clients within the National Security Portfolio, as defined by Shared Services Canada, which includes:</p> <ul style="list-style-type: none"> • Canada Border Services Agency (CBSA) • Correctional Service of Canada (CSC) • National Defence (DND) • Financial Transactions and Reports Analysis Centre of Canada (FinTrac) • Public Safety Canada (PS) • Royal Canadian Mounted Police (RCMP) • Transport Canada (TC) <p>NOTE: The Bidder may cite the same projects they provided for previous criteria.</p> <p>By providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	/10	5 points per project up to a maximum of 10 points	

#	Rated Criteria B.5 Business Process Re-engineering Consultant, Level 3 (Core)	Max Points	Scores to be assigned based on the following	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>Demonstrate that the proposed resource has worked on business process re-engineering projects within the last 15 years which included multiple teams of two (2) or more members each by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. Composition of teams including the categories of the two or more resources that worked on each project(s) 5. A customer reference that can attest to the proposed resource's experience. <p>Note: The Bidder may cite the same projects they provided for previous criteria.</p>	/15	3 points per project up to a maximum of 15 points	
R4	<p>Demonstrate that the proposed resource has Six Sigma certification at the Green Belt level or above by providing a copy of the certification/designation(s) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of the certification/designation(s).</p>	/5	<p>Yes = 5 points No = 0 points</p>	
	TOTAL pass mark	/50 35		

6.6 B.6 Business System Analyst

6.6.1 – B.6 Business System Analyst, Level 3

Mandatory Criteria - B.6 Business System Analyst, Level 3

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 15 years, each of a minimum duration of 6 months, as a Business System Analyst, in which they analyzed both an organization's business procedures and decision flows, in order to define functional business requirements.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years in both identifying candidate business processes for re-design and producing business cases.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

6.6.2 – B.6 Business System Analyst, Level 2

Mandatory Criteria - B.6 Business System Analyst, Level 2

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.6 Business System Analyst, Level 2		
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have completed a minimum of 2 projects within the last 15 years, each of a minimum duration of 6 months, as a Business System Analyst, in which they analyzed both an organization's business procedures and decision flows, in order to define functional business requirements.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years in both identifying candidate business processes for re-design and producing business cases.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	resource's experience.	
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6.6.3 – B.6 Business System Analyst, Level 1

Mandatory Criteria – B.6 Business System Analyst, Level 1

Mandatory Criteria		Statement of Compliance and Cross Reference to Written Proposal /CV
B.6 Business System Analyst, Level 1		
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have completed a minimum of 1 project within the last 15 years, with a minimum duration of 6 months, as a Business System Analyst, in which they analyzed both an organization's business procedures and decision flows, in order to define functional business requirements.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years in both identifying candidate business processes for re-design and producing business cases.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<ol style="list-style-type: none"> 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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6.7 **B.7 Business Transformation Architect**

6.7.1 – B.7 Business Transformation Architect, Level 3 (Core)

Mandatory Criteria - B.7 Business Transformation Architect, Level 3 (Core)

Mandatory Criteria B.7 Business Transformation Architect Level 3 (Core)		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must possess either of the following:</p> <p>A College diploma or a University degree in Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years developing organizational structures or processes in order to achieve business objectives.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
M3	<p>The Bidder's proposed resource must have completed a project within the last 15 years in which they managed multiple teams, with five (5) or more members each, which produced recommendations for improvement of operational processes and procedures at the business unit level*.</p> <p>*business unit level: logical element or segment of a</p>	

	<p><u>company</u> (such as <u>accounting</u>, <u>production</u>, <u>marketing</u>) representing a specific <u>business function</u>, and a <u>definite</u> place on the organizational chart, under the domain of a manager. Also <u>called</u> department, division, or a functional area.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. Composition of teams including the categories of the five or more resources that worked on each project(s) 6. A customer reference that can attest to the proposed resource's experience. 	
M4	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years as a Business Transformation Architect for GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	

Rated Criteria - B.7 Business Transformation Architect, Level 3 (Core)

#	RATED CRITERIA B.7 Business Transformation Architect Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
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#	RATED CRITERIA B.7 Business Transformation Architect Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R1	<p>Demonstrate that the proposed resource has a Master`s Degree in one of the following:</p> <p>Science, Engineering, Commerce or Business Administration</p> <p>By providing a copy of diploma or degree (or official transcript) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of diploma or degree (or official transcript) as proof of education.</p>	/10	<p>No = 0 points Yes = 10 points</p>	
R2	<p>Demonstrate that the proposed resource has:</p> <p>(a) Information Technology Infrastructure Library (ITIL) at Foundation Level or above; and</p> <p>(b) Project Management Professional (PMP); or Prince2</p> <p>By providing a copy of the certification/designation(s) with their bid.</p> <p>For resources that are required post-contract award, the Bidder may be requested to provide a copy of the certification/designation(s).</p>	/20	<p>PMP or Prince2 Certification = 10 points ITIL Certification = 10 points</p>	

#	RATED CRITERIA B.7 Business Transformation Architect Level 3 (Core)	MAX POINTS	SCORES TO BE ASSIGNED BASED ON THE FOLLOWING	Statement of Compliance and Cross Reference to Written Proposal /CV
R3	<p>Demonstrate that the proposed resource has completed the following deliverables within the last 5 years for a GoC department or Agency, Crown Corporation or Provincial/Territorial Government department or Agency.</p> <p>(a) Services Catalogue, (b) Service Delivery Model, (c) Roles and Responsibilities and (d) Governance Processes.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	/20	1 deliverable = 5 points 2 deliverables = 10 points 3 deliverables = 15 points 4 deliverables = 20 points	
R4	<p>The Bidder's proposed resource has completed projects within the last 15 years in which they both developed and implemented enterprise-level solutions and managed multiple teams and resources by providing the following information for each project referenced:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. Composition of teams including the categories of the resources that worked on each project(s) 5. A customer reference that can attest to the proposed resource's experience. 	20	5 points per project up to a maximum of 20 points.	
	TOTAL pass mark	/70 50		

6.8 B.10 Help Desk Specialist**6.8.1 – B.10 Help Desk Specialist, Level 3****Mandatory Criteria– B.10 Help Desk Specialist, Level 3**

Mandatory Criteria B.10 Help Desk Specialist, Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years resolving requests and problems from users of enterprise-level IT systems.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client2. The total number of years of experience performing the above mentioned tasks;3. The start and end dates of the assignment(s);4. Details about the work performed by the proposed resource on the assignment(s) including deliverables;5. A customer reference that can attest to the proposed resource's experience.	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

6+.8.2 – B.10 Help Desk Specialist, Level 2**Mandatory Criteria - B.10 Help Desk Specialist, Level 2**

Mandatory Criteria B.10 Help Desk Specialist, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years resolving requests and problems from users of enterprise-level IT systems.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client2. The total number of years of experience performing the above mentioned tasks;3. The start and end dates of the assignment(s);4. Details about the work performed by the proposed resource on the assignment(s) including deliverables;5. A customer reference that can attest to the proposed resource's experience.	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

6.8.3 – B.10 Help Desk Specialist, Level 1**Mandatory Criteria - B.10 Help Desk Specialist, Level 1**

Mandatory Criteria B.10 Help Desk Specialist, Level 1		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years resolving requests and problems from users of enterprise-level IT systems.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

6.9 **B.13 Operations Support Specialist**

6.9.1 – B.13 Operations Support Specialist, Level 3

Mandatory Criteria – B.13 Operations Support Specialist, Level 3

Mandatory Criteria B.13 Operations Support Specialist, Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years performing all of the following: providing operational support, setting up IM/IT systems user access and user profiles, and administering back-up recovery systems.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years providing both systems administration and support services for users of enterprise-level IM/IT systems.</p>	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

	<p>The resource must have performed all of the following: software upgrades, applied patches and monitored and optimized system performance.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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6.9.2 – B.13 Operations Support Specialist, Level 2

Mandatory Criteria – B.13 Operations Support Specialist, Level 2

Mandatory Criteria B.13 Operations Support Specialist, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years performing all of the following: providing operational support, setting up IM/IT systems user access and user profiles, and administering back-up recovery systems.</p> <p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years providing both systems administration and support services for users of enterprise-level IM/IT systems.</p> <p>The resource must have performed all of the following: software upgrades, applied patches and monitored and optimized system performance.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<p>the above mentioned tasks;</p> <ol style="list-style-type: none"> 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	
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6.9.3 – B.13 Operations Support Specialist, Level 1

Mandatory Criteria – B.13 Operations Support Specialist, Level 1

Mandatory Criteria B.13 Operations Support Specialist, Level 1		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years performing all of the following: providing operational support, setting up IM/IT systems user access and user profiles, and administering back-up recovery systems.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years providing both systems administration and support services for users of enterprise-level IM/IT systems.</p> <p>The resource must have performed all of the following: software upgrades, applied patches and monitored and optimized system performance.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

6.10 B.14 Technical Writer**6.10.1 – B.14 Technical Writer, Level 3****Mandatory Criteria – B.14 Technical Writer, Level 3**

Mandatory Criteria B.14 Technical Writer, Level 3		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years interfacing with IT operations and/or system development resources to both gather and document technical information.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client2. The total number of years of experience performing the above mentioned tasks;3. The start and end dates of the assignment(s);4. Details about the work performed by the proposed resource on the assignment(s) including deliverables;5. A customer reference that can attest to the proposed resource's experience.	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M2	<p>The Bidder's proposed resource must have a minimum of 10 years of experience within the last 15 years documenting any of the following: help desk procedures, system user guides, technical documentation or web page content.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client2. The total number of years of experience performing the above mentioned tasks;3. The start and end dates of the assignment(s);4. Details about the work performed by the proposed resource on the assignment(s) including deliverables;5. A customer reference that can attest to the proposed resource's experience.	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>
M3	<p>The Bidder's proposed resource must have completed a minimum of 10 projects within the last 15 years as a Technical Writer.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none">1. Name of the client;2. The start and end dates of the project(s);3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables;4. A customer reference that can attest to the proposed	<p>The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.</p>

	resource's experience.	
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6.10.2 – B.14 Technical Writer, Level 2

Mandatory Criteria - B.14 Technical Writer, Level 2

Mandatory Criteria B.14 Technical Writer, Level 2		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years interfacing with IT operations and/or system development resources to both gather and document technical information.</p> <p>The Bidder must provide the following to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 5 years of experience within the last 15 years documenting any of the following: help desk procedures, system user guides, technical documentation or web page content.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have completed a minimum of 5 projects within the last 15 years as a Technical Writer.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 3. Details about the work performed by the proposed 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	<p>resource on the project(s) including tasks, technologies used and deliverables;</p> <p>4. A customer reference that can attest to the proposed resource's experience.</p>	
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6.10.3– B.14 Technical Writer, Level 1

Mandatory Criteria - B.14 Technical Writer, Level 1

Mandatory Criteria B.14 Technical Writer, Level 1		Statement of Compliance and Cross Reference to Written Proposal /CV
M1	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years interfacing with IT operations and/or system development resources to both gather and document technical information.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M2	<p>The Bidder's proposed resource must have a minimum of 3 years of experience within the last 15 years documenting any of the following: help desk procedures, system user guides, technical documentation or web page content.</p> <p>The Bidder must provide the following information to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client 2. The total number of years of experience performing the above mentioned tasks; 3. The start and end dates of the assignment(s); 4. Details about the work performed by the proposed resource on the assignment(s) including deliverables; 5. A customer reference that can attest to the proposed resource's experience. 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.
M3	<p>The Bidder's proposed resource must have completed a minimum of 3 projects within the last 15 years as a Technical Writer.</p> <p>The Bidder must provide the following information for each project referenced to demonstrate the experience of the proposed resource:</p> <ol style="list-style-type: none"> 1. Name of the client; 2. The start and end dates of the project(s); 	The qualifications and experience of the proposed resource will be assessed post-contract, at the Task Authorization Stage.

	3. Details about the work performed by the proposed resource on the project(s) including tasks, technologies used and deliverables; 4. A customer reference that can attest to the proposed resource's experience.	
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QUESTIONS AND ANSWERS:

Q1. Updated version: We are seeking clarifications on the following resource criteria: Criterion M2 of B.4 Business Continuity/Disaster Recovery Specialist and criterion R2 of Business Transformation Architect as Amendment #14 didn't include the changes from Amendment #009. Can the Crown please confirm the correct version and re-issue the correct grid?

A1. Canada will provide an updated version of the Attachment 4.1 Bid Evaluation Criteria with this amendment 015, however the Bidders must and are still responsible to read it in parallel with all amendments and Q&As posted. The updates with this amendment are provided in red track changes.

ALL OTHERS TERMS AND CONDITIONS REMAIN UNCHANGED.