

SHARED SERVICES CANADA

Request for Information for the Procurement Process for Advanced Endpoint Security and Software License Management Consultation

Request for Information No.	15-35615	Date	March 11, 2016
Amendment No.	004		
Issuing Office	Shared Services Canada 180 Kent Street, 13 th Floor, 13-125 Ottawa, Ontario K1P 0B6		
Contracting Authority (The Contracting Authority is SSC's representative for all questions and comments about this document.)	Name	Betty-Jane Horton	
	Telephone No.	613-301-5643	
	Email Address	betty-jane.horton@canada.ca	
	Postal Address	Shared Services Canada 180 Kent Street, 13 th Floor, 13-102 Ottawa, Ontario K1P 0B6	
Closing Date and Time	March 16, 2016, 2:00 p.m.		
Time Zone	Eastern Standard Time (EST)		
Destination of Goods/Services	Not applicable – Request for Information Only		
Email Address for Submitting your Response by the Closing Date	betty-jane.horton@canada.ca		

Amendment 004

This amendment has been raised to:

1) Answer questions from vendors:

Q3: Q31) asks: *Will the vendor of your solution authorize configuration testing in a GC-hosted lab environment? What do you mean by this?*

A3: During the RFP process, will the vendor allow GC to perform testing of the solution in a lab in order to validate some of the functionalities before the product is purchased.

Q4: Q38) asks: *Does your solution offer the ability to discover connections between network devices? What types of connections do you want to monitor?*

A4: We want to monitor connections between routers, between switches, between router and switches. Basically, we wish to know if it can understand network topology.

Q5: Q40) asks: *Can your solution monitor network device status? What type of status do you want to monitor?*

A5: We are looking to monitor the following: Device up or down, CPU usage, and usual SNMP information.

Q6: Q78) asks: *Can your solution send notifications to users on endpoint devices? Is the language of these notifications selectable? Can the notifications be customized? What types of alerts do you want your endpoint users to see?*

A6: Various notifications such as: "Your computer will be shut down in X minutes" and "Application Y will be restarted". It should be able to send customized notifications.

Q7: Q83) asks: *Can your solution record and provide historical data on the following endpoint activities and for what time period? f. Applications/commands/scripts used? What is the difference between this and "d. processes/scripts ran"?*

A7: d. and f. could be combined (application, processes, commands, scripts).

Q8: Q83) asks: *User accounts used? What do you mean by accounts being "used"?*

A8: "Used" refers to the user currently being logged on.

Q9: On page 6 of the RFI it is stated that: "DND and SSC requests that respondents submit electronically by email 1 copy of their responses to each organization." Who do we submit to for DND?

A9: Please only submit to the SSC contracting authority identified on the front cover.

2) To modify the RFI:

At section 2.1, 4, delete d. in its entirety and insert the following:

- d. Number of copies:** SSC requests that respondents submit electronically by email 1 copy of their responses to the contracting authority identified on the front cover.