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**K1A 0S5**

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**SOLICITATION AMENDMENT**

**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT / DOCUMENT CONTIENT DES EXIGENCES RELATIVES À LA SÉCURITÉ

**Vendor/Firm Name and Address**

**Raison sociale et adresse du fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division / Division des services professionnels en informatique

11 Laurier St., / 11, rue Laurier

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Québec

K1A 0S5

<b>Title - Sujet</b> TBIPS Professional Services	
<b>Solicitation No. - N° de l'invitation</b> W8485-163193/A	<b>Amendment No. - N° modif.</b> 006
<b>Client Reference No. - N° de référence du client</b> W8485-163193	<b>Date</b> 2016-04-20
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-619-29966	
<b>File No. - N° de dossier</b> 619zm.W8485-163193	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2016-05-02</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> St-Onge, Josée	<b>Buyer Id - Id de l'acheteur</b> 619zm
<b>Telephone No. - N° de téléphone</b> (873) 469-4944 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

<b>Solicitation No. – N° de l'invitation</b> W8485-163193/A	<b>Amd. No – N° de la modif.</b> 006	<b>Buyer ID – Id de l'acheteur</b> 619ZM
<b>Client Ref. No. – N° de réf. De client</b> W8485-163193	<b>File No. – N° du dossier</b> 619ZM.W8486-163193	<b>CCC No./ N° CCC – FMS No/ N° VME</b>

## SOLICITATION AMENDMENT 006

This solicitation amendment is raised to:

1. Provide answers to Bidders questions in relation to this Request for Proposal (RFP); and
2. Amend the Request for Proposal (RFP) as detailed in the Appendix 005 below.

***In accordance with Article 2.3 of the Request for Proposal (RFP), all enquiries must be submitted in writing to the Contracting Authority no later than 10 calendar days before the bid closing date. Enquiries after that time may not be answered.***

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### **Question #37:**

For MT2 in Stream 1 – Work package 1 we request that the client change the requirement to 5-7 years of demonstrated experience.

As there are very few consultants in Canada, with the exception of those that have been employed by DND for the past 10 years, and Canada does not have a large aerospace industry, we request that the requirement for 10 years aerospace be lowered to 5 – 7 years or alternately move the aerospace requirement to the rated to allow bidders other than the incumbent to bid on this requirement.

### **Answer #37:**

This resource is to be our most senior Systems Analyst / Team Lead for our Data Management (DM) Cell. This particular mandatory technical criteria is not applicable to any of the other lower level Analysts. As such, it is imperative that the most senior member of the DM team demonstrate minimum of 120 months of ERP experience, and ideally in an aerospace maintenance program (or a significant portion thereof) in order to enable proper oversight, review and filtration of the other Systems Analysts work and deliverables.

### **Question #38:**

ERP Systems Analyst, Level 3. For RT2 – Can you please clarify that the requirement should be amended such that the resource must have between 49 months – 60 months to score full (4) points.

### **Answer #38:**

Canada will amend the point scale of RT2 as requested so that the full points will be scored for 49+ months of experience. Please refer to the Appendix 005 below.

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**Question #39:**

ERP Systems Analyst, Level 3. For RT2 – The requirement to have 60 months in the last 60 months to score full points does not seem reasonable. We would respectfully request that the requirement be amended such that the experience can be achieved over the last 120 months (in line with other requirements).

**Answer #39:**

Please refer to answer #38 above. Furthermore, Canada will amend RT2 to reflect a requirement for the experience to be gained in the last 120 months.

**Question #40:**

ERP Systems Analyst, Level 3. For RT1 – We believe that the requirement in terms of months of experience is excessive such that only the incumbent can score full points. We would respectfully suggest that the scoring be the same as for RT2 i.e. full points would be awarded for 49 months to 60 months.

<p><b>RT1</b> – The Bidder’s proposed resource should possess demonstrated experience in leading an IM/IT team of not less than four people responsible for migrating and maintaining aerospace system data into an ERP application for an environment of 1000+ users.</p> <p>Aerospace systems data is defined as data collected over the course of the entire lifespan of a given aircraft on systems of that given aircraft.</p>	<p><b>4</b></p>	<p>≥ 60 months – 83 months: 1 point  84 months – 107 months: 2 points  108 months – 119 months : 3 points  120+ months: 4 points</p>
<p><b>RT2</b> – The Bidder’s proposed resource should possess demonstrated experience in the last 60 months in the following SAP modules:</p>	<p><b>4</b></p>	<p>≥ 12 months – 24 months: 1 point  25 months – 36 months: 2 points  37 months – 48 months: 3 points  60+ months: 4 points</p>

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a. Plant Maintenance; and b. Business Intelligence/Business Warehouse.		
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**Answer #40:**

DND has reviewed the requirement and will not amend RT1. The resource category is at a Senior level and therefore the points scale reflects the need for more experience than is required for a lower-level resource.

**Question #41:**

With regards to Resource #14 – B14 Technical Writer, Level 2, MT58. There are a number of systems at DND that qualify as ERKS such as the military and civilian HR System (PeopleSoft). There are several highly qualified Technical Writers that have successfully applied their skill to these systems executing on all of the generic tasks outlined in the Statement of Work, Section 6.4.2.2. Indicating that the experience must come from an aerospace ERKS and that the individual must have a GC Secret security clearance, severely limits the pool of qualified candidates. Would the Crown accept re wording the requirement such that “*The Bidder’s proposed resource must possess a minimum of 60 months of demonstrated experience within the last 10 years in working with documentation for a Department of National Defence ERKS*”. We also would request the acknowledgement that DND’s Oracle/PeopleSoft installation qualifies as an ERKS.

**Answer #41:**

DND has reviewed the requirement and will not amend MT58. DND’s Peoplesoft application is used for HR, as noted in the question. It therefore does not qualify as an aerospace ERKS.

**Question #42:**

In response to M1, please confirm that by providing the contract value, start date, duration of the contract, and name of the client organization, all information requested for M1 is met.

**Answer #42:**

Yes.

**Question #43:**

In response to Article 3.2., a) v), (A), please confirm if by submitting the name of the client organization, contact name and email or telephone number for the contact, the bidder’s response to Article 3.2 will be considered met.

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**Answer #43:**

Please refer to Article 3.2 (v), (C) of the Request for Proposal (RFP).

**Question #44:**

Please confirm if the reference as stated in Article 4.2 c), is in relation to M1 only.

**Answer #44:**

No. Article 4.2 (c), (i) clearly states the following:

- (i) *Whether or not to conduct reference checks is discretionary. However, if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all bidders to be recommended for contract award.*

**Question #45:**

Several of the mandatory requirements within this RFP state the bidder must have demonstrated experience in MS Office Suite. As MS Office Suite contains several different programs, we ask that Canada confirm the minimum number of applications within MS Office that need to be demonstrated in order to meet these criteria for MS Office Suite.

**Answer #45:**

The minimum number of applications within MS Office that need to be demonstrated in order to meet the mandatories that include this criteria for MS Office Suite is one.

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**APPENDIX 005**

*At Stream 1, Attachment 4.2 - Point Rated Technical Criteria, RT2, RT4, RT5, RT6 and RT7 are amended as follows:*

**DELETE** Attachment 4.2 - Point Rated Technical Criteria

**INSERT** *Attachment 4.2 - Point Rated Technical Criteria (Revised April 20<sup>th</sup>, 2016)*