



RETURN BIDS TO:

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**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

Place du Portage, Phase III

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11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Miscellaneous Special Projects Division (XN)/Division
des projets spéciaux divers (XN)
Canadian Building
219 Laurier Ave. West, 13th Floor
Room 13077
Ottawa
Ontario
K1A 0S5

Title - Sujet e-Procurement Solution (EPS)	
Solicitation No. - N° de l'invitation EN578-131350/H	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client 20131350	Date 2016-05-11
GETS Reference No. - N° de référence de SEAG PW-\$\$XN-111-30112	
File No. - N° de dossier 111xn.EN578-131350	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-06-03	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Thauvette, Maxime	Buyer Id - Id de l'acheteur 111xn
Telephone No. - N° de téléphone (819) 420-2201 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Request For Proposal (RFP)**Solicitation Amendment: 004****Purpose:**

The purpose of this amendment is to add terms to the Glossary and provide answers to questions received with regards to this Request for Proposals (RFP).

(A) CHANGES**CHANGE: 4**

At Annex 5 - Glossary, add the following:

EPS User Data: Includes Account, Notifications, Customized views and filters.

EPS Management Data: Any data derived from the operation, administration and management of the EPS that the Contractor directly uses for:

- a) service requests;
- b) incident tickets (excluding security incident tickets);
- c) billing records and invoices at an organizational level (not user level);
- d) asset records;
- e) configuration records;
- f) system performance, capacity and resource planning information; and
- g) alarms and events (excluding security alarms and events).

EPS System Data: Any data that the Contractor uses to control or modify the operation, administration and management of the EPS which includes:

- a) security incidents;
- b) security information and events management (SIEM);
- c) network perimeter management (e.g. firewall);
- d) intrusion and prevention management;
- e) AV/AS and malware protection;
- f) hypervisor and virtual machine systems management;
- g) network management and operations;
- h) system configuration files, logs and scripts;
- i) authentication, authorization and accounting systems;
- j) disk systems;
- k) management service;
- l) service delivery portal;
- m) capacity and resource management systems;
- n) software distribution, updates and patches; and
- o) directory services.

(B) QUESTIONS**QUESTION: 12**

Can you please provide how many tenders are envisaged to be published in the e-Procurement system annually?

ANSWER: 12

Canada does not have a specific forecast of the number of tenders envisaged to be published in the EPS annually. However, Bidders should refer to *Annex 1 - Statement of Work, Part 1: Canada's e-Procurement Solution Overview, Section 1.3 - Volumetric Data* for historical data.

QUESTION: 13

Can you please provide how many tenders are published annually by all the public sector in Canada?

ANSWER: 13

The total number of tenders published annually by the broader public sector is unknown to Canada. However, suppliers may consult the following list of Public Sector tender sites to help assess historical volumes:

Alberta <http://vendor.purchasingconnection.ca/>

British Columbia <http://www.bcbid.gov.bc.ca>

Manitoba <http://www.merx.com>

New Brunswick <https://nbon-rpanb.gnb.ca>

Newfoundland and Labrador <http://www.gpa.gov.nl.ca/tenders/index.html>

Northwest Territories https://contracts.fin.gov.nt.ca/psp/fsprod1/SUPPLIER/ERP/c/GNT_SS.GNT_LOGIN.GBL

Nova Scotia <http://www.novascotia.ca/tenders/default.aspx>

Nunavut <http://www.nunavuttenders.ca/>

Ontario <https://www.doingbusiness.mgs.gov.on.ca/mbs/psb/psb.nsf/EN/etendering-pre-launch-message>

Prince Edward Island <http://www.gov.pe.ca/finance/index.php3?number=1041973>

Quebec <https://www.seao.ca/>

Saskatchewan <https://sasktenders.ca/content/public/Search.aspx>

Yukon <http://www.hpw.gov.yk.ca/tenders/tms.html>

Note that Canada does not guarantee that the information in the above websites is complete.

QUESTION: 14

For E2.36 – Configuration Management, are the specific “functions, ports, protocols, or services” details available today, to be provided at contract signature or to be determined (TBD) during the design phase?

ANSWER: 14

The details specific to the Contractor’s proposed EPS will only be available to PWGSC post contract award. It is expected that PWGSC will work collaboratively with the Contractor post contract award to provide further guidance with respect to E2.36 during the design phase.

QUESTION: 15

For E2.141 - System and Communications Protection, could PWGSC provide definitions for the terms EPS Management Data, EPS User Data and EPS System Data?

ANSWER: 15

EPS User Data: Includes Account, Notifications, Customized views and filters.

EPS Management Data: Any data derived from the operation, administration and management of the EPS that the Contractor directly uses for:

- a) service requests;
- b) incident tickets (excluding security incident tickets);
- c) billing records and invoices at an organizational level (not user level);
- d) asset records;
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- f) system performance, capacity and resource planning information; and
- g) alarms and events (excluding security alarms and events).

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- e) AV/AS and malware protection;
- f) hypervisor and virtual machine systems management;
- g) network management and operations;
- h) system configuration files, logs and scripts;
- i) authentication, authorization and accounting systems;
- j) disk systems;
- k) management service;
- l) service delivery portal;
- m) capacity and resource management systems;
- n) software distribution, updates and patches; and
- o) directory services.

These definitions will be added to the Annex 5 - Glossary as part of an RFP amendment.

QUESTION: 16

For E2.7 Access Control, where it states in sub-item b) iii) "allow real-time enforcement of data loss prevention policies based on the contents of the PWGSC EPS transaction attributes including but not limited to...iii) specific domain(s)", could PWGSC please identify and define the concept of b) iii) specific domain (s)?

ANSWER: 16

The Data Loss Prevention (DLP) includes policy sets covering 'specific Domains', which will include domains known for malicious content.

QUESTION: 17

For Section 4.5.1.3 - Group 3: System Administrators, would PWGSC confirm that only Group 3 System Administrator require an ICAM service provided by the contractor, and that Group 1 and 2 will be using MyKey and GCKey to provide all ICAM functionality?

ANSWER: 17

Yes, Group 3: System Administrators will require ICAM service provided by the Contractor. However, there is also the potential for Group 2: Non-GC users to use a Contractor provided ICAM service (as stated in 4.5.1.2 of Annex 1). Group 1, GC Users, will use myKey (as stated in 4.5.1.1 of Annex 1).

QUESTION: 18

For ITSG-33, Although the security requirements in the RFP are not expressed using standard ITSG-33 control expressions, can you please confirm that the security assessment and authorization process will generally follow that outlined in ITSG-33 and in current use for SA&A in the Government of Canada? If not, can you please describe any variances?

ANSWER: 18

Canada will follow the SA&A process as described in Annex 1 and Annex 2 and Canada expects that the Contractor will meet security requirements as described within the RFP.

QUESTION: 19

With regard to Section 1.3 Volumetric data, item g) "User Base within the GC" (page 83), is it expected that the user base of 3,500 employees and 60,000 Users will start using EPS from the beginning (Day 1) of the EPS deployment?

ANSWER: 19

No, it is not expected that all Users will be using EPS from day 1. The rollout to Users will depend on the transition-in services as described in section 6.8.1 of Annex 1 - Statement of Work.

QUESTION: 20

Part 3 Functional requirements – it is unclear if these are mandatory, please confirm.

ANSWER: 20

Yes. Part 3 - Functional requirements under *Annex 1 – Statement of Work* are mandatory.

QUESTION: 21

Part 7 - Resulting Contract Clauses: sub-section 7.5.A.e; and 7.6.6 Sub-contracting, states that Sub-contracts must be approved by CSID/ PWGSC and must obtain Organization Security Clearance. Since our bid will include non-Canadian subcontractors, which will therefore not have Canadian organizational security clearance, what organizational security clearance is required to get CSID / PWGSC approval?

ANSWER: 21

Canada will be using International Bilateral Industrial Security Instruments (IBISI) to validate security requirements as far as foreign suppliers. These instruments allow for the exchange and safeguarding of Protected and Classified information and assets between Canada and their international allies. Refer to section 7.5.B - *Security Requirements for Foreign Suppliers* as well as section 6.1 *Security Requirements for Foreign Suppliers* for more details.

QUESTION: 22

M1 in Attachment 2 of Part 4 states "e) a minimum of 7,500 Contracts, in a 12 consecutive month period must have been awarded in the e-Procurement solution...". Does this refer to 7,500 net new Contracts that were initiated in the 12 consecutive months or does it refer to the number of active contracts during the 12 consecutive months?

ANSWER: 22

The contracts have to have been awarded in the 12 consecutive month period. The criterion is not assessing the number of contracts that were simply active in the 12 consecutive month period.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME