



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)

4C1, Place du Portage Phase III

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Title - Sujet COMPUTERIZED MAINT. MANAGEMENT SYS.		
Solicitation No. - N° de l'invitation 21120-154688/A		Amendment No. - N° modif. 005
Client Reference No. - N° de référence du client 21120-154688		Date 2016-05-19
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-113-29957		
File No. - N° de dossier 113xl.21120-154688	CCC No./N° CCC - FMS No./N° VME	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-05-26		Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>		
Address Enquiries to: - Adresser toutes questions à: Xu, Hong		Buyer Id - Id de l'acheteur 113xl
Telephone No. - N° de téléphone (873) 469-4651 ()		FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:		

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l'invitation

Amd. No – N° de la modif.

Buyer ID – Id de l'acheteur

21120-154688/A

005

113XL

Client Ref. No. – N° de réf. De client

File No. – N° du dossier

CCC No./ N° CCC – FMS No/ N° VME

Solicitation Amendment 005

Purpose:

The amendment is issued:

A) To respond to questions regarding the bid solicitation.

(A) QUESTIONS AND ANSWERS

QUESTION 33:

This is a follow-up clarification question relative to Question 31 answered in Amendment #2:

As a contractor we do not have any concerns with the requirement for backup retention or the RPO/RTO requested. Our concern is that the clause implies that the backup to be restored is "kept by Canada", and that Canada is responsible for maintaining an adequate backup. Since the solution requested and proposed is a Software as a Service the requirement to maintain a backup is typically the responsibility of the contractor. The contractor's service performs automatic backup and recovery. While it is fine and possible that Canada can maintain backup records, it is the case that at any given point in time the contractor will have a more current backup of the SaaS environment than Canada, and will have immediate access to the backup. Since this is the case both the RPO and RTO times will be reduced as well as the potential cost to the contractor by using the contractors back up.

ANSWER 33:

CSC will establish and monitor our Recovery Point Actual (RPA) and report any deviations. CSC will keep 24hrs of data available for back-up purposes.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED