# The following questions and answers are regarding RFQ 01R11-17-C007 for Pest Control Services, Lacombe, AB

## **QUESTION 1:**

I am having an issue understanding for process for Appendix G on the bid document. In quotes that we have submitted to other potential clients, we have the following detailed items for their review:

- 1) Initial setup up fee which include the sale of Rodent control equipment, labour and product
- 2) Additional service costs i.e. Ants, Wasps, Spider control services which are set costs
- 3) Monthly Inspection costs

How do we put these individual cost into this format? Please clarify.

#### ANSWER 1:

Please refer to the following within the RFQ:

- General Conditions, GC 4.2 which states '...the Contractor shall supply everything necessary for the performance of the Work...'
- Additional Terms and Conditions # 23 which states 'The Contractor shall at his own cost, remove and dispose of all materials, traps, treatments, tools, equipment and debris, by the Contract end date,...'
- Statement of Work, Services Required, 1.a., Monthly Inspections include 'Providing and maintaining an effective Pest Control Program'

Any costs related with the setup and maintenance, including the Monthly Inspection cost, of the Pest Control Program shall be included in the Monthly Inspection price in Appendix G, Bid Document. AAFC will not be purchasing or keeping any equipment, traps, tools etc.

Any costs for additional services which may be required on an 'as and when requested' basis as per the Statement of Work, and are outside of the regular Monthly Inspections, shall be included in the firm hourly rate for technician in Appendix G, Bid Document.

# **QUESTION 2:**

From the additional terms and conditions 7.2 states "in case of an emergency"

What is considered an emergency and how frequent has there been an emergency in the past?

#### **ANSWER 2:**

An example of an emergency would be if a pest is found in or around sensitive research material and considered to be high risk of damaging the research material. Another example would be if a rodent such as a squirrel gets in to one of the buildings and needs to be removed immediately.

There have been only 2 or 3 incidents in the past 2 years however given the value of research material, or the circumstances of the problem, an emergency would require immediate attention.

## **QUESTION 3:**

Who from AAFC deems emergency and makes the call? (anyone or only someone who is a facility manager?)

#### ANSWER 3:

The Facility Manager or his Designated Representative.

# **QUESTION 4:**

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From Appendix "B"
The statement "for the purposes of this contract, pest will include ....pigeons...
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This is the only reference to pigeon control included in the document. Is controlling pigeons to be part of the bid price or is pigeon control an additional pest being part of the statement under "ADDITIONAL TERMS" #1 does not create an exclusive right .... AAFC reserves the right to have work done by other means?

## ANSWER 4:

Any requirements for pigeon control would be an "As and when Requested" service.

## **QUESTION 5:**

Site locations: #8 Building 60- beef unit, storage unit, we were shown two storage units, are both included in this bid or is there a change and now only one unit is included?

#### ANSWER 5:

Refer to Addendum No. 1

The only site locations are as listed in **Appendix B: Statement of Work** 

- 1. Building 9 Crops Storage Shed
- 2. Building 11 Chemical Storage

- 3. Building 12 Crops
- 4. Building 14 East Meats
- 5. Building 20/21/53 Administration, Library, Headerhouse
- 6. Building 38A Office and Garage Bldg
- 7. Building 40 Beef Unit Test Barn
- 8. Building 52 Shop
- 9. Building 59 Swine Unit and Storage Shed
- 10. Building 59A Swine Storage Shed
- 11. Building 60 Beef Unit, Storage Unit

## **QUESTION 6:**

Services Required -monthly inspections include: b.) when required ....gophers.... Which part of the grounds are we responsible for the control of gophers, this was not addressed or clarified, please advise?

## ANSWER 6:

Refer to Addendum No. 1.

Gopher control will be an 'As and when Requested' service.

## **QUESTION 7:**

On the bid document APPENDIX G there is a line item for gopher control estimating 5 hours. Is this a guess of five hours or is there experience to back this number?

#### ANSWER 7:

This is an estimate, refer to Appendix G Bid Document 'These estimates will be used for cost evaluation purposes only and do not constitute a guarantee or commitment on behalf of Canada of the quantity or amount of units under the Contract.'

## **QUESTION 8:**

Gophers are listed in the monthly inspections as well as listed in the "as and when requested services" section. Please clarify what is expected with each of these service requests?

#### **ANSWER 8:**

Refer to Addendum No. 1

Gopher control will be an 'As and when Requested' service.

This would be primarily for, but not limited to, control of gophers in and around the buildings identified in Appendix B, Site Locations and grounds open to public access.

# **QUESTION 9:**

"As and when requested services" are considered emergency call out, is there any experience as to how often these services are requested and for what type or style of service is needed?

#### ANSWER 9:

"As and When Requested" services are services that may be required between Monthly Inspections and may include emergency services.

There is no way to determine frequency; there have been very few requirements for this service in the past.

Refer to Answer 2 regarding emergency services. The contractor must have sufficient resources to provide after hours service, if required, to deal with an emergency.

## **QUESTION 10:**

If I needed to do a second site visit on my own in order to familiarize myself with the external of the buildings more adequately, is that an option?

#### ANSWER 10:

No.