

**SEN-005 16/17**

**QUESTIONS AND ANSWERS – SET 2**

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**Question 4:**

Based on Questions and Answers - Set 1, Answer 1, the Toshiba information provided is a serial number and not a model number. Please provide the actual model number.

**Answer 4:**

The Senate confirms that the model numbers for the Toshiba printers are both:

ESTUDIO556

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**Question 5:**

With respect to Questions and Answers - Set 1, Answer 2: It will be very difficult to calculate a cost per copy with respect to the labour component if we do not know the number of machines to be serviced for the volume provided. To provide accurate numbers bidders should be provided with a snapshot of the devices today.

**Answer 5:**

Please find below the latest count of machines for each model listed:

Brand	Model	Number of machines
Kyocera	KM3050	3
Kyocera	TA-5500i	2
Kyocera	TA-420i	1
Kyocera	TA820	2
Kyocera	KM8030	2
Kyocera	KM5050	1
Kyocera	KM4050	1
Kyocera	KM8060	1
Kyocera	TASKalfa 255	2
Kyocera	TASKalfa 3050	1
Lexmark	XS658de	16
Lexmark	XS796dte	3
Panasonic	DP3010	17
Panasonic	DP3030	1
Panasonic	DP1810	3

Panasonic	DP6020	5
Panasonic	DP6030	2
Panasonic	DP8060	3
Toshiba	ESTUDIO 556	2
Samsung	SCX 6345N	1
HP	LaserJet Pro M451NW	2
HP	LaserJet Pro MFP M477FDW	3
HP	LaserJet Pro 400 M401DN	1
Xerox	WorkCentre 3225/DNI	1

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**Question 6:**

Can we assume that is also a Cost per copy for toners consumables as well as maintenance?

**Answer 6:**

Please refer to Annex A – Statement of Work, Section 4 Materials and Supplies.

The Cost per copy must be an all-inclusive price that covers the cost of maintenance as well as consumables. Consumables invoiced separately will not be reimbursed. Please note that replacement parts will be reimbursed when approved on an individual basis.