

Question and Answers # 7:

Questions et réponses # 7:

Q1. General Question – Many of our responses point to detailed procedures found in documentation on our website rather than including such details directly within the response. Will CRA allow links to documentation found on the company’s website to enrich the responses?

A1. No.

A1. Non.

Q2. M34 – are there any plans to include support for additional web browsers?

A2. (M34)CRA does not require support for additional web browsers at this time.

A2. (O34) L’ARC ne nécessite pas de support pour des navigateurs web supplémentaires en ce moment.

Q3. M40 – Industry best practices typically handle performance monitoring with dedicated tools such as CA Wily, IBM APM, BMC, etc. We recommend that “monitoring of performance and usage” in this requirement be limited to items such as audit, usage, completeness, regency of the metadata and that performance related the health of the hardware, OS, etc., handled by your existing enterprise monitoring tools. Does CRA agree?

A3. (M40) CRA requires that the proposed solution support monitoring of performance and usage; however, monitoring functionality is not required within the solution.

A3. (O40) L’ARC exige que la solution supporte la surveillance de la performance et de l'utilisation, cependant, la fonctionnalité de surveillance n’est pas requis dans la solution.

Q4. M41 – Typically, modern applications (e.g. within a client-server model) use timestamps set on the server that can easily map to UTC time standard or GMT time zone. The solution’s back-end server is where timestamps are recorded versus the end-users desktop. Can CRA clarify, or provide a use case for this requirement to ensure our interpretation is correct?

A4. (M41) Requirement M41 has been deleted and the CRA requirement has been replaced with a rated requirement R105, which more accurately represents CRA business needs. (See insert of R105 amendment in **qa\_6.pdf**)

A4. (O41) L’exigence O41 a été supprimée et l’exigence de l’ARC a été remplacée par l’exigence cotée C105, qui représente avec plus d’exactitude les besoins d’entreprise de l’ARC. (Voir l’énoncé de l’amendement pour C105 dans le document **qa\_6.pdf**)

Q5. M44 – Does CRA have visibility into specific metrics in regards to increased usage or data requirements so that a more tailored response can be provided? Or is this requirement simply assessing the solution’s ability to scale in general?

A5. (M44) Requirement M44 provides for the proposed solution’s overall ability to be scalable.

A5. (O44) L’exigence O44 prévoit que la capacité globale de la solution proposée soit évolutive.

Q6. M92, M93 and M94 request electronic training material in English and French. Can you please advise on the distribution plan for the training material? Will it be limited to the 20 student number provided in Annex B table 3?

A6. (M92, M93, M94) Requirements M92, M93, and M94 state that CRA intends to utilize a “train the trainer” approach. As per the RFP Table 3, the number of students for the vendor to train has been set at 20 students for quotation purposes. Training documentation will be distributed as necessary within CRA for internal purposes only. The vendor is requested to provide Canada with the right to reproduce for its own use and incorporate into any documents produced for its own use any available documentation delivered under the contract.

A6. (O92, O93, O94) Les exigences O92, O93, et O94 indiquent que nous avons l’intention d’utiliser une approche «formation des formateurs». Selon le tableau 3 de la DP, le nombre d’étudiants que le vendeur doit former a été fixé à 20 élèves à des fins de soumission. La documentation de formation sera distribuée tel que nécessaire au sein de l’ARC et uniquement à des fins internes. Le vendeur est demandé de fournir au Canada le droit de reproduction pour son propre usage et le droit d’intégrer toute documentation disponible livré en vertu du contrat dans tous les documents produits pour son propre usage.

Q7. We respectfully request a 3 week extension in order to allow time for clarification questions and responses in addition to completion of internal approvals.

A7. No extension will be given at this time.

A7. Aucune prolongation ne sera donnée à ce moment.