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**Correctional Service Canada (CSC) – Service  
correctionnel Canada**  
Correctional Service Canada  
Contracting and Materiel Services  
3427 Faithfull Avenue  
Saskatoon SK  
S7K 8H6

Attention :  
Claudette Chabot  
55107-16-2285767

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

**Proposal to: Correctional Service Canada**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

**Proposition à: Service Correctionnel du Canada**

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments — Commentaires :**

**THIS DOCUMENT CONTAINS A SECURITY  
REQUIREMENT – CE DOCUMENT COMPORTE DES  
EXIGENCES RELATIVES À LA SÉCURITÉ.**

**Issuing Office – Bureau de distribution**

Correctional Service Canada (CSC)  
3427 Faithfull Avenue  
Saskatoon SK, S7K 8H6

<b>Title — Sujet:</b>	
<b>Work Alone Protection Services – Staff Safety System (WAPS) Service de protection des employés isolés (SPEI)</b>	
<b>Solicitation No. — No. de l'invitation</b>	
<b>55107-16-2285767</b>	
<b>Solicitation Amendment No. — No. de modification de l'invitation</b>	<b>Date:</b>
002	June 23, 2016 Le 23 juin, 2016
<b>GETS Reference No. — No. de Référence de SEAG</b>	
<b>55107-16-2285767</b>	
<b>Solicitation Closes — L'invitation prend fin</b>	
<b>at /à : 14 :00 CST</b>	
<b>on / le : July 18th, 2016 / le 18 juillet, 2016</b>	
<b>F.O.B. — F.A.B.</b>	
Plant – Usine: <input type="checkbox"/>	Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>
<b>Address Enquiries to — Soumettre toutes questions à:</b>	
Claudette Chabot <a href="mailto:501Contracts@csc-scc.gc.ca">501Contracts@csc-scc.gc.ca</a>	
<b>Telephone No. – No de téléphone:</b>	<b>Fax No. – No de télécopieur:</b>
306-659-9255	306-659-9317
<b>Destination of Goods, Services and Construction:</b>	
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SK/MB & NW Ontario Region	
<b>Instructions: See Herein</b>	
<b>Instructions : Voir aux présentes</b>	



## Solicitation Amendment 002 is issued to

1. Respond to questions 1 through 4 received the during the solicitation period;

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### 1. Questions and Answers 1 through 4:

#### Question # 1:

In **Annex A – Statement of Work, Section 3, Scope of Work** and in **Annex D Evaluation Criteria, Mandatory Technical Criteria, M2**

there are references to being compatible with current government Blackberry technology.

Can Correctional Service Canada specify which Blackberry models and operating system versions are in use in the Manitoba, Saskatchewan and the North West Ontario region covered by this solicitation in order to ensure full compliance with this requirement?

#### Answer #1:

This is a list of current Blackberry models and operating systems used within the service area of this contract.

Future versions are not known.

#### Blackberry Models

9320

9350

9360

9780

9790

9800

9810

9900

BlackBerry Classic

BlackBerry Q10

BlackBerry Z10

BlackBerry Z30

#### Blackberry OS Versions

6.0.0.246

6.0.0.448

6.0.0.534

6.0.0.576

6.0.0.600

7.0.0.254

7.0.0.261

7.0.0.353

7.0.0.528

7.0.0.585

7.1.0.1033



[7.1.0.1047](#)

[7.1.0.267](#)

[7.1.0.398](#)

[7.1.0.523](#)

[7.1.0.746](#)

**Question #2:**

In **Annex A – Statement of Work, Section 3 Scope of Work** the CSC employee is described as having the capability to effectively register a site visit and trigger an alert based on the projected end time of their visit. We would be interested in proposing a standard turn-key solution that would allow the employee to start an adjustable check-in interval at the beginning of their visit. The check-in interval can be as short as every ten minutes. This provides greater visibility into the employee's safety during the meeting itself and permit much faster reaction times in the event of an incident. Escalation alerts are triggered any time the scheduled check-in is missed. The solution also permits the employee to declare an emergency at any time raising instant alerts to their situation. Activating this enhanced check-in capability signals the start of the visit and turning it off indicates the employee's meeting has ended safely. This functionality is not part of the requested specification described in the solicitation.

Would Correctional Service Canada be willing to amend the specifications in **Annex A-Statement of Work, Section 3 Scope of Work** to permit consideration of a solution that provides for employee check-in during their visits as opposed to after and additionally provides enhanced safety for the employee by allowing them to declare an SOS if they need help immediately?

**Answer #2:**

The Statement of work will not be modified at this time. Varying check in time options would be considered. An SOS alarm is not included as a minimum requirement but may be included in the bid submission.

**Question #3:**

In **Annex A – Statement of Work, Section 3 Scope of Work** the CSC employee is described as registering community visits in the system. Our proposed solution would leverage the GPS location information in the Blackberry to determine the current location of the employee. Since actual location is more valuable than expected location would Correctional Service Canada be willing to amend the community visit registration requirements to permit use of the GPS coordinate information of the Blackberry to more accurately determine the location of an employee?

**Answer #3:**

The Statement of work will not be modified at this time. The option of use of GPS may be included in the submission, however, there remains a need for the staff member to register the intended destination and other contact information. Features beyond the cited requirements may be included in the submission as optional.

**Question # 4:**

**Annex A – Statement of Work, Section 3 Scope of Work** describes a community visit registration system. Existing lone worker safety solutions can operate on the Blackberry platform and support a range of services that enhance a worker's safety far beyond what is specified in the solicitation including:

- SOS/Emergency Declaration and Monitoring
- Automated Check-in Schedules
- Alerting options
- Journey Monitoring/Tracking
- Man Down (No Motion) Detection and Alerting
- Geofencing



With both Provincial Occupational Health and Safety regulations and Federal legislation creating implications for organizations and supervisors and managers directing staff working alone would Correction Service Canada amend the specifications in this section to ensure the solution addresses an employer's duty to check on the well- being of employees working alone and enable employees to request and obtain assistance if their health or safety is threatened?

**Answer # 4:**

The current specifications within this RFP and internal CSC Emergency protocols allow employees to obtain assistance if their health or safety is threatened. Features beyond the cited requirements may be included in the submission as optional.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.