REQUEST FOR PROPOSAL NO 265

NETWORK ACCESS CONTROL (NAC)

Question & Answer # 2

This Question & Answer #2, including any appendices attached hereto (the "Addendum"), amends and clarifies RFP No. 265 – Network Access Control (NAC), as previously amended and clarified (the "RFP"). The RFP otherwise remains unchanged and any capitalized words not defined herein have the meaning ascribed thereto in the RFP.

8. Can you provide the total node count for each location? Any device that has a network pulse including VoIP phones, printers etc.

   Answer: No. The OAG has approximately 100 nodes per region and 2000 nodes for the head office.

9. What is the connection, between the main Head Office location, and all satellite offices? How are the satellite offices connected to HQ? i.e. persistent VPN tunnels?

   Answer: The connections are persistent VPN tunnels between dedicated devices.

10. Is the ultimate goal of the proposed NAC RFP to turn on blocking to protect the network from untrusted nodes connecting?

   Answer: The goal of the RFP is described in section 2.3 (Purpose) of Statement of Work.

11. Is it possible to see the existing network topology at OAG?

   Answer: The OAG intends to disclose the existing network topology to the Successful Proponent for the purpose of completing the pilot period described in section 2.4.2 (Pilot) of the Statement of Work, provided the Successful Proponent has accepted the terms and conditions of the OAG's confidentiality and non-disclosure agreement.

12. Page 7, section 2.3: As the Office of the Auditor General of Canada is part of the government, could you clarify what percentage of tax (TPS only : 5%; Ontario harmonized tax : 13%; TPS and GST : 5% and 9,975% as we are in Quebec) that the supplier has to charge on professional and support services?

   Answer: It is the sole responsibility of the Proponent to charge applicable taxes at the correct rate in accordance with applicable legislation. For information about charging sales tax, please refer to the following sources:

   http://www.canadabusiness.ca/eng/page/2651/

   http://www.cra-arc.gc.ca/tx/bsnss/tpcs/gst-tps/gnrl/stps/cllct-eng.html

The OAG makes no representation or warranty as to the accuracy or completeness of any information provided in connection with this RFP and disclaims all express and implied representations, warranties, and conditions in connection with this RFP. Proponents are solely responsible for, if necessary, making their own investigations, projections and conclusions and consulting their own advisors to verify independently the information contained in this RFP, and, if required, obtaining any additional information and clarification of the requirements or other matters in this RFP, prior to submitting a proposal.

13. Page 54, Appendix D: Regarding Pilot Scenario 3 - "Onboarding with location agent" - if our solution is agentless, does that mean this Pilot Scenario won't be required as we can fulfill all requirements in Pilot Scenario 2?

    Answer: If the solution is agentless, all Pilot Scenarios will be required except for Pilot Scenario 3 (OAG Onboarding with local Agent software).

14. Can you provide further details on whether RADIUS is required for existing components of your network or are you looking to have the capability of leveraging RADIUS for future requirements that may be already defined by OAG

    Answer: RADIUS is not required for existing components of the OAG network. The capability of leveraging RADIUS is intended for undefined future requirements.

15. Based on the multiple capabilities listed in section TR-07, if a proponent is not able to meet all requirements how will points be assigned? Will the proponent meet the Minimum score if they are able to support 75% of the capabilities?

    Answer: Points will be assigned on a pro-rata basis in respect of all the requirements described in TR-07 (Registration and Authentication of devices/users). If the proposed solution supports 75% of the specific capabilities listed, the score will depend on the points assigned for the Proponent's response to the other requirements described in TR-07 (Registration and Authentication of devices/users).