

Procurement and Contracting Services

30 Victoria Street
Gatineau QC K1A 0M6
proposition-proposal@elections.ca

REQUEST FOR STANDING OFFER

The Offeror, as identified below, offers to sell to the Chief Electoral Officer of Canada ("Elections Canada") or any person authorized to act on his/her behalf, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods and services listed herein and on any attached sheets at the prices set out therefore.

Offeror's Name:
Address:
Tel No.:
Fax. No.:
IN WITNESS WHEREOF, this Request for Standing Offer has been duly executed on behalf of the Offeror by the hands of its officer duly authorized in that behalf
signature of authorized signatory
print name of authorized signatory
print title of authorized signatory
Date:

Chief Electoral Officer of Canada File No. ECCL-RFSO-16-0007

Title:	Date:	
Language Training Services		
	July 13, 2016	
Request for Standing Offer Closing Date:		
August 24, 2016 – 2:00 p.m. (Ga	itineau Time)	

INQUIRIES – address inquiries to:

Office of the Chief Electoral Officer of Canada

Procurement and Contracting Services 30 Victoria Street Gatineau QC K1A 0M6

Attention:	Tel No.
	819-939-1233
Chantal Lagacé	
Advisor	E-mail:
Procurement and Contracting Services	proposition-proposal@elections.ca

RETURN OFFERS TO:

Elections Canada Proposal Receiving Unit

c/o Business Centre

30 Victoria Street Gatineau QC K1A 0M6

OFFERS TRANSMITTED BY FACSIMILE OR ELECTRONIC MAIL WILL NOT BE ACCEPTED.

This Request for Standing Offer ("RFSO") contains the following documents:

Part 1 – General Information

Part 2 – Offeror Instructions

Part 3 – Offer Preparation Instructions

Part 4 – Evaluation Procedures and Basis of Selection

Part 5 – Security, Financial and Other Requirements

Part 6 – Standing Offer ("Standing Offer")

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Annex A - Resulting Contract Clauses;
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Appendix A – Statement of Work;

Appendix B - CSPS Training Program Objectives;

Appendix C – General Conditions – Services;

Annex B - Pricing Tables;

Annex C - EC - Template Call-up; and

Annex D - Security Requirements Check List;

Part 7 - Technical Evaluation Criteria

Annex A – Identification of Services; and

Annex B – Training Engagement/Client Reference Template.

Part 8 - Financial Evaluation Criteria

Annex A – Financial Offer Table Template.

Part 9 - Certificates

Request for Standing Offer ECCL-RFSO-16-007 Language Training Services

Part 1. General Information

1.1 Code of Conduct for Procurement

- 1.1.1 Offerors must comply with the <u>Code of Conduct for Procurement</u>. In addition, Offerors must respond to RFSOs in an honest, fair and comprehensive manner; accurately reflect their capacity to satisfy the requirements stipulated in the RFSO, Standing Offer and any resulting contracts; submit offers as well as enter into contracts only if they will fulfill all obligations of those contracts.
- 1.1.2 By submitting an offer, Offerors acknowledge that, to ensure fairness, openness and transparency in the procurement process, the commission of certain acts or offences will render them ineligible to be issued a Standing Offer and awarded contracts. Elections Canada will declare non-responsive any offer in respect of which the information herein requested is missing or inaccurate, or in respect of which the information contained in the certificates contemplated in this Section 1.1 is found to be untrue, in any respect, by Elections Canada. If it is determined, after issuance of a Standing Offer, that the Offeror made a false declaration or certification, Elections Canada will have the right to set aside the Standing Offer and to terminate for default any resulting contracts. The Offeror and any of the Offeror's Affiliates will also be required to remain free and clear of any acts or convictions specified herein during the period of any Standing Offer arising from this RFSO and any Call-ups made against such Standing Offer. Elections Canada may verify the information provided by the Offeror including the information relating to the acts or convictions specified herein, through independent research, use of any government resources or by contacting third parties.
- 1.1.3 By submitting an offer, the Offeror certifies that no one convicted under any of the provisions under Subparagraphs 1.1.3 (a) and (b) are to receive any benefit under a Standing Offer or any resulting contracts arising from this RFSO. In addition, the Offeror certifies that except for those offences where a criminal pardon or a record suspension has been obtained or capacities restored by the Governor in Council, neither the Offeror nor any of the Offeror's Affiliates has ever been convicted of an offence under any of the following provisions:
 - (a) Criminal Code of Canada, R.S.C. 1985, c. C-46:
 - i. Section 121 (Frauds on the government and Contractor subscribing to election fund);
 - ii. Section 124 (Selling or Purchasing Office);
 - iii. Section 380 (Fraud committed against Her Majesty);

- iv. Section 418 (Selling defective stores to Her Majesty);
- v. Section 462.31 (Laundering proceeds of crime);
- vi. Section 467.11 to 467.13 (Participation in activities of criminal organization);
- (b) Financial Administration Act, R.S.C. 1985, c. F-11:
- i. Paragraph 80(1)(d) (False entry, certificate or return);
- ii. Subsection 80(2) (Fraud against Her Majesty);
- iii. Section 154.01 (Fraud against Her Majesty);
- (c) *Competition Act*, R.S.C. 1985, c. C-34:
 - i. Section 45 (Conspiracies, agreements or arrangements between competitors);
 - ii. Section 46 (Foreign directives);
 - iii. Section 47 (Bid Rigging);
 - iv. Section 49 (Agreements or arrangements of federal financial institutions);
 - v. Section 52 (False or misleading representation);
 - vi. Section 53 (Deceptive notice of winning a prize);
- (d) *Income Tax Act*, R.S.C. 1985, c-1:
- i. Section 239 (False of deceptive statements);
- (e) Excise Tax Act, R.S.C. 1985, c. E-15:
- i. Section 327 (False or deceptive statements);
- (f) <u>Corruption of Foreign Public Officials Act</u>, S.C. 1998, c-34:
 - i. Section 3 (Bribing a foreign public official);
- (g) Controlled Drugs and Substance Act, S.C. 1996, c-19:
- i. Section 5 (Trafficking in substance);
- ii. Section 6 (Importing and exporting);
- iii. Section 7 (Production of substance).
- 1.1.4 In circumstances where a criminal pardon or a record suspension has been obtained or capacities restored by the Governor in Council, the Offeror must provide with its offer a certified copy of confirming documentation from an official source. If such documentation has not been received by the time the evaluation of offers is completed, Elections Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply will render the offer non-responsive.
- 1.1.5 Offerors understand that Elections Canada may issue standing offers or contracts outside of the present solicitation process with an Offeror or an Affiliate who has been convicted of an offence enumerated under Subparagraphs 1.1.3 (c) to (g) or with someone who has been convicted of an offence enumerated under Subparagraphs 1.1.3 (c) to (g) when required to do so by law or legal proceedings or when Elections Canada, in its sole discretion, considers it necessary to the public interest for reasons which include, but are not limited to:

- (a) no one else is capable of performing the contract;
- (b) emergency;
- (c) national security;
- (d) health and safety; or
- (e) economic harm.

Elections Canada reserves the right to impose additional conditions or measures to ensure the integrity of the procurement process.

- 1.1.6 By submitting an offer, the Offeror certifies that neither the Offeror nor any of the Offeror's Affiliates have directly or indirectly, paid or agreed to pay, and will not, directly or indirectly, pay a contingency fee to any individual for the solicitation, negotiation or obtaining of the Standing Offer and any Call-ups made against the Standing Offer if the payment of the fee would require the individual to file a return under section 5 of the *Lobbying Act*.
- 1.1.7 For the purpose of this Section 1.1, an Affiliate means a business concern, organization or individual that, directly or indirectly, 1) either one controls or has the power to control the other or 2) a third party has the power to control both. Indicia of control include, but are not limited to, interlocking management or ownership, identity of interests among family members, shared facilities and equipment, common use of employees, or a business entity created following the charges or convictions contemplated in Section 1.1, which has the same or similar management, ownership or principal employees as the Offeror that is charged or convicted, as the case may be.
- 1.1.8 The Offeror acknowledges and agrees that the certifications contemplated in Section 1.1 must remain valid during the period of any Standing Offer arising from this RFSO.

1.2 Definitions

1.2.1 Unless the context requires otherwise, the capitalized terms used in Part 1 to 5 of this RFSO shall have the definitions assigned to them in the Standing Offer.

1.3 Summary

1.3.1 The Chief Electoral Officer of Canada ("CEOC"), an agent of Parliament, exercises general direction and supervision over the conduct of elections and referendums at the federal level. The CEOC heads the Office of the Chief Electoral Officer, commonly known as Elections Canada.

1.4 Requirement

1.4.1 The Statement of Work attached as Annex A to the Contract ("SOW") outlines the services that will be required by Elections Canada.

1.4.2 It is Elections Canada's intent to enter into up to eight (8) Standing Offers based on the following service categories:

- Four (4) Standing Offers for Part-Time -Individual Language Training French service category
- Four (4) Standing Offers for Part-Time Individual Language Training English service category
- 1.4.3 The Standing Offers will be for the exclusive use of Elections Canada. The Technical Authority will identify the requirements and the Standing Offer Authority will authorize the Call-up.

1.5 Period of the Standing Offer

1.5.1 The period for making Call-ups against the Standing Offer will be from the Effective Date of the Standing Offer until March 31, 2018.

The Offeror grants to Elections Canada the irrevocable option to extend the term of the Standing Offer by up to three (3) additional one (1) year periods under the same terms and conditions.

1.6 Security Requirement

1.6.1 There is a security requirement associated with the requirement. For additional information, consult Part 5 – Security, Financial and other Requirements, and Part 6 – Resulting Standing Offer.

1.7 Trade Agreements

1.7.1 The requirement is subject to the provisions of the North American Free Trade Agreement (NAFTA), and the Agreement on Internal Trade (AIT), the Canada-Chile Free Trade Agreement, the Canada Colombia Free Trade Agreement, the Canada-Peru Free Trade Agreement and the Canada-Panama Free Trade Agreement.

1.8 Communications Notification

1.8.1 As a courtesy, Elections Canada requests that successful Offerors notify the Standing Offer Authority in advance of their intention to make public announcements related to the issue of a Standing Offer or any resulting Call-Ups.

1.9 Debriefings

1.9.1 After the issuance of a Standing Offer, Offerors may request a debriefing on the results of the RFSO process. Offerors should make the request to the Standing Offer Authority within 15 Business Days of receipt of the results of the RFSO process. The debriefing may be in writing, by telephone or in person.

Part 2. Offeror Instructions

2.1 Instructions and Conditions

2.1.1 Offerors who submit an offer agree to be bound by the terms and conditions of this RFSO and accept the clauses and conditions of the Standing Offer and any resulting contracts.

2.2 Procurement Business Number

2.2.1 Canadian suppliers are required to have a Procurement Business Number (PBN) before the Effective Date of the Standing Offer. Suppliers may register for a PBN in the <u>Supplier Registration Information</u> system, on the buyandsell.gc.ca Web site (https://buyandsell.gc.ca/for-businesses/for-businesses-guide/register-as-a-supplier). For non-Internet registration, suppliers may contact the Info Line at 1-800-811-1148 to obtain the telephone number of the nearest Supplier Registration Agent.

2.3 Definition of Offeror

2.3.1 For the purposes of this RFSO, "Offeror" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting an offer to provide goods, services or both under a Call-up resulting from a Standing Offer. It does not include the parent, subsidiaries or other Affiliates of the Offeror nor its subcontractors.

2.4 Submission of Offers

2.4.1 Elections Canada requires that the Offeror or the authorized representative of the Offeror complete and sign the first page of the RFSO and submit such page with its offer at the RFSO closing date and time. If an offer is submitted by a joint venture, it must be in accordance with Section 2.16. If the first page of the RFSO is not provided with the Offeror's offer, the Standing Offer Authority will request it and the Offeror must provide it within the delay prescribed in such request.

2.4.2 It is the Offeror's responsibility to:

- (a) obtain clarification of the requirements contained in the RFSO, if necessary, before submitting an offer;
- (b) prepare its offer in accordance with the instructions contained in the RFSO;

- (c) submit by the RFSO closing date and time a complete offer;
- (d) send its offer only to the Proposal Receiving Unit specified on page 1 of this RFSO ("Proposal Receiving Unit"). The Proposal Receiving Unit is open from 8:00 a.m. to 4:00 p.m. EST Monday to Friday and closed on all statutory holidays;
- (e) ensure that the Offeror's name, the Offeror's return address, the RFSO number, and the RFSO closing date and time are clearly visible on the envelope or parcel(s) containing the offer; and
- (f) provide a comprehensible and sufficiently detailed offer including all requested pricing details that will permit a complete evaluation in accordance with the criteria set out in the RFSO.
- 2.4.3 If Elections Canada has provided Offerors with multiple formats of a document that forms part of the RFSO (for example, a document may be downloaded through the Government Electronic Tendering Service (GETS) but may also be made available on CD-ROM through GETS), the format downloaded through GETS will take precedence. If Elections Canada posts an amendment to the RFSO revising any documents provided to Offerors in multiple formats, Elections Canada will not necessarily update all formats to reflect these revisions. It is the Offeror's responsibility to ensure that revisions made through any RFSO amendment issued through GETS are taken into account in those alternate formats that were not revised as a result of an amendment.
- 2.4.4 Offers will remain open for acceptance for a period of not less than 180 calendar days from the RFSO closing date. Elections Canada reserves the right to seek an extension of the offer validity period from all responsive Offerors in writing, within a minimum of three (3) calendar days before the end of the offer validity period. If the extension is accepted by all responsive Offerors, Elections Canada will continue with the evaluation of the offers. If the extension is not accepted by all responsive Offerors, Elections Canada will, at its sole discretion, either continue with the evaluation of the offers of those who have accepted the extension or cancel the RFSO.
- 2.4.5 Offer documents and supporting information may be submitted in either English or French.
- 2.4.6 Offers received on or before the stipulated RFSO closing date and time will become the property of Elections Canada and will not be returned. All offers will be treated as confidential, subject to the provisions of the <u>Access to Information Act</u>, R.S. 1985, c. A-1 and the <u>Privacy Act</u>, R.S. 1985, c. P-21, as amended from time to time.
- 2.4.7 Unless specified otherwise in the RFSO, Elections Canada will evaluate only the documentation provided with an Offeror's offer. Elections Canada will not evaluate information such as references to Web site addresses where additional information can be

found or technical manuals or brochures not submitted with the offer.

2.4.8 An offer cannot be assigned or transferred in whole or in part.

2.5 Transmission by Facsimile and Email

2.5.1 Offers transmitted by facsimile or electronic mail to Elections Canada will not be accepted.

2.6 Late Offers

2.6.1 Elections Canada will return offers delivered after the stipulated RFSO closing date and time, unless they qualify as a delayed offer as described in Section 2.7.

2.7 Delayed Offers

- 2.7.1 An offer delivered to the Proposal Receiving Unit after the RFSO closing date and time but before the announcement of the successful Offeror or Offerors, as the case may be, or before a Standing Offer is entered into may be considered, provided the Offeror can prove the delay is due solely to a delay in delivery that can be attributed to the Canada Post Corporation (CPC) (or national equivalent of a foreign country). Purolator Inc. is not considered to be part of CPC for the purposes of this Section. The only pieces of evidence relating to a delay in the CPC system that are acceptable to Elections Canada are:
 - (a) a CPC cancellation date stamp;
 - (b) a CPC Priority Courier bill of lading; or
 - (c) a CPC Xpresspost label;

that clearly indicates that the offer was mailed before the RFSO closing date.

- 2.7.2 Misrouting, traffic volume, weather disturbances, labour disputes or any other causes for the late delivery of offers are not acceptable reasons for the offer to be accepted by Elections Canada.
- 2.7.3 Postage meter imprints, whether imprinted by the Offeror, the CPC or the postal authority outside Canada, are not acceptable as proof of timely mailing.

2.8 Customs Clearance

2.8.1 It is the responsibility of the Offeror to allow sufficient time to obtain customs clearance, where required, before the RFSO closing date and time. Delays related to the obtaining of customs clearance cannot be construed as "undue delay in the mail" and will not be accepted as a delayed offer under Section 2.7.

2.9 Legal Capacity

2.9.1 The Offeror must have the legal capacity to contract. If the Offeror is a sole proprietorship, a partnership or a corporate body, the Offeror must provide, if requested by the Standing Offer Authority, a statement and any requested supporting documentation indicating the laws under which it is registered or incorporated together with the registered or corporate name and place of business. This also applies to Offerors submitting an offer as a joint venture.

2.10 Rights of Elections Canada

- 2.10.1 Elections Canada reserves the right to:
 - (a) reject any or all offers received in response to the RFSO;
 - (b) enter into negotiations with Offerors on any or all aspects of their offers;
 - (c) accept any offer in whole or in part without negotiations;
 - (d) cancel the RFSO at any time;
 - (e) reissue the RFSO;
 - (f) if no responsive offers are received and the requirement is not substantially modified, reissue the RFSO by inviting only the Offerors that had submitted an offer to resubmit offers within a period designated by Elections Canada; and
 - (g) negotiate with the sole responsive Offeror to ensure best value to Elections Canada.

2.11 Rejection of Offer

- 2.11.1 Elections Canada may reject an offer where any of the following circumstances is present:
 - (a) the Offeror is bankrupt or where, for whatever reason, its activities are rendered inoperable for an extended period;
 - (b) evidence, satisfactory to Elections Canada, of fraud, bribery, fraudulent misrepresentation or failure to comply with any law protecting individuals against any manner of discrimination, has been received with respect to the Offeror, any of its employees or any subcontractor included as part of the offer;
 - (c) evidence, satisfactory to Elections Canada, that based on past conduct or behavior, the Offeror, a subcontractor or a person who is to perform the Work is unsuitable or

- has conducted himself/herself improperly;
- (d) Elections Canada has exercised its contractual remedies of suspension or termination for default with respect to a contract with the Offeror, any of its employees or any subcontractor included as part of the offer; and
- (e) Elections Canada determines that the Offeror's performance on other contracts, including the efficiency and workmanship as well as the extent to which the Offeror performed the work in accordance with those contracts, is sufficiently poor to jeopardize the successful completion of the requirement of this RFSO.
- 2.11.2 Where Elections Canada intends to reject an offer pursuant to a provision of Subsection 2.11.1, the Standing Offer Authority will so inform the Offeror and provide the Offeror ten calendar days within which to make representations, before making a final decision on the rejection of the offer.
- 2.11.3 Elections Canada reserves the right to apply additional scrutiny, in particular when multiple offers are received in response to the RFSO from a single Offeror or a joint venture. Elections Canada reserves the right to:
 - (a) reject any or all of the offers submitted by a single Offeror or joint venture if their inclusion in the evaluation has the effect of prejudicing the integrity and fairness of the process; and
 - (b) reject any or all of the offers submitted by a single Offeror or joint venture if their inclusion in the procurement process would distort the solicitation evaluation; cause a result that would not reasonably have been expected under prevailing market conditions; and/or not provide good value to Elections Canada.

2.12 Communication – Solicitation Period

- 2.12.1 To ensure the integrity of the competitive RFSO process, enquiries and other communications regarding the RFSO must be directed to only the Standing Offer Authority. Failure to comply with this requirement may result in the offer being declared non-responsive.
- 2.12.2 To ensure consistency and quality of information provided to Offerors, enquiries of significance received and the replies to such enquiries will be provided simultaneously to Offerors to which the RFSO has been sent, without revealing the sources of the enquiries.

2.13 Price Justification

2.13.1 In the event that the Offeror's offer is the sole responsive offer received, the Offeror must provide, on Elections Canada's request, a fair price certification in the form prescribed by

Elections Canada, whereby the Offeror certifies that the price offered to Elections Canada for the goods or services:

- (a) is not in excess of the lowest price charged to anyone else, including the Offeror's most favoured customer, for the like quality and quantity of goods, services or both;
- (b) does not include an element of profit on the sale in excess of that normally obtained by the Offeror on the sale of goods, services or both of like quality and quantity; and
- (c) does not include any provisions for discounts to selling agents.
- 2.13.2 Offerors must submit the fair price certification within the delay prescribed in the request issued pursuant to Subsection 2.13.1. Failure to comply with the request may result in the offer being declared non-responsive.

2.14 Offer Costs

2.14.1 No payment will be made for costs incurred in the preparation and submission of an offer in response to the RFSO. Costs associated with preparing and submitting an offer, as well as any costs incurred by the Offeror associated with the evaluation of the offer, are the sole responsibility of the Offeror.

2.15 Conduct of Evaluation

- 2.15.1 In conducting its evaluation of the offers, Elections Canada may, but will have no obligation to, do the following:
 - (a) seek clarification or verification from Offerors regarding any or all information provided by them with respect to the RFSO;
 - (b) contact any or all references supplied by Offerors to verify and validate any information submitted by them;
 - (c) request, before issuance of any Standing Offer, specific information with respect to Offerors' legal status;
 - (d) conduct a survey of Offerors' facilities and/or examine their technical, managerial and financial capabilities to determine if they are adequate to meet the requirements of the RFSO;
 - (e) correct any error in the extended pricing of offers by using unit pricing and any error in quantities in offers to reflect the quantities stated in the RFSO. In the case of error in the extension of prices, the unit price will govern;

(f) verify any information provided by Offerors through independent research, use of any government resources or by contacting third parties; and

(g) test and interview, at the sole costs of Offerors, the Offeror and/or any or all of the resources proposed by Offerors to fulfill the requirement of the RFSO.

2.16 Joint Venture

- 2.16.1 A joint venture is an association of two or more parties who combine their money, property, knowledge, expertise or other resources in a single joint business enterprise, sometimes referred as a consortium, to submit together an offer on a requirement. Offerors who submit an offer as a joint venture must indicate clearly that it is a joint venture and provide the following information:
 - (a) the name of each member of the joint venture;
 - (b) the PBN of each member of the joint venture;
 - (c) the name of the representative of the joint venture, i.e. the member chosen by the other members to act on their behalf, if applicable; and
 - (d) the name of the joint venture, if applicable.
- 2.16.2 If the information is not clearly provided in the offer, the Offeror must provide the information on request from the Standing Offer Authority.
- 2.16.3 The offer and any Standing Offer must be signed by all the members of the joint venture unless one member has been appointed to act on behalf of all members of the joint venture. The Standing Offer Authority may, at any time, require each member of the joint venture to confirm that the representative has been appointed with full authority to act as its representative for the purposes of the RFSO and any Standing Offer. If a Standing Offer is issued to a joint venture, all members of the joint venture will be jointly and severally liable for the performance of any contract resulting from a Call-up.

2.17 Conflict of Interest – Unfair Advantage

- 2.17.1 In order to protect the integrity of the procurement process, Offerors are advised that Elections Canada may reject an offer in the following circumstances:
 - (a) if the Offeror, any of its subcontractors, any of their respective employees or former employees was involved in any manner in the preparation of the RFSO or in any situation of conflict of interest or appearance of conflict of interest; and
 - (b) if the Offeror, any of its subcontractors, any of their respective employees or former

employees had access to information related to the RFSO that was not available to other Offerors and that would, in Elections Canada's opinion, give the Offeror an unfair advantage.

- 2.17.2 The experience acquired by an Offeror who is providing or has provided the goods and services described in the RFSO (or similar goods or services) will not, in itself, be considered by Elections Canada as conferring an unfair advantage or creating a conflict of interest. This Offeror remains however subject to the criteria established in Subsection 2.17.1.
- 2.17.3 Where Elections Canada intends to reject an offer under this Section, the Standing Offer Authority will inform the Offeror and provide the Offeror an opportunity to make representations before Elections Canada makes a final decision. Offerors who are in doubt about a particular situation should contact the Standing Offer Authority before the RFSO closing date. By submitting an offer, the Offeror represents that it does not consider itself to be in conflict of interest nor to have an unfair advantage. The Offeror acknowledges that it is within Elections Canada's sole discretion to determine whether a conflict of interest, unfair advantage or an appearance of conflict of interest or unfair advantage exists.

2.18 Entire Requirement

2.18.1 The RFSO contains all the requirements relating to the request for offers. Any other information or documentation provided to or obtained by an Offeror from any source are not relevant to this RFSO. Offerors should not assume that practices used under previous Standing Offers or contracts will continue, unless they are described in the RFSO. Offerors should also not assume that their existing capabilities meet the requirements of the RFSO simply because they have met previous requirements.

2.19 Enquiries

- 2.19.1 All enquiries must be submitted in writing to the Standing Offer Authority no later than 15 calendar days before the RFSO closing date. Enquiries received after that time may not be answered.
- 2.19.2 Offerors should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by Offerors to explain each question in sufficient detail in order to enable Elections Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Elections Canada determines that the enquiry is not of a proprietary nature. Elections Canada may edit the questions or may request that the Offerors do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all Offerors. Enquiries not submitted in a form that can be distributed to all Offerors may not be answered by Elections Canada.

2.20 Applicable Laws

2.20.1 Any Standing Offer and resulting contracts must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario, subject always to any paramount or applicable federal laws.

2.20.2 Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting Ontario in Subsection 2.20.1 and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the laws of Ontario are acceptable to the Offerors in accordance with such subsection.

2.21 Improvement of Requirement During Solicitation Period

2.21.1 Should Offerors consider that the specifications or the SOW contained in the RFSO could be improved technically or technologically, Offerors are invited to make suggestions, in writing, to the Standing Offer Authority. Offerors must clearly outline the suggested improvement as well as the reason for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular Offeror will be given consideration provided they are submitted to the Standing Offer Authority at least fifteen (15) calendar days before the RFSO closing date. Elections Canada will have the right to accept or reject any or all suggestions.

Part 3. Offer Preparation Instructions

3.1 Offer Preparation Instructions

3.1.1 Elections Canada requests that Offerors provide their offer in separately bound sections as follows:

Section I: Technical Offer (four (4) hard copies and one (1) soft copy on a USB storage

device)

Section II: Financial Offer (one (1) hard copy)
Section III: Certifications (one (1) hard copy)

- 3.1.2 Prices must appear in the financial offer only. No prices must be indicated in any other section of the offer.
- 3.1.3 Elections Canada requests that Offerors follow the format instructions described below in the preparation of their offer:
 - (a) use 8.5 x 11 inch (216 mm x 279 mm) paper; and
 - (b) use a numbering system that corresponds to the RFSO.

3.1.4 In the event that the Offeror fails to provide the numbers of copies required pursuant to Subsection 3.1.1, the Standing Offer Authority will contact the Offeror and provide the Offeror with a time frame within which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the Offer non-responsive.

- 3.1.5 To assist in reaching the objective set out in the <u>Policy on Green Procurement</u>, Offerors are encouraged to:
 - (c) use paper containing fibre certified as originating from a sustainably-managed forest and/or containing a minimum 30 percent recycled content; and
 - (d) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duo-tangs or binders.

3.2 Section I – Technical Offer

- 3.2.1 In their technical offer, Offerors should demonstrate their understanding of the requirements contained in the RFSO and, in a thorough, concise and clear manner, explain how they will meet the requirements of the SOW and carry out the Work.
- 3.2.2 The technical offer should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the offer will be evaluated, which are set out in Part 7 Technical Evaluation Criteria. Simply repeating the statement contained in the RFSO is not sufficient. In order to facilitate the evaluation of the offer, Elections Canada requests that Offerors structure their offer in the order of the evaluation criteria by using the same headings. To avoid duplication, Offerors may refer to different sections of their offer by identifying the specific paragraph and page number where the subject topic has already been addressed.

3.3 Section II – Financial Offer

3.3.1 Offerors must submit their financial offer in accordance with Part 8 – Financial Evaluation Criteria. The total amount of applicable sales tax must be shown separately, if applicable.

3.4 Section III – Certificates

- 3.4.1 The Certificates in Part 9 must be completed by the Offeror in accordance with this Section 3.4. Offerors must provide the required certifications to be issued a Standing Offer. Elections Canada will declare an offer non-responsive if the required certifications are not completed and submitted as requested.
- 3.4.2 Offerors' compliance with the certifications provided to Elections Canada is subject to

verification by Elections Canada during the offer evaluation period and after the issuance of a Standing Offer. The Standing Offer Authority will have the right to ask for additional information to verify Offerors' compliance with the certifications before the issuance of a Standing Offer. The offer will be declared non-responsive if any certification made by the Offeror is untrue, whether knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the Standing Offer Authority for additional information will also render the offer non-responsive.

3.4.3 The Certificates in Part 9 should be completed and submitted with the offer but may be submitted afterwards. If any part of these Certificates is not completed and submitted as requested, the Standing Offer Authority will so inform the Offeror and provide the Offeror with a time frame within which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the offer non-responsive.

Part 4. Evaluation Procedures and Basis of Selection

4.1 General Evaluation Procedures

- 4.1.1 Offers will be assessed in accordance with the entire requirement of the RFSO including the technical and financial evaluation criteria.
- 4.1.2 An evaluation team composed of representatives of Elections Canada will evaluate the offers.

4.2 Technical Evaluation

4.2.1 The mandatory and rated technical evaluation criteria are set out in Part 7 – Technical Evaluation Criteria.

4.3 Financial Evaluation

4.3.1 The mandatory financial evaluation criteria are set out in Part 8 – Financial Evaluation Criteria.

4.4 Basis of Selection

- 4.4.1 An offer must comply with all the requirements of the RFSO. If it is determined that an offer does not comply with any of the requirements of the RFSO, such offer will be deemed non-responsive and will not be given further consideration.
- 4.4.2 The evaluation and selection process will be conducted in the following phases:

Phase 1 – Mandatory Technical Evaluation

Phase 2 – Rated Technical Evaluation

Phase 3 - Financial Evaluation

Phase 4 – Determination of Highest Ranked Offeror(s)

In the event evaluators are made aware of information in one Phase that contradicts information contained in a previous Phase, evaluators reserve the right to re-evaluate that portion of the previous Phase and adjust the previously adjudicated score accordingly. If such re-evaluation results in the Offeror's offer being non-responsive for the re-evaluated Phase, the offer will be assessed as non-responsive and given no further consideration.

4.4.3 Phase 1 – Mandatory Technical Evaluation

(a) In Phase 1, all offers will be evaluated for their compliance with all the requirements of the RFSO and the mandatory technical evaluation criteria set out in Section 7.1 of Part 7 – Technical Evaluation Criteria.

Any offer that fails to:

- comply with all the requirements of the RFSO; or
- ii. meet any of the mandatory technical evaluation criteria,
- (b) With respect to the client references provided by Offerors for mandatory technical evaluation criteria, Elections Canada may decide to contact all client references. If it so decides, the client references of all Offerors will be contacted.

Elections Canada will make only three (3) attempts over a maximum of five (5) Business Days from the first attempt to contact a client reference provided with the Offeror's offer (the "Original Contact Info"). If Elections Canada is not successful in reaching a client reference after three (3) attempts using the Original Contact Info, the Standing Offer Authority may contact the Offeror for alternative contact information for that same client reference. Elections Canada will make only three (3) attempts over a maximum of five (5) Business Days from the first attempt to contact a client reference alternate contact information. The Offeror will not be permitted to submit an alternate client reference after the RFSO closing date.

If Elections Canada is unsuccessful in obtaining a response from a client reference (either through the Original Contact Info or the alternate contact information), after making such attempts, the offer will be deemed non-responsive and will not be given further consideration.

For greater certainty, the Offeror will only be given the opportunity to provide alternate contact information one time for each client reference.

(c) If at any time during the reference check, Elections Canada determines that the

Offeror has not met a mandatory technical evaluation criterion, the Offeror's offer will be deemed non-responsive and will not be given further consideration.

4.4.4 Phase 2 – Rated Technical Evaluation

In Phase 2, the offers that are deemed responsive in Phase 1 will be evaluated against the rated technical evaluation criteria set out in Section 7.2 of Part 7 – Technical Evaluation Criteria (the "Phase 2 Offers").

- (a) If any Phase 2 Offer does not obtain the required minimum of seventy (70) percent overall of the points for the technical evaluation criteria which are subject to point rating, such offer will be deemed non-responsive and will not be given further consideration. The rating is performed on a scale of 110 points.
- (b) The Phase 2 Score will be assigned an overall weight of 60% during the Phase 4 Determination of Highest Ranked Offeror(s).

4.4.5 Phase 3 – Financial Evaluation

In Phase 3, the offers that are deemed responsive in Phases 1 will be evaluated against the mandatory financial evaluation criteria set out in Part 8 – Financial Evaluation Criteria (the "Phase 3 Offers").

- (a) The Offeror must submit Annex A Financial Offer Table Template completed for each service category that it has submitted a Technical Offer. If it fails to do so, its offer will be deemed non-responsive and will not be given further consideration.
- (b) The price of the offer will be evaluated in Canadian dollars. Applicable sales taxes must be excluded. Canadian customs duties and excise taxes are, where applicable, to be included.
- (c) For the Phase 2 Offers that are responsive, the financial evaluation criteria detailed in Part 8 Financial Evaluation Criteria will be used to determine the "Phase 3 Score".
- (d) The Phase 3 Score will be assigned an overall weight of 40% during the Phase 4 Determination of Highest Ranked Offeror(s).

1.1.2 Phase 4 – Determination of Highest Ranked Offeror(s)

In Phase 4, a combined evaluation score for those offers that passed phases 1, 2 and 3 (the "Phase 4 Offers") will be determined in accordance with the following formula:

Phase 1 & 2 Score (maximum 60%) + Phase 3 Score (maximum 40%) =

Combined Evaluation Score (maximum 100%)

Offers will be ranked from highest to lowest based on the service category.

Part 5. Security, Financial and Other Requirements

5.1 Security Requirement

- 5.1.1 At RFSO closing date, the following conditions must be met:
 - (a) the Offeror must hold a valid organization security clearance as indicated in Part 6 Annex C of the Standing Offer; and
 - (b) the Offeror, its personnel or proposed resources requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirement as indicated in Part 6 Annex C of the Standing Offer.

5.2 Insurance Requirements

5.2.1 Offerors are responsible for deciding if insurance coverage is necessary to fulfill the obligations under the Standing Offer to ensure compliance with any applicable law. Any insurance acquired or maintained by Offerors is at their own expense and for their own benefit and protection. It does not release the successful Offeror from or reduce its liability under the Standing Offer.



Procurement and Contracting Services
30 Victoria Street, Gatineau, Quebec K1A 0M6

STANDING OFFER

The Offeror, as identified below, agrees to sell to the Chief Electoral Officer of Canada, or any person authorized to act on his behalf, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods or services listed herein at the prices set out therefore.

Return one signed copy of the Standing Offer forthwith.

Offeror's Name and Address:

[insert Offeror's LEGAL NAME and ADDRESS at issuance of Standing Offer]

Standing Offer No.:

05005-16-[insert at issuance of Standing Offer]

Title:	Date of Standing Offer:
[insert at issuance of	[insert at issuance of
Standing Offer]	Standing Offer]
Term of Standing Offer:	Financial Code:
[insert at issuance of	[insert at issuance of
Standing Offer]	Standing Offer]
Total Financial Limitation	Applicable sales tax:
(incl. applicable sales tax):	[insert at issuance of
[insert at issuance of	Standing Offer]
Standing Offer]	

Standing Offer]		
ENQUIRIES & INVOICES		
Office of the Chief Electoral Officer of Canada 30 rue Victoria Gatineau QC K1A 0M6		
Standing Offer enquiries to:		
	Tel No.	
[insert name and title at		
issuance of Standing Offer]	E-mail	
Procurement and Contracting Services		
Send invoices to:		
	Tel No.	
[insert name, title and		
sector at issuance of	E-mail	
Standing Offer]		
I		

IN WITNESS WHEREOF, this Standing Offer has been duly executed by the Chief Electoral Officer of Canada by his duly authorized representative and by the Offeror by the hands of its officer duly authorized in that behalf.

[Insert Offeror's LEGAL NAME]	Chief Electoral Officer
(signature of authorized representative)	(signature of authorized representative)
(print name of authorized representative)	[Insert name of authorized representative]
(print title of authorized representative)	[Insert title of authorized representative] Procurement and Contracting Services
Date:	Date:



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Article 1 Interpretation

Section 1.01 Definition

1.01.01 In the Standing Offer, unless the context otherwise requires:

"Articles of the Standing Offer"	means this Article 1 to [insert when issuing Standing Offer]
"Business Day"	means a day other than a Saturday, Sunday or statutory holiday in the province of Quebec;
"Call-up"	means an order issued by the Standing Offer Authority in the form attached as Annex D;
"Code of Conduct for Procurement"	means the Code of Conduct for procurement found at http://www.tpsgc-pwgsc.gc.ca/app-acq/cndt-cndct/contexte-context-eng.html;
"Contract"	has the meaning ascribed to it in Section 9.01 and includes the Articles of Agreement, the general conditions, any supplemental conditions, annexes, appendices and any other document specified or referred to as forming part of the Contract, all as amended by agreement of the Parties from time to time;
"Effective Date"	means the date stated as the "Date of the Standing Offer" on the first page of the Standing Offer;
"Offeror"	means the person or entity whose name appears on the first page of the Standing Offer and who offers to provide goods, services or both to Elections Canada under the Standing Offer;
"SPOC"	means the Offeror's single point of contact;
"SOW"	means the statement of work attached as Appendix A to the Contract, including the schedules referred to therein, if any;
"Standing Offer"	means the Articles of the Standing Offer, the written offer from the Offeror referred to in Subsection 1.02.01, the

annexes, the appendices and any other document specified or



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referred to as forming part of the Standing Offer;

"Standing Offer Authority"

means the person designated as such in the Standing Offer, or by notice to the Offeror, to act as the representative of Elections Canada in the management of the Standing Offer;

and

"Term"

means the Initial Term identified in Section 2.01 and any additional periods resulting from Elections Canada exercising its irrevocable option to extend the period of the Standing Offer provided for in Section 2.02.

- 1.01.02 The definitions of words and terms in the annexes and appendices apply to capitalized words and terms used in these Articles of the Standing Offer as if those words and terms were defined herein.
- 1.01.03 The headings used in the Standing Offer are inserted for convenience of reference only and shall not affect their interpretation.
- 1.01.04 In the Standing Offer, words importing the singular number include the plural and vice versa, and words importing the masculine gender include the feminine gender and the neuter.

Section 1.02 Priority of Documents

- 1.02.01 The following annexes are attached to and form an integral part of this Standing Offer. If there is a discrepancy between the wordings of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.
 - 1. These Articles of the Standing Offer;
 - 2. Annex A Resulting Contract Clauses;
 - 3. Appendix A Statement of Work;
 - 4. Appendix B CSPS Training Program Objectives;
 - 5. Appendix C General Conditions Services;
 - 6. Annex B Pricing Tables;



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- 7. Annex C Security Requirements Check List;
- 8. Annex D Template Call-up; and
- 9. the Offeror's offer, dated [insert at issuance of Standing Offer].

Section 1.03 General

1.03.01 The Offeror acknowledges that a Standing Offer is not a contract and that it does not oblige or commit Elections Canada to procure or contract for any goods, services or both listed in the Standing Offer. The Offeror understands and agrees that Elections Canada has the right to procure the goods, services or both specified in the Standing Offer by means of any other contract, Standing Offer or contracting method.

Section 1.04 Offer

- 1.04.01 The Offeror offers to provide and deliver to Elections Canada the goods, services or both described in the Standing Offer, in accordance with the pricing set out in Annex B

 Pricing Tables if and when a request for such goods, services or both, is made in accordance with the procedures set out in Article 5 Call-up Procedures.
- 1.04.02 The Offeror agrees that:
 - (a) Elections Canada's liability is limited to that which arises from Call-ups against the Standing Offer made within the Term of the Standing Offer;
 - (b) the Standing Offer cannot be assigned or transferred in whole or in part; and
 - (c) the Standing Offer may be set aside by Elections Canada at any time.

Section 1.05 Withdrawal

1.05.01 In the event that the Offeror wishes to withdraw the Standing Offer, the Offeror must provide no less than 30 calendar days' written notice to the Standing Offer Authority. The thirty 30 day period will start upon receipt of the notification by the Standing Offer Authority and the withdrawal will be effective at the expiry of that period. The Offeror must fulfill any and all Call-ups made before the expiry of that period.

Section 1.06 Revision



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1.06.01 The Term of the Standing Offer may only be extended, or its usage increased, by the Standing Offer Authority issuing a revision to the Standing Offer made in writing.

Section 1.07 Disclosure of Information

1.07.01 The Offeror agrees to the disclosure of its Standing Offer unit prices or rates by Elections Canada, and further agrees that it will have no right to claim against Elections Canada, their employees, agents or servants, or any of them, in relation to such disclosure.

Article 2 Period of Standing Offer

Section 2.01 Term

2.01.01 The Standing Offer period and period for making Call-ups against the Standing Offer will be from the Effective Date of the Standing Offer until March 31, 2018 (the "Initial Term").

Section 2.02 Option to Extend

- 2.02.01 The Offeror will grant to Elections Canada irrevocable options to extend the Term of the Standing Offer by three (3) additional one year periods under the same terms and conditions.
- 2.02.02 Elections Canada may exercise these options at any time by sending a written notice to the Offeror at least 15 calendar days before the Standing Offer expiry date or any extension thereof.
- 2.02.03 The option(s) to extend the Term of the Standing Offer may be exercised only by the Standing Offer Authority.
- 2.02.04 Upon exercising each option, the amount stated as the "total estimated cost (incl. applicable sales tax)" on the first page of the Standing Offer shall be deemed to be increased to include the amount set out in the written notice.

Article 3 Authorities

Section 3.01 Standing Offer Authority

3.01.01 The Standing Offer Authority for the Standing Offer is:

[insert at issuance of Standing Offer]



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Procurement and Contracting Services
Elections Canada
30 Victoria Street
Gatineau QC K1A 0M6

Tel: 819-E-mail:

- 3.01.02 The Standing Offer Authority is responsible for the management of the Standing Offer, and any changes to the Standing Offer must be authorized in writing by the Standing Offer Authority. The Offeror must not perform work in excess of or outside the scope of the Standing Offer or any contract based on verbal or written requests or instructions from anybody other than the Standing Offer Authority.
- 3.01.03 Upon issuing a Call-up, the Standing Offer Authority is responsible for any contractual issues relating to individual Call-ups made against the Standing Offer.

Section 3.02 Technical Authority

3.02.01 The Technical Authority for the Standing Offer is:

[insert at issuance of standing offer]

Elections Canada 30 Victoria Street Gatineau QC K1A 0M6

Tel: 819-E-mail:

- 3.02.02 The Technical Authority named above is the representative of Elections Canada and is responsible for all matters concerning the technical content of the Work under the Standing Offer. Technical matters may be discussed with the Technical Authority; however, the Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can be made only through a revision of the Standing Offer issued by the Standing Offer Authority.
- 3.02.03 Unless otherwise specified in the Call-up, Elections Canada's representative with respect to a Call-up (the "Call-up Authority") shall be the same as the Technical Authority.
- 3.02.04 In the event that the Call-up contains a Call-up Authority that is different than the Technical Authority, he/she is responsible for all matters concerning the technical content of the Work under the Call-up. Technical matters may be discussed with the



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Call-up Authority; however, the Call-up Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can be made only through an amendment to the Call-up issued by the Standing Offer Authority.

Article 4 Offeror's Representative

Section 4.01 Single Point of Contact

4.01.01 SPOC between the Offeror and Elections Canada is:

[offeror to provide name, title, telephone number, facsimile number and e-mail address of its representative]

- 4.01.02 The SPOC must liaise with the Standing Offer Authority and the Technical Authority and will be the first point of contact in terms of:
 - (a) managing any business issues with the Technical Authority and any Standing Offer issues with the Standing Offer Authority and, in particular, providing guidance, support and coordination relative to requests;
 - (b) managing the day-to-day operational issues and technical requirements and, in particular, providing support and coordination relative to the services; and
 - (c) meeting, as required, with Elections Canada on issues relating to this Standing Offer, including, without limiting the generality of the foregoing, to review the performance of the services, suggest improvements and assist in analyzing statistical data.

Article 5 Call-up Procedures

Section 5.01 Call-up procedures

5.01.01 In the event that Elections Canada wishes to accept in whole or in part elements of the Offer set out herein, the Call-Up Authority will contact one of the holders of this Standing Offer on the Call-Up Authority's decision based on operational requirements, Offeror availability for a complete requirement and Offeror ranking. If that Offeror is able to perform the Work and responds within the timeframe requested by the Call-Up Authority, the Standing Offer Authority will issue a Call-up against that Offeror's Standing Offer. If that Offeror is either unable to perform the Work or does not respond within the timeframe requested by the Call-Up Authority, the Call-Up Authority will contact another Offeror until a Call-up may be issued.



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Section 5.02 Amendments to Call-ups

5.02.01 Call-ups may be issued until the last day of the Term of the Standing Offer. No Contract may be amended after the end of the Term of the Standing Offer in order to lengthen the term of the Contract or increase its value.

Article 6 Call-Up Instrument, Limitation and Procedures

Section 6.01 Call-up Instrument, Limitation and Procedures

6.01.01 The Work will be authorized or confirmed by the Identified User using Annex D.

Article 7 Certificates

Section 7.01 Certificates

7.01.01 Compliance with the certifications provided by the Offeror in its offer (the "Certificates") is a condition of authorization of the Standing Offer and subject to verification by Elections Canada during the Term. If the Offeror does not comply with any certification or it is determined that any certification made by the Offeror in the Certificates is untrue, whether made knowingly or unknowingly, Elections Canada has the right, pursuant to the default provision, terminate any Contract for default and set aside the Standing Offer.

Section 7.02 Federal Contractors Program

7.02.01 If at any time during the Term, the Offeror or, if the Offeror is a joint venture, any member of the Offeror, appears on the "FCP Limited Eligibility to Bid" list which can be found at

http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml, Elections Canada has the right, pursuant to the default provision terminate any Contract for default and set aside the Standing Offer.

[Note to Offerors]

The following Section will be included in the Standing Offer if you disclosed your status as a former public servant in receipt of a pension.

Section 7.03 Proactive Disclosure of Contracts with Former Public Servants

7.03.01 By providing information on its status in the Certificates, with respect to being a former public servant in receipt of a *Public Service Superannuation Act* pension, the



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Offeror has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with *Contracting Policy Notice: 2012-2* of the Treasury Board Secretariat of Canada.

[Note to Offerors]

When a Fair Price Certification is obtained from a supplier, the following section will be added to the Standing Offer:

Section 7.04 Fair Price Certification

7.04.01 The Fair Price Certification signed by the Offeror and attached as Annex XX is a condition of the Standing Offer and subject to verification by Elections Canada during the Term of the Standing Offer. If it is determined that the certification made by the Offeror in such certification is untrue, whether made knowingly or unknowingly, Elections Canada has the right, pursuant to the default provision terminate any Contract for default and set aside the Standing Offer.

Article 8 Statement of Work

Section 8.01 Statement of Work

8.01.01 The Offeror must perform the Work requested pursuant to a Call-up in accordance with the SOW.

Article 9 Resulting Contract Clauses

Section 9.01 Resulting Contract Clauses

9.01.01 Issuance of a Call-up, made in accordance with the provisions of the Standing Offer, to the Offeror constitutes acceptance of its offer and results in the creation of a contract between Elections Canada and the Offeror only for the goods, services or both described in the Call-up. The terms and conditions of such contract are those contained in Annex A – Resulting Contract Clauses.

Article 10 Security Requirement

Section 10.01 Security Requirement

10.01.01 The Offeror personnel requiring access to PROTECTED information, assets or Work



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site(s) must each hold a valid "Reliability Status," granted or approved by Elections Canada.

- 10.01.02 The Offeror must comply with the provisions of the:
 - (a) Security Requirements Check List, attached at Annex C; and
 - (b) Industrial Security Manual (latest edition).

[Note to Offerors]

Either Article 13 or Article 14 will form part of the Standing Offer, depending if the offeror is a Canadian Offeror or a foreign Offeror.

Article 11 Foreign Nationals

Section 11.01 Foreign Nationals

11.01.01 The Offeror must comply with Canadian immigration requirements applicable to foreign nationals entering Canada to work temporarily in fulfillment of the Contract. If the Offeror wishes to hire a foreign national to work in Canada to fulfill the Contract, the Offeror should immediately contact the nearest Service Canada regional office to enquire about Citizenship and Immigration Canada's requirements to issue a temporary work permit to a foreign national. The Offeror is responsible for all costs incurred as a result of non-compliance with immigration requirements.

Article 12 Contractors Resources

Section 12.01 Contractors Resources

12.01.01 The Offeror certifies that the individuals identified in its offer will be available to perform the Work as and when requested by Elections Canada.

Article 13 Access to Information

Section 13.01 Access to Information

13.01.01 Records created by the Offeror under the control of Elections Canada are subject to the *Access to Information Act*. The Offeror acknowledges the responsibilities of Elections Canada under the *Access to Information Act* and must, to the extent possible, assist Elections Canada in discharging these responsibilities. Furthermore,



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the Offeror acknowledges that section 67.1 of the Access to Information Act provides that any person, who destroys, alters, falsifies or conceals a record, or directs anyone to do so, with the intent of obstructing the right of access that is provided by the Access to Information Act is guilty of an offence and is liable to imprisonment or a fine, or both.

[Note to Offerors]

If applicable, depending on the legal status of the successful Offeror, the following Article will form part of the resulting Standing Offer and will be completed at the award of the Standing Offer.

Article 14 Joint Venture

Section 14	4.01 Joint \	Venture Contractor
14.01.01		or confirms that the name of the joint venture is and that it is d of the following members:
	` '	respect to the relationship among members of the joint venture Offeror, member agrees, represents and warrants (as applicable) that:
	i.	has been appointed as the "representative member" of the joint venture Offeror and has full authority to act as agent for each member regarding all matters relating to the Standing Offer and any resulting Contract;
	ii.	by giving notice to the representative member, Elections Canada will be considered to have given notice to all members of the joint venture Offeror; and
	iii.	all payments made by Elections Canada to the representative member

14.01.02 All the members agree that Elections Canada may terminate the Standing Offer at its discretion if there is a dispute among the members that, in Elections Canada's opinion, affects the performance of the Work in any way.

will act as a release by all the members.

14.01.03 All the members are jointly and severally liable for the performance of the entire Standing Offer.



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- 14.01.04 The Offeror acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.
- 14.01.05 The Offeror acknowledges that all security and controlled goods requirements in the Standing Offer, if any, apply to each member of the joint venture Offeror.

Annex A – Resulting Contract Clauses

Article 1 Interpretation

Section 1.01 Definition

1.01.01 Unless the context clearly requires otherwise, the capitalized terms used in the Contract shall have the definitions assigned to them in the Articles of the Standing Offer, in this Subsection 1.01.01 and in the General Conditions. These definitions shall apply equally to both the singular and plural forms of the terms defined, and words of any gender shall include each other gender when appropriate.

"Articles of Agreement" means Articles 1 to 11;

"CEA" means the *Canada Elections Act,* S.C. 2000 c. 9, as amended from time to time;

"Contract Term" has the meaning ascribed to it in Section 3.01;

"Effective Date of the Contract" means the first date stated as the "Term of this Callup" in the Call-up;

"Elections Canada" means the Office of the Chief Electoral Officer of Canada; and

"General Conditions" means the general conditions that form part of the Contract attached as Appendix B.

- 1.01.02 The definitions of words and terms in the annexes, and appendices, if any, apply to capitalized words and terms used in these Articles of Agreement as if those words and terms were defined herein.
- 1.01.03 The headings used in the Contract are inserted for convenience of reference only and shall not affect their interpretation.
- 1.01.04 In the Contract, words importing the singular number include the plural and vice versa, and words importing the masculine gender include the feminine gender and the neuter.

Section 1.02 Priority of Documents

1.01.01 The following documents are attached to and form an integral part of this Contract. If there is a discrepancy between the wordings of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- 1. The Call-up against the Standing Offer;
- 2. Annex A Articles of the Standing Offer;
- 3. Appendix A Statement of Work;
- 4. Appendix B CSPS Training Program Objectives;
- 5. Appendix C General Conditions Services;
- 6. Annex B Pricing Table;
- 7. Annex C Security Requirements Check List;
- 8. Annex D Template Call-up; and
- 9. the Offeror's offer, dated [insert at issuance of Standing Offer].

Article 2 Statement of Work

Section 2.01 SOW

2.01.01 The Contractor must perform the Work in accordance with the SOW.

Article 3 Period of Contract

Section 3.01 Term

3.01.01 The Work must be completed within the term set out in the Call-up (the "Contract Term").

Article 4 Authorities

Section 4.01 Contracting Authority

- 4.01.01 The Contracting Authority will be the Standing Offer Authority.
- 4.01.02 The Contracting Authority is responsible for the management of the Contract, and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

4.01.03 Elections Canada may change the name of the representative designated as Contracting Authority by sending a written notice to the Contractor.

Section 4.02 Technical Authority

- 4.02.01 The Technical Authority will be the Standing Offer Authority unless otherwise indicated in the Call-up.
- 4.02.02 The Technical Authority is the representative of Elections Canada and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Technical Authority; however, the Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.
- 4.02.03 Elections Canada may change the name of the representative designated as Technical Authority by sending a written notice to the Contractor.

Article 5 Basis of Payment

Section 5.01 Contract Price

- 5.01.01 The Contractor will be paid an hourly rate for the Work in accordance with the Pricing Table attached as Annex B to the Standing Offer.
- 5.01.02 The Contractor must not perform Work beyond 7.5 hours in one day unless authorized in advance by the Technical Authority. The Contractor shall not be entitled to any premium for any hours worked beyond the 7.5. The hourly rates setout in the Pricing Table will apply to such hours.

Section 5.02 Limitation of Expenditure

- 5.02.01 Elections Canada's total liability to the Contractor under the Contract must not exceed the amount identified on the Call-up. Customs duties are included, and any applicable sales tax is extra.
- 5.02.02 No increase in the total liability of Elections Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any services that would result in Elections Canada's total liability

being exceeded before obtaining the written approval of the Contracting Authority.

- 5.02.03 The Contractor must notify the Contracting Authority in writing as to the adequacy of the sum:
 - (a) when it is 75 percent committed, or
 - (b) four months before the Contract expiry date, or
 - (c) as soon as the Contractor considers that the Contract funds provided are inadequate for the completion of the Work,

whichever comes first.

5.02.04 If the notification is for inadequate Contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Elections Canada's liability.

Section 5.03 Applicable Sales Tax

5.03.01 The estimated amount of sales tax, if applicable, is included in the total estimated cost specified on page 1 of the Contract. The applicable sales tax is not included in the Contract Price but will be paid by Elections Canada as provided in Article 7 – Payments and Invoices. The Contractor agrees to remit to the appropriate government agency any amounts of applicable sales tax paid or due.

Section 5.04 Office Closure

- 5.04.01 Where the Contractor, its employees, subcontractors or agents are providing services on Elections Canada premises pursuant to Subsection 8.01.01, and such premises are inaccessible due to the evacuation or closure of government offices, and as a result, no Work is performed by the Contractor or its employees, subcontractors or agents, Elections Canada is not responsible for paying the Contractor for Work that otherwise would have been performed if there had not been an evacuation or closure.
- 5.04.02 Where the Contractor, its employees, subcontractors or agents are providing services on Elections Canada premises pursuant to Subsection 8.01.01 and as a result of a strike or lock-out, the Contractor or its employees, subcontractors or agents are unable to obtain access to government premises and no Work is performed, Elections Canada is not responsible for paying the Contractor for Work that otherwise would have been performed if that Contractor or its employees, subcontractors or agents had been able to access the government premises.

Article 6 Information Reporting

Section 6.01 Form T1204

- 6.01.01 Pursuant to paragraph 221(1)(*d*) of the *Income Tax Act*, R.S. 1985, c. 1 (5th Supp.), payments made by Elections Canada, to contractors under applicable services contracts (including contracts involving a mix of goods and services), must be reported on a T1204 Government Service Contract Payments slip.
- 6.01.02 To enable Elections Canada to comply with this requirement, the Contractor must provide the following information within 15 calendar days following the award of the Contract:
 - (a) The legal name of the Contractor, i.e. the legal name associated with its business number or Social Insurance Number (SIN), as well as its address and postal code;
 - (b) The status of the Contractor, i.e. an individual, a sole proprietorship, a corporation, or a partnership;
 - (c) The business number of the Contractor if the Contractor is a corporation or a partnership and the SIN if the Contractor is an individual or a sole proprietorship. In the case of a partnership, if the partnership does not have a business number, the partner who has signed the Contract must provide its SIN; and
 - (d) In the case of a joint venture, the business number of all parties to the joint venture who have a business number or their SIN if they do not have a business number.
- 6.01.03 The information must be sent to the Contracting Authority. If the information includes a SIN, the information should be provided in an envelope marked "PROTECTED".

Article 7 Payments and Invoices

- 7.01.01 Elections Canada will pay the Contractor on completion of the Work in accordance with the Contract if:
 - (a) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in Section 7.04;
 - (b) all such documents have been verified by Elections Canada; and

(c) the Work performed has been accepted by Elections Canada.

Section 7.02 Invoices

- 7.02.01 The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the General Conditions. Invoices cannot be submitted until all Work identified in the invoice is completed.
- 7.02.02 Each invoice must be supported by:
 - (a) a copy of time sheets to substantiate the time claimed in accordance with Subsection 5.01.01;
 - (b) any other documents or progress reports specified in the Contract to substantiate the Work performed; and
 - (c) a copy of the invoices, receipts and vouchers for all authorized travel and living expenses and any other direct expenses claimed by the Contractor.
- 7.02.03 The original and one copy of each invoice along with one copy of the supporting documents identified in Section 7.02 must be sent by the Contractor to the address shown on page 1 of the Standing Offer for certification and payment by Elections Canada.

Article 8 Elections Canada Facilities and Personnel

Section 8.01 Access to the Location of the Work

8.01.01 Elections Canada's facilities, equipment and documentation are not automatically at the disposal of the Contractor. If access to Elections Canada premises, computer systems (micro computer network), working space, telephones, terminals or documentation is required by the Contractor to perform the Work, the Contractor must advise the Standing Offer Authority of the need for such access in a timely fashion. If the Contractor's request for access is approved by Elections Canada and arrangements are made to provide access to the Contractor, the Contractor, its subcontractors, agents and employees must comply with all the conditions applicable at the Work site. The Contractor must further ensure that the facilities and equipment are used solely for the performance of the resulting contracts.

Section 8.02 Access to Personnel

8.02.01 Elections Canada's personnel are not automatically at the disposal of the Contractor.

The Contractor is responsible for timely identification of the need for access to the

referenced personnel.

8.02.02 Subject to the approval of the Technical Authority, arrangements will be made for the Contractor to access the required personnel at Elections Canada's earliest convenience.

Article 9 Insurance

Section 9.01 Insurance

9.01.01 The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

Article 10 Applicable Laws

Section 10.01 Applicable Laws

10.01.01 The Contract must be interpreted and governed by and construed in accordance with the laws of the province of Ontario and the laws of Canada therein.

Article 11 Access to Information

11.01.01 Records created by the Contractor under the control of Elections Canada are subject to the *Access to Information Act*. The Contractor acknowledges the responsibilities of Elections Canada under the *Access to Information Act* and must, to the extent possible, assist Elections Canada in discharging these responsibilities. Furthermore, the Contractor acknowledges that section 67.1 of the *Access to Information Act* provides that any person, who destroys, alters, falsifies or conceals a record, or directs anyone to do so, with the intent of obstructing the right of access that is provided by the *Access to Information Act* is guilty of an offence and is liable to imprisonment or a fine, or both.



Language Training Services

Annex A

Statement of Work (SOW)

Annex A—Statement of Work

PART I—DEFINITION

Unless the context clearly requires otherwise, the capitalized terms used in the SOW shall have the definitions assigned to them in the Contract. These definitions shall apply equally to both the singular and plural forms of the terms defined, and words of any gender shall include each other gender when appropriate.

Assigned Resource means the instructor who successfully complies with all evaluation

criteria and will be called upon as specified in Appendix B of the

Contractor's proposal on behalf of the Contractor;

CEOC means the Chief Electoral Officer of Canada;

Contractor means the company submitting the proposal;

CEWP-Interaction

Canada

means Communicative English at Work Program – Level C;

CEWP-Interface

Canada

means Communicative English at Work Program – Levels A and B;

CSPS means Canada School of Public Service;

Distribution Centre means Elections Canada Distribution Centre located at 440

Coventry Rd., Ottawa, Ontario;

EC means Elections Canada;

ECHQ means Elections Canada offices located at 30 Victoria St., Gatineau,

Quebec;

Employee means a person employed at Elections Canada on an indeterminate

or on a term basis for a period of 6 months or more;

FSL means Certificate in Teaching French as a Second Language;

Learning Level means part-time training programs that are divided into three

levels: beginner, intermediate and advanced. The learning level is

to be determined by an evaluation or a candidate's

self-assessment;

MyAccount means CSPS integrated learning management system. A secure IT

platform that provides online access to language training

programs;

NCR means the National Capital Region;

OF means objectifs de formation;

OL means official languages;

Part-time Training means Training provided less than 15 hours per week;

PFL₂ – A, B et C means programme de français langue seconde – Niveaux A, B et C;

SLE means Second Language Evaluation;

SO means Standing Offer;

Step means CSPS language training programs are structured into four

(4) steps for levels A and B and two (2) steps for level C; and

TESL means Certificate in Teaching English as a Second Language;

TO means training objectives.

PART II—BACKGROUND AND REQUIREMENT

2. EC MANDATE

- 2.01. EC, headed by the CEOC, an agent of Parliament, is an independent, non-partisan agency with unique organizational features that reports directly to Parliament. EC exercises general direction and supervision over the conduct of elections and referendums at the federal level. Its mandate is to:
 - a) be prepared to conduct a federal general election, by-election or referendum;
 - b) administer the political financing provisions of the Canada Elections Act (CEA);
 - c) monitor compliance with electoral legislation;
 - d) conduct public information campaigns on voter registration, voting and becoming a candidate;
 - e) conduct education programs for students on the electoral process;
 - f) provide support to the independent commissions in charge of adjusting the boundaries of federal electoral districts following each decennial census;
 - g) carry out studies on alternative voting methods and, with the approval of parliamentarians, test alternative voting processes for future use during electoral events; and
 - h) provide assistance and cooperation in electoral matters to electoral agencies in other countries or to international organizations.

3. OPERATING CONTEXT

3.01. The next fixed Electoral Event is set for October 21, 2019, for the 43rd general election. However, with little or no notice, the Governor General, with advice from the Prime Minister, may initiate an Electoral Event at an earlier date. Once a writ is issued by the CEOC, EC and the appointed RO in each of the country's 338 federal electoral districts mobilize thousands of temporary field personnel and set the machine of an electoral process in motion.

3.02. EC's statutory mandate is highly operational. A legal separation of responsibilities prevents formal centralization of authority over the electoral process and demands high levels of direct local participation and management by the election officials involved. Much of the electoral administration policy is explicitly stated in electoral legislation and thus remains directly in the hands of Parliament.

4. BACKGROUND

- 4.01. EC has a requirement to ensure that emerging areas within the organization, agency priorities, implementation of special initiatives and anticipated changes to legislation are addressed through engaged and supported employees. Lessons learned from the 42nd Electoral Event, the agency's plans to radically improve the voter experience for the 43rd Electoral Event, the anticipated electoral reform announced by the current government and other potential modifications to the electoral process may result in numerous adaptability, change management, judgement, and strategic thinking considerations and pressures.
- 4.02. The CEOC is committed to ensuring that Employees have adequate support resources to respond to a demanding and changing environment. Employees are encouraged to actively participate in all forms of training to develop their abilities, competencies and skills.
- 4.03. Second Language training in Canada's official languages is offered to EC employees in compliance with the provisions of the *Official Languages Act*.
- 4.04. The current organizational structure and additional information about EC may be found at www.elections.ca.

PART III—SCOPE OF WORK

5. REQUIREMENT

- 5.01. The purpose of this RFSO is to provide Second Language Training Services in French and/or in English using the CSPS's training programs. The Offeror must provide part-time individual training to Employees (learners) designated by the Project Authority at levels A, B and C of the Qualifications Standards in Relation to Official Languages, as identified on Treasury Board of Canada Secretariat's website.
- 5.02. As and when requested by the Project Authority and, in accordance with a Call-Up, the proposed resource shall perform the Individual Language Training Services in compliance with the provisions for the Official Languages Act.

6. WORK STREAMS

The training is divided into two work streams:

Work stream 1: Part-time Individual Language Training—French Services Category.

Work stream 2: Part-time Individual Language Training—English Services Category.

7. DELIVERY METHOD

7.01. The Offeror must provide in-class teaching using the CSPS training programs for the work streams for which the SO has been issued to the Offeror. Moreover, the Offeror is obligated to provide the deliverables indicated in the SOW herein relevant to the work stream for which the Offeror is offering the services.

8. TYPE OF LEARNER

- 8.01. Learners receiving Part-time Individual Language Training services have the following objectives:
 - acquiring skills to satisfy the language requirements of their positions;
 - developing their second language skills; and
 - retaining their second language skills.

9. LANGUAGE OF COMMUNICATION WITH LEARNERS

- 9.01. The training welcome session, during which instructions are provided to learners, will take place in the first language (English and/or French) of the learner present.
- 9.02. For matters associated with facilitating the communication and understanding of the learner's learning capacity, the Offeror must communicate with the learner in the official language (English and/or French) of his/her choice.

10. CSPS TRAINING PROGRAMS

10.01. Every CSPS training program referred to in work stream 1 and 2 includes specific objectives and/or modules. A descriptive list of these objectives is presented in Appendix B of Annex A.

11. QUALIFICATIONS STANDARDS IN RELATION TO OFFICIAL LANGUAGES (OL)

11.01. Once the training is finished, a learner who needs to satisfy the language requirements of a position must demonstrate, through an SLE test administered by the Public Service Commission (PSC), that he or she is proficient in the language at the target level (A,B or C) for the following language skills: reading, writing and oral interaction. Tests are administered by the PSC or an Institution that has obtained a delegation of authority from the Commission to administer them.

11.02. For the purposes hereof, the "Qualification Standards" are synonymous with "the proficiency levels" or "proficiency level standards" and are identified on the <u>Treasury Board of Canada Secretariat</u>'s website.

12. PART-TIME INDIVIDUAL LANGUAGE TRAINING SERVICES PROVIDED

12.01. Part-time individual language training services must be delivered for fewer than 15 hours per week from Monday to Friday but not on federal government Statutory Holidays.

13. TRAINING DELIVERY DAYS

- 13.01. The Offeror must be prepared to deliver language training services up to 240 days per year.
- 13.02. The Offeror must provide learners with a maximum of seven (7) hours of training services per day, between 8:00 AM and 4:30 PM, totalling fewer than 15 hours per week. The number of daily and weekly training hours, as well as course start and end times must be indicated in the Call-up. This training does not include any self-directed learning (SDL) period.
- 13.03. For each two-hour period, the trainer must provide the learners with a 15-minutes break. After a second two-hour period, the trainer must provide the learners with a 30 minutes meal break. If the training exceeds four (4) hours, resuming immediately after the meal break, an additional break must be provided after the third two-hour period. Training hours do not include breaks.
- 13.04. The teaching resource must be ready to begin class on time, for every day of the training.

14. CSPS TRAINING PROGRAMS

- 14.01. The training methods, course configurations and related material designed by the CSPS and referred to below are defined as "training programs," "programs" or "CSPS training Programs."
- 14.02. Offerors must use one of the CSPS training programs listed in Appendix B of Annex A. CSPS programs are based on the communicative approach and adult education principles. The Offeror can use additional activities to supplement or enhance those of the CSPS and to meet learners' needs. The activities must be consistent with the training objectives and may be subject to approval.
- 14.03. The Offeror must use the following teaching practices:
- 14.03.01. Communicative Approach:
 - a) Encourage learners to communicate in the language being taught;
 - b) Maximize the learners' speaking time;

c) Have the learners practice the taught matter in communication situations that are relevant to them;

- d) Choose varied activities relevant to the learners;
- e) Use authentic documents; and
- f) Limit corrections on the basis of activity objectives and learner needs.

14.03.02. Adult Education Principles:

- a) Provide plans for activities and self-directed learning;
- b) For each activity, give instructions and describe the process by specifying:
 - i. What the learner must do
 - ii. The duration of the activity
 - iii. The anticipated result
 - iv. The materials and tools to be used
- c) For each activity, indicate the objective by specifying:
 - i. The knowledge or know-how that the activity is intended to develop
 - ii. The link between the objective of the activity and the TO
- d) Provide learner with regular feedback on their strengths and the areas that need work in relation to the targeted objectives; and
- e) Take into account the needs, interests and experience of the learner while conducting the activities.

14.04. The following are CSPS training programs:

- a) French: Programme de français langue seconde Niveaux A et B (PFL₂ A et B) and Programme de français langue seconde Niveau C (PFL₂ C).
- b) English: Communicative English at Work Program (CEWP), levels A, B and C.

15. THE PFL₂ PROGRAMS

- 15.01. The CSPS PFL₂ A et B and PFL₂ C are the programs for language training in French. They cover levels A, B and C and enable learners to acquire the skills necessary to interact in French in the workplace and in everyday situations.
- 15.02. PFL₂ A et B comprises forty (40) TOs and are designed to ensure that the learner achieves or maintains level B proficiency.

15.03. PFL₂ C comprises two (2) preparatory sessions and four (4) modules, and is designed to ensure that the learner achieves or maintains level C.

15.04. The programs include SDL material for developing listening, reading, writing and speaking skills. These materials are available on the MyAccount platform. Learners can use SDL materials as needed outside training hours.

16. THE CEWP PROGRAM

- 16.01. The CSPS CEWP is the program for language training in English. It covers levels A, B and C and enables learners to acquire the necessary skills to interact in English in the workplace and in everyday situations.
- 16.02. More specifically, the program material is entitled:
 - a) "Interface Canada" for levels A and B; and
 - b) "Interaction Canada" for level C.
- 16.03. "Interface Canada" comprises seventy-six (76) main objectives grouped into eight (8) workbooks: 1 to 3 for level A and 4 to 8 for level B.
- 16.04. "Interaction Canada" comprises twenty (20) main objectives and twenty (20) specifics objectives, grouped into four (4) sessions for level C.
- 16.05. The program includes SDL material for developing listening, reading, writing and speaking skills. These materials are available on the MyAccount platform. Learners can use SDL materials as needed outside training hours.
- 16.06. CSPS is working on updating the CEWP. Once the program has been updated, the Offeror must use the new version of the program.
- 16.07. The training objectives of PFL₂ and CEWP are listed in Appendix 1 of Annex A.

17. SECOND LANGUAGE EVALUATION (SLE) TESTS

17.01. Should a learner require an SLE test, the learner is responsible for making the necessary arrangements as per EC internal policies on SLE testing. The tests are administered by the Public Service Commission or by institutions that have received a delegation of authority from the Commission to administer them. The Project Authority must inform the Offeror and the learner as soon as the test date has been scheduled.

18. TRAINING MATERIALS

- 18.01. The Offeror is responsible for acquiring all hard-copy materials for the CSPS training programs and any additional CSPS program materials it deems necessary.
- 18.02. The Offeror must provide CSPS training program materials in original hard-copy format to the teaching resources. The Offeror must provide learners with the photocopies of the classroom activity materials.

18.03. The following CSPS training program materials must be ordered from the Government of Canada Publications website or purchased in local book stores where available.

- 18.04. Required materials for levels A and B in French:
 - a) TOs 1 to 40 (40 workbooks)
 - b) Consolidations 1 to 4 (4 workbooks)
 - c) Self-assessments 1 to 4 (4 workbooks)
- 18.05. Required materials for level C in French:
 - a) Preparatory sessions 1 and 2 (2 workbooks)
- 18.06. Required materials for levels A and B in English:
 - a) Interface Canada, Student's Books 1 to 8
- 18.07. Required material for level C in English:
 - a) None
- 18.08. The Offeror is not obligated to purchase the four (4) PFL₂ C modules or the CEWP-C, as they are not available in print format through Government of Canada Publications. However, they are available on MyAccount and the four (4) PFL₂ C Modules are available for purchase from Government of Canada Publications in DVD format.
- 18.09. In addition to the training program materials available on the Government of Canada Publications website, the Offeror's teaching resources must have access to MyAccount for its resources, at no cost; the Offeror must contact the Project Authority.
- 18.10. The CSPS training program materials are to be provided for each learner and are at the Offeror's cost.

19. FACILITIES

19.01. EC is responsible for providing appropriate facilities for training, with characteristics similar to those mentioned in Section 19. FACILITIES.

19.02. The Offeror's facilities:

- 19.02.01. The Offeror must provide training at facilities that meet the requirements set out herein. If the Offeror is required to change facilities or classrooms, it must immediately notify the Standing Offer Authority and the Project Authority, and the new facilities and classrooms must meet the requirement set out under clause 19.02 of this section.
- 19.02.02. The Offeror must ensure that facilities are located in a radius of 20 km of ECHQ; Map of 20 km radius.

19.02.03. The Offeror's proposed facility must be equipped with access for persons with limited mobility (access to the building, elevator, washrooms, etc.).

- 19.02.04. The Offeror's proposed facility must be located within 0.50 km of a public transit stop.
- 19.02.05. Learners must have access to a parking lot near the Offeror's facilities.
- 19.02.06. The Offeror's parking lot(s) must not have a waiting list. If a permit is required, it must be able to be obtained within two (2) weeks prior to the start of the training.
- 19.02.07. Parking in the street will not be considered as an acceptable parking lot.
- 19.02.08. The Offeror must ensure that facilities meet the requirements of applicable federal stature, policies and standards. The Offeror understands and agrees that the Project Authority and/or the Standing Offer Authority may inspect the Offeror's facilities at any time without prior notice.
- 19.02.09. The Offeror must respond to all complaints regarding the facilities or classrooms filed in writing by the SO Authority or the Project Authority. The Offeror will respond to the complainant no later than forty-eight (48) hours after a notice has been given to the Offeror.

19.03. Classrooms

19.03.01. The Offeror must provide a classroom that is at least seventy (70) square feet and has all the furnishings and materials needed for language training i.e. a blackboard, tables, chairs, lighting, heating and a space to store notebooks and coats. Learners must have access to washrooms located in the same facilities as the classroom.

19.04. Photocopier

19.04.01. A black and white photocopier must be made available to learners, at no additional cost to EC. However, the Offeror can, by giving learners advance notice, limit the number of photocopies to a maximum of 20 pages per learner per month. Anything exceeding that number could be charged to EC, for the learner using this service, upon approval of the Project Authority. The costs must be clearly indicated at the beginning of the training. The materials the Offeror is required to provide learners as part of the training program are not to be included in the printing of photocopies.

20. ASSIGNED TEACHING RESOURCES

20.01. The Offeror must ensure that assigned teaching resources are ready to begin class on time, every training day.

20.02. Replacement of assigned language teaching resource

20.02.01. In the event of an unforeseen need to replace an assigned language teaching resource, the Offeror must ensure an immediate replacement. Only language teaching resources identified in the Standing Offer can be backup teaching resources. The Offeror must inform the Project Authority of any teaching resource replacements.

PART IV—PARAMETERS

21. LOCATION OF WORK

- 21.01. Part-Time Individual Language Training Services will take place at ECHQ, the Distribution Centre or the Offeror's approved premises.
- 21.02. EC will be responsible for booking any training rooms for language training services that will take place at ECHQ or the Distribution Centre.

22. TRAVEL REQUIREMENTS

22.01. EC will not accept any travel and living expense incurred and no travel time costs will be reimbursed.

23. RESOURCE OBLIGATIONS

- 23.01. Throughout the period of the Work, the Contractor will:
 - a) Conduct itself in a professional manner
 - b) Use the CSPS training programs

ANNEX A—APPENDIX B CSPS TRAINING PROGRAM OBJECTIVES

Three (3) weeks are devoted to preparation for the oral proficiency test after:

- the consolidation week following step 4 of PFL₂ A et B (Consolidation 4) for learners aiming to attain level B in French as a second language;
- module 4 of PFL₂ C for learners aiming to attain level C in French as a second language;
- step 4 of CEWP A and B for learners aiming to attain level B in English as a second language;
- phase 3 of CEWP C for learners aiming to attain level C in English as a second language.

1. PFL₂ A et B:

At the end of each step of PFL₂ A et B, there is a one-week consolidation session.

PFL₂ A et B Training Objectives (OF)

STEP 1

- OF 1 S'identifier et identifier des personnes
- OF 2 Identifier des objets ou des documents
- OF 3 Exprimer des relations d'appartenance
- OF 4 Exprimer des relations de possession
- OF 5 Indiquer où est une personne, un objet/document, un lieu
- OF 6 Indiquer des données chiffrées
- OF 7 Orienter quelqu'un dans l'espace
- OF 8 Situer un événement dans le temps
- OF 9 Situer un événement dans le temps : passé, présent, futur
- OF 10 Assigner des tâches
- OF 11 Préciser comment accomplir une tâche
- OF 12 Indiquer la répartition et une quantité non numérique

STEP 2

- OF 13 Fournir de l'information sur un événement ou une habitude passés
- OF 14 S'informer ou informer d'un événement
- OF 15 S'informer ou informer d'une requête ou de l'obtention de quelque chose
- OF 16 Faire une offre et réagir à une offre
- OF 17 S'informer ou informer de la présence ou de la disponibilité de personnes ou de choses
- OF 18 Exprimer une volonté, un souhait, des goûts, des préférences
- OF 19 Évaluer des choses
- OF 20 Évaluer des personnes
- OF 21 (Se) renseigné sur l'application de normes et de règlements

OF 22 – Préciser les modalités d'exécution (temps) d'un travail STEP 3 OF 23 – Préciser les conditions de réalisation d'un projet OF 24 – Situer des événements par rapport à d'autres OF 25 – Indiquer les étapes d'un processus OF 26 – Décrire des déplacements OF 27 – Décrire une tâche (opérations physiques) OF 28 – Préciser l'importance d'une directive OF 29 – Apprécier les capacités ou les compétences de quelqu'un OF 30 – Permettre ou interdire quelque chose OF 31 – Exprimer la volonté, le souhait OF 32 - Formuler des conditions STEP 4 OF 33 – Exprimer un choix OF 34 – Proposer des solutions à un problème OF 35 – Faire des prévisions OF 36 – Demander ou donner de l'information sur un projet OF 37 – Décrire la démarche suivie dans la réalisation d'un projet OF 38 – Exposer le pourquoi et les effets d'une action, d'un événement, d'une situation OF 39 – Évaluer un changement proposé OF 40 – Persuader quelqu'un de quelque chose 2. PFL₂ C **Program component** STEP 5 Session préparatoire 1 Session préparatoire 2 Module 1 Module 2

STEP 6

Module 3 Module 4

3. CEWP A and B

CEWP Learning Objectives

Book INTERFACE (program A– B): TRAINING OBJECTIVE (TO) STEP 1

- TO 1 talk about one's self
- TO 2 talk about occupations and professions
- TO 3 say what things are
- TO 4 express possession
- TO 5 alphabet and spelling
- TO 6 use social expressions
- TO 7 say what/where things are (to be, stative verb use)
- TO 8 phone someone (give/get numbers, answer calls, request)
- TO 9 get to know someone (give/get personal information)
- TO 10 give and get addresses (numbers)
- TO 11 talk about family/introduce people
- TO 12 tell the time
- TO 13 ask about people (who, where, stative questions)
- TO 14 ask someone to do something (polite requests)
- TO 15 describe your job (stative verbs, routines)
- TO 16 ask/say which one (demonstratives)
- TO 17 say/ask what one is doing (present action)
- TO 18 talk about leisure activities (present, simple vs. progressive)
- TO 19 give/get information on past activities (past, time adverbials)
- TO 20 dates (prepositions, day, month, year)
- TO 21 talk about who it belongs to (possessive pronouns, ownership)
- TO 22 ask for things (availability, quantity, there is/are)
- TO 23 future plans (present simple for future, time adverbials)
- TO 24 talking about the weather (adjectives, intensifiers)
- TO 25 giving locations (prepositions of place)
- TO 26 small talk (review mixed tenses, weather, plans)
- TO 27 directing phone calls
- TO 28 asking about language (pronunciation, spelling, meaning clarification)
- TO 29 describing people (giving/getting physical information; descriptive adjectives)
- TO 30 habits and routines (simple present; adverbs of frequency)
- TO 31 giving/getting personal data
- TO 32 temporary situations (time adverbials, contrast present vs. continuous aspect)
- TO 33 giving directions (adverbs of movement, direction)
- TO 34 giving/getting information on past actions and events
- TO 35 ability (modal auxiliaries: can, could; adverbs manner)
- TO 36 making appointments

- TO 37 giving assurance (will; time adverbials; (in)direct objects)
- TO 38 describing things
- TO 39 asking/granting permission (modal use: can, could, may, have to)
- TO 40 making comparisons (comparative; superlatives; intensifiers)
- TO 41 alphabet and spelling/social formulation
- TO 42 telling what happened (contrast past aspects)
- TO 43 leaving and taking a message (modals: can, could, would)
- TO 44 talking about intentions (introduction: conditional sentences)
- TO 45 polite requests (can, could, will, would, mind+)
- TO 46 asking about cost and quantity (much, many, a few)
- TO 47 arriving for an appointment
- TO 48 ongoing situations (into: present perfect)
- TO 49 showing how, giving instructions (adverbs for sequence)
- TO 50 health (modal: should, ought to)
- TO 51 social expression, introductions
- TO 52 talking about the recent past (contrast past, present perfect, time expressions)

1–5 CONSOLIDATION Level A objectives (Review)

STEP 3

- TO 53 explaining how to get somewhere
- TO 54 making inquiries (information, yes/no, indirect)
- TO 55 offering help
- TO 56 remembering the past (discontinued habit; modals)
- TO 57 speculating (modals + be)
- TO 58 looking for people and things (indirect questions; modals)
- TO 59 similarities and differences (both, neither, (n)or, intensifiers)
- TO 60 arranging to meet with someone (modal auxiliaries)
- TO 61 hypothetical situations (conditional: probable, improbable)
- TO 62 satisfaction and dissatisfaction (like, enjoy, hate, can't stand)
- TO 63 referring (mixed modals)
- TO 64 past experience (present perfect, simple past, used to, time adverbials)
- TO 65 getting together (inviting; modals, social expressions)
- TO 66 opinions and reactions (agreement; so/too; (n)either)
- TO 67 skills and know-how (gerunds for activity, good at)
- TO 68 relaying a message (reported speech)

STEP 4

- TO 69 making suggestions (should, could, instead)
- TO 70 interests and preferences (gerunds)
- TO 71- offering encouragement (indecision, concerns; worries)
- TO 72 giving positive/negative feedback (modal perfect)

- TO 73 expressing wishes (conditionals, wish, hope)
- TO 74 making/handling complaints; expressing frustration
- TO 75 expressing regrets (modal perfect expressions)
- TO 76 completing tasks (gerunds, adverbials of degree)

4. CEWP level C

INTERACTION (program A-B, C): Phase

STEP 5

Review Phase

Phase 1

STEP 6

Phase 2

Phase 3

Appendix C General Conditions Services

Article 1 Interpretation

Section 1.01 Definitions

1.01.01 In the Contract, unless the context otherwise requires:

"Articles of Agreement" means the clauses and conditions incorporated in full text in the body of the Contract; it does not include these general

conditions, any supplemental general conditions, annexes, the

Contractor's bid or any other document;

"Canada" means Her Majesty the Queen in right of Canada;

"Contract" means the Articles of Agreement, these general conditions, any

supplemental general conditions, annexes and any other document specified or referred to as forming part of the Contract, all as amended by agreement of the Parties from time

to time;

"Contracting Authority" means the person designated by that title in the Contract, or by

notice to the Contractor, to act as Elections Canada's

representative to manage the Contract;

"Contractor" means the person, entity or entities named in the Contract to

supply goods, services or both to Elections Canada;

"Contract Price" means the amount stated in the Contract to be payable to the

Contractor for the Work, exclusive of applicable sales tax;

"Cost" means cost determined according to Contract Cost Principles

1031-2 as revised to the date of the bid solicitation or, if there

was no bid solicitation, the date of the Contract;

"EC Property" means anything supplied to the Contractor by or on behalf of

Elections Canada for the purposes of performing the Contract and anything acquired by the Contractor in any manner in connection with the Work, the cost of which is paid by Elections

Canada under the Contract;

"Elections Canada" means the Chief Electoral Officer and any other person duly

authorized to act on his behalf;

"Party" means Elections Canada, the Contractor, or any other signatory

to the Contract and "Parties" means all of them;

"Specifications" means the description of the essential, functional or technical

requirements of the Work in the Contract, including the procedures for determining whether the requirements have

been met; and

"Work" means all the activities, services, goods, equipment, matters

and things required to be done, delivered or performed by the

Contractor under the Contract.

Section 1.02 Powers of Elections Canada

All rights, remedies, powers and discretions granted or acquired by Elections Canada under the Contract or by law are cumulative, not exclusive.

Section 1.03 Status of the Contractor

The Contractor is an independent contractor engaged by Elections Canada to perform the Work. Nothing in the Contract is intended to create a partnership, a joint venture or an agency between Elections Canada and the other Party or Parties. The Contractor must not represent itself as an agent or representative of Elections Canada to anyone. Neither the Contractor nor any of its personnel is engaged as an employee or agent of Elections Canada. The Contractor is responsible for all deductions and remittances required by law in relation to its employees.

Section 1.04 Severability

If any provision of the Contract is declared by a court of competent jurisdiction to be unenforceable, that provision is to be either adjusted the minimum necessary to make it enforceable (if permitted by law) or stricken (if not). If adjusting or striking the unenforceable provision would result in failure of an essential purpose of this agreement, the entire agreement is to be held unenforceable. After an unenforceable provision is adjusted or stricken in accordance with this Section 1.04, the rest of the Contract is to remain in effect as written and the unenforceable provision is to remain as written in any circumstances other than those in which the provision is held to be unenforceable.

Section 1.05 Entire Agreement

The Contract constitutes the entire and only agreement between the Parties and supersedes all previous negotiations, communications and other agreements, whether written or oral, unless they are incorporated by reference in the Contract. There are no terms, covenants, representations, statements or conditions binding on the Parties other than those contained in the Contract.

Article 2 Conduct of the Work

Section 2.01 Representation and Warranties

- 2.01.01 The Contractor represents and warrants that:
 - (a) it is competent to perform the Work;
 - (b) it has everything necessary to perform the Work, including the resources, facilities, labour, technology, equipment, and materials; and
 - (c) it has the necessary qualifications, including knowledge, skill, know-how and experience, and the ability to use them effectively to perform the Work.

2.01.02 The Contractor must:

- (a) perform the Work diligently and efficiently;
- (b) except for EC Property, supply everything necessary to perform the Work;
- (c) use, as a minimum, quality assurance procedures, inspections and controls generally used and recognized by the industry to ensure the degree of quality required by the Contract; and
- (d) ensure that the Work is of proper quality, using appropriate material and workmanship and meets all the requirements of the Contract.
- 2.01.03 Unless the Contracting Authority orders the Contractor to suspend the Work or part of the Work pursuant to Article 17, the Contractor must not stop or suspend the Work or part of the Work pending the settlement of any dispute between the Parties about the Contract.
- 2.01.04 The Contractor must provide all reports that are required by the Contract and any other information that Elections Canada may reasonably require from time to time.
- 2.01.05 The Contractor is fully responsible for performing the Work. Elections Canada will not be responsible for any negative consequences or extra costs if the Contractor follows any advice given by Elections Canada unless the Contracting Authority provides the advice to the Contractor in writing and includes a statement specifically relieving the Contractor of any responsibility for negative consequences or extra costs that might result from following the advice.

Article 3 Work

Section 3.01 Specification

3.01.01 All Specifications provided by Elections Canada or on behalf of Elections Canada to the Contractor in connection with the Contract belong to Elections Canada and must be used

by the Contractor only for the purpose of performing the Work.

3.01.02 If the Contract provides that Specifications furnished by the Contractor must be approved by Elections Canada, that approval will not relieve the Contractor of its responsibility to meet all requirements of the Contract.

Section 3.02 Condition of Material

Unless provided otherwise in the Contract, material supplied must be new and conform to the latest issue of the applicable drawing, specifications and part number that is in effect on the bid closing date or, if there was no bid solicitation, the date of the Contract.

Section 3.03 Replacement of Specific Individuals

- 3.03.01 If specific individuals are identified in the Contract to perform the Work, the Contractor must provide the services of those individuals unless the Contractor is unable to do so for reasons beyond its control.
- 3.03.02 If the Contractor is unable to provide the services of any specific individual identified in the Contract, it must provide a replacement with similar qualifications and experience. The replacement must meet the criteria used in the selection of the Contractor and be acceptable to Elections Canada. The Contractor must, as soon as possible, give notice to the Contracting Authority of the reason for replacing the individual and provide:
 - (a) the name, qualifications and experience of the proposed replacement; and
 - (b) proof that the proposed replacement has the required security clearance granted by Elections Canada or Canada, if applicable.
- 3.03.03 Upon receiving the notice of replacement of a specific individual, if the Contracting Authority determines that the replacement is acceptable to Elections Canada, the Contracting Authority shall send a written notice to the Contractor confirming its acceptance of the replacement.
- 3.03.04 The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that a replacement stop performing the Work. In such a case, the Contractor must immediately comply with the order and secure a further replacement in accordance with Subsection 3.03.02. The fact that the Contracting Authority does not order that a replacement stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.

Section 3.04 Inspection and Acceptance of the Work

3.04.01 All the Work is subject to inspection and acceptance by Elections Canada. Inspection and acceptance of the Work by Elections Canada do not relieve the Contractor of its

responsibility for defects or other failures to meet the requirements of the Contract. Elections Canada will have the right to reject any Work that is not in accordance with the requirements of the Contract and require its correction or replacement at the Contractor's expense.

- 3.04.02 The Contractor must provide representatives of Elections Canada access to all locations where any part of the Work is being performed at any time during working hours. Representatives of Elections Canada may make examinations and such tests of the Work as they may think fit. The Contractor must provide all assistance and facilities, test pieces, samples and documentation that the representatives of Elections Canada may reasonably require for the carrying out of the inspection. The Contractor must forward such test pieces and samples to such person or location as Elections Canada specifies.
- 3.04.03 The Contractor must inspect and approve any part of the Work before submitting it for acceptance or delivering it to Elections Canada. The Contractor must keep accurate and complete inspection records that must be made available to Elections Canada on request. Representatives of Elections Canada may make copies and take extracts of the records during the performance of the Contract and for up to three years after the end of the Contract.

Section 3.05 Time of the Essence

It is essential that the Work be delivered within or at the time stated in the Contract.

Article 4 Subcontracts

Section 4.01 Consent

- 4.01.01 Except as provided in Subsection 4.01.02, the Contractor must obtain the written consent of the Contracting Authority before subcontracting or permitting the subcontracting of any part of the Work. A subcontract includes a contract entered into by any subcontractor at any tier to perform any part of the Work.
- 4.01.02 The Contractor is not required to obtain consent for subcontracts specifically authorized in the Contract. The Contractor may also without the consent of the Contracting Authority:
 - (a) purchase "off-the-shelf" items and any standard articles and materials that are ordinarily produced by manufacturers in the normal course of business;
 - (b) subcontract any portion of the Work as is customary in the carrying out of similar contracts; and
 - (c) permit its subcontractors at any tier to make purchases or subcontract as permitted in Paragraphs (a) and (b).

Section 4.02 Subcontractor to be bound by Contract

- 4.02.01 In any subcontract other than a subcontract referred to in Paragraph 4.01.02 (a), the Contractor must, unless the Contracting Authority agrees in writing, ensure that the subcontractor is bound by conditions compatible with and, in the opinion of the Contracting Authority, not less favourable to Elections Canada than the conditions of the Contract.
- 4.02.02 Even if Elections Canada consents to a subcontract, the Contractor is responsible for performing the Contract and Elections Canada is not responsible to any subcontractor. The Contractor is responsible for any matters or things done or provided by any subcontractor under the Contract and for paying any subcontractors for any part of the Work they perform.

Article 5 Harassment in the Workplace

Section 5.01 No Tolerance

The Contractor must not, either as an individual, or as a corporate or unincorporated entity, through its employees or subcontractors, harass, abuse, threaten, discriminate against or intimidate any employee, contractor or other individual employed by, or under contract with Elections Canada. The Contractor will be advised in writing of any complaint and will have the right to respond in writing. Upon receipt of the Contractor's response, the Contracting Authority will, at its entire discretion, determine if the complaint is founded and decide on any action to be taken, which action may be termination of the Contract by reason of default by the Contractor.

Article 6 Payment

Section 6.01 Invoice Submission

6.01.01 Invoices must be submitted in the Contractor's name. The Contractor must submit invoices for each delivery or shipment; invoices must only apply to the Contract. Each invoice must indicate whether it covers partial or final delivery.

6.01.02 Invoices must show:

- (a) the date, the name and address of Elections Canada, item or reference numbers, deliverable and/or description of the Work, contract number, Procurement Business Number (PBN), the Contractor's business number for tax remission purposes, and financial code(s);
- (b) details of expenditures in accordance with the basis of payment provision in the Articles of Agreement, exclusive of applicable sales tax (such as item, quantity, unit of issue, unit price, fixed time labour rates and level of effort, subcontracts, as applicable);
- (c) deduction for holdback, if applicable;

- (d) the extension of the totals, if applicable; and
- (e) if applicable, the method of shipment together with date, case numbers and part or reference numbers, shipment charges and any other additional charges.
- 6.01.03 Applicable sales tax must be specified on all invoices as a separate item together with the corresponding registration number issued by the appropriate tax authority. All items that are zero-rated, exempt or to which no sales tax applies, must be identified as such on all invoices.
- 6.01.04 By submitting an invoice, the Contractor certifies that the invoice is consistent with the Work delivered and is in accordance with the Contract.

Section 6.02 Payment Period

- 6.02.01 Provided that Elections Canada has received a duly signed original copy of the Contract, Elections Canada's standard payment period is 30 calendar days. The payment period will commence the date the invoice, in acceptable form and content, is received in accordance with the Contract or the date the Work is delivered in acceptable condition as required in the Contract, whichever is later. A payment is considered overdue on the 31st day following that date and interest will be paid automatically in accordance with Section 6.04.
- 6.02.02 If the content of the invoice and its substantiating documentation are not in accordance with the Contract or the Work is not in acceptable condition, Elections Canada will notify the Contractor within 15 calendar days of receipt. The 30-day payment period begins upon receipt of the revised invoice or replacement invoice or the Work being corrected. Failure by Elections Canada to notify the Contractor within 15 calendar days will only result in the date specified in Subsection 6.02.01 to apply for the sole purpose of calculating interest on overdue accounts.

Section 6.03 Withholding of Payment

Where a delay referred to in Article 16 – Excusable Delay has occurred, Elections Canada may, at Elections Canada's discretion, withhold all or a portion of any payment due to the Contractor until a "work-around" plan approved by Elections Canada has been implemented in accordance with Article 16. Section 6.04 shall not apply to any amount withheld under this Subsection.

Section 6.04 Interest on Overdue Accounts

6.04.01 For the purpose of this Section:

"Average Rate" means the simple arithmetic mean of the Bank Rates in effect at 4:00 p.m. Eastern Time each day during the calendar month immediately before the calendar month in which payment is made;

"Bank Rate" means the rate of interest established from time to time by the Bank of Canada as the minimum rate at which the Bank of Canada makes short term advances to members of the Canadian Payments Association;

"date of payment" means the date of the negotiable instrument drawn by the Receiver General for Canada to pay any amount under the Contract; and

an amount becomes "overdue" when it is unpaid on the first day following the day on which it is due and payable according to the Contract.

- 6.04.02 Elections Canada will pay to the Contractor simple interest at the Average Rate plus 3 percent per year on any amount that is overdue, from the date that amount becomes overdue until the day before the date of payment, inclusive. The Contractor is not required to provide notice to Elections Canada for interest to be payable.
- 6.04.03 Elections Canada will pay interest in accordance with this Article only if Elections Canada is responsible for the delay in paying the Contractor. Elections Canada will not pay interest on overdue advance payments.

Article 7 Accounts and Audit

Section 7.01 Accounts and Audit

- 7.01.01 The Contractor must keep proper accounts and records of the cost of performing the Work and of all expenditures or commitments made by the Contractor in connection with the Work, including all invoices, receipts and vouchers. The Contractor must retain records, including bills of lading and other evidence of transportation or delivery, for all deliveries made under the Contract.
- 7.01.02 If the Contract includes payment for time spent by the Contractor, its employees, representatives, agents or subcontractors performing the Work, the Contractor must keep a record of the actual time spent each day by each individual performing any part of the Work.
- 7.01.03 Unless Elections Canada has consented in writing to its disposal, the Contractor must retain all the information described in this Article for six years after it receives the final payment under the Contract, or until the settlement of all outstanding claims and disputes, whichever is later. During this time, the Contractor must make this information available for audit, inspection and examination by the representatives of Elections Canada, who may make copies and take extracts. The Contractor must provide all reasonably required facilities for any audit and inspection and must furnish all the information as the representatives of Elections Canada may from time to time require to perform a complete audit of the Contract.
- 7.01.04 The amount claimed under the Contract, calculated in accordance with the basis of payment provision in the Articles of Agreement, is subject to audit both before and after

payment is made. If an audit is performed after payment, the Contractor agrees to repay any overpayment immediately on demand by Elections Canada. Elections Canada may hold back, deduct and set off any credits owing and unpaid under this Article from any money that Elections Canada owes to the Contractor at any time (including under other contracts). If Elections Canada does not choose to exercise this right at any given time, Elections Canada does not lose this right.

Article 8 Taxes

Section 8.01 Municipal Taxes

Municipal Taxes do not apply.

Section 8.02 Provincial Taxes Exemption

- 8.02.01 Except as provided by law, Elections Canada is not required to pay any sales tax payable to the province in which the taxable goods or services are delivered. This exemption has been provided to federal government departments and agencies under the authority of one of the following:
 - (a) Provincial Sales Tax (PST) Exemption Licence Numbers, for the provinces of:
 - British Columbia PST-1000-5001;
 - ii. Manitoba 390-516-0;
 - (b) for Saskatchewan, the Yukon Territory, the Northwest Territories and Nunavut, an Exemption certification, which certifies that the goods or services purchased by Elections Canada are not subject to the provincial and territorial sales and consumption taxes because they are purchased by a federal government department or agency with Canada funds for the use of Elections Canada.
- 8.02.02 Currently, in Alberta, the Yukon Territory, the Northwest Territories and Nunavut, there is no general PST. However, if a PST is introduced in Alberta, the Yukon Territory, the Northwest Territories or Nunavut, PST will be payable unless an exemption certification is included in the purchasing document.

Section 8.03 Harmonized Sales Tax

Elections Canada must pay the HST in the participating provinces of Newfoundland and Labrador, Nova Scotia, New Brunswick, Ontario and Prince Edward Island.

Section 8.04 Quebec Sales Tax

Elections Canada must pay the Quebec Sales Tax in the province of Quebec.

Section 8.05 Provincial Taxes paid by the Contractor

The Contractor is not exempt from paying PST under the above Exemption Licence Numbers or Exemption Certification. The Contractor must pay the PST on taxable goods or services used or consumed in the performance of the Contract (in accordance with applicable provincial legislation), including material incorporated into real property.

Section 8.06 Changes to Taxes and Duties

- 8.06.01 If there is any change to any tax or duty payable to any level of government in Canada after the bid submission date that affects the costs of the Work to the Contractor, the Contract Price will be adjusted to reflect the increase or decrease in the cost to the Contractor.
- 8.06.02 However, there will be no adjustment for any change that increases the cost of the Work to the Contractor if public notice of the change was given before bid submission date in sufficient detail to have permitted the Contractor to calculate the effect of the change on its cost. There will be no adjustment if the change takes effect after the date required by the Contract for delivery of the Work.

Section 8.07 Applicable Sales Tax

The estimated amount of applicable sales tax is included in the total estimated cost on page 1 of the Contract. The applicable sales tax is not included in the Contract Price but will be paid by Elections Canada as provided in Section 6.01. The Contractor agrees to remit to the appropriate government agency any amount of applicable sales tax paid or due.

Section 8.08 Tax Withholding of 15 Percent

Pursuant to the Income Tax Act, 1985, c. 1 (5th Supp.) and the Income Tax Regulations, Elections Canada must withhold 15 percent of the amount to be paid to the Contractor in respect of services provided in Canada if the Contractor is a non-resident unless the Contractor obtains a valid waiver. The amount withheld will be held on account for the Contractor in respect to any tax liability which may be owed to Canada.

Article 9 Transportation

Section 9.01 Transportation Costs

Unless provided otherwise in the Contract, if transportation costs are payable by Elections Canada under the Contract and the Contractor makes the transportation arrangements, shipments must be made by the most direct and economical means consistent with normal shipping practice. The costs must be shown as a separate item on the invoice.

Section 9.02 Transportation Carriers' Liability

In light of the federal government's policy of underwriting its own risks, Elections Canada is precluded to pay for insurance or valuation charges for transportation beyond the point at which ownership of

goods passes to it (determined by the FOB point or Incoterms). Where increased carrier liability is available without charge, the Contractor must obtain the increased liability for shipment.

Article 10 Ownership

- 10.01.01 Unless provided otherwise in the Contract, the Work or any part of the Work belongs to Elections Canada after delivery and acceptance by or on behalf of Elections Canada.
- 10.01.02 However if any payment is made to the Contractor for or on account of any Work, either by way of progress or milestone payments, that Work paid for by Elections Canada belongs to Elections Canada upon such payment being made. This transfer of ownership does not constitute acceptance by Elections Canada of the Work or any part of the Work and does not relieve the Contractor of its obligation to perform the Work in accordance with the Contract.
- 10.01.03 Despite any transfer of ownership, the Contractor is responsible for any loss or damage to the Work or any part of the Work until it is delivered to Elections Canada in accordance with the Contract. Even after delivery, the Contractor remains responsible for any loss or damage to any part of the Work caused by the Contractor or any subcontractor.
- 10.01.04 Upon transfer of ownership to the Work or any part of the Work to Elections Canada, the Contractor must, if requested by Elections Canada, establish to Elections Canada's satisfaction that the title is free and clear of all claims, liens, attachments, charges or encumbrances. The Contractor must execute any conveyances and other instruments necessary to perfect the title that Elections Canada may require.

Article 11 Elections Canada Property

- 11.01.01 All EC Property must be used by the Contractor solely for the purpose of the Contract and remains the property of Elections Canada. The Contractor must maintain adequate accounting records of all EC Property and, whenever feasible, mark it as being the property of Elections Canada.
- 11.01.02 The Contractor must take reasonable and proper care of all EC Property while it is in its possession or subject to its control. The Contractor is responsible for any loss or damage resulting from its failure to do so other than loss or damage caused by ordinary wear and tear.
- 11.01.03 All EC Property, unless it is installed or incorporated in the Work, must be returned to Elections Canada on demand. All scrap and all waste materials, articles or things that are EC Property must, unless provided otherwise in the Contract, remain the property of Elections Canada and must be disposed of only as directed by Elections Canada.
- 11.01.04 At the time of completion of the Contract, and if requested by the Contracting Authority, the Contractor must provide to Elections Canada an inventory of all EC Property relating to the Contract.

Article 12 Liability

The Contractor is liable for any damage caused by the Contractor, its employees, subcontractors, or agents to Elections Canada or any third party. Elections Canada is liable for any damage caused by Elections Canada, its employees or agents to the Contractor or any third party. The Parties agree that no limitation of liability or indemnity provision applies to the Contract unless it is specifically incorporated in full text in the Articles of Agreement or specifically provided for in any supplemental general conditions that form part of the Contract. Damage includes any injury to persons (including injury resulting in death) or loss of or damage to property (including real property) caused as a result of or during the performance of the Contract.

Article 13 Confidentiality

Section 13.01 Confidentiality

- 13.01.01 The Contractor must keep confidential all information provided or made available to the Contractor by or on behalf of Elections Canada in connection with the Work, including any information that is confidential or proprietary to third parties, and all information conceived, developed or produced by the Contractor as part of the Work when copyright or any other intellectual property rights in such information belongs to Elections Canada under the Contract (collectively, the "EC Information"). The Contractor must not disclose any EC Information without the written permission of Elections Canada. The Contractor may disclose to a subcontractor any EC Information necessary to perform the subcontract as long as the subcontractor agrees to keep such EC Information confidential and that it will be used only to perform the subcontract.
- 13.01.02 The Contractor agrees to use the EC Information only for the purpose of the Contract. The Contractor acknowledges that all EC Information remains the property of Elections Canada or the third party, as the case may be. Unless provided otherwise in the Contract, the Contractor must deliver to Elections Canada all such EC Information, together with every copy, draft, working paper and note that contains such information, upon completion or termination of the Contract or at such earlier time as Elections Canada may require.
- 13.01.03 Subject to the *Access to Information Act*, R.S.C. 1985, c. A-1, and to any right of Elections Canada under the Contract to release or disclose, Elections Canada must not release or disclose outside the Government of Canada any information delivered to Elections Canada under the Contract that is proprietary to the Contractor or a subcontractor.
- 13.01.04 The obligations of the Parties set out in this Article do not apply to any information if the information:
 - (a) is publicly available from a source other than the other Party; or
 - (b) is or becomes known to a Party from a source other than the other Party, except any source that is known to be under an obligation to the other Party not to disclose the

information; or

- (c) is developed by a Party without use of the information of the other Party.
- 13.01.05 Wherever possible, the Contractor must mark or identify any proprietary information delivered to Elections Canada under the Contract as "Property of (Contractor's name), permitted uses defined under Elections Canada Contract No. (fill in Contract Number)". Elections Canada will not be liable for any unauthorized use or disclosure of information that could have been so marked or identified and was not.
- 13.01.06 If the Contract, the Work, or any information referred to in Subsection 13.01.01 is identified as TOP SECRET, SECRET, CONFIDENTIAL, or PROTECTED by Elections Canada, the Contractor must at all times take all measures reasonably necessary for the safeguarding of the material so identified, including those set out in the PWGSC Industrial Security Manual and its supplements and any other instructions issued by Canada.
- 13.01.07 If the Contract, the Work, or any information referred to in Subsection 13.01.01 is identified as TOP SECRET, SECRET, CONFIDENTIAL, or PROTECTED, by Elections Canada, representatives of Elections Canada are entitled to inspect the Contractor's premises and the premises of a subcontractor at any tier for security purposes at any time during the term of the Contract. The Contractor must comply with, and ensure that any subcontractor complies with, all written instructions issued by Elections Canada dealing with the material so identified, including any requirement that employees of the Contractor or of any subcontractor execute and deliver declarations relating to reliability screenings, security clearances and other procedures.

Section 13.02 An Oath of Secrecy

The Parties hereby agree to sign any document that is necessary for the execution of this Contract, including but not limited to, an oath of secrecy pertaining to information contained in the Register of Electors, lists of electors and/or any record placed under the responsibility and/or owned by Elections Canada.

Article 14 Copyright

Section 14.01 Copyright

- 14.01.01 In this Section, "Material" means anything that is created by the Contractor as part of the Work under the Contract, that is required by the Contract to be delivered to Elections Canada and in which copyright subsists. "Material" does not include anything created by the Contractor before the date of the Contract.
- 14.01.02 Copyright in the Material belongs to Elections Canada and the Contractor must include the copyright symbol and either of the following notice on the Material: © Her Majesty the Queen in right of Canada (year) or © Sa Majesté la Reine du chef du Canada (année).

- 14.01.03 The Contractor must not use, copy, divulge or publish any Material except as is necessary to perform the Contract. The Contractor must execute any conveyance and other documents relating to copyright in the Material as Elections Canada may require.
- 14.01.04 The Contractor must provide at the request of Elections Canada a written permanent waiver of moral rights, in a form acceptable to Elections Canada, from every author that contributed to the Material. If the Contractor is the author of the Material, the Contractor permanently waives its moral rights in the Material.

Section 14.02 Use and Translation of Documentation

The Contractor agrees that Elections Canada may translate in the other official language any documentation delivered to Elections Canada by the Contractor that does not belong to Elections Canada under Section 14.01. The Contractor acknowledges that Elections Canada owns the translation and that it is under no obligation to provide any translation to the Contractor. Elections Canada agrees that any translation must include any copyright notice and any proprietary right notice that was part of the original. Elections Canada acknowledges that the Contractor is not responsible for any technical errors or other problems that may arise as a result of the translation.

Article 15 Intellectual Property Infringement and Royalties

- 15.01.01 The Contractor represents and warrants that, to the best of its knowledge, neither it nor Elections Canada will infringe any third party's intellectual property rights in performing or using the Work, and that Elections Canada will have no obligation to pay royalties of any kind to anyone in connection with the Work.
- 15.01.02 If anyone makes a claim against Elections Canada or the Contractor concerning intellectual property infringement or royalties related to the Work, that Party agrees to notify the other Party in writing immediately. If anyone brings a claim against Elections Canada, Elections Canada may either defend the claim or may request that the Contractor defend Elections Canada against the claim. In either case, the Contractor agrees to participate fully in the defence and any settlement negotiations and to pay all costs, damages and legal costs incurred or payable as a result of the claim, including the amount of any settlement. Both Parties agree not to settle any claim unless the other Party first approves the settlement in writing.
- 15.01.03 The Contractor has no obligation regarding claims that were only made because:
 - (a) Elections Canada modified the Work or part of the Work without the Contractor's consent or used the Work or part of the Work without following a requirement of the Contract;
 - (b) Elections Canada used the Work or part of the Work with a product that the Contractor did not supply under the Contract (unless that use is described in the Contract or the manufacturer's specifications);

- (c) the Contractor used equipment, drawings, specifications or other information supplied to the Contractor by Elections Canada (or by someone authorized by Elections Canada); or
- (d) the Contractor used a specific item of equipment or software that it obtained because of specific instructions from the Contracting Authority; however, this exception only applies if the Contractor has included the following language in its own contract with the supplier of that equipment or software:

"[Supplier name] acknowledges that the purchased items will be used by the Elections Canada. If a third party claims that equipment or software supplied under this contract infringes any intellectual property right, [supplier name], if requested to do so by either [Contractor name] or Elections Canada, will defend both [Contractor name] and Elections Canada against that claim at its own expense and will pay all costs, damages and legal fees payable as a result of that infringement."

Obtaining this protection from the supplier is the Contractor's responsibility and, if the Contractor does not do so, it will be responsible to Elections Canada for the claim.

- 15.01.04 If anyone claims that, as a result of the Work, the Contractor or Elections Canada is infringing its intellectual property rights, the Contractor must immediately do one of the following:
 - (a) take whatever steps are necessary to allow Elections Canada to continue to use the allegedly infringing part of the Work; or
 - (b) modify or replace the Work to avoid intellectual property infringement, while ensuring that the Work continues to meet all the requirements of the Contract; or
 - (c) take back the Work and refund any part of the Contract Price that Elections Canada has already paid.

If the Contractor determines that none of these alternatives can reasonably be achieved, or if the Contractor fails to take any of these steps within a reasonable amount of time, Elections Canada may choose either to require the Contractor to do (c), or to take whatever steps are necessary to acquire the rights to use the allegedly infringing part(s) of the Work itself, in which case the Contractor must reimburse Elections Canada for all the costs it incurs to do so.

Article 16 Excusable Delay

16.01.01 A delay in the performance by the Contractor of any obligation under the Contract that is caused by an event that:

- (a) is beyond the reasonable control of the Contractor;
- (b) could not reasonably have been foreseen;
- (c) could not reasonably have been prevented by means reasonably available to the Contractor; and
- (d) occurred without the fault or neglect of the Contractor, will be considered an "Excusable Delay" if the Contractor advises the Contracting Authority of the occurrence of the delay or of the likelihood of the delay as soon as the Contractor becomes aware of it.
- 16.01.02 Within 15 Business Days of an Excusable Delay, the Contractor must:
 - (a) provide written notice to the Contracting Authority of all the circumstances relating to such Excusable Delay; and
 - (b) provide for approval to the Contracting Authority within 15 Business Days a clear work around plan explaining in detail the steps that the Contractor proposes to take in order to minimize the impact of the event causing the delay.
- 16.01.03 Any delivery date or other date that is directly affected by an Excusable Delay will be postponed for a reasonable time that will not exceed the duration of the Excusable Delay.
- 16.01.04 However, if an Excusable Delay has continued for 30 calendar days or more, the Contracting Authority may, by giving notice in writing to the Contractor, terminate the Contract. In such a case, the Parties agree that neither will make any claim against the other for damages, costs, expected profits or any other loss arising out of the termination or the event that contributed to the Excusable Delay. The Contractor agrees to repay immediately to Elections Canada the portion of any advance payment that is unliquidated at the date of the termination.
- 16.01.05 Unless Elections Canada has caused the delay by failing to meet an obligation under the Contract, Elections Canada will not be responsible for any costs incurred by the Contractor or any of its subcontractors or agents as a result of an Excusable Delay.
- 16.01.06 If the Contract is terminated under this Article, the Contracting Authority may require the Contractor to deliver to Elections Canada, in the manner and to the extent directed by the Contracting Authority, any completed parts of the Work not delivered and accepted before the termination and anything that the Contractor has acquired or produced specifically to perform the Contract. Elections Canada will pay the Contractor:
 - (a) the value, of all completed parts of the Work delivered to and accepted by Elections Canada, based on the Contract Price, including the proportionate part of the Contractor's profit or fee included in the Contract Price; and

(b) the Cost to the Contractor that Elections Canada considers reasonable in respect of anything else delivered to and accepted by Elections Canada.

The total amount paid by Elections Canada under the Contract to the date of termination and any amounts payable under this Subsection must not exceed the Contract Price.

Article 17 Suspension of the Work

- 17.01.01 The Contracting Authority may at any time, by written notice, order the Contractor to suspend or stop the Work or part of the Work under the Contract for a period of up to 180 calendar days. The Contractor must immediately comply with any such order in a way that minimizes the cost of doing so. While such an order is in effect, the Contractor must not remove any part of the Work from any premises without first obtaining the written consent of the Contracting Authority. Within these 180 calendar days, the Contracting Authority must either cancel the order or terminate the Contract, in whole or in part, under Article 18 or Article 19.
- 17.01.02 The Contracting Authority may, whether in the notice of the order or during the 180 calendar days referred to in Subsection 17.01.01, request that the Contractor provide information regarding the status of the Work or outstanding invoices. The Contractor shall respond within the timeline provided in the request.
- 17.01.03 When an order is made under Subsection 17.01.01, unless the Contracting Authority terminates the Contract by reason of default by the Contractor or the Contractor abandons the Contract, the Contractor will be entitled to be paid its additional costs incurred as a result of the suspension plus a fair and reasonable profit.
- 17.01.04 When an order made under Subsection 17.01.01 is cancelled, the Contractor must resume work in accordance with the Contract as soon as practicable. If the suspension has affected the Contractor's ability to meet any delivery date under the Contract, the date for performing the part of the Work affected by the suspension will be extended for a period equal to the period of suspension plus a period, if any, that in the opinion of the Contracting Authority, following consultation with the Contractor, is necessary for the Contractor to resume the Work. Any equitable adjustments will be made as necessary to any affected conditions of the Contract.

Article 18 Default by the Contractor

- 18.01.01 If the Contractor is in default in carrying out any of its obligations under the Contract, the Contracting Authority may, by giving written notice to the Contractor, terminate for default the Contract or part of the Contract. The termination will take effect immediately or at the expiration of a cure period specified in the notice, if the Contractor has not cured the default to the satisfaction of the Contracting Authority within that cure period.
- 18.01.02 If the Contractor becomes bankrupt or insolvent, makes an assignment for the benefit of creditors, or takes the benefit of any statute relating to bankrupt or insolvent debtors, or if

a receiver is appointed under a debt instrument or a receiving order is made against the Contractor, or an order is made or a resolution passed for the winding down of the Contractor, the Contracting Authority may, to the extent permitted by the laws of Canada, by giving written notice to the Contractor, immediately terminate for default the Contract or part of the Contract.

- 18.01.03 If Elections Canada gives notice under Subsection 18.01.01 or 18.01.02, the Contractor will have no claim for further payment except as provided in this Article. The Contractor will be liable to Elections Canada for all losses and damages suffered by Elections Canada because of the default or occurrence upon which the notice was based, including any increase in the cost incurred by Elections Canada in procuring the Work from another source. The Contractor agrees to repay immediately to Elections Canada the portion of any advance payment that is unliquidated at the date of the termination.
- 18.01.04 Upon termination of the Contract under this Article, the Contracting Authority may require the Contractor to deliver to Elections Canada, in the manner and to the extent directed by the Contracting Authority, any completed parts of the Work, not delivered and accepted before the termination and anything the Contractor has acquired or produced specifically to perform the Contract. In such a case, subject to the deduction of any claim that Elections Canada may have against the Contractor arising under the Contract or out of the termination, Elections Canada will pay or credit to the Contractor:
 - (a) the value, of all completed parts of the Work delivered to and accepted by Elections Canada, based on the Contract Price, including the proportionate part of the Contractor's profit or fee included in the Contract Price; and
 - (b) the cost to the Contractor that Elections Canada considers reasonable in respect of anything else delivered to and accepted by Elections Canada.

The total amount paid by Elections Canada under the Contract to the date of the termination and any amount payable under this Subsection must not exceed the Contract Price.

- 18.01.05 Title to everything for which payment is made to the Contractor will, once payment is made, pass to Elections Canada unless it already belongs to Elections Canada under any other provision of the Contract.
- 18.01.06 If the Contract is terminated for default under Subsection 18.01.01, but it is later determined that grounds did not exist for a termination for default, the notice will be considered a notice of termination for convenience issued under Subsection 19.01.01.

Article 19 Termination for Convenience

19.01.01 At any time before the completion of the Work, the Contracting Authority may, by giving notice in writing to the Contractor, terminate for convenience the Contract or part of the Contract. Once such a notice of termination for convenience is given, the Contractor must

comply with the requirements of the termination notice. If the Contract is terminated in part only, the Contractor must proceed to complete any part of the Work that is not affected by the termination notice. The termination will take effect immediately or, as the case may be, at the time specified in the termination notice.

- 19.01.02 If a termination notice is given pursuant to Subsection 19.01.01, the Contractor will be entitled to be paid, for costs that have been reasonably and properly incurred to perform the Contract to the extent that the Contractor has not already been paid or reimbursed by Elections Canada. The Contractor will be paid:
 - (a) on the basis of the Contract Price, for all completed Work that is inspected and accepted in accordance with the Contract, whether completed before, or after the termination in accordance with the instructions contained in the termination notice:
 - (b) the Cost to the Contractor plus a fair and reasonable profit for all work terminated by the termination notice before completion; and
 - (c) all costs incidental to the termination of the Work incurred by the Contractor but not including the cost of severance payments or damages to employees whose services are no longer required, except wages that the Contractor is obligated by statute to pay.

Elections Canada may reduce the payment in respect of any part of the Work, if upon inspection, it does not meet the requirements of the Contract.

19.01.03 The total of the amounts, to which the Contractor is entitled to be paid under this Article, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Elections Canada under this Article except to the extent that this Article expressly provides. The Contractor agrees to repay immediately to Elections Canada the portion of any advance payment that is unliquidated at the date of the termination.

Article 20 Assignment

- 20.01.01 The Contractor must not assign the Contract without first obtaining the written consent of the Contracting Authority. Any assignment made without that consent is void and will have no effect. The assignment will be effective upon execution of an assignment agreement signed by the Parties and the assignee.
- 20.01.02 Assignment of the Contract does not relieve the Contractor from any obligation under the Contract and it does not impose any liability upon Elections Canada.

Article 21 Right of Set-Off

Without restricting any right of set-off given by law, Elections Canada may set-off against any amount

payable to the Contractor under the Contract, any amount payable to Elections Canada by the Contractor under the Contract or under any other current contract. Elections Canada may, when making a payment pursuant to the Contract, deduct from the amount payable to the Contractor any such amount payable to Elections Canada by the Contractor which, by virtue of the right of set-off, may be retained by Elections Canada.

Article 22 Amendments and Waivers

Section 22.01 Amendment

- 22.01.01 To be effective, any amendment to the Contract must be done in writing by the Contracting Authority and the authorized representative of the Contractor.
- 22.01.02 While the Contractor may discuss any proposed modifications to the Work with other representatives of Elections Canada, Elections Canada will not be responsible for the cost of any modification unless it has been incorporated into the Contract in accordance with Subsection 22.01.01.

Section 22.02 Waiver

- 22.02.01 A waiver will only be valid, binding or affect the rights of the Parties if it is made in writing by, in the case of a waiver by Elections Canada, the Contracting Authority and, in the case of a waiver by the Contractor, the authorized representative of the Contractor.
- 22.02.02 The waiver by a Party of a breach of any condition of the Contract will not be treated or interpreted as a waiver of any subsequent breach and therefore will not prevent it from enforcing that term or condition in the case of a subsequent breach.

Article 23 Codes

Section 23.01 Conflict of Interest and Values and Ethics Codes for the Public Sector

The Contractor acknowledges that individuals who are subject to the provisions of the *Conflict of Interest Act*, 2006, c. 9, s. 2, the Conflict of Interest Code for Members of the House of Commons, the Values and Ethics Code for the Public Sector or all other codes of values and ethics applicable within specific organizations cannot derive any direct benefit resulting from the Contract.

Section 23.02 Code of Conduct for Procurement

The Contractor certifies that it has read the *Code of Conduct for Procurement* (http://www.tpsgc-pwgsc.gc.ca/app-acq/cndt-cndct/index-eng.html) and agrees to be bound by its terms.

Article 24 No Bribe or Conflict

Section 24.01 No Bribe

The Contractor declares that no bribe, gift, benefit, or other inducement has been or will be paid, given, promised or offered directly or indirectly to any official or employee of Elections Canada or to a member of the family of such a person, with a view to influencing the entry into the Contract or the administration of the Contract.

Section 24.02 No Conflict of Interest

- 24.02.01 The Contractor must not influence, seek to influence or otherwise take part in a decision of Elections Canada knowing that the decision might further its private interest. The Contractor must have no financial interest in the business of a third party that causes or would appear to cause a conflict of interest in connection with the performance of its obligations under the Contract. If such a financial interest is acquired during the period of the Contract, the Contractor must immediately declare it to the Contracting Authority.
- 24.02.02 The Contractor warrants that, to the best of its knowledge after making diligent inquiry, no conflict exists. In the event the Contractor becomes aware of any matter that causes or is likely to cause a conflict in relation to the Contractor's performance under the Contract, the Contractor must immediately disclose such matter to the Contracting Authority in writing.
- 24.02.03 If the Contracting Authority is of the opinion that a conflict exists as a result of the Contractor's disclosure or as a result of any other information brought to the Contracting Authority's attention, the Contracting Authority may require the Contractor to take steps to resolve or otherwise deal with the conflict or, at its entire discretion, terminate the Contract for default. Conflict means any matter, circumstance, interest, or activity affecting the Contractor, its personnel or subcontractors, which may or may appear to impair the ability of the Contractor to perform the Work diligently and independently.

Article 25 Contingency Fees

25.01.01 The Contractor certifies that it has not, directly or indirectly, paid or agreed to pay and agrees that it will not, directly or indirectly, pay a contingency fee for the solicitation, negotiation or obtaining of the Contract to any person, other than an employee of the Contractor acting in the normal course of the employee's duties.

25.01.02 In this Article:

- (a) "contingency fee" means any payment or other compensation that depends or is calculated based on a degree of success in soliciting, negotiating or obtaining the Contract; and
- (b) "person" includes any individual who is required to file a return with the registrar pursuant to section 5 of the *Lobbying Act*, 1985, c. 44 (4th Supplement).

Article 26 International Sanctions

- 26.01.01 Persons in Canada, and Canadians outside of Canada, are bound by economic sanctions imposed by Canada. As a result, Elections Canada cannot accept delivery of goods or services that originate, either directly or indirectly, from the countries or persons subject to economic sanctions.
- 26.01.02 The Contractor must not supply to Elections Canada any goods or services which are subject to economic sanctions.
- 26.01.03 The Contractor must comply with changes to the regulations imposed during the period of the Contract. The Contractor must immediately advise Elections Canada if it is unable to perform the Work as a result of the imposition of economic sanctions against a country or person or the addition of a good or service to the list of sanctioned goods or services. If the Parties cannot agree on a work around plan, the Contract will be terminated for the convenience of Elections Canada in accordance with Article 19.

Article 27 Notice

Any notice under the Contract must be in writing and may be delivered by hand, courier, mail, facsimile or other electronic method that provides a paper record of the text of the notice. It must be sent to the Party for whom it is intended at the address stated in the Contract or to such other address, from time to time designated in writing. Any notice will be effective on the day it is received at that address. Any notice to Elections Canada must be delivered to the Contracting Authority.

Article 28 Survival

All the Parties' obligations of confidentiality, representations and warranties set out in the Contract as well as the provisions, which by the nature of the rights or obligations might reasonably be expected to survive, will survive the expiry or termination of the Contract.

Article 29 Governing Law

Section 29.01 Compliance with Applicable Laws

- 29.01.01 The Contractor must comply with all laws applicable to the performance of the Contract. The Contractor must provide evidence of compliance with such laws to Canada at such times as Elections Canada may reasonably request.
- 29.01.02 The Contractor must obtain and maintain at its own cost all permits, licenses, regulatory approvals and certificates required to perform the Work. If requested by the Contracting Authority, the Contractor must provide a copy of any required permit, license, regulatory approvals or certificate to Elections Canada.

Article 30 Successor and Assigns

The Contract is binding upon and enures to the benefit of Elections Canada and its successors and assigns and the Contractor and its successors and permitted assigns.



Language Training Services

ANNEX B

Pricing Tables

ECCL-RFSO-16-0007 Language Training Services

Annex B – Pricing Tables [TO BE COMPLETED AT ISSUANCE OF STANDING OFFER]

All of the rates detailed in this Pricing Table are all-inclusive rates and are in accordance with Article 5 – Basis of Payment.

The firm all-inclusive hourly rates (applicable sales tax extra) must also include the rates for all overhead expenses, local travel between the Offeror's premises and EC, and any standard costs of doing business.

	Offeror's name/ Resource's name	Category of Service	Firm All-Inclusive Hourly Rate						
1	Initial Term – Effectiv	e date of Standing Offer to N	larch 31, 2018						
	Firm Hourly Rate per	Section 5.01 of Annex A—Res	ulting Contract Clauses						
	<mark>(to be inserted)</mark>	Part-Time Individual Language Training Services in French	The hourly rate of \$ (to be inserted)						
	(to be inserted)	Part-Time Individual Language Training Services in English	The hourly rate of \$ (to be inserted)						
2	Option Year 1 – April 1, 2018 to March 31, 2019								
	Firm Hourly Rate per	Section 5.01 of Annex A—Res	sulting Contract Clauses						
	(to be inserted)	Part-Time Individual Language	The hourly rate of \$ (to be inserted)						
		Training Services in French							
	(to be inserted)	Part-Time Individual Language	The hourly rate of \$ (to be inserted)						
		Training Services in English							
3	Option Year 2 – April 1, 2019 to March 31, 2020								
	Firm Hourly Rate per	Section 5.01 of Annex A—Res							
	(to be inserted)	Part-Time Individual Language	The hourly rate of \$ (to be inserted)						
		Training Services in French							
	(to be inserted)	Part-Time Individual Language	The hourly rate of \$ (to be inserted)						
		Training Services in English							
4	•	1, 2020 to March 31, 2021							
	Firm Hourly Rate per	Section 5.01 of Annex A—Res	sulting Contract Clauses						
	(to be inserted)	Part-Time Individual Language Training Services in French	The hourly rate of \$ (to be inserted)						
	(to be inserted)	Part-Time Individual Language Training Services in English	The hourly rate of \$ (to be inserted)						



Contract Number / Numéro du contrat
05005-16-0007
Security Classification / Classification de sécurité

SECURITY REQUIREMENTS CHECK LIST (SRCL)

PART A - CONTRACT INFORMATION / PARTIE A	- INFORMATION CONTRACTUELLE	IVES A LA SECURITE (LVERS)	3 (8)
 Originating Government Department or Organization 		2. Branch or Directorate / Direction générale ou Direction	
Ministère ou organisme gouvernemental d'origine		CFPO-Procurement and Contracting Services	
3. a) Subcontract Number / Numéro du contrat de soi	us-traitance 3. b) Name and Ad	dress of Subcontractor / Nom et adresse du sous-traitant	
4. Brief Description of Work / Brève description du tra	avail		
RFSO- Part-Time - Individual Language Training Service	es for Elections Canada		
5. a) Will the supplier require access to Controlled Go	oods?	/ No I	Yes
Le fournisseur aura-t-il accès à des marchandis	es contrôlées?	V Non □ C	Oui
5. b) Will the supplier require access to unclassified n	military technical data subject to the prov	visions of the Technical Data Control No No	Yes
Regulations?	Non (Oui	
Le fournisseur aura-t-il accès à des données tec sur le contrôle des données techniques?	chniques militaires non classifiees qui so	ont assujetties aux dispositions du Reglement	
Indicate the type of access required / Indiquer le ty	vpe d'accès requis		
		information or accete?	/
 a) Will the supplier and its employees require acce Le fournisseur ainsi que les employés auront-ils 			Yes Oui
(Specify the level of access using the chart in Qu	uestion 7. c)	Non Edea de	Jui
(Préciser le niveau d'accès en utilisant le tablea	u qui se trouve à la question 7. c)		
6. b) Will the supplier and its employees (e.g. cleaner			Yes
PROTECTED and/or CLASSIFIED information of Le fournisseur et ses employés (p. ex. nettoyeur	or assets is permitted.	Non V (Oui
à des renseignements ou à des biens PROTÉG	ÉS et/ou CLASSIFIÉS n'est pas autoris	é.	
6. c) Is this a commercial courier or delivery requirem	ent with no overnight storage?	/ No I	Yes
S'agit-il d'un contrat de messagerie ou de livrais	on commerciale sans entreposage de r	nuit? V Non (Oui
7. a) Indicate the type of information that the supplier	will be required to access / Indiquer le t	ype d'information auquel le fournisseur devra avoir accès	
Canada ✓	NATO / OTAN	Foreign / Étranger	
7. b) Release restrictions / Restrictions relatives à la	diffusion		
No release restrictions	All NATO countries	No release restrictions	
Aucune restriction relative à la diffusion	Tous les pays de l'OTAN	Aucune restriction relative a la diffusion	
a la diliusion		a la diffusion	
Not releasable			
À ne pas diffuser			
Restricted to: / Limité à :	Restricted to: / Limité à :	Restricted to: / Limité à :	
			7
Specify country(ies): / Préciser le(s) pays :	Specify country(ies): / Préciser le(s) p	ays : Specify country(ies): / Préciser le(s) pays :	
		1	
7. c) Level of information / Niveau d'information	NATO UNCLASSIFIED [PROTECTED A	
PROTECTED A	NATO NON CLASSIFIED	PROTECTED A PROTÉGÉ A	
PROTÉGÉ A L	NATO RESTRICTED	PROTECTED B	
PROTÉGÉ B	NATO DIFFUSION RESTREINTE	PROTÉGÉ B	
PROTECTED C	NATO CONFIDENTIAL	PROTECTED C	
PROTÉGÉ C	NATO CONFIDENTIEL	PROTÉGÉ C	
CONFIDENTIAL	NATO SECRET	CONFIDENTIAL	
CONFIDENTIEL	NATO SECRET	CONFIDENTIEL	
SECRET	COSMIC TOP SECRET	SECRET	
SECRET	COSMIC TRÈS SECRET L	SECRET	
TOP SECRET		TOP SECRET	
TRÈS SECRET	and the second s	TRÈS SECRET TOP SECRET (SIGINT)	
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The Secret (Signat)	8	[[[[[[[[[[[[[[[[[[[

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité

Canadä



Contract Number / Numéro du contrat
05005-16-0007
Security Classification / Classification de sécurité

PART A (cont	tinued) / PARTIE A (suite)	THE RESERVE AND DESCRIPTION OF THE PERSON NAMED IN				
	plier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?	No Yes				
Le fournisse	eur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS?	✓ Non Oui				
	rate the level of sensitivity:					
	native, indiquer le niveau de sensibilité : plier require access to extremely sensitive INFOSEC information or assets?	/ No Yes				
	eur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate?	Non Oui				
	s) of material / Titre(s) abrégé(s) du matériel : Number / Numéro du document :					
	RSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)					
10. a) Personn	nel security screening level required / Niveau de contrôle de la sécurité du personnel requis					
✓	RELIABILITY STATUS COTE DE FIABILITÉ CONFIDENTIAL CONFIDENTIAL SECRET TOP SECF TRÈS SEC					
		TOP SECRET				
	SITE ACCESS ACCÈS AUX EMPLACEMENTS	.,				
	Special comments: Commentaires spéciaux :					
	NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided. REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être	.				
10. b) May uns	screened personnel be used for portions of the work?	No Yes				
Du pers	connel sans autorisation sécuritaire peut-il se voir confier des parties du travail?	Non V Oui				
	If Yes, will unscreened personnel be escorted?					
Dans l'a	Dans l'affirmative, le personnel en question sera-t-il escorté?					
PART C - SAF	FEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)					
	FEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)	Mary No. 20 No.				
	EGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR) ON / ASSETS / RENSEIGNEMENTS / BIENS					
INFORMATIO	ON / ASSETS / RENSEIGNEMENTS / BIENS supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or	✓ No Yes				
11. a) Will the premise Le fourn	ON / ASSETS / RENSEIGNEMENTS / BIENS supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? sisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou					
11. a) Will the premise	ON / ASSETS / RENSEIGNEMENTS / BIENS supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? sisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou	✓ No Yes				
11. a) Will the premise Le fourn CLASSI	on / Assets / Renseignements / Biens supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or its? nisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou FIÉS?	No Yes Non Oui				
11. a) Will the premise Le fourn CLASSI	ON / ASSETS / RENSEIGNEMENTS / BIENS supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? sisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou	No Yes No Yes				
11. a) Will the premise Le fourn CLASSI 11. b) Will the Le fourn	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? hisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou FIÉS? supplier be required to safeguard COMSEC information or assets? hisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	No Yes Non Oui				
11. a) Will the premise Le fourn CLASSI	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? hisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou FIÉS? supplier be required to safeguard COMSEC information or assets? hisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	No Yes No Yes				
11. a) Will the premise Le fourn CLASSI 11. b) Will the Le fourn	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? inisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou IFIÉS? supplier be required to safeguard COMSEC information or assets? inisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	No Yes No Yes				
11. a) Will the premise Le fourn CLASSI 11. b) Will the Le fourn PRODUCTIO	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? inisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou IFIÉS? supplier be required to safeguard COMSEC information or assets? inisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? ON production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment	No Yes No Yes				
INFORMATION 11. a) Will the premise Le fourn CLASSI 11. b) Will the Le fourn PRODUCTION 11. c) Will the poccur at	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? hisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou	✓ No Yes Oui No Yes Non Oui				
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TBS/SCT 350-103(2004/12)

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Gouvernement du Canada Contract Number / Numéro du contrat

05005-16-0007

Security Classification / Classification de sécurité

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Gouvernement du Canada

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PART D - AUTHORIZATION / PAR	TIE D - AUTORISATION	The same		
13. Organization Project Authority / 0	Chargé de projet de l'org	anisme		
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Sigrature
Robert Ashton		Asst.Directo	or Procurement and Contracting	him
Telephone No N° de téléphone 819-939-1484	Facsimile No N° de 819-939-1532	télécopieur	E-mail address - Adresse cour Robert.ashton@elections.ca	riel Date 2016 - 05 - 37
14. Organization Security Authority /	Responsable de la sécu	urité de l'orga	nisme	
Name (print) - Nom (en lettres moulé	ees)	Title - Titre		Signature
Daniel Doré		Asst. Direc	tor, Administration & Finance	Na /a
Telephone No N° de téléphone 819-939-1510	Facsimile No N° de 819-939-1589	télécopieur	E-mail address - Adresse cour Daniel.dore@elections.ca	TUNE 1 2016
 Are there additional instructions Des instructions supplémentaires 				t-elles jointes? No Yes Oui
Procurement Officer / Agent d'ap	provisionnement			200
Name (print) - Nom (en lettres moulé Clantal hagau		CC.	ISTR	Signature
Telephone No N° de téléphone 17 - 939 - 1333 17. Contracting Security Authority / A	Eacsimile No N° de	32		chops.ce JUN 2 9 2016
Name (print) - Nom (en lettres moulé		Title - Titre	J	Sigpature
Chantal Lagace	-	Od	VISAR	Andel Passe
Telephone No N° de téléphone 819-939-1233	Facsimile No N° de 819-939-153		E-mail address - Adresse cou	



Commande subséquente à une offre à commandes – Services Call-up against a Standing Offer – Services

1. Information							
Offre à commande – Titre et no.							
Standing Offer – Title and No.							
Offrant – Offeror							
Nom - Name:			À l'offrant: Suite à cette commande subséquente, vous devez fournir les				
			services identifiés ci-dessous selon les modalités établies dans l'offre à commandes. Les factures doivent être envoyées selon les instructions				
Adresse - Address:			détaillées dans l'Offre à c		circ envoyees scion les instructions		
Auresse Audress.			To the Offeror: As a res	ult of this Co	all-up, you are required to supply the		
			services identified below on the terms and conditions stated in the Standing				
Personne contact - Contact:			Offer. Invoices must be s the standing offer.	ent in accord	dance with the detailed instructions in		
2. Commande subséquent							
N° de la commande subséquente Call-up No.:	_	Codes(s) financier(s) - Financial Code(s):	-		la commande subséquente – his Call-up:		
Cuil-up No		Financial Code(s).		ו ופווויטן נו	iis Cuii-up.		
Valeur de la commande	Détail du	nriv de la command	le subséquente actue	l (tayes ex	(cl)		
subséquente initiale (taxes		Call-up Cost Breakdov		ii (taxes ex	ici.j		
excl.) – Value of Initial Call-up	Honoraire	s professionnels –	Déplacement – Travel	:	Frais d'administration –		
(excl. taxes):	Profession	nal Fees:			Administrative Expenses:		
	par	/per					
	-Sélection	nez / Select-					
Modification - Amendment N° de modification, s'il y a lieu	Valour To	talo prácádonto (tayos	Valour do l'avamenta	tion ou	Montant total vávicá (tavas		
- Amendment No., if any:		tale précédente (taxes evious Total Value	Valeur de l'augmenta diminution (taxes excl		Montant total révisé (taxes excl.) – Total Revised Value		
	(excl. taxe		Value of the increase/decrease		(excl. taxes):		
			(excl. taxes):				
3. Services							
4 - D		•.•					
4. Demandes de renseigne Pour de plus amples renseigneme							
la commande subséquente - For a			N° de tél - Tel. No.:				
the Call-up Authority:							
Name – Nom:			Adresse courriel - Emo	ail address:			
5. Facturer à - Invoice to							

6. Signature	
Le DGE accepte par la présente l'offre de l'offrant tel que décrit dans l'offre à commandes de fournir les services décrits ci-haut à la section 3 qui font partie des travaux.	Directeur général des élections du Canada - Chief Electoral Officer of Canada
The CEO hereby accepts the offer made by the Offeror in the Standing Offer for the services described in Section 3 above which forms part of the Work.	Signature du représentant autorisé Signature of authorized representative
	Nom du représentant autorisé en caractères d'impression Print name of authorized representative
	Titre du représentant autorisé en caractères d'impression Print title of authorized representative
	Date:



Language Training Services

PART 7—Technical Evaluation Criteria

SECTION A—INSTRUCTIONS TO OFFERORS

The following information and instructions relate to the submission and evaluation of the mandatory and point-rated resource evaluation criteria contained in this solicitation.

- 1. Offerors must only respond to the evaluation criteria for the category (French service category and/or English service category) for which they are submitting an offer. Offerors may submit an offer for one category or both categories under separate cover.
- 2. The Offeror may propose multiple resources as part of one offer (maximum of four (4) Primary Teaching Resources and maximum of two (2) Backup Teaching Resources).
- 3. The Offeror proposing multiple resources must indicate which proposed Backup Teaching Resource will be evaluated with each of the proposed Primary Teaching Resource.
- 4. An offeror proposing three (3) or more resources can propose a Backup Teaching Resource twice.
- 5. A complete Technical Evaluation Criteria form is required per set of proposed resources (one (1) primary Teaching Resource and one (1) Backup Teaching Resource).
- 6. A Primary Teaching Resource cannot be proposed as a Backup Teaching Resource and vice versa.
- 7. In order to facilitate the evaluation of the offer, EC requests that Offerors address and present topics in the same order and with the same headings as the evaluation criteria. Offerors should clearly identify where in their offer each criterion is addressed.
- 8. Any education/certification/professional qualification must have been completed by the offer closing date.
- 9. Cutting and pasting wording from the RFSO into the tables for the proposed resource does not constitute demonstrating the requirement. Experience must be demonstrated by citing specific examples of work performed by the proposed resource that relate to the specific evaluation criteria. If the Offeror's Response does not fully demonstrate that the requirement is met by the project cited, then the project experience will not be considered.
- 10. A minimum of 1,060 hours of teaching English and/or French as a second language to adult learners is required to equal one year of experience.
- 11. Unless otherwise specified in the individual criterion, demonstrated experience must have been completed in the last seven years of the offer closing date.

- 12. In addition to the information requested in the individual criterion, the Offeror is requested to include complete client contact information for each experience description including the client contact name, title, telephone number and email address. The client contact for any project or experience must be an employee of the originating client organization. EC reserves the right to request client contact information, at any time during the evaluation process, for the purposes of verification.
- 13. Proposed resources that do not meet all of the mandatory evaluation criteria or do not attain the thresholds for the point-rated criteria will be given no further consideration.

SECTION B—DEFINITIONS

Unless the context clearly requires otherwise, the capitalized terms used in the Technical Evaluation Criteria shall have the definitions assigned to them in the offer. These definitions shall apply equally to both the singular and plural forms of the terms defined, and words of any gender shall include each other gender when appropriate.

TABLE A—MANDATORY TECHNICAL EVALUATION CRITERIA

#	Mandatory Technical Evaluation Criteria	Scoring Methodology
	Completion of Annex A—Identification of Services	
M1	The Offeror must complete the Annex A to Part 7—Identification of Services for each proposed individual and identify the category or categories of service proposed.	☐ Met ☐ Not Met
	Proposed Teaching Resources	
M2	The Offeror must propose one (1) Primary Teaching Resource and one (1) Backup Teaching Resource*.	
	The offer must include the names of each of the proposed Primary and Backup Teaching Resources.	
	Each of the Teaching Resources (Primary and Backup) proposed by the Offeror must have the following qualifications:	
	A bachelor's degree from a recognized Canadian university;	□ Met
	Certificate in TESL and/or Certificate in FSL.	□ Not Met
	In cases where studies were completed in an institution outside Canada, only an equivalency certificate from an accredited institution recognizing the credentials as Canadian equivalences will be accepted.	
	Submission requirement:	
	The Offeror must demonstrate that each proposed Resource meets the requirement by providing a photocopy of degree and Certificate obtained.	
	NOTE: *The Offeror can propose more than one resource for each stream.	

#	Mandatory Technical Evaluation Criteria	Scoring Methodology		
	(Refer to SECTION A—INSTRUCTIONS TO OFFERORS for details.)			
M3	Teaching Resource Experience Offering Language Training Services			
	The proposed Primary and Backup Teaching Resource must have *two (2) years of experience in using the Canada School of Public Service (CSPS) English and/or French as a Second Language program.			
	Submission Requirement:			
	The Offeror must clearly demonstrate the required experience by completing Annex B to Part 7—Teaching Engagement/Client Reference template that allows him/her to meet the Mandatory Criteria.			
	Note to Offeror:			
	The Offeror must also include the following information for each proposed Teaching Resource:	□ Met		
	a. Number of teaching hours accumulated;	□ Not Met		
	b. Language and level taught;			
	c. Name of the program(s)* used;			
	 d. An up-to-date CV for each of the proposed Primary and Backup Teaching Resource. 			
	*A minimum of 1,060 hours of teaching English and/or French as a second language to adult learners is required to equal one year of experience.			
	Unless otherwise specified in the individual criterion, demonstrated experience must have been completed in the last seven years of the offer closing date.			
M4	Offeror's Experience Offering Language Training Services			
	The Offeror must have been in business for a minimum of ten (10) years providing language training services in English and/or French as a second language to adult learners that cover the topics mentioned in Annex A—Statement of Work of this RFSO.			
	In the case of a joint venture, at least one (1) member of the joint venture must meet the minimum ten (10) years requirement.	□ Met □ Not Met		
	Submission Requirement:			
	The Offeror must submit one (1) of the following documents demonstrating that they have been in business for a minimum of ten (10) years:			
	I. A copy of the business name registration certificate;			
	II. A copy of the Provincial or Territorial Business Corporation Registration certificate;			
	III. A copy of the Federal Business Incorporation Registration Certificate.			

#	Mandatory Technical Evaluation Criteria	Scoring Methodology		
M5	Experience Offering Language Training Services in the Federal Public Service			
	The Offeror's proposed Primary and Backup Teaching Resource must have been providing language training as a second language to adult learners in English and/or French in the Federal Public Service for a minimum of five (5) years.			
	Submission Requirement:			
	The Offeror must demonstrate the required experience by completing Annex B to Part 7—Teaching Engagement/Client Reference template for each teaching engagement that allows the proposed Primary and Backup Teaching Resources to meet the Mandatory Criteria.			
	Note to Offeror:			
	The Offeror must also include the following information for each proposed Teaching Resource:	☐ Met☐ Not Met		
	a. Number of teaching hours accumulated;			
	b. Language and level taught; and			
	c. An up-to-date CV for the proposed individual.			
М6	Offeror's Facilities Requirement			
	The Offeror must propose a facility or facilities that are located within a 20 km radius of ECHQ and meet the requirements covered under Section 19. FACILITIES in Annex A—Statement of Work of this RFSO.			
	Submission Requirement:			
	The offer must include the following information for each proposed facility:			
	a. Address of the Offeror's proposed training facility;	☐ Met☐ Not Met		
	 Size of the proposed classroom(s) and identify all the furnishing and material needed to provide the language training; 			
	c. Number of proposed classroom(s) and;			
	d. List of additional amenities available.			
	The Offeror understands and agrees that EC may inspect the Offeror's facilities at any time without prior notice.			
M7	Facilities			
	The Offeror's proposed facility must be located at a maximum distance of 0.50 km from a public transit stop.			
	Submission Requirement:			
		□ Met		

#	Mandatory Technical Evaluation Criteria	Scoring Methodology
	The offer must include the following information for each proposed facility:	☐ Not Met
	I. the address of the facility or facilities; and	
	II. the distance(s) between the public transit stop(s) of each proposed facility.	
M8	Facilities	
	The Offeror's proposed facility must be equipped with access for persons with limited mobility (access to the building, elevator, washrooms, etc.).	☐ Met
	Submission Requirement:	☐ Not Met
	The offer must include the following information for each proposed facility:	
	I. the address of the facility or facilities; and	
	II. a description of the access for persons with limited mobility offered.	

TABLE B—RATED TECHNICAL EVALUATION CRITERIA PRIMARY TEACHING RESOURCE

#		Rated Technical Evaluation Criteria	Max. Points
R1	Experi	ence Teaching Adults English and/or French as a Second Language:	
	experi at the	coposed Primary Teaching Resource should have over five (5) years of ence teaching English and/or French as a second language to adult learners beginner, intermediate and advanced levels, using one or more CSPS ams or any other language training program in English and/or French.	
	Scorin	g Methodology:	
	The Offeror will receive up to twenty-five (25) points that clearly demonstrates the proposed resource's experience as follows:		
	I.	5,301 to 6,360 hours of teaching English and/or French as a second language to adult learners – 5 points	
	II.	6,361 to 7,420 hours of teaching English and/or French as a second language to adult learners – 10 points	
	III.	7,421 to 8,480 hours of teaching English and/or French as a second language to adult learners – 15 points	
	IV.	8,481 to 9,540 hours of teaching English and/or French as a second language to adult learners – 20 points	25
	V.	9,540 hours or more of teaching English and/or French as a second language to adult learners – 25 Points	
	Submission Requirement:		
		fferor should demonstrate the experience required by completing Annex B t 7—Teaching Engagement/Client Reference template for each teaching	

#	Rated Technical Evaluation Criteria	Max. Points
	engagement that allows him/her to meet the meet the Technical Rated Criteria set above.	
	Note to Offeror:	
	The offer should include the following information:	
	a. Number of teaching hours accumulated;	
	b. Language and level taught;	
	c. Name of the program(s)* used; and	
	d. An up-to-date CV for the proposed individual.	
	*If the program is one used by a recognized Canadian post-secondary institution, the Offeror must indicate the name of the institution.	

TABLE C—RATED TECHNICAL EVALUATION CRITERIA BACKUP TEACHING RESOURCE

#	Rated Technical Evaluation Criteria Max. Points		
R2	Experi		
	The proposed Backup Teaching Resource should have over five (5) years' experience teaching English and/or French as a second language to adult learners at the beginner, intermediate and advanced levels, using one or more CSPS programs or any other language training program in English and/or French.		
	Scorin	g Methodology:	
		feror will receive up to twenty-five (25) points that clearly demonstrates oposed resource's experience as follow:	
	I.	5,301 to 6,360 hours of teaching English and/or French as a second language to adult learners – 5 points	
	II.	6,361 to 7,420 hours of teaching English and/or French as a second language to adult learners – 10 points	
	III.	7,421 to 8,480 hours of teaching English and/or French as a second language to adult learners – 15 points	
	IV.	8,481 to 9,540 hours of teaching English and/or French as a second language to adult learners – 20 points	25
	V.	9,540 hours or more of teaching English and/or French as a second language to adult learners – 25 Points	
	Submi	ssion Requirement:	
	The Offeror should demonstrate the experience required by completing Annex B to Part 7—Teaching Engagement/Client Reference template for each teaching engagement that allows him/her to meet the meet the Technical Rated Criteria set above.		

#	Rated Technical Evaluation Criteria	Max. Points	
	Note to Offeror:		
	The offer should include the following information:		
	a. Number of teaching hours accumulated;		
	b. Language and level taught;		
	c. Name of the program(s)* used; and		
	d. An up-to-date CV for the proposed individual.		
	*If the program is one used by a recognized Canadian post-secondary institution the Offeror must indicate the name of the institution.		

TABLE D—RATED TECHNICAL EVALUATION OFFEROR

R3	The Offeror should clearly describe the proposed Primary and Backup Teaching Resource approach and methodology for preparing courses/classes, teaching English and/or French as a second language to adult learners at the beginner, intermediate and advanced levels.		
	Submission Requirement:		
	The Offeror shall include the following information:		
	a) describe the course/class preparation for each type of training (i.e.: Level A, B and C) teaching English and/or French as a second language to adult learners;		
	b) outline at least four (4) relevant proactive approaches to be followed by the offeror in monitoring class preparation and ensuring that the assigned Primary and/or Backup Teaching Resource adheres to the proposed approaches.		
	Scoring Methodology:		
	The Offeror will receive up to fifty (50) points that clearly demonstrates the approach and methodology for preparing courses/classes as indicated:		
	50 points: The approach and methodology description clearly and comprehensively addresses the criteria; provides all of the requested information in sufficient detail and includes a clear and comprehensive list of activities and includes exceptional insight or unique perspectives.	50	
	37.5 points: The approach and methodology description provides most of the requested information; address the criteria but lacks sufficient detail or includes an unclear or incomplete list of activities. It may have minor gaps in clarity or completeness.		
	25 points: The approach and methodology description provides some of the requested information but lacks sufficient detail and includes an unclear or incomplete list of activities; the response somewhat addresses the criteria with significant gaps.		
	O points: The approach and methodology description is not relevant to the requirement; the response is missing or irrelevant or insufficient information		

	provided to assess.		
R4	Facilities		
	The Offeror's proposed facility is served by a parking lot which is located no more than 0.50 km from the proposed facility and where there is a charge/no charge for parking.		
	Submission Requirement:		
	The offer shall include the following information for each proposed facility:		
	 the address of the parking lot(s) identified; 		
	II. the distance(s) between the parking lot(s) and the proposed facility;		
	III. whether there is a charge for parking and cost.		
	Scoring Methodology:	10	
	Points will be awarded as follows:		
	a) Free parking – 10 points		
	b) Paid parking – 5 points		
	c) No parking available – 0 Points		
	Note to Offeror:		
	If the Offeror has more than one facility, each of the facilities will be evaluated, and the sum of the points obtained will be divided by the number of facilities.		
	The Offeror understands and agrees that EC may inspect the Offeror's facilities at any time without prior notice.		
МАХ	IMUM POINTS AVAILABLE = 110 POINTS		
MIN	IMUM PASS MARK OF 70% OVERALL = 77 POINTS		

ANNEX A TO PART 7—IDENTIFICATION OF SERVICES

Indicate with a check mark (✓) the services for which you are submitting a proposal.		
vidual Training in French		
ridual Training in English		

ANNEX B TO PART 7—TEACHING ENGAGEMENT/CLIENT REFERENCE TEMPLATE

Replicate for each Proposed Resource
Replicate for each Teaching Engagement if required (i.e. for each distinct Teaching Engagement, complete one Teaching Engagement/Client Reference Template)

Teaching Engagement/Client Reference Template

Teaching Engagement Reference: (Enter Criteria #—Teaching Engagement/Client references may be used for multiple criteria)				
Offeror r	name		Name of Proposed Resource	
_	Title	Teaching Engagement		
atioı	Client name			
Client identification	Clien	t address		
ider	Clien	t contact name		
lient	Client title and level			
J	Clien	t email		
1. Teaching Engagement description:		ngagement description:		

Teaching Engagement Reference: (Enter Criteria #—Teaching Engagement/Client references may be used for multiple criteria)		
2. Start and end date (mm/yyyy to mm/yyyy)		
3. Role of the Proposed Resource on the Teaching Engagement:		



Language Training Services

PART 8—Financial Evaluation Criteria

Part 8—Financial Evaluation Criteria

8.1 General Instruction with Respect to the Financial Table

- 8.1.1 Offerors must complete Annex A—Financial Offer Table Template (the "Financial Table") for each service category that they have submitted a Technical Offer.
- 8.1.2 All prices indicated in the Financial Table must be in Canadian Dollars; include amounts representing Canadian custom duties and excise taxes, where applicable; and exclude applicable sales taxes.

8.2 Financial Table

- 8.2.1 Offerors must provide a firm hourly rate for the Initial Term of the Standing Offer and for each of the three (3) option years. These hourly rates will be used for the purpose of pricing Call-ups (as such term is defined in the Standing Offer).
- 8.2.2 The firm hourly rates must include all costs to provide the Work outlined in the SOW for the Initial Term (as such term is defined in Section 1.01 of the Standing Offer) and the option periods set out in Section 2.02 of the Standing Offer (the "Option Period"). Without limiting the generality of the foregoing and subject to Subsection 8.1.2, hourly rates shall be all-inclusive and include all necessary labour, profit, training, travel time, and taxes and Canadian custom duties and excise taxes, where applicable.
- 8.2.3 A separate financial evaluation will be conducted for each service category.
- 8.2.4 For the purpose of the financial evaluation of offers of those Offerors that successfully attained Phase 2 in accordance with Part 4 Evaluation Procedures and Basis of Section of the RFSO:
 - (a) For the Initial Term (Column A), the hourly rate of the Initial Term of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Initial Term;"

Example:

Part-Time Individual Langu	age Training	Services
Column A	Column B	Column C
Period	Weighting	Firm All-Inclusive Hourly Rate
Initial Term – effective date to March 31, 2018	55%	\$80.00 / per hour
WEIGHTED Price Initial Term (Column C x Column B)		\$44.00

(b) For the Option Period 1 (Column A), the hourly rate of the Option Period 1 of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Option Year 1;"

Example:

Part-Time Individual Langu	age Training	Services
Column A	Column B	Column C
Period	Weighting	Firm All-Inclusive Hourly Rate
Option Period 1 – April 1, 2018 to March 31, 2019	15%	\$90.00 / per hour
WEIGHTED Price Option Period 1 (Column C x Column B)		\$13.50

(c) For the Option Period 2 (Column A), the hourly rate of the Option Period 2 of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Option Year 2;"

Example:

Part-Time Individual Langu	age Training	Services
Column A	Column B	Column C
Period	Weighting	Firm All-Inclusive Hourly Rate
Option Period 2 – April 1, 2019 to March 31, 2020	15%	\$100.00 / per hour
WEIGHTED Price Option Period 2 (Column C x Column B)		\$15.00

(d) For the Option Period 3 (Column A), the hourly rate of the Option Period 3 of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Option Year 3;"

Example:

Part-Time Individual Language Training Services		
Column A	Column B	Column C
Period	Weighting	Firm All-Inclusive Hourly Rate
Option Period 3 – April 1, 2020 to March 31, 2021	15%	\$100.00 / per hour
WEIGHTED Price Option Period 3 (Column C x Column B)		\$15.00

(e) The Offer Price will be the sum of the "WEIGHTED Price Initial Term" + "WEIGHTED Price Option Period 1" + "WEIGHTED Price Option Period 2" + "WEIGHTED Price Option Period 3."

Example:

WEIGHTED Price Initial Term	\$44.00
WEIGHTED Price Option Period 1	\$13.50
WEIGHTED Price Option Period 2	\$15.00
WEIGHTED Price Option Period 3	\$15.00
OFFER PRICE (WEIGHTED Price Initial Term +	
WEIGHTED Price Option Period 1 + WEIGHTED Price	\$87.50
Option Period 2 + WEIGHTED Price Option Period 3	

Annex A—Financial Offer Template

Service Category—Part-Time Individual Language Training Services

Part-Time Individual Language	Training Serv	rices in French
Column A	Column B	Column C
Period	Weighting	Firm All-Inclusive Hourly Rate
Initial Term – effective date to March 31, 2018	55%	\$/ per hour
Option Period 1 – April 1, 2018 to March 31, 2019	15%	\$/ per hour
Option Period 2 – April 1, 2019 to March 31, 2020	15%	\$/ per hour
Option Period 3 – April 1, 2020 to March 31, 2021	15%	\$/ per hour

Part-Time Individual Language 1	raining Serv	ices in English
Column A	Column B	Column C
Period	Weighting	Firm All-Inclusive Hourly Rate
Initial Term – effective date to March 31, 2018	55%	\$/ per hour
Option Period 1 – April 1, 2018 to March 31, 2019	15%	\$/ per hour
Option Period 2 – April 1, 2019 to March 31, 2020	15%	\$/ per hour
Option Period 3 – April 1, 2020 to March 31, 2021	15%	\$/ per hour



Language Training Services

PART 9 – Certificates

Certificates

1.	Independent Proposal
1.1	I, the undersigned, on behalf of
	(a) I have read and I understand the content of this Certificate;
	(b) I understand that the Offer will be disqualified if this Certificate is found not to be true and complete in every respect;
	(c) I am authorized by the Offeror to sign this Certificate, and to submit the Offer on behalf of the Offeror;
	(d) each person whose signature appears on the Offer has been authorized by the Offeror to determine the terms of, and to sign, the Offer, on behalf of the Offeror;
	(e) for the purpose of this Certificate and the Offer, I understand that the word "competitor" shall include any individual or organization, other than the Offeror, whether or not affiliated with the Offeror, who:
	 i. has been requested to submit an offer in response to the request fo standing offer;
	ii. could potentially submit an offer in response to the request for standing offer, based on their qualification, abilities or experience;
	(f) the Offeror disclosed that (check one of the following, as applicable):
	 i. the Offeror has arrived at the Offer independently from, and without consultation, communication, agreement or arrangemen with, any competitor;
	OR
	ii. the Offeror has entered into consultations, communications agreements or arrangements with one or more competitor regarding this call for offers, and the Offeror disclosed, in the

attached documents complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultation, communications, agreements or arrangements.

- (g) in particular, without limiting the generality of subparagraphs (f)i. or (f)ii. above, there has been no consultation, communications, agreement or arrangement with any competitor regarding:
 - i. prices
 - ii. methods, factors or formulas used to calculate prices;
 - iii. the intention or decisions to submit, or not to submit, an offer: or
 - iv. the submission of an offer which does not meet the specifications of the call for offers;

except as specifically disclosed pursuant to subparagraph (f)ii. above;

- (h) in addition, there has been no consultation, communications, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the products or services to which this call for offers relates, except as specially authorized by the Standing Offer Authority or as specifically disclosed pursuant to subparagraph (f)ii. above;
- (i) the terms of the Offer have not been, and will not be, knowingly disclosed by the Offeror, directly or indirectly, to any competitor, prior to the date and time of the official offer opening, or of the issuance of the Standing Offer, whichever comes first, unless otherwise required by law or as specially disclosed pursuant to subparagraph (f)ii. above.

2. Federal Contractors Program - Certification

2.1.	The Federal Contractors Program for employment equity is intended to address
	employment disadvantage for the four designated groups: women, Aboriginal peoples,
	persons with disabilities and members of visible minorities. Further information is
	available on the Human Resources and Skills Development Canada (HRSDC) Website.

	available on the Human Resources and Skills Development Canada (HRSDC) Website.
2.2.	The Offeror certifies as follows (check only one of the following):
	(a) it does not have a work force in Canada;
	(b) it is a public sector employer;

	(c)		Act;
	(d)		it has a combined work force in Canada of less than 100 employees. A combined work force includes: permanent full-time, permanent part-time and temporary employees. Temporary employees only includes those who have worked 12 weeks or more during a calendar year and who are not full-time students;
	(e)		it has a combined workforce in Canada of 100 or more employees; and
			i. it already has a valid and current <u>Agreement to Implement</u> <u>Employment Equity</u> (AIEE) in place with HRSDC-Labour.
			OR
			ii. it has submitted the Agreement to Implement Employment Equity (LAB1168) to HRSDC-Labour. As this is a condition to contract award, proceed to completing the form Agreement to Implement Employment Equity (LAB1168), duly signing it, and transmit it to HRSDC-Labour.
2.3.	The (Offero	r further certifies as follows (check only one of the following):
	(a)		it is not a joint venture;
		OR	
	(b)		it is a joint venture. In the event that the Bidder is a joint venture, each member of the joint venture must provide the Contracting Authority with a certificate containing the certification set-out in Section 2.2 of this Certificate.
3. Fc	rme	r Publ	c Servant Certification
3.1.	pay pub	ment olic fui	with former public servants (FPS) in receipt of a pension or of a lump sum must bear the closest public scrutiny and reflect fairness in the spending of ids. In order to comply with Treasury Board policies and directives on contracts offerors must provide the information required below.
3 2	For	the n	irnoses of this clause

"former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- (a) an individual;
- (b) an individual who has incorporated;
- (c) a partnership made of former public servants; or
- (d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means, in the context of the fee abatement formula, a pension or annual allowance paid under the *Public Service Superannuation Act* (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the *Supplementary Retirement Benefits Act*, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the *Canadian Forces Superannuation Act*, R.S., 1985, c. C-17, the *Defence Services Pension Continuation Act*, 1970, c. D-3, the *Royal Canadian Mounted Police Pension Continuation Act*, 1970, c. R-10, and the *Royal Canadian Mounted Police Superannuation Act*, R.S., 1985, c. R-11, the *Members of Parliament Retiring Allowances Act*, R.S., 1985, c. M-5, and that portion of pension payable to the *Canada Pension Plan Act*, R.S., 1985, c. C-8.

	Act, R.S., 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act, R.S., 1985, c. C-8.
3.3.	Is the Offeror a FPS in receipt of a pension as defined above? YES NO
	If yes, the Offeror must provide in the Offer the following information:
	(a) name of former public servant;(b) date of termination of employment or retirement from the Public Service.
	By providing this information, offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.
3.4.	Is the Offeror a FPS who received a lump sum payment pursuant to the terms of a work force reduction program? YES NO

If yes, the Offeror must provide in the Offer the following information:

- (a) name of former public servant;
- (b) conditions of the lump sum payment incentive;
- (c) date of termination of employment;
- (d) amount of lump sum payment;
- (e) rate of pay on which lump sum payment is based;
- (f) period of lump sum payment including start date, end date and number of weeks;
- (g) number and amount (professional fees) of other contracts subject to the restrictions of a work force reduction program.
- 3.5. For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including the Goods and Services Tax or Harmonized Sales Tax.
- 3.6. By submitting an offer, the Offeror certifies that the information submitted by the Offeror in response to the above requirements is accurate and complete.

4. Status and Availability of Resources

- 4.1. The Offeror certifies that, should it be issued a Standing Offer as a result of the RFSO, the Offeror's resources proposed in the Offer will be available to perform the Work resulting from a Call-up as required by Elections Canada and at the time specified in the Call-up or agreed to with Elections Canada. If for reasons beyond its control, the Offeror is unable to provide the services of the Offeror's proposed resource, the Offeror acknowledges that Elections Canada's may:
 - (a) at its sole discretion, either before or after obtaining the name of a replacement in accordance with Section 3.03 of the General Conditions, terminate the Contract for default, pursuant to Article 18 of the General Conditions; or
 - (b) request that the Offeror propose, in accordance with Section 3.03 of the General Conditions, a replacement with similar qualifications and experience. In response to such request, the Offeror must advise the Standing Offer Authority of the reason for the substitution.
- 4.2. If the Offeror has proposed any resource who is not an employee of the Offeror, the Offeror certifies that it has the permission from that resource to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Elections Canada. The Offeror must, upon request from the Standing Offer Authority,

provide a written confirmation, signed by the resource, of the permission given to the Offeror and of his/her availability.

5. Education and Experience

5.1. The Offeror certifies that all the information provided in the résumés and supporting material submitted with the offer, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Offeror to be true and accurate. Furthermore, the Offeror warrants that every resource proposed by the Offeror for the requirement is capable of performing the Work described in the resulting Call-up.

6. General

- 6.1. This certification shall be true and correct throughout the term of the Standing Offer with the same force and effect as if continuously made throughout the term of the Standing Offer.
- 6.2. Furthermore, the Offeror acknowledges that Elections Canada shall rely on this certification to award the Standing Offer. Should the Offeror fail to comply with this certification or in the event that verification or inspection by Elections Canada discloses a misrepresentation on the part of the Offeror, Elections Canada shall have the right to treat any contract resulting from this offer as being in default and to terminate it pursuant to the default provisions.

Signature of Authorized Representative of Offeror	Date	
Print Name of Authorized Representative of Offeror:	: 	
Print Title of Authorized Representative of Offeror:		