



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

Michael Hradecky
11 Laurier St/11, rue Laurier
Place du Portage, Phase III
12C1
Gatineau
Quebec
K1A 0S5
Bid Fax: (819) 934-1235

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Business Operations Support Systems
Division/Systèmes de soutien des activités
opérationnelles
Portage III 12C1 - 42
11 Laurier Street/11, rue Laurier
Gatineau
Quebec
K1A 0S5

Title - Sujet ePassport Solution	
Solicitation No. - N° de l'invitation B7021-170031/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client B7021-170031	Date 2016-07-13
GETS Reference No. - N° de référence de SEAG PW-\$\$XS-002-30320	
File No. - N° de dossier 002xs.B7021-170031	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-08-11	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Hradecky, Michael	Buyer Id - Id de l'acheteur 002xs
Telephone No. - N° de téléphone (819) 420-2212 ()	FAX No. - N° de FAX (819) 997-8303
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

REQUEST FOR INFORMATION (RFI) Amendment 002

Purpose:

To respond to questions regarding the RFI.

QUESTIONS AND ANSWERS

QUESTION 3

With regards to section 4.3.2 of the RFI, please can you confirm the following:

- a) Is it acceptable for the outsource location of personalization of booklets to be outside of Canada?
- b) Is it acceptable for the un-personalized books to be manufactured outside of Canada?

ANSWER 3

Canada is currently exploring all of its options pertaining the personalization and manufacturing of its booklets and does not wish to limit its options or add any constraints to potential options or solutions at this time.

QUESTION 4

With regards to section 5.2 of the RFI, we understand that secret clearance is necessary for performance on the future contract. We would like to know if a bidder needs to have secret clearance to participate in the ITQ/RFP process.

ANSWER 4

It is anticipated that there may be a requirement to demonstrate compliance with security requirements at either the ITQ stage or the RFP stage, or both, but as Canada has not yet fully defined the security requirements which will be applied to the eventual ePassport Solution contract, the criteria for which suppliers may be required to demonstrate compliance with at the ITQ and RFP stages have not yet been identified.

QUESTION 5

With regards to section 5.3 of the RFI, can we get clarity as to what the mandatory expanded security requirements are (for future procurement actions)?

ANSWER 5

As the security requirements which will be applied to the eventual ePassport Solution contract have not yet been fully defined, Canada is unable to provide details of any additional security requirements which may be required as mandatory criteria for contract award at this point in time.

QUESTION 6

With regards to section 13.3.4 of the RFI:

- a) Can the government describe in-book observation printing please. Is it an endorsement? Please describe further?
- b) Is the observation printing done on all passports or a certain percentage of books, if so what percentage?
- c) On which page (or pages) does the government wish to do observation printing.
- d) Can the government please describe the current pressure sensitive label and dry seal system. How is it used and how is it done?

ANSWER 6

- a) Observations are short informative amendments added to passports to convey a number of pertinent facts about the document or its bearer. Observations are sometimes referred to as endorsements by issuing states. The observations contain only plain text. They contain no images or special symbols. In-book observation printing implies that the text will be printed directly on the paper page inside the finished passport booklet shortly after the data page is personalized and without the use of any intermediary transfer mediums, laminates or adhesive labels.
- b) Only a small percentage of passports contain observations. Canada's Passport Program prints between 150,000 and 200,000 observation labels per year on an annual volume of 5,600,000 passports. Some passports may contain more than one observation label.
- c) Adhesive observation labels are currently affixed beginning on page 5. If more than one adhesive label is required because multiple observations must be printed or because lengthy observations span across more than one label, additional labels will be applied to subsequent odd numbered pages.
- d) Observations labels measure 115mm wide by 40mm high and are centered on a carrier measuring 215.9mm wide by 85 mm high. The labels are printed in a commercial off the shelf inkjet printer. The label is removed from the carrier and applied to the center of the passport page. The dry seal is then pressed onto the label and page in such a manner as to overlap the observation label by half with the remainder of the seal falling on the bare paper page.

QUESTION 7

After a thorough review of the government's Request for Information and in the interest of assisting the government in obtaining a better understanding of the most current technological and operational solutions available that could be incorporated into the development of a new ePassport Solution, we respectfully request the Response Due Date to be extended to Monday, September 12th. This extension would afford those responding more time to conduct thorough evaluations, assess gains in business process efficiencies as well as the ability to provide a more thorough yet succinct response that will assist the government in preparing a strong business case.

ANSWER 7

Canada is not willing to consider an extension to the RFI closing date at this point in time.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME