



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

Michael Hradecky
11 Laurier St/11, rue Laurier
Place du Portage, Phase III
12C1
Gatineau
Quebec
K1A 0S5
Bid Fax: (819) 934-1235

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Business Operations Support Systems
Division/Systèmes de soutien des activités
opérationnelles
Portage III 12C1 - 42
11 Laurier Street/11, rue Laurier
Gatineau
Quebec
K1A 0S5

Title - Sujet ePassport Solution	
Solicitation No. - N° de l'invitation B7021-170031/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client B7021-170031	Date 2016-07-22
GETS Reference No. - N° de référence de SEAG PW-\$XS-002-30320	
File No. - N° de dossier 002xs.B7021-170031	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-08-11	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Hradecky, Michael	Buyer Id - Id de l'acheteur 002xs
Telephone No. - N° de téléphone (819) 420-2212 ()	FAX No. - N° de FAX (819) 997-8303
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

REQUEST FOR INFORMATION (RFI) Amendment 003

Purpose:

To respond to questions regarding the RFI.

QUESTIONS AND ANSWERS

QUESTION 8

Please provide - by site - the volume/number of passports that are personalized annually at the 2 central issuance locations. Please provide data for the years 2008-2009, 2010-11, 2012-13, 2014-15 and partial year data for 2016-17.

ANSWER 8

The following table is a response to your request for print volumes personalized centrally and locally. The data contained within the table represents the print profile for the Canadian Passport Program for fiscal years 2013-14, 2014-15, and 2015-16, which are the only three complete years during which the current passport has been issued. The data is separated by volumes personalized centrally and locally (including same day service).

	FY: 2013-14	FY: 2014-15	FY: 2015-16
TOTAL LOCAL	13%	15%	15%
URGENT	1%	1%	1%

TOTAL CENTRAL	87%	85%	85%
GATINEAU PRINT CENTRE	43%	40%	38%
MISSISSAUGA PRINT CENTRE	44%	45%	47%

TOTAL	100%	100%	100%
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QUESTION 9

Please provide - by site - the volume/number of passports that are personalized annually at the 34 regional locations. Please provide data for the years 2008-2009, 2010-11, 2012-13, 2014-15 and partial year data for 2016-17.

ANSWER 9

At this time we are not providing detailed numbers per individual site. Please see response to Question 8 above for an overall breakdown of central and regional volumes.

QUESTION 10

Please provide the number of staff and employment status of the personnel that are directly involved in the personalization of passports at the central issuance and regional locations. If the staff is a mix of contractor and government employees, please provide a breakdown.

ANSWER 10

Due to the privacy and security of our employees, Canada will not provide a number of personnel employed within each point of service.

QUESTION 11

Please provide the number of books that are personalized on a walk in basis (same day service) for each regional location.

ANSWER 11

At this time we are not providing detailed numbers per individual site. Please see response to Question 8 above for the aggregate percentage of same day service requests.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME