



SHARED SERVICES CANADA

Amendment No. 007 to the Invitation To Qualify for the Procurement Process for Public Cloud Services

Solicitation No.	16-42051-0/A	Date	September 14, 2016
GCDocs File No.		GETS Reference No.	PW-16-00734694

This Amendment is issued to extend the solicitation period, modify the ITQ, publish Canada's revised response to Question 121 and provide clarification to Canada's responses. Except as expressly amended by this document, all the terms and conditions of the ITQ remain unchanged.

THIS SOLICITATION AMENDMENT IS ISSUED TO:

1. Extension to the ITQ solicitation period
2. Modify the ITQ;
3. Publish Canada's revised response to Question 121; and
4. Provide additional clarification to Canada's responses.

1. EXTENSION TO THE ITQ SOLICITATION PERIOD

This solicitation amendment is issued to extend the closing date of the ITQ from **September 16, 2016 at 2:00 EDT** to **September 23, 2016 at 2:00 EDT**.

2. MODIFICATION

Canada has modified Mandatory Requirement M3. Please see Modification 8 below.

Respondents are now able to meet M3 by providing ISO 27001 certification and either a SOC 2 or SOC 3 reports for the Cloud Service Provider identified in Mandatory Requirement M1. In order to confirm the identified Cloud Service Provider has either SOC 2 or SOC 3 certification, the Respondent may either

- a) Provide a copy of the identified Cloud Service Provider's most recent SOC 2 or SOC 3 report for their current Commercially Available Cloud Services; or
- b) Provide an attestation letter issued on official company letterhead by the Auditing firm that performed the audit on the proposed Commercially Available Cloud Services for either the SOC 2 or SOC 3 report.

Respondents are asked to please note the following:

- a) Canada will not be signing any confidentiality or non-disclosure agreements as part of this solicitation process.
- b) Canada may validate a Respondent's ability to provide the required certifications for the proposed CSP's later in the procurement process.

Modification 8

On page 14 of the ITQ, Annex A – Qualification Requirements

DELETE

M3	<p>The Respondent must confirm that the Cloud Service Provider identified in M1, has information security policies and procedures that meet the following certification standards:</p> <ul style="list-style-type: none">a) ISO 27001;andb) AICPA Service Organization Control (SOC) – SOC 3 reports <p>The Respondent must provide a copy of their most recent and valid certification or audit report for each of the two references listed above. Each certification document or audit report must identify:</p> <ul style="list-style-type: none">a) the legal business name of the proposed CSP; andb) the current certification date and status	<p>Does the Cloud Service Provider identified in M1, have information security policies and procedures that meet the following certification standards:</p> <ul style="list-style-type: none">a) ISO 27001; andb) AICPA Service Organization Control (SOC) – SOC 3 reports <p>___ YES ___ NO</p> <p>It is requested that you identify the page number(s) within the Response where the certification or audit reports can be located. Page numbers: _____</p>
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INSERT

<p>M3</p>	<p>The Respondent must confirm that the Cloud Service Provider identified in M1, has information security policies and procedures that meet the following certification standards:</p> <p>a) ISO 27001; and</p> <p>b) AICPA Service Organization Control (SOC) – SOC 2 reports; OR</p> <p>AICPA Service Organization Control (SOC) – SOC 3 reports</p> <p>For each of the two certifications listed above, the Respondent must provide:</p> <p>1. A copy of the identified Cloud Service Provider's most recent ISO 27001 certification documents for their current Commercially Available Cloud Services; and either</p> <p>2. A copy of the identified Cloud Service Provider's most recent SOC 2 or SOC 3 report for their current Commercially Available Cloud Services; OR</p> <p>An attestation letter issued on official company letterhead by the Auditing firm that performed the audit on the proposed Commercially Available Cloud Services for either the SOC 2 or SOC 3 report</p> <p>Each certification or attestation letter must identify:</p> <p>a) the legal business name of the proposed CSP; and</p> <p>b) the current certification date and/or status</p> <p>Please note that Canada may validate a Respondent's ability to provide the required certifications for the proposed CSP's later in the procurement process.</p>	<p>Does the Cloud Service Provider identified in M1, have information security policies and procedures that meet the following certification standards:</p> <p>a) ISO 27001; and</p> <p>b) AICPA Service Organization Control (SOC) – SOC 2 reports; OR</p> <p>AICPA Service Organization Control (SOC) – SOC 3 reports</p> <p>___ YES ___ NO</p> <p>It is requested that you identify the page number(s) within the Response where the certification or attestation letter can be located.</p> <p>Page numbers: _____</p>
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3. REVISED RESPONSE TO QUESTION 121

Question 121

Do you currently have your own in-house data center or do you outsource to another Data center Provider? If the data center is provided from another provider – is there any legal compliances that are required? Does the data center have to be located in Canada?

Revised Answer to Question 121

SSC currently has its own data centres owned by the GC and also has not outsourced to a multiple data center providers however, in this context, data centre services meant to be provided by the CSP and are therefore to be considered out of scope. There are no data residency requirements in this procurement.

4. CLARIFICATION TO CANADA'S RESPONSES

Canada would like to provide some clarification on a Respondent's (either a CSP or an authorised reseller of a CSP's services) ability to participate in multiple Respondents' bids.

1. Any Cloud Service Provider (CSP) or authorised reseller of a CSP's Commercially Available Cloud Services can be a Respondent, provided they are able to meet the Qualification requirements outlined in Annex A of the ITQ.
2. The ITQ aims to qualify Respondents who are capable of offering the Commercially Available Cloud Services for a designated CSP. If a Respondent is capable of offering more than once CSP's Commercially Available Cloud Services, they may do so provided they submit a separate ITQ response for each identified CSP.

Therefore, a Respondent capable of providing Commercially Available Cloud Services for CSP's A, B and C must submit three separate ITQ responses in which CSP A, B and C's Commercially Available Cloud are identified in response to Mandatory Requirement M1.

3. A Respondent (who is either a CSP or an authorised reseller of a CSP's Cloud Services), is permitted only one ITQ Response submission (either as a direct Respondent or as part of a joint venture) in which a CSP's Cloud Services are identified in response to Mandatory Requirement M1.

Therefore if a supplier (Respondent A) has submitted an ITQ Response (either as a direct Respondent or as part of a joint venture), they must ensure that they are not included in any additional ITQ responses submitted in which CSP A Cloud Services are identified in that response's answer to M1.

In the event there are more than one response received for Respondent A, in which CSP A's Cloud Services are identified in that response's answer to M1, Section 2.4 of the ITQ will apply.

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The following is a summary of Attachments/Amendments issued to date for this solicitation:

Document	Distribution	Date	Description
ITQ	Buyandsell.gc.ca	August 5, 2016	<p><u>PDF Version</u></p> <ol style="list-style-type: none"> SSC ITQ for Public Cloud Services (English) SSC ITQ for Public Cloud Services (French) SSC Standard Instructions for Procurement Documents (English) SSC Standard Instructions for Procurement Documents (French) Additional Information for the Conference (English) Additional Information for the Conference (French)
Amendment 1	Buyandsell.gc.ca	August 18, 2016	<ol style="list-style-type: none"> Publish Canada's Response for Questions 1 to 56 Publish Modifications to the ITQ (Modifications 1 & 2) <p><u>Non PDF Version</u></p> <ol style="list-style-type: none"> Publish MS Word version of Form 1
Amendment 2	Buyandsell.gc.ca	August 24, 2016	<ol style="list-style-type: none"> Publish Canada's Response for Questions 57 to 100 Publish Canada's Revised Response to Question 10 Publish Modification to the ITQ (Modification 3)
Amendment 3	Buyandsell.gc.ca	August 29, 2016	<ol style="list-style-type: none"> Extend qualification period.
Amendment 4	Buyandsell.gc.ca	August 31, 2016	<ol style="list-style-type: none"> Publish Annex C and Annex D
Amendment 5	Buyandsell.gc.ca	September 2, 2016	<ol style="list-style-type: none"> Publish Canada's Response for Questions 101 to 155 Publish Canada's Revised Response to Question 5 Publish Modifications to the ITQ (Modifications 4 to 7)
Amendment 6	Buyandsell.gc.ca	September 7, 2016	<ol style="list-style-type: none"> Publish revised Modification to the ITQ (Modification 6)
Amendment 7	Buyandsell.gc.ca	September 14, 2016	<ol style="list-style-type: none"> Extension to the ITQ solicitation period Publish Modifications to the ITQ (Modification 8); Publish Canada's revised response to Question 121; and Provide additional clarification to Canada's responses.