

NOTICE OF PROPOSED PROCUREMENT (NPP)
For
TASK BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)

GSIN: D302A ADP SYSTEM DEVELOPMENT SERVICES

Reference Number:	<i>N/A</i>	Solicitation Number:	<i>2R008-16-0106/S</i>
Organization Name:	<i>Office of the Privacy Commissioner of Canada/Commissariat à la vie Privé du Canada, Procurement Unit</i>		
Solicitation Date:	<i>2016-09-19</i>	Closing Date:	<i>2016-10-04 02:00 PM Eastern Standard Time</i>
Anticipated Start Date:	<i>2016-10-18</i>		
Estimated Delivery Date:	<i>2017-10-17</i>	Estimate Level of Effort:	<i>Various</i>
Contract Duration:	<i>Il est destiné de résulter dans l'octrois d'un (1) contrat pour une période de un (1) ans, plus quatre (4) options irrévocables d'un an, permettant au Canada de prolonger le terme du contrat.</i>		
Solicitation Method:	<i>Competitive</i>	Applicable Trade Agreements:	<i>WTO-AGP, NAFTA, AIT...</i>
Comprehensive Land Claim Agreement Applies:	<i>No</i>	Number of Contracts:	<i>1</i>

Requirement Details

Tendering Procedure: Selective Tendering

This requirement is open **only** to the TBIPS Supply Arrangement Holders identified herein under, who qualified under Tier 1 for services in the National Capital Region for the following categories:

Network Analyst	Level 3	2
System Administrator	Level 3	2
Technical Architect	Level 3	1

The following SA Holders have been invited to submit a proposal:

- 1- CGI Information Systems and Management Consultants Inc.
- 2- Accenture Inc
- 3- Deloitte Inc.
- 4- Ernst & Young LLP
- 5- Facilité Informatique Canada Inc.
- 6- Fujitsu Consulting (CANADA) Inc./Fujitsu Conseil (Canada) Inc.
- 7- IBM Canada Ltd.
- 8- IDS Systems Consultants Inc.
- 9- Integra Networks Corporation
- 10- Quallium Corporation
- 11- TELUS Communications Inc.

12- The Bell Telephone Company of Canada or Bell Canada/La Compagnie de Téléphone Bell du Canada ou Bell Canada

13- Unisys Canada Inc.

14- Maplesoft Consulting Inc.

15- Yoush Inc.

Description of Work:

The Contractor will assign a team of five (5) resources to perform the work under the resulting contract. Among the proposed resources, one (1) Technical Architect Resource needs to be identified as this resource will act as the prime contact for each project, while being responsible for coordinating efforts with the OPCC IT manager and technical staff. Planned activities will be scheduled in advance through Tasks Authorization detailing the estimated level of effort, resource(s) assigned, and a completion plan/ date. Change management and quality assurance practices are to be included in the planning activities for these initiatives.

Emergency support will be provided by the same resources that are authorized to perform project activities. Once an issue is identified, the specific resource will be contacted directly for assistance as soon as possible. Response times will be best effort, but will not exceed one business day. Substitution of team resources will not be permitted for emergency support, other than to pre-authorized resources assigned to provide support to the OPCC.

Support will be required on the following technologies:

- a) Lead Firewall Technology
- b) Switches and router;
- c) Network access control technology for physical and Wi-Fi network;
- d) WLAN controllers;
- e) Web filtering;
- f) Centralized Printing Service;
- g) Intrusion Prevention System technology;
- h) Virtual Private Network;
- i) Teleconference Endpoint and Services; and
- j) Other technologies as considered relevant.
- k) Active directory and user access management tools
- l) Virtualized Server Environment
- m) Storage management and tools

Priority Issue Resolution

- a) Familiarize Technical Analyst resources with the OPCC IT infrastructure, major systems and operational priorities;
- b) Investigate and identify problem areas and provide resolution recommendations, including effort, technical requirements, operational impact of resolution necessary expenditures;
- c) Schedule and plan activities; and
- d) Execute resolution activities as required in order to minimize impact to the OPCC day to day operation.

On-going IT Support

- a) Resolve complex problems on an "as and when" required basis;
- b) Provide specialized expertise to compliment the OPCC IT team;

- c) Respond to urgent support issues;
- d) Support new and existing IT initiatives;
- e) Provide expert advice and guidance;
- f) Provide documentation and knowledge transfer; and
- g) Provide multidisciplinary expert teams;

Resources Assigned:

Two (2) Technical Analyst and two (2) System Administrator resources are to be assigned to this requirement, in order to include expertise in the technology areas noted above.

Substitution of resources will not be authorized without prior approval by the OPCC and validation of security clearance status prior to accessing the OPCC IT infrastructure.

Bidders must submit a bid for all resource categories

The work is currently not being performed by a contracted resource

Security Requirement: *Common PS SRCL #19 applies*

Minimum Corporate Security Required: *Designated Organization Screening (DOS)*

Minimum Resource Security Required: *Secret Level*

Contract Authority

Name: Michel Florent

Phone Number: (819) 994-5004

Email Address: michel.florent@priv.gc.ca

Inquiries

Inquiries regarding this RFP requirement must be submitted to the Contracting Authority named above. Request for Proposal (RFP) documents will be e-mailed directly from the Contracting Authority to the Qualified Supply Arrangement Holders who are being invited to bid on this requirement. BIDDERS ARE ADVISED THAT "BUYANDSELL.GC.CA" IS NOT RESPONSIBLE FOR THE DISTRIBUTION OF SOLICITATION DOCUMENTS. The Crown retains the right to negotiate with any supplier on any procurement. Documents may be submitted in either official language.

NOTE: Task-Based Informatics Professional Services (TBIPS) Method of Supply is refreshed three (3) times per year. If you wish to find out how you can be a "Qualified SA Holder", please contact RCNMDAI.-NCRIMOS@pwgsc.gc.ca