



Procurement and Contracting Services
30 Victoria Street
Gatineau, Quebec K1A 0M6
supplier@elections.ca

REQUEST FOR INFORMATION AMENDMENT

The Request for Information is hereby amended; unless otherwise indicated, all other terms and conditions of the Request for Information remain the same.

RFI Amendment No.	RFI Amendment Date:
3	September 27, 2016

Office of the Chief Electoral Officer File No.
ECBR-RFI-16-0256
Title:
Elections Canada Contact Centers Project (EC3)
Request for Information Closing Date:
October 4, 2016 at 2:00 p.m. (Gatineau Time)

ENQUIRIES – address enquiries to the Contracting Authority:	
Office of the Chief Electoral Officer of Canada Procurement and Contracting Services 30 Victoria Street Gatineau, Quebec K1A 0M6 supplier@elections.ca	
Attention:	Tel No.:
Barbara Robertson Senior Advisor Procurement and Contracting Services	819-939-1493

RESPONSES
Submit responses via the RFI online questionnaire http://electionscanada.sondages-surveys.ca/s/RFIEC3/langeng/ Additional and supporting material may be submitted to: Supplier@elections.ca

Part 1. Interpretation

- 1.1** Elections Canada hereby amends in accordance with this amendment the Request for Information for Elections Canada Contact Centers Project (EC3) bearing number ECBR-RFI-16-0256 and dated September 14, 2016 (the “RFI”). This amendment hereby forms part of the RFI.
- 1.2** Unless defined herein or unless the context otherwise requires, all of the words and phrases defined in the RFI and used in this amendment shall have the same meanings assigned to them in the RFI.

Part 2. Questions and Answers

The following question(s) have been asked in response to the Request for Information and Elections Canada hereby answers as follows:

2.1 Question No. 8

Question: Would the client be able to send an updated version of the offline questionnaire? Questions 48-55 are missing from the version received on Friday September 22. We are unable to see those questions without inputting content for the previous questions in the online form.

Answer: Elections Canada will provide an updated offline copy of the RFI online questionnaire as an attachment to the tender notice. If there is a discrepancy between the wording of the updated offline questionnaire copy attachment and the RFI online questionnaire, the wording of the RFI online questionnaire will have priority over the wording of the updated offline questionnaire copy attachment.