

Janito SeRETURN BIDS TO: RETOURNER LES SOUMISSIONS A:

Courier To:

Bid Receiving/Réception des sousmissions Royal Canadian Mounted Police (RCMP) Procurement & Contracting Services Bid Receiving Unit, 5th Floor, 10065 Jasper Avenue NW Edmonton, AB T5J 3B1

INVITATION TO TENDER

APPEL D'OFFRES

Tender to:

Royal Canadian Mounted Police

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services and construction listed herein and on any attached sheets at the price(s) set out therefor.

Soumission aux: Gendarmerie royale du Canada

Nous offrons par la présente de vendre à Sa Majesté I Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments: - Commentaries:

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT

LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ

r								
Title - Suj	et Janitorial Se		Date					
RCMP St F	Paul Detachmen	September 28, 2016						
Solicitation No. – Nº de l'invitation M5000- 16-06002/A								
Client Reference No No. De Référence du Client N/A								
GETS Reference No No. De Référence du SEAG PW-16-00749649								
Solicitatio	n Closes – L'inv	itation pro	end fin					
At /à :	2:00 PM	MDT (Mountain Daylight Time) HAR (heure avancée de Rocheuses)						
On / le :	November 7, 2	016						
services Royal Can St Paul De 4806 55th S	adian Mounted		– Destina	ations des biens et				
Instruction See herein	n s - — Voir aux prés	entes						
Address In	nquiries to – Ad	resser tou	te dema	nde de renseignements à				
Shelley Do	ering, Procureme	ent Officer						
Telephone 780-670-86	e No. – No. de té 636	léphone	Facsim 780-454	ile No. – No. de télécopieur 4-4523				
COMPLET	E BELOW IN FU	ILL - REM	PLISSEZ	CI-DESSOUS EN ENTIER				
Vendor/Firm Name, Address and Representative – Raison sociale, adresse et représentant du fournisseur/de l'entrepreneur:								

COMPLETE BELOW IN FULL - REMPLISSEZ CI-DESSOUS EN ENTIER								
Vendor/Firm Name, Address and Representative – Raison sociale, adresse et représentant du fournisseur/de l'entrepreneur:								
GST or Business # - GST ou de nombre D'affaires nombre :								
If not applicable - Si non applicable Provide SIN # - Fournir le numéro d'assurance sociale (NAS) :								
Telephone No. – No. de téléphone	Facsimile No. – No. de télécopieur							
E-Mail Address:								
E-Mail Address: Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) – Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)								
Signature	Date							





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Royal Canadian Gendarmerie royale Mounted Police du Canada

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PART 1 - GENERAL INFORMATION

1.1. Security Requirement

- 1. Before award of a contract, the following conditions must be met:
 - the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 6 - Resulting Contract Clauses;
 - (b) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites; fingerprinting may be required. This information must be provided within three business days of request.
- 2. Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
- 3. For additional information on security requirements, bidders should refer to the <u>Industrial Security Program (ISP)</u> of Public Works and Government Services Canada (http://ssi-iss.tpsgc-pwgsc.gc.ca/index-eng.html) website.

1.2. Statement of Work

The Work to be performed is detailed under Article 2 of the resulting contract clauses.

1.3. Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days of receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

1.4. Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an independent avenue for suppliers to raise complaints regarding the award of contracts under \$25,000 for goods and under \$100,000 for services. You have the option of raising issues or concerns regarding the solicitation, or the award resulting from it, with the OPO by contacting them by telephone at 1-866-734-5169 or by e-mail at boa-opo@boa-opo.gc.ca. You can also obtain more information on the OPO services available to you at their website at www.opo-boa.gc.ca.

1.5 Trade Agreements

The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the North American Free Trade Agreement (NAFTA), and the Agreement on Internal Trade (AIT).



PART 2 - BIDDER INSTRUCTIONS

2.1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions</u> (https://buyandsell.gc.ca/policy-and-quidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Revision to Departmental Name: As this solicitation is issued by Royal Canadian Mounted Police (RCMP), any reference to Public Works and Government Services Canada or PWGSC or its Minister contained in any term, condition or clause of this solicitation, including any individual SACC clauses incorporated by reference, will be interpreted as reference to RCMP or its Minister.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The 2003 (2016-04-04) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

Subsection 5.4 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows:

Delete: sixty (60) days

Insert: one hundred and eighty (180) days

2.2. Submission of Bids

Bids must be submitted only to RCMP Bid Receiving Unit by the date, time and place indicated on page 1 of the bid solicitation.

The Royal Canadian Mounted Police (RCMP) will not assume responsibility for bids or amendments directed to any other location or facsimile number.

2.3. Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than five (5) calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered





to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.

2.4. Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Alberta.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the bidders.

2.5. Optional Site Visit

It is recommended that the Bidder or a representative of the Bidder visit the work site. Arrangements have been made for the site visit to be held at 4806 - 55th Street, St. Paul, Alberta on Thursday, October 6, 2016. The site visit will begin at 10:00 am MDT, in the front lobby.

Bidders are requested to communicate with the Contracting Authority no later than October 4, 2016 by 14:00 MDT to confirm attendance and provide the name(s) of the person(s) who will attend. Bidders may be requested to sign an attendance sheet. Bidders who do not attend or do not send a representative will not be given an alternative appointment but they will not be precluded from submitting a bid. Any clarifications or changes to the bid solicitation resulting from the site visit will be included as an amendment to the bid solicitation.

2.6 Promotion of Direct Deposit Initiative

The following information is not related to the solicitation process:

An initiative within the Government of Canada called the Cheque Standardization Project has been established whereby eventually for all payments, cheque stubs will no longer be printed and, with few exceptions, will be processed via direct deposit. This option is only available when payment is made in Canadian dollars for deposit into a Canadian bank account. In an attempt to be proactive, RCMP Corporate Accounting is promoting the registration of RCMP suppliers for the upcoming change in the payment process.

If you are the successful bidder on this or any other RCMP requirement, you are encouraged to register with the RCMP for direct deposit. Please contact RCMP Corporate Accounting by email to receive a form entitled *Recipient Electronic Payment Registration Request* along with instructions for completion of the form.

Should you have any questions regarding the Cheque Standardization Project or if you want to register, please contact the following email: corporate_accounting@rcmp-grc.gc.ca



PART 3 - BID PREPARATION INSTRUCTIONS

3.1. Bid Preparation Instructions

Canada requests that bidders provide their bid in separately bound sections as follows:

Section I: Financial Bid (one (1) hard copy, Annex D)

Bidders must submit their financial bid in accordance with the Basis of Payment.

The total amount of Applicable Taxes must be shown separately.

Section II: Certifications (one (1) hard copy, Annex B)

Bidders must submit the certifications required under Part 5.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Canada requests that bidders follow the format instructions described below in the preparation of their bid:

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to the bid solicitation.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process Policy on Green Procurement (http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html). To assist Canada in reaching its objectives, bidders should:

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper containing fibre certified as originating from a sustainably-managed forest and containing minimum 30% recycled content; and
- use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

Section I: Financial Bid

Bidders must submit their financial bid in accordance with Annex D Basis of Payment. The total amount of Applicable Taxes must be shown separately.

3.1.1. Exchange Rate Fluctuation

The requirement does not offer exchange rate fluctuation risk mitigation. Requests for exchange rate fluctuation risk mitigation will not be considered. All bids including such provision will render the bid non-responsive.



Section II: Certifications

Bidders must submit certification required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1. Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.1. Financial Evaluation

The price of the bid will be evaluated in Canadian dollars, Applicable Taxes excluded, DDP Delivered Duty Paid, Canadian customs duties and excise taxes included.

4.2. Basis of Selection

A bid must comply with all requirements of the bid solicitation to be declared responsive. The responsive bid with the lowest evaluated price will be recommended for award of a contract.

PART 5 - CERTIFICATIONS

Bidders must provide the required certifications and associated information to be awarded a contract.

The certifications provided by bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default in carrying out any of its obligations under the Contract, if any certification made by the Bidder is found to be untrue whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority may render the bid non-responsive or constitute a default under the Contract.

5.1. Certifications Precedent to Contract Award

The certifications listed below and in Annex "B" should be completed and submitted with the bid, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to Provide the information. Failure to comply with the request of the Contracting Authority and Provide the certifications within the timeframe provided will render the bid non-responsive.

5.1.1. Integrity Provisions – Associated Information

In accordance with the <u>Ineligibility and Suspension Policy</u> (http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html), the Bidder must provide the required documentation (Refer to Annex H), as applicable, to be given further consideration in the procurement process:



- Declaration of Convicted Offences (as applicable)
- Required Documentation

5.1.2. Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml) available from Employment and Social Development Canada (ESDC) - Labour's website.

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid " list at the time of contract award.

5.1.3. Additional Certifications Precedent to Contract Award

5.1.3.1. Former Public Servant

Refer to Annex "B"

5.2. Insurance Requirements

Upon request of the Contracting Authority, the Bidder must provide a letter from an insurance broker or an insurance company licensed to operate in Canada stating that the Bidder, if awarded a contract as a result of the bid solicitation, can be insured in accordance with the Insurance Requirements specified in Annex "C".

If the information is not provided in the bid, the Contracting Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within that time period will render the bid non-responsive.

PART 6 - RESULTING CONTRACT CLAUSES

6.1. Security Requirement

6.1.1. The following security requirement (SRCL, refer to Annex "G") applies and form part of the Contract.

The Contractor and all of the contractor's proposed individuals who may work on site must hold a valid "Reliability Status Security Clearance" issued by RCMP Departmental Security.

Only those employees whose names appear on the Contractor's payroll and have met the security clearance requirements will be allowed access to the site of the work.



6.2. Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex "A".

6.3. Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Revision to Departmental Name: As this contract is issued by RCMP, any reference to Public Works and Government Services Canada or PWGSC or its Minister contained in any term, condition or clause of this contract, including any individual SACC clauses incorporated by reference, will be interpreted as reference to RCMP or its Minister.

6.3.1 General Conditions

2010C (2016-04-04), General Conditions - Services (Medium Complexity) apply to and form part of the Contract.

6.4. Term of Contract

6.4.1. Period of the Contract

The period of the Contract is from date of Contract for a 2 (2) year period.

6.4.2. Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to **two (2) additional one (1) year periods** under the same conditions. The Contractor agrees that during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at **least thirty (30) calendar days** before the expiry date of the contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

6.4.3. Termination for Convenience

Refer to Section 22 of 2010C (2016-04-04), General Conditions - Services (Medium Complexity).



6.5. Authorities

6.5.1. Contracting Authority

The Contracting Authority for the Contract is:

Shelley Doering
Procurement & Contracting Officer
Royal Canadian Mounted Police
Procurement & Contracting Services Unit

Telephone: 780-670-8636 Facsimile: 780-454-4523

E-mail address: shelley.doering@rcmp-grc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

6.5.2. Technical Authority

The Technical Authority for the Contract is:

Kevin Finucane Senior Asset Manager Royal Canadian Mounted Police Real Property Alberta

Telephone: 780-412-5366 Facsimile: 780-412-5325

E-mail address: kevin.finucane@rcmp-grc.gc.ca

The Technical Authority is the representative of the department or agency for whom is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters are to be discussed with the Technical Authority, however the Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

6.5.3. Site Authority

The Site Author	ority for the Contract is:	
(The Site Auth	ority will be indicated at Contract Awa	rd)
Title:		
Telephone :		

The Site Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is the local contact for the Contractor.



Technical matters may be discussed with the Site Authority whom must advise the Technical Authority, however the Site Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

6.5.3. Contractor's Representative

The Contractor's Representative responsible for general enquiries and delivery follow-up is: (The Contractor's Representative will be identified at Contract Award)

Name: _	
Telephone No.	
Facsimile No.	
F-mail address:	

6.6. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice: 2012-2</u> of the Treasury Board Secretariat of Canada.

6.7. Payment

6.7.1. Basis of Payment

In consideration of the Contractor satisfactorily completing all of its obligations under the Contract, the Contractor will be paid a firm price as specified in "Annex "D" for a cost of \$_____. Customs duties are "included" and Goods and Services Tax or Harmonized Sales Tax is extra, if applicable.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work, unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

6.7.2. Monthly Payment

Refer to SACC Manual clause H1008C (2008-05-12) Monthly Payment.

6.7.3. Time Verification

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contractor must repay any overpayment, at Canada's request.



6.8. Invoicing Instructions

The Contractor must submit invoices in accordance with the information required in Section 10 of 2010C (2016-04-04), General Conditions - Services (Medium Complexity).

An invoice must be submitted to Asset Manager on the first working day of the following month.

The address where the invoice are to be sent to, will be indicated at Contract Award.

6.9. Certifications

6.9.1. Compliance

The continuous compliance with the certifications provided by the Contractor in its bid and the ongoing cooperation in providing associated information are conditions of the Contract. Certifications are subject to verification by Canada during the entire period of the Contract. If the Contractor does not comply with any certification, fails to provide the associated information, or if it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

6.10. Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in the Province of Alberta.

6.11. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) 2010C (2016-04-04) General Conditions Services (Medium Complexity);
- (c) Annex A, Statement of Work
- (d) Appendix A-1 Standard Operating Procedure
- (e) Annex C, Insurance Requirements
- (f) Annex D, Basis of Payment
- (g) Annex G Security Requirements Checklist
- (h) the Contractor's bid dated _____, as amended on_____

6.12. Procurement Ombudsman

6.12.1. Dispute Resolution Services

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the *Department of Public Works and Government Services Act* will, on request, and consent of the parties, to participate in an alternative dispute resolution process to resolve any dispute between the parties respecting the



interpretation or application of a term or condition of this contract and their consent to bear the cost of such process, provide to the parties a proposal for an alternative dispute resolution process to resolve their dispute.

The Office of the Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at boa.opo.gc.ca.

6.12.2. Contract Administration

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the *Department of Public Works and Government Services Act* will review a complaint filed by [the supplier or the contractor or the name of the entity awarded this contract] respecting administration of this contract if the requirements of Subsection 22.2(1) of the *Department of Public Works and Government Services Act* and Sections 15 and 16 of the *Procurement Ombudsman Regulations* have been met, and the interpretation and application of the terms and conditions and the scope of the work of this contract are not in dispute.

The Office of the Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at boa.opo@boa.opo.gc.ca.

6.13. SACC Manual Clauses

Refer to the following SACC Manual Clauses:

A9068C (2010-01-11), Government Site Regulations; A7017C – Replacement of Specific Individual

6.14. Insurance – Specific Requirements

The Contractor must comply with the insurance requirements specified in Annex "C". The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.

The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. For Canadian-based Contractors, coverage must be placed with an Insurer licensed to carry out business in Canada, however, for Foreign-based Contractors, coverage must be placed with an Insurer with an A.M. Best Rating no less than "A-". The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.





All references to the Certificate of Insurance (form PWGSC-TPSGC 357) http://www.tpsgc-pwgsc.gc.ca/app-acq/forms/documents/357.pdf in the instructions, general terms, conditions and clauses identified in the Invitation to Tender (ITT) by number, date and title, and set out in the Standard Acquisition Clauses and Conditions Manual (http://www.tpsgc-pwgsc.gc.ca/app-acq/forms/documents/357.pdf in the instructions, general terms, conditions and clauses identified in the Invitation to Tender (ITT) by number, date and title, and set out in the Standard Acquisition Clauses and Conditions Manual (http://ccua-sacc.tpsgc-pwgsc.gc.ca/pub/acho-eng.jsp) are to be replaced with the "RCMP CERTIFICATE OF INSURANCE / ATTESTATION D'ASSURANCE - GRC".



ANNEX "A" JANITORIAL SERVICES GENERAL REQUIREMENT

1. SCOPE

1.1. Introduction

Janitorial services for RCMP St. Paul Detachment.

1.2. Objectives of the Requirement

To maintain the cleanliness of RCMP property using standard cleaning procedures, cleaning products and equipment.

1.3. Background and Specific Scope of the Requirement

The St. Paul Detachment consists of three levels – including a basement which houses a gym facility, a training room and a firing range. The main floor of the Detachment houses general office space, a lunch room, two washrooms, and a coffee room. The second floor houses general office space, one boardroom, two washrooms and a coffee room. The cell block consists of nine cells. There are two enclosed garage bays. The total area for cleaning services in the building is approximately 2,620.95 m². All areas are to be cleaned in accordance with Annex A 2. Requirements and Appendix A-1 "RCMP Cellblocks and Detention Areas Cleaning Services".

This is a contract for the performance of janitorial services and the contractor is engaged under the contract as an independent contractor for the sole purpose of providing janitorial services.

Neither the contractor nor any of the contractor's personnel is engaged by the contract as an employee, servant or agent of Her Majesty.

The contractor agrees to be solely responsible for any and all payments and/or deductions required to be made including those required for Canada Pension Plan, Employment Insurance, Worker's Compensation or Income Tax.

2. REQUIREMENTS

2.1. Tasks, Activities, Deliverables and Milestones

2.1.1. Tasks

2.1.1.1. Frequency Defnitions:

Frequency	Frq. Acron.	Туре
As required	AR	Non-Routine
Daily (5 days per week)	D	Regular
Every 3rd month	E3M	Quarterly
Every 6th month	E6M	Semi-Annually



Monthly	М	Routine
Weekly	W	Routine
Yearly	Υ	Annually

2.1.1.2. Activities

Regular

Daily (5 days per week)

Clean both sides of entrance door glass and side lights.

Dust all horizontal surfaces, counter tops and furniture, picture frames, cabinets, fixtures, window sills, ledges, etc.

Empty all waste baskets and place waste in containers ready for burning or disposal. Dispose of garbage as per the RCMP Site Authority or designator's directions.

Ensure adequate supplies exist in washrooms. Replenish paper towels, toilet tissue and soap.

Keep mirrors throughout the building clean and polished.

Remove waste paper from washrooms. Empty, wash and disinfect sani-cans in washrooms. Replace sani-bags.

Sweep and damp mop all vinyl flooring.

Vacuum all carpet, spot clean as necessary, remove salt stains from all walkway mats.

Vacuum/clean entire floor area and stairways.

Wash and disinfect washrooms to ensure sanitary conditions. Including toilet seats (both sides), bowls, urinals, wash basins, all flush tanks, dispensers, mirrors, shelves, high ledges and all exposed piping and plumbing fixtures, floors etc.

Routine

Weekly

Vacuum upholstered furniture and freestanding screens, clean/polish all leather, vinyl and leatherette upholstered furniture.

Wash and disinfect refuse receptacles in washrooms.

Monthly

Dust Venetian blinds.

Hose down garage and secure bay floors and other concrete floors.

Wash all finger marks and smudges from walls, doors, partitions, ledges and framework.

Wash all glass partitions, draft deflectors and cabinet glass.

Non-Routine

As Required

Clean/remove spider webs from exterior light fixtures and above doorways.

Keep the main and service entrances clear of debris, i.e. paper, carton, refuse cans, slush, sand etc. in order to maintain a clean and tidy appearance at all times.



Replace burnt out light bulbs, fluorescent tubes and starters. Dry wipe tubes, bulbs and shielding when making replacements.

Clean plugged toilets and drains immediately, providing no plumbing work is required. Notify the Site Authority or Site Authority's designate if plumbing work is necessary.

Remove, clean mats and replace.

Secured areas such as the exhibit rooms and file storage areas are included in this contract, but are to be cleaned only as required basis, and only under the escort of the Site Authority or Site Authority's designate.

Cell area is to be cleaned and disinfected – as instructed by the Site Authority or Site Authority's designate. See attached Appendix A-1 Standard Operating Procedure (SOP) – Cleaning of RCMP Cellblocks and Detention Areas.

Quarterly

Every 3rd Month

Wash door grilles, air intake grilles, air diffusers and metal work.

Semi-Annually

Every 6th Month

Clean all exterior light fixtures as required (minimum twice per year).

Clean all light fixtures. Include incandescent fixtures and bulbs and washing outside and inside of fluorescent covers and tubes.

Dust and polish all wood paneling, walls and partitions.

Wash both sides of all exterior windows, including draft deflectors, skylights and ceiling lights under them, sash window framing, storm sash and screens, leaving all surfaces dry and free of streak marks.

Wash washroom walls.

Wash, wax and polish public lobbies and entrance hallways and heavy traffic areas.

Wash, wax, and polish all vinyl floors, remove gum and other foreign residue.

Annually

Yearly

Steam clean or shampoo all carpets using water extractor type machine. All labour, equipment and materials for this work to be supplied by contractor.

Wash all walls, ceilings, partitions and woodwork.

2.1.1.3. Special Occurences

The contractor shall promptly report to the Site Authority or Site Authority's designate and record in the Janitorial Services Activity Log book provided by the Site Authority or Site Authority's designate (See Annex E for a sample of a Janitorial Services Activity Log page):

- every instance involving hazardous materials, situations or occurrences;
- water and/or fire related instances, including those of a minor nature;
- any and all damage or injury to property and/or people;
- repairs and maintenance related to life and safety systems, other than regular cyclical repairs and maintenance; and



 any other instances that are or could potentially become a liability to the RCMP or which may require follow up and/or action by the RCMP.

2.2. Specifications and Standards

2.2.1. Materials and Equipment

- 2.2.1.1. The **Contractor** is responsible to provide all cleaning products and disinfectants, all tools, equipment and equipment consumables including mops, pails and vacuum cleaners unless otherwise stipulated.
- 2.2.1.2. The **Contractor** is responsible to provide all the following consumables:

Hand SoapGarbage bags

Sani-bagsToilet tissue

Paper towels

- Protective Clothing/Equipment

- 2.2.1.3. Sample Consumables and Estimated Usuages (Quanties are estimated usages only and are subject to change):
 - Toilet Tissue Dispenser(s) (Brand Names): Kimberly Clark Brand- JRT Twin Toilet Tissue Jumbo Dispenser
 - (Style & Size): 2 ply/500 sheets per roll
 - o (Approx. Usage/Month): 3 cases per month
 - Paper Towel Dispenser(s) (Brand Names): Kimberly Clark Brand Hard roll Towel Dispenser
 - o (Style & Size): 8 foot roll
 - (Approx. Usage/Month): 2.5 3 cases per month
 - Hand Soap Dispenser(s) (Brand Names): Zep Bulk Dispenser
 - o (Style & Size): Regard pink lotion soap (4L)
 - o (Approx. Usage/Month): 2 cases per month
- 2.2.1.4. Materials to be supplied by the RCMP that the Contractor may need to perform activities listed in 2.1.1.2 are:
 - Light Bulbs

- Rubber matting
- 2.2.1.5. The total number of personnel at the detachment is 60.
- 2.2.1.6. All cleaning products used will have reduced levels of hazardous materials ae well as be free of ammonia and wherever possible cleaning products should be purchased in concentrated form or in returnable packages to reduce waste. Look for the EcoLogo Program or Green Seal.
- 2.2.1.7. Paper and plastic products should contain post-consumer recycled paper or plastic. Look for the EcoLogo Program or Green Seal.
- 2.2.1.8. Cleaning products and paper products must be no-scent or low-scent products.



- 2.2.1.9. It is incumbent upon the provider of janitorial services to follow best industry practices and to use products and processes which ensure no cross-contamination between cells/detention areas, Member/guard/matron or public washrooms, food preparation and kitchen areas.
- 2.2.1.10. The Contractor shall ensure that all products used in the work place are classified and labeled according to the Workplace Hazardous Materials Information Systems (WHMIS) legislation which requires the employer to provide detailed worker education regarding potential health effects of hazardous materials in their work environment and how they can be handled and disposed of safely.

2.3. Technical, Operational and Organizational Environment

2.3.1. Hours of Work

Cleaning will be required 5 days a week. Hours to work of the cleaning staff depend upon the normal occupancy hours of the building, and are to be determined by the proposed janitorial contractor and the Royal Canadian Mounted Police (RCMP) Site Authority upon contract award.

2.3.2. Weather

Inclement weather conditions and other circumstances will at times necessitate additional cleaning of entry ways and high traffic areas inside and/or outside the building as per Annex A. The Contractor must comply without additional cost, when performance is required during normal working hours.

2.3.3. Floor Coverings

There will be no adjustment to the contract amount where the existing floor covering is converted to another type during the term of the Contract.

2.4. Method and Source of Acceptance

All cleaning shall be performed to the satisfaction of the RCMP Site Authority or their designated representative and will be inspected at least once a month during this contract. RCMP will have the right to reject any work that is not in accordance with the requirements of the Contract and require its correction at the Contractor's expense.

2.5. Reporting Requirements

Within 30 days of contract award, the contractor in consultation with the RCMP Site Authority, will determine a schedule in which the work will be done. The schedule is to be signed off by both the contractor and the RCMP Site Authority or designate. The schedule will be adhered to and will be part of the performance measures. A copy of the schedule is to be provided to the Contracting Authority by the RCMP Site Authority or designate within a day or two of it being signed.

An activity log will be maintained at the site by the contractor in which the contractor shall record, date and initial all the completed scheduled/periodic work performed. The log shall be provided to the RCMP Site Authority or designate on a monthly basis. The RCMP Site Authority or designate will



review and sign off on the activity log. A copy of the signed acivity log must be sent to the Contracting Authority by the RCMP Site Authority or designate within a day or two of it being signed.

Refer to Annex E for a sample of the activity log.

2.6. Project Management Control Procedures

The RCMP Site Authority will:

- Ensure a schedule is produced, signed off by both parties a copy provided to the Contracting Authority;
- Review against the schedule, validate work was completed and sign the activity log on a monthly basis and provide a copy to the Contracting Authority;
- Record any communication with the contractor on the communication log (see Annex F) and submit a copy to the Contracting Authority; and
- Ensure the services are being performed in accordance with the contract and to record on the Communication Log when this is not the case and provide a copy to the Contracting Authority.

3. ADDITIONAL INFORMATION

3.1. Canada's Obligations

The RCMP will provide the contractor the following upon the contractor receiving the appropriate RCMP security clearance:

- Access to the detachment during regular business hours
- Utility room/janitorial closet for supplies and equipment
- Any consumables identified in 2.2.1.

3.2. Contractor's Obligations

The Contractor shall:

- Keep utility room/janitorial closet clean and free of debris at all times and serviced as per the corresponding area in the building.
- All equipment and materials to be stored neatly strictly adhering to all fire prevention practices.
- Ensure separate cleaning equipment is used for cell blocks and detention areas, if applicable.
- Provide any consumables identified in 2.2.1.
- Maintain a log that records and dates all completed scheduled/periodic work performed as well as any instance identified in 2.1.1.3.
- Maintain a binder on site with up-to-date Material Safety Data Sheets (MSDS) for all products and materials used in the work site (when available from manufacturer).
- Notify RCMP Site Authority in adavnce by at least 5 days if looking to make a change to the agreed upon schedule, if circumstances allow.





- Follow best industry practices and to use products and processes which ensure no cross-contamination between cells/detention areas, Member/guard/matron or public washrooms, and food preparation and kitchen areas.
- Perform the work in compliance with the Canada Labour code part II, or relevant provincial occupational health and safety act and regulations, the national fire code, and applicable municipal regulations.
- Ensure all saftey measures respecting personnel and fire hazards recommended by the National and Provincial codes and/or prescribed by the authorities having jurisdiction, shall be observed at all times.

3.3. Location of Work, Work site and Delivery Point

RCMP St. Paul Detachment 4806 – 55th Street St. Paul, Alberta TOA 3A0

4. PROJECT SCHEDULE

4.1. Schedule and Estimated Level of Effort (Work Breakdown Structure)

Refer to Section 2.1.1.2.

5. APPLICABLE DOCUMENTS AND GLOSSARY

5.1. Applicable Documents

5.1.1. References

The references listed below are the standards, rules, guidelines and regulations that the Contractor and the Contractor's personnel must adhere to will performing the duties of this contract.

5.1.1.1. Janitorial Contract (SERVICE CONTRACT/SPECIFICATION CUSTODIAL MAINTENANCE)

Treasury Board of Canada Secretariat
Procedures for Liaison with Private Contractors - Jurisdiction
http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=12563§ion=text

- 5.1.1.2. Alberta Occupational Health and Safety Act Section 2(2) Obligations of employers, workers, etc. http://www.qp.alberta.ca/1266.cfm?page=O02.cfm&leg_type=Acts&isbncln=0779749200
- 5.1.1.3. Canadian Centre for Occupational Health and Safety (CCOHS)
 Canada's National Occupational Health & Safety Resource -Sanitation and
 Infection Control for Cleaning staff
 http://www.ccohs.ca/oshanswers/hsprograms/cleaning staff.html





5.1.1.4. Public Health Agency of Canada Infection Control Guidelines - Hand Washing, Cleaning, Disinfection and Sterilization in Health Care http://www.phac-aspc.gc.ca/publicat/ccdr-rmtc/98pdf/cdr24s8e.pdf

5.2. Relevant Terms, Acronyms and Glossaries

RCMP – Royal Canadian Mounted Police

Cleaning Products – are chemical products used for the purpose of cleaning.

Environmentally preferable goods and services are those which have a reduced negative effect on human health and the environment over their full life cycle when compared with competing products or services. They make efficient use of raw materials, energy and water; generate a minimum of waste; and/or minimize the release of harmful substances into the environment during their production or use. Environmentally preferable goods may also have one or more of the following characteristics; reduced packaging, reduced maintenance requirements and ease of re-use, refurbishment, re-manufacture or recycling at end of life.

Employer – is the contractor and/or bidder.



APPENDIX A-1 RCMP Cellblocks and Detention Areas Cleaning Services Standard Operating Procedure (SOP)

1. Purpose

To maintain the cleanliness of RCMP Cellblocks and Detention Areas using appropriate cleaning procedures, supplies and equipment while ensuring a safe environment for all staff and inmates.

2. Background and Specific Scope of the Requirement

This SOP is intended to provide general guidelines for cleaning. The Detachment Commander may be required to modify procedures to meet the level of cleaning services deemed necessary for their unit

Contractor and/or Contractor's personnel engaged in cleaning of cellblocks and detention areas should be aware of the potential for contact with infectious diseases and follow safe cleaning procedures as required.

Contractor and/or Contractor's personnel working in detention areas should be aware that appropriate immunization for vaccine-preventable disease to reduce the risk of exposure to communicable diseases is available and should be obtained. For more information on immunization, consult the "Canadian Immunization Guide".

3. Safeguards

All Contractor's personnel performing service on this contract must:

a. General

- i. Wear personal protective equipment and clothing as directed by the Contractor.
- ii. Know the potential hazards and safe handling practices for all cleaning and disinfecting products and equipment you use.
- iii. Follow procedures and safe work practices as directed by your employer.
- iv. Use cleaning products according to the supplier's recommendation to ensure proper and safe application.
- v. Consider all biological waste as infectious.

b. Feces and Bodily Fluids

- i. Contractor to ensure Contractor's personnel be properly trained to handle contact with feces and bodily fluids to ensure they understand potential hazards, take necessary precautions, and use proper supplies for clean-up.
- ii. Wear appropriate personal protective equipment for the situation, such as gloves, face shield, safety boots or protective shoe covers, and gown or apron.

4. Routine Cleaning



The Site Authority or Site Authority's designate will determine the frequency and methods of cleaning and disinfecting according to: type of surfaces or areas to be cleaned; amount of soiling; number of people and degree of activity in the area; and risk to employees, visitors, custodial staff and persons in custody.

- a. Keep all cells, secure interview rooms, prisoner/visitor rooms, patrol corridor, breath test analysis and telephone access rooms, washrooms and other holding areas and guardroom counter free of garbage and debris.
- b. Check and dispose of feminine napkins in biohazard containers mounted in the cellblock daily or as necessary.
- c. Remove, as per schedule, visible dust and dirt from cells, secure interview rooms, prisoner/visitor rooms, breath test analysis and telephone access rooms, washrooms, patrol corridor, other holding areas and guardroom counter using appropriate equipment and detergent and use a brush, sponge or mop to remove stains. Routinely sanitize all areas using appropriate disinfectant and dedicated cleaning equipment.
- d. Clean and sanitize bunks and mattresses as required (and after each use when practicable) with appropriate products and recommended procedures.
- e. Clean floor drain grills and vent grills to keep them clear.
- f. Clean/wipe all camera covers (plexiglass), where they exist.
- g. Report all spills, accidents, incidents, etc. to your on-site supervisor or the Unit Commander, as applicable and record in the Janitorial Services Activity Log book (see Annex E for a sample page from a Janitorial Services Activity Log).

5. Cleaning of Feces and Bodily Fluids

- a. Site Authority will restrict access to area.
- b. Put on the appropriate personal protective equipment for the situation.
- c. Collect clothes, linen and material soiled with feces and bodily fluids with minimum agitation and put in appropriate sealed, labeled bio-hazard, leak proof container provided by the Contractor.
- d. Remove feces and bodily fluids with disposable towels before disinfecting.
- e. Wash thoroughly and then sanitize area, including bunks and mattresses with appropriate equipment and solution and allow to dry.
- f. Dispose of all contaminated articles as per municipal or provincial disposal regulation/protocols and use disposal equipment or if reusable, decontaminate equipment used for clean-up, such as buckets and mops.
- g. Remove protective equipment before leaving the location of the spill and wash hands thoroughly with warm water and soap, after removing gloves.
- h. Shower and change as soon as possible if clothing was contaminated and dispose of clothes accordingly.



ANNEX "B" CERTIFICATIONS PRECEDENT TO CONTRACT AWARD

Former Public Servant Certification

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions

For the purposes of this clause, "former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S. 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:





- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes** () **No** ()

If so, the Bidder must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

Certification

By submitting a bid, the Bidder certifies that the information submitted by the Bidder in response to the above requirements is accurate and complete.



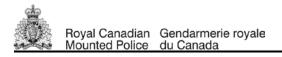
ANNEX "C" INSURANCE REQUIREMENTS

All references to the Certificate of Insurance (form PWGSC-TPSGC 357) http://www.tpsgc-pwgsc.gc.ca/app-acq/forms/documents/357.pdf in the instructions, general terms, conditions and clauses identified in the Invitation to Tender (ITT) by number, date and title, and set out in the Standard Acquisition Clauses and Conditions Manual (http://ccua-sacc.tpsgc-pwgsc.gc.ca/pub/acho-eng.jsp_are to be replaced with the "RCMP CERTIFICATE OF INSURANCE / ATTESTATION D'ASSURANCE - GRC".

COMMERCIAL GENERAL LIABILITY INSURANCE REQUIREMENTS

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
 - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
 - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
 - d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
 - e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
 - f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
 - g. Employees and, if applicable, Volunteers must be included as Additional Insured.
 - h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
 - i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
 - j. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30)





days written notice of policy cancellation.

- k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- I. Owner's or Contractor's Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- m. Sudden and Accidental Pollution Liability (minimum 120 hours): To protect the Contractor for liabilities arising from damages caused by accidental pollution incidents.
- n. Litigation Rights: Pursuant to subsection 5(d) of the <u>Department of Justice Act</u>, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

Send to:

Senior General Counsel, Civil Litigation Section, Department of Justice 234 Wellington Street, East Tower Ottawa, Ontario K1A 0H8

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to codefend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.







Royal Canadian Mounted Police Gendarmerie royal du Canada

CERTIFICATE OF INSURANCE

		CERTIF	ICATE OF INSUR	KANCE		
Description and Location of	f Work				Contract No.	
					Project No.	
Name of Insurer, Broker or	Agent	Address (No., St	reet)	City	Province	Postal Code
Name of Insured (Contracto	or)	Address (No., Str	reet)	City	Province	Postal Code
Additional Insured - Her M	lajesty the Queen in Right o	f Canada as represented	d by the Royal Canad	ian Mounted Police (RC	CMP)	
Type of Insurance (Required when Checked)	Insurer Name and Policy Number	Inception Date D / M / Y	Expiry Date D / M / Y		Limits of Liability	
() ()		2 / 11/1		Per Occurrence	Annual General Aggregate	Completed Operations Aggregate
☐ Commercial General Liability				\$	\$	\$
☐ Umbrella/Excess Liability				\$		\$
Builder's Risk/ Installation Floater				\$	1	
Pollution Liability				☐Per Incident \$	Per Occurrence	Aggregate \$
Marine Liability				\$		
Aviation Liability				Per Incident	Per Occurrence	Aggregate \$
Other Liability				\$		7
				da, are currently in force a	nd include the applicable insuran	ce coverages stated on
page 2 of this Certificate	e of Insurance, including advance	e notice of cancellation / re	eduction in coverage.			
Name of person authorize	ed to sign on behalf of Insurer(s) (0	Officer, Agent, Broker)		 т	elephone Number	
Signature				D	D/M/Y	





Royal Canadian Gendarmerie royale Mounted Police du Canada



Royal Canadian Mounted Police Gendarmerie royal du Canada

General

The insurance policies required on page 1 of the Certificate of Insurance must be in force and must include the insurance coverages listed under the corresponding type of insurance on this page.

The policies must insure the Contractor and must include Her Majesty the Queen in Right of Canada as represented by the Royal Canadian Mounted Police (RCMP).

The insurance policies must be endorsed to provide Canada with not less than thirty (30) days' notice in writing in advance of a cancellation of insurance or any reduction in coverage.

Without increasing the limit of liability, the policies must protect all insured parties to the full extent of coverage provided. Further, the policies must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.

Commercial General Liability

The insurance coverage provided must not be substantially less than that provided by the latest edition of IBC Form 2100.

The policy must either include or be endorsed to include coverage for the following exposures or hazards if the Work is subject thereto:

- a) Blasting.
- b) Pile driving and caisson work.
- c) Underpinning.
- d) Removal or weakening of support of any structure or land whether such support be natural or otherwise if the work is performed by the insured contractor.

The policy must have the following minimum limits:

- \$2,000,000 Each Occurrence Limit;
- b) \$5,000,000 General Aggregate Limit per policy year if the policy contains a General Aggregate; and
- c) \$2,000,000 Products/Completed Operations Aggregate Limit.

Umbrella or excess liability insurance may be used to achieve the required limits

Builder's Risk / Installation Floater

The insurance coverage provided must not be less than that provided by the latest edition of IBC Forms 4042 and 4047.

The policy must permit use and occupancy of any of the projects, or any part thereof, where such use and occupancy is for the purposes for which a project is intended upon completion.

The policy may exclude or be endorsed to exclude coverage for loss or damage caused by asbestos, fungi or spores, cyber and terrorism.

The policy must have a limit that is not less than the sum of the contract value plus the declared value (if any) set forth in the contract documents of all material and equipment supplied by Canada at the site of the project to be incorporated into and form part of the finished Work. If the value of the Work is changed, the policy must be changed to reflect the revised contract value.

The policy must provide that the proceeds thereof are payable to Canada or as Canada may direct in accordance with GC10.2, "Insurance Proceeds" (https://buyandsell.gc.ca/policy-and-guidelines/standard- acquisition-clauses-and-conditions-manual/5/R/R2900D/2).

Contractors Pollution Liability

The policy must have a limit usual for a contract of this nature, but not less than **\$1,000,000** per incident or occurrence and in the aggregate.

Marine Liability

The insurance coverage must be provided by a Protection & Indemnity (P&I) insurance policy and must include excess collision liability and pollution liability.

The insurance must be placed with a member of the International Group of Protection & Indemnity Associations or with a fixed market in an amount of not less than the limits determined by the Marine Liability Act, S.C. 2001, c. 6. Coverage must include crew liability, if it is not covered by the statutory requirements of the Territory or Province having jurisdiction over such employees.

The policy must waive all rights of subrogation against Canada as represented by Public Works and Government Services Canada for any and all loss of or damage to the watercraft however caused.

Aviation Liability

The insurance coverage shall Include Bodily Injury (including passenger Bodily Injury) and Property Damage, in an amount of not less than \$5,000,000 per incident or occurrence and in the aggregate.



ANNEX "D" BASIS OF PAYMENT

Please Note:

Annex "D" <u>must be</u> completed in its entirety or the tender/bid will be <u>considered non-responsive</u> and will not be evaluated.

- Prices are firm.
- Firm Prices are in Canadian Dollars.
- Prices do not include GST, however GST will be added as a separate item, if applicable, on any invoice issued as a result of a Contract.

Bidder's Pricing

Item	Description	Rate	Term	Price
1	Janitorial Services – Initial 24 month term Inclusive rate per month, excluding GST	\$/month	X 24 months=	\$
2	Janitorial Services – 1st twelve (12) month option period Inclusive rate per month, excluding GST	\$/month	X 12 months=	\$
3	Janitorial Services – 2 nd twelve (12) month option period Inclusive rate per month, excluding GST	\$/month	X 12 months=	\$
		Total Bid Pri	ce of Bid:	\$

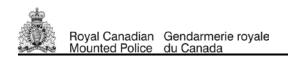




ANNEX "E" JANITORIAL SERVICES ACTIVITY LOG

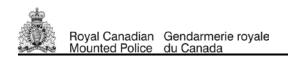
												MONTH/YEAR
DESCRIPTION	FRQY	INITIAL	MON	INITIAL	TUES	INITIAL	WED	INITIAL	THURS	INITIAL	FRI	NOTES
Regular												
Vacuum/clean entire floor area and stairways.	D											
Dust all horizontal surfaces, counter tops and furniture,	D											
picture frames, cabinets, fixtures, window sills, ledges, etc.	"											1
Clean both sides of entrance door glass and side lights.	D											
Empty all waste baskets and place waste in containers												
ready for burning or disposal. Dispose of garbage as per	D											1
the RCMP Site Authority or desingnate's directions.												
Wash and disinfect washrooms to ensure sanitary												
conditions. Including toilet seats (both sides), bowls,												1
urinals, wash basins, all flush tanks, dispensers, mirrors,	D											1
shelves, high ledges and all exposed piping and plumbing												1
fixtures, floors etc.												
Remove waste paper from washrooms. Empty, wash and	D											1
disinfect sani-cans in washrooms. Replace sani-bags.												
Ensure adequate supplies exist in washrooms. Replenish	D											1
paper towels, toilet tissue and soap.			_									
Sweep and damp mop all vinyl & tile flooring.	D						_					
Vacuum all carpet, spot clean as necessary, remove salt	D											1
stains from all walkway mats. Keep mirrors throughout the building clean and polished.	D											-
Clean, Mop and disinfect cells.	D											-
Clearl, Mop and distrilect cers.	U		_				\vdash					
	_											
	_											
RCMP Site Authority (Print Name)		RCMP S	ite Aut	hority Sigi	nature							Date





												MONTH/YEAR
DESCRIPTION	FRQY	INITIAL	DAT	INITIAL	DATE	INITIAL	DAT	INITIAL	DATE	INITIAL	DATE	NOTES
Routine & Non-Routine												
Wash and disinfect refuse receptacles in washrooms.	W											1
Vacuum upholstered furniture and freestanding screens,												
clean/polish all leather, vinyl and leatherette upholstered	W						l					
furniture.												
Dust Venetian blinds.	М											
Hose down garage and secure bay floors and other	м											
concrete floors.	IVI											1
Wash all finger marks and smudges from walls, doors,	М			1								
partitions, ledges and framework.	IVI											
Wash all glass partitions, draft deflectors and cabinet	м											
glass.	IVI											
Clean plugged toilets and drains immediately, providing no												
plumbing work is required. Notify the Site Authority or Site	AR						l					
Authority's designate if plumbing work is necessary.												
Replace burnt out light bulbs, fluorescent tubes and							l					
starters. Dry wipe tubes, bulbs and shielding when making	AR						l					
replacements.												
Remove, clean mats and replace.	AR											
Keep the main and service entrances clear of debris, i.e.	١						l					
paper, carton, refuse cans, slush, sand etc. in order to	AR						l					
maintain a clean and tidy appearance at all times.							<u> </u>					
Clean/remove spider webs from exterior light fixtures and	AR						l					
above doorways.			_				├─					
Secured areas such as the exhibit rooms and file storage	1						l					
areas are included in this contract, but are to be cleaned	AR						l					
only as required basis, and only under the escort of the Site	1						l					
Authority or Site Authority's designate. Cell area is to be cleaned and disinfected – as instructed			_				├					
by the Site Authority or Site Authority's designate. See	1						l					
attached Appendix A-1 Standard Operating Procedure	AR						l					
(SOP) – Cleaning of RCMP Cellblocks and Detention	AR						l					
	1						l					
Areas.	 		 				├					
												<u> </u>
RCMP Site Authority (Print Name)		RCMP S	ite Aut	hority Sigi	nature							Date





								MONTH/YEAR
DESCRIPTION	FRQY	INITIAL	DAT	INITIAL DATE	INITIAL DAT	INITIAL DATE	INITIAL DATE	NOTES
Quarterly, Semi-Annually, Annually Wash door grilles, air intake grilles, air diffusers and metal								
work.	ЕЗМ							
Wash, wax and polish public lobbies and entrance hallways and heavy traffic areas.	E6M							
and heavy traffic areas. Wash, wax, and polish all vinyl floors, remove gum and other foreign residue.	E6M							
Wash washroom walls.	E6M							
Dust and polish all wood paneling, walls and partitions.	E6M							
Wash both sides of all exterior windows, including draft deflectors, skylights and ceiling lights under them, sash window framing, storm sash and screens, leaving all surfaces dry and free of streak marks. Clean all exterior light fixtures as required (minimum twice	E6M							
Clean all exterior light fixtures as required (minimum twice per year). Clean all light fixtures. Include incandescent fixtures and	E6M							
bulbs and washing outside and inside of fluorescent covers and tubes.	E6M							
Wash all walls, ceilings, partitions and woodwork.	Υ							
Steam clean or shampoo all carpets using water extractor type machine. All labour, equipment and materials for this work to be supplied by contractor.	Y							
			├	-				
			┢	-				
	 		\vdash	-				
	-		-	-				
RCMP Site Authority (Print Name)		RCMPS	ite Au	thority Signature		_		Date





					MONTH/YEAR
	SPECIAL (OCCURENCES			
DESCRIPTION		DATE	LOCATION	REPORTED TO	
DESCRIPTION		DATE	LOCATION	REPORTED TO	
				-	
DOMD Cite Authority (Drint Name)	DOMD City Authority Circu	turn		Data	
RCMP Site Authority (Print Name)	RCMP Site Authority Signa	iture		Date	





Annex "F" Communication Log



COMMUNICATION LOG

Contractor	Co	ntract Number	Date
Work Location	RCMP Site Autho	ority/Designate	
Summary of Occurrence/Observation	/Incident		
Summary of Discussion of Occurrence	ce/Observation/Inc	ident with Contractor	
Resolution/Agreeance			
Contractor (Print Name and Sign)	Date	RCMP Site Authority (Print Name and Sign)	Date



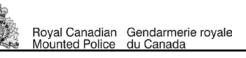


ANNEX "G" SECURITY REQUIREMENTS CHECKLIST

Government of Canada	Gouvernement du Canada		Con	tract Number / Numbro du contr	ad.		<u> </u>
			Security C	Classification / Classification de s	sécurité		
		ECURITY REQUIREMENT	S CHECK LIST ISSN	21.1			
	LISTE DE VÉRIFIC	CATION DES EXIGENCES	RELATIVES À LA S				
Originating Government Depa	artment or Organization	INFORMATION CONTRACT	2. Branch	or Directorale / Direction généra	ale ou l	Directio	ņn
Ministère ou organisme gouv		RCMP		Asset Management orthector / Norn et adresse du so	TANK BETTE	i mert	
a) Subcontract Number / Num			e and Address of Subta	KIRIOCIDI / HORD 6: MARKADA CID SC	JALDE-II MI		
Brief Description of Work / Br		avoil etilahing jankorial service contract	in Deterbenents comes &	harta			
Hold Subjects, Visited annual leastern	III. IV. Craftition and the west	increasing benefits on some posterior	an Detachmenta accosa A	DOME.			
 a) Will the supplier require ac Le fournisseur aura-t-il aco 						No Non	Yee Out
		military technical data aubject l	e the provisions of the 1	Technical Data Control		No [Yes
Regulations?	de à des dominas la	cheminum militaires non classifi	Ann cui mart annaistime	aux dispositions du Réglement	A	Non L	Oui
sur le contrôle des donnée	s techniques?		de nois manifestes	auponosis un regrottent			
Indicate the type of access re		**	ACCURED L. F.		_	hi - 6	
. a) Will the supplier and its em Le fournisseur ainei que le	ipicyees require soce s employes aurorit-its	ses to PROTECTED and/or CL s accès à des renseignements	ou à des tiens PROTÉ	OF BESENSY GÉS etrou CLASSIFIÉS?		Non [Yes
(Specify the level of access		uestion 7. c) u qui se trouve à la question 7	c)				
 b) Will the supplier and its em 	nployees (e.g. cleaner	rs, maintenance personnel) res	quire access to restricte	d access areas? No access to		No	√ Yes
	SSIEIED intoymation (or assets is permitted.				Non L	* Cui
Le fournisseur et ses empl	ovés (p. ax. nettoyeu	rs, personnel d'entretien) auro-	nt-ils accès à des zones	d'acots restreintes? L'accès			
à des renseignements ou à	loyés (p. ax. nettoyeus à des biens PROTÉG	us, personnel d'entretien) auro des et/ou CLASSIFIÉS n'est pa	nt-ils eccès à des zones as autorisé.	d'acots restreintes? L'accès		No. f	
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14. Organization Security Authority	Responsable de la ad	ounté de l'orga		20168	22/01
Name (print) - Nom (on lettres moul Terri BOYCHUK		Title - Tare		Signature	
Team Leader Personnel	Security sty			delli to	aphil.
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Telephone No N° de téléphone	Facsimile No N°	de lélécopieur	1 1 1	courriel Date	20/1/11
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ANNEX "H" BIDDER'S INFORMATION

As per the new Integrity Regime within the Federal Government the following information is required from all vendors prior to contract award.

Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the quote but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the vendor of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame specified will render the quote to be non-responsive.

Integrity Provisions – Required Documentation

In accordance with the <u>Ineligibility and Suspension Policy</u> (http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html), the Vendor must provide the required documentation, as applicable, to be given further consideration in the procurement process.

	Individual		Corporation		Joint Venture	
Legal Busines	s Name:					
Telephone Nu	mber:					
Address:						
City/Province:						
Postal Code: _						
Fax Number:						
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	Business nun	nber or GST numb	er is 15 characters long (Ex	x. 123456789R	T0001)	
Complete list of	of name(s) of you	r Board of Dir	ectors (if applicable):		

