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**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

Place du Portage, Phase III

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11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Miscellaneous Special Projects Division (XN)/Division
des projets spéciaux divers (XN)
Canadian Building
219 Laurier Ave. West, 13th Floor
Room 13077
Ottawa
Ontario
K1A 0S5

Title - Sujet e-Procurement Solution (EPS)	
Solicitation No. - N° de l'invitation EN578-131350/H	Amendment No. - N° modif. 030
Client Reference No. - N° de référence du client 20131350	Date 2016-11-04
GETS Reference No. - N° de référence de SEAG PW-\$\$XN-111-30112	
File No. - N° de dossier 111xn.EN578-131350	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-11-21	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Thauvette, Maxime	Buyer Id - Id de l'acheteur 111xn
Telephone No. - N° de téléphone (819) 420-2201 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Request for Proposal (RFP)**Solicitation Amendment: 030****Purpose:**

The purpose of this amendment is to amend the Request for Proposals (RFP) and provide answers to questions received with regards to this RFP.

(A) CHANGES**CHANGE: 198**

At Annex 2 – *Security and Privacy*, under requirement E2.108,

DELETE: (ITSG-111 <https://www.cse-cst.gc.ca/en/node/1428/html/25015>)

INSERT: (ITSP.40.111 <https://www.cse-cst.gc.ca/en/node/1831/html/26515>)

(B) QUESTIONS**QUESTION: 607**

In regards to Q&A 507 in Amendment 25, Q&A 37 in Amendment 5, Section 4.3.2.5 containing interfaces Int.00 to Int.14, Section 7.2.7 Government Wide Deployment - DFMS Instance Transition-In, and Section 7.2.8 Government Wide Deployment - DFMS Instance Operational, we have determined that for PWGSC and any Departments that onboards EPS, there would be potential touch points (in some cases, bi-directional) between EPS and the associated DFMS systems. The business touch points could be Funds check, PR/PO Creation, Outline agreements, Goods Receipts, Invoice, Payment, Service Entry sheet.

a) We understand that these touch points will be department specific to ensure logical separation of data between all departments. Therefore, if all 88 departments were to onboard EPS, we would have EPS connecting to 88 instances of department specific DFMS systems. Could PWGSC please confirm our understanding?

b) As a result of the touch points and the connectivity required to DFMS for each department, we have determined that DFMS needs to connect to the following EPS environments:

- System Test: Used by the EPS vendor for testing of functionality before the work goes to UAT (System Testing phase)
- UAT: Client testing of functionality before the work goes to Production (client testing phase)
- Production: Live production environment
- Production Support: For Operational related work after EPS is live
- Training: Client related training activities

The RFP presently states that only EPS UAT, Training and Production will connect to DFMS. Based on the above, can PWGSC confirm that System Test and Production Support are additional environments that will require connectivity to DFMS? If this is not possible, please provide details on how System Test and Production Support environment will support the testing/validation of changes associated to DFMS.

c) Further to question # b, could PWGSC confirm whether the EPS System Test, UAT, Training, Production, Production Support will connect to separate instances of DFMS? If not separate DFMS, how will these be shared to ensure test data overlap and project schedule overlap does not occur?

d) Based on the above # a-c, we have calculated the need for up to 88 EPS System Test, UAT, Production Support Environments and 1 EPS Training Environments connecting to an equivalent number of DFMS supporting configurations/environments (88 System Test, UAT, Production Support and 1 Training). Could PWGSC confirm our understanding on this or provide clarity on how PWGSC expects testing of EPS with DFMS integrated workflows to occur?

e) From an operational support perspective, since the EPS vendor cannot access Production data, what is Canada's strategy to have simulated data in both EPS and DFMS for the System Test, UAT, Training and Production Support environments so that EPS can be supported from a Project and Production operations perspective? In addition, how regularly will the DFMS Production Support data be refreshed to ensure that proper and fast operational support can be provided by the EPS vendor (this is especially important because certain production troubleshooting can be data related and need to be reproduced in Production Support)?

f) For External interfaces mentioned in Section 4.3.2.5 of the RFP, our understanding is that where the External entity allows for it (e.g. they have test environments and allow to connect to them), we will interface these External test Interfaces to EPS' System Test, UAT, Training, and Production Support environments. Could PWGSC confirm our understanding?

g) For Interface # Int.07 relating to EPS interfacing with GC's Corporate BI, similar to the above questions relating to DFMS, we understand the EPS System Test, UAT, Training, Production, Production Support will connect to the associated Corporate BI environments for all Departments that onboard EPS. Could PWGSC confirm our understanding?

Therefore, there would be EPS 88 System Tests, EPS 88 UAT, EPS 88 Production, EPS 88 Production Support and EPS 1 Training Environment connecting to BI 88 System Tests, BI 88 UAT, BI 88 Production Support and 1 BI Training environments (this BI Training environment will be the PWGSC Training BI). Could PWGSC confirm our understanding?

h) Figure 2 - EPS Vision diagram shows EPS interfacing with "GC Document Management (OpenText Enterprise Content Server) TBD", however this requirement is not listed in Section 4.3.2.5, could Canada confirm that this work will be done as an Optional service via a Task Authorization?

ANSWER: 607

a) Canada has articulated, in accordance with Table 5.1 in *Annex 3 – Price Schedule, version 4.1*, a potential total of 20 instances of DFMS Systems.

b) As Canada has not prescribed the number and nature of the EPS environments beyond UAT, Training and Production, Canada is not in a position to validate the potential Bidder's assessment of the additional required environments. In accordance with section 4.4.2 – Technical Requirements, the Contractor is responsible to provide distinct staging environment(s) as necessary for the purpose of configuring, testing and training for the new software releases. Without limiting the Contractor's responsibility under the Contract, Canada will work with the Contractor to ensure that its systems can support the Contractor's EPS environments (including for DFMS connectivity) as appropriate. In addition, Bidders are reminded that, as specified in the response to question #569, the training environment is only required to interface with PWGSC's DFMS.

c) See answer a) & b).

d) See answer a) & b).

e) Canada recognizes the need to have current and relevant data in all environments and will work with the Contractor to ensure environments have the necessary data to support development, testing, production and training and are refreshed as needed.

f) Confirmed.

g) Requirement #Int.07 was removed as per Amendment #028, Change #186.

h) Confirmed.

QUESTION: 608

In regards to Requirement E2.108, it states the Contractor must employ cryptographic mechanisms to protect information in storage that is approved by GC and is compliant with CSE guidance (ITSG-111 <https://www.cse-cst.gc.ca/en/node/1428/html/25015>). Can the Crown please confirm that unclassified data does not need to be encrypted?

ANSWER: 608

Canada confirms that unclassified data doesn't need encryption as indicated within the context of security requirement E2.108. Canada will amend the requirement to reflect the updated CSE guidance which supersedes ITSB-111.

QUESTION: 609

Can the Crown please describe how Departments and Agencies currently post their tender notices to BuyandSell?

ANSWER: 609

Tender Notices are currently posted to *BuyandSell* through both system interface (from PSPC Automated Buyer Environment (ABE) system and from SSC's Procure2Pay system) and directly in *BuyandSell* through a content management module called the Tender Management Application (for all other departments and agencies).

QUESTION: 610

Can the Crown please provide the estimated number of contract templates and clauses they expect to be included in the EPS as part of the EPS Transition-In Firm Lot Price?

ANSWER: 610

Please see the response to question #586.

QUESTION: 611

In regards to Change 158, the Crown provided Bidders with EPS Operational metric options that include "GC Users" and "Procurement Users". Can the Crown please confirm this refers to registered Users and not active Users?

ANSWER: 611

Correct.

QUESTION: 612

In regards to Change 158, the Crown provided Bidders with EPS Operational metric options that include "GC Users" and "Procurement Users". Can the Crown please confirm the "GC Users" includes "Procurement Users"?

ANSWER: 612

Correct.

QUESTION: 613

To allow Bidders to determine an appropriate EPS Operational Costs, can the Crown please provide the average spend per Procurement User and GC User?

ANSWER: 613

Canada has provided significant volumetric data, including spend information and estimated user base. Sufficient information is available for potential Bidders to perform their calculations as required to appropriately assess their operational costs.

QUESTION: 614

To allow Bidders to determine an appropriate EPS Operational Costs, can the Crown please provide the average number of transactions per Procurement User and GC User?

ANSWER: 614

Canada has provided significant volumetric data, including transaction information and estimated user base. Sufficient information is available for potential Bidders to perform their calculations as required to appropriately assess their operational costs.

QUESTION: 615

In regards to Annex 3, with the new Table 2 Operational costs, is the Table 1 requirement still true or valid that "The Firm Lot Price of the EPS Transition-In must be 40% or less of the total evaluated bid price for EPS Operational"?

ANSWER: 615

Yes, the requirement is still valid.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.